

Te Hui o Te Kaunihera ā-Rohe o Heretaunga Hastings District Council

Operations and Monitoring Committee Meeting

Kaupapataka

Attachments Under Separate Cover

Te Rā Hui:

Meeting date: Thursday, 13 May 2021

Te Wā:

Time: **1.00pm**

Council Chamber

Te Wāhi: Ground Floor

Venue: Civic Administration Building

Lyndon Road East

Hastings



7. OPERATIONS & MONITORING REPORT 2020-2021 QUARTER 3
Attachment 1: O&M Report Q3 2020-21 3



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Executive Summary

As the Chief Executive of Hastings District Council, I am pleased to present this Consolidated Quarterly Report to the Operations and Monitoring Committee.

The purpose of this Committee is to ensure consolidated and complete reporting and monitoring of all Council financial and non-financial information and performance measures against the Annual Plan, Long Term Plan, Council strategies, goals and priorities.

Since my last Chief Executive Update to the Operations and Monitoring Committee, there has been significant progress on our key goals and priorities. However, as our organisation continues to operate at a fast pace to deliver services and projects to a high standard for our community, our organisation also continues to face particular challenges. This topic is covered in a separate report to this Operations and Monitoring Committee meeting.

Milestones achieved this quarter include:

- Safety improvements on State Highway 51 in Waipatu, funded by the Provincial Growth Fund as a shovel-ready project to enable employment of local people post COVID-19, is nearing completion after physical works commenced on site in September 2020. Council is planning a special event to mark this project completion at the end of June.
- Our focus on delivering safe drinking water to all of our community is tracking
 well, with construction progressing at the water reservoir at Frimley as well as
 the work with the Waiaroha water project. The water treatment plant at
 Waimārama has been completed and staff are on track to have our other small
 communities projects finished at Clive, Esk/Whirināki, Waipātiki and Whakatū
 between July and November this year.

- The second stage of three Reserve Management Plan processes for Hastings
 parks is underway with new plans for Eskdale Park and Frimley Park and a
 review of the Tainui, Tanner, Tauroa and Hikanui Reserves plan being
 developed by staff. The first stage, gathering community input and user data,
 finished on Friday [April 23] which was very positive. Between surveys,
 interviews, correspondence and park gatherings, more than 1,000 people
 provided feedback on Eskdale Park, over 200 on Frimley Park, and more than
 500 on the Tainui, Tanner, Tauroa and Hikanui Reserves review.
- The new Tauroa Boardwalk project has started to improve the safety for people cycling and walking in the area, and accessing Te Mata Park. The road and corner on this stretch of Tauroa Valley Road has been a safety risk for motorists, walkers and cyclists, and the shared walking and cycling link would provide a practical off-road alternative route. At three metres wide to accommodate pedestrians and bikers, the boardwalk (comprising sections of concrete and sections of timber) would include handrails and be located between the Chambers carpark on Tauroa Road at the base of Te Mata Park and Tokomaru Drive. This project is due for completion in July/August of this year. Another significant project helping to keep people safe on our roads is also nearing completion the 'Mad Mile' or new off-road cycleway on Waimārama Road is due to be finished next month.
- During this reporting period, we saw the building purchased to house the significant Hawke's Bay regional artefact and taonga collection. The treasured collection is to be relocated to this new location in the Hastings CBD in a fitfor-purpose facility providing community access, alongside storage and preservation of the collection. We have received resource consent for the

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building redevelopment and applications have been made to Lotteries for funding.

- We also recently launched this quarter a new Māori cultural app called Te Kupenga which was the result of collaboration between the Māori specialist teams in the councils, and the information will improve understanding of Te Reo Māori and Tīkanga, as well as local knowledge about Treaty settlement entities and tangata whenua of Te Matau a Māui. At the time of writing this report, 1,011 people have uploaded this app to devices.
- The Hawke's Bay Regional Leaders are working closely with the horticulture and
 viticulture sectors to deliver our next Regional Seasonal Labour Plan to Central
 Government for next season. This is one part of the wider work being done to
 support this sector, with many other elements now completed such as the
 second Pick the Bay Employment Expo in February, meeting with high school
 principals to use secondary school students as local labour force during the
 school holidays and lobbying central government officials for key decisions
 around entry and allocation of more RSE workers.
- Splash Planet attracted a huge increase in visitor numbers this quarter with the
 majority of the increase attributed to those coming from outside the region.
 Numbers for November and December 2020 were very similar to previous
 years but from January 2021 to the end of the season (5 April 2021) numbers
 jumped approximately 20% on previous years. From January 2021 to the end
 of March 2021 attendance was 88,120 compared to 69,734 for the same
 period last year. These numbers are despite the loss of three business days due
 to COVID-19 restrictions preventing Splash Planet from opening.

Hastings has enjoyed a large number of other successes this quarter, thanks to the hard work of staff across the breadth of our organisation who are working closely alongside dedicated and committed community members and key partners. Some of these successes include:

- The HDC draft LTP adopted for public consultation
- Six60 concert at the Tomoana Showgrounds
- Hawke's Bay 1931 Earthquake Memorial Event
- Well attended Waitangi Day events in Clive and Hastings

- Landmarks Square official opening
- · Official opening of Hawke's Bay business hub in Hastings
- Hosting of the National Maori Housing Hui in Hastings
- National Pipe Band Championships
- New Zealand Track and Field Championships
- Holding the first Focus on Business breakfast event with guest speaker Mike Pretty from Heinz Watties, where we also launched the Hastings economic development campaign

We have been fortunate to enjoy these successes partly because of having relatively more freedoms than many other countries at the moment. Therefore, I would like to take this opportunity to acknowledge Council staff for their enormous efforts to keep our community well informed during the COVID-19 related cancellations and/or postponements experienced this quarter. We were disappointed to have a number of events impacted during this recent nationwide lock-down, including:

- 2021 Art Deco Festival
- 2021 International Cultures Day
- 2021 Horse of Year

Despite this, I continue to be very proud of what Hastings District Council staff are delivering for our community.



Nigel Bickle Chief Executive

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Rural and Urban Works

Project	Comment
Warwick Road Reconstruction	This contract includes significant 3 Waters infrastructure, including a section of the Eastern Interceptor wastewater trunk main. This tender was awarded to Higgins Contractors Ltd. Work is progressing well and this contract is expected to be completed in August 2021.
Te Aute Road New Drinking Water Main	The water supply to the Ryman development is in place. To complete this contract a resilience link is still to be constructed at the Te Aute / Porter Drive roundabout. This work could not be done during the high water demand period. It is currently planned during the April school holidays to limit disruption.
Kopanga Road Stormwater	Work is underway and is expected to be completed in May 2021.
Duart/Middle/Campbell Drinking Water and Stormwater	This contract has been awarded to Fulton Hogan. Work is underway and expected to be completed in August 2021.
Upcoming tenders	
WWTP East Clive Groyne Renewal	This contract has been awarded to Berkett Earthmovers Limited. Work is expected to start in April 2021 and completed June 2021.
Florence Place Drinking Water Renewal	This contract was awarded to Downer NZ. Work expected to start in April 2021 and completed June 2021.
Wastewater Inland Trunk relining Waterwater Reticulation lining	Tenders for these contracts close 31 March 2021 and the evaluation is underway.

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Drinking Water

Compliance with Drinking Water Standards

Safe drinking water is the Hastings District Council's highest priority and there is commitment at the highest level to achieve this. The extent of changes in the way Council is managing drinking water safety has been informed by the Board of Inquiry findings following the Havelock North contamination event which occurred in August 2016.

Complying with the Drinking Water Standards of New Zealand requires a combination of treatment processes (UV, chlorination and filtration where required) and routine monitoring and inspections of the source, treatment plant and reticulation.

All drinking water supplies complied with the DWSNZ bacteriological requirement for the first three quarters of the 2020/21 compliance year. This is attributed to the implementation of chlorination throughout all the supplies, as well as meeting monitoring frequencies and test results as per DWSNZ requirements.

There was a single low level E.Coli detection in the Waipātiki Water Supply on 23 March 2021. The supply is still able to meet bacteriological compliance and reporting of the event are being completed for submission to the Drinking Water Assessor.

Protozoa compliance has been achieved for the first three quarters of the 2020/21 compliance year for those drinking water supplies that are able to meet the requirements of the DWSNZ.

Protozoa compliance has not been achieved for some supplies due to the current water treatment plant not being validated against the DWSNZ criteria, or due to the bore losing security status (after previously being classified as secure) necessitating the installation of treatment.

Full compliance with protozoa requirements across all supplies will not be achieved until the Drinking Water Upgrade works are completed. This work is included in Council's budgets and Water Safety plans. Details on progress of these projects are included in the Water Strategy upgrades section of this report.

Water Safety Plans

A Water Safety Plan has been developed under the new framework for the Hastings Urban water supply. This has been reviewed by the Drinking Water Assessor and passed onto the Ministry of Health's National Co-ordination team for final approval. Water safety plans for all other supplies are being updated into the new framework in line with the installation of treatment plants.

Maintenance and Operations

During this reporting period we had a change of maintenance contractor with Fulton Hogan providing services from 1 March 2021, taking over from City Care. Routine maintenance by Fulton Hogan is ongoing to ensure the water leaks are attended to in a timely manner to minimise customer outages, water loss and risk to consumers. Routine inspections and maintenance activities across the supply from source to tap are undertaken by Fulton Hogan, HDC's 3Waters operations team and other key contractors, are recorded and reported from our systems.

Connection leaks although having reduced from peak levels have remained elevated and a targeted program to replace copper connections is being developed with funding being sought in the LTP. An active leak detection programme is being developed with a range of new leak detection technologies currently being investigated.

Small Community Water Treatment Upgrades

Work is progressing on the Small Community upgrades. The Haumoana Plant began supplying water to the Haumoana and Te Awanga Communities on 23rd November 2020. The Parkhill Booster Pump design is completed, the booster pumpset has been ordered and it is anticipated construction work will start April/May. The Te Põhue Water Treatment Plant is nearing the end of the commissioning phase and is scheduled to start supplying water to the community Monday 12th April. Waimārama civil works, and mechanical and electrical fit out of the plant are complete. Commissioning has startedand the new plant is expected to be supplying water to the community late April. Mechanical installation is complete at the

Whirināki/Esk site and electrical fit out is has been rescheduled to occur concurrently with Clive. Commissioning of the Whirināki Esk Plant will now occur after Clive due to the complexities of commissioning two supplies (Whirināki and Esk) simultaneously and to minimise risk. At Clive, bore construction and civil works are complete. The water treatment plant is on site with mechanical fit out completed. Construction of the Clive reservoir is complete. Electrical fit out is scheduled for May—June with commissioning scheduled for June. Land negotiations are concluded at Waipātiki with a site secured. Affected Party Approvals have been obtained including from local lwi. Resource consent application has been obtained and civil works begun Monday 19 April lodged. Community engagement work at Whakatū has begun and staff are working through options for the new plant with immediate neighbours of the proposed site prior to going back to the wider Whakatū community early May.

HDC Urban Water Treatment Upgrades

FRIMLEY

Reticulation works and pipe install is 90% completed with the final length of piping being installed by 25th April. Ongoing work will be the installation of the new foot path and reinstaltement of the berm area.

 The tank arrived on site in the second week of April and erection of the tank is underway. The install will take approximately 15 weeks.



- Bore construction on the first bore is completed and the second bore is 70% completed.
- Drain Ways will be establishing on site in the third week of April to start the construction of the WTP.

Campbell/Porter/Middle Road - New drinking water main

Work is progressing well and is expected to be complete in August 2021.

The contractor successfully completed the section of work on Campbell Street in front of Havelock North Primary within a very short timeframe. Further work is required at the Joll/Campbell roundabout, as well as coordinating works needed for the development on Joll Road. All efforts are being made to limit disruption and coordinate the work as much as possible.

Wajaroha

Resource consent for the Waiaroha project has now been received.

- Enabling work is underway, clearing the site to prepare for the preload and tank installation.
- The building consent for the two tanks has been received and the tanks are currently on the water making their way to New Zealand.
- The building consent documentation for the WTP is currently being reviewed and will be issued to HDC mid-May.
- The tender for the WTP designs for Frimley and Waiaroha, along with the Waiaroha pipelines has been awarded to Drain Ways.

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Wastewater

Treatment Plant Compliance (East Clive & Waipātiki WWTPs)

The East Clive WWTP continues to operate within its consent conditions. Routine quarterly sampling has been completed in January for the third quarter of 2020-2021 reporting period with no complications.

Routine quarterly sampling has been carried out at the Waipātiki WWTP as per the consent with no significant issues.

Interviews for the WWTP Manager position have concluded and the Senior Operator and 3 Waters Process Engineer positions have both been advertised. We hope to fill these roles in the near future.

A number of improvement works have been completed at the WWTPs to ensure the ongoing high standard of treatment of the district's wastewater.

The East Clive WWTP control system upgrade project is currently in the commissioning phase and, once completed, will ensure we have a robust and reliable automated treatment system for the plant using the latest equipment and technology. Renewal of the groyne (or revetment) structure is due to start next quarter to ensure the integrity of the outfall structures at the beach. Renewals planning is also underway for next financial year.

Planning for upgrades to the Waipātiki WWTP for the new camp ground connection is underway. Construction works are planned to start next financial year.

The WWTP buildings are being well maintained to provide a good work environment for staff, contractors and visitors from schools and Hastings District Council staff. To fully comply with the changing Health and Safety requirements, a number of improvements have been made. A good documentation framework has also been developed.

As part of our routine compliance inspections, officers monitor compliance with the trade waste users to confirm that they are operating within their approved conditions. This work is ongoing and ensures that industrial discharges do not impact on our resource consent or create adverse conditions within our piped network, e.g. hydrogen sulphide which corrodes the internal concrete linings.





GROYNE (REVETMENT) STRUCTURE AT EAST CLIVE WWTP

Wastewater Network

Urban wastewater overflows have the potential to create unsanitary conditions public health issues, and can result in adverse environmental impacts through contamination of land and waterways.

Over the last quarter, no overflows were reported to Hawke's Bay Regional Council.

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Stormwater

Stormwater Consent Compliance

Council holds a number of stormwater-related consents which are issued by Hawke's Bay Regional Council, with conditions to manage and report on the condition and performance of the urban stormwater network.

The annual compliance report for the Whakatū West Industrial Stormwater Scheme was submitted to HBRC in November 2020. HBRC have provided a compliance report assessing compliance with each of the consent conditions, this report highlighted a low level non-compliance for two consent conditions. One of these low level non-compliances relate a technical fault with a device that monitors the quality of stormwater discharge – the device measures electrical conductivity as an indicator of potential contaminants. The second low level non-compliance relates to a condition requiring HDC to carry out onsite inspections of industrial properties in the Whakatū West Industrial catchment. A monitoring programme is being developed to ensure the industrial sites are being properly maintained and stormwater is managed in accordance with HBRC/HDC requirements.

During November 2020, Stantec specialist dam engineers visited Hastings to carry out comprehensive assessments of the five Havelock North detention dams and the three dams in Te Awanga/Clifton. There are numerous action points and recommendations identified in this report to improve the operation, management and response planning for a range of storm events. HBRC will provide a compliance report assessing each of the dam consent conditions and the findings of the HBRC compliance assessment will be reported once the report has been received by HDC.

Annual compliance reports to be submitted to HBRC are currently being prepared for the various stormwater discharge consents. These reports are due to be submitted in July and will outline the work HDC is undertaking to address each of the consent conditions. A number of discharge consents are due to expire in May 2022, and Stantec are working with HDC on a programme to progress the renewal of these consents. This is a complex issue given the new HBRC TANK rules will form part of the assessment of any new consent applications, this is further complicated with uncertainties related to the proposed central government water reforms.

Stormwater Quality Monitoring

Monitoring of the stormwater discharges during rain events will continue as per the individual consent requirements. An internal team has been set up to collect the required samples from various locations and the results will be added to the Infrastructure Data (ID) database system. This system holds the results from all water and stream sediments and is used for reporting the results to HBRC.

Intermittent illegal discharges into the Ruahāpia Drain have once again been an issue during the spring/summer food processing season. In February, Graeme Lowe Tannery was issued with an Abatement Notice by HBRC who suspected the tannery site was the source of a white discharge into the Ruahāpia. The tannery instigated a site investigation which did not identify and obvious direct connections and as a result the abatement notice was lifted by HBRC in March.

Investigations are ongoing at this stage to determine the source of the contaminants entering the HDC stormwater system, including CCTV inspections of both HDC and private stormwater pipes discharging into the Ruahāpia Stream, at the Tāmoana Showgrounds. In-pipe network sensors will be installed in three locations to monitor changes in stormwater — both flow and chemical characteristics, to alert HDC to any changes in temperature, depth of flow, oxygen levels in the water and electrical conductivity related to any potential contaminants or illegal discharges. Additional sensors are planned to be installed along the entire Ruahāpia Industrial catchment to monitor stormwater quality from a number of industrial properties.

The main HDC stormwater network servicing the Ruahāpia Industrial catchment runs through KiwiRail land, this is a significant obstacle for HDC to respond to illegal discharges into the Ruahāpia Stream. We are working with KiwiRail to obtain an entry permit that would allow HDC staff and contractors to enter the rail corridor for the purposes of assessing the discharge, collecting samples and installation/management of in pipe sensors.

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Lowes Pit

The Lowes Pit project is progressing according to the timeline below. Specialist consultants are developing the designs to divert first flush flows from the stormwater network into the wastewater system and providing treatment of stormwater before it enters Lowes Pit. In-pipe sensors have been installed in the Lowes Pit catchment to provide real time monitoring of stormwater flow/quality – similar to the sensors installed at Ruahāpia catchment.

Results of this monitoring are shown in a dashboard plotting stormwater depth and electrical conductivity – a major benefit of these sensors is they will show increased flow when it is not raining, which can be an indicator of an illegal discharge occurring.

The following dashboard report shows changes in flow depth (Blue) and electrical conductivity (black) for Lowes Pit network.



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Specialist suppliers are being approached via a formal Request for pricing to supply treatment device options for the Lowes Pit catchment, based on water quality monitoring results and site activities. These suppliers will provide the pipe end treatment devices that can be retrofitted into the existing stormwater network, prior to discharge into Lowes Pit.

Work Package	Timing
Survey of pit and stormwater network, concept design	Oct 2020 - Jan 2021
Installation of network sensors	Mar 2021 – Apr 2021
Preliminary Design	Feb 2021 - May 2021
Consenting	May 2021 - Nov 2021
Detailed Design	May 2021 - Nov 2021

A construction strategy for the pit will be developed to address the volume and potential sources of suitable backfill material to fill in the pit.

Stormwater Renewals Strategy

Council is working with a specialist pipe renewal consultancy, ProjectMax, to develop a renewals programme for the piped stormwater network using an evidence-based, rather than purely an aged-based renewal approach. This evidence-based approach will involve the inspection (CCTV) of existing pipes which are either nearing the end of their asset life, or have an elevated level of criticality/importance. This renewals strategy will also consider sections of the network which are undersized and not meeting the defined level of service. The 3 Waters team has employed an in-house hydraulic modeller to assist with identifying any under capacity pipelines across the network, this will support the future renewals and upgrade programme.

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Coastal Works

Cape View Corner

Resource consents for this project have now been received from both HBRC and HDC that will allow the necessary arrangements to commence toward construction. Site works, including the removal of the existing bach at the site are proposed in the coming weeks, with construction expected to commence in early/ mid-May. A range of pre-construction conditions need to be arranged and the community updated with what is proposed.

Haumoana (H18)

A proposal and offer of service for the Westlock wall solution, for HDC and residents to consider is expected in the very near future. Once received a meeting of residents and Council will be organised to discuss the next steps, including agreement to the proposal, consent processes and timelines and funding options.

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Waste

Facilities

Omarunui Landfill — fully operational; a resource consent application has been lodged for the development of Area B — awaiting outcome. New contracts have been awarded for the purchase of a new refuse compactor and the plant management work required at the site. The landfill has been receiving large volumes of sheep skins which have been causing operational issues for the site. Landfill staff are working with the haulers and producers of the skins in an effort to reduce the quantity received, and improve the condition of this waste at the time it is delivered to the site.

Closed fill sites - no reported issues.

Henderson Road Refuse Transfer Station and Blackbridge Refuse Transfer Station (Operated by Bin Hire Company) – fully operational.

Rural recycling sites — fully operational, Incidents of illegal dumping and contamination have occurred at Pukehamoamoa and Waimārama, Letters have been sent to residents where evidence was found.

Martin Place Recycling Facility – As previously reported; closed due to the cessation of the licence to occupy by the current landowner, no further update.

When the new owners are confirmed post a potential land transaction and they have settled on their plans for the site, officers are hopeful that there may be an opportunity to re-establish a recycling facility. It is likely that any new facility would be set up differently, be secured and opened only during staffed hours. This would be to address the issues relating to mis-use of the previous site; contamination, illegal dumping and health & safety risks.

A paper will be presented to Council once officers know what option(s) are available for this site to get approval on next steps.

Kerbside Recycling and Rubbish Services

The average rubbish wheelie bin weight remains at 9.7kg and 66% of residents use the rubbish wheelie bin service on a weekly basis.

Recycling volumes are similar to the previous quarter.

Contamination of recycling and rubbish continues to remain low.

A data warehouse project is underway to collect the collection data from the rubbish and recycling contractors on a daily basis. This will to allow for more detailed monitoring and analysis of the use of these services.

CRMs have continued to reduce significantly, with some insights below;

- Refuse CRMs have are still primarily related to partial emptied bins, this is due to resident "squashing down" access refuse but we have not addressed the same issue twice with any one resident
- Recycling CRMs have primarily been around a missed service which, once investigated, have shown that 90% have not been presented kerbside on time.
 With recent driver challenges at SEL, routes have changed to ensure a timely collection, which does throw some residents out on when the "truck would normally come".

The infographics below provide more detail regarding the kerbside collection services, including recent survey results.

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Local Waste Minimisation Fund

No new applications were received during this period, the fund continues to be promoted.

Ōmarunui Landfill

The financial position of the main landfill account at 31 December 2020 is as follows:

		\$	\$	5
	6 month actuals	6 month budget	5 month veriation	Annual budget
Commercial	3,138,831	1,933,982	1,204,849	3,867,963
HDC	760,413	417,384	343,029	834,768
NCC	710,951	556,512	154,439	1,113,024
Total	4,610,195	2,907,878	1,702,317	5,815,755

Total revenue from waste is above budget. This is mainly due to increased volumes of special waste received under the "Commercial" waste category.

As at 31 December tonnages, the landfill is tracking up on last year's actual total (57,171 tonnes versus 47,767 tonnes).

During the past quarter, the Ministry for the Environment have undertaken an audit of processes at Omarunui Landfill and HDC regarding the collection and payment of the Waste Disposal Levy. The draft report has been completed with only one low level non-compliance relating to two late returns noted. The report notes; "There were no other non-compliances to report during the audit at the Omarunui Landfill. This is a credit to the team that run the landfill operation." The late return payments were made on the first working day after the 20th of the month when the 20th day was on a weekend.

Upcoming Work for the Waste Team

- Solid waste bylaw review as a joint process with Napier City Council.
- Development of waste behaviour change education programmes.
- Improvement to increase diversion at the Henderson Road Refuse Transfer Station.
- Implementation of actions from the Joint Waste Management and Minimisation Plan.

Waste Minimisation Projects

(as identified in the Joint Waste Management and Minimisation Plan)

The Ministry for the Environment completed a Waste Levy Expenditure Audit of HDC in December 2020. This audit identified full compliance with HDC's obligations under the Waste Minimisation Act 2008 and there were no areas for improvement identified.

Community engagement sessions have reached 270 people in the past quarter via the following events:

- Puketapu School, How recycling works and the waste hierarchy.
- EIT Environmental Class, Landfill Tour.
- Youth Climate Change Camp, Waste hierarchy and reducing your footprint.
- Heretaunga Women's Centre Events; Reducing waste and where to start,
 Beeswax wrap making session, Love Food Hate Waste, Composting and
 Bokashi 101 & Making your own cleaning products.
- Hastings Brownie group, Waste hierarchy and reducing your footprint.
- Hastings Girls' High School, Waste hierarchy and reducing your footprint & Landfill tour.
- Paki Paki School, General recycling and waste.

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Event Waste Minimisation

The waste minimisation team is developing new materials and processes for the 2021/22 summer event season to help event planners minimise event waste.

These guides will provide event planners with the knowledge and tools to be able to minimise their event waste and the options are available to them.

Treated Timber - Landfill Alternatives Investigation

The 2019 Solid Waste Analysis Protocol survey estimated that 13.1% of all waste to Ömarunui landfill is timber (treated and untreated). In 2020 a little over 108,000 tonnes of waste went to Ömarunui landfill, which equates to over 14,000 tonnes of timber based on the SWAP survey results.

Currently, untreated timber is able to be repurposed commercially either through mulching or composting facilities. There are no economically viable alternative options for dealing with treated timber. Pan Pac currently accepts untreated timber loads from some trusted commercial businesses that is used in their furnace for hog fuel.

Golden Bay Cement, located at Marsden Point, Whangarei is the only place in New Zealand offering an alternative disposal option for treated timber. Golden Bay Cement accept treated and untreated timber that is used in their kiln as fuel in the cement making process.

A small team of representatives from Pan Pac, HBRC, NCC and HDC are going to undertake investigation work to see if it is possible for the Pan Pac facility to be modified to burn treated timber. It is proposed that Pan Pac will apply to the national Waste Minimisation Fund to support the testing phase costs.



Cremator front half of roof replaced during July 2020.

HBRC consent for air discharge – cremation data, for the year 1 July 2019 – 30 June 2020, sent to HBRC and awaiting their response.

Chapel times changed to allow an hour between services. This allows more time for cleaning between services and to set up chapel for the next service.

Investigating purchasing an additional columbarium wall for Hastings cemetery as available slots are getting low.

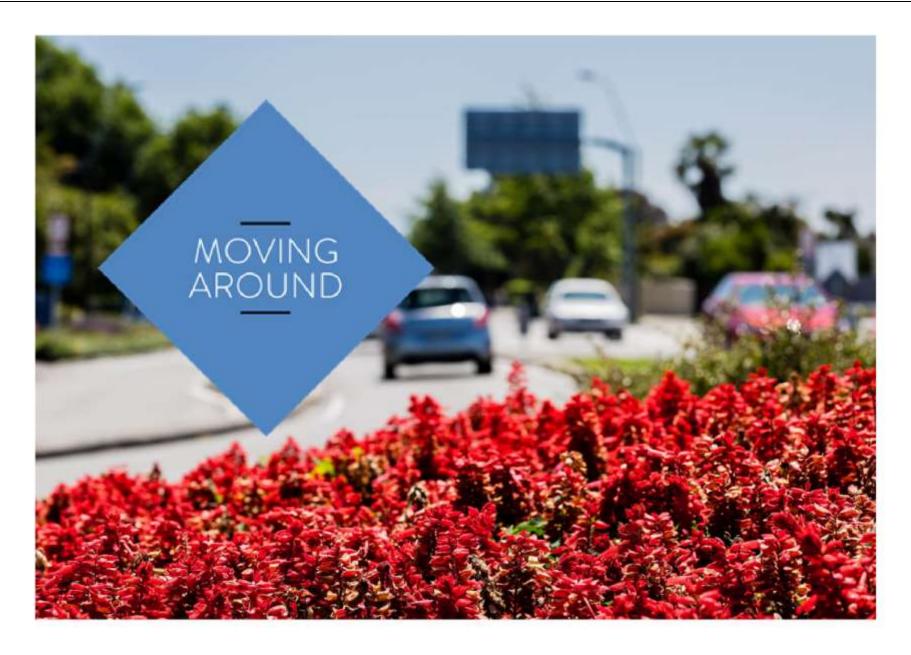
Cemetery management system (PlotBox) is working well but plot validation needs to be carried out and audited before going live with the website for public access.

Mangaroa extension plans drawn up and currently awaiting costings to allow us to see what can be done with the current budget.

The cemeteries and crematorium long term renewal, maintenance and operational expenditure and revenue requirements were submitted for LTP consideration.

Officers are investigating concepts to alter the access and parking at Hastings cemetery and looking at options to better manage some of the antisocial behaviour that occurs. These options will need to be considered in the LTP.

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Rural and Urban Works

Category	Project	Phase	Comment
Road Network	Warwick Road	Construction	This contract includes significant 3 waters infrastructure, including a section of the Eastern Interceptor wastewater trunk main. Higgins Contractors is progressing primarily with 3 Water construction works. Some delays were experienced with Kiwi Rail in receiving grant approvals to work in the rail corridor. This has been resolved and construction proceeding. Road work will follow 3 waters works.
	Te Mata Peak Road	Design	The detail design is being progressed after completion of extensive geo-technical investigations. Community consultation to be completed towards mid May.
	Mount Erin Road	Design	The detail design is being finalised and will proceed into the procurement phase during the next quarter. Construction scheduled to commence in Spring.
Growth	Maraekākaho/York Road Roundabout	Design	Progressing with the design and landowner consultation for this roundabout. Construction to follow in the next year.
	Omahu Henderson Roundabout	Construction	Construction works scheduled to commence early January 2021,
	Irongate Road Stage 3 Roundabout	Tende	Enabling works complete. Tender was awarded to Russell Roads Ltd. Construction scheduled to commence early January 2021.
Walking and Cycling	Napier Road Cycleway	Construction	Construction works are progressing well. Scheduled completion date is end of April 2021.
	Middle Road Cycleway	Design	Progressing with design of time sand shared path.
	Tauroa Road Boardwalk and shared path	Design	Commenced with the construction of the concrete paths. Board walk construction will proceed in the next quarter.

OPERATIONS AND MONITORING REPORT | QUARTER II, 2020-2021

ITEM 7

Category	Project	Phase	Comment
Minor Safety	Napier/Crosses Road Roundabout	Design	Progressing with the design for this roundabout. Construction to follow in the next year.
	Maraekākaho Road/Stock Road intersection safety improvements	Design	Progressing with designs. Construction to follow in the next year.
	St Georges Rd curve realignment	Design	Progressing with designs. Construction to follow in the next year.
	Te Aute Road/Gilpin Road intersection safety improvements	Design	The design is complete. Construction will proceed in the next quarter.
Bridges	Mangatahi Low Level Bridge	Construction	Construction is underway with a target to complete by mid June 2021.
	Kuripapango Bridge	Construction	Construction is underway and the project is expected to be completed by end of May 2021,
Provincial Growth	SH51/Waipatu Marae Safety Improvements	Construction	Construction works are progressing well. Scheduled completion date is end of April 2021.
Fund	Tahape Road passing opportunities Stages 1-4	Construction	The last seals were applied in January 2021. Passing opportunities for Taihape Road are now complete as of end of January.
	Tuki Tuki Road Rural Area Wide Pavement Treatment	Construction	Remainder of the auxiliary works for AWPT were completed in the month of January. Project is now in defects liability period.
	Various footpaths	Construction	 Karamū Road shared path, Scannell Street parking bays, Flaxmere school connection, Murdoch Street footpath, Tōmoana Road footpath and Lyndhurst Road footpath have all been complete. Bennett Road footpath has a few snags which are being addressed to finish completion however, there are delays on the foot bridge due to complications in procuring materials. School Road lime sand path has been complete along with all drainage works. Safety components for this project will be getting installed over the months of April and May. Ada Street footpath and drainage works are around 95% complete and are scheduled to be complete in the fourth week of April along with all other smaller items including reinstatement of berms.

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Walking and Cycling

Go by Bike Breakfasts were held in mid-February, rewarding those choosing active modes with a free muffin or piece of fruit. We had over 300 people pass our five pop-up sites, two-thirds of which were on bikes. There were also twice as many on scooters than last year.

Also in February, HDC took part in the Aotearoa Bike Challenge, falling agonisingly short of our goal of 7,000km cycled over the month. But we did have 41 staff competing, including 12 new riders, and over 500 trips cycled.

Pedal 'n' Play events were held for the first time at three local parks, Flaxmere Park, Cornwall Park, and the Village Green. These saw around 230 kids from nearby schools enjoying a free breakfast as well as participating in a cycle obstacle course, learning to change a bike tyre, trying to see their bike from a truck cab, or trying to give a high five while wearing concussion goggles.

Council also supported the Big Easy over Easter, handing out iWay maps and bike bells to participants, as well as hundreds of bacon butties and apples.

Landscape Ride Safety Improvements Waimārama Road

Contract tender documentation and plans were completed for the Mad Mile project in November 2020, with the project tendered and awarded to Dodge Contracting in December 2020. Work commenced on the construction of this project, with a site blessing on 20 January 2021. Very good progress is being made on track construction, with favourable weather conditions. The project is scheduled for completion by late March/ early April.

Bridges

Two strengthening projects (Kuripapango Bridge and Mangatahi Low Level Bridge) are well underway. Bridge Evaluations round for this year will be finishing in June. The bridge maintenance forecasting tool is underway and improvement areas are being implemented

Traffic Safety

New speed limits became effective on 1st March 2021. We have had delays with the Rural Intersection Advance Warning Sign installs, these should be installed within the next couple of weeks.

Crash reduction studies have been completed for: Clifton Road, Crosses Road, Lawn Road, Moteo Pa Road, Ömarunui Road, Puketapu Road, St Georges Road, Waiohiki Road. Quick win improvements are being implemented currently and the more significant improvement works will be programmed in the next LTP.

Construction has begun on Te Aute Road / Gilpin Road geometric improvements. Expected completion end of May.

Te Aute Road / St Georges Road / Mt Erin Road intersection safety improvements is in detailed design currently. The potential of a roundabout at this intersection in the future will play a part in some design decisions e.g. power pole relocations and land acquisition.

The design for Maraekākaho Road / Stock Road intersection safety improvements is nearing completion.

The design for St Georges Road/Hassalls Lane intersection and curve safety improvements is underway.

Design underway for Napier Road / Crosses Road roundabout.

Guardrail construction on Waimārama Road is to begin shortly, and be completed by end of this FY. There are 5 sites, including Maraetōtara Bridge



Provincial Growth Fund

SH51/Waipatu Marae Safety improvements

Physical works commenced in mid June 2020. Higgins commenced with physical works on site on 21 September 2020. Construction works began with the drainage works on the southern side of SHS1 from St George's towards Elwood Road. The 1500mm diameter concrete pipes adjacent to the showgrounds is complete and the limestone footpath between St George's and Paraire Road is built. The contractor is now busy with pavement works. The project will be complete during the next quarter.

Taihape Road Guardrails

Engagement with contractor in progress. Works will proceed in the next quarter. Contractors are working with MSD to source redeployment staff.

Footpaths Works

ACL Construction, Dodge Contracting, ProSeal and Topline Construction have been engaged to construct a number of footpaths under this programme. All the contractors have commenced with their projects during August and September and are progressing well. The first projects were completed early October 2020. Most of these footpaths are complete, with a few additional completed by March 2021.

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Ömähu Road (North) Industrial Zone

Construction of the roundabout at Henderson Road continues with the works scheduled to be completed in June 2021.

Detailed design is nearly complete for the next roundabout at Chatham Road, with works scheduled to begin early 2022.

Since the last committee meeting, two resource consent applications have been submitted for properties in the zone.

Officers are working with additional businesses currently in the planning phase for further development.

Irongate

Construction of the roundabout at Maraekākaho and Irongate Roads continues with the works scheduled to be completed in June 2021.

Development and subdivision activity continue at pace.

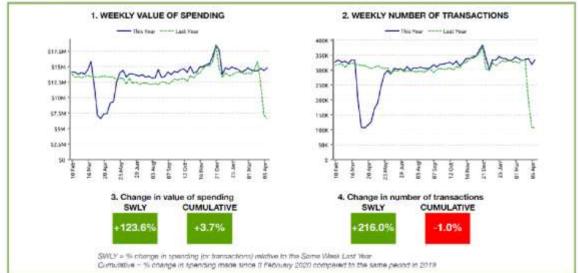
Since the last committee meeting, two resource consent applications and two building consent applications have been submitted for properties in the zone.

A couple of recent land purchases will bring further development to the zone and officers are working with additional businesses currently in the planning phase for significant developments.



The March, April and May 2020 data is distorted by the impact of the Covid-19 lockdown. Marketview will be producing data to compare the current year with 2019 and 2018 which will provide a more accurate year-on-year comparison. This will be available for the next quarterly report.





	51	VLY	Cumu	lative		51	VLY	Cumu	lative
	S	*	S	(#7)	Week Ending	\$		\$	
Food, liquor & pharmacies	+22.7%	+103.0%	+9.7%	+0.6%	27-Dec	+19.9%	+12,4%	+1.296	-6.09
Hospitality & Accommodation	+2706.5%	15727.4%	-3.6%	-5.796	03-Jan	13.4%	+1.6%	+1.296	-5.99
Fuel & Automotive	+136.0%	+101.7%	-2.8%	+3.696	10-Jan	+6.0%	+2.9%	+1.3%	-5.79
Clothing, Footwear & Dept. Stores	+100.0%	+100.0%	-12.6%	-10.9%	17-Jan	+7.756	+5.9%	+1.5%	+5.59
Home & Recreational Retailing	140300.5%	63238,5%	+12.896	(8.196	24-Jan	19.8%	15.9%	11,896	-5.29
All other	+3133.5%	+4323.2%	-10.1%	-13.2%	31-Jan	+5.0%	+2,4%	+1.7%	-5.19
TOTAL	+123.6%	+216.0%	+3.7%	-1.0%	07-Feb	+2.8%	+3.5%	+1.7%	-4.99
					14-Feb	-0.156	-0.5%	+1.796	-4.89
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	. 51	VLY	Cumu	lative	21-Feb	+5.4%	+4,496	+1.7%	-4.79 -4.59
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NZ CARDS		*		# -0.9%	28-Feb	+5.4%	+4,496	+1.8%	-4.59
NZ CARDS INTERNATIONAL	S +122.6%	*	S	*	28-Feb 07-Mar	+5.4% +4.6%	+4,4%	+1.8%	-4.59 -4.39
(1777) Table Comment	S +122.6%	# +213.5%	8 +4.3%	# -0.9%	28-Feb 07-Mar 14-Mar	+5.4% +4.8% -1.6%	+4.4% +4.9% -0.6%	+1.8% +1.9% +1.8%	-4.59 -4.39 -4.39
(1777) Table Comment	\$ +122.6% +249.7%	# +213.5% +652.0%	8 +4,3% -30,1%	# -0.9%	28-Feb 07-Mar 14-Mar 21-Mar	+5.4% +4.6% -1.6% -9.4%	+4.4% +4.9% -0.6% +0.7%	+1.8% +1.9% +1.8% +1.8%	-4.59 -4.39 -4.39 -4.29
INTERNATIONAL 8. WEEKLY VALUE OF S	\$ +122.6% +249.7%	# +213.5% +652.0%	\$ +4.3% -30.1% NZ	# -0.9%	28-Feb 07-Mar 14-Mar 21-Mar 28-Mar	+5.4% +4.6% -1.6% -9.4% +22.2% +100.1%	+4.4% +4.9% -0.6% +0.7% +73.4%	+1.8% +1.9% +1.8% +1.6% +1.9%	-4.59 -4.39 -4.39 -4.29 -3.49

OPERATIONS AND MONITORING REPORT | QUARTER IL 2020-2021



Hastings District At A Glance

On the Ground Pulse: One

SME/Business

- Itucinesses in general remain postitive and most are in a better position than threcast.
 Hawke's Bay locals have really enapped around the support local ideology and we have attracted more domestic tourists than ever expected which has all helped support outiness.
- Karla Lee from HB Chamber noted she had caught up with 10 Chamber CEOs from the Northern Hub and as ownall impression of businesses were they are in a better position than antiopated. While each region is unique the common thread of challenges were inhastrictive, housing and a labour shortage with focus on salted workers.
- In H8 we are going into our peak Firmary industries season with the Government allowing more RSE workers into the country and a strong marketing push on encouraging New Zeolanders to work in our pip fruit orchards. These efforts have been noted, however there will titll be a shortage of orchard workers and

substantial concern that some that will not be picked and consequentially exported. This will directly affect our economy regionally and nationally.

- The Hawte's Bay Regional Business Partners (REP) has issued all their 2020/21 funds—awating decisions to roll this over. With a scable pipeline of businesses still seeding funds (there is a value of \$250t or funds or the walking list to date). His will be a challenging rest few months at their is other actions appears in the market for training.
- Callaghan Innovation is a government partner in the recently launched industry.
 Exist/crimetion Plan (TP) for the Agritech sector and has employed 2 new people to lead the (1) Nobustics and Automation Catalyst workstream and (2) secondary and Rechnicity Adoption workstream. The Hawke's Bay Innovation Specialist has commenced discussions with both programme leads to ensure Hawke's Bay Hoot and Agri businesses are at the forefront of the roll out.
- The move to Level 2 has had a huge impact on events and has shown businesses in that sector to not become complacent. We are all learning to deal with the even-changing environment and have confingency plans.

Tourism

- . The Christmas / January period use secord figures across accommodation and tourism spend.
- Fawko's Bay Tourism has recently faunched the new regional messaging around 'Hawke's Bay Food and Wine Courtly' – including a new look and logo.
- Hawke's tay continues to be an attractive domestic visitor destination—and we are fortunate to have our
 main source markets within a 4-6 hour drive. Add to that our renowned leasure offerings of food, wine,
 suitdoors and great weather—as well as a suite of compelling events—and we are in a better position.

 On many other regions for work through this tourism drought.
- That doesn't mean we won't sustain some business casualties. There are some businesses that
 his errored with the abrupt conclusion of cruses, with this unlikely to return to inormal levels for some
 time. Some businesses were better suited to international travellers in both experience and pricing, and to
 whom the domestic market is not a good fit.
- The articipated accommodation stresses remain for groups seeking motels, while some properties are contracted for supply to WINZ and MSD etc.—but the high occupancy is a great thing for the sector.
- It is anticipated that Hawke's Bay will revert to a popular weekend destination, and the key will be to not just support this notion, but to promote the ideals of extended weekend breaks, with business event promotion to fill some of the weekday business.
- Due to softer periods at the start of the week, and the limited number of qualified hospitality staff, hours
 of oporation are being reduced by some businesses. Tuesdays and Wednesdays and, in some cases.
 Thursdays) are resulting in a reduced selection of hospitality offerings in some centres.
- Events wise it has been a successful Summer season of events obviously with a large focus on local acts.
 There is much entersion right now regarding next summer and whether international acts will be able to eccess the country. The hope is perhaps an Australiasan bubble by their so major international acts could quarantize once and cover both Aus and No.2. A challenging industry right now.
- Wery strong accommodation bookings especially in the lummy accommodation space. These properties
 awarage between \$1,200 \$2,400 per night with some booken out to lune, in general with more incal
 guests and increased family reservations, we are seeing people stay longer with the standard 2 nights
 stetching to 3 5. We have seen a opike in reservations from Wellington but also places such as Bay of
 Plenty, New Plannouth etc. "more regional.
- A notable increase in request for services such as chefs, tours, guides etc. again a good thing for regional employment and an area for HB to capitalise on.

On the Ground Pulse: Two

Horticulture

- . The season continues to track well quality wise.
- Total estimates for gross production down circa 5% on last year with export down 5%, domestic up 2% and processing down 2%.
- Early indications from key export markets is that demand remains strong for our product – however disruption to shipping and logistics / container availability is a concern.
- Labour challenges remain front of mind for most growers. There are huge levels
 of arxiety they will not have the capacity needed to get fruit picked. Many
 growers are now looking to leave circa 30% of their crop on trees, or pulling trees
 out to try and focus on a smaller area and maximising off that rather than losing
 a lot.
- Apples and Pears chief executive Alan Polland said desprie not yet being at the
 peak of harvest, "it's fate is pretty well sealed" as growers made tough decisions
 about what fruit to pick and what fruit to leave on the tree. "There's no doubt
 returns are going to be significantly down, and that's across the board I would
 return are going to the worst affected because of the multiplier effect of
 having huge orchards."
- Etforts to attract labour and NZ'ers into this work continues. Pick the Bay
 expos have been running in partnership with Hartings District Council, and every
 little bit helps.
- NgBi Tahu Holdings has taken a 6% stake in Hawke's bay miniature apple specialist – Rockit Globa, as part of diversifying the commercial portfolio. They have committed to provide. Rockit with land capacity for future orchard developments.

Viticulture

In the Vineyard:

- The season has been hot (60 GDD above the long term average and on par with 2020) and dry (a lot drier than the long term average).
- The 2021 harvest started 3 weeks early than normal. Quality is excellent and volume is about 10% down wet weather at flowering reduced fruit set.

Labour

- 35% of HB grapes are harvested by machine (85%). The rest super premium fruit, is hand harvested. Labour for hand harvesting started OK but, as expected, has now been reduced by about 50% as labour moves to apple harvesting.
- EIT's new "Summer School" initiative, the free Certificate in Cellar Operations, will provide up to 40 cellar hands this vintage. These jobs are usually recruited.

from overseas.

. Labour supply for winter pruning is still unknown and could become an issue.

Tourism

- . Cellar Doors re-opened for summer and reported very good business.
- The 29th annual Hawke's Bay Wine Auction held on 25 November at To/To/ resulted in a record \$304,000 raised for Cranford Hospice.
- The Car Boot Party, held as part of FAMC on 13 November was a great event supported by 40 wineries with 2004 wines on show.
- . The Bridge Pa Wine Festival on 23 January was the "best ever" with a beautiful day for the 1,600 festive fans.
- The Hawke's Bay Cellar Door at 101 Warren Street has now closed for winter after a successful 26 week run.

Trading

- Themarket changes associated with Covid-19 restrictions have seen retail sector sales increase significantly while the on-premise sector has seriously decreased.
- There has been an increased level of sales across all channels (last quarter vs a year ago: cellar door, direct marketing, NZ trade and export sales – which is a positive sign.

On the Ground Pulse: Three Construction and Infrastructure

- Demand continues to exceed supply fuelled by the range of projects tabled at the housing and construction workshop last week.
- Since we last reported, the NZ and imported manufacturing and supply channels have lightened up further with examples of core products beginning to be allocated throughout our industry and clients having to respecify their product preferences.
- This is despite some relief from the impact of labour shortages including compliance processing holding ups.
- The labour market is becoming a hot topic for discussion amongst the industry where clients have had or are defending their staff being "poached"
- A reality given the demand fuelled by CCVID border restrictions and lack of availability potential candidates to fill those vacancies.
- · As expected this is driving up contractor labour rates.
- Almost into March we are continuing to explore further capacity, confidently forecasting a continued momentum within all sectors particularly within social housing, retirement villages and residential subdivisions.
- On the COVID front given the recent Auckland cluster/s we are working positively to educate and support our customers to scan in and be prepared with their business plans aimed for when we ensounter further level restrictions.
- We are also engaged within supporting Mental Health given the pressured demands that the industry is under.
- The housing and construction workshop was a great chance for many players involved in the construction challenges in Hawke's Bay, to develop an uncerstanding of the scope to the demand picture and the workforce pipeline. Key cojectives were to source feedback on early findings of construction pipeline and solutions priorities short and long-term priorities to be progressed by either Pou 2 or feedback through IRSLG to central government on skills training demand, and to present an opportunity to work with local talent and demonstrate the local pipeline and support packages.

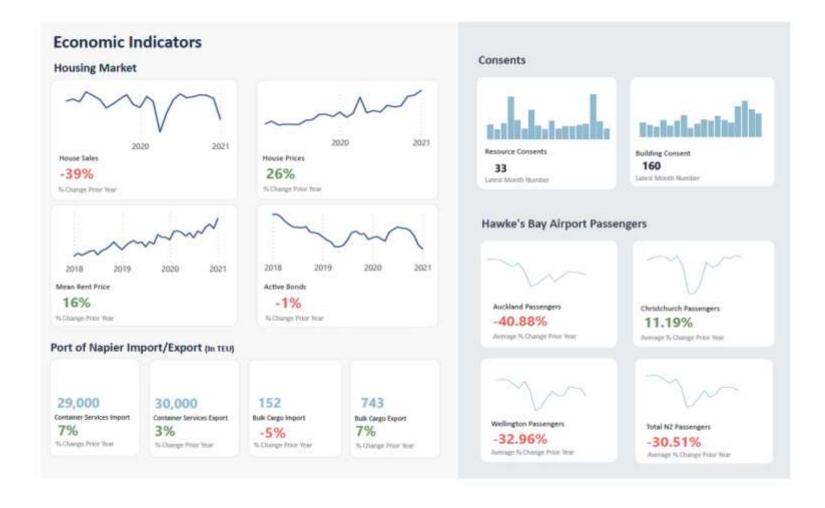
Matariki

- February CSG meeting was cancelled due to large number of declines. The next meeting for both ESG and MGG are in March.
- Key focus for these meetings is a strategic discussion with partners and refresh of priorities - given our recovery is pivoting to more BAU, and there are opportunities for collective impact.
- It will be important for Matariki to clearly articulate its purpose, plan and alignment with partners' priorities to from the regional plan with the next phase of the ED review in place and significant interest from Central Government.
- Matarix partners are looking forward to being actively involved in the next phase of the review and development of the new agency.

Sheep & Beef

- Hawke's Bay is drying out with bores gettinglow or going dry and water bans / irrigation restrictions in place. There's been a little rain – some heavy in February, but this has been patchy across the region.
- The region has had increased fire activity over the past few months with 8 fires in rural areas in the first two weeks of February, which is a concern given the amount of dry grass around.
- Feed levels from heavy rain late last year have set farmers up well and we've seen strong grass growth. This November rain has really saved us and we are in a far better position than this time last year.
- There is a good flow of lambs coming into the works coming up to weight
 quicker than expected. With a strong supply of lambs to slaughter, dry conditions
 and exchange rate movements the North sland farmigate lamb price was resilient
 in the face of processors drapping the price. Store lamb prices ddn't encounter any
 significant movement as dry conditions capped demand.
- Farmgate beef prices have fluctuated in the North Island over the past two
 weeks. Competition over higher end cattle had caused prices to itse however a
 very steady supply of cattle into the works and high NZD has driven processors to
 reduce schedules and operating prices. There are expected to be price drops at the
 farmgate for all North Island cattle this week. Store cattle similarly to lamb has
 been uneventful. The market has weakened overall largely due to dry weather
 throughout the island.
- Staffing issues are slowing output and limiting capacity in both islands.
 Progressive Meats sent out an update to all their suppliers late February, applications for the disruption to current supply commitments as a result of unprecedented staffing issues noting that in that their 40 years of operations, they had never performed so poorly in meeting supply commitments. Labour has never been overly challenging—given the proximity to Hastings / Flameric, however this just shows that our people now have choices and there is an extremely competitive labour market out there.
- Dairy prices continue to soar globally with economists now lifting their farmgate price forecasts.
- DairyNZ welcome the new Climate Change Commission's report noting it is a

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The Hastings Medium and Long Term Housing Strategy was endorsed by the Council in February 2021. The Strategy has six workstreams and 26 individual Actions. The following tables provide a status update on each of the Actions as at 31 March 2021.

Housing

Social and Affordable Housing – home ownership and rental	
Action	Comment on Status
Käinga Ora medium term housing programme for Hastings District	Käinga Ora are completing their housing programme plan for Hastings District. Following an officer workshop on the Camberley Masterplan (see below) a meeting will be held with Käinga Ora to discuss their Hastings and Camberley plans.
Camberley Master Plan for a multi-agency regeneration of Camberley	An external consultant has been appointed to lead the project. Initial workshop involving HDC officers was held on 19 April. Following the workshop priority will be given to engagement with key stakeholders. Käinga Ora plans for Camberley will be a critical factor to integrate into the plan. Whānau ora community engagement will be a feature of the development of the masterplan.
Flaxmere land holdings masterplan to accelerate the development of affordable housing	Council has identified three key land holdings for priority development: 244 Flaxmere Avenue (see comments below) Caernaryon Drive (in proximity to the Town Centre and Flaxmere College) Flaxmere Town Centre All development areas are currently in the Detailed Design and Consenting Phase with Construction Expected to commence on the infrastructure in October 2021.
244 Flaxmere Avenue development plan for affordable housing, including progressive home ownership.	Development plans are at an advanced stage with infrastructure design currently underway and expected by 30 June 2021. 37 sections will be developed. Mixed housing development with affordable, social and market housing. Progressive home ownership model will apply to some purchasers.

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Social and Affordable Housing – home ownership and rental	
Whole of Hastings District land holdings development plan to dentify locations suitable for affordable housing developments.	Officers from Strategy & Development and Regulatory & Planning are currently identifying potential land development opportunities in urban Hastings. Ministry of Housing and Urban Development is also exploring land development opportunities.
nvestigate option of establishing a Hastings Housing Foundation Frust that will support the development of affordable housing.	Officers have commenced the development of a project plan for the potential to establish a Trust based on the New Zealand Housing Foundation model. It is proposed that a workshop is held with Council in May to consider the proposal.
Business case for new housing developments on Māori land to transition whānau living in motels into homes.	Council, livi and other Māori partners are collaborating to explore the potential for housing developments on Māori land for homeless whānau. An external consultant has been appointed to lead the project. A hui organised by Council and livi identified an initial 22 land sites that have potential for development.
Investigate situation of homeless people in Hastings with the aim of improving the housing situation of the homeless.	A project plan to investigate the situation of homeless people has commenced.

Comment on Status
HDC, NCC and HBRC have appointed Barker and Associates to manage the preparation of Housing Capacity Assessment as required under the NPSUD. Statistics New Zealand have release new subnational population projections based on the 2018 Census which will be used in the assessment and subsequent HPUDS Review. Market economics Limited have been engaged to undertake the assessment.
A Design Guide for developers has been released. A meeting was held with developers to explain the guide and how it can be used to accelerate their development proposals. Ongoing internal meetings regarding infrastructure and capacity.
The purpose of this Action is to have an ongoing understanding of the supply and demand factors associated with new housing developments and that housing projects can be delivery as planned. Project manager to be appointed.
Not yet started. Project manager to be appointed. There is interest from the private sector so officers will further explore this option.
Intensification design guide for developers is an example of proactive initiative by Planning and Regulatory Group. Work is ongoing between Council officers and developers to have proactive responses to accelerate developments.
Discussion underway with Building Consents on project scope.

Planning and implementing successful housing solutions for Māori		
Action	Comment on Status	
Continue to support Te Puni Kökiri in the development of papakäinga housing.	Hastings District Council has a New Zealand leading position in supporting papakäinga housing. New developments opportunities are being explored.	
Investigate the development of different types of papakäinga housing based on collective whänau.	Council officers are supporting Māori explore opportunities for developments that expand the current model for papakāinga housing. Initial focus is on the transition of whānau from motels to houses on Māori land.	
Te Puni Kökiri and Hawke's Bay District Health Board continue with their healthy housing programme. Additional funding support sought through the MAIHI partnership programme.	Council is supporting TPK and HBDHB in their business case for increased funding.	
Work with Heretaunga Tamatea Settlement Trust (HTST) to support the development of land they own in Stock Road.	Council officers are providing technical support to HTST.	

Safe, healthy and affordable housing for elderly residents		
Action	Comment on Status	
Undertake a review of Council's senior housing portfolio that accounts for housing quality and condition and future socio-demographic change associated with an ageing population.	A review of the senior housing portfolio has commenced.	
Attract more community housing providers (CHP) to the District to increase the provision of senior housing.	Officers are exploring potential CHPs interested in establishing in the District. Two developments involving the Salvation Army have been consented and building is set to commence on 43 homes: 15 in Plunket Street and 28 in Tomoana Road.	

RSE worker accommodation		
Action	Comment on Status	
Council, Apple & Pear New Zealand and growers continue to collaborate on construction of RSE employer accommodation.	Council is supporting the acceleration of RSE specific accommodation through planning changes.	
Iwi provide host pastoral support to Pacific Islands RSE employees and their whânau.	Undertaken by Iwi as mana whenua.	
Council, Apple & Pear New Zealand and Ministry of Business, Innovation and Employment collaborate to put in place a monitoring scheme for RSE quota increases in employees and accommodation provided by growers.	Council has ongoing communication with Apple & Pear New Zealand. Project manager to be appointed to monitor RSE growth and accommodation provided by growers.	

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Action	Comment on Status
Delivery partners on the Hastings Place Based Plan programme co- ordinate contractor engagements to provide consistency in housing supply.	Project manager to be appointed to oversee the demand and supply needed to meet Hastings Place Based Plan targets.
Capitalise on employment opportunities arising from housing developments and support rangetahl trade qualifications.	Council through Matariki Pou Two is working with regional partners to support rangatahi into training and employment arising from new housing developments.
Through housing developments, implement a social procurement programme to be used as a tool for employment, trades and training and supporting local providers.	Council is a support partner in the five Councils Regional Procurement Programme. Council also collaborates with Iwi in their K3 housing procurement programme.



Transitional, Emergency and Social Housing

The total applicants on the Ministry of Social Development Social Housing Register as at 31 December 2020 was 705.



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Residential Land Supply Update

Areas of Interest

The list below provides a snapshot of residential subdivision activity over the third quarter of 2020/21.

Prior to lodging a building consent application, Council offers a plan smart meeting. It is advised for large commercial and industrial builds to use this service.

Flaxmere	Construction is complete for Tarbet Street with 18 MSD units under Construction and 17 Market sites ready for sale	18
Kauri Street/Place	Construction is underway in Kauri Street/Kauri Place with completion end of 2021	40
Cunningham Crescent	Construction is underway to create 16 Kāinga Ora residential lots	16
Breadalbane Avenue	Construction planned to continue in the coming weeks to create 10 residential lots	10
Te Awanga Downs	Construction underway to create 45 residential lots	45
Brookvale	Consent has been granted for a six lot subdivision in the Brookvale Development Area	6
Tomoana Road	Construction underway to create 28 residential lots	28
Keirunga, Havelock North	Consent is pending for an 18 lot subdivision	18
Fenwick/Karamû Road	Consent has been granted for a Comprehensive Residential Development for seven residential dwellings	7

Resource Consents

158 Total resource consents received Jan - Mar 2021 Applications received that required further information from the 44 applicant before they could proceed to decision Themes/Notable Consents Lots of residential infill subdivisions and rural lifestyle subdivisions, and supplementary dwellings infringing various standards. Käinga Ora developments, Comprehensive Residential Developments, Papakäinga and RSE developments. Notable consents include: MTG storage facility in the former Briscoes building · Foodstuffs distribution centre on Omahu Road · Te Põhue Recycling facility 62 lot subdivision Lyndhurst · Pre-emptive earthworks consents and subdivision within the next Brookvale Development Area on Romanes Drive/Brookvale Road

Means of managing

Recruiting

We have recently appointed Liam Wang, as our new Senior Consents Planner from within our existing team to help process more complex Consent applications. We will now start recruiting to backfill the Consent Planner position. We also have had one of our Planning Assistants resign unfortunately, and will be recruiting for this role also at the same time. We are aware of other local government authorities that are finding it difficult to recruit consent planners.

Use of consultants to process resource consents on behalf of HDC

We continue to use consultants where they are available to process resource consents. In the past we have used consultants for more complex consents however we are continuing to use them for more simple to medium complexity consents.

Consent timeframes

Due to the overall complexity and total number of resource consents received we are finding it challenging to meet the statutory working day timeframes on some resource consents. This has resulted in a decrease in the total percentage of resource consents processed within 20 working days. This is a continual challenge currently.

Building Control

	January - March 2021	January -March 2020
Amendments Issued	83	56
Amendment over Time	27	17
Amendments % compliance	67%	70%
CCC Issued	261	291
CCC overtime	2	16
CCC % compliance	99%	95%
BC Issued	369	328
BC overtime	118	92
BC % compliance	68%	72%
Value of Building Work	\$155,462,845.00	\$99,907,522.77
8C Accepted	412	322
New Dwellings	94	80

Käinga Ora Plans for Hastings

The Regional Housing Programme, as stated by Kāinga Ora, makes the most efficient use of land to build hundreds of new warm and dry homes, to meet the demand for more state housing across the country.

The development programme is accelerating with commencement of 40 Houses in Kauri Street, Resource Consents for Tranches 4 and 5 which amount to 75 additional houses have been granted. In addition 15 'infill' dwellings are in the construction phase, with completion scheduled for the end 2021.

More information on Käinga Ora projects can be found on their website - https://Kaingaora.govt.nz/

Residential Intensification Design Guide

The Hastings Residential Intensification Design Guide 2020 has been launched, providing insights, resources and examples of good design practice for compact housing typologies that encourage two storey buildings.

Key benefits of the Residential Intensification Design Guide:

- 1. Do it once and do it right
- 2. Have confidence you've met criteria
- Council-friendly concepts
- 4. Protection of our plains
- 5. More affordable housing

Find out more information and view the guide online at: www.hastingsdc.govt.nz/design



Update on Greenfield Development Areas

Arataki, Havelock North

 Arataki is now fully subdivided with many of the remaining sections currently under active development.

Northwood, Mahora, Hastings

- Northwood is mostly subdivided with many of the remaining sections currently under active development.
- Construction of a large 28 lot subdivision off Tomoana Road is underway.

Lyndhurst Stage 2, Frimley, Hastings

- A large developer has completed a number of stages:
- Stages 1 10 135 sections have been sold and are being built on at present.

- Stage 11 13 sections with titles, 13 sold.
- Stage 12 37 sections, construction complete with titles. All sections have been sold.
- An additional consent application has been granted by a separate developer for ~50 lots. Construction is planned to begin in the coming months.
- An application for a large ~62 lot subdivision was lodged in early 2021.
- Part of the main three water services for Portion 3 are expected to be completed in mid-2021.



LYNDHURST SUBDIVISION

Te Awanga Downs, Te Awanga

- Consent granted for 45 residential sections in Stage 1, 2 & 3.
- Construction started with titles expected mid/late-2021.
- Sections will be placed on the market in early/mid 2021.

Flaxmere, Hastings

- Te Taiwhenua o Heretaunga (TTOH) and its sister company Waingākau Housing Developments Ltd have launched the build of its ~120 home development 'Waingākau Suburb'. This suburb borders rural land in Flaxmere West.
- A 13 lot application for Stage 1 has been approved and building of houses is currently underway.
- A resource consent application for an additional 42 lots has been granted.
- More information on the Waingākau Suburb can be found on their website https://Waingakau.co.nz/

Brookvale Road, Havelock North

- The Stormwater Management Plan for the Brookvale Urban Development Area has been endorsed by the HBRC.
- Area A within the Brookvale Structure Plan is now available for development.
- Resource consent for Stage 1 earthworks consent has been granted.
- The Stage 1 subdivision consent for six lots has been granted with an additional Resource Consent anticipated to be lodged in the coming month.

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BROOKVALE FUTURE SUBDIVISION

Keirunga, Havelock North

- Consent sought for 14 residential sections and four lifestyle blocks.
- Construction expected to start mid 2021 with titles expected in 2021.
- Sections will be placed on the market in early 2021.

Howard Street, Parkvale, Hastings

- Council is now working through the development process for the construction of the road, with affected landowners.
- The 2019/20 DC policy for the Internal Servicing Development Contribution (ISDC), was adopted on 25 June 2020.
- Developed design for the internal road and associated services is complete.

 Once land acquisition has occurred the construction of internal road and associated services could begin.

Iona/Havelock Hills, Havelock North

- There is a high development interest in Breadalbane Avenue, which forms part
 of the lona development area. The design and the physical upgrade of the road
 is compete.
- Officers are working with owners on infrastructure arrangements for the main development area.
- Council has begun to install infrastructure to strengthen network resilience along Campbell Street through Middle Road.
- Planning and rezoning details can be viewed at www.hastingsdc.govt.nz/iona





Toitoi - Hawke's Bay Arts and Events Centre

17 Performances and events were held at Toitoi in February and March 2021 (the venue was closed for maintenance in January):

Event.	Attendees
10 Community bookings including the EIT Graduation	2,408
5 Corporate events held in Functions On Hastings	
2 Commercial events held in the Opera House – Royal NZ Ballet & Chamber Music NZ	
Tickets Sold	2,914
Event Attendance	5,976
Total Attendance	9,793

January

The Opera House was closed for maintenance and tagging of all electrical equipment in January. The NZ Blood Service utilised Functions on Hastings for four days early in the month and there were also two awards ceremonies and a church service held.

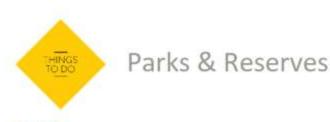
February

February is usually a quiet month for touring performances and events due to the number of outside summer events held in Hawke's Bay over this period. Recruitment for casual event staff occurred which resulted in 23 extra casual staff being appointed. At the end of February Toitoi worked with the Napier Municipal theatre to hold a regional gathering of venue management to watch the digital NZ PANNZ Arts Market. This was a great collaboration which brought together venues from around central North Island.

March

COVID-19 level 2 restrictions came into effect on Sunday 28 Feb 2021 which impacted hugely on March events. The first two weeks were particularly adversely affected and resulted in the postponement of the Royal NZ Ballet performances. They did perform on 23 March to 800 school students and again that evening for a full house public performance. Unfortunately, the Auckland Theatre Company Production of Two Ladies programmed for the end of March was cancelled as they could not do the first two performances on tour due to COVID-19 restrictions. The EIT graduation ceremonies returned to Hastings with both their 2020 and 2021 students graduating over two days.

To Note: COVID-19 Level 2 restrictions are very difficult to manoeuvre for the events industry as they limit the audience size but increase the staffing requirements. For event organisers and promoters it is often not financially viable to continue. Therefore, when in level 2, most events and performances will be postponed or cancelled.



Public Spaces

January

- . Upgrade of Queen Street and Landmarks Square continues.
- · Christmas decorations removed.
- · Big Belly Bins trial continues.
- MBIE funded additional labour for holiday hotspots in place. Additional bin cleaning and anti-litter activities.
- Full-time custodian at Cornwall Park over holiday period. Assisted in litter dean up, public interaction and general wellbeing.
- New effluent field for Waimärama toilet complete for summer season.

February

- Playground preferred supplier panel established.
- Waipätiki Beach vendor lease granted.
- · Planning and preparation for winter sports codes underway.

March

- Scoping work for upgraded aviary at Cornwall Park progressed with decision to rehome large birds.
- · Plans to extend BMX facility at Romanes Drive approved by Council.
- Progress on relocation of Cornwall Play Centre to Duke Street Reserve progressed with conditional lease approval.
- Steady progress on Queen Street East 200 block upgrade.
- Ongoing collaboration of Waka Kotahi funded upgrade to 200 Heretaunga Street design work
- · CBD activations Nesting Phoenix.
- Commenced scoping and geo tech report for relocated skate park.
- Landmarks Square opened 12 March.
- · Successful litter strategy launch at Cornwall Park.
- Akina Park pop-up irrigation continues May completion.
- · Mangaroa cemetery upgrade continues, new beams and effluent system in place.
- Mad Mile continues completion in May.
- Ocean Beach carpark barrier renewal complete.
- Annual shrub condition complete.
- Council began the independent consultation process for preparing two new Reserve Management Plans for Eskdale Park and Frimley Park, and the review of the Tainui, Tanner, Tauroa and Hikanui Reserves Management Plan.

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Event Bookings

Month	Date(s)	Event	Location
January	23 January	Six60 Concert	Hawke's Bay Showgrounds
	30 January – 21 February	Jazz on the Village Green Concerts	Havelock North Village Green (interrupted by COVID-19)
	31 January – 27 Februar	Summer in the Park Concerts	Cornwall Park
February	3 February	90 th Earthquake Commemoration	Hastings CBD Mall
	27 February	Triple Peaks	Havelock North Village Green
	27 February	Good Vibes Concert	Hawke's Bay Racecourse
March	5 – 23 March	The Great Moscow Circus	Havelock North Village Green
	14 March	Wheels on Windsor	Windsor Park
	25 March	Flaxmere Night Market	Flaxmere Village

The last concert of Jazz on the Village Green (28 February), Aert Décor Fashion Show and Market at Albert Square (18 February), International Cultures Day at Cornwall Park (6 March), Horse of the Year at the Hawke's Bay Showgrounds (9-15 March) and the Mosque Memorial at Cornwall Park (14 March) were cancelled following a change in COVID-19 alert levels.

The Lighting of the Osmanthus Gardens Festival was postponed to 12-18 April.

CRD Activations

- . Queen Street north side complete awaiting Tribune Building completion before finishing Queen Street Karamű Road intersection.
- Old Public Trust building façade upgrade complete.
- . Progress on CBD design elements continues with collaboration on design of tree guards and grates under Te Aranga design principles.
- · Karamū Road North to be finished once building work on The Tribune building is complete.
- · Westermans and Breakers outdoor dining area to be advanced in May-June.
- · Romanes Drive bridge contract let August completion.
- Upgrade of 200 Heretaunga Street East signed off by Waka Kotahi and funding confirmed. Construction to commence 3 May for 1 July completion. This is a very tight timeframe.

Building Projects

- Russell Street bus shelter upgrade completed in March.
- · Chinese lantern structure at Cornwall Park on track for completed in March.
- Landmarks Square toilet and landscape improvements complete.
- New Te Awanga toilet in design phase.
- Evers-Swindell toilet extensions to commence in May.

Looking Forward

- St Aubyn Street Reserve playground equipment procured and construction expected to commence in August.
- · First "Hoops in Parks" to be installed in Ron Giorgi Park in May.
- Whenua Takoha Park shelter and multi court to commence in May.
- · Engaged artists to develop natural area play area in Comwall Park as provided in RMP.
- Applications underway for various awards: Cornwall Park best playground, Flaxmere Park best active park. 2021 application for Green Flag accreditation and KNZB awards also underway.
- New shade sails to be erected at Frimley and Meissener Park playgrounds in June.
- Council notified the intention to prepare/review the management plans for Eskdale and Frimley Parks and Havelock North Reserves. The first stage of
 community engagement (Stage 1) is running until 23 April. Local research consultants, Folkl, were awarded the contract to undertake the data gathering, for
 Stage 1, which includes surveys, open days and discussions with key stakeholders, interest groups and neighbouring property owners. Council expects to have
 the results of Stage 1 towards the end of May.
- · Planning of Lyndhurst Reserve playground continues.
- The resignation of three building project officers continues to impact on the delivery of a number of projects in first half of 2021. Recruitment is underway but finding qualified staff is proving testing.
- Planning work for Cornwall Park community kiosk and relocation of playcentre continues.
- Waka Kotahi consultation in CBD blocks seeking to activate spaces continues with local consultation.
- CBD Activations Planning underway for 21/22.

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Libraries and the Hastings City Art Gallery

Hastings City Art Gallery

VISITOR NUMBERS

Month	Number of Visitors
January	1,047
February	1,135
March	1,507

There have been a number of exhibitions in the gallery this quarter.

- Jordan Barnes' exhibition Artist and the Ego, opened on 4 February. A common thread in his work is the study of the human condition and his floor talks were very well attended.
- Still Life with Moving Parts opened 26 February. This was an exhibition created by a group of self-taught or naive art makers that had been guided through the art process by artist, Anna Crichton, in a workshop environment on the Auckland waterfront. A group of musicians from Hohepa performed in the foyer of the gallery as a welcome to the artists.
- Flirting with form: Works by TOI AKO artists is an exhibition that explores the
 role of the arts and wellbeing in communities and its effectiveness in
 supporting older people to age well.

 Showcasing works by 13 emerging elder artists aged between 56 and 91, developed over 2019-2020 was part of Connect the Dots pilot mentoring project. The intention of this exhibition was to engage our senior community in the activities of the gallery.

While the above exhibitions have been in the gallery, two smaller exhibitions in the foyer on the second floor of the main council building were co-ordinated.

- The current exhibition in this space is an exhibition of local photographer Lee Warren. The project focusses on local dairies photographed in the weeks around Matariki. There are currently about 45 dairies in the series and the exhibition is a selection of these.
- For the foyer exhibitions, we try to choose a diverse cross section of our local art's community and work that resonates strongly with our region's visual environment. By showing these works in this space, we hope to form a connection in the minds of the occupants and visitors of this space and the gallery.

The Gallery's education programme has been extremely busy over the last quarter. In total 1,191 students from 5 local schools have taken part in the programmes.

A new education programme, My Home Town in Art, has been a big drawcard for schools. This programme looks at how the Hawke's Bay is depicted through landscape art and discussions are had around home, place and identity.





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Hastings District Libraries

VISITOR NUMBERS

Library	Number of Visitors
Flaxmere	16,863
Havelock North	22,507
Hastings	58,195
TOTAL	97,565

Pasifika engagement

A programme of targeted engagement activities with the Pasifika community started with a survey to gain an understanding of how Pasifika people use library services and the services or programmes they might like to see in the libraries. This will inform shaping library services that better serve Pasifika communities.

Skinny Jump

57 Skinny Jump modems set up January – March 2021, Skinny Jump is a not-forprofit service offering super-affordable broadband to thousands of Kiwi homes. Skinny Jump is for those who don't have a broadband connection at home because cost is a barrier. Those most at risk of digital exclusion, as identified in the government's digital inclusion blueprint, are supported.

The following demographics are likely to be eligible for the Skinny Jump programme:

- Families with children
- Job seekers
- Seniors
- People with disabilities
- Refugees and migrant communities
- Social housing residents

Skinny Jump is flexible prepaid broadband: Only \$5 for 30GB of data, no contracts or credit checks, and the modern comes free of charge. Just top up as you go.

Selected other programmes

- Successful summer programming for kids aged 5-12 and 13-18 finished in January. Participants could take part in person or virtually this year in an effort to help "COVID-proof" programmes. Many participants completed these programmes solely online, while some still opted to come into the library as usual.
- Making fun last longer, the 4th Annual Harry Potter Book Night turned into Harry Potter Book Week in February, with the Hastings Library completely decked out all things magical and Hogwarts School of Witchcraft and Wizardry. Static displays as well as multiple activities were on offer throughout the week so that the thousands of would-be wizards that used to turn up on one evening were staggered across the week this year.
- DORA, the Digital On Road Access bus visited the Libraries in mid-February.
 DORA is a technology-filled mobile learning centre designed to help teach senior citizens internet banking skills and cyber security. As part of this visit, library staff took DORA out to various groups and rest homes across Flaxmere, Havelock North and Hastings.
- Libraries hosted the Antarctica Heritage Trust VR experience also in February.
 This is a way for people to experience Sir Edmund Hillary's Antarctic Hut from the comfort of the library. Library staff also supported this being run from one of the local schools so that students there could experience it too, rather than miss out.
- Pride Month was celebrated at Hastings District Libraries mid-February and mid-March, featuring an amazing and very well-attended poetry Slam in conjunction with Motif Poetry, Movie nights for teens and adults were also hosted at the libraries, as well as two special story times celebrating kids for being who they are and what makes them unique.







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Splash Planet and Aquatics

Splash Planel

Splash Planet has seen a huge increase in visitor numbers this quarter with the majority of the increase attributed to those coming from outside the region.

Numbers for November and December 2020 were very similar to previous years but from January 2021 to the end of the season (5 April 2021) numbers have jumped approximately 20% on previous years. From Jan 2021 to the end of March 2021 attendance was 88,120 compared to 69,734 for the same period last year.

These numbers are despite the loss of three business days due to COVID-19 restrictions preventing Splash Planet from opening.

Aquatics

This quarter, along with previous quarters, Aquatics Hastings numbers have been affected by COVID-19 restrictions. However, the two outdoor pools were not as significantly affected and have had good seasons with increased visitor numbers.

Frimley Pool numbers saw an increase of just under 1000 with 8,037 customers attending this quarter, compared with 7,068 for the same period last year. Numbers for the summer season were positive with 11,898 visitors compared with 10,354 from the last summer season.

COVID-19 did affect a few school bookings near the end of the summer season, which was slightly longer this year, closing on 27 February 2021.

Frimley pool numbers were also affected slightly by the road works on Frimley Road associated with the new Water Storage in Frimley Park decreasing access and parking during the peak season.

Havelock North Village Pool numbers increased significantly with 16,394 customers coming through this quarter, up 4,643 on the same quarter last year. This meant

that Village had 20,267 visitors this season, up on last summer's total of 14,489. A key cause of this increase is believed to be the popular dive well which was a major draw card this summer.

Havelock North Pool closed for this summer season on 19 March 2021.

Flaxmere Pool numbers have been greatly affected by the change in reporting, which has seen the numbers being recorded more accurately in the system, to enable better understanding of usage.

This quarter saw 11,134 customers use the facility, up on the same quarter last year of 5,732. Last year also saw the facility close during this time, once again due to COVID-19 restrictions. This does make comparison of numbers difficult.

Learn to Swim (LTS) numbers have responded well with swim school numbers looking positive. Unfortunately LTS numbers are affected each time there are COVID-19 restrictions at, or above, Level 2 as lessons can't proceed.

Numbers at the Clive Pool have increased on the same quarter last year even though faced with the same COVID-19 restrictions as the other pools. 12,513 visitors attended Clive Pool during this period, compared with 11,433 in the same period last year.

As with Flaxmere, LTS numbers have returned to pre-COVID numbers which is a positive. The Aquafit classes have also increased in numbers and we are looking at running more classes in the evenings.

Canoe Polo numbers have been adversely affected at both the Clive and Flaxmere pools by the new facility at the HB Regional Sports Park. This is hard to quantify at this point due to numbers also being affected by COVID-19 in 2020.



Community Centres and Sports Centres

Regular Use Groups

2021 has started off with bang at the Hastings Sports Centre. With the addition of five new 'regular user group' bookings our weekly calendar for the hireage of the main hall space is at near capacity. The occupancy rate sits at 76% of the available hireage hours for our main hall space. This is based on a normal day of 8am-12 midnight over a 7 day week.



BASKETBALL HAWKE'S BAY - JANUARY 2021 HOLIDAY CAMP JUNIORS CONSOLIDATING SKILLS LEARNT IN A GAME-LIKE SITUATION.

Although the Sports Centre hosts a range of sporting codes from a variety of ethnic groups, basketball and volleyball continue to dominate the bookings at the Hastings Sports Centre. New additions to the bookings calendar include the early morning booking from HB Lead Basketball Academy, Toki Inc's SWISH Basketball Academy, Hastings Skating Club's Sunday sessions. Basketball Hawke's Bay continue to utilise the centre for their community programmes including their popular School Holiday Camps.

One-off Bookings

Hastings Sports Centre proves to be the perfect venue for those one-off bookings with a range of community organisations choosing the Sports Centre to host workshops, events, whanau days, weddings and Sports Days.

Following on from a successful 2020 Hawke's Bay launch, Pühoro STEM Academy delivered their 2021 launch and whanau day at the Sports Centre transforming the centre into a hive of activity for Māori rangatahi aspiring to be Science and Technology academics of the future. The Philippine Community of Hawke's Bay recently joined the Filipino Sports Club by hosting their Community Sports Day at the Sports Centre, a fun, vibrant day enjoyed by the community. Upcoming one-off bookings include the Hawke's Bay Rock n Roll Club Inc's 30th/31st Birthday Hop with 230 rock n rollers rolling into the Sports Centre, Hawke's Bay Bridge Congress's Bridge Tournament scheduled to attract over 300 Bridge enthusiasts from around the country.

Camberley Community Centre

Numbers for January-March 2021	
Programmes and visitors	2,754
User groups	1,886
TOTAL	4,640

Activities and Programmes

Each and every school day we make sure that our local kids go to school with a full tummy.

Every morning you hear laughter and giggling, with the girls sitting on one table while boys are on another... ewww the girls don't want to sit by the boys. No, no, no.

Music playing in the background while morning greetings are said with a please and a thank-you. Farewells are given and on the odd occasion a school bag, shoes or a scooter are left behind, giving staff a reason to go for a walk to the school to return these items.

Breakfast Club is our most gratifying programme in the Camberley Community Centre.



Basketball Academy - Heretaunga Intermediate boys turn up twice a week and train hard and learn what the word TEAM stands for: Together, Everyone Achieves More.

Our Youth Space is a place where the Youth can just come and hang out, play table tennis, play on the play station, play some ball.

And mums and dads are not forgotten as every Tuesday, Family Works run a Parenting Programme for those with children aged 3-8 years old. People turn up every week and walk away with a few new tricks up their sleeve.

Kaumātua love to keep active and we can help them achieve their goals with classes for line dancing, SitFit classes, Tai Chi, Circuit Class and a Kori Mo Ngā Kaumātua class every week.

Te Wânanga O Aotearoa also run digital classes to help Kaumātua to understand technology and these see a great turn out to the classes.



Flaxmere Community Centre

lumbers for January-March 2021	
Gym	2,064
Fitness Classes	4,626
User Groups	6,022
Youth	4,160
TOTAL	16,875

lamshe

This is an eight-week module which started on 22nd February and finishes on 16th April, delivered as a bootcamp programme. The classes are popular, with 30 registered wähine willing to make a lifestyle change, lamshe is for women of all sizes who are wanting to transform their bodies through weight training by implementing how muscle is built and bodies are transformed.



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PolyFit

PolyFit has been running for a month now and is a programme developed for our Polynesian whānau in the community to become active. The classes are very popular with an average of 30 participants in the classes which are based around dance fitness to encourage our whānau to become more active, it also highlights the social and fun aspect of fitness.



Green Prescription

A programme working in conjunction with Sport Hawke's Bay to help whanau manage their health and become physically active. The programme started late last year with participants from the Green Prescription programme transferring to FlaXrock Gym, basically actively progressing to becoming physically active on their own.



Gaming Night

A programme developed for engagement with our tamariki and rangatahi, it provides a safe space for them to socialise outside of school as a preventative approach to minimise undesirable events, i.e. fighting, vandalising facilities and graffitietc. The programme started early February and is popular.



Contestable Grants and Funding

During this quarter, two grant rounds closed and funding provided to successful applications.

Multi-year Strategic Community Partnership Fund (three year contracts);

Applicant	Project	Funding
Arts Inc. Heretaunga	Hastings Community Arts Centre Programme,	\$178,000
Sport Hawke's Bay	Activating the Hastings Community	\$85,000
Surf Lifesaving NZ	Regional Life Guard Service – Hastings	\$72,000
Hastings Citizens Advice Bureau	Citizens Advice Bureau Hastings	\$50,000
Havelock North Community Centre	Providing ongoing service to the community	\$30,000
Hawke's Bay Digital Archives Trust	Operations of the Knowledge Bank	\$30,000
Sustaining Hawke's Bay Trust	Sustainability Projects (Environment Centre)	\$25,000
Hastings Foodbank Trust	Hastings Foodbank Trust	\$20,000
Nourished for Nil Limited	Nourishing the Hawke's Bay Community	\$20,000
Heretaunga Women's Centre	Organisational running costs	\$20,000
Re-Source	Multi Year Operational Costs	\$20,000
Budget First Inc.	Building Financial Capability in Hastings	\$15,000
Te Aranga Marae	Flaxmere Boxing Academy	\$10,000
Age Concern Havelock North	Community Christmas Day lunch	\$10,000
Peoples Advocacy Society	Contribution towards organisational costs	\$7,000
	Total	\$592,000

Hastings	Creative	Communities	Fund:
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Applicant	Project	Funding
James Simpson Macphail	The Small Hall Live Music Sessions, (15 events)	\$4,000
Joanna Kirsten Morris	Connected - making connections across generations	\$3,000
Puti Lancaster	Script development for a new verbatim theatre work	\$3,000
Kristyl Neho	Confident Me - Our Stories, Our Voices	\$3,000
HB Readers and Writers Trust	A Progression of Poets	\$3,000
Joseph Rowntree	Wesley Community Methodist Church Power Baxes	\$3,000
Hastings Art & Culture Trust	2021 Edible Fashion Awards & Outreach	\$3,000
Lily Frederikse	Research and development for "Taikura" exhibition	\$2,820
Joseph William Dobson	Hands-on piano experience in rural Schools	\$2,800
H.A.5.H	FitS in Ya Pocket - Fringe in the 'Stings talent forum	\$2,500
Rockquest Promotions Ltd	Showquest 2021 - Hawke's Bay	\$2,372
Foto iwi Charitable Trust	Foto iwi Zine - Printed magazine by young people	\$2,160
Pakistan and Friends HB	Youth development via calligraphy, and mixed arts	\$2,020
Larisa Kellett	Lady Larisa & Band - video and production	\$2,000
Eastern Screen Alliance	Short Film Screenwriting Workshops	\$1,800
Hawke's Bay Soul Choir	Choir Programme 2021	\$1,650
Sam Handley	Short Film Grateful Grapefruit	\$1,460

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Applicant	Project	Funding
Institute of Music Teachers	Young Musician of the Year competition	\$1,300
The Caninspire Charitable Trust	CanBead Workshops	\$940
Arts Inc Heretaunge	HB Art Guide Counter Display Stands	\$700
Hawkes Bay Live Poets Society	Guest Poets / Radio Broadcasts	\$500
Wine Country Quilts	Wine Country Quilts Exhibition 2021	\$478
	Total	\$47,000

Looking forward, the following grant rounds are open in the Q4 period

- City Centre Vibrancy Fund OPEN, Closes 12th April
 The City Centre Vibrancy Fund aims to support activities which improves peoples experience and enjoyment the Hastings City Centre.
- · Single Year Community Grant OPEN, Closes 7th May

Organisations are able to apply for up to \$20,000 per year via the Single Year Community Grants for projects that provide innovative ways to help support the current and future needs of our communities.

To be eligible for funding, groups need to show how their project fits with one or more of the priorities below:

- Uplifting our communities' wellbeing by providing access to help and advice
- Fostering a sense of pride within our district and across our diverse communities
- Promoting happy, healthy and active communities
- · Rural Halls Maintenance Fund OPEN, Closes 30th April

The Rural Halls Maintenance Fund assists rural communities with the maintenance, upgrading, and strengthening of halls.

The following grant rounds remain open all year round.

- Waste Minimisation Fund
- Community Events Support Fund
- Council Facility Fee Assistance





Mahi for Youth

The Mahi for Youth team has grown again and there is now a full team of 11 including the Whānau Connector and the 2 Youth Workers based at the Flaxmere and Camberley Community Centres.

The team also welcomed an additional Youth Connector Support which is a dual role to assist rangatahi looking for employment, education and training opportunities and also to support the Youth Council.

A new Hinengaro Connector has also been welcomed to the team who is already working with 14 rangatahi to support them with their mental health and emotional wellbeing.

Youth Connectors have been busy out at a number of events promoting the team's work. These events include the Flaxmere Night Market and Waitangi Day celebrations and they have also supported a number of industry introduction days. Several meetings have been hosted at the Mahi for Youth Pop Up Shop where agencies, employers and training providers have come to share information about what they have to offer to rangatahi.

Employer Connectors have approached and engaged with 195 different employers since the beginning of the programme. Some are very supportive employers and keep coming back for more rangatahi. This validates the good communication and trust they have in the service offered particularly the pastoral support offered to the rangatahi at any stage of the journey.

Since the beginning of the Mahi for Youth programme 501 ranagatahi have been engaged, 50 have gone into education and training and 192 have gained employment.

Youth Council

This year's Youth Council is made up of 18 very diverse, dynamic young people aged between 16 and 22. Six are returnees from last year and one youth councillor has been on the council since 2018. Representation is from EIT, MSD, Karamū High School (5), Hastings Boys' High School (1), Hastings Girls' High School (1), Lindisfarne College (2), Hukarere Girls' High School (1), Woodford House (1), St John's College (1) and TKKM O Te Wananga Whare Tapere o Takitimu (1).

The Youth Council values for this year are:

- Passion
- Leadership
- Integrity
- Determination
- Making a difference

The goals are:

- To "Have our say"
- Be proactive and submit more submissions
- · Youth 101. A health and diversity support line tailored to specific needs
- New developments to have water catchments and solar/green roofs
- Increase social media and media involvement and presence

This year's Chair, Keelan Hesterman, says "My vision is that in 2021 we can really get our teeth into council policy, and build our reputation as a youth body that provides considered and relevant ideas and perspectives on how we deal with the issues facing our region, particularly in regards to our young people."

The youth councillors are part of the following sub-committees; Eco District, Great Communities, District Development, Active Transport Committee and this year the Civic and Administration Committee has been added. The result of this is 12 Youth Councillors sit alongside their peers, Hastings Councillors, and a youth voice will be heard on more issues than ever before.

The Hastings Youth Council has been invited to write a monthly column in the Hastings Leader about activities, focus points and issues, decisions they have made and contributed to and future events.





Neighbourhood Support Programme

In March, one of the rural Neighbourhood Support Groups was supported by setting up the gazebo and stand at the Maraekākaho Country Fair alongside the Police and their Mobile Police Unit. This was a great opportunity to meet the locals, some who already belong to Neighbourhood Support Groups, as well as the chance to recruit new members. This event is also going to be followed up with an evening sausage sizzle and get together at the community hall at the end of April.

Partnerships are the cornerstone to the Neighbourhood Support work and there has been continuous work with the NZ Police and interested partners in targeting our rural groups in 2021. There have been recent requests from Whirināki, Te Pōhue, Maraekākaho, Sherenden and Haumoana on how some of these established groups can be reinvigorated as well as recruit new residents. The intention is to invite these partners along with invited street coordinators to a workshop to brainstorm ideas around developing and strengthening healthier relationships with our rural groups.

Currently, there are 332 Neighbourhood Support groups, made up of 59 rural and 273 urban groups.

Jobs for Heretaunga

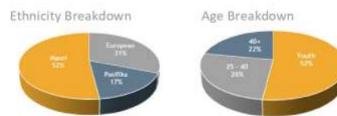
The start of the year has been busy with plenty of upskilling and licensing opportunities taken up by the Jobs for Heretaunga workers. Several workers have committed to a Connexis apprenticeship or an EIT Level 3 Infrastructure course. This level of study is not only helping individuals progress their careers but it also

provides the contractors with financial support in the way of MSD's apprenticeship schemes. Licence gains have also been made including a Class 4 truck licence, which is always a big investment for both the worker and the contractor.

The following feedback from a foreman was appreciated:

"Thanks for your assistance with Sam, you have made him very happy! We have just offered Sam full time employment, he will bring a great attitude to the team. This assistance has put him across the line."





Community Plans:

Te Pohue

A new drinking water reservoir has been installed and the new water treatment plant constructed, with the plant scheduled to be supplying the community in early April. The official opening and turning on of the water took place on 26 March.

During the course of the March community meeting held in the Te Põhue Golf Club, Meridian representatives gave an update on the Harapaki Windfarm. They also raised that job opportunities would be made available for locals with vacancies now being posted on the Meridian website. The early stages of the three-year project would be highly concentrated on civil works jobs. Once the windfarm becomes operational, there would be a committee to oversee an annual \$50,000 fund available for community projects. Once fully operational the project will power 70,000 houses.

Camberley

The Camberley Community Plan 2020-2025 was presented to the Greater Communities Sub-Committee on 13 April, followed by a full presentation to the Strategy & Policy Committee on 4 May at the Camberley Community Centre for endorsement. The community has identified three key priority areas; Community Wellbeing, Community Safety and Community Facilities and Infrastructure. Each priority area has a range of actions for implementation.

Clive

Members of the Clive Community have met to start discussions on setting up a Community Garden. Community Gardens are a great way to gather like-minded people to create a shared spaced where everyone is welcome to care and contribute. There are many benefits in developing a community garden including; increasing access to fresh foods, increasing physical activity through garden maintenance activities, increasing access to fresh fruit and vegetables and social interaction to name a few.

Mayfair

Mayfair school speed calming on Riverslea Road is currently on hold due to delays in shipping as a result of COVID-19.

Maraekākaho

An action in the Maraekåkaho Community Plan to improve the car parking area outside the hall, school and early childhood centre has been completed in recent weeks.

March 20 saw the 9th annual Maraekākaho Country Market Day held at the Maraekākaho Sports Grounds wherein Focus MKK engaged with the community around the Community Plan.

Local Business have supported the installation of two more rural neighbourhood watch signs.

Cape Coast

Works to provide more coastal protection are either underway or finished in the past three months, including the Waimārama seawall and Paparewa reserve protection which are now complete.

Work at Cape View Corner is in a resource consent phase with both Hastings District Council and Hawke's Bay Regional Council.

At Haumoana, a row of houses on the seaward side of Clifton Road are being presented with options to help provide protection during heavy seas.

Mahora

Engagement is about to commence with the Mahora community to develop their Community Plan.

Whakatū

The Whakatū community have a draft road plan to reduce speeding on Railway and Station Roads and they are working alongside the Roading Team and local industry.

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Camberley

The Camberley community have three new islands to reduce speeding on Takapau, Kotuku and Kiwi Streets.

Waipatu

Work on SH51 which affect the Waipatu community should be finished by June at the latest.

Flaxmere

Night Markets

The Flaxmere Night Markets have been well received by the Community with each market being well attended by people coming from all over Hawke's Bay. The October 2020 market had 16 stall owners attend, this swelled to 26 for the December Market.

The community are encouraged to shop at the Flaxmere Shopping Centre in the month prior to the market and, by writing their name and address on the receipts, can go into two draws on the market night.

The first draw is to go into the wind booth and grab as much money as possible, the big prize is a 50" flat screen colour television. The TVs are provided by the Flaxmere Business Association. The second draw is to win a 90-second trolley dash around Flaxmere New World up to the value of \$400, this event is sponsored by various external companies and agencies. Taurus Taurima from Topline Contracting kindly provides the generators for each market as the power source.

Hoops in Parks

Hoops in Parks is an extension of the Hoops in Schools project supported by Basketball New Zealand and Basketball Hawke's Bay. Council was approached by both basketball organisations requesting assistance for the Hoops in Parks project in three Flaxmere Parks. Extensive consultation was undertaken at the Night Market as well as the Flaxmere Community centre. The community also advised that access to seating, water and bins near the courts was important as well as some shade for spectators. Ideas about how the community would like to use the new courts to encourage greater participation in the sport and to stay active were also received.

The half court at Len Harlem Park will be repaired and lines will be painted on the court. Due to the close proximity to Kimi Ora School, which has three full courts and a half court plus another full court going in, it was felt there are enough full courts in the area.

It is hoped work can begin in Ron Georgie 3 by the end of April/beginning of May 2021.

Senior Housing

The Senior Housing Team is creating the Healthy Homes Statements for our 220 properties as per the changes in the Residential Tenancy Act and its amendments.

Every property now requires its own Healthy Home tick which includes heating, insulation, moisture and ventilation. All units now have bathroom extractors, and meeting the requirements with kitchen extractors is now being worked through.

The updates are highlighting how 'unfit' for purpose these units are. Residents are living independently for longer with the help of walking aids and home support, and costly modifications are having to be made to try and meet their needs. Collaborative relationships with the DHB, ACC and occupational therapists are assisting to meet these growing requirements.

The six-monthly routine inspections are nearly completed for this six-month period and there has been some really positive feedback from our tenants who are very appreciative of their humble homes.

There has been little movement over the past three months with only eight units being renewed in order to offer new tenants their 'forever' homes. The wait register remains at approximately 180 with more being added to the priority register due to desperate circumstances.



Safer Hastings Coalition

A full coalition workshop was held to review the Safer Hastings strategic goals and actions over the past year. As a result, a new strategic plan is being developed to guide the 2021-2023 action plan which will take effect from 1 July 2021.

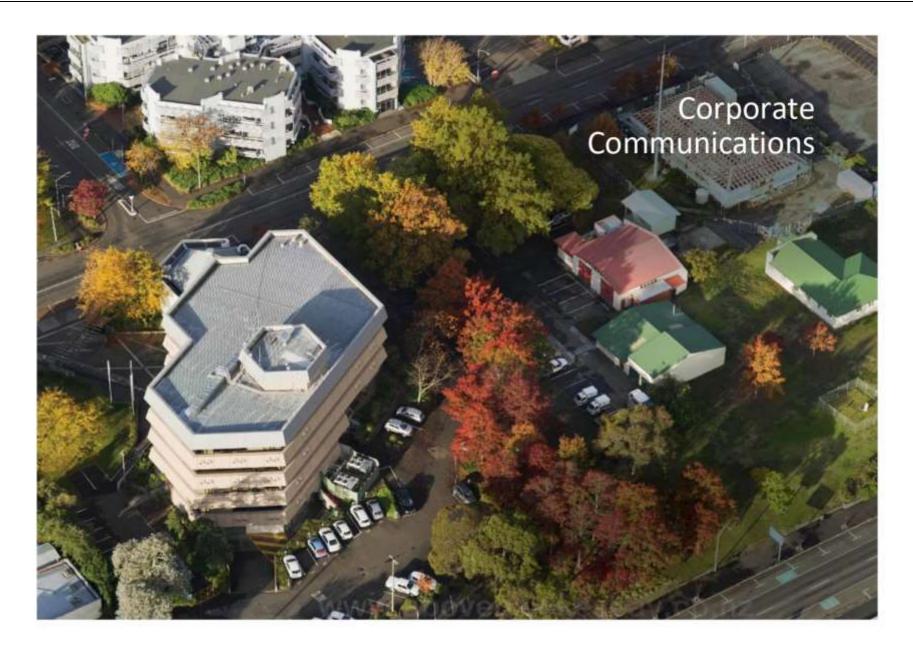
The National Safe Communities' Foundation hui 'Collaborating for Community Wellbeing' was held in March and attended by Council's Community Safety Coordinator and Brain Injury Hawke's Bay Community Educator. The hui focussed on increasing wellbeing through connecting communities and building the evidence base to strengthen the capability of all existing Aotearoa New Zealand accredited Safe Communities. Safer Hastings presented on the Maraekākaho Community Resilience Day held last year. This was well received with a request to present to the national Fire and Emergency NZ community partnerships team in April.

The Disability and Older Persons' Focus groups were consulted on the upgrade of the Cornwall Park kiosk this quarter.

The Regional Safe Communities coordinators have met and are identifying possible projects that can be worked on collaboratively across the region.

Connected and coordinated agencies	A trial project is underway with coalition partners promoting their services at the 'Tumbling Tota' programme run at the Hastings Sports Centre. The coalition supported the Mitre 10 Tough Kids Challenge.
Safe in my home	Homeless discovery project underway. This is an action within the Hastings Medium and Long Term Housing Strategy.
Safe roads	Coalition supported Pedal N Play events held in Flaxmere, Havelock North and Hastings with the Salvation Army providing breakfast.
Safe in my community	The Hawke's Bay Suicide Prevention Plan is currently being reviewed and a new plan developed that will take effect from 1 July 2021.
Addiction related harm	Safer Hastings contributed to the development of a submission made by the HB Vaping Group to the Smokefree Environments and Regulated Products Act 1990: Proposals for regulations.

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Customer Experience

Customer Interaction Summary

Christmas/New Year Operations

Waste collection services are typically stretched over the holidays due to increased kerbside volumes. Additionally, for the first time in many years, collection days changed for properties scheduled for pick-up on Christmas and New Year's days. Pleasingly, the extensive planning and multi-faceted communications plan ensured residents affected by the change adapted well and seamless services continued throughout the holiday period.

Activities impacting on customer demand over the quarter included:

- Six60 concert a successful event and great advertisement for Hastings. A key
 lesson for the future is to ensure concert organisers make information
 available to the public early and have the capacity to handle enquiries. Failing
 to do so meant Council's contact centre fielded multiple calls in the week
 leading up to the event, from attendees and nearby residents unable to reach
 the organisers to confirm arrangements. With little information available, the
 team were unable to provide much assistance which was frustrating for all.
- High demand for building inspections post-holiday period, combined with lower staff availability resulted in longer wait times for bookings. This resulted in agitated callers and difficult conversations for the team on the phones.
- Change to COVID Alert Level 2 generated an influx of enquiries.
- A number of water main bursts resulting in outages impacting businesses and schools led to increased call volumes for periods.

- An article in HB Today on March 15 resulted in increased water-related calls for a few days.
- The transition to the new water contractor in March has been successfully completed. As expected there have been some challenges with ongoing work handovers and a delay in having the Fulton Hogan web portal available to the customer service team.

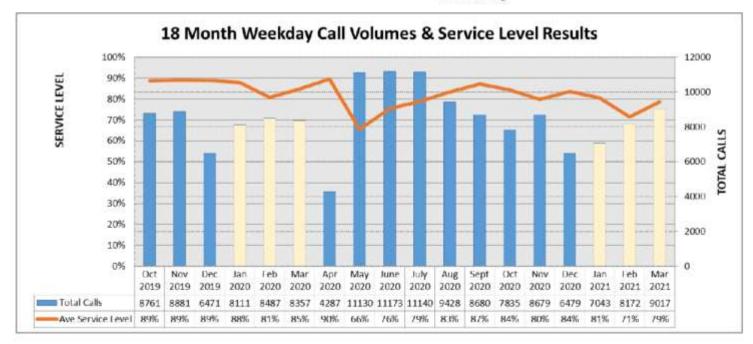
In order to monitor trends and compare seasonal fluctuations, a summary of the various channels of enquiry over the past eighteen months is enclosed.

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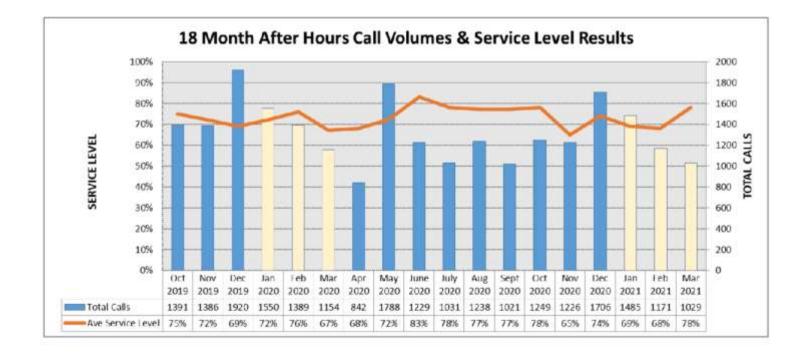
HDC Contact Centre

- The total number of calls received over the quarter (24,232) was down slightly on the same period in 2020 (24,955).
- March was the busiest month due to a combination of high demand for building inspections, increased water-related calls, Easter waste collection changes and calls from recipients of rates penalties who paid HBRC in error.
- Service levels in February dipped due to lower staff availability and increasing call complexity that is resulting in longer handle times.
- Three new staff have been inducted into the team during the quarter and, once training is complete, resourcing will be back to full capacity.
- The key issue with the contact centre phone software has been rectified.
 However, a Chrome browser upgrade shortly after resulted in a series of new problems that impacted performance and continued to prevent remote working.



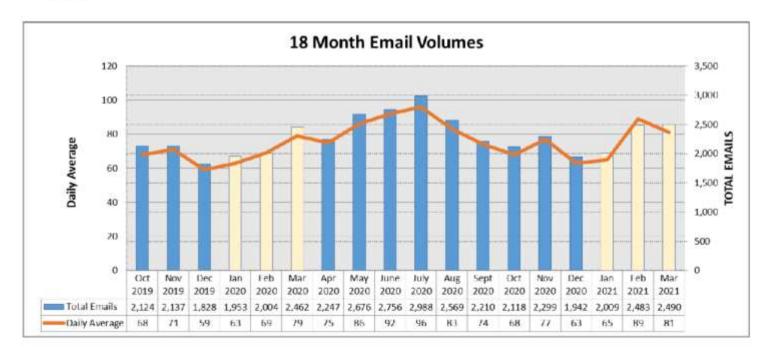
After-Hours Contact Centre

- Calls received after hours for this quarter (3,685) were down a little on the same period in 2020 (4,093).
- On the contrary, the average handle time for calls rose by 15 seconds a call indicating the complexity of calls across both day and night is increasing.
- . Noise and animal-related calls continue to be the highest each month.
- Noise complaints peak over summer and are now declining as we move into autumn.



Emails to Customer Service

- . Email enquiries continue to be at higher levels than the previous year.
- COVID resulted in increased email traffic from April to July 2020 making it difficult to predict volumes over the upcoming winter months.
- Omni-channel: a selection of incoming emails have been integrated into the contact centre software and the team are adjusting to the change. Process refinement is required and work will continue on maximising efficiencies over the next quarter.



Customer Service Centre (CSC)

- January numbers were very low in the first couple of weeks of the year as the public enjoyed the holiday period.
- Rates due in February resulted in the usual increase whilst other activity areas remain steady throughout the quarter.



Looking Forward

Cheque Phase Out

With banks phasing out cheques as a method of payment, Council will no longer accept cheques after 31 May 2021.

Dog Registration

Re-registration processing to kick off, culminating in notices being sent to dog owners in May with registration due 30 June. The cheque phase out may pose some challenges, however plenty of alternative payment options are available.

Email Integration

Complete the integration and handling of all incoming emails to customer service via the contact centre software.

Remote Working

Testing of remote contact centre operations scheduled in April/May.

Information Management & Business Transformation (IMBT)

The IMBT team manage and support Council's technology systems and iT infrastructure. The following summarises key project innovations and operational improvements over the reporting quarter (Jan - Mar) under 'what's hot', challenges or delays under 'what's not', and new emerging considerations under 'what's new'.

Achievements in the Quarter:

Committee Section Sec	Consents Progress Tracker	LIVE Delivers more visibility to the customer regarding consents processing status.
- MOBILITY	Laptop Migrations	Completed FY2021 Enable a mobile workforce who have the flexibility to work from anywhere to ensure business continuity and service support levels can be maintained in the event of lock-downs or inability to access a physical work office.
	3 Waters – Supplier Transition	LIVE New GIS Data integration in place with new supplier.
Payment	Billing System	LIVE New salution to replace a non-supported legacy billing system.

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What's new, what's hot, and what's not.

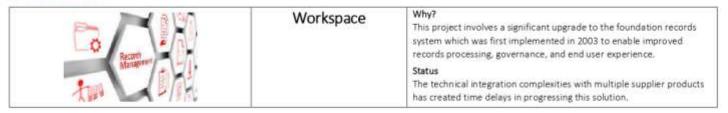
What's new:

	\$HOP	Why? A new procurement and contract management solution that will aid Council staff in making better procurement and contract management decisions that in turn will promote internal efficiencies, increase compliance and deliver value driven based outcomes for the benefit of the district's ratepayers. Status A new supplier has been selected and project implementation planning will get underway late April 2021.
1236 1236 1236 1236 1236 1236 1236 1236	Regional Shared Datacentre	Why? Establish a shared server environment that supports HDC, NCC, CHB and HBRC to provide support and investment efficiencies. Status Design and scoping work has commenced with an MOU to be established to clarify the working partnership principles.
03	Technology Strategy Refresh	Why? A refreshed and current technology strategy is required to ensure Council has a solid roadmap to build on its existing achievements to deliver on its Annual and Long Term Plans. Status A strategy design group has been formed and will shortly commence initiation work in May 2021.

What's het:

Project Phoenix	Why? The rebuild and upgrade of a new, future-proofed and optimised Geographic Information System (GIS) has commenced to better enable the GIS team to streamline workflows and provide more efficient business processing. Status The design & develop stage is nearing completion.
Visitor Management System	Why? To provide a professional and efficient visitor electronic sign-in system to better track visitors and contractors and manage health & safety requirements. Status New visitor system tested and ready for implementation.
Urban Aerial Mapping	Why? A joint council shared procurement project to undertake our three yearly update of spatial mapping of the region to support resource, consents, and spatial planning processes. Status Inter-council requirements now finalised. Next stage is tender procurement,

What's not:



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Risk and Assurance

The following Strategic Risks are included in the report as recent changes are considered noteworthy for the Committee to consider. A copy of the full strategic risk register is included as an appendix to this report.

It should be noted that this report is based on the recently adopted revised strategic risk register. At the time of reporting, risk assessments have not been completed for these risks so it is not possible to report the assessed risk levels. As a result, the tables below provide a commentary only. Once the risk assessments have been completed inherent and current levels of risk will be reported.

Improving Risk Position

Based on recent activity the follow risks are considered to have improved in the period since the last report.

ID	Description	Details	Notes
21	Significant Operational Service Failure	Operational failure that may have material impact on delivery of Council services to the community.	COVID working group continues to maintain an adequate stock of supplies and monitor the national position.

Potential Future Issues

Officers would like to draw the Committee's attention to the following risks, on the basis that there is an increasing potential for these issues to impact the community or Council in the future.

ID	Description	Details	Notes
26	Failure of dimate adaptation	Lack of knowledge, protracted decision making or insufficient application of resources may cause climate change adaptation measures to fail adversely impacting economic, social and cultural wellbeing.	The need to implement climate change adaptation measures continues to dominate the global agenda despite the resources needed to respond to COVID-19 challenges.
28	Significant statutory reform	Failure to proactively adapt to statutory changes could adversely affect economic, environmental, social or cultural wellbeing.	Momentum is building to reform water services delivery. The pace of change presents challenges to maintaining adequate representation for the Council and communities in the region.



Media Communications

Releases

47 media releases were issued during the quarter covering key topics including updates on water and roading projects; the 40th anniversary of the sister city relationship with Guilin, as well as parks and open spaces news including Reserve Management Plan consultations, Cornwall Park aviary plans, art installations including a new mural on the Hastings Library, and the Flaxmere Night Market. Economic wellbeing issues were covered including the ongoing challenges facing horticulture to attract enough pickers (supported by a Pick the Bay event at Toitoi), contrasted by a bumper season for Splash Planet off the back of a strong domestic tourism season. A media release for the launch of the Municipal Building to the commercial market was a significant milestone for the project and the future vibrancy of the CBD. Council's work to address the housing crisis gained good coverage following the release of the Hastings Housing Strategy and progress on affordable and transitional housing developments in Flaxmere. Most media releases were covered by local print or digital media either briefly or in full.

Media coverage

There were 241 articles published mentioning Hastings District Council, with media coverage predominantly balanced (52 per cent) with only 5 per cent negative and the balance positive. For the 2020-21 year, 94 per cent of coverage has been balanced or favourable towards Council. Negative coverage mainly stemmed from letters to the editor on planning for Eskdale Park. There were isolated negative news items — ranging from the housing subdivision at Te Awanga, to a group's concerns about Council's plans for housing in Flaxmere. Standout, prominent positive pieces included front page HB Today items on the medium and long term housing strategy and Council's revitalisation of the city centre. Breakfast TV ran a quality item about a woman securing a new Käinga Ora house, which included an interview with Mayor Sandra Hazlehurst. Splash Planet's bumper summer season also generated numerous items.

The key topics of media interest (incorporating releases and media driven stories) included:

JANUARY	FEBRUARY	MARCH	
Guilin Sister City celebrations Splash Planet bumper summer season Six 60 concert lures crowds to the Bay Hawke's Bay earthquake commemorations	Pick the Bay expo New Pasifika mural on library New home for museum storage Te Mata Peak booze ban Longer hours resume at Hastings City Art Gallery Eskdale Park Go by Bike breakfasts Bridge strengthening	Flaxmere Ave housing infrastructure approved Landmarks Square opens Octopoda installed then vandalised Cornwall Park awary decision Eskdale Park RMP New Hastings business hub opens RMPs out for consultation	

Digital Communications

Social Media

Council's social media continues to perform well, with 609 new likes on Facebook across the quarter (21,106 followers as at 31 March). 278 posts including 34 videos were shared, driving 123,030 engagements with the content including 12,804 clicks (e.g. to follow a link to further content). January was particularly strong off the back of SIX60 (coverage, questions and giveaways). Outside of this, thunder, rain and earthquake updates featured in the top 10 list for engagement along with the announcement of the National Cider Festival coming to Hastings, speed limit changes, celebrating the end of the dry spell with a rain dance, and dog adoption stories were also popular.

The top posts (based on engagement) for the quarter were:

Rank	Post	Engagement
1	Thunderstorms Advisory	6,031
2	SIX60 event info	5,133
3	Speed limit changes	3,940
4	SIX60 Event setup (time lapse video)	3,816
5	SIX60 Win a double pass	3,309

Website

The HDC website averaged over 125,000 page views per month for the quarter (376,482 total) for the quarter with 166,834 new users.

The most popular pages for the quarter were:

Rank	Top News Items
1	Level 2 water restrictions introduced
2	Bumper season for Splash Planet
3	Splash Planet plans to open for summer season

Search terms (search was used by 3.49% of users)
District Plan
Rates
Careers
GIS
Maps

Rank	Popular Pages
1	My Property
2	Events
3	Cemetery Database
4	Water Restrictions
5	Rates
6	Transfer Stations
7	Collection Days
8	Water Conservation
9	District Plan
10	Contact Us

Events

This quarter involved some highs and lows, with the highlight being Hastings hosting its first major concert in 30 years. The SIX60 concert was attended by nearly 20,000 people. This was the culmination of a huge effort from a large number of Council staff behind the scenes working hard to ensure the event ran smoothly for the promotor (in terms of our compliance process) was safe and enjoyable for concert goers and the immediate neighbours, and attracted tourism to the economy. The event attracted approximately 6,000 out-of-town guests which saw Hastings humming with activity. The event generated positive feedback and large amounts of coverage both nationally and internationally — the rest of the world jealous of Hastings being able to hold large events while they were in various forms of lock down.

Unfortunately this high was followed by a significant low with COVID-19 once again forcing event cancellations. The timing of this resurgence during our peak event season resulted in the cancellation of our premier events including Horse of the Year (economic benefit of over \$5m) and Art Deco (which was set to include Hastings events for the first time). Thankfully some events were able to proceed later in March including the National Athletic Championships.



Council's Guilin 40th Anniversary celebrations were also impacted with the planned events now spread across March and September.

Council-owned

Event
Earthquake Commemoration (Hastings City Centre)
Go by Bike Breakfast (various locations)
Pedal n Play at Flaxmere Park, Village Green, Cornwall Park
Focus on Business Breakfast (Toitoi)

Council sponsored (funded)

Date	Event
07 January	NZ National Horse & Pony Show
23 January	Six60 Concert
06 February	Waitangi Day
06 February	Waipureku Waitangi Day (Clive)
17 February	Art Deco Festival - CANCELLED
20 February	Māori 7s National Tournament - CANCELLED
23 February	Hastings Women's Rest Centenary Commemoration
27 February	Triple Peaks
06 March	International Cultures Day - CANCELLED
09 March	Horse of the Year - CANCELLED

Key Projects

COVID-19

The Marketing & Communications team remained involved in the COVID-19 Response group, communicating the changing levels to staff as well as keeping community FAQs updated to clarify the impact of moving to Level 2 (and back to Level 1). This included cancellation of some swimming lessons where physical distancing could not be maintained as required under L2.

Drinking Water - Our Number One Priority

Communications including project website pages, community updates and targeted campaigns relating to projects were rolled out to the public including;

- Watermain upgrades in Campbell Street (phase 2)
- Small community water upgrades including a school visit by Te Põhue School.
- Changes to water restrictions (conservation)

Housing - Homes for our People

Council has continued to keep the housing conversation alive through media engagement, releasing regular media releases as projects progress.

Housing Strategy Launched

The Hastings Housing Strategy was prepared for release in February, supported by a media session to explain the context of strategy as a partnership-based approach to addressing the housing crisis for the Hastings community, and to enable journalists to ask questions directly of the Mayor, CE and fellow agency and iwi representatives.

Hastings Residential Intensification Design Guide and Residential Conversion Guide Launched

The Hastings Residential Intensification Design Guide was launched at the building forum in February (chaired by Councillor Kevin Watkins). As part of this launch, the Residential Conversion Guide was also refreshed and updated.



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Community Engagement Activities

This quarter was a quiet period in terms of community engagement events, due to the summer months being less popular with many people on leave. Two events were held in March however, providing the community for a chance to speak with Councillors and Council staff.

- 12 March: Landmarks Square opening celebration
- 27 March: Meet our Litter Legends (Cornwall Park) family event.

Consultations

Consultation	Description	Publish date	Close date
Hastings Light Installations Feedback	Since November 2019, seven temporary innovative installations have appeared in our public spaces, set up in a range of public spaces including Albert Square, Central City Plaza and Civic Square. The activations are about making our public spaces surprising, memorable, inclusive and exciting. Council is asking for community feedback on these installations.	26/11/2020	31/01/2021
Heretaunga Street East 200 block - 'Innovating Streets for People' pilot	The Heretaunga Street East 200 block - has been selected to be part of a NZTA Waka Kotahi 'Innovating Streets for People' pilot. The programme aims to make it faster and easier to transition our streets into safer and more 'liveable' (supports a good quality of life) spaces. Council is seeking feedback to understand how to make the Heretaunga Street East 200 block a more liveable space for our community.	20/01/2021	5/02/2021
Alteration of Designation to Ömarunui Landfill for the Construction & Operation of Area B	Alteration of designation to the Ömarunui Regional Landfill (D123) to provide for the construction and operation of Area B for waste disposal.	23/01/2021	22/02/2021
Consolidated Bylaw and Dog Control Policy Review	Council is carrying out a review of its Consolidated Bylaw and Dog Control Policy	13/02/2021	19/03/2021

Consultation	Description	Publish date	Close date
Providing for Marae in the Rural Zone and the Plains Production Zone	Proposed Plan Change 3 'Providing for Marae in the Rural Zone and the Plains Production Zone'. Members of the public are able to make formal submissions to the plan change.	13/02/2021	12/03/2021
Reserve Management Plans	Council is preparing new Reserve Management Plans for two parks (Eskdale Park and Frimley Park), and reviewing parts of the Reserve Management Plan for Tainui, Tanner, Tauroa and Hikanui Reserves. This is the first of three stages of community consultation on all three.	5/03/2021	23/04/2021
Council Controlled Trading Organisation consultation	Hastings District Council is considering (with Hawke's Bay Regional Council), forming two Council Controlled Trading Organisations (CCTOs), to own and operate Foodeast, a food industry centre of excellence and innovation, being constructed in Hastings.	25/03/2021	12/04/2021

Long Term Plan

Significant preparation has been undertaken ahead of the Long Term Plan consultation (opening 1 April).

The community will have a number of ways to learn of and respond to the consultation topics;

- Consultation Document distribution to all households with pre-paid postal response form
- Reminder flyer with rates instalment notices
- Consultation website https://www.myvoicemychoice.co.nz/hdc/2021-2031long-term-plan/
- All material available in our libraries and at the customer service centre
- Customer service staff briefed on the plan and its contents to help with customer enquiries
- Media releases
- Article in My Hastings

- Social media posts and advertising
- Regular radio and print advertising including Hastings Leader and Hawke's Bay Today
- · Digital advertising on Stuff (targeted to Hastings) and on the HB App



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Community events will include a series of drop-in sessions and public meetings for those wishing to talk about the plan. In addition the dates listed below, an email has gone out to a range of community organisations and partners (such as our Safer Hastings partners) with an option to request a meeting for their group. These will be arranged on a case-by-case basis.

Date		
Tuesday 6 April	5.30pm	Hastings Business Association
Thursday 15 April	5.00pm - 8.00pm	Flaxmere Night Market
Saturday 17 April	10.00am - 2.00pm	Hastings CBD – Albert Park
Tuesday 20 April	7.00pm	Patoka Hall
Wednesday 21 April	7.00pm	Crownthorpe Hall
Saturday 24 April	10.00am-2.00pm	Havelock North CBD
Monday 26 April	7.00pm	Poukawa Hall
Thursday 29 April	5.30pm	Maraekākaho Hall

Glossary of Acronyms, Terms and Māori Translations

Acronyms	
BAU	Business As Usual
BCA	Building Consent Authority
CBD	Central Business District
ccc	Code of Compliance Certificate
CDEM	Civil Defence Emergency Management
CHP	Community Housing Providers
CRM	Customer Request Management
DWSNZ	Drinking Water Standards of New Zealand
ESG	Executive Steering Group
FENZ	Fire and Emergency New Zealand
FOH	Functions on Hastings, Toitoi, Hawke's Bay Arts and Events Centre
HBAL	Hawke's Bay Airport Limited
HBCFCT	Hawke's Bay Community Fitness Centre Trust
нвит	Hawke's Bay Museums Trust
HBRC	Hawke's Bay Regional Council
HSWA	Health & Safety at Work Act 2015
HTST	Heretaunga Tamatea Settlement rust

Acronyms	
ко	Käinga Ora
LGOIMA	Local Government Official Information and Meetings Act 1987
LEOTC	Learning Experiences Outside the Classroom
LTP	Long Term Plan
MBIE	Ministry of Business Innovation and Employment
MGG	Matariki Governance Group
MSD	Ministry of Social Development
NCC	Napier City Council
NZTA	New Zealand Transport Authority
RMP	Reserve Management Plan
RSE	Recognised Seasonal Employer
RTA	Residential Tenancy Act
PGF	Provincial Growth Fund
TANK	Tütaekuri, Ahunri, Ngäruroro and Karamü – management of freshwater in the greater Heretaunga catchments
WMMP	Waste Management and Minimisation Plan
YTD	Year To Date

Asseta	An item of property owned by a person or company, regarded as having value and available to meet debts or commitments
Capital Spend (Expenditure)	Funds used by a company to acquire, upgrade, and maintain physical assets such as property, plants, buildings, technology, or equipment
Columbarium Wall	A place for the respectful and usually public storage of urns, holding a deceased's cremated remains
Defects	A warranty period
Depreciation	A reduction in the value of an asset over time, due in particular to wear and tear
Enterprise Systems	Large-scale enterprise software packages that support business processes, information flows, reporting, and data analytics in complex organisations
FoodEast	Hawke's Bay Food Innovation Hub
Kšinga Ora	A Crown entity set up under the Käinga Ora Homes and Communities Act 2019. It brings together the Kiwibuild Unit, Housing New Zeeland and its subsidiary. It has two key roles: public housing landlord and partnering with the development community, Māori, local and central government and others on urban development projects.
Leachate	A liquid produced by precipitation coming in contact with waste and infiltrating through landfills, seeps through the sides and bottoms of the landfill
Residual Risk	The amount of risk associated with an action or event remaining after natural or inherent risks have been reduced by risk controls
Revenue	The income generated from normal business operations

Procurement	The process of finding and agreeing to terms, and acquiring goods, services, or works from an external source, often via a tendering or competitive bidding process
Statement of Intent	Local Government Act requirement for Council Controlled Organisations

1	
Elders in the Māori community	
Hospitality	
Treasure	
Formality/Custom	
Dining hall	
	Hospitality Treasure Formality/Custom



Appendix 1: Full Strategic Risk Register

ID	Description Details		Inherent Risk Level		
3	People Safety & Wellbeing	Exposure to poor working conditions giving rise to serious health impacts affecting workers (including; employees, contractors and volunteers), customers and public as a result of activities undertaken by Council. Serious health impacts are considered those conditions which result in either a serious injury or illness requiring significant medical treatment (e.g. hospitalisation), or resulting in permanent disability/impairment or death.	Extreme		
21	Significant Operational failure that may have material impact on delivery of Council services to the community. Service Failure				
22	Water Quality & Quantity	lity & may not be a sustainable quantity of quality water to			
23	Financial Due to over committing to work programmes the financial sustainability of the Council may be compromised affecting delivery of all goals.		Extreme		
24	Inequitable Ineffective or complex district plan land-use policies may compromise the ability to deliver equitable access to resources affecting Social, Cultural, Economic and Environmental wellbeing.		Extreme		

25	Spatial and asset management planning	Failure to accurately understand community needs may lead to poor spatial and asset management planning that compromises delivery of the services required by the community adversely affecting economic, social and cultural wellbeing.	Extreme
26	Failure of climate adaptation	Lack of knowledge, protracted decision making or insufficient application of resources may cause climate change adaptation measures to fall adversely impacting aconomic, social and cultural wellbeing.	Extreme
14	Governance Failure	Failure to clearly define Councils goals and strategy, or to monitor the achievement of anticipated outcomes, or to work effectively together as a team, will detract from the quality of decisions and impede the achievement of strategic objectives. Inadequate oversight of management or the failure to ensure legal compliance exposes the organisation to significant financial, service delivery and reputation risks.	High
27	Increasing social inequity	Failure of community engagement, consultation and stakeholder partnerships, particularly lwi and Government agencies, may lead to further increases in social inequity in the community adversely affecting Social, Cultural and Economic wellbeing.	High
28	Significant statutory reform	Failure to proactively adapt to statutory changes could adversely affect economic, environmental, social or cultural wellbeing.	High

Appendix 2: Contract Schedule and Graphs

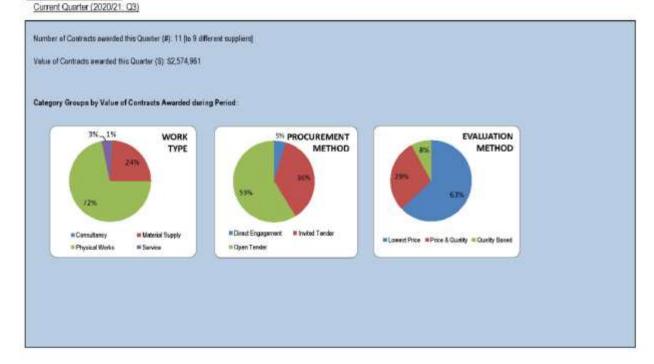


QUARTERLY CONTRACT REPORT

2520/21 FINANCIAL YEAR:
CII QUARTER:

2020/21 Q1

Summary & Trends (1)

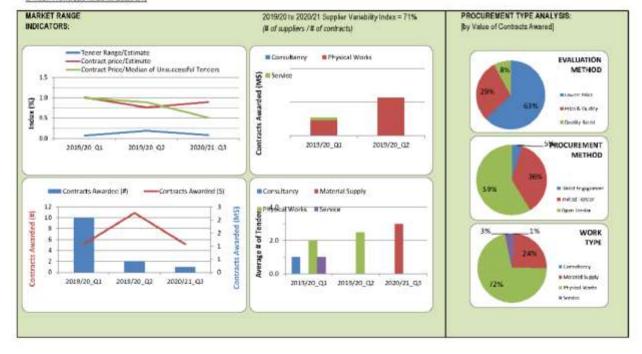


Ітем 7



Summary & Trends (2)

2-Year Trend (2019/20 to 2020/21)



OPERATIONS AND MONITORING REPORT | QUARTER 1, 2020-2021

Appendix 3: HDC/Stantec Alliance Infrastructure Capital Programme

2020/21 HDC/Stantec Alliance Infrastructure Capital Programme



INVESTIGATION AND DESIGN PROJECTS

	1	OK	Project progressing to targets with no obstacles
_	2	Caution	Project under close monitoring
Ā	3	Critical	Project has current high risk aspects
	0	Complete	Project is completed
		Hold	Project placed on hold



Appendix A

Updated: 6 April 2021

Asset		HDC Asset Manager	Project Manager	Project Description	Phase	Qualit	ji d		Overall Project Status	AM Input Required	Issues/Comments	Actions
Vastewater	WW Renewals	David MacKenzie	MW	2019/2021 SEWER RENEWALS - Renewals Planning	Investigation	1	1	1 1	ОК		CCTV sites to be confirmed, ongoing.	
Vastewater	WW Renewals	David MacKenzie	MW	2019/2021 SEWER RENEWALS - Urban Trunks	Investigation	1	1	1 1	ок		CCTV investigations underway, to be carried out with Inland Trunks.	
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	6 Bridge Evaluations - Crystal no. 2 #303	Investigation	1	1	1 1	ОК		Rating evaluations being undertaken.	
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	6 Bridge Evaluations - St Georges #826	Investigation	1	1	1 1	ОК		Rating evaluations being undertaken.	
Wastewater			MS	AMP Assistance - Wastewater Renewals		0	0	0 (Complete		Pumpstation Rising Mains, Urban Trunks and Inland Trunks deliverables delivered and signed off.	
Roading/ Water/	Consulting Services	Marius Van Niekerk/Matt	WH	Asset Management Projects Coordination Report 2018-24	Report	1	1	1 1	ОК		Mayfair report finalised. Issued to HDC.	HDC to confirm further work.
Roading/ Water/ Stormwater/ Wastewater		Marius Van Niekerk/Matt Kersel/Matt Kneebone/David MacKenzie	MS	Asset Management Site Investigation - Potholing Contract	Investigation	1	1	1 1	ок		Ōmāhu/Chatham additional gas deliverables due. Maraekākaho/York and lona amended deliverables recieved. Eastern Interceptor pothole for joint type and connection underway 31/03/2021, yet to recieve deliverable date.	Santec to follow up on gas deliverables.
Roading		Marius Van Niekerk	DB	AWPT Rural - Middle Road (7.17 - 8.36 km) Crystall to Mutiny	Design	1	1	1 1	ОК		Stantec are currently completing detailed design work. Once this is done the drawings will be submitted for detailed design safety audit - this process to be completed by 30/06/2021.	
Roading	AWPT Sealed	Marius Van Niekerk	DB	AWPT Rural - Mt Erin Road	Design	1	1	1 1	ОК		Detailed Design of 2km section nearing completion - Stantec are evaluating the cost of several pavement	Feedback on roundabout concept design.
Roading	AWPT Sealed	Marius Van Niekerk	LY	AWPT Rural - Te Mata Peak Road Stage 1 (850m)	Design	1	1	1 1	ОК	M∨N	Geotechnical investigations have completed. Samples to the lab calibrating the Geotechnical Investigation results.	Approve OoS for Stage 2
Roading	AWPT Sealed	Marius Van Niekerk	MK	AWPT Rural - Te Mata Peak Road Stage 2 (1400m)	Investigation	1	1	1 1	ок		Stantec have received PDS for Stage 1. Have priced initial work for stage 2. Pending client approval.	To follow Stage 1 as programmed.
Roading	AWPT Sealed	Marius Van Niekerk	DB	AWPT Urban - Alexandra Street (Warren Street to Willowpark Road)	Design	1	1	1 1	ок		Construction programmed for July to September 2024	Reprogrammed.
Roading	AWPT Sealed	Marius Van Niekerk	DB	AWPT Urban - Hastings Street Stage 1 (Victoria Street to Jervois Street)	Investigation	1	1	1 1	ок		Construction programmed for January - May 2024	Reprogrammed.
Roading/ Stormwater/	AWPT Sealed	Marius Van Niekerk/Matt	DB	AWPT Urban - Mayfair Ave (including Ellison and Victoria)	Investigation	1	1	2	Caution		Construction programmed for August 2022 to June 2023.	Three waters to confirm budget.
Roading	AWPT Sealed	Marius Van Niekerk	DB	AWPT Urban - Simla Avenue	Design	1	1	1 1	OK		Construction programmed for August to November 2023.	Reprogrammed.
Water	Drinking Water New Works	Matt Kersel	MS	Belmont/Everest/Ashford Drinking Water	Investigation	1	1				OoS has been approved. Investigation and design are under action.	
Roading		Anu lleperuma	JD	Bridge 119 Heays Gorge Strengthening Design	Design	1		1 1			OoS signed. Design underway.	
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	Bridge 302 Crystal No1 Strengthening Design	Investigation	1 1	1	1 1	OK		Material testing results indicate bridge does not require	

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Asset	Account Code	HDC Asset Manager	Project Manager	Project Description	Phase	Quality	Time	Cost	H&S	Overall Project Status	AM Input Required	Issues/Comments	Actions
Wastewater	WW New Works	David MacKenzie	WH	ВТР	Investigation	1	1	1	1	Hold		Bolt failure report finalised and signed off by HDC. On hold pending further work.	HDC to advise when further work required.
Stormwater	SW Renewal	Matt Kneebone	JH	Campbell Bledisloe Wall Stormwater	Design	1	1	1	1	Complete	AB	For Tender drawings finalized and issued to teamwork 3rd March.	Awaiting direction on procurement
Stormwater	SW New Works	Matt Kneebone	MS	CMP OPERATIONS - PSG, Technical Workshops, CMP Task Assistance	Report	1	1	1	1	OK		Draft PSCMP and guidance document provided. Working through updates with HDC to finalise.	
Roading/ Water/ Stormwater/	Drinking Water New Works	Marius Van Niekerk/Matt Kersel/Matt	WH	Coordination Report - Belmont/Everest/Ashford Drinking Water	Investigation	1	1	1	1	ОК		Project underway.	
Roading/ Water/ Stormwater/ Wastewater	AWPT Sealed	Marius Van Niekerk/Matt Kersel/Matt Kneebone/David MacKenzie	WH	Coordination Report - Danvers AWPT	Investigation	0	0	0	0	Complete		Danvers report complete	HDC have advised project not progressing.
Water/ Stormwater/ Wastewater	W/SW/WW	Matt Kersel/ Matt Kneebone/ David MacKenzie		Coordination Report - Eastern Interceptor	Investigation	1	1	1	1	ок		Eastern Interceptor investigations underway. CCTV to be assessed and report updated.	
Major Projects	Upgrade	Graeme Hansen	GH	Eastbourne and Frimley Water Treatment Plant Upgrades	Design	1	1	1	1	ок		A significant tender for the Frimley and Eastbourne WTP's	
Wastewater	WW New Works	David MacKenzie		Eastern Interceptor Upgrade	Design	1	1	1	1	OK		Meetings held to cover concept design for drinking water 22nd March and last aspects of sewer designs 18th March Detailed design will now be completed.	
Water/ Stormwater/ Wastewater	W/SW/WW	Matt Kersel/Matt Kneebone/David MacKenzie		Flaxmere Urban Housing project	Investigation	1	1	1	1	ОК		PCN to be submitted for approval.	
Water/ Stormwater/ Wastewater	W/SW/WW	Matt Kersel/Matt Kneebone/David MacKenzie		Generator Strategy (includes Backup Power Strategy)	Report	1	1	1	1	Complete	MKn/MKe/DJ	Draft report submitted.	Awaiting feedback.
Stormwater	Consulting Services	Matt Kneebone	DM	Hastings Stormwater Model Enhancements	Investigation	1	1	1	1	ОК	MKn	PCN submitted. Awaiting approval or advice of next steps.	HDC to approve PCN.
Corporate	Internal	Craig Thew	DP	HDC ALLIANCE Roading HR - PreQual System Review	Management	1	1	1	1	ок		HDC to make final amendments to the prequalification system manual. The database reporting function has been updated and further changes are in progress.	
Stormwater	SW Renewal	Matt Kneebone	MS	HDC Dams - Operations & Maintenance	Report	0	0	0	0	Complete		Finalised OM&S sent to HDC	

Asset	Account Code	HDC Asset Manager	Project Manager		Phase	Quality	Time	Cost	H&S	Overall Project Status	AM Input Required	Issues/Comments	Actions
Roading	Safety Improvements	Lachlan Crawford	PT	HDC Minor Projects - Southern Cycle Link Study	Investigation	1	1	1	1	ок		Multi Criteria Analysis (MCA) complete. Finalising report after ATG meeting.	
Corporate	Consulting Services	Craig Thew	DP	HDC Procurement Improvements	Report	1	1	1	1	ок		Social Procurement Toolkit and Suppliers Guide at final review and approval stage. Contract Management system preferred supplier has been selected (Nimblex) negotiating contract terms. Buyers Guide development to be completed Q2.	
Roading/ Water/	Growth Project	Francois Blay/ Matt Kersel/	MS	Howard Street Development	Design	1	1	1	1	Complete		Overall design package is complete.	Land acquisition to be finalised before progressing to construction.
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	HPMV BRIDGE ASSESSMENTS - Strachans Bridge	Design	1	1	1	1	ОК		Design and construction year moved to 2021/22.	Rescheduled.
Roading	Expert Advice	Anu lleperuma	JD	HPMV BRIDGE WORKS - Bridge Technical Advice	Management	1	1	1	1	ОК			
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	HPMV Evaluation - 4 Bridges (2020-2021)	Investigation	1	1	1	1	ок		McDonalds Bridge #504 the results from Material testing show the concrete strength for the deck as low. The evaluation is to be completed with strengthening option recommendations Bridge Pōpōrangi #424 has been delivered 18 September 2020. Moka Moka #114 is also failing HPMV. Evaluation underway.	
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	HPMV Evaluation - Years 4-7	Investigation	1	1	1	1	ОК		Evaluations progressing.	
Wastewater	WW Renewals	David MacKenzie	MW	Inland Trunk Sewer - Planning	Investigation	0	0	0	0	Complete		Final Plan has been uploaded to Teamworks 29 July, and accepted by DM.	
Water	Drinking Water New Works	Matt Kersel	SL	Iona/Middle Road Development - Drinking Water	Design	1	2	1	1	Caution		Significant delays receiving accurate underground services information delaying design.	Stantec working with investigation contractor to complete the investigation work.
Roading/ Wastewater	Growth Project	Francois Blay/ David MacKenzie	SL	Iona/Middle Road Development - Roading and Stormwater	Design	1	2	1	1	Caution		Significant delays receiving accurate underground services information delaying design. HDC advised.	Stantec working with contactor to complete the investigation work.
Wastewater	WW New Works	David MacKenzie	SL	Iona/Middle Road Development - Wastewater and Pump Station	Design		1			OK	АВ	PCN approved, on track, progressing well. Ground Investigations pending.	
Stormwater	SW New Works	Matt Kneebone	WH	Karamū Road South Stormwater	Investigation	1	1	1	1	ОК		Project started. Topo survey received and preliminary design being prepared.	
Stormwater	Expert Advice	Matt Kneebone	MS	Karamū Road Stormwater Pumpstation	Investigation	0	0	0	0	Complete		To be rescoped in Stormwater Pumpstation master planning.	
Stormwater	SW New Works	Matt Kneebone	DM	Lyndhurst - Cooke / Mahora Modelling	Investigation	1	1	1	1	OK	MKn	PCN submitted. Awaiting approval or advice of next steps.	HDC to approve PCN.
Water/ Stormwater/	Growth Project	Matt Kersel/ Matt Kneebone/	DM	Lyndhurst BWS Portion 3 - Option D	Design	1	1	1	1	OK	АВ	Received new developer information for road layouts 30th March. 3 Water designs are impacted by the change. Need	
Roading		Francois Blay	DB	Maraekākaho York Roundabout	Design	1	2	1	1	Caution		HDC to meet with property owners in early April to discuss potential land purchase and access to properties to complete investigation works.	Property owners meeting in early April.
Roading	Safety Improvements	Eynon Phillips	PT	Minor Safety Project - Safer Routes to School	Report	1	1	1	1	Hold		Waiting to do last school visit, pending approval from school.	
Roading	Safety Improvements	Lachlan Crawford	GO	Minor Safety Project - 17-18 Speed Limit Review	Report	0	0	0	0	Complete		All works complete, and project to be closed.	
Wastewater	WW Renewals	David MacKenzie	MW	Odour/Septicity/Corrosion Study - Grab Sampling	Investigation	1	1	1	1	Complete		All H2S reports have been submitted to HDC. DM confirms no continuation. Project to be closed.	
Wastewater	WW Renewals	David MacKenzie	MW	Odour/Septicity/Corrosion Study - H2S Monitoring	Investigation	1	1	1	1	Complete		All H2S reports have been submitted to HDC. DM confirms no continuation. Project to be closed.	

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Asset	Account Code	HDC Asset Manager	Project Manager		Phase	Quality	Time	Cost	N C	Overall Project Status	AM Input Required	Issues/Comments	Actions
Roading		Francois Blay	DB	Ōmāhu Industrial Project - Wilson Rd to Kirkwood Rd	Report	1	1	1	1	ок		Stantec are currently completing a roading design report that outlines options for each stage of the project as well as updating the 2019 Omahu Road Stormwater Report. A stormwater strategy workshop is being held on 27/04/2021 to determine key stormwater inputs and constraints for this project.	
Roading	Subdivision Support	Francois Blay	DB	Ōmāhu Road - Chatham Roundabout	Design	1	1	1	1	ок		Detailed Design work is nearing completion and external service authorities have provided costs for service relocations. Before Detailed Design phase can be completed, discussion needs to be held with developer restormwater run off on to private land and additional land required for power services - this meeting due to be held 29/3/21.	
Solid Waste	Landfill/Solid Waste Monitoring and Reporting	Martin Jarvis	KH	Ōmarunui Landfill and Closed Landfills	Management	1	1	1	1	ок		Monitoring up to date. Next full round in April will commence after Easter weekend.	
Stormwater		Matt Kneebone	MS	Reynolds Road Stormwater	Design	0	0	0	0	Complete			
Wastewater	WW Renewals	David MacKenzie	MS	Rising Main Investigations - Site Investigations	Investigation	1	1	1	1	ок	DM	Three Rising Mains site investigations (Clive street, Huia Street, Tokomaru Drive) are complete. Condition	HDC to review budgets and advise next steps.
Roading/ Water/		Marius Van Niekerk/Matt	WH	Site Investigation Works for Asset Management Coordination Report	Investigation	1	1	1	1	ок		Potholing ongoing. Working through quality and process issues with Contractor. HDC to confirm whether contract to	HDC to confirm continuation of project.
Stormwater	SW Renewal	Matt Kneebone	MS	Stormwater Pump Stations - Copeland Road	Investigation	0	0	0	0	Complete		Final deliverable finalised.	HDC to advise of any further work.
Stormwater	SW Renewal	Matt Kneebone	MS	Stormwater Pump Stations - Ferry Road	Investigation	1	1	1	1	Complete		To be rescoped in Stormwater Pumpstation master planning.	
Stormwater	SW Renewal	Matt Kneebone	MS	Stormwater Pump Stations - Sutton Ave and School Road	Investigation	0	0	0	0	Complete		To be rescoped in Stormwater Pumpstation master planning.	
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	VDAM BRIDGE WORKS - Taylors #253	Design	1	1	1	1	ок		Design and construction year moved to 2021/22.	Rescheduled.
Water	WS New Works	Matt Kersel	RH	Waimārama Reservoir Seismic Assessment	Investigation	1	1	1	1	Hold	МКе	Seismic assessment report has been issued for HDC comment. Geotech investigations to advance on approval from landowners regarding access.	HDC to liaise with landowners for site access.
Wastewater	WW New Works	David MacKenzie	DM	Wastewater Flow Monitoring and Model Enhancement - Stage 4	Investigation	1	1	1	1	Hold		Project on hold pending further works on the Stormwater model. Models have been delivered on 3/3/21.	HDC to advise of any further work.
Wastewater	WW Renewals	David MacKenzie	WH	Wastewater Pump Stations Renewal Planning	Investigation	1	1	1	1	ок		Summary report submitted.	HDC to provide feedback on report.
Water	Consulting Services	Graeme Hansen	MS	Water Model Review & Strategy - Master Model (M06)	Investigation	1	1	1	1	ок		Report to be drafted once Frimley / Eastbourne model investigation work is complete.	
Water	Consulting Services	Matt Kersel	СВ	Water Operations Programming	Management		1			Hold	MKe		Awaiting HDC AM instruction.
Water	Consulting Services	Matt Kersel		Water Safety Plans - Clive	Report		1			ок		Yet to commence.	
Water	Consulting Services			Water Safety Plans - Te Awanga / Haumoana	Report	\rightarrow	1	_	_	ок	MKe	Draft report with HDC for comment.	HDC to review and provide comment
Water	Consulting Services	Matt Kersel		Water Safety Plans - Te Põhue	Report	-	_	1 '		OK OK		Yet to commence.	
Water	Consulting Services	Matt Kersel		Water Safety Plans - Waimārama	Report		1			OK		Workshops and improvement meeting complete. Report in draft, needs final input from O&M manual.	
Water	Consulting Services	Matt Kersel		Water Safety Plans - Waipātiki	Report		1			ок		Yet to commence.	
Water	Consulting Services	Matt Kersel	MS	Water Safety Plans - Whakatū	Report	\rightarrow	1	_		OK		Yet to commence.	
Water	Consulting Services	Matt Kersel		Water Safety Plans - Whirinaki / Esk	Report		1			OK		Reassessment of risks workshop this week. Improvement items to be discussed with HDC. Report in draft.	
Wastewater	Consulting Services	David MacKenzie	MS	Water Safety Plans - WWTP Bore	Report	1	1	1	1	Hold		Stantec to resource following Hastings Urban Water Safety Plan.	
Wastewater	WW Renewals	David MacKenzie	MW	WWTP Infrastructure Condition Investigation	Investigation	0	0	0	0	Complete		Risk register has been updated and has been uploaded to Teamwork.	

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Asset	Account Code	HDC Asset Manager	Project Manager		Phase	Quality	Time	Cost H&S	Overall Project Status	AM Input Required	Issues/Comments Actions
Wastewater	WW Renewals	David MacKenzie	MW	WWTP Manifold	Investigation	1	1	1 1	ок		PCN in development, and will be submitted as part of the Outfalls project.
Wastewater	WW Renewals	David MacKenzie	MW	WWTP Outfall - Emergency Beach Overflow	Design	1	1	1 1	ок		Phase 2 Design ongoing.
Wastewater	WW Renewals	David MacKenzie	MW	WWTP Outfall Condition Investigation - Submarine section Phase 2	Investigation	1	1	1 1	ок		Report approved. Implementation of recommendations to be confirmed with HDC.

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2020/21 HDC/Stantec Alliance Infrastructure Capital Programme



CONSTRUCTION PROJECTS

	1	OK	Project progressing to targets with no obstacles
_	2	Caution	Project under close monitoring
ΑE	3	Critical	Project has current high risk aspects
		Complete	Project is completed
		Hold	Project placed on hold



Updated: 6 April 2021

Asset	Account Code	HDC Asset Manager	Project Manager	Contract Number	Contract Name	Phase	Quality	Time	Cost	H&S	Status Status	Issues/Comments	Actions
Wastewater	WW Renewals	David MacKenzie	MW	CON2021008	2019/2021 SEWER RENEWALS - Maraekākaho	Procurement	1	1	1	1	1 OK	Design approved. Draft RFT in preparation for advertising 28/4/21.	
Wastewater	WW Renewals	David MacKenzie	MW	CON2020111	2019/2021 SEWER RENEWALS - Reticulation Lining Contract	Procurement	1	1	1	1	1 OK	Advertised on 3/3/21. Tender closes 31/3/21.	
Water	Drinking Water New Works	Ansonica Botha	MS	CON2020063	Anderson Park - Drinking Water	Construction	1	1	1	1	1 OK	Final walkover completed and list of issues provided to contractor. Installation of PRV to the pipe in the park is underway.	
Stormwater	SW New Works	Matt Kneebone	MS	CON2020008	Arataki Road SW	Defects			1			In defects until August 2021	
Roading	Growth Project	Francois Blay	MK	CON2019083	Arbuckle Road Extension	Defects	1	1	1	1	1 ОК	Practical Completion achieved September 2020 but backdated to July 2020. Damage due to adjacent developments being managed via the contractor.	
Roading	AWPT Sealed	Marius Van Niekerk	DB	CON2019017	AWPT Rural - Kahurānaki Road (8.47 - 10.65 km)	Defects	P	0	9	P	Complete		
Roading	AWPT Sealed	Marius Van Niekerk	DB	CON2019025	AWPT Rural - Middle Road Stage 2 (9.14 - 10.0 km)	Defects		1000	1			Final Completion issued.	
Roading	AWPT Sealed	Marius Van Niekerk	DB	CON2019108	AWPT Urban - Princes Street Stage 2	Defects	1	1	1	1	1 OK	Construction now complete and practical completion has been issued. Now in defects - until 30/11/21.	
Water		Matt Kersel	СВ		Bridge Pa Pump Station	Construction	1	1	1	1	1 ОК	Site not operational yet. Meeting held with HDC 22 October 2020. Stantec actions completed. Other actions with HDC.	
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	CON2020088	Bridge Strengthening - 222 Kuripapango Bridge	Construction	2	2	1	1	1 Caution	2021. Construction programmed to be completed by 31 May 2021. Contractor and Stantec working to	Stantec currently reviewing alternative materi options being provided by the Contractor.
Wastewater	WW Renewals	David MacKenzie	MW	CON2018050	CCTV Investigation Contract	Construction	1	1	1	1	1 OK	Eastern Interceptor (Coordination Report Project) CCTV deliverables recieved, Stantec to QA. HDC to create mdb file for Eastern Interceptor CCTV.	Create mdb file for El CCTV.

Asset	Account Code	HDC Asset Manager	Project Manager		Contract Name	Phase	Quality	Time	Cost	mplaints	Overall Project Status	Issues/Comments	Actions
Roading	Safety Improvements	Lachlan Crawford	PT	Te Aute Gilpin Intersection	Construction	Construction	1	1	1 1	1	ок	Drawings are complete. Handed over to Maintenance Contractor.	
Water		Matt Kersel	MS	CON2020022	Eastbourne Diesel Storage Tank	Defects	0	1	1 1	1	Complete	Final Completion Certificate issued.	
Stormwater		Matt Kneebone	MS		Emerald Hill Stormwater	Procurement	0	0	0 0	0	Complete	Draft procurement plan has been approved by HDC. Project now on hold. Implementation timing is developer driven.	
Water	WS Renewals	Matt Kersel	JH	CON2020108	Florence Place Drinking Water Renewal	Procurement	1	1	1 1	1	ок	Tender awarded to Downer. Startup meeting to be arranged by Stantec.	
Major Projects	WS New Works	Graeme Hansen	WR	CON2020010	Frimley Park Water Treatment Plant and Reservoir Pipelines	Construction	1	1	1 1	1	ок	Frimley Road raw water line now complete and potable water line being open trenched from ch 270-	
Water	Drinking Water New Works	Steve Cave	MS	CON2019107	Haumoana Pipe - Drinking Water	Defects	1	1	1 1	1	ок	In defects period.	
Major Projects	WS New Works	Graeme Hansen	DP	CON2019001	Havelock North Booster Pump Station	Defects	1	1	1 1	1	ОК	Fulton Hogan arranging for MacKay Contractors to finish electrical snagging work. HDC to do full wet	
Water	WS New Works	Matt Kersel	MS	CON2017109	Havelock North Trunk Water Main - MSQA	Defects	0	0	0 0	0	Complete		
Wastewater		David MacKenzie	MW	CON2020105	Inland Trunk Renewal 2020/21	Procurement	1	1	1 1	1	ОК	Tender closed 31 March 2021.	
Wastewater	WW Renewals	David MacKenzie	MW	CON2019055	Inland Trunk Sewer - Karamū Stream Pipe Crossing Concrete Pier Repairs	Defects	0	0		0	Complete	Practical completion achieved May 2020. Final walkover completed, Final Completion Certificate issued.	
Wastewater	WW Renewals	David MacKenzie	MW	CON2019020	Inland Trunk Sewer - Number 1 Richmond Road Lining (incl Frimley Domestic Interceptor)	Defects	0	0	0 0	0	Complete	Defects Liability Period is complete, file being transferred to HDC.	
Roading/ Wastewater	Growth Project	Francois Blay/ David MacKenzie	SL	CON2019112	Iona/Middle Road Development - Breadalbane Avenue Development	Defects	1	1	1 1	1	OK	Post construction Road Safety Audit (RSA) has been completed and awaiting HDC response.	HDC to provide response to the Road Safety Audit.
Roading/ Stormwater	Growth Project	Francois Blay/Matt Kneebone	DB	CON2018105	Irongate Road Stage 2 - Maraekākaho to Cul de sac	Defects	0	0	0 0	0	Complete	Practical Completion certificate has been issued. Final Completion Certificate issued 9/9/20.	
Roading	Growth Project	Francois Blay	DB	CON2020079	Irongate Road Stage 3 - Maraekākaho Roundabout	Construction	1	1	1 1	1	ОК	Construction underway. Stormwater works are complete and sections of kerb, footpath and islands on the eastern side have now been poured.	
Major Projects	Upgrade	Graeme Hansen	GH	CON2019027	Landscapes Trail - Waimārama Road (Mad Mile) Health and Safety Improvements	Construction	1	1	1 1	1	ОК	Works are progressing within programme and budget, with approx 70% of work complete.	
Stormwater	SW New Works	Matt Kneebone	DM		Lyndhurst - Cooke Detention Pond	Procurement	1	1	1 1	1	ок	PCN submitted. Awaiting approval or advice of next steps.	HDC to approve PCN.
Stormwater	SW New Works	Matt Kneebone	MS	CON2018101	Maraekākaho SW Extensions	Defects	0	0	0 0	0	Complete	Final Completion certificate was issued 27 January 2021	
Water/ Stormwater/	Drinking Water New Works	Ansonica Botha	MS	CON2020082	Middle Road - Drinking Water (aka Duart to Iona New Drinking Watermain)	Construction	1	2	1 1	1	Caution	Strata bridge designs received. Comments been formulated.	Stantec to urgently provide comments on the design for this design to be completed.
Water		Matt Kersel	MS	CON2019082	Montgomery Street Watermain Renewal.	Defects	0	0	0 0	0	Complete	Practical Completion issued 24 June 2020. Final Completion issued 2 February 2021.	

Asset	Account Code	HDC Asset		Contract Number	Contract Name	Phase	ality	ime	Sost	18.S	ints	Overall Project	Issues/Comments	Actions
		Manager	Manager				Qui				ompla	Status		
Roading	Way	Eynon Phillips	PT	CON2019113	Napier Road - Cycleway	Construction	1	1	1	1	1	ОК	Due for completion by mid April 2021. This includes completing guard rail which was delayed due to late supply.	
Roading	Subdivision Support	Francois Blay	DB	CON2020028	Ömähu Road - Henderson Roundabout	Construction	1	2	1	1	1	Caution	Construction underway - progress was initially slow due to existing stabilized pavement. Stantec to resolve night work option.	
Wastewater/ Water	WS New Works	David MacKenzie/Matt Kersel	MS		Ōmāhu Road Industrial Bulk Water - Stormwater Pump Station	Defects	0	0	0	0	0	Complete		
Wastewater/ Water	WS New Works	David MacKenzie/Matt Kersel	MS	CON2017046	Ōmāhu Road Industrial Bulk Water Separable Portion 5 Far End	Defects	0	0	0	0	0	Complete	Final Completion Certificate issued.	
Wastewater/ Water	WS New Works	David MacKenzie/Matt Kersel	MS	CON2017046	Ōmāhu Road Industrial Bulk Water Separable Portion 6 Flynns	Defects	0	0	0	0	0	Complete	Final Completion Certificate issued.	
Wastewater/ Water	WS New Works	David MacKenzie/Matt Kersel	MS	CON2017046	Ōmāhu Road Industrial Bulk Water Separable Portions 1-4	Defects	0	0	0	0	0	Complete		
Wastewater	WW New Works	David MacKenzie	MS	CON2019008	Park Road North/Albert Street/Avenue Road - Pump Station Rising Main	Defects	0	0	0	0	0	Complete	Final Completion Certificate issued and all retentions released.	
Wastewater	WW New Works	David MacKenzie	MS	CON2019061	Park Road South/Lyell Street - Pump Station Rising Main Rehabilitation	Defects	1	1	1	1	1	ок	In defects.	
Stormwater	SW New Works	Matt Kneebone	MS	CON2017060	Railway Road - Stormwater	Defects	0	0	0	0	0	Complete	Final completion certificate issued.	
Wastewater	WW Renewals	David MacKenzie	MS	CON2019085	Rising Main Investigations - School Road / Clive Township	Defects	1	1	1	1	1	ок	In defects. Final completion scheduled for 18/06/2021	
Major Projects	Upgrade	Graeme Hansen	GH	CON2019002	Small Community Treatment Upgrades	Construction	1	1	1	1	1	ОК	Works continues in accordance with programme, with Waimārama and Esk/Whirinaki sites entering the commissioning and testing phase over the next month. Clive and Te Pōhue are well advanced in the construction phase and will move to testing and commissioning in the 2 months. The Waipātiki site is now in the consents phase, with all other arrangements in place. A public meeting with the Whakatū community was had on 22 March with good initial support for our proposal in Ngaruroro Avenue.	
Stormwater	SW Renewal	Matt Kneebone	MS	CON2020080	Stormwater - Kopanga Road	Construction	1	1	1	1	1	ок	All pipe will be in ground by Friday 9th April. Resealing to follow. Old bricks approximately 1/3 of	
Water	Drinking Water New Works	Ansonica Botha	MS	CON2020063	Te Aute - Drinking Water	Construction	1	1	1	1	1	ОК	Final connection at Porter Drive roundabout is on	
Wastewater		David MacKenzie	MW	CON2020091	Trunk Investigation Contract 2020/21	Construction				1		ОК	Pipe Insight unable to complete work due to high flows on Ōmāhu Road, so work will be completed in May 2021. This now also includes lines in Havelock Road and Ōmāhu Road which have been added to the scope. Additional work to clean the DN1050 outfall pipe at the WWTP will also be completed in May, as couldn't be completed in March due to unfavourable tide times and large swells.	
Roading	Bridge Structural Maintenance	Anu lleperuma	JD	CON2019084	VDAM BRIDGE WORKS - Moeangiangi #222	Defects	1	1	1	1	1	OK	Onsite remedial works will be completed by mid- April 2021. Defects to 15/10/21.	
Roading	Bridge Structural	Anu lleperuma	JD	CON2019028	VDAM BRIDGE WORKS - Ohara (Big Hill #2) #417	Defects	1	1	1	1	1	ок	Additional drainage work has been requested by	

Asset	Account Code	HDC Asset Manager	Project Manager	Contract Number	Contract Name	Phase	Quality	Time	Cost H&S	Somplaints	Overall Project Status	Issues/Comments	Actions
Roading/ Water/	AWPT Sealed	Marius Van Niekerk	DB	CON2020052	Warwick Road Reconstruction	Construction	1	2	1 1	1		Construction work is underway (36% overall). Water main renewals 98% complete, Stormwater 60%	
Wastewater		David MacKenzie	MW	CON2020110	WWTP Outfall - East Clive Groyne Renewal	Procurement	1	1	1 1	1	OK	Tender closed 10 March 2021.	
Wastewater	WW Renewals	David MacKenzie	MW	CON2019018	WWTP Outfall Diffuser Inspection and Maintenance	Construction	1	1	1 1	1	ок	Draft report submitted for HDC feedback.	HDC to provide feedback on draft report.