

Tuesday, 17 May 2022

Te Hui o Te Kaunihera ā-Rohe o Heretaunga

Hastings District Council

Operations and Monitoring Committee Meeting

Kaupapataka

Attachments Under Separate Cover

Te Rā Hui:

Meeting date:

Tuesday, 17 May 2022

Te Wā:

Time:

1.00pm

Te Wāhi:

Venue:

**Council Chamber
Ground Floor
Civic Administration Building
Lyndon Road East
Hastings**

**Watch Council meetings
streamed live on our website
www.hastingsdc.govt.nz**

HASTINGS DISTRICT COUNCIL
207 Lyndon Road East, Hastings 4122 | Private Bag 9002, Hastings 4156
Phone **06 871 5000** | www.hastingsdc.govt.nz
TE KAUNIHERA Ā-ROHE O HERETAUNGA

ITEM	SUBJECT	PAGE
7.	PERFORMANCE AND MONITORING REPORT	
Attachment 1:	Draft Performance & Monitoring Report for Quarter 3, 2021-2022	3
Attachment 2:	Appendices to Performance & Monitoring Report, Quarter 3 2021-2022	101



Contents

Executive summary	3	Cemeteries	70
The economic powerhouse.....	5	Corporate Communications.....	71
Economic Development.....	6	Customer Services.....	72
Industrial Land	9	Risk Management	78
Homes for our people	10	Information Management and Business Transformation (IMBT)	81
Residential Growth.....	11	Democratic Services.....	84
Community Housing.....	17	Marketing & Communications.....	86
Getting around	18	Media Communications.....	87
Roads and Transport	19	Digital Communications.....	88
Rural living.....	21	Events	90
Bridges and Roads	22	Key Projects	91
Rural Support.....	23	Community Engagement Activities	92
Our natural treasures	24	Awards and Recognition	93
3 Waters	25	Glossary.....	94
Water Supply	26	Acronyms, Terms and Māori Translations	95
Wastewater	30	Appendices	97
Stormwater.....	32	List of Appendices	98
Refuse	34		
Environmental Enhancement	39		
Hastings alive	40		
Hastings City Centre	41		
Pathways for people.....	42		
Youth Development	43		
Enhancing where we live	47		
Recreation/Leisure	48		
Aquatics	58		
Playgrounds, Reserves and Sportsgrounds.....	61		
Community Planning.....	63		
Community Safety.....	65		
Multicultural Strategy and Welcoming Communities	68		

Executive summary

As Chief Executive, I am pleased to present our Performance and Monitoring Report for Quarter 3 (January-March) 2022 to the Operations and Monitoring Committee. The good news for Hastings is we continue to experience extraordinary growth and very high levels of employment. It has also been a satisfying and rewarding quarter, as I have attended official openings of housing projects and have had the pleasure of talking with people who are ecstatic to be moving from years of ‘temporary accommodation’ into new homes.

Our community and sectors of our economy have been significantly disrupted by the Omicron variant of COVID-19. There has been a drop in economic participation due to the hesitancy of ‘Going Out’ among parts of our community along with contracting COVID-19 and the need for households to isolate.

We have operated successfully now for two years in a responsive mode to the changing circumstances of the pandemic, where it has been difficult to forecast our operating environment. With relaxation of COVID restrictions and opening of New Zealand’s borders, there is a growing community perception that we are returning to normalcy or perhaps what will be considered a new way of living normally.

As Council Governance and Management, we need to remain attuned to key influencing factors in our macro operational environment, capitalise on opportunities to deliver outcomes under Council’s Strategic Areas of Focus and be responsive in our efforts to mitigate risk. Council needs to plan carefully for and be responsive to strategic change in our operating environment as a consequence of the pandemic and pending structural changes for Local Government in 2024.

The latest forecasts published by Infometrics show that the New Zealand economy is stretched, with demand for goods and services currently at unsustainable levels. Demand has been influenced by considerable Government monetary and fiscal stimulus over the last two years.

This support for our economy was implemented in the expectation of a major recession caused by COVID-19. Supply constraints and disruptions are now the persistent outcome from the pandemic and, latterly, the Russian invasion of Ukraine.

A consequence of demand (excess money chasing too few goods and services) is inflation, which is forecast to peak at 7.6%pa this year and still be outside the Reserve Bank’s 1-3%pa target band at the end of 2023. The Reserve Bank is now progressively raising the Official Cash Rate which is forecast to reach 3.25% in 2023.

Like household budgets which are being squeezed considerably by rising mortgage rates and higher living costs, Council is and will continue to be beset by rising Operational and Capital Expenditure costs. Given the lack of capacity in our economy, the productivity (or level of outcome Council gets for our investment) from Council’s delivery of our Annual Plan risks being diminished by price increases.

Going forward we will have to make choice decisions as a consequence of inflation:

- Our actual costs we pay for delivery of our Annual Plan exceeding budget, or
- Remaining within budget and delivering less outcomes.

Council’s and our service provider’s key inflationary pressures are coming from rising wages and salaries, fuel, materials, logistics and capital equipment costs. Some inflationary examples from the last quarter for Council include:

- The price of oil is a major contributor into costs, both operationally (due the high use of machinery and vehicles, and in the works itself with road surfacings. Labour costs have also been escalating as the tight labour market and increased quantity of works occurring both locally and nationally leaves employers competing strongly for staff.
- The effects vary across the different work areas but across some operations Council is incurring cost increases of 10% or higher.
- Council is incurring increases in material costs. One of our pipe suppliers recently issued a new schedule of prices for pipes and fittings with increases of 3-5% for concrete pipes, and 10-18% increase for valves, street grates and polyethylene pipes.

These constraints have, and are having, a direct effect on the ability of Council to deliver our capital programme for 2021/22. Council will have to consider significant levels of 'Carry Forward' budgeted funds.

Council will make decisions on the priority of projects and investments. A key influencer in priority decisions will be inflationary pressures driving cost increases.

Officers are working hard on a Capital Plan for the next three years to assist Council in making prioritisation decisions. Officers will workshop this plan (and associated issues) with Council over the next month prior to the finalisation of the 2022/23 Annual Plan.

In conclusion, I am grateful for and proud of the considerable ongoing efforts of our staff and governance to ensure delivery of Council services over the last quarter. Over 100 of our staff have either had COVID or looked after family with COVID. This has required people to isolate and work from home. I am very mindful of the cumulative effects of the last two years on our team and community.

Council is making every effort to support the resilience of our own team and our community. This was reflected in Council's adoption of and investment into an exciting series of Community Activation Activities at last week's Council Meeting.



Nigel Bickle
Chief Executive



Economic Development



Overview

Source: Infometrics Hastings District Quarterly Economic Monitor December 2021

The Hastings District economy grew 5.7% over the year to December 2021, according to Infometrics provisional GDP estimates. In comparison, the national economy grew 5.5% nationally.

Key drivers of growth in the Hastings economy:

- Elevated fruit export prices
- Weak NZ Dollar
- Strong consumer demand
- Tourism sector spending
- Busy construction sector.

However, the harvest season has been impacted by a shortage of workers from overseas and the effects of self-isolation from COVID-19.

Consumer spending grew 10.4% in December, key gains were:

- Tourists spending increased 16% showing confidence from farming and construction sectors.
- Commercial Vehicle registrations increased 46%

Labour Market indicators for December 2021:

- Employment of residents rose 2.3% in December 2021
- Unemployment rate reduced to 3.2%
- The number of Job seeker support reduced by 2.2%, nationally this increased 1.9%

Housing

- House values rose 33% in the December quarter
- House sales reduced by 12% in the December quarter
- Consents for houses and townhouses have remained robust throughout 2021. Non-residential consents grew 60% in December 2021 with growth across almost every building type.

GDP

Hastings District GDP increased 7.4% for the year to December 2021 compared to the previous year and was higher than New Zealand GDP growth (5.5%).

Growing Meaningful Work and Higher Valued Jobs

Building Futures Te Matau a Māui pre-employment and life skills programme

The Building Futures Programme is located at Tumu Timbers Irongate location in temporary container accommodation. There are plans to construct a new building on site with potential partnership funding from Government. A Business case developed by the ED Manager from Hastings District Council has supported an application to Kānoa (MBIE) for funding.

A video <https://www.youtube.com/watch?v=nB91j-dkx5c> funded from Council Economic Development budgets has been developed to attract clients into the next cohort of Building Futures and share the success stories of graduates into employment.

Business Attraction and the CBD

An assessment in early March 2022 of the commercial properties in the Hastings CBD demonstrated approximately 96% of available space is leased. Overall positive feedback was given from a range of stakeholders regarding the current state and future of the CBD.

Hastingsnz.com is currently being updated to provide the additional information requested and early discussions are underway to assist attract tenants to the CBD.

Foodeast

The Board of Foodeast Ltd is working with Kānoa (MBIE) on the terms of the \$12m grant funding received from the Government. The grant terms have been varied and this will unlock investment in the building of the Food Innovation Hub.

Due to constrained funding and cost escalations, the Foodeast Board of Directors are working with designers and construction contractors to re-design the facility to align construction costs with the available budget.

The Foodeast Ltd Board of Directors currently estimates that construction could commence in early 2023. The 1 hectare site at Tōmoana Food Hub has been acquired and resource and building consents are in place.

Enabling Innovation in the Primary Sector

Sustainable is Attainable Hawke's Bay

An initiative to support and promote better utilisation of waste in the primary production sector is gaining traction with 30 Hawke's Bay producers and food processors joining forces to minimise, or add value, to the waste they produce.

The programme aims to develop viable alternatives for the waste and by-products generated during food processing and manufacturing, through collaboration across businesses, universities and research and development organisations.

Dr Solomon said one of the first actions in Hawke's Bay was bringing in local sustainability experts, 3R Group (with funding from Hastings District Council), to engage

and mentor two students to work on the first stage of Sustainable is Attainable over the summer.

The students were funded by Callaghan Innovation, and a third student was hosted by Massey University and funded by the Bioresource Processing Alliance.

They worked with participating businesses to collect and collate data on waste and by-products – everything from pallet strapping and tanned posts to grape marc and corn husks.

They also researched options for uses for the waste and developed a 'long-list' of potential opportunities for the collective of businesses to consider.

The options were then presented to the 30 participating businesses and other stakeholders at the beginning of this month, and from here working groups will be established to progress those with the highest priority.

One of the immediate opportunities that the students and 3R identified was a collaboration around the collection of black pallet covering from throughout Hawke's Bay for recycling - a trial is planned involving local packaging company Hawk Group Limited. Other opportunities include various ways to extract value from grape marc and lees, and options for fruit and vegetable pomaces.

"As more businesses get involved with the programme it is likely that new opportunities will be identified, and we welcome any businesses who want to find out more about what we are doing to get in touch with us," Dr Solomon said.

Almond Production Feasibility Study

Plant & Food Research is undertaking a feasibility study to see if Almonds can be grown sustainably in Hawke's Bay. The Feasibility Study covers:

1. Economics of setting up a profitable almond orchard system, including market prices, climatic change, and environmental sustainability.
2. Growing trials is next step including optimising sunlight for higher yields and quality.
3. Growing almonds using less water than overseas and an integrated pest management system.

The goal is to provide diversification opportunities for local dry stock farmers rather than trying to replicate large-scale monocrop system of California.

Ministry of Primary Industries is investing \$67,000 through the Sustainable Food and Fibre Futures Fund, with funding from Hastings District Council, Central Hawke’s Bay District Council, Hawke’s Bay Regional Council, Wairoa District Council, Hastings District Council, and Picot Productions Limited.

Industrial Land

Ōmāhu Road (North) Industrial Zone

Works on the new roundabout at Ōmāhu Road and Chatham Road are expected to be completed in early June. The roundabout will address increased traffic in the zone and incorporate an entrance for a consented eleven lot industrial park on the north side of the road. Officers continue to work with adjacent landowners to minimise disruptions to businesses.

Since the previous update, there is one new resource consent application processing for property in the zone. Sales activity in the area remains strong with owners of greenfield sites reporting ongoing negotiations with parties interested in purchasing to develop in the zone. Officers are working with interested parties to provide information on planning and service questions that they may have.

Irongate

Development and subdivision activity in Irongate continue at pace with several large developments currently in the building phase. There is one new resource consent and four building consent applications processing for properties in the zone.

Officers continue to work with landowners and developers to provide information for interested parties. In addition, officers recently undertook a survey of several landowners with larger areas of undeveloped land across all industrial zones to further understand development intentions for the short, medium and long term. This information will be incorporated into a report to Council in the near future.



Residential Growth



Please note: This section is for information purposes only.

Discussions and decision making regarding housing and growth-related initiatives will be held through the Strategy and Policy Committee.

Infrastructure Acceleration Fund (IAF)

The IAF, administered by Kāinga Ora – Homes and Communities, is a contestable \$1B fund designed to help councils fund infrastructure to enable housing developments in areas of need.

Council submitted expressions of interest and full responses to Request for Proposals in order to access funding to support infrastructure requirements. As a result, Council's Papakāinga Development Proposal and the proposal submitted by Heretaunga Tamatea Settlement Trust, also supported by Council were both successful in advancing to the next stage of negotiations. This is a significant step in securing substantial investment (circa \$15m-\$18m), from the Crown that our growing communities will directly benefit from. Negotiations will commence immediately with announcements around successful agreements being made in July through to October.

Medium Density Housing Strategy Review

Council is reviewing the Hastings Medium Density Housing Strategy which was prepared in 2014. The Strategy had a vision for 'gentle' density that would fit with Hastings' provincial urban environment. Much has changed since then - the value of land, the severe housing shortage and high growth rates in the Hastings district, plus government's national direction to address housing and growth, has meant we need to review the Strategy. Council wants to ensure that it is fit for purpose and assists with delivery of good quality medium density housing.

To do this, Council has engaged planning consultant Craig Batchelar to assist with the review. Craig is experienced in urban growth and development in provincial centres. He is investigating the obstacles and challenges that developers, designers and housing

providers face in building medium density housing in Hastings. We are aware of some issues already including finding land parcels of scale or agglomerating land parcels; infrastructure capability and capacity assessment; cost factors/development economics/market and lending changes/tightening; effective consenting pathways and policy positions; market appeal and lending.

Having a comprehensive understanding of the range and depth of issues that developers are facing before we make changes to the planning and policy approach is critical to ensuring a meaningful review. This review will be completed by 30 June 2022.

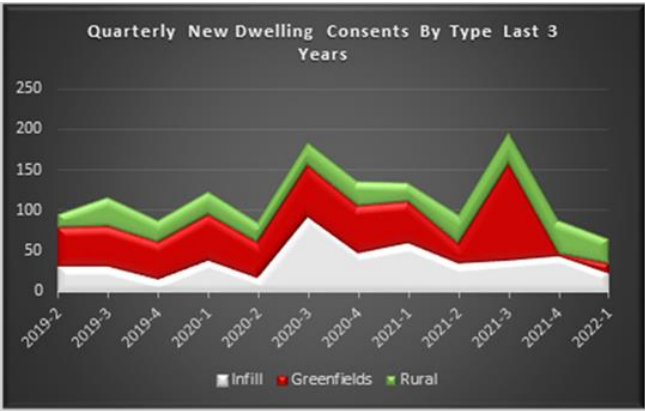
Areas of interest

The list below provides a snapshot of residential subdivision activity over the fourth quarter of 2021.

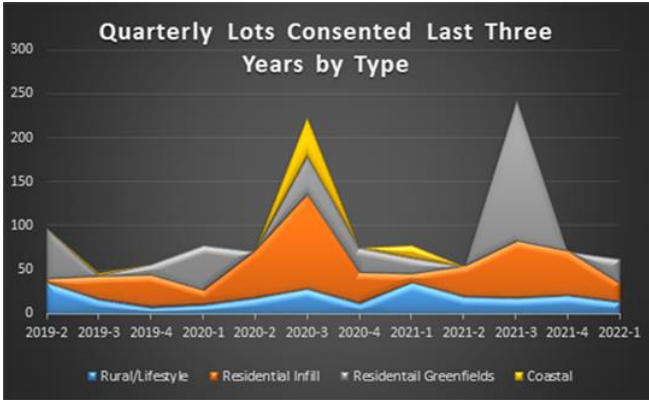
Subdivision	Progress	Lots
Kauri Street/ Place	Construction is underway with completion now expected June 2022. (HNZ/KO)	40
Te Awanga Terraces	Construction underway to create 45 residential lots.	45
Brookvale	Consent has been granted for a 96 lot subdivision.	96
Tōmoana Road	Construction underway to create 28 residential lots.	28
Keirunga, Havelock North	Consent has been granted for a 19 lot subdivision.	18
Havelock Road	Consent has been granted for an 8 Unit Title Comprehensive Residential development	8
Frederick Street	Consent has been granted for an 8 Unit Title Comprehensive Residential development	8

Tōmoana Road	Consent has been granted for a 5 Unit Title Comprehensive Residential development	5
Lyndhurst	Consent has been granted for a 62 lot subdivision and a 28 lot subdivision.	90
Flaxmere	There are planned developments under at the following locations: 40 lots at 244 Flaxmere Avenue 40 lots in the Flaxmere Town Centre 60 lots at 72 Caernarvon Drive	140
	Construction is complete for Tarbet Street with 18 MSD units under construction and 17 market sites sold to first home buyers and owner occupiers.	35

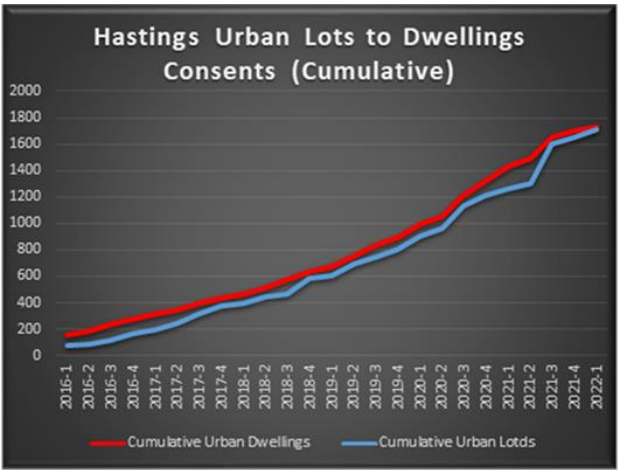
Dwellings Consented



New Dwelling consents have levelled off a bit in 2022, particularly for Greenfields. This may reflect a temporary shortage of new sections, but subdivisions in the pipeline planning and construction phase should resolve this over the remainder of the year. An up-tick in rural consents over the last two quarters is evident however, possibly a signal that people who returned from overseas are now ready to move from stop gap accommodation to their preferred lifestyle choice.



New lot creation remains steady in the rural area and while infill has levelled off this has been offset by recent new Greenfields activity, despite a larger development being consented in the third quarter of last year, with the result that lots creation and building consents are now more closely aligned as shown in the graph below.



Kāinga Ora Plans for Hastings

The Regional Housing Programme, as stated by Kāinga Ora, makes the most efficient use of land to build hundreds of new warm and dry homes, to meet the demand for more state housing across the country.

The development programme is accelerating with 108 residential dwellings now completed and a further 111 under construction, including 40 houses in Kauri Street, scheduled for completion for June 2022.

Residential Intensification Design Guide

Over the last year, there has been an increasing interest in residential intensification across the district. The Hastings Residential Intensification Design Guide is providing insights, resources and examples of good design practice for compact housing typologies that encourage two-storey buildings.

Key benefits of the Residential Intensification Design Guide

1. Do it once and do it right
2. Have confidence you've met criteria
3. Council-friendly concepts
4. Protection of our plains
5. More affordable housing

Development Contributions Review

Since 2007, Council has largely funded infrastructure required to support growth throughout the district via development contributions. As part of Council's wider review of how it manages, supports and funds growth moving forward, it is envisaged that a thorough review of its Development Contributions Policy will be undertaken late 2022 with consultation with the development community being undertaken in 2023 as part of the 2023/24 Draft Annual Plan Process.

Update on Greenfield Development Areas

Lyndhurst Stage 2, Frimley, Hastings

- Construction of 'Portion 3 and Portion 4' infrastructure is complete. All Lyndhurst bulk services are now installed.

- Development and residential construction activity continues across remaining areas of developable land in the Lyndhurst development area.



Lyndhurst Subdivision

Te Awanga Terraces, Te Awanga

- Consent granted for 45 residential sections in Stages 1, 2 & 3.
- Construction is almost complete for Stages 1, 2 & 3 with titles expected in July 2022.

Flaxmere, Hastings

- Te Taiwhenua o Heretaunga (TTOH) and its sister company, Waingākau Housing Developments Ltd, have launched the build of its ~120 home development 'Waingākau Suburb'. This suburb borders rural land in Flaxmere West.
- 13 lots have been created under Stage 1 and the construction of houses is currently underway.
- A 42 lot application covering Stages 2 and 3 has been approved, with titles for a further 26 titles expected to be issued in May 2022.

- Infrastructure works for Stages 1 and 2 are complete.
- Physical works for 244 Flaxmere Avenue and Flaxmere Town Centre are progressing to plan, with physical work for 72 Caernarvon Drive scheduled to commence later in 2022.

Brookvale Road, Havelock North

- The Stormwater Management Plan for the Brookvale Urban Development Area has been endorsed by the HBRC.
- Council has commenced the acquisition process for the required stormwater detention areas.
- Area A within the Brookvale Structure Plan is now available for development.
- A large Resource Consent for 96 lots has been approved and construction is underway.



Brookvale Future Subdivision

Keirunga, Havelock North

- Consent granted for 15 residential sections and four lifestyle blocks. Earthworks have commenced.

- Titles will follow the construction of services and are expected to be issued late 2022.

Howard Street, Parkvale, Hastings

- Developed design for the internal road and associated services is complete.
- Council continues to work through the development process with intentions to commence the first portion of external physical works from May 2022 onwards.

Iona / Havelock Hills, Havelock North

Officers are working with owners on infrastructure arrangements for the main development area.

Council has installed infrastructure to strengthen network resilience along Campbell Street through Middle Road.

Works are planned to continue along Middle Road and Iona Road to fully service the development area.

Structure Planning Update

The Heretaunga Plains Urban Development Strategy (HPUDS) identifies the land that is required to meet the growth needs of the community. Ahead of any land being rezoned the Council undertakes the Structure Planning of the land. A structure plan assesses the suitability of the land for residential development and sets out the infrastructure that is required to service the area such as pipes and roads, and also those components that are required to create successful and connected communities, such as parks, walkways and commercial areas.

Structure Planning is being undertaken for the following HPUDS identified growth areas:

- Irongate/York
- Lyndhurst Extension
- Kaiapo Road

Council will carefully monitor the levels of growth to decide when the rezoning of these areas will be required. Council has identified Irongate/York as its priority area.

Consents

Resource Consents

Total resource consents received January, February, March 202	158
Applications received that required further information from the applicant before they could proceed to decision	56

Themes/Notable Consents

There are still a number of complex resource consents (land use and subdivision) being submitted across all areas of development e.g. commercial, industrial, residential. The number of resource consents received for the year is at a similar level to last year.

Notable consents include:

- Oceania Healthcare full redevelopment of their existing site on Duart Road (retirement village). 7800m2 GFA
- Oceania Healthcare Eversley 400 Cornwall Road (variation to design of extension to existing retirement facility)
- Industrial activity (Drainways contracting depot) in the Plains Production Zone (Ōmāhu Road): 7000m2 of building and hard stand
- Flaxmere New World (new supermarket): 1900m2 GFA
- DGL Chemical storage facility in Irongate Industrial Zone: 5630m2 GFA

Means of managing

Recruiting

David Bishop (new Team Leader) started with the Environmental Consents team on 28 February 2022. We are currently working through how best to manage the responsibilities in terms of resource consent allocations and reviews. We have split the team in two so each Team Leader has an equal number of team members.

We remain at very high workloads and high levels of pressure in terms of consent processing requirements and related enquiries.

Use of consultants to process resource consents on behalf of HDC

We continue to use consultants where they are available to process resource consents. In the past we have used consultants for more complex consents and we wish to return to this approach.

In the meantime we have been continuing to use them for more simple to medium complexity consents.

Consent timeframes

Due to the overall complexity and total number of resource consents received, there remains a challenge to meet the statutory working day timeframes on resource consents.

Building Consents

Building Control	Oct – Dec 2021	Jan – Mar 2022
Amendments Issued	74	65
Amendment over Time	5	23
Amendments % compliance	93%	65%
CCC Issued	341	271
CCC overtime	12	22
CCC % compliance	96%	92%
BC Granted	350	261
BC overtime	55	72
BC % compliance	84%	72%
Value of Building Work	\$126,091,286	\$91,157,678
BC Accepted	319	337
New Dwellings	65	60

Notable Consents include:

- Proposed New Factory - Queen Street West (Stage 1)
- New Industrial Steel Portal Frame Maintenance Building & Timber Office to accommodate wind farm maintenance staff and store parts associated with the wind turbines - State Highway 5
- Foodstuffs North Island (FSNI) Warehouse / Office Building and Lot 1 and ROW works and all services connections required - Ōmāhu Road
- New Cricket and Boxing Centre with Offices – HB Regional Sports Park
- Pack house Structure – Anderson Road (Stage 2 of 4)

Means of managing

The Building Consents Manager resigned from Council as from 18 February 2022 and recruitment is currently underway for a replacement Manager. Tony Manunui (Compliance Manager) is currently the Acting Building Consents Manager.

There are currently three vacancies in the Building Team and we are actively trying to recruit for these roles by advertising, word of mouth and approaching selected individuals.

The Building Consent Authority (BCA) has had four resignations during this quarter which have impacted on the BCA's resourcing, however, two of the positions have just been filled. Assistance has been received from Central Hawke's Bay District Council to undertake additional inspections. The BCA recently offered, as a one off service, overtime to the Inspection Team to work on the Saturday over Easter.

Community Housing



Senior Housing

Resident changes over this quarter:

- Two residents returned to Australia.
- One resident moved to a rest home.
- Renewal work completed allowing seven new tenants to move in since Christmas.

Over the past month, maintenance work has slowed due to COVID-19 having a major impact on contracted trades people with isolation and illness. The housing 'Healthy Home Standards' updates are almost complete, with just a small amount of work left to be carried out.

There has been an increase in security issues within the complexes, cars have been targeted as well as graffiti. An increase is also being seen in some tenants taking in 'family members' which in turn is causing problems with over stayers and crowding resulting in upset and unrest amongst other residents.

Routine inspections are underway and due to be completed in mid-April. These are set twice yearly to coincide with daylight savings and smoke alarm checking.

The wait register continues to steadily build with 241 people now registered, 12 of those being on the priority register. The demand has well overtaken supply and there are no signs of this easing. There is a continued increase in elderly people requiring urgent housing and an escalation in interest from out-of-town seniors looking to move closer to family for more personal support.

Senior Housing Complex Locations

- 9 complexes
- 220 units - 51 double units, 156 single units and 13 large single units

HASTINGS	
Cameron Court 605 Fredrick Street, Mahora	10 double units
Cambridge Court 710a Jervois Street, Mayfair	18 single units/5 double units
Kereru Heights 304 Takapu Road Camberley	21 single units/4 double units
Elm Grove 505 Southampton Street, Akina	14 single units/7 large single units/4 double units
Oakleigh Downs 612 Grove Road, Mayfair	12 single units/4 double units
Parkhaven Village 510 Park Road South, Akina	21 single units/8 double units
Tui Vale 312 Tui Place, Camberley	18 single units/4 double units
FLAXMERE	
Swansea Village 17 Swansea Road. Flaxmere	52 single units/12 double units
HAVELOCK NORTH	
Anderson Park Close 26 Lipscombe Crescent Havelock North	6 large single units



Roads and Transport



Key Routes - Corridors and Roundabouts

Karamū Road corridor / St Aubyn Street corridor

Final corridor study provided and will be reported on to the relevant Committee in the fourth quarter.

Pakowhai Road corridor (Maraekākaho Road to St Aubyn Street)

- Revised study scheduled for delivery to Transportation in late April 2022.

Ōmāhu Road / Chatham Road Roundabout

- Construction underway.

North Eastern corridor (longer term)

- Currently awaiting final approval from Waka Kotahi for approval.

Efficient Streets

LED Street Light Conversion

Areas with sub-standard Illumination identified in lux report being assessed and operational response such as tree trimming and luminaire cleaning programmed through maintenance contracts. Other areas with sub-standard streetlight pole spacing to be assessed and packaged up for infill programme. Propose that a business case be put together to NZTA for funding.

Walking and Cycling

Complete network development strategy

- Tauroa Road shared path – Boardwalks completion due mid-May, waiting for application of non-slip surface.

- Middle Road shared path – Construction well underway, planned completion by mid-May.
- Napier Road cycle way – The project is complete. The post construction Road Safety Audit has been closed out recently which identified some minor safety improvements. These will be addressed before final sign off.
- Skills training in schools has continued as possible around school holidays and COVID-19 alert levels. Training programmes have been delivered to several schools, and have included cycle and scooter skills, and excursions to the skate park. Unfortunately, our “Pedal ‘n’ Play” school-focussed events had to be cancelled due to COVID-19 alert levels, and an adult confidence cycling course was postponed due to infection levels among participants.
- The pop-up pump track that was in Flaxmere Park has now been moved to Windsor Park and proving to be just as popular, more locations to follow.
- Streets for People – following our Innovating Streets projects last year we have been successful in getting further funding at 90% subsidy from Waka Kotahi in preparation of expanding the programme. This project will work with schools to improve traffic behaviour in their area, such as reducing speeds and traffic volumes, with the aim to make it easier and safer for kids to walk, bike or scoot to school. The hope is to expand this programme to around twenty schools over the next three years.

Ageing Roads

Safety Improvements

- Ruahāpia Road / Otene Road boy racer prevention trial installed in April, positive signs thus far that it is having the desired effect at this location. Designs continuing for Ruahāpia Road north section.
- The design for Maraekākaho Road / Stock Road intersection safety improvements is complete, pending sign off of the safety audit. Construction planned 2022.
- The design for St Georges Road / Hassalls Lane intersection and curve safety improvements is complete. Construction to begin next financial year.
- Napier Road / Crosses Road Roundabout – Contract let with works to commence in early April.
- Caroline Road / Frederick Street improvements - traffic study underway.
- Speed Management planning underway beginning with school speed limits. The legal mechanism governing speed limits is changing from Local Bylaws to a National Register and the process is likely be done at a regional level going forward. Awaiting Rule changes confirmation and updated Speed Management Guide.
- Maraekākaho Road / York Round roundabout – Aquatic ecological assessment completed. Land negotiations, stormwater management design, and landscape design commenced.
- Guardrails have been installed on Taihape Road in high risk areas. More are programmed in FY 22/23.
- Whakatū traffic calming designs are complete and have been issued to contractor for pricing. Final step of consultation is to ensure that directly affected residents are aware of the works. This will be done via door knocking and letters left if the residents are not home.

Renewals

- Maintenance resealing of rural network interrupted by weather and COVID-19. \$600k to be deferred to next year.
- Maintenance resealing of urban network completed.
- Traffic services - Line marking renewals complete.

- Eastbourne Street 300 block asphalt resurfacing including the Hastings / Eastbourne Street roundabout to be completed in conjunction with streetscape upgrade works.
- Mt Erin Road – The construction was split into two separate portions:
 - Separable Portion 1: Starting from Crystall Road for 1km – construction well underway with completion mid June 2022.
 - Separable Portion 2: Consists of the remainder of Mt Erin Road and Te Aute / Mt Erin / St George's Road intersection for safety improvements. This work will commence in August 2022 with completion in December 2022.
- Kahurānaki Road RP 14148-16786 – various sections under construction currently with completion by June 2022.
- Raratu Road RP 0-300 – Under construction currently in conjunction with the work on Kahurānaki Road with completion by June 2022.
- Design work underway for the following sections: Waimārama Road RP12950-14000, Kahurānaki Road RP 7480-8450 and Te Mata Peak Road RP 340-2650.



Bridges and Roads



Bridge Strategy

Strengthening Programme

- The programme is progressing well with 74 bridges completing investigations.
- Tawa and Heays Gorge Bridge works was awarded with the works expected to be completed end of September.

- Anecdotally there were areas on our network with higher water levels than those witnessed during Cyclone Bola in 1988.

Ageing Roads

- Unsealed road metalling – ongoing activity with a focus on logging routes.
- AWPT – Kahurānaki Road various sections in last 5km under construction.
- Mt Erin Road under construction, Separable Portion 1 this financial year and Separable Portion 2 next financial year.
- Warwick Road 95% completed, practical completion expected in May 2022.
- Te Mata Peak Road and Waimārama Road in design. The scope/scale/ options for the upgrades and renewal of Te Mata Peak Road will require further discussions with Council.

Storms

- High rainfall throughout February and March combined with a storm event in late March saw considerable damage throughout the roading network due to slips, dropouts and flooding. The estimate of the damage is currently \$1.4M with more damage being identified as and when bridge inspections are being completed.
- Clean-up operations largely completed. However, a few major slips are still being monitored and will be assessed and scoped up for remedial work in due course. For a more detailed report, refer to RCB update.

Rural Support



Rural Halls Support

The Rural Halls Maintenance Fund opens in April 2022.

Council's rural halls maintenance funding scheme is designed to assist with the building maintenance of halls in the rural and plains areas of Hastings. It does not cover ongoing operational costs or capital development.



3 Waters



Transition

- 3 Waters National Transition Unit (NTU) has sent two requests for information; one about People and one in regards to Digital & Data information. Both have required staff time to answer the questions. The NTU has indicated a substantive programme ahead. Council officers are looking to meet and manage expectations of the NTU as far as possible.
- We have started prioritising the 3 Waters business improvement projects that we are undertaking to ensure we focus our efforts on projects that will provide significant return on investment in the very short term or those that set up the assets and systems (hence also the ratepayers) well for the transition.
- HDC, as part of joint HB Council submissions, provided feedback to both:
 - Taumata Arowai as part of its consultation process for the proposed new Drinking Water Standards, Drinking Water Aesthetic Values, Quality Assurance Rules and Acceptable Solutions documents, and
 - Ministry for the Environment as part of its consultation on the National Environment Standard for Sources of Human Drinking Water (NES-DW).

We have yet to hear of the timing of subsequent inputs into the consultative process.

Water Supply



Drinking Water Strategy

Frimley

- Work is continuing in accordance with programme and schedule, with the following major components undertaken during the reporting period.
- Reticulation Pipeline contract works complete.
- Pipeband building relocation to Lindisfarne complete.
- Bore FR2 completed to target depth, with screen installation and bore development and testing completed prior to Xmas. Work has shifted to progressing bore FR4 while bore headworks and reticulation connections for Bores FR1 & FR2 underway and will be completed in April. This will ensure we have two completed bores and sufficient water available for commissioning purposes in May and June 2022.
- Reservoir tank construction complete, filled to 100% and settlement survey undertaken monthly with very good results.
- Water treatment plant construction progressing with the main components of the building completed. Pumps and motors, UV reactor units, treatment equipment and major wiring underway with an aim to start commissioning in May and June. Pipeline works connecting the WTP to the Reservoir 95% completed and pressures testing carried out.
- Work on the demolition of the Rec Services yard in Frimley Park has been completed except for the clay shed which will be demolished once the old WTP can be switched off.



Rec Services Demolition



WTP Panelling

Waiaroha

Work is concurrently progressing on this project, with the following work completed during the reporting period:

- Eastbourne Pipelines – All pipe work has been installed in the road corridor. Pipe work has been pressure tested and signed off. Final large connection will be installed in the third week of April and this will finalise all work associated with the installation of the Eastbourne pipelines.
- Reservoir – Preloading of the northern reservoir site has shown settlement figures to be less than expected, which has allowed the project to commence construction of the southern reservoir earlier than anticipated. Work commenced in November with all ground and foundation works completed by Christmas. The concrete foundation for the tank has been poured and the construction of the dome roof finalised. Construction of the tank will commence in April.



Dome Roof

- Bore – It had been intended to commence construction of the Eastbourne bore once bore FR2 was complete at Frimley, however, the early start of the South reservoir has introduced working area restrictions on the site so a decision has been made to delay the bore works and remain at Frimley to complete bore FR4. This change can be accommodated in the programme as there is still a 15 month construction period for the Water Treatment plant.

- Water treatment plant – With the foundation works for the south reservoir completed the ground work for the WTP foundation has started. All surveys have been carried out and the foundation dug out.



Ground work for the WTP started

- Work on the north reservoir foundation has started with the preload material shifted of the reservoir site. Ground work for the foundation has been completed and the large valve installed. Installation of the boxing for the concrete pour is underway.



Valve Install

- Waiaroha Education Building – The final building consent and specifications for the Education centre were lodged in December 2021, and we are hopeful of concluding this process by the end of April 2022. Interpretive and co-design processes are advancing now the final site detail has been confirmed. Construction of the Education centre is programmed to commence in June 2022, when site access and staged progress on the reservoirs and Water treatment plant are sufficiently advanced.
- COVID-19 Impacts – We are managing in this space at this time, however, there continues to be pressure on:
 - Shipping and airfreight from the northern hemisphere.
 - Timber, roofing and steel supplies.
 - Design modifications to allow for available materials.
 - Pressure on specific trades, such as steel reinforcing placers, concrete placers and ready-mix concrete.
 - Cost of COVID-19 down time.

Small Community Water Treatment Upgrades

Work continues on the Small Community upgrades.

- The Haumoana, Waimārama, Te Pōhue and Clive Water Treatment Plants are now in full production. The Parkhill Booster Pump upgrade is completed and in operation.
- Waipātiki - Progress with construction of the Waipātiki plant has slowed due to prioritisation of Whirināki-Esk commissioning, minor vandalism to electrical cabling on the exterior of the plant (under investigation) and restricted access for a period due to flood damage incurred to the Waipātiki campground access road. Major site works are complete. Cabling repair, power board install and power connection is expected to be completed in May. Testing and commissioning of the Waipātiki plant is scheduled to start in May 2022.
- Whirināki-Esk - Commissioning of the Whirināki-Esk Plant is progressing. Flooding in late March resulted in a two week commissioning delay due to elevated Esk River

levels causing turbidity issues. The testing and commissioning phase is due for completion in late April 2022 with the plant anticipated to go live in May.

- Whakatū - Resource consent has been obtained for the Whakatū upgrade. A site blessing was held on Friday 1 April. Site civil works and fencing has commenced and are progressing well.

Demand Management Strategy

- Level 2 water restrictions were implemented in December for all supplies except for Waimārama where Level 3 restrictions were in place to manage the peak seasonal demand. Restrictions were able to be removed earlier than usual on 23 March due to unseasonal high rainfall.
- Following the 2020/2021 water loss assessment, it was identified that uncertainty needed to be improved for usage of non-metered residential properties to better estimate water losses within the network. Currently a 2% sample of properties are used to estimate this component. Planning is underway to increase the confidence in this reporting by installing 2000 additional smart meters to provide high resolution water use data which will equate to a ~10% sample of residential properties. Initiation works are underway to facilitate installations which will begin early in the next financial year subject to the arrival of the meters.
- Water use and fault counts are being monitored on an ongoing basis with targeted leak detection being deployed where increased usage is identified.
- Modelling is being undertaken to identify and programme future works requirements to facilitate pressure reduction across the Hastings Urban supply following completion of the Frimley and Waiaroha WTPs.

Renewals and Consent Compliance

Renewals

Planned renewals are being reprioritised due to a combined project not progressing as planned this financial year.

A number of reactive renewals both standalone and to facilitate combined infrastructure works are underway or in planning for completion this financial year.

The programme for proactive Copper lateral replacements being delivered through the maintenance contract is being accelerated with additional funding being sought for the next financial year.

Consent Compliance

The volume of water abstracted under the Hastings Urban consent is nearing its allocation limit. This is primarily due to growth occurring at a rate higher than anticipated when the consent was originally granted. An amendment to the Hastings Urban consent will be lodged in May seeking to allow a step under the consent to occur earlier and to transfer allocation from two consents that are not currently being exercised into the Hastings Urban consent. This action along with prioritisation of works to continue to reduce leakage and demand will help future growth to be facilitated with

Targeted works continue to identify leakage/high use in the Ōmāhu and Haumoana/Te Awanga supplies.

Completion of consent monitoring and reporting setup in the Infrastructure Data system will be completed in the next quarter.

Drinking Water Standards Compliance

All HDC drinking water supplies are compliant with the bacteriological compliance criteria for Q3 of the 2021/22 compliance year.

All drinking water supplies capable of meeting the protozoal compliance criteria have been compliant for Q3 of the 2021/22 compliance year.

HDC as part of a joint HB Council submission provided feedback to Taumata Arowai as part of its consultation process for the proposed new Drinking Water Standards, Drinking Water Aesthetic Values, Quality Assurance Rules and Acceptable Solutions documents.

Wastewater



Eastern Interceptor Trunk Wastewater Main (Stage 2)

The project team are finalising the procurement strategy for this contract. The expected re-tender date is July 2022.

Warwick Road AWPT

The expected completion date for this work is April 2022.

Pump Station Upgrades

- Telemetry renewals planning for our pump stations is underway.
- Condition assessments to inform the renewals strategy are on-going.
- A resilience review of pump station critical infrastructure is underway following the recent rain. The review will look at pumps across the network, key information required during an event and critical spares.

Treatment Plant Renewals

East Clive Wastewater Treatment Plant

- The Nine Yearly Review of the consent is underway with workshops planned with the Tangata Whenua Joint Wastewater Committee to develop the scope of the review.
- Planning is underway for a more significant renewals and investigations programme to ensure the ongoing compliance and resilience of the WWTP into the future (i.e. growth, ageing assets). Numerous critical components are nearing the end of their life and are in need of replacement and in some cases upgrades to

ensure the ongoing compliant discharge of treated wastewater. In conjunction with the Nine Yearly Review of the consent renewals/upgrades/investigations will be worked through with the Tangata Whenua Joint Wastewater Committee.

- The East Clive WWTP control system upgrade project has been put on hold to allow the Water Treatment Plant commissioning program to advance as a priority.
- Planning for the commissioning of the Emergency Beach Outfall is currently underway. The purpose of the Emergency Beach Outfall is to ensure effluent can be discharged safely in a controlled manner if critical WWTP infrastructure was to fail and require repairs. As part of this work an Emergency Management Plan will be developed to bring the Emergency Beach Outfall into operation. Once complete this project will ensure that if ever required the Emergency Beach Outfall can be brought into operation.
- Several key minor renewals projects have been completed and are underway to ensure the ongoing high standard of treatment of the district's wastewater.
- Renewal planning is ongoing to ensure key renewals are carried out over the next 18 months.

Waipātiki Wastewater Treatment Plant

- Installation of the campground wastewater connection will be installed and capped to allow connection in the future.
- Due to the scale of the required upgrades to the existing WWTP to connect the campground and the consent expiry of the WWTP 2025, the connection of the campground has been put on hold while investigations are undertaken as part of the consent renewal process.
- Key renewals and upgrades have been identified to resolve compliance issues (see below for compliance issues).

Consent Compliance

East Clive Wastewater Treatment Plant

- The East Clive WWTP continues to operate within its consent conditions. Routine quarterly sampling has been completed for the second quarter of the 2021-2022 reporting period with no complications.
- Annual compliance report has been submitted to HBRC for 2020/2021. The WWTP was fully compliant for 2020/2021. HBRC are yet to release a compliance summary report.

Waipātiki Wastewater Treatment Plant

- Routine quarterly sampling has identified that the wastewater treatment plant is not meeting the effluent quality required of the consent. This is due to its inability to denitrify and remove nitrate.
- HBRC have been notified and we have agreed on a pathway forward to become compliant in the interim while investigations are carried out as part of the consent renewal process. Water discharged from the new Water Treatment Plant will be combined with the discharge to ensure compliance, installation and operation of the necessary infrastructure will start as part of the commissioning of the new Water Treatment Plant next quarter.

Reticulation

- Over the last quarter there were no overflows reported to HBRC.

Trade Waste

- As part of our routine compliance inspections, officers monitor compliance with the trade waste users to confirm that they are operating within their approved conditions. This work is ongoing and ensures that industrial discharges do not impact on our resource consent or create adverse conditions within our piped network, e.g. hydrogen sulphide which corrodes the internal concrete linings.

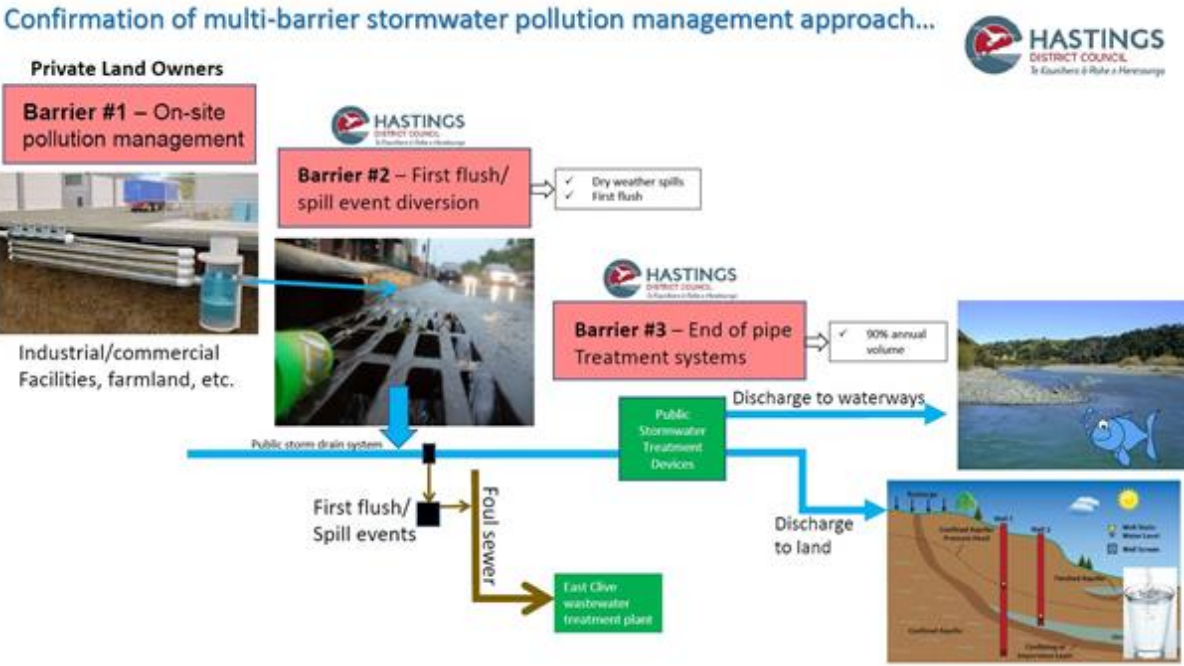
Stormwater



Stormwater Quality Improvement

Lowes Pit

- Officers and consultants have developed a three barrier “multiple barrier” approach to manage stormwater pollution in and around Lowes Pit and the wider Ōmāhu Industrial Area. The multiple barrier approach is illustrated in the table below.



- Installation of Enviropod catch-pit litter traps with filters to remove gross pollutants and sediment retention is underway with prototypes installed in March. Manufacture of the remaining Enviropod catch-pit litter traps is underway with installation to be completed in May.
- The supplier of the first-flush diversion system and end of pipe treatment devices has completed detailed design for Lowes Pit.
- Land use consent has been granted for the installation of the end of pipe treatment devices at Lowes Pit.
- Final installation specification has been completed and is presently being reviewed by the proposed installation contractor, Fulton Hogan Ltd. It is intended to novate the installation work into the Fulton Hogan maintenance contract subject to acceptable pricing being received. Pricing is due the week of 25th April.
- In parallel with this we have had initial discussions with HBRC and Iwi on the proposed Barrier 1 strategy prior to approaching high risk Ōmāhu industrial sites on “at source” stormwater pollution management requirements. On 12 January 2022, iwi representatives visited Lowes Pit to see the area first-hand and to gather information on water quality. In late December, HDC representatives including Councillor Damon Harvey met with Mr David Renouf to discuss Council’s proposed plans for Lowes Pit and to hear his concerns about the project. Subsequent engagement, including a site visit to Hazelwood Street to observe prototype Littatrap installation, has been completed with Mr David Renouf
- Further consultation on the future of Lowes Pit will continue with all parties in parallel with the construction of the multi-barrier treatment systems.

Updated Lowes Pit Delivery Programme	
Industry onsite stormwater pollution management strategy	June 2022 confirmed
Construction of first flush and end of pipe systems	Feb 2022 – June 2022
Implementation of industry stormwater Pollution Management Strategy	Feb 2022 onwards

Consent Compliance

- Hastings District Council has received a response from HBRC in regards to areas of non-compliance for the Hastings stormwater global consent, particularly in the Ruahāpia catchment area following a couple of incidents from industrial premises. HDC officers will be working with HBRC compliance staff to clarify the areas of concern that have contributed to the non-compliance rating and confirm the works underway will meet the concerns.
- Our new Stormwater Manager commences at the end of May (this role has been vacant for 12 months) and a new Stormwater Officer commenced work this week so we have additional resources to focus extensively on these items.

Refuse



WMMP Waste Minimisation

Henderson Road Refuse Transfer Station and Blackbridge Refuse Transfer Station
(Blackbridge is operated by Bin Hire Company)

Both sites have been fully operational during this quarter and operated under COVID lockdown restrictions in line with government guidelines.

A project to make improvements to the Henderson Road Refuse Transfer Station to increase resource recovery is in the initial stages, with community engagement and consultation carried out in October. This project has been paused while officers understand the impact of the Government's "transforming recycling" consultation and long-term expectations that could be placed on Councils and recycling facilities by the government.

Rural recycling sites

Fully operational with ongoing reported contamination from Waimārama and Pukehamoamo sites, which continues to prove challenging, but overall contamination remains low at less than 2%.

When incidents of illegal dumping and contamination have occurred, letters have been sent to residents where evidence was found.

Martin Place Recycling Facility

No change - As previously reported; closed due to the cessation of the licence to occupy by the current landowner, no further update.

Kerbside Recycling and Rubbish Services

Kerbside collection of refuse over the Christmas/New Year period was quiet although the average rubbish wheelie bin weight was 9.87kg, a slight increase from 9.7kg and 67% of the wheelie bins are being presented on a weekly basis.

Recycling volumes increased over the summer holiday period however kerbside recycling services were impacted by the most recent covid-19 outbreak which saw the collection of plastic, cans and glass paused for a three-week period – 14 March to 1 April 2022.

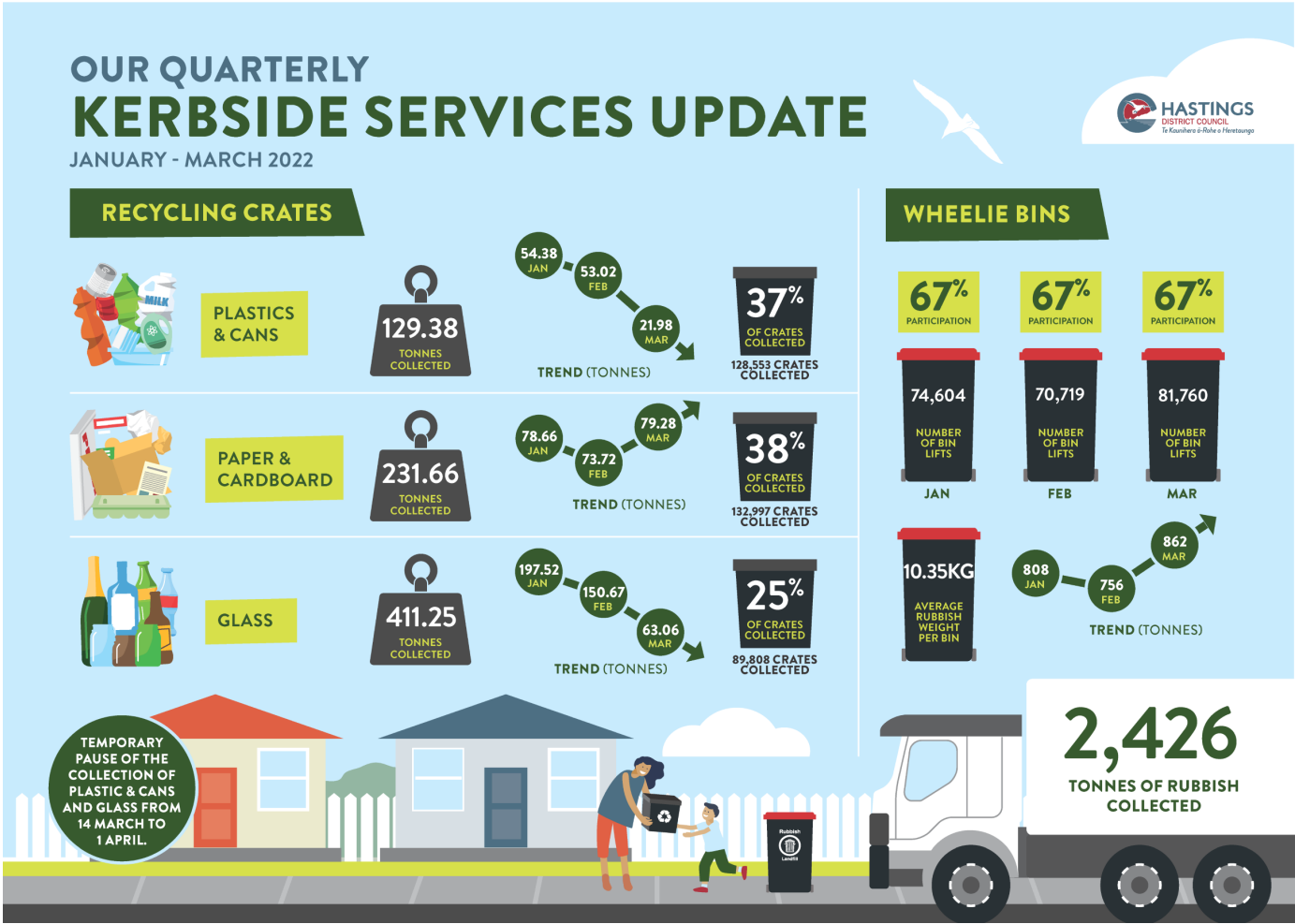
The collection of number 5 plastics commenced on 1 March via both the kerbside and drop off recycling services. This change was communicated to residents via a flyer delivered to all urban residents and Facebook posts. All signage is also being updated for the recycling drop off stations.

Customer Request Managements (CRMs) have also remained low with only a slight increase in "partial empties" 50% have been provided an orange bag to assist residents getting rid of their rubbish and the other 50% accepting that they have over compacted their bin and will sort it for the next week.

A Council officer has been auditing both kerbside recycling and refuse bins and proactively educating residents on what they could do better to assist them with consistent collections

Both Kerbside Contractors are engaged and appears to have a solid workforce, which is encouraging in these current times.

The infographic below provides more detail regarding the kerbside collection services.



Waste Management and Minimisation Plan Implementation Update

Current Initiatives

- Organic Waste Subsidy and workshops to encourage home composting
- Allocation of the local contestable waste minimisation fund
- The development of a waste education and engagement strategy to guide community engagement.
- “Be great with your crates” campaign - the team are in the initial stages of developing a campaign aimed at promoting best practice when utilising recycling crates. This will be educational and remind residents of what is and isn’t okay when putting out recycling.
- “Sustainable is Attainable” - The team has been working with 3R group and Hawke’s Bay Business Hub on Sustainable is Attainable - a research project which aims to divert commercial quantities of waste from landfill. Together, we are evaluating the feasibility of anaerobic digestion for organic waste and chipping plastics from pallet strapping.
- Commercial & Industrial Waste Minimisation – ongoing work in support of businesses minimising and managing their waste.
- The 2021 joint HazMobile collection was held Sunday 21 November at the Mitre 10 Sports Park. The event used the booking system used previously and 464 vehicles attended the service.
- The design drawings have been completed to build an education building overlooking the new development area at landfill. Consent for the building has been issued and Officers are now completing the pricing process considering how best to utilise the materials available. The building sector is very stretched for resources at present, but hopeful that after the COVID peak that should improve.
- Staff are preparing to undertake the Solid Waste Analysis Protocol (SWAP) survey in the last quarter of this financial year. The SWAP survey is undertaken every three years to monitor the composition of waste in the region. This will be a joint survey with NCC.

Submissions to Central Government

- The waste minimisation team made three submissions to the Ministry for the Environment at the end of 2021.
- Te hau mārohi ki anamata, Transitioning to a low-emissions and climate-resilient future (Emission Reductions Plan) - the first emissions reduction plan will set the direction for climate action for the next 15 years. It will also set us on a pathway to meeting our 2050 net-zero greenhouse gas emissions and biogenic methane targets by implementing policies and strategies for specific sectors.
- Te kawē i te haepapa para, Taking responsibility for our waste. Proposals for a new waste strategy and issues and options for new waste legislation. (Waste Minimisation Act Review, New Zealand Waste Strategy Review and Litter Act Review)
- Product Stewardship for large batteries and tyres.
- The team are expecting further consultations in 2022 regarding product stewardship, standardising kerbside services and a container return scheme.
- On Sunday 13 March, the Ministry for the Environment announced its “Transforming Recycling” proposal and the consultation period for submissions. Key aspects of the proposal include the following items: Container Return Scheme, Improvements to household kerbside recycling (including food waste and reporting) and the separation of business food waste.
- In terms of reporting the Ministry for the Environment (MfE) is proposing that the private waste and recycling sector report back to the Ministry annually on household kerbside collections. Councils will also be required to report their kerbside collection data to the Ministry.
- Submissions close on Sunday 8 May 2022. The HDC will be making a submission.

Recruitment

- Recruitment for a replacement Waste Minimisation Officer was undertaken and at the end of November and we welcomed Zoë Yandell to the team.
- The team has also welcomed Emma Kay to our new role of Waste Community Engagement Advisor.
- We are currently still trying to recruit a Regional Construction and Demolition Waste Minimisation Advisor.

Ōmarunui Landfill

The Ōmarunui Landfill operates under a Heads of Agreement (HOA) between HDC and NCC. This HOA currently allows for the representation of four HDC and two NCC Councillors on the Ōmarunui Joint Refuse Landfill Committee. This ratio of NCC and HDC councillors is reflective of the ownership percentage each council holds in the facility. During the process of obtaining new resource consents to continue landfilling at Ōmarunui (Area B of the site), a relationship with the Ngāti Parau hapu was formed to answer and address the concerns that the hapu had about the landfill site and its operation. As a result of this relationship, the matter of representation on the landfill committee was raised. This was also something discussed by the hearing commissioners and referenced through the later patters of the resource consent application process. Officers working with both councils now need to work through the necessary requirements to enable the opportunity for a full role on the landfill committee.

Ōmarunui Landfill Operations

- New landfill charge rates were agreed at the December 2021 Ōmarunui Joint Landfill Committee meeting and these charges will come into effect on 1 July 2022. The charge rate for general municipal waste will increase from \$142 per tonne (excl. GST) to \$145 per tonne (excl. GST).
- A change has also been made to the special waste category with skins, pelts and other tannery waste now being charged at the higher rate of \$310 per tonne (excl. GST).
- To date a total of 69,057 tonnes of waste was received over the nine months to date of the 2021/22 year. Included in that volume was 10,950 tonnes of special waste. The total tonnes continue to be decreasing as reported in December and a full comparison will be made at the end of the financial year.
- The gas flare has required some maintenance work which meant it was out of commission for a brief period of time. It is now fully operational and working well.
- The gas to energy plant has shut down for repairs and is unlikely to be up and running until sometime in May. The flare is therefore acting as the prime method of destroying landfill gas.

- The new waste compactor has arrived in NZ and is expected to be delivered to the landfill before the end of April.
- An upgraded and improved deodoriser system that helps minimise and neutralise offensive odour is currently being installed at the site. This should help when problematic loads are delivered to the site.
- Due to recent rain events, leachate levels are higher than normal. Leachate is therefore being carted (by tanker) off site for disposal. This work will continue until levels are back to normal. The cost of this work is covered by the Leachate Reserve Fund and therefore has no impact on annual budgets.
- The Ōmarunui Landfill Education Centre has been given Building Consent – currently working with GEMCO for pricing and scheduling what materials can be reused.
- Phil Doolan has resigned as Solid Waste Engineer at the landfill. Chris Morgan has been appointed Acting Solid Waste Engineer for the interim period.

Ōmarunui Landfill Development

- Area D – Earth liner work continues in Stage 4 of the area. A shortage of clay has slowed progress; however, it is hoped the new sources of clay will soon be available and construction work can continue. Bulk earth works in the Stage 3 area are being carried out so that the area can be lined during the 2022/23 summer months.
- Area B – The Ōmarunui Landfill lodged resource consent and alteration of designation applications with the Hawke's Bay Regional Council and Hastings District Council respectively so that the landfill can be extended into Area B of the site. This space is required so that waste can continue to be received at the site beyond 2025. The current filling area (Area D) will be full by 2025. The resource consent and alteration of designation applications were publicly notified.
- On 1st and 2nd November 2021, a resource consent hearing on the matter was held in front of three independent commissioners. Due to COVID restrictions at the time, the hearing was conducted by way of "Teams" with all parties being able to listen in and participate through the process. In December, a decision on the outcome of this meeting was given in favour of granting the consents.
- Appeals on the hearing decision were required to be lodged by 19th January 2021. No appeals were received, and the resource consents have since been formalised.

Closed Landfills

- The 2021 Roy’s Hill closed landfill annual report was submitted to the HBRC mid December 2021. To date no feedback on the report has been received, however, this is not normally received until March.
- The HBRC is currently undertaking stop bank improvement work along Tuki Tuki River in the Haumoana area. This includes investigation work near to and around the Blackbridge closed landfill (this site also operates as a refuse transfer station). The stop-bank improvement work may involve the construction of a new bank on the river side of the closed landfill. A new bank constructed in this position would add extra protection to the old landfill and prevent the possibility of any erosion from the Tuki Tuki River.
- All other closed landfills reported no issues.

Environmental Enhancement



Pop-up Irrigation

- Flaxmere Pop-Up Irrigation has awarded TIC Contracting the contract. Contract signed. Work will now commence when senior rugby finishes in August.

Havelock North Stream Enhancement

- Work on additional stream bank armouring of Karituwhenua Stream is in planning phase.

Care Group Support

- Ongoing maintenance of winter plantings with Tainui, Tauroa and Palmbrook Reserve care groups. Council supplying irrigation equipment to enable care groups to water during dry periods.
- Natural areas team providing support by removing weeds when requested.



Hastings City Centre



CBD Vibrancy and Activation Plan

Vibrancy Plan

- Clay Moves, Civic Square
- City Mall Bumper Boats
- Grand Adventure, Albert Square
- Peace Pou, Civic Square

Activation Plan

- Giant Kactus
- Giant Flamingoes, Fountain
- Octopoda, Albert Square
- Water Fun, Fountain
- Christmas Reindeer
- Poppy Projection to commemorate Anzac Day on War Memorial library wall

Civic Square and Central Mall Projects

- Completion of outdoor hospitality area outside Café Westermans and Breakers Restaurant in the East 100 blocks
- Completion of outdoor hospitality area outside John's Bakery and Cafe Madeleines in the West 300 block
- Commencement of streetscape upgrade of Heretaunga Street 300 East outside Municipal Buildings (extended outdoor dining area of new granite paving and planter boxes)
- Commencement near completion of new pocket park outside HB Today Building including raised seating areas and new paving/planter boxes

- Full streetscape upgrade including new feature snakelights and potentially new 'makirikiri stream' representation across the street
- Completion of three new facade enhancements in Queen Street (former Medical Centre, Public Trust) - and complete of Breakers
- Planning work commence for Eastbourne Street 300 East, for delivery May 2022
- Outdoor hospitality area completed outside Public Trust building on Queen Street
- Completion of Queen Street outside Tribune Building scheduled April/May

Municipal Building

The Municipal Building redevelopment is on track for project completion by our lead contractor by mid June 2022. This is, of course, subject to no further delays created through COVID restrictions and supply chain constraints. All the public spaces and spaces to be managed by Toitū and the i-SITE are on track and good progress is being made by our tenants to get their fit outs consented and underway to ensure they are ready for opening when the overall project is complete.

We expect that the tenancies will be officially opening for business from the week commencing 4th July.

Museum Storage and Research Facility

Progress continues with the design of this facility with the Developed Design phase completed in February.

Work is progressing on developing the cultural narrative that will support the external design.



Youth Development



Youth Employment

COVID-19 continues to impact and change the way the team works with rangatahi and whānau. There has been a noticeable reduction of walk-ins for new referrals and visitors to the Mahi for Youth Pop Up, however, the team is still working intensively and supporting the registered rangatahi. Many of these rangatahi are currently employed but officers continue to offer support when and where needed to both the rangatahi and employer.

Also due to the impact of COVID-19, unfortunately many of the community events that were planned to reach out to our rangatahi in rural areas were cancelled. This has meant that Te Waka Eke Noa has not been out to events as planned.

Employer Connector Update

Job opportunities for rangatahi are high. Employers in seasonal industries like horticulture, viticulture, and food processing are working hard to attract staff with more flexible hours or increased pay rates. Two of the young wāhine have been standout performers in their organisations:

- One of the 17-year-old wāhine has started an apprenticeship in coach building for ATS Engineering. She is gaining the skills and knowledge to carry out coach assembly, fitting and minor repairs. The manager sees her potential, so much so, that he has started leaving her in charge of the workshop for short periods of time.
- Another wāhine took on a trainee Quality Control role for NH Packaging at the beginning of the year. In the few months since, she already completed her MPI (Assure Quality) Phytosanitary Inspect and Phytosanitary Staff quality control certificates. The management team see potential in her and is investing in more training to ensure she can continue to develop and grow her career.



Horticultural Information Sessions

The Employer Connectors had a busy start to March working with partners, Ministry of Social Development (MSD), NZ Apple and Pears and Connected, to bring together 'Hort Hubs' information sessions on horticulture jobs that were available. Sessions were held in the Hastings CBD and the Flaxmere and Camberley Community Centres.

Despite lower than expected numbers, the sessions were valuable and gave our organisations an opportunity to connect with the community. There was time for a lot of meaningful kōrero to be had over the three sessions. The team was able to share their knowledge of the industry, roles and growers to ensure people left with opportunities best suited to them. If required, calls were made to growers by the team but otherwise, attendees were given a highlighted handout with detail on each grower

and what they had to offer. Several referrals were made to Pick HB, a contracting service that works with a lot of small to medium growers. Their recruitment coordinator was on-hand to offer advice and assistance and gave the feedback:

“just wanted to send an email through to say how awesome you all were to come together so quickly and put on such an awesome initiative for not only our communities but also those within the horticultural sector, such as our organisation and the growers who we support.”



Youth Council

The 2022 Youth Council is made up of 16 rangatahi who live, work, and/or attend a school or alternative education in the Hastings District. Members are aged between 15 and 20 years of age.

19 applications were received via an online application process. Applicants were encouraged to send a short two-minute video briefly introducing themselves, why they would like to be a Youth Councillor and what they hope to get out of this opportunity.

Interviews were held on Tuesday 22 February which resulted in ten newly appointed Youth Councillors and six returning Youth Councillors from 2021.



Aashmeen Jalaf, Hastings Girls' High School; Bowen Steffer, Hastings Boys' High School; Eru Heke, Flaxmere College; Jackson McKay, Hastings Boys' High School; Jorja Earley, Hastings Girls' High School; Monte Timu, Hastings Boys' High School; Nikki Mnyanyi, Woodford House; Sinipata Laiseni, Hastings Boys' High School; Thomas Jensen, St John's College; William Duncan, Lindisfarne College; Mackenzie Varco, Hastings Girls' High School; Harry Wixon, Lindisfarne College; Calais Byrne, Karamū High School; Riley Bogard-Allan, Hastings Boys' High School; Lena Ormsby, Karamū High School; Esta Chaplin, Karamū High School.

A Youth Council Planning Day was held in March wherein the Youth Councillors discussed the issues that they saw were present for today's youth of the district and they undertook initial planning for the year ahead.

At the planning day, the members also discussed and voted to elect their Chair and two Deputy Chairs for 2022: Lena Ormsby is Chair and Esta Chaplin and Nikki Mnyanyi are the two elected Deputy Chairs which was formalised at the Youth Council's first meeting in March.

The Youth Council vision for 2022 is:

To nurture, empower, provide development and leadership opportunities for rangatahi when faced with challenging social expectations, creating and effecting a positive change that is inclusive of culture, gender and other marginalised groups (LGBTQ+).

The Annual Plan was also developed and there are four focus areas:

1. Voice – Ensure youth voice and perspective is heard, valued and incorporated in decision making at all levels, particularly in decisions that affect them and the wider Hastings District.
2. Well-being – The well-being of rangatahi, whānau and their community is supported and strengthened.
3. Leadership – Rangatahi are empowered to lead their own lives, to have their identities, valued, respected, seen and regarded as important when creating positive influence within their social groups and the wider community.
4. Transformative change – Youth Council, service providers and groups to collectively ensure decisions and the implementation of actions are open to doing things differently, adaptive and inclusive to meet the demand on what rangatahi require for the future they aim to have.

This year there are four subcommittees or working groups to assist the Youth Council achieve the goals they have set in their Annual Plan. Each subcommittee has its own aims and goals and they report back to the wider youth council at each Youth Council meeting.

1. Marketing and Communications - Aims to provide a youth-by-youth platform to support, promote, encourage, and connect rangatahi with what's happening and what's coming up in a variety of spaces.
2. Sustainability - Aims to actively advocate for the integration of youth voice within Hastings District Council decision making.
3. Environmental - Aims to educate and support rangatahi with strategies around how to create sustainable living choices.
4. Community and Youth Engagement - Aims to provide youth with opportunities to encourage, nurture and connect rangatahi with their whānau and the wider community. Promoting a positive sense of belonging and sense of community.

The Youth Council also has participation in Council's six Subcommittees. The following Youth Councillors were endorsed as nominated appointees by Council on 31st March.

COUNCIL SUBCOMMITTEE/BOARD/ GROUP	NOMINATED APPOINTEE/S	NUMBER OF APPOINTEE/S
District Development Subcommittee	Aashmeen Jalaf and Harry Wixon Lena Ormsby (alternate)	Two Youth Council representatives and one alternate member
Eco District Subcommittee	Jorja Earley and Thomas Jenson Bowen Steffert (alternate)	Two Youth Council representatives and one alternate member
Great Communities Subcommittee	Esta Chaplin and Lena Ormsby Eru Heke (alternate)	Two Youth Council representatives and one alternate member
Civic and Administration Subcommittee	Mackenzie Varcoe and Monte Timu	Two Youth Council representatives
Hastings District Rural Community Board	William Duncan	One Youth Council representative
Rural Halls Subcommittee	William Duncan	One Youth Council representative
International Advisory Group	Marcus Laiseni	One Youth Council representative
EXTERNAL ORGANISATIONS (To which Hastings District Council makes appointments)		
Active Transport Group	William Duncan	One Youth Council representative
Joint Smokefree Working Group	Esta Chaplin	One Youth Council representative

At the Council meeting on the 31 March 2022, a question was raised around Youth Council appointments to the Heretaunga Takoto Noa Māori Standing Committee and the District Planning and Bylaws Subcommittee.

The 2019-2022 Committee & Rural Community Board Register of Delegations notes those subcommittees and other groups that include Youth Council membership. In accordance with this register, Heretaunga Takoto Noa Māori Standing Committee and the District Planning & Bylaws Subcommittee do not currently include Youth Council representation.

Youth Strategy

The 2022-2032 Hastings Youth Strategy is in draft form and aiming for launch in the next quarter.

The strategy captured over 1,000 young voices.



Youth Facility

The need for a designated youth facility was a strong theme in the discussions with the youth sector and among our young people. Historically Hastings District Council had outsourced this work to external providers to deliver a service to young people. The last large youth facility contract ended in 2017 and Council invested in outcomes for young people as opposed to outputs through a physical location. Many suggested a central youth space had the potential to bring young people from different parts of the community together and provide a place for young people to lead activities.





Recreation/Leisure



Arts & Culture Facilities

Impact of COVID19 Red restrictions for Arts and Culture Facilities at HDC
The Arts and Culture facilities were moved into RED on the 23 January 2022.

Te Whare Toi o Heretaunga/Hastings City Art Gallery was able to continue to operate business as usual with a few adjustments to exhibitions, openings and floor talks.

The impact for Toitoti was that all events in February and most in March were cancelled. As in the previous lockdown in Quarter 2, this change has impacted on revenue expectations for this quarter.

Te Whare Toi o Heretaunga/Hastings City Art Gallery (HCAG)

Visitor Numbers	
January	2,439
February	1,407
March	1,450
Total student and public programmes over the quarter	738
TOTAL (down 2,000 from last quarter)	6,034

Feedback from out-of-town visitors:

"I truly believe this gallery could be anywhere in Europe. The building is elegant, the staff are friendly and it has really great shows."

"Excellent shows, the best collection of work I've seen in here for a while. I really enjoyed it."

"I do feel so nourished every time I come here."

"Blown away by gallery content and felt a shame that only had 30 minutes to look through as easily could have spent more time!"

Exhibitions Held During the Quarter

Prospects Fearful: Caroline McQuarie and Shaun Matthews 4 December – 27 March

The Path: An exhibition of surfing artists from around Aotearoa 18 December – 13 March

The Last Supper: Glen Colechin 5 February – 3 April

What's the Matter: Inga Fillary 12 March – 6 June

Kōkōrangī ki Kōkōwai: Nikau Hindin 26 March – 22 May

STAR WAKA: Ngā Turuturu o te Tara (Coromandel Weavers Collective) Chris Charteris, Maureen Lander and Lizzie Leckie 26 March – 15 May

Out of the Shadows: A print journey with Carole Shepheard and friends 25 September – 5 December

Over the summer months the Hastings City Art Gallery presented a strong exhibition programme. *The Path* exhibition, featuring surfing artists from around Aotearoa, created a real summer vibe, drawing in new local audiences and attracting surfers traveling through the area. Providing balance to the ocean theme was the multi-media exhibition *Prospects Fearful*, which surveyed the legendary (and infamous) 550-day journey of Thomas Brunner.

Suspended in the Foyer Gallery was the strong presence of a giant hand-crafted *Marlin* created by Taradale artist Glen Colechin. Nearby in the Alcove Gallery Inga Fillary, an Auckland based artist has the installation, *What's the Matter*, which plays with psychic discomfort and damaged and shattered imagery – it invites the viewer to experience instability, exploring the materials of a flawed humanity.

March heralded the opening of two very exciting exhibitions in our main gallery. *Star Waka* acknowledges past, present and future voyaging to and from Aotearoa in all directions, with the stars reflecting navigation patterns over time and space. Together, the waka and the stars suspended from the ceiling symbolise the universe and the binding together of ira atua (the realm of the gods) and ira tangata (the realm of humans). It is the work of *Ngā Turuturu o te Tara* Chris Charteris, Maureen Lander and Lizzie Leckie. *Star Waka* is a truly magical and interactive exhibition where our visitors are drawn into the space and are then invited to sit down and create a star themselves and add these stars to the exhibition or take them home.

Kōkōrangī ki Kōkōwai by Gisborne artist Nikau Hindin, features in our Main Gallery. This work takes us on a journey of understanding of *Maramataka* and the revitalisation of *āte*. It is a significant exhibition for us to be exhibiting here in Heretaunga because of our linguistic and historical connection with the cultivation and practice of working with this traditional fabric. We were very privileged to have Nikau here in the gallery for a week painting a mural for this show.



Education and Public Programmes

Family and children programmes:

- Art to go pack programme.
- The path interactive wall.
- Art for tots for under 5 year olds.

Floor talks:

- Peter Day floor talk and film screening.
- The Path panel discussion.
- Dr Steve Gibbs floor talk.
- Nor' East Swell Book Launch.
- Glen Colechin floor talk.
- Inga Fillary floor talk.
- Online floor talk by Caroline McQuarrie for Prospect Fearful exhibition.
- Nikau Hindin Floor talk.

School programmes:

- Bledisloe.
- Hastings Intermediate.
- Hastings Central.
- Hastings Girls' High.
- Lindisfarne.

Standout programmes:

Nationally significant artists Dr Steve Gibbs and Nikau Hindin delivered floor talks which were well attended and Nikau Hindin's floor was recorded by the Toitoti team and will be available online soon.

Nine students from Hastings Girls' High School's 'Te Whai' Māori language hub visited with their Deputy Principal Evelyn Leef. The students were able to attend a personal floor talk with artist Nikau Hindin who explained her process and explained the star compass. The students were the first to place a star under the Star Waka.

Feedback from Evelyn Leef Deputy Principal Hastings Girls' High School:

"Kia Ora Juliet. Thank you all so very much for the experience. I thoroughly enjoyed the Korero and found I learned a lot from Nikau. So cool! You are amazing and going to be fantastic at your mahi and Rosie, she is just gorgeous! And Nikau, well, she is exemplary indeed! Kei runga noa atu! Look forward to more mahi with you :)."

Noticeable COVID-19 Impact:

Prospect Fearful floor talk had to be cancelled due to the COVID-19 impact on the artists' health. Alternately, this programme was delivered online and is available to watch through the Gallery's website and social media channels.

Engagements from schools were hugely impacted by COVID-19. Due to being a COVID Vaccination Certificate (CVC) venue for the majority of this period Intermediate and High School groups were unable to attend education programmes onsite. School cancellations involved 216 students from St Joseph's and Hasting's Intermediate.

Other impacts:

There was no fulltime educator in February due to a staff departure. This position is now filled by Juliet Cottrell.

Toitohi – Hawke's Bay Arts and Events Centre

Statistics	
Performances and Events held at Toitohi	10
Community Events	8
Commercial Events	2
Tickets Sold	58
Non-ticketed Events attendance	780
Total Performance and Event Attendance	838

Business Services Stand Out Events

Te Pou Tokumanawa – Business Consortium Launch

Henare Kainamu launched the Māori business Consortium with a four-day series of events at Toitohi in late February. Attendance was affected by COVID-19 restrictions but the client has rebooked and contracted four events in July 2022.

COVID-19 Impact

The Red traffic light setting has severely impacted the corporate event bookings Toitohi held for the third quarter. When the Red setting was applied it effectively cancelled all significant events for the quarter.

Under the Orange setting Toitohi had been able to put in place measures that allowed clients and their guests to enjoy a predominantly unchanged event experience. The Red setting and the catering restrictions that came with it reduced both the hosting capacity and the event experience to the point where clients have strongly favoured cancelling or postponing events.

Notable Postponements

- Hawke's Bay Fruitgrowers Awards
- Progressive Meats 40th Anniversary Dinner
- Woodford House Ball
- Kiwibank Celebration

Events Cancelled

- REBL Group Real Estate Awards
- Hi Tech HB & Waikato University
- Rahul Clair Wedding
- Blockchain NZ Day Conference
- Tourism New Zealand
- Structural Engineers Symposium
- Registered Master Builders Hawke's Bay House of the Year
- HDC Focus on Business Breakfast

Fourth Quarter

There has been a surge of enquiry since the indoor capacity for events was raised to 200pax. The majority of this new enquiry is focused on the 1st quarter of the next financial year with several smaller events dropping into April/May. A dinner for 350pax at the end of May is the notable exception.

Short lead enquirers have been disappointed to learn that alongside the increase in indoor capacity there has been no loosening of the rules governing catering and movement in the room.

Presenter Services Stand Out Events:

Pirate Kai

This children's show was scheduled for multiple venues across Hawke's Bay, including a schools tour. Due to COVID-19 Protection Framework restrictions, all public shows were consolidated into one show at Toitoti in Functions on Hastings.

COVID-19 Impact

The Red traffic light setting has severely impacted Presenter Services events at Toitoti for the third quarter. In the Red setting audience capacity is reduced to 200 which has seen all clients either cancelling or postponing.

However, the other noticeable impact for the third quarter was felt in the previous quarter with a significant slowing in future bookings. While January and February are traditionally our quietest months, normally we would see a significant upturn in March.

Under the Orange setting, events in the Opera House would be able to go ahead at full capacity creating an unchanged client and customer experience. However, for Presenter Services events the minimum lead time for most to go ahead is 10 weeks, so the impact of changing to Orange wouldn't be felt for some time after.

The impact of these postponements means the first half of the 2022/2023 financial year is almost completely booked. While this can look favourable initially, the impact on potential new highly regarded events will be challenging.

Notable Postponements

- Chamber Music NZ – The Seasons
- Beatlemania

Events Cancelled

- NZ Air Force Band Concert – Art Deco Festival
- Hawke's Bay Arts Festival – 4 events
- Don MacGlashan

Fourth Quarter

The impact of the Red setting continues to be seen into the fourth quarter with all April events cancelled or postponed and May holding events; two live events and one filmed event.

Client confidence remains for the June events. However, the minimum lead time for most Presenter Services events to go ahead is 10 weeks, so potential cancellations and postponements may filter through soon if settings remain at Red.

Hastings District Libraries

Events and Programmes

January and the summer holidays had lots on offer happening across all three libraries, but in a quieter way than the usual large number of events. Customers visiting would find different makerspaces and activities to keep the children engaged and entertained each week, whilst in the event space Nanogirl Labs ran two successful workshops and the ever popular Nerf Wars were well attended. The summer literacy programmes also finished up for the 21/22 year in late January. This year there was a lot more online engagement, with many participants 'reporting-in' from home rather than visiting in person.

The summertime Storywalks at Karituwhenua Stream Walkway wrapped up in early February. The Storywalk had been in place since early December and books were changed out every couple of weeks. Storywalks encourage literacy and learning together while also enjoying the great outdoors.



Harry Potter Book Week ran from 27th January to 3rd February, coinciding with the end of the summer holidays. Libraries welcomed all witches, wizards and muggles to come enjoy a series of displays over the three library sites, take part in makerspaces and interactive activities, as well attend a number of events over that time such as storytimes, movie nights and a trivia night. For those not able to make it in to the library there were virtual quizzes, ways to show share the fandom, and other activities to do online.



Starting in February and running through to April, Late Night Which Craft is a series of fortnightly sessions each focused on a different craft and facilitated by local experts and groups. Participants can sign up for individual sessions or for the full schedule and these have been very popular.



Libraries hosted two great author talks in the period. Peta Mathias spoke about her new book at Havelock North Library to a very entertained crowd. This talk was co-hosted with local book store Wardini's.

Anne-Marie Rawson visited in March to talk to about her travels, food, wine and dealing with the unexpected in France. Initially meant to be the book launch of her second book, this talk was postponed from last year due to COVID-19 restrictions.

Digitisation Project

The project to digitise Hastings District Libraries' community archives collection continues, with almost 11,500 items digitised so far. These items include photographs, document and pamphlets relating to Hastings local history. Over 7,000 items have also been indexed or tagged to improve search-ability and access for the community. A procurement process is underway to select a cloud-based platform which will store, manage and provide access to the digital content, thereby ensuring the community archive's long term preservation for current and future generations.

Visitor Numbers January – March 2022	
Hastings	39,743
Havelock North	10,924
Flaxmere	19,872
TOTAL	70,539

Community Centres

Camberley Community Centre (CCC)

Staffing has been a significant focus for the quarter, with a busy recruitment period and also managing staff being on leave. COVID-19 causes a significant impact on a small team such as at Camberley. The team did very well to keep the doors open and ensure that essential services such as Breakfast Club and Nourished for Nil (N4N) were adapted and continued despite the COVID-19 settings. Staff have ongoing kōrero with the Community about keeping tamariki and rangatahi that are meant to be in isolation, away from the Centre.

Dropping the CVC status for the CCC will enable those who have been unable to visit to return, which will be welcomed by many. Several regular hire groups have struggled to navigate the CVC status and have not been consistently using the Centre.

To support the community a new approach will see key staff onsite at several community facilities being trained as Child Protection Officers, which is welcomed by staff.

Manaakitanga

Breakfast Club numbers dropped significantly (to a handful or even no tamariki) in recent weeks as both the local Primary and Intermediate schools had to shut their doors or modify their delivery models with both teachers and students being affected. Home learning was being supported instead of classroom based teaching while many whānau were in isolation or keeping tamariki home as a precaution.

N4N has had a drop in numbers in recent weeks as whānau are impacted by isolation requirements, but they are holding steady at around 100 parcels each week. The team has taken a proactive approach and have made kai parcels available from the Centre throughout the week. Staff have noted that the amount of kai for food rescue is down a little. Community members have brought in their own garden produce to the Centre, thereby supplementing what is available which is really positive.

Rangatahi are enjoying their time at the CCC Youth Space, with up to 40 onsite after school some days. Kai and some chill out activities are available for those dropping in on their way home from school.

CCC staff are also working with YMCA on an April school holiday programme to be based at the Centre. This is a pilot project which will be evaluated and reported on once delivered.

Centre usage

Casual bookings for the Centre remain steady. Issues with some regular hirers relating to COVID-19 protocols are being worked through.

The weekly timetable is busy, with MSD continuing their employment hub from the Centre alongside other activities from periodic wānanga to regular fitness sessions. New programmes for the next term include raranga (flax weaving).

CCC Visitor Numbers January – March	
Breakfast Club	915
Nourish 4 Nil	1,348
Youth Club	512
Sport HB Fitness Classes	177
Casual Visitors	676
TOTAL	3,628

Flaxmere Community Centre (FCC)

With the changes and mandate guidelines, it was challenging being able to run programmes and activities with restricted numbers in the building, limited staff and many positive COVID-19 cases in the community.

Two of the less well known programmes that have run successfully this year so far are AquaFit and Kids' Cooking classes.

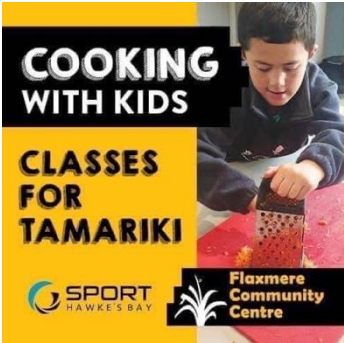
AquaFit

With vaccine passes in place, classes were capped at 30 participants to satisfy COVID-19 guidelines. Throughout this difficult time of many changes, the module was able to be continued sustainably keeping whānau active in this popular programme.



Kids Cooking

FCC staff have teamed up with Sport Hawke's Bay to deliver free kids' cooking classes every Tuesday. Numbers are capped at a maximum of 10 due to COVID-19 guidelines but there is still interest every week. These classes are fun and the tamariki learn how to cook easy healthy kai and take it home to whānau. Classes run every school term Tuesday 3pm – 4.30pm.



Nourished for Nil

Nourished for Nil has been a big hit with contactless service at the Flaxmere Community Centre. The centre staff have operated the distribution differently to cater for the community safely during a COVID-19 outbreak in the community. Between January and March 2022 over 300 parcels have been made up each week for whānau.



FCC Numbers January – March	
Nourish 4 Nil	3,265
Programmes and visitors	9,407
TOTAL	12,672

Hastings Sports Centre (HSC)

Wellbeing Wall Mural

January saw the completion of the Wellbeing Wall mural on the carpark wall space at the Hastings Sports Centre. A welcomed piece of art by users of the facility and the local community. The design was informed by community workshop discussions that were held to share stories of wellbeing from various cultural perspectives. Local artist Dali Susanto has done a wonderful job of bringing the mural together showing wellbeing and diversity through the lens of the various ethnic communities. This project was supported by funding received from the Ministry of Ethnic Communities, and was co-ordinated by Arts Inc. Heretaunga.



Programmes

The Hastings Sports Centre team managed to continue delivery of the weekly Tumbling Tots programme in the last quarter and attendance numbers surprisingly increased over March with an average of 42 tamariki attending each weekly session. Staff continually review the programme and especially the floor layout to maximise utilisation of the space and to accommodate larger group sizes whilst being mindful of COVID-19 guidelines.



Tumbling Tots Floor Layout



Tumbling Tots Baby Zone Layout

The Functional Skills Programme (FSP) which is attended by local Primary Schools has recorded a decline in attendance numbers due to schools operating in bubbles and not permitting interschool or interclass mixing. Nonetheless, those students who did attend found the time valuable and productive and showed considerable improvement in coordination and confidence - one student grew in confidence to climb stairs and slide down the wooden slide, which was an amazing personal development. Staff delight in the sense of achievement through little, but huge accomplishments for participants.

Open Gym sessions for the last quarter have been steady with 103 attendees from the community and local organisations attending playing Badminton, Table Tennis, Roller Skating and Basketball.

Bookings

The majority of regular user groups have continued to deliver their programmes and sessions although some have been impacted by traffic light settings and chosen to hold/suspend their bookings until after Easter. Regular holiday programmes were held again during the January 2022 school holidays by both YMCA and Basketball Hawke's Bay, with maximum numbers attending.

Also over the quarter there has been a real variety of one-off bookings for the Centre:

- Hawke's Bay Restorative Justice utilized a meeting space to hold a Restorative Justice hui.
- Hawke's Bay Pasifika Charitable Trust held their inaugural HB Pacific Youth Connect Event, which brought pacific youth together at the Centre with tabloid and sports games.
- Pick Hawke's Bay ran an intercompany volleyball competition for their RSE workers over 6 weeks, with the final being played in the next few weeks.
- Pūhoro Trust held their annual Whānau Day at the HSC for the 3rd consecutive year.
- Badminton Hawke's Bay held the HB Masters Open tournament at the Centre in March.

Function Room

The Function Room upstairs at the HSC was repurposed as office space in February and now houses one bubble of Council's Contact Centre team for the next 6-12 months as their business continuity plan has been enacted. Seven Contact Centre staff are based onsite from 8am-5pm week days - it's great to have some Council colleagues onsite.

Total Visitor Numbers January - March	11,135
---------------------------------------	--------

Aquatics



Splash Planet futures

Splash Planet has remained closed following the decision made by councillors on 28 October 2021.

With the closure of the park for the 2021/2022 season, focus has shifted to the upkeep of Splash Planet. The park has been busy with contractor visits throughout the closure ensuring the asset is maintained, as well as ensuring everything is running well and looking good for the next season.

Notable improvements that have happened during this period include work to the tower structure to ensure longevity and that it is safe for the future. The tower has had extensive work to the steel structure and has undergone a carbon wrapping process to improve its earthquake-resistance rating.

Two condition surveys have been commissioned, one looking at the buildings in the park and another into the Lazy River which has some cracks appearing. Officers have also commissioned an energy efficiency and carbon reduction report to be undertaken. Findings and recommendations from these reports are due early in the next quarter.

Most of the small group of permanent staff at Splash Planet have been working there for many years. A benefit of the closure for them has been that they have been able to take some extended leave during in the summer break. Due to the demands of running the park this is not something that has previously been an option.

Hawke's Bay District Health Board (HBDHB) is continuing to run COVID-19 vaccination drive through clinics in the car park most Tuesdays and Saturdays. For a period, the car park was also being used for testing. However, at the beginning of March, this was moved to the Showgrounds as a more operationally practical location.

Aquatics

All of the Aquatics Hasting facilities underwent their annual 'Pool Safe' accreditation assessment in February 2022, with all facilities comfortably passing the assessment. Poolsafe is an industry-led, voluntary management system designed by the industry,

for the industry. It enables peer-to-peer assessment and moderates the delivery of public aquatic facilities services with the intent to limit serious harm to their communities.

Moving into the peak season for the summer pools, with the transition to the COVID-19 traffic light setting, the summer pools were able to operate in a fairly normal way resulting in visitation tracking slightly up from the previous year for the majority of the month. However, from 26 January, following a combination of factors such as the move to Red in the traffic light setting due to the Omicron outbreak, the pools becoming CVC sites and some not so great weather, there was a significant downturn in visitation. Due to this downturn, the decision was made not continue to open the pools to the public after 13 February when staff fixed term contracts ended. The summer pools were still made available for the bookings for schools and clubs, however, there were a number of bookings cancelled due to the vaccine pass requirement. The summer pools recorded an 11% downturn in visitation compared to the previous year.

Village Pools Visitors January March 2022	
School Bookings (9 schools)	1,472
Club Bookings	3,045
General Public	8,841
Total	13,358

Frimley Pools Visitors January-March 2022	
School Bookings (9 schools)	900
Club Bookings	449
General Public	4,379

Total	5,728
-------	-------

Security upgrades at Village and Frimley Pools are now complete with the majority of works finished by the end of February for both summer pools. Security upgrade work is scheduled to start at Clive Pool in April.

Clive Memorial Pool recorded 16,146 visits for the quarter, a decrease of 10,273. This is a normal seasonal trend due to people choosing to use the outdoor pools through the summer opening. Also, the Learn to Swim Programme and clubs do not run through January. Term 1 2022 for swimming lessons at Clive started the way it left off in December 2021 with 653 enrolments, which is a real positive given the environment with the pandemic and the fact there had been a small price increase. There were some cancellations due to vaccine passes being required but enough demand was in place to backfill these. Clive Pool is also running a very successful Aqua Aerobics programme with four sessions per week getting anywhere between 30 and 50 attendees.

Clive Memorial Pools Visitors January-March 2022	
Learn to Swim	5,931
Other Bookings and Events	365
Club Bookings	4,160
General Public	5,690
Total	16,146

Flaxmere Pool recorded 11,832 visits for the quarter, a decrease of 10,514. This decrease can be attributed to the same trends as a Clive Pool, however, Flaxmere did see a slight increase in general public swimming, potentially due to the increase in availability with the absence of club and the learn to swim programme. Flaxmere was slightly more affected by cancellations of lessons due to the pandemic and vaccine pass requirements with the Learn to Swim programme reducing in enrolments by 16 to 409 in total.

Flaxmere Pools Visitors January-March 2022	
Learn to Swim	4,336
Other Bookings and Events	585
Club Bookings	3,650
General Public	3,261
Total	11,832

Work continues on the strategic review of the Aquatics facilities with a lot of information currently being collected that will feed into the review.

Officers have also commissioned energy efficiency and carbon reduction reports to be undertaken. Findings and recommendations from these reports are due early in the next quarter.

In January, Aquatics customers were offered the chance to give feedback through a digital satisfaction survey. The aim of the survey is inform on opportunities for both operational improvements and towards future aquatics strategy. The survey generated 327 responses, a summary of which is below.

Questions	Average	Clive War Memorial Pool (52)	Flaxmere Pool (74)	Frimley Pool (133)	Havelock North Village Pool (68)
How would you rate your overall level of satisfaction with this pool?					
Very satisfied	21%	21%	22%	16%	31%
Satisfied	65%	71%	62%	64%	63%
Dissatisfied	10%	6%	8%	16%	4%
Very dissatisfied	2%	0%	7%	2%	0%
I prefer not to say	2%	2%	1%	3%	1%

Questions	Average	Clive War Memorial Pool (52)	Flaxmere Pool (74)	Frimley Pool (133)	Havelock North Village Pool (68)
On a scale of 0 - 5, (0 being poor and 5 being excellent) how would you rate Aquatics Hastings programmes & services					
Learn to swim programmes	69%	64%	73%	69%	69%
General water play opportunities	57%	54%	47%	57%	64%
Aquatics club activities	60%	57%	53%	59%	68%
Lane swimming	68%	67%	65%	67%	75%
Aqua aerobics	61%	73%	56%	65%	54%
On a scale of 0 - 5, (0 being poor and 5 being excellent) how would you rate the following Aquatics Hastings services					
The level of customer service you received	73%	78%	72%	71%	74%
The cleanliness of the facility	75%	77%	73%	74%	75%
The maintenance of the facility	74%	76%	68%	74%	77%

Playgrounds, Reserves and Sportsgrounds



Play Facilities

- St Aubyn Street Playground completed early March 2022
- New portable pump track moved from Flaxmere Park to Windsor Park
- Full basketball court completed in Ron Giorgi III and Flaxmere Park
- Construction complete of Whenua Takoha playground upgrade
- Planning commences on Ron Giorgi III Playground and Village Green shade and surfacing upgrade ready for delivery mid 2022
- Finalised design of accessible playground at Cornwall Park (adjacent to for tea kiosk building)

Current playground projects:

Havelock North Village Green Safety Surfacing Renewal – Planned for September 2022

Ron Giorgi III Park Playground – Playground equipment procured. RFP due to go out this month for rest of works. Aiming to complete by December 2022.

Ngaruroro Avenue Reserve Upgrade – Part of small communities' drinking water upgrade project with some funding from Parks. Includes playground upgrade as well as other park improvements. Due for completion September 2022.

Lawrie Cooke Reserve New Playground – Playground equipment procured. RFP due to go out this month for rest of works. Aiming to complete by December 2022.

Cornwall Park Accessible Playground additions – Contracts have been let for equipment and surfacing. Civil works to be included as part of Tea Kiosk

contract. Hoping to make a start on the playground area in September/October 2022 so complete by the end of the year.

Playgrounds in the pipeline 2022/2023

Te Awanga Domain – As agreed as part of Council resolution. Haven't begun engagement yet with community so a lot of work to go and tired up with toilet development.

St Leonards' Playground – Staged upgrade. Working on finalising the design with Playground Centre based on feedback received during the development of the Raureka Parks RMP.

Chatham Park – No engagement yet with the community.

Reserve Upgrades

- Current Reserve Management Plans:
 1. Frimley Park Reserve Management Plan.
 2. Eskdale Park Reserve Management Plan.
 3. Tainui, Tauroa, Tanner, Hikanui and Keith Sands Grove Reserves Management Plan.

These three Draft Reserve Management Plans are currently being workshopped with the Eco District subcommittee and, in coming weeks, wider Councillors. The programmed intention is to seek a resolution from the Policy and Strategy Committee on 23 June 2022 to adopt these draft plans for formal consultation purposes.

- A Request for Tender for Cornwall Park accessible playground and tea kiosk has been advertised

- Maintenance sheds at Frimley Park removed except for clay storage for cricket blocks
- Contractor selected for Te Awanga Domain replacement toilet, work now delayed to some community concerns on placement
- Toilet extension at Evers Swindell Reserve completed
- New shade sails at Frimley Park and Meissner Reserve

Sportsground Changing Rooms

Akina, Frimley, Ron Giorgi, Kirkpatrick, St Leonards, Flaxmere Parks

Flaxmere Park Changing room – earthquake strengthening work being assessed for upgrade to commence at end of senior rugby season.

Akina upgrade is being reassessed and consideration given to an upgrade of Ron Giorgi Rooms due to no club utilising Akina but some initial interest shown in Ron Giorgi Park by Bridge Pa rugby.

Akina softball space – HDC assisting in the design of the Softball Club Rooms extension that will include a public toilet. Building consent has been applied for.

Community Planning



Place Plans

Camberley

Camberley has a new planning committee consisting of residents, ex-residents and stakeholders (including Camberley School, Hawke's Bay District Health Board and Police).

The community is looking at options and/or possibilities for a shelter over the existing basketball court and costs have been obtained to retrofit the changing sheds at Kirkpatrick Park.

Cape Coast

The Cape Coast Community Group has engaged with Council's Planning and Regulatory team regarding the application of the building regulations in relation to the coastal inundation hazard zone, Public Spaces regarding the proposed playground at Te Awanga Domain and the Transportation team regarding increased pressure on the roading network due to new subdivision developments.

HB Civil Defence Emergency Management Group has been working with the community to identify locations for tsunami evacuation route signage which will make it clear for residents and visitors alike to know where to keep go in a tsunami event.

Clive

Following the Clive Community meeting in November 2021, a small group has formed and have met to progress the roading actions that arose from the meeting.

The group have met with representatives from Waka Kotahi (NZTA) and the Hastings District Council to discuss concerns on two main intersections that intersect with State Highway 51 - School Road and Mill Road. The group are concerned that with the growth in Clive and Haumoana that the pressure on these two intersections will be significant and will add to the already overloaded network at peak times.

Flaxmere

A new three-year draft is being developed by the Flaxmere Planning Committee and the community with support from Council. The plan responds to the key priorities identified by the community with timeframes for actions.

The plan was developed in an unprecedented environment, with COVID-19 presenting challenges to whānau wellbeing and community cohesion. Despite the challenges, the community engaged to make sure they were heard on what they wanted for their future. Working with the Flaxmere Planning Committee from October to December 2021, the community was asked for input into the community plan. A range of methods to get thoughts and ideas while respecting the constraints of the COVID-19 operating environment including online surveys and promotional videos, Facebook pages, schools' social media, drop boxes at key locations, newsletters, focus groups, and public feedback posters. 130 responses reflecting 200 participants were received. Due to COVID-19 impacting everyday life, the plan will be reviewed every year to ensure additional priorities and actions can be included.

The Flaxmere Planning Committee was consulted on the changes to the Māori Ward system and the potential change in structure.



The mobile pump track was in Flaxmere Park from December through to March and was popular with tamariki. The community helped spread the mulch around the track. Work on the new skate park is due to start in the next quarter.

Tautai Pasefika HB Services Ltd has been contracted by Council to hold two Pasifika Home Ownership workshops. These will start at the end of April with each workshop running for two hours a week for five weeks.

Mahora

Consultation on the new Mahora Community Plan has been delayed due to the public engagement restrictions under COVID-19. Mahora School has requested a community consultation hui in Term 2.

Maraekākaho

As the Maraekākaho Community Plan 2017–2022 enters its final year, Focus Maraekākaho and Council collaborated on a community video showcasing the achievements under the plan.



The video was followed by a successful recruitment campaign to attract new members to the community group, with eight expressions of interest received. The new members will attend an introductory evening in April.

Over the next few months, a community planting day will be held to complete roadside planting to support traffic calming measures through the village and work will continue

with the bund being created behind the recycling depot as part of ongoing beautification of access to the river.

Mayfair

The Mayfair Community Plan has now finished with two pieces of ongoing work. Council is supporting the community with discussions around a community hub, and community leaders are looking at a potential option of working with Waiapu Anglican Social Services.

Work is underway at Bill Mathewson Park to lower the bund and remove the part in front of the changing sheds.

Raureka

The new half basketball court that has been installed at Whenua Takoha Reserve is being well used. The drinking fountain and BBQ have also been installed.

Te Pōhue

The Te Pōhue Community plan is being finalised and will be presented to Council in the next quarter.

Waimārama

Council Officers are working with the community to continue with the implementation of the Action Plan that was developed with Community in June 2021.

Waipatu

The Waipatu Community Plan finished in 2021 and has been reviewed with most actions achieved after the key upgrade work to and along SH51. The outstanding action to date is the entry statement/welcome to Waipatu sign.

Work to close off the end of Ruahāpia and Otene Roads to minimise the issues around boy racers and other anti-social behaviour was completed in March.

Whakatū

This plan finished in 2020 however there has been some interest from locals in a new plan and officers are working with the community to approach the next Annual Plan with their requirements. There are currently 2 major projects underway, creating the water storage facility at the Ngāruroro Reserve and the road plan for Railway and Station Roads.

Community Safety



Safe Communities Coaliton

The Coalition's Focus Groups have continued to meet to progress their implementation plans and have been consulted on parks upgrades. Most partner agencies have had increased workloads supporting the COVID-19 response, especially those working in the older persons and disability sectors.

Goal 1: Safe where I live

A priority for the Older Persons Focus Group is to build resilience with our older population in times of emergency. Through Age Concern Hawke's Bay, "COVID-19 Wellness Packs" were prepared and distributed to Council's Senior Housing Tenants. The bags contain items such as tissues, lozenges, and RAT tests that residents who may not be able to access if they are unwell.

Goal 2: Safe transport

Our Disability Focus Group has supported two initiatives over the summer period. Two beach wheelchairs have been sourced through CCS Disability and are to be located at Waimārama. Hawke's Bay Board Riders have also run adaptive surfing sessions at Waimārama.

Goal 3: Safe in my community

Safer Hastings supported the Police Family Harm team with vouchers for Council's aquatic facilities to support those at risk whānau identified by the family harm team.

Safer Hastings is a coalition made up of people from a diverse group of government and community agencies and a wide network of supporting organisations all working together in a co-ordinated and collaborative way to improve community safety.

VISION moemoeā	MISSION huarahi
Hastings is a safe place to work, live and play.	Working together to connect agencies and communities to build resilience and reduce injury and harm.

OUR GOALS ā tātou whāinga

<p>Goal 1: Safe where I live Homelessness, falls prevention, family harm prevention, fire safety, strengthening neighbourhoods, homelessness, healthy homes and whānau.</p>	<p>Goal 2: Safe transport Safe roads and footpaths, child restraints, driveway education, motorcycle safety, mobility scooters, driver behaviour and impairment.</p>	<p>Goal 3: Safe in my community Safety in public spaces, suicide prevention, emergency preparedness, building community resilience.</p>
--	---	--

OUR PARTNERS

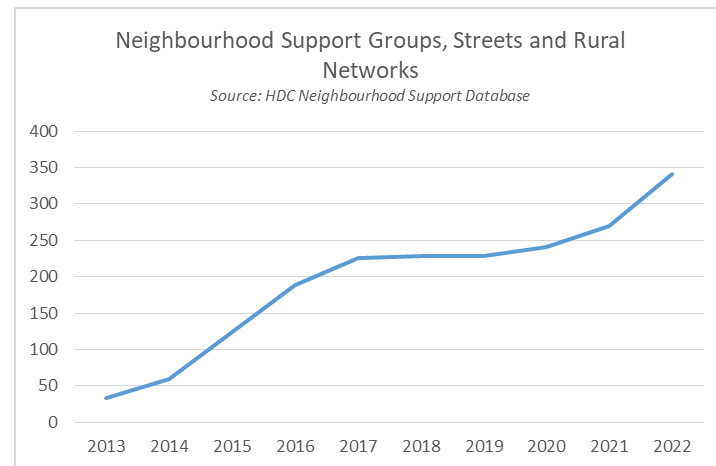
Neighbourhood Support

Neighbourhood Support has had a steady stream of inquiries, ranging from residents wanting to start up new groups in their streets, reported burglaries and break-ins right through to roaming and barking dogs wandering the streets at all hours of the night and day.

Police Crime Snapshot statistics for the period of February 2021-January 2022 show that there were 3,914 Property Crimes in the District, an increase of 209 compared to the previous period. A high number of these crimes were committed in Central Hastings.

Two promotions were run with full page features in the Hastings Leader, firstly to promote reaching out to your neighbours to support during the COVID-19 pandemic, and secondly to support Neighbour's Day Aotearoa.

Both features generated an increase in interest from residents about forming or joining a Neighbourhood Support Group. There has also been an increase in the request for Neighbourhood Support and CCTV signage to be installed or replaced.



It's time to get prepared

Getting Our Neighbourhoods Ready for Omicron

With the possibility of many people self-isolating over the coming months, Neighbourhood Support want to highlight a few key things that we can all do during this time to make sure we are best prepared at home and in our neighbourhoods.

HAVE A PLAN FOR YOUR NEIGHBOURHOOD

Now is a great time to put a neighbourhood plan in place. Who can help with things like shopping or walking your dog if you are required to self-isolate?

Neighbourhood Support have many resources available to our member communities, such as our 'Neighbourhood Plan' document and our 'Kia Ora Neighbour' flyer - a simple flyer that is able to be printed off, filled in, and popped into your neighbours' letterboxes as a friendly reminder that you are available to help as needed.

Visit neighbourhoodsupport.co.nz to access these member resources.

UPDATE YOUR HOME'S EMERGENCY KIT

This might include repeats of any essential medications, pain relievers, cough medicine, a thermometer, easy meals, perhaps some additional vitamin C & D, and simple things like tissues and cleaning products.

In the spirit of supporting your neighbours, perhaps there's someone on your street who you could offer to help put one together for?

FIND WAYS TO STAY SOCIALLY CONNECTED

Do you have family, friends or a neighbour who you can check in with each day to ensure you stay socially connected? This will really support your wellbeing if you are required to self-isolate.

We all know that social connection is a fundamental human need - perhaps now more than ever - and Neighbourhood Support are encouraging people to make sure they have someone who they can check in with each day. This can be taken a step further by

TAKE A PREVENTION FIRST APPROACH

If you are able, make sure you wear an appropriate mask when you are out and about, keep your home well ventilated, practice good hygiene, be kind, be calm and stay positive. We've got this!

ESTABLISH A NEIGHBOURHOOD SUPPORT GROUP

If your community doesn't already have a Neighbourhood Support group, it's a great time to think about establishing one.

To enquire about establishing a Neighbourhood Support group in your local community email: neighbourhoodsupport@hdc.govt.nz or call (06) 871 5000.

COVID SUPPORT

- COVID-19 Healthline: 0800 358 5453
- www.covid19.govt.nz

Unite against COVID-19

For more information visit: www.neighbourhoodsupport.co.nz

HASTINGS DISTRICT COUNCIL
Te Tauraki o Haurangi

Community Grants and Assistance

The Civic and Administration Committee have approved the following funding:

Organisation	Contract/Project	Amount
Christian Lovelink Napier Hastings Inc.	Operating costs	\$3,000
Graeme Dingle Foundation Hawke's Bay (Kiwi Can)	Life skills programmes delivery	\$10,000
Hawke's Bay Rescue Helicopter Trust	Newsletter and fundraising appeal	\$3,000
Radio Kidnappers Charitable Trust	School speech competition and community outreach	\$2,000
Family Violence Intervention and Prevention Charitable Trust (Women's Refuge)	Hastings safe house operational costs	\$20,000
Interchurch Council for Hospital Chaplaincy	24/7 Hospital chaplaincy service	\$12,500
Multi-year Strategic Community Partnership Fund TOTAL REQUEST Contracts are for two years (amounts above are for each year)		\$50,500

Multicultural Strategy and Welcoming Communities



Hastings Multicultural Strategy

The Hastings District Multicultural Strategy was adopted by Council at the end of 2020 and launched by Mayor Hazlehurst in July 2021 and can be found here:
www.hastingsdc.govt.nz/community-development/welcoming-communities

The following actions from the Hastings Multicultural Strategy have been completed or are underway:

GOAL 1, Multiculturalism and diversity is celebrated in the Hastings district	
GOAL 2, Hastings district is a welcoming, inclusive and safe place for all	
Explore the Welcoming Communities Accreditation when offered by NZ Immigration	Completed Funding approved Welcoming Coordinator appointment process underway
GOAL 3, People of all cultures have equitable access to council services and resources	
GOAL 4, All residents feel empowered to participate in council decision-making	
GOAL 5, Council to be a role model for cultural diversity in the workforce	
Start to develop a Diversity Workforce Policy	In progress A Diversity Workforce Policy is being drafted.
Create and deliver cultural competency training to staff	In progress Currently exploring options for providers to deliver Te Ao Māori learning modules Unconscious Bias training for HDC staff this financial year is planned

Welcoming Communities Accreditation

Hastings District Council has been successful in applying to the Welcoming Communities Scheme and will receive a grant of \$50,000 per annum for 3 years from Immigration NZ to employ a Welcoming Communities Coordinator.

The Welcoming Communities Coordinator will provide support for all newcomers to Hastings including domestic and international relocations as well as refugees and RSE workers. Although the Welcoming Communities Coordinator would not only be connected to the multicultural community, the delivery of the multicultural strategy will also be a core focus of the position



Cemeteries



Cremator Maintenance

- Small refractory patch on the cremator hearth completed, this should extend the need for more serious repairs for approximately six months.
- Source Testing NZ completed compliance report received for 2022, review pending.

Mangaroa Cemetery Extension

- Work to level soil and sow grass seed has been completed in between new beams.

Mangaroa Cemetery (existing)

- Preliminarily work to connect to the water mains has been carried out and the installation of taps at each entry gate is in progress.
- Tree removal work still to commence in the near future as is replacement of damaged beams around shrub garden plots.

Hastings Cemetery

- The procurement plan to replace two large roller doors on the Hastings work shed is nearing completion and will go out to tender shortly.
- Details being gathered to procure two new cemetery zero turn mowers.
- Assessment required in relation to repairs to internal paths that have lifted/subsided and for repairs to internal tarmac roads.

Havelock North Cemetery

- Assessment to be done regards repairs or replacement of internal roads at cemetery.
- Work is nearing completion on the toilet block which has been unusable for several months; this is to convert the system from septic to mains.

Burials

Burials for the January-March 2022 quarter were:

Burial Type	Total
Full Burials	21
Ash Interments	37
Cremations	182



Corporate Communications

Customer Services

Customer Experience

Customer Interaction Summary: 1 January to 31 March 2022

Many Council activities continue to be in demand despite the presence of COVID-19 in the region. The shift in communication channels continues with declining phone and face to face customer interactions offset by increasing numbers of electronic enquiries (emails and online forms).

Highlights over the quarter included:

- **Christmas/New Year Operations:** Kerbside rubbish and recycling collections went smoothly over the holiday season due to the well-organised plans in place. Communications via a number of mediums ensured residents were well informed and the strong partnerships that have been established with our contractors helped to ensure a seamless service continued throughout the holiday period.
- **Business Continuity:** Teams across Council successfully moved into business continuity mode to minimise any potential disruptions to services due to COVID-19.

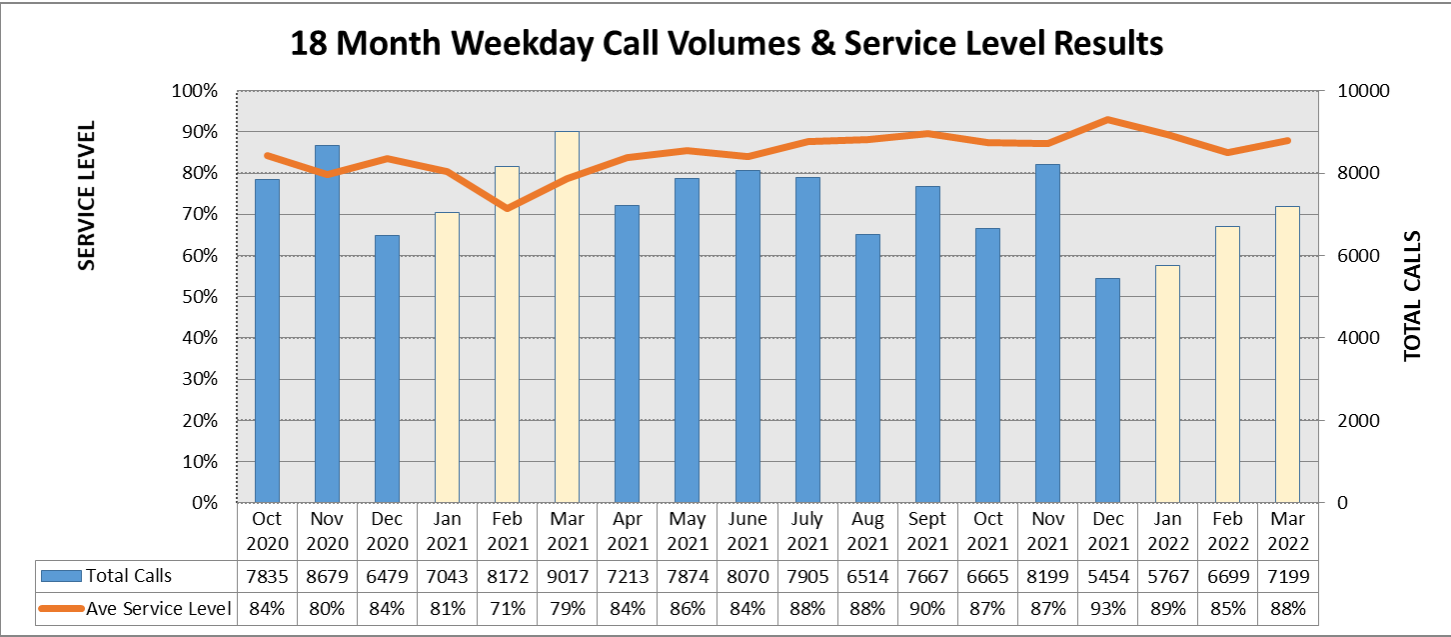
Activities impacting on customer demand over the quarter included:

- Omicron – moving to business continuity mode and the enforced pause of the kerbside recycling collections for glass/plastic/cans.
- The weather event on 25 March impacting areas across of the district.
- Building and Planning – high volumes of consent applications; inspections and general enquiries. The high demand for building inspections post-holiday period, combined with lower staff availability resulted in longer wait times for bookings.
- Rates due in February.

In order to monitor trends and compare seasonal fluctuations, a summary of the various channels of enquiry over the past eighteen months is enclosed.

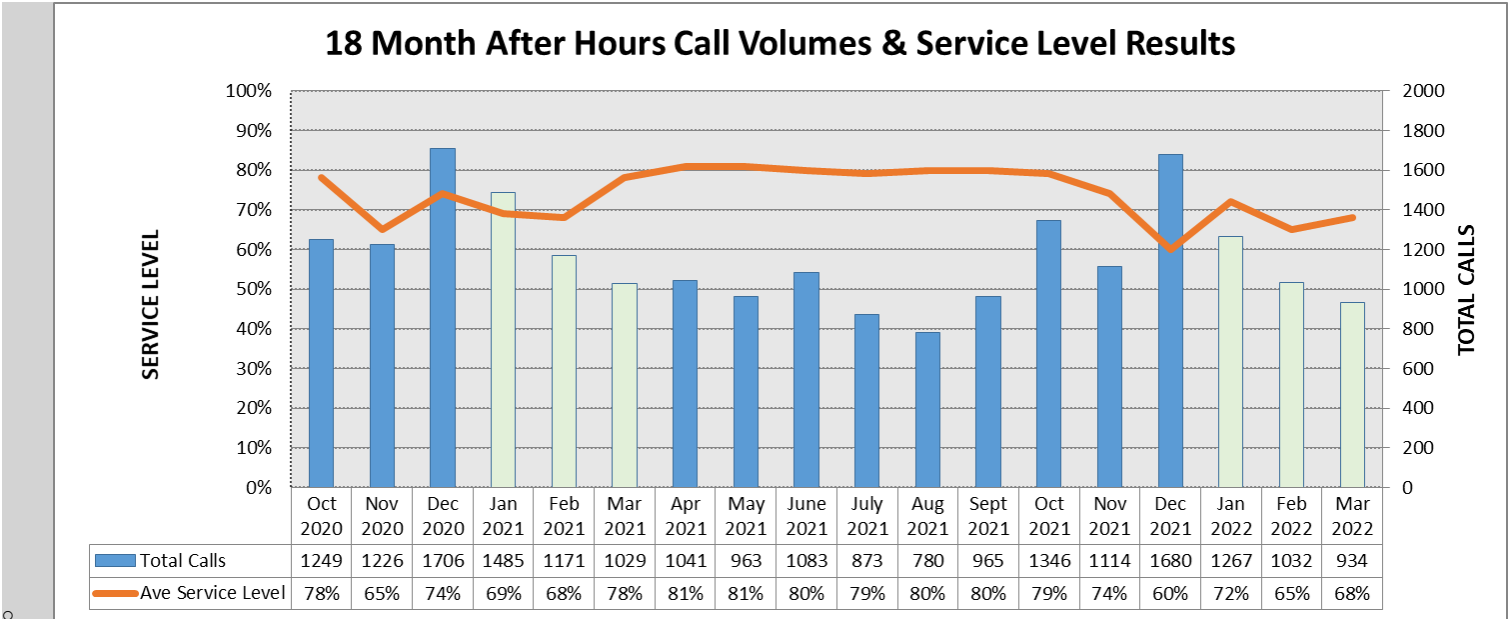
HDC Contact Centre

- The downward trend in call volumes continues with the total calls received (19,665) 19% lower than in the same period in 2021 (24,232). It is worth noting the Easter holidays were in March 2021, typically this results in higher call volumes due to changes in waste collections.
- Overall service levels were excellent with monthly averages between 85 and 90%.
- There were some challenging days as the team transitioned into business continuity mode, splitting into three bubbles, one operating at the Hastings Sports Centre and two working from home or in the Civic Building on a rotational basis. The change presented some technical challenges when working from home which have been successfully navigated.
- The wet weather event on 25th March resulted in 123 calls in first two hours of the day compared to the norm of 80. The higher volumes, longer handle times and lower staff numbers with three of the team away on leave (annual/sick) resulting in longer wait times during this period.



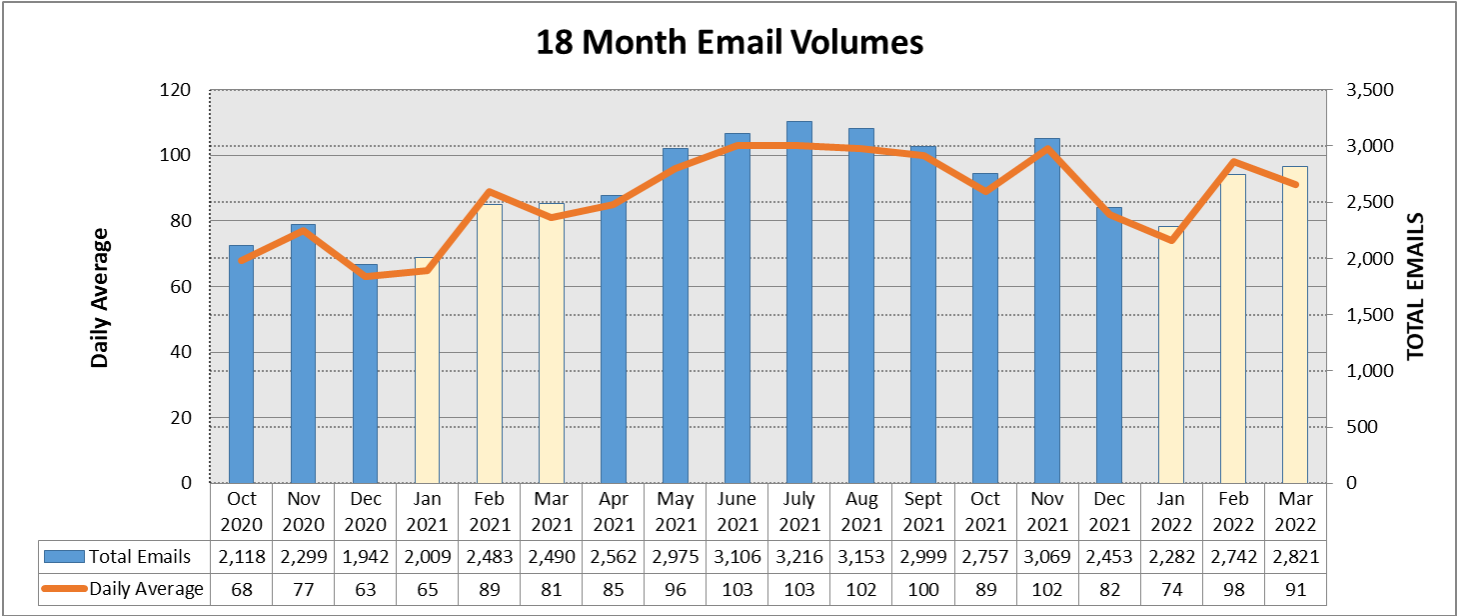
After-Hours Contact Centre

- For the after-hours team the first quarter of the year is the “busy period”, with Council holiday closures, service changes and more people at home resulting in the highest volume of calls each year.
- As with the weekday service, after-hours call volumes (3,233) in the first quarter of 2022 declined compared to the same period in 2021 (3,685).
- The call handle times were longer than normal, indicating the complexity of calls across both day and night is increasing.
- The peak in noise complaints over summer and are now trending down as we move into autumn.



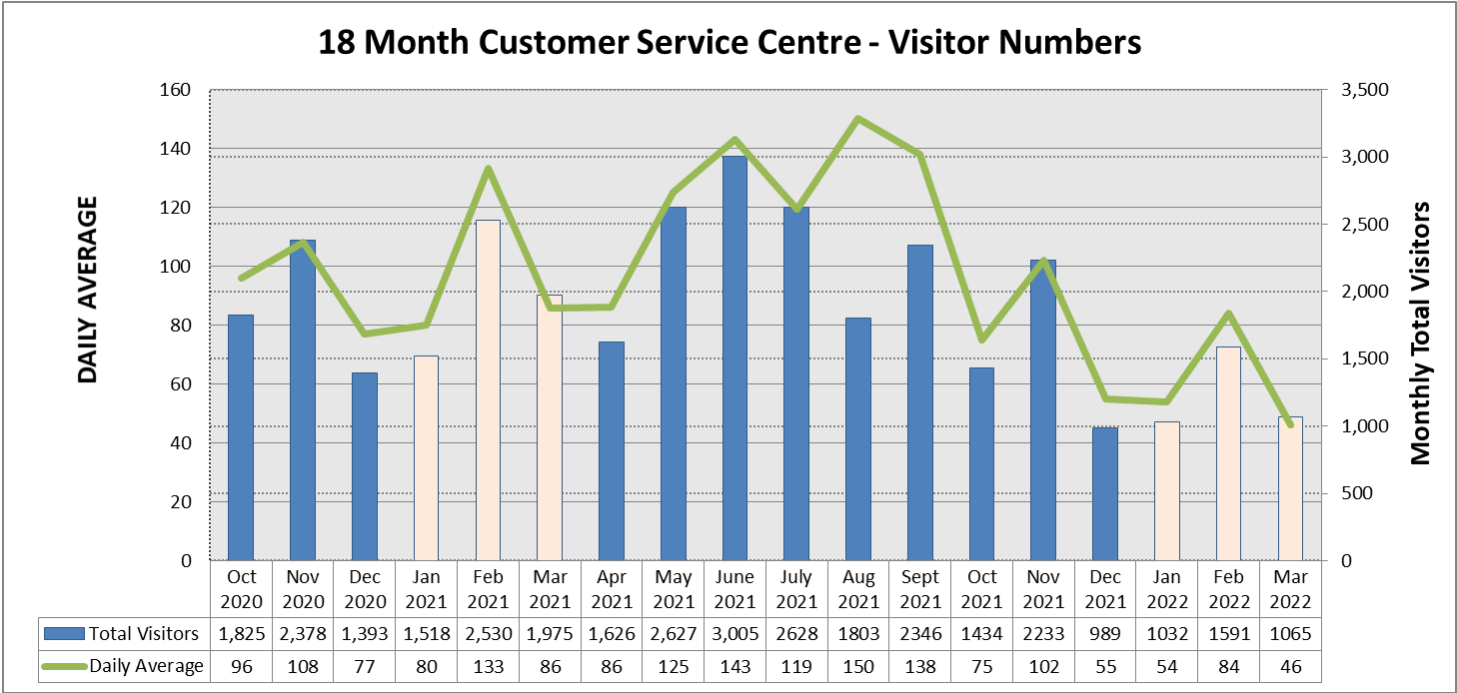
Emails to Customer Service (includes online web forms)

- Growth in digital communication continues with the total number of enquiries and applications received electronically up on the same period in 2021 – the 7,845 emails received representing an increase of 12% (+ 863) over the quarter.
- The top activity areas in the electronic space year to date are: Building (20%); General customer service (16%); Waste (11%); Finance (including rates 10%); Animal Control (9%) and Planning and Compliance (6%).
- It is interesting to note the monthly daily averages in 2022 followed a similar pattern to 2021 with the high in February followed by a decline in March. Although there is no obvious reason for this, if the trend continues as expected into the coming months, we are in for a busy winter period.



Customer Service Centre (CSC)

- Visitor numbers to the customer service centre continue to decline with the daily average over the last four months being the lowest on record.
- Undoubtedly COVID-19 has had an impact, the fear of going out combined with a reduction in the face to face service offerings and a customer transition from face to face to online transactions all playing a part.
- Rates due in February resulted in the usual increase as those in the community who are not comfortable utilising or do not have access to technology visit to pay their bills.



Looking Forward

- **Business Continuity:** The team continue to operate under the BCP framework to ensure continuity of service is maintained.
Dog Registration: Re-registration processing will get underway, with coordination between the customer services, animal control, business support, communications and marketing, and the business transformation teams culminating in notices being sent to dog owners in May with registration due 30 June.

Risk Management

Risk and Assurance

At the last Risk & Assurance Committee meeting the spotlight was put on the Council insurance programme. In recent years the insurance market has changed dramatically, with Council premiums rising 100% over the last five years to \$2.14m in 2021. This increase has predominately been in material damage cover, as replacement asset values have risen significantly in recent years driving higher premium costs. As a result, the Committee is assessing what is controllable to manage the ongoing cost to the community while providing an acceptable level of cover for replacing damaged assets. To inform this work AON, the Council Insurance Brooker, delivered a strategic presentation on the options available to the Council to achieve the most appropriate balance between premium costs and the level of cover. This has resulted in requesting a report back on how the Council's premium would be affected by changing the profile of assets covered. Insurance renewals must be placed by 30 November 2022.

The Committee also reviewed the latest audit report for the year ending 30 June 2021. It was pleasing to receive an unmodified opinion on the financial statements, which the Committee views as a fair reflection of the robust financial management practices in place. The audit still includes a qualified opinion in relation to Department of Internal Affairs' performance measures for water supply and waste water networks. This is an issue that affects several Councils throughout New Zealand, and the Committee continues to monitor the national situation and the HDC approach to addressing the audit concerns.

The Committee also continues to monitor the following areas that present an elevated risk profile for Council:

- Legislative reform, including 3 Waters, Resource Management Act and Future of Local Government reform. With regard to 3 Waters reform, the Committee is satisfied that the material risks have been identified and that the associated work-streams are a reasonable response to the challenges ahead.
- Delivery of the major capital work programme for roads and water projects. While the Asset Management group is facing multiple challenges affecting delivery of construction projects, the Committee is satisfied that the key projects that are important to managing future risks to Council services are being progressed as a priority. However, material levels of works will be proposed to carry forward into 2023/24 and a workshop on 26 May will be held to review the future capital work programme to ensure the priorities are set appropriately.
- Treasury management continues to be compliant with policy, and work is being undertaken to minimise Council's cost of financing considering the current economic environment. The committee is also monitoring the potential impact of debt currently held on Councils balance sheet being transferred to the new water entity.
- Appropriateness of cyber security controls in place for Council systems. The Committee views this as a significant area of operational risk in the current environment, and is pleased to see progress toward improving the systems based protections, but in particular, it is good to see the focus on ongoing staff training. The committee requested more detail in relation to progress against the priority 1 risks identified.

Strategic Risk Profile

The current operating environment is very dynamic and the Risk and Assurance Committee continues to monitor the situation for emerging risk. These will be incorporated into the Strategic Risk profile as required.

The following highlights areas of interest from the current strategic risk register and identified emerging issues.

Potential Future Issues

ID	Description	Details	Notes
28	Significant operations failure	Implementation of Council business continuity plans in response to COVID-19 has been successful. Apart disruption to kerbside recycling collection and short term changes to Library opening hours, Council services have been able to continue as normal.	Absenteeism due to illness or isolation has stabilised at around 11% of the workforce. There is optimism that this rate this will start to decline over the coming month and the risk to operations returns to normal.
23	Growth Planning	The combination of continued demand for industrial and residential land, and reform of legislation relating to land use planning and infrastructure delivery presents significant challenges for meeting community expectations for future growth.	As the future statutory roles and responsibilities are as yet unclear, ensuring Council has a clear plan for future growth to advocate with other agencies is vital. To respond to this challenge the Future Growth team has been established and will provide regular updates to the Council.
28	Significant Statutory Reform	Water reform is well underway and starting to take shape. However, the implications of other reforms are still unclear and evolving.	On-going monitoring is in place to provide early detection and decision making in response to information as it comes available.
31	Truth Decay	Increasingly low levels of trust in mainstream media and official government institutions continues to exist, even as COVID restrictions are removed. There is potential for community support aligning to candidates with strong alternative truth narratives that would bring a challenging dynamic to Council decision making.	Providing robust induction training for all Elected Members, and especially any new representatives, will be vital. In addition to this, a representation review is currently underway to provide information on the current Committee structure and roles for the incoming Mayor and Councillors.

Signals for Change

The following table provides a brief note on a sample of signals, or indicators, in the national and global operating context that may present risk to Council in the future.




Hi Impact / Critical			
Predictable	Response: Plan	Response: Understand (Construct Scenarios)	Uncertain
	<ul style="list-style-type: none">Post COVID Talent: Possible retention and recruitment issues from workforce preferences post COVIDSupply Chain Disruption: Increased supplier risk events due to extreme weather events, unplanned outages, supplier financial challenges, pandemic-induced lockdowns and cyberattacks.	<ul style="list-style-type: none">3 Waters and Resource Management Reform: These significant reforms are progressing at a relatively fast pace.The Future of Local Government is also progressing and may also have a significant impact.	
Response: Monitor		Response: Review	
<ul style="list-style-type: none">Inflationary pressure is beginning to show, which is likely to affect the cost of delivering Long Term Plan work programmes.		<ul style="list-style-type: none">Pressure to de-carbonise is likely to put pressure on electricity supply, while fuel prices continue to remain relatively high. Both of these factors are likely to make energy more expensive in the medium to long term.	
Low Impact			

Refer to **Appendix 2: Strategic Risk Register** as at 8 April 2022






Information Management and Business Transformation (IMBT)

The IMBT team manage and support Council's technology systems and IT infrastructure. The following summarises key project innovations and operational improvements over the reporting quarter (January-March).

Achievements in the Quarter (Whakaaahu Whakamua)

	<p>Free Wi-Fi (Phase 2 – Flaxmere and Havelock North)</p>	<p>Why? Following the success of free Wi-Fi in the CBD, Council is expanding the free Wi-Fi to Flaxmere and Havelock North.</p> <p>Status Wi-Fi is now operational in Havelock North and Flaxmere.</p>
	<p>Technology Strategy</p>	<p>Why? Engage with Council's Lead Team to ensure technology under-pins Council-wide objectives.</p> <p>Status All members of the Lead Team have been engaged for input into the strategy. The information has been consolidated and common themes identified. Work is underway to finalise the strategy.</p>
	<p>Cyber Security (Penetration test and Training)</p>	<p>Why? To ensure Council's data and systems remain safe from cyber-attacks, constant improvement and testing of security measures is required.</p> <p>Status Council's systems were tested by an external cyber security company against an external cyber-attack. Very few vulnerabilities were discovered, and officers are working to correct the vulnerabilities that were found.</p> <p>Cyber security training is underway with all staff and elected members.</p>

Ongoing Projects

	<p>Project Te Whata (HPRM upgrade)</p>	<p>Why? Project Te Whata provides user-friendly options to ensure records are kept within Council's records management system. This includes integration with Microsoft Office and Teams.</p> <p>Status Extensive testing has been completed leading up to the go-live in May. Communication, implementation, change control and change management plans are in place and being acted on.</p>
	<p>Project OX (Server & Storage refresh)</p>	<p>Why? Project OX ensures Council's underlying IT infrastructure is always reliable and supported by the manufacturers. This is done through a five-year replacement cycle.</p> <p>Status Implementation is underway and expected to be completed in May 2022.</p>
	<p>Project Shop (Procurement through to Contract Management)</p>	<p>Why? Project Shop provides Council with a formal contract management system which manages the complete lifecycle of purchasing following robust procurement practices.</p> <p>Status Work is currently underway and expected to be completed in June 2022.</p>
	<p>Urban Aerial Mapping</p>	<p>Why? Council needs to renew aerial imagery in order to ensure decision making and planning is based on up-to-date and accurate GIS data.</p> <p>Status Work is currently underway and expected to be completed in June 2022.</p>
	<p>Project Moonlanding (BI dashboards and enhanced reporting)</p>	<p>Why? Council has a silo of data which could provide far more value to leadership (Reporting), customer services (CRM) and the public (Digitisation)</p> <p>Status Consultation with an external service provider has been completed and a report with recommendations received. Due to a shortage of resources, this project is currently paused.</p>

Cyber Security Update

Summary

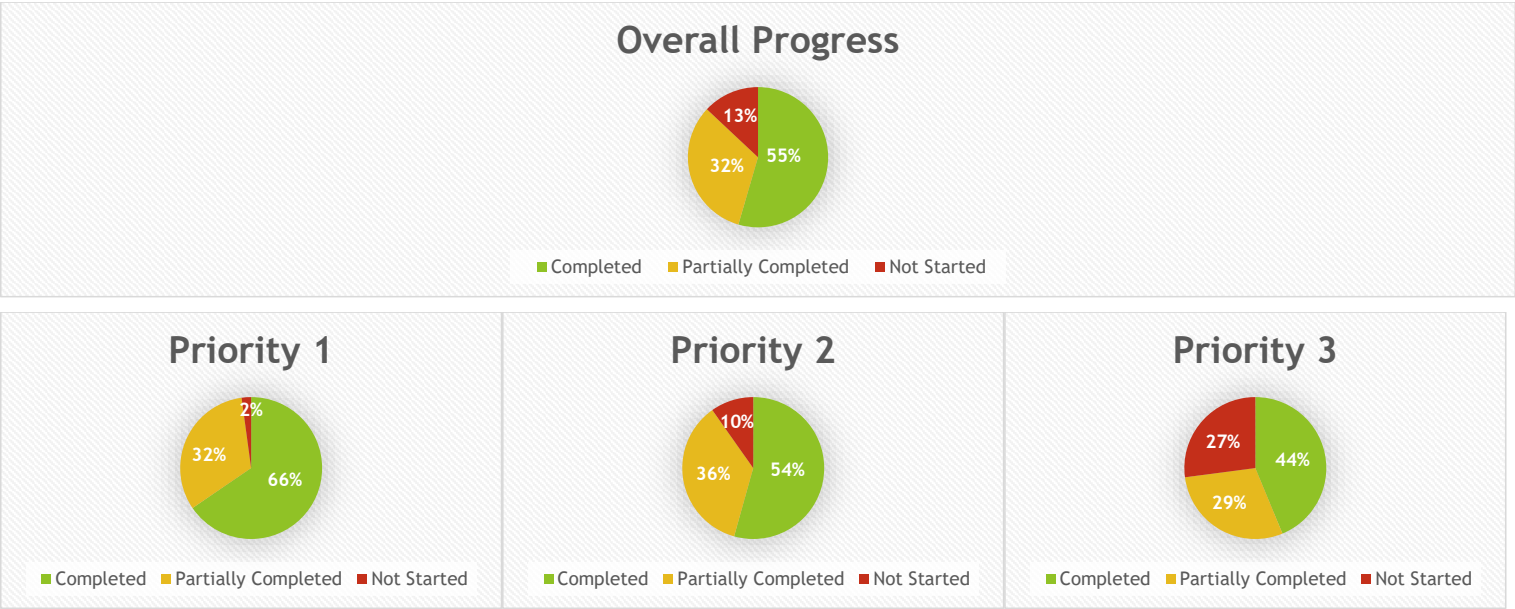
Council has concluded consultation with three independent cyber security providers. These consultations show Council has a security posture which is above average compared to other Councils.

Tests / Consultations concluded:

- Sam for Compliance – 281 cyber security controls which reduce the risk of a cyber security attack. These are based on the international Centre for Internet Security (CIS) framework.
- Theta Mitre Att&ck – a test (simulation) which assumed a security breach had already occurred and how Council’s security reacted to a ransomware attack.
- Lateral Security penetration test – A test which tried to gain access to Council’s network / systems from the internet.

Progress

Officers continue to work through the 281 CIS controls. The controls are broken into priority 1 (66% completed), 2 (54% completed) and 3 (44% completed).



Democratic Services

LGOIMA Status Report

Set out below are the number of official information requests received in January, February & March 2022 and the current status of those requests. This status report ensures that the Committee is aware of the number and types of information requests being received and provides assurance that Council is meeting its legislative obligations.

	Requests Received	Responses to Requests as at (31/3/22)	Responses with information partially withheld	Responses with information fully withheld	Average number of working days to respond	Requests resulting in a complaint to Ombudsman
January, February & March	26	20	1	0	11	0

Completed
Outstanding

Month	From	Subject
January	W Bradshaw	Correspondence between Council and Bell Gully in regards to Blackburn resource consents
	D Renouf	State of road repairs – complying with the National Code of Practice for Utility Operators access to Transport Corridors (2019) and NZTA B/2 specification for construction of unbound granular pavements
	MBIE	Public information on building work to a property in Hastings
	W Daly	Communications regarding pausing, delaying or terminating work on the new or existing water infrastructure projects due to the Three Waters Reform Programme since January 2021
	R Cornes	Information leading to the decision to not require Vaccine Certificates for people to access Council sports facilities (including swimming pools)
	C Giles	CCTV footage for Nottingly and Ōmāhu Road
	Friends of Eskdale Park	Attendees and notes on the Council Workshop with HB Mountain Bike Club – proposed mountain bike track at Eskdale Park

Month	From	Subject
	Friends of Eskdale Park	Information from the Council's Economic Development Team relating to grant applications for proposed mountain bike track at Eskdale Park
	G Haden	Terms and conditions and schedule of charges for use of Farndon Park
	Friends of Eskdale Park	List of parties and stakeholders that were consulted as part of the Eskdale Park Reserve Management Plan
	J Maxwell	Copy of Legal opinion report in regards of Health and Safety in Tainui Reserve and other Havelock North Reserves
February	Willis Legal	Number of retrospective resource consents granted by Council since 2017
	J Haines	Information on subdivision in Thompson Road
	Cost Optimisation	Council's major outsourced maintenance contracts
	Shakespeare Chambers	Information on Whakatū Stormwater Scheme
March	S Hayes	Drinking water test results for Hastings
	Hon Eurgenie Sage – Green Party	Proposed pyrolysis and waste to energy plant Manawatū
	Bridge It NZ	Bridge information in Hawke's Bay Region
	G Haden	Constitution and minutes of the Farndon Park Committee
	Royal Forest & Bird Protection Society of NZ Inc	Ngāruroro River Water Conservation Order (WCO) – costs and contractors
	S Watt	Vaccine passes for Council buildings, evidence of discrimination
	RNZ	Reports and payments to Crime Scene Cleaners
	University of Otago	Fluoride testing data
	Friends of Eskdale Park	All communication/correspondence between Pan Pac Forest Ltd and Council
	E Visser	Notification of 2 Degrees cell phone tower in Te Awanga
	D Renouf	Discharge of stormwater and road runoff Hazelwood Street from catchment of Lake Lowe



Media Communications

Releases

The 39 media releases that were issued this quarter contributed to 45 per cent of the total news coverage and 63 per cent of the total positive news. Notably, good quality news coverage arose from releases about housing in Flaxmere and the establishment of a Future Growth Unit, the Keep NZ Beautiful win and the new mural at the Hastings Sports Centre. Other positive coverage was dominated by releases on Council support for such initiatives as the Wesley church community centre, information pop-ups for work in the horticultural sector, and the Annie Aranui scholarship. Joint releases on the potential purchase of the Tōmoana Showgrounds and Three Waters generated high-profile balanced coverage.

Media Coverage

There were 215 items published across various media related to Hastings District Council this quarter. The tone across this coverage was 26 per cent positive, 72 per cent balanced, and two per cent negative. State Highway 5 speed limits remained visible in local and national media, as did three waters reform. Coverage of housing was also significant.

The key topics of media interest (incorporating releases and media driven stories) included:

January	February	March
SH5 speed limits	SH5 speed limits	Future Growth Unit established
Vaccine passes at council facilities	Keep NZ Beautiful win	Annie Aranui scholarship awarded
Flaxmere Housing	Three waters	Youth Council appointed
HDC joins Welcoming Communities scheme	Sports Centre mural	Proposed Tōmoana Showgrounds purchase
	No. 5 plastic recycling	Three waters
	HOY cancellation	

Digital Communications

Social Media

HDC Facebook Vital Statistics

Page likes	Total engagements	Total impressions	Total published posts	Post clicks	Total videos	Total views
22,688 (+529)	161,946 (-1771)	2,286,920 (-33,369)	249 (-31)	12,069 (+530)	23 (-21)	61,436 (-63,364)

The top Facebook posts for the quarter were:

Rank	Caption	Reach	Likes and Reactions	Link Clicks	Comments	Shares
1	The HCBA has brought Bumper Boats to the city centre and the kids are loving it!	37,577	7,756	1,010	5,955	656
2	(Dog Re-homing) Thor has found his forever home.	52,604	7,263	1,317	5,202	661
3	(Dog Re-homing) Tigger has found a forever home.	36,022	4,925	900	3,649	279
4	(Dog Re-homing) This puppy has found his forever home!	34,121	4,054	723	2,880	398
5	Social and affordable housing update with chief executive To’osavili Nigel Bickle.	25,285	3,858	331	3,330	132
6	Our clock tower has been lit blue and yellow, the colours of the Ukrainian flag, in solidarity with the people of Ukraine.	17,998	3,332	1,792	1,319	141
7	(Dog Re-homing) Oreo has found his forever home.	33,717	3,281	581	2,384	267
8	It's Flaxmere's time! Read all about it here: https://www.hastingsdc.govt.nz/assets/Documents/It's-Flaxmeres-Time.pdf	16,966	2,941	173	2741	15
9	Hawke's Bay A&P Society and Hastings District Council have today announced a conditional agreement for the Council to purchase 41ha of the Tōmoana Showgrounds site.	17,897	2,495	137	2230	114
10	Felling the gum trees at Caernarvon Drive for housing project in Flaxmere	32,836	2,418	297	1,970	131

Hastings Proud Instagram

Total followers 1629 (+24)

HDC LinkedIn

Total followers 1963 (+127)

Website

Page views	322,856	Desktop	64.03%
Users	146,487	Mobile	33.78%
New users	138,427	Tablet	1.92%

The most popular pages for the quarter were:

Top News Items	<ol style="list-style-type: none">1. Purchase of the Tōmoana Showgrounds2. Vaccine pass requirements3. Number 5 plastic recycling
Search terms (search was used by 3.48% of users)	<ol style="list-style-type: none">1. District Plan2. Rates3. Recycling4. Meetings5. MyHastings
Popular Pages	<ol style="list-style-type: none">1. My Property2. Events3. Recycling4. Transfer Stations5. Cemetery Database6. Maps and GIS7. Rates8. Collection Days9. District Plan10. Rehome a Dog

Events

The event sector has been on a rollercoaster ride this quarter with initial excitement for the opportunities planned for 2022 and well advanced in operating under the orange setting in the new Protection Framework (traffic light system) for the new-year until the development of an Omicron outbreak which saw the country move to red and events stopped altogether.

COVID-19 continues to have a significant impact on the event sector and supporting businesses and the event industry spent this quarter in limbo as we witnessed the majority of events focussed to cancel or postpone. There was a total of 14 cancelled events and a further four postponements which follows the trend from last quarter. The largest impact on the region being the cancellation of the Land Rover Horse of the Year.

However, towards the end of the quarter Government announced an easing of restrictions and as a result indoor events can now proceed with a cap of 200 people while outdoor events are now unlimited so the event industry is now quietly optimistic about returning to some sort of normality ahead of a bumper spring season therefore forward planning with event organisers is a key focus.

Council-owned	
3 February	Earthquake Commemoration

Council-sponsored (funded/supported)	
1-9 January	Fiesta of Lights
5-26 January	Hawke's Bay Cricket Camps
15 January	Nest Fest
28 January – 6 February	Summer F.A.W.C.!
6 February	Waitangi Day, Clive
16-20 February	Art Deco Festival

16-20 February	Art Deco Festival
26 February	Triple Peaks
3-6 March	NZ Track & Field Championships
19 March	Harmony Football Match (in lieu of International Cultures Day)

Cancelled/Postponed (Q3 Event Date)		
29 January – 26 February	Jazz in the Village Green	Cancelled
30 January – 27 February	Summer in the Park	Cancelled
4 February	48 th Aotearoa National Bowls Tournament	Cancelled
5 February	Urban BBQ Festival	Cancelled
6 February	Waitangi Day (community event)	Cancelled
10 February	Mayor's Taskforce for Jobs	Postponed
12 February	NZ Cider Festival	Cancelled
12 February	Outfield Festival	Cancelled
11, 16 & 17 February	Pedal n Play (three events)	Postponed
February / March	Flaxmere Night Market	Cancelled
8-13 March	Land Rover Horse of the Year	Cancelled
16 March	Focus of Business Breakfast	Cancelled
19 March	International Cultures Day	Cancelled
20 March	Maraekākaho Market Day	Cancelled
March	Lindisfarne Gala	Cancelled

Key Projects

COVID-19

The Marketing, Communications & Engagement Group continued to support the sharing of key messaging from central government and the HB District Health Board. Assistance was also provided to inform the community that glass, plastic and can kerbside recycling collection had to be paused due to COVID disruptions. Ahead of the change to the Orange Traffic Light setting on April 5, communications support was given for all-staff and external messaging regarding the lifting of council’s vaccine pass requirements.

Drinking Water – Our Number One Priority

Communications this quarter included an extensive Dec 21/Jan 22 update on drinking water alongside other projects in My Hastings. Regular updates on the works connecting Waiaroha to the network once constructed continued to be shared with inner city stakeholders. There was also some promotion of the Recreational Services sheds being removed from Frimley Park.

Three Waters Reform

This period was quiet, awaiting the Government’s decision regarding the working group’s recommendations to the draft legislation.

Housing Supply

Flaxmere Housing

An update on progress with housing in Flaxmere was given in the December/January *My Hastings* and there was ongoing media updates, including the groundworks starting at 244 Flaxmere Ave, and gum trees being removed at Caernarvon Drive. The communications team helped the strategy and development team prepare for a successful hui that was held for Flaxmere tradespeople in early April. This was to showcase the opportunities and encourage local people to consider registering with the confirmed developers regarding bidding to carry out the work.

i-SITE – Hastings Tourism

Introductory communications on the upcoming reopening of the Municipal Building began with the introduction of the new i-SITE visitor experience manager James McMenamin, who will increase the profile of Hastings’ tourism offering.

Community Engagement Activities

Consultations

Consultation	Description	Publish Date	Close Date
Transforming recycling	The Ministry for the Environment is undertaking a consultation on Transforming Recycling and Hastings District Council is undertaking a community survey to feed into its formal submission to Government.	28/03/2022	11/04/2022
Smokefree survey 2022	In 2015, Hastings District and Napier City Councils introduced a joint Smokefree Policy to support the government's goal of a Smokefree Aotearoa New Zealand by 2025. Tell us how we are doing and what we need to consider, especially around smokefree and vape-free areas.	24/01/2022	28/02/2022
Proposed installation of traffic calming measures at Whakatū	Hastings District Council in conjunction with E Tu Whakatū have developed an action plan for the Whakatū community to address public concerns about speeding and high numbers of heavy vehicles travelling through the residential area.	8/12/2021	28/02/2022
Mahora Community Plan survey 2021	Hastings District Council is supporting the Mahora community to develop a new community plan and we need you to have your say.	02/12/2021	30/04/2022
Raureka Reserve management plan amendment	The St Leonards Park playground is due for renewal over the next 12 months. A new off-street area is also planned. Public consultation on the layout and play equipment for the playground and the car parking will be held in early 2022.	02/12/2021	14/01/2022

Awards and Recognition

2021 Keep New Zealand Beautiful Awards



Hastings named New Zealand’s Most Beautiful Small City



Glossary

Item 7

Acronyms, Terms and Māori Translations

Acronyms	
AWPT	Area Wide Pavement Treatment
BAU	Business As Usual
BBHB	Basketball Hawke's Bay
BBNZ	Basketball New Zealand
BCA	Building Consent Authority
CACTUS	Combined Adolescent Challenge Training Unit
CBD	Central Business District
CCC	Code of Compliance Certificate
CDEM	Civil Defence Emergency Management
CHP	Community Housing Provider
CMS/RAMM	Central Management System/Road Asset Maintenance Management
CRM	Customer Request Management
DWSNZ	Drinking Water Standards of New Zealand
EOTC	Education Outside the Classroom
ESG	Executive Steering Group
FENZ	Fire and Emergency New Zealand
FOH	Functions on Hastings, Toitō, Hawke's Bay Arts and Events Centre
FSNI	Foodstuffs North Island
HBAL	Hawke's Bay Airport Limited
HBCFCT	Hawke's Bay Community Fitness Centre Trust
HBMT	Hawke's Bay Museums Trust
HBRC	Hawke's Bay Regional Council
HPUDS	Heretaunga Plains Urban Development Strategy

Acronyms	
HTST	Heretaunga Tamatea Settlement trust
JFH	Jobs for Heretaunga
KO	Kāinga Ora
LGOIMA	Local Government Official Information and Meetings Act 1987
LEOTC	Learning Experiences Outside the Classroom
LTP	Long Term Plan
MBIE	Ministry of Business Innovation and Employment
MGG	Matariki Governance Group
MSD	Ministry of Social Development
N4N	Nourished for Nil
NCC	Napier City Council
NZTA	New Zealand Transport Authority
PDS	Project Definition Sheet
PGF	Provincial Growth Fund
RMP	Reserve Management Plan
RSE	Recognised Seasonal Employer
RTA	Residential Tenancy Act
SEO	Search Engine Optimisation
TANK	Tūtaekuri, Ahuriri, Ngāruroro and Karamū – management of freshwater in the greater Heretaunga catchments
WMMP	Waste Management and Minimisation Plan
YTD	Year To Date

Terms	
Assets	An item of property owned by a person or company, regarded as having value and available to meet debts or commitments
Capital Spend (Expenditure)	Funds used by a company to acquire, upgrade, and maintain physical assets such as property, plants, buildings, technology, or equipment
Columbarium Wall	A place for the respectful and usually public storage of urns, holding a deceased's cremated remains
Cosplay	Costume play (designed to portray a character)
Defects	A warranty period
Depreciation	A reduction in the value of an asset over time, due in particular to wear and tear
Enterprise Systems	Large-scale enterprise software packages that support business processes, information flows, reporting, and data analytics in complex organisations
FoodEast	Hawke's Bay Food Innovation Hub
Hog Fuel	Wood chips or shavings, residue from sawmills, etc. used as a boiler fuel
Kāinga Ora	A Crown entity set up under the Kāinga Ora Homes and Communities Act 2019. It brings together the Kiwibuild Unit, Housing New Zealand and its subsidiary. It has two key roles: public housing landlord and partnering with the development community, Māori, local and central government and others on urban development projects.
Leachate	A liquid produced by precipitation coming in contact with waste and infiltrating through landfills, seeps through the sides and bottoms of the landfill
Manga	Comics or graphic novels which originate from Japan that conform to a specific style
Residual Risk	The amount of risk associated with an action or event remaining after natural or inherent risks have been reduced by risk controls

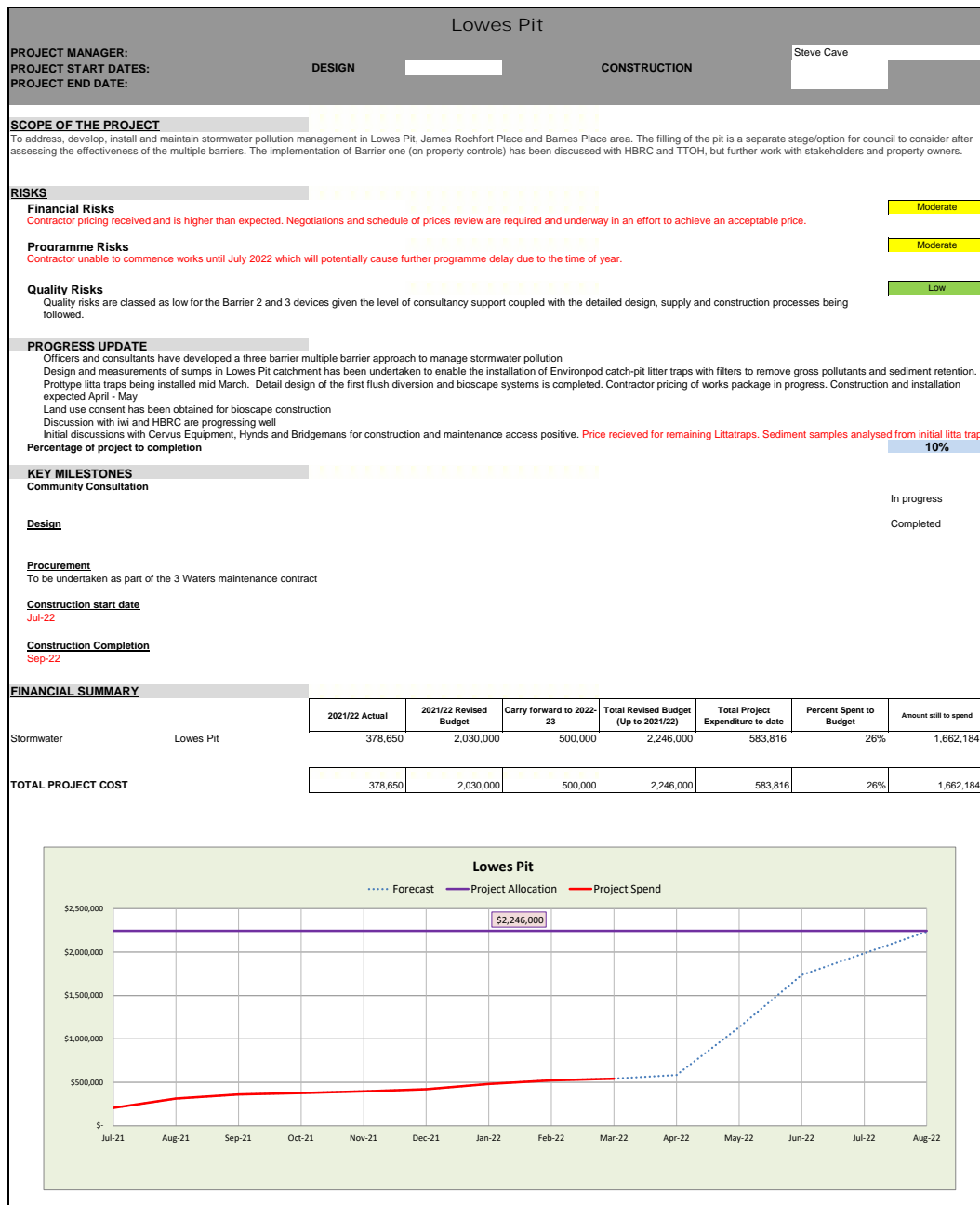
Terms	
Revenue	The income generated from normal business operations
Procurement	The process of finding and agreeing to terms, and acquiring goods, services, or works from an external source, often via a tendering or competitive bidding process
Statement of Intent	Local Government Act requirement for Council Controlled Organisations

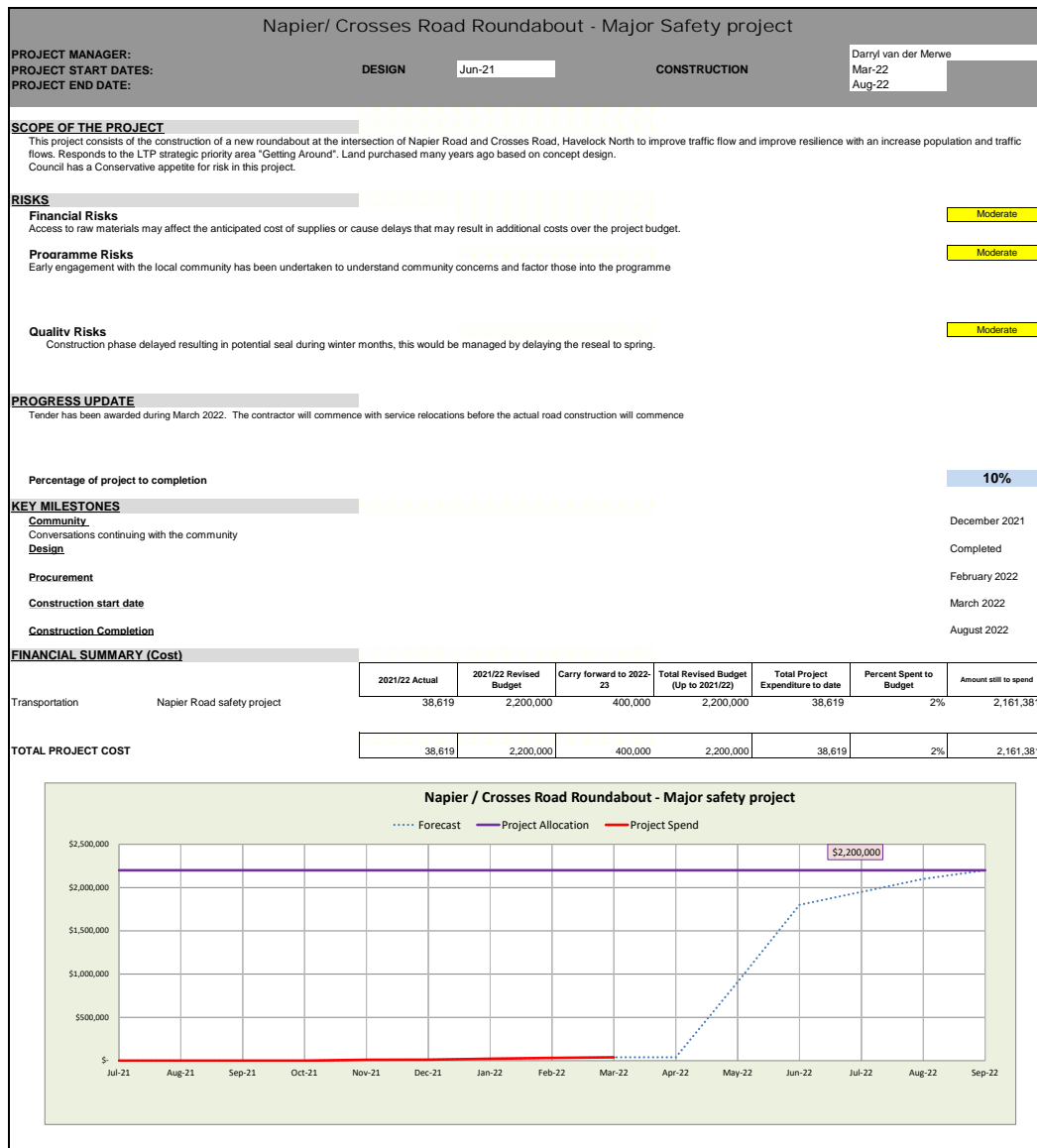
Māori Translations	
Kaumātua	Elders in the Māori community
Manaaki	Hospitality
Rohe	Area
Taonga	Treasure
Tikanga	Formality/Custom
Wharekai	Dining hall

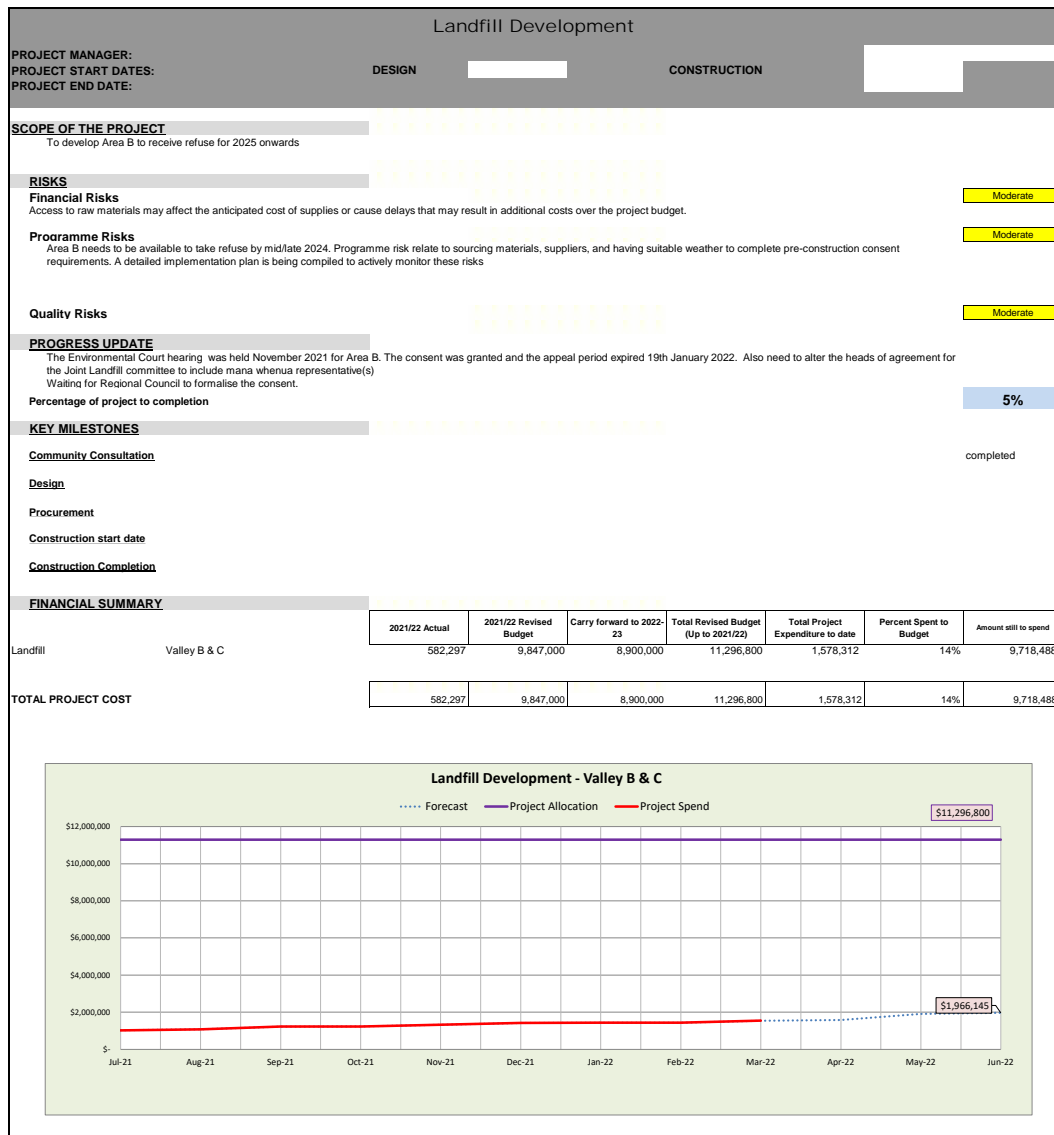


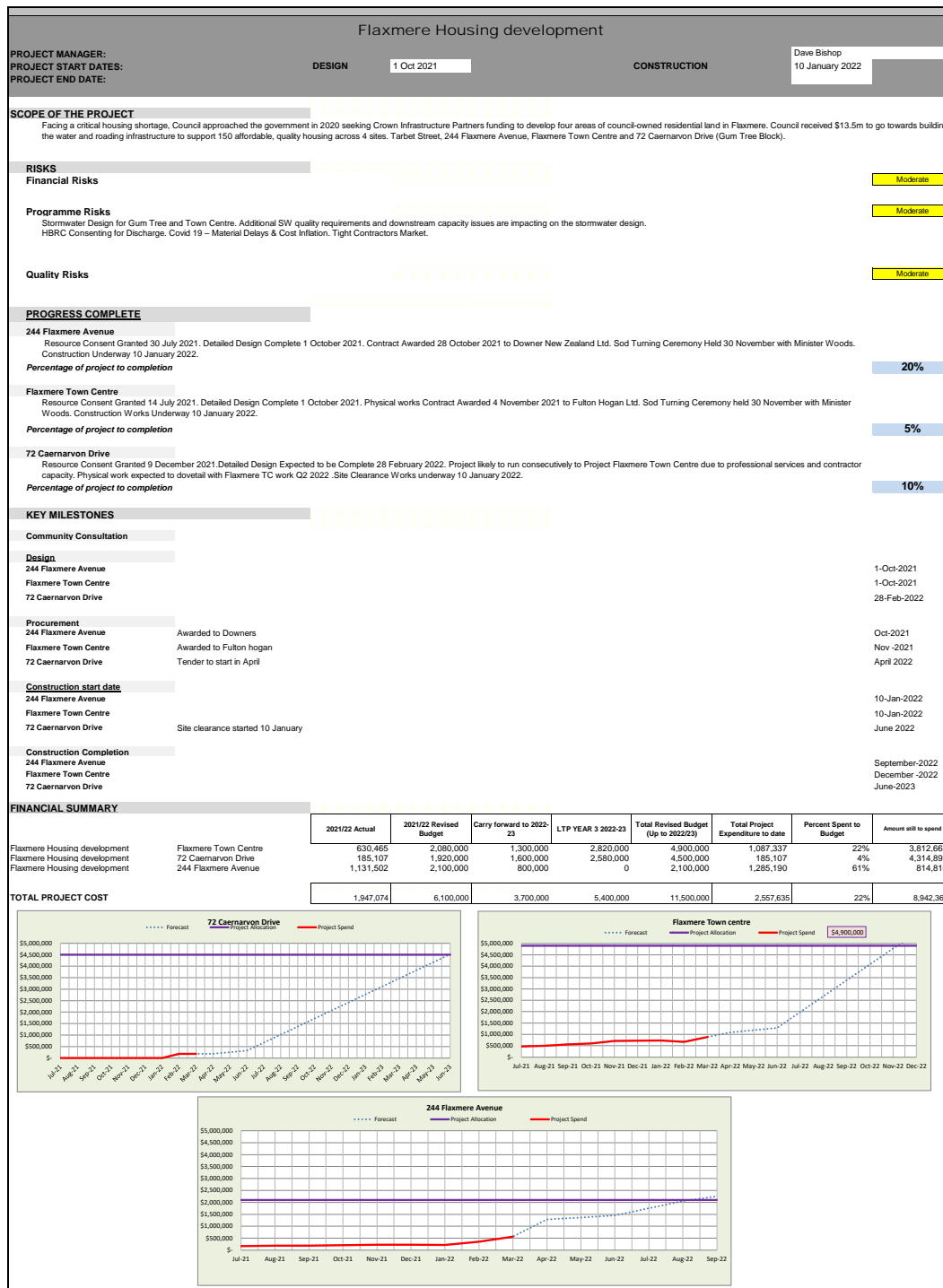
List of Appendices

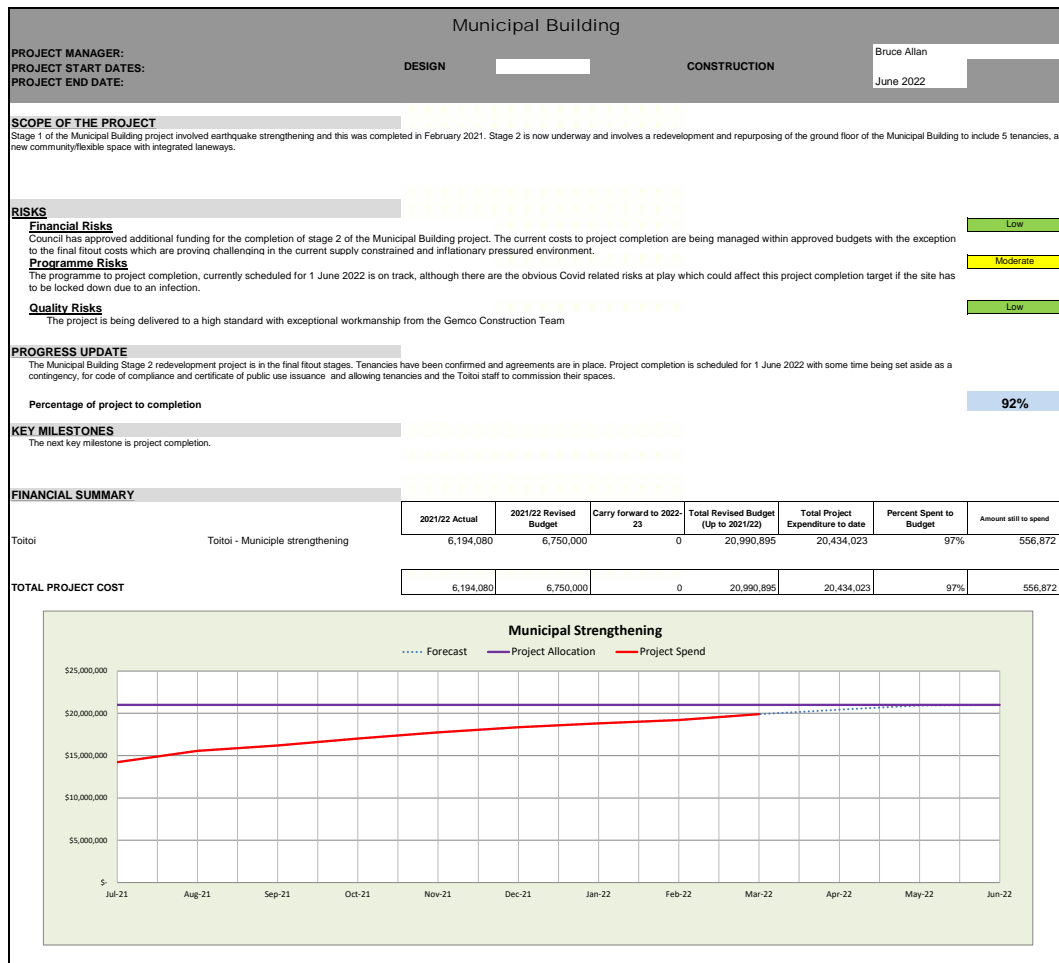
1. Summary of Major Projects
2. DWS Compliance
3. Projects List
4. Market Indicators/Procurement Analysis
5. Contract Schedule
6. Strategic Risk Register as at 8 April 2022











PROJECT MANAGER:

PROJECT START DATES:

PROJECT END DATE:

DESIGN

CONSTRUCTION

Graeme Hansen

SCOPE OF THE PROJECT

These projects involve upgrades including treatment of all sources, the inclusion of reservoir storage (including booster pumping) and a fundamental change to the way the network is operated. It includes new bores as part of the source water reconfigurations to provide primary sources to the urban areas of Flaxmere, Hastings East, Hastings West and Havelock North which operate as four separate functional supply areas, with limited connectivity between each area. The Projects deals with the new water treatment plants at Frimley and Eastbourne with associated pipeworks as well as reservoir storage, a booster Pump station in Havelock North and pipeworks.

Small Communities consists of upgrading, extending or building water treatment plants and reservoirs including new bores at the following rural sites Whirinaki-Esk, Clive, Whakatu, Haumoana, Waimarama, Waipatiki and Te Pohue each of these sites is connected to local distribution networks isolated from the main Hastings reticulation. The schemes all draw water from local groundwater supplies and all include differing degrees of treatment. The plants all require upgrades to increase capacity, increase redundancy, increase resilience and meet the requirements of the Drinking Water Standards for New Zealand.

RISKS

Financial Risks

Moderate

Costs are considered manageable at this time, due to the advanced nature of the project and that most significant material items have been purchased. Residual risks continue around covid and construction delays due to access to sub contractors and minor material requirements.

Waiairoha

The water treatment and storage component of this project is relatively well controlled with most major component parts committed to or purchased and work now advancing on site. The Waiairoha education and groundworks elements are still going through the final design and building consent phase and there will be pressure on budget provisions for this section of work, including marked cost increases to material and build costs. We are looking at various external additional funding sources to assist with this challenge once final costs and commitments are made.

Small Communities

The wider small communities programme is now well advanced, with 4 sites completed and commissioned, 2 in commissioning phase and 1 under construction. Contractual commitments for all major component parts are in place but there is pressure on some material cost increases over the period of the contract commitment. This is considered manageable for the remaining work programme.

Programme Risks

Moderate

Frimley

All significant required materials and equipment are on site or being installed so the risk for this project primarily relate to ongoing effects of Covid and the risk to workers and sub contractors. Delays in delivery of minor but key material items, such as lithium UPS batteries and disc valves are impacting on the delivery timelines, with this now shifted from July to September 2022.

Waiairoha

All consents are in place for all elements of the Waiairoha project, with the exception of the Education building that is currently in for building consent. Work is well advanced on the pipeline contract, the 1st reservoir floor has been poured and work is commencing on the Water treatment plant foundation in January. The Education building is due to commence construction in June 2022. A range of contractor and client supplied items have been procured for this project so this is not expected to be a significant issue for these contracts. Risk of impacts of Covid continue to be the highest risk to worker health and supporting sub contractors. The risk of delays for small material items is being managed with early ordering being undertaken alongside Frimley purchases, particularly for off shore items.

Small Communities

All design and consents are now in place for all plants, with containerised plants constructed for each site. Other material requirements are considered manageable for the remaining work. As for other contracts the risk of impacts of Covid on workers, contractors and sub contractors continues to be the biggest risk issue. Whakatu site construction commenced in March 2022.

Quality Risks

Moderate

Frimley

Quality has been controlled through the construction phase by a commitment to sound project management and quality control procedures by our consulting engineers. Appropriate milestones and hold points have been used as a method to control quality risks through the various phases. The commissioning phase will be the most challenging remaining risk for this project. The proposed commissioning plan has been through 3 iterations in an effort to align all parties with expectations.

Waiairoha

Worked has recently commenced on the reservoirs and water treatment plant elements of the project and these are being controlled in the same manner and approach applied to the Frimley project. Experiences and learnings are also being applied to this project from Frimley, with the same contractor and subcontractors involved. Further expertise and specialists have been engaged for the education building and groundworks during the design phase and this support will be taken into the construction phase. A commitment has been made to deliver the project by Mataitiki - July 2023 so management and discipline around

Small Communities

With the advanced nature of the wider small communities programmes and with the last site in the construction phase, as a replicate of the other 6 sites, the quality risks are well understood and managed through appropriate project management and quality control measures.

PROGRESS UPDATE

Frimley

Work is continuing in accordance with programme and schedule, with the following major components undertaken during the reporting period:

Work progress has shifted to completing bore FR4, which is currently being developed, while headworks and reticulation connections for Bore FR1 & FR2 are now complete, which ensures we have 2 completed bores and sufficient water available for commissioning purposes July/ August 2022.

Water Treatment Plant construction is well advanced with building complete and most installation of major plant and equipment in place. There are delays on minor material items from off shore that are delaying testing and commissioning and therefore extending the delivery date to September 2022. Pipework's connecting to the WTP are now complete.

% of project to completion

90%

Waiairoha

Eastbourne/Waiairoha: Pipelines contract now complete. Reservoir Work has progressed to completing the foundations, floor and dome roof for the southern reservoir, while foundation and formworks are nearing completion on the northern reservoir. WTP ground and foundation works have commenced with installation of underground pipework. Education Building consents are due in May with construction programmed to start in June and interpretive and co-design processes are advancing.

% of project to completion

20%

Small Communities

Small Communities Water Treatment Plants: Work continues on Small communities upgrades. Whirinaki-Esk commissioning is progressing well however testing and commissioning has been hampered by weather delays as well as the time required for daily change overs between the existing and new plant to ensure continuous drinking water supply is maintained to the Whirinaki and Esk communities. The Whirinaki-Esk plant is now expected to go live late May. All major site works are complete on the Waipatiki plant. Power connection is expected to be made this month. Commissioning of the plant is now scheduled for June/July after Whirinaki-Esk has gone live. Whakatu site construction works started in March 2022 and are progressing well. On track to go live late September 2022.

% of project to completion

85%

KEY MILESTONES

Havelock North Booster Pumping Station:

complete

Frimley - Reticulation Pipework:

complete, Bore FR1 & FR2 complete, with FR4 in development, Reservoir construction complete. Water treatment plant building complete and plant and equipment install progressing

Eastbourne/Waiairoha:

All consents are in place for the WTP and in site stormwater pipeline works are completed. South reservoir out of ground and dome roof complete. North reservoir foundation works progressing. Water treatment plant foundation and pipework commenced. Awaiting Education building building consent.

Small Community Water Treatment Plants:

Haumoana, Waimarama, Te Pohue and Clive Water Treatment Plants are now in full production. Parkhill Booster Pumping Station upgrade is complete.

	2021/22 Actual	2021/22 Revised Budget	Carry forward to 2022-23	Total Revised Budget (Up to 2021/22)	Total Project Expenditure to date	Percent Spent to Budget	Amount still to spend
Water Supply - Hastings & Havelock North	211,926	290,431	47,431	20,248,670	20,085,025	99%	163,645
Water Supply - Hastings & Havelock North	5,705,578	20,346,000	13,618,000	27,157,000	12,616,372	46%	14,540,628
Water Supply - Hastings & Havelock North	7,394,433	9,384,000	1,111,000	20,845,000	19,082,803	92%	1,762,197
Water Supply - Hastings & Havelock North	979,824	1,864,000	110,000	13,903,900	12,663,129	91%	1,240,771
TOTAL PROJECT COST	14,291,761	31,884,431	14,886,431	82,154,570	64,447,328	78%	17,707,242

Frimley

Small Communities Water Treatment Plants: Work continues on Small communities upgrades. Whirinaki-Esk commissioning is progressing well however testing and commissioning has been hampered by weather delays as well as the time required for daily change overs between the existing and new plant to ensure continuous drinking water supply is maintained to the Whirinaki and Esk communities. The Whirinaki-Esk plant is now expected to go live late May. All major site works are complete on the Waipatiki plant. Power connection is expected to be made this month. Commissioning of the plant is now scheduled for June/July after Whirinaki-Esk has gone live. Whakatu site construction works started in March 2022 and are progressing well. On track to go live late September 2022.

Eastbourne

Eastbourne/Waiairoha: Pipelines contract now complete. Reservoir Work has progressed to completing the foundations, floor and dome roof for the southern reservoir, while foundation and formworks are nearing completion on the northern reservoir. WTP ground and foundation works have commenced with installation of underground pipework. Education Building consents are due in May with construction programmed to start in June and interpretive and co-design processes are advancing.

Small Supplies

Small Communities Water Treatment Plants: Work continues on Small communities upgrades. Whirinaki-Esk commissioning is progressing well however testing and commissioning has been hampered by weather delays as well as the time required for daily change overs between the existing and new plant to ensure continuous drinking water supply is maintained to the Whirinaki and Esk communities. The Whirinaki-Esk plant is now expected to go live late May. All major site works are complete on the Waipatiki plant. Power connection is expected to be made this month. Commissioning of the plant is now scheduled for June/July after Whirinaki-Esk has gone live. Whakatu site construction works started in March 2022 and are progressing well. On track to go live late September 2022.

DWSNZ 2005 (Revised 2018) Compliance

Water Supply	Part 4 – Bacterial Compliance	Part 5 - Protozoal Compliance	Requirements to meet compliance/Comments
Waimārama	Compliant	Compliant	
Haumoana/Te Awanga		Compliant	
Ōmāhu		Compliant	
Whakatū		Compliant	New WTP currently programmed to be operational September 22.
Clive		Compliant	
Te Pōhue		Partial Compliance	New WTP fully commissioned and compliant part way through compliance period.
Hastings		Partial Compliance	<u>Wilson WTP</u> – Compliant. <u>Brookvale WTP</u> - Compliant . <u>Portsmouth WTP</u> – Currently compliant but under proposed standards will require U.V treatment installation (Emergency supply only). <u>Frimley WTP</u> – New WTP currently programmed to be operational September 22. <u>Eastbourne WTP</u> – Waiaroha WTP currently programmed to be fully operational July 2023.
Whirinaki/Esk		Not Compliant	New WTP currently programmed to be operational May 22.
Waipātiki		Not Compliant	New WTP currently programmed to be operational August 22.
Waipatu		Not Compliant	WTP and monitoring improvements required to be implemented June 22. Future connection to Hastings supply.

Project List

HDC Projects Ops&Mon Report March 2022

PROJECT INFORMATION			PROJECT PROGRESS			COMMENTS
#	Asset	Project Description / Name	Phase	Phase Progress [%]	Overall Project Status	Notes
42	Bridges	Tawa	5 Construction	15%	OK	
40	Bridges	HPMV Evaluations Year 4 - 10	1 Report	100%	Complete	
86	Bridges	HPMV 151 - Seafield No. 1	1 Report	100%	Complete	
87	Bridges	HPMV 812 - Louisa	1 Report	100%	Complete	
48	Bridges	Bridge Evaluations 2021/22 (Arapaonui Low Level Bridge, Lambs Hill No.1 Bridge, Rossers Bridge, Te Apati No.4 Bridge)	2 Investigation	100%	Complete	
49	Bridges	Material Testing - Bridge Evaluations	2 Investigation	100%	Complete	
51	Bridges	Rissington Bridge Vertical Clearance MSQA	5 Construction	100%	Complete	
52	Bridges	Bridge 114 - Moka Moka			Hold	
47	Bridges	Bridge Evaluations 2021/22 (Grants Overhead, Mangarau, Awanui, Havelock Culvert)	1 Report	80%	OK	
44	Bridges	Material Testing - Bridge Evaluations	2 Investigation	50%	OK	
50	Bridges	Forecasting Tool	2 Investigation	80%	OK	
54	Bridges	General Technical Advice - Bridges	2 Investigation	Ongoing	OK	
96	Bridges	Bridge Strengthening	3 Design	50%	OK	Peach Gully, Rossers, Arapaonui (delay), Lambs hill no 1
104	Bridges	Bridge 107 Kaiwaka Strengthening	3 Design	40%	OK	
43	Bridges	Heays Gorge	5 Construction	15%	OK	
10	Combined 3 Waters	Lyndhurst BWS	6 Liability Period	100%	Complete	
45	Combined 3 Waters	General Technical Advice - Three Waters	2 Investigation	Ongoing	OK	
52	Combined 3 Waters	General Technical Advice - Three Waters	2 Investigation	Ongoing	OK	
69	Combined 3 Waters	3Ws ALL Defects	6 Liability Period	0%	OK	
2	Consent and Environmental	CMP Operations	1 Report	100%	Complete	
41	Consent and Environmental	Ōmarunui Landfill Plant Management	1 Report	100%	Complete	
1	Consent and Environmental	Stormwater Replacement Consent	1 Report	80%	OK	Consent lodged on the 25th of February. Hui to be held on the 8th of April to inform any updates if required. Iwi groups currently assessing information to provide feedback to HDC.
68	Consent and Environmental	WWTP 9Y Review	1 Report	15%	OK	
110	Consent and Environmental	Landfill advice and compliance reporting	1 Report	40%	OK	
63	Drinking Water	Ōmāhu Drinking Water Upgrade	3 Design	40%	OK	
26	Drinking Water	Middle Road Drinking Water Main	5 Construction	95%	OK	
9	Drinking Water	Water Model and Strategy	1 Report	100%	Complete	
27	Drinking Water	Reservoir Programme	2 Investigation	100%	Complete	
25	Drinking Water	Te Aute Road Drinking Water Main	5 Construction	100%	Complete	
28	Drinking Water	Florence Place Drinking Water Renewal	6 Liability Period	100%	Complete	
30	Drinking Water	Belmont, Everest, Ashford Drinking Water Renewal	4 Procurement	0%	OK	
7	Drinking Water	Water Safety Plans	1 Report	60%	OK	
8	Drinking Water	Eskridge fire fighting	2 Investigation	40%	OK	
8	Stormwater	HDC Dams	1 Report	100%	Complete	
29	Stormwater	Karamū Road South Stormwater	2 Investigation	100%	Complete	
21	Stormwater	Arataki Road Stormwater	6 Liability Period	100%	Complete	
22	Stormwater	Kopanga Road Stormwater	6 Liability Period	100%	Complete	
23	Stormwater	Gordon Road Puriri to Kennedy SW - GHD	3 Design		Deferred	
24	Stormwater	Caroline Road Extension Temp Works_ GHD	1 Report		Hold	Awaiting HDC confirmation to proceed
25	Stormwater	Caroline Road Extension Perm Works - GHD	1 Report		Hold	Awaiting HDC confirmation to proceed
26	Stormwater	Aotea stormwater	3 Design	75%	OK	
27	Transportation	Brookvale design - Stages 4 and 5 (GHD)	3 Design	15%	OK	
55	Transportation	Tauroa Rd retaining wall face renewal/refurbishment	5 Construction	5%	OK	
80	Transportation	Mad Mile Road Safety Audit	1 Report	100%	Complete	
74	Transportation	St Georges Curve RP 1500	2 Investigation	0%	Complete	
76	Transportation	Maraekakaho-Stock Right Turn	2 Investigation	100%	Complete	
77	Transportation	Heretaunga roundabout investigation	2 Investigation	100%	Complete	
78	Transportation	Whakatu Traffic Calming	3 Design	100%	Complete	
31	Transportation	Arbuckle Road Construction	6 Liability Period	100%	Complete	
56	Transportation	Middle Rd Shared Path	5 Construction	65%	Caution	Delays due to bad weather events.

Project List

HDC Projects Ops&Mon Report March 2022

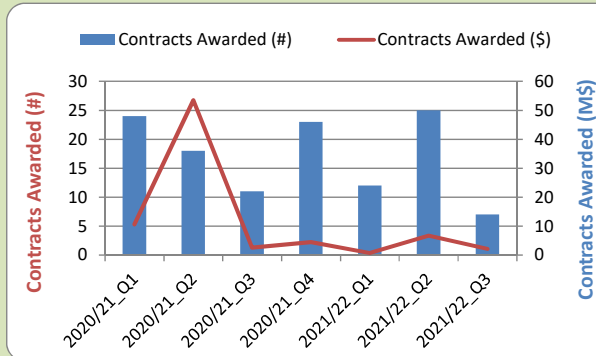
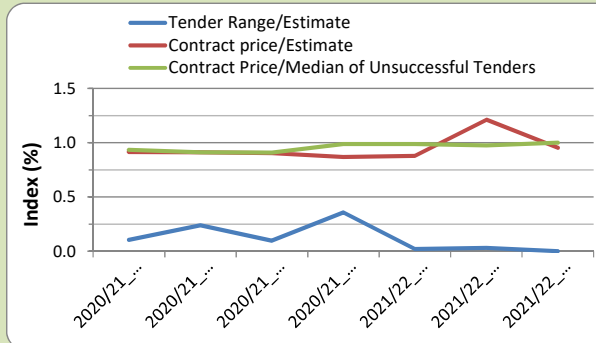
PROJECT INFORMATION			PROJECT PROGRESS			COMMENTS
#	Asset	Project Description / Name	Phase	Phase Progress [%]	Overall Project Status	Notes
61	Transportation	Delineation improvements	3 Design	0%	Deferred	
62	Transportation	Middle Rd Corridor Design	3 Design	0%	Deferred	
84	Transportation	Havelock Rd / Karanema Roundabout	3 Design		Deferred	
59	Transportation	Tauroa Rd Stage 2	3 Design	70%	Hold	
60	Transportation	Simla Avenue 820m - RP 0-820 - Te Mata Rd to Greenwood Ave	3 Design		Hold	
61	Transportation	Caroline / Frederick intersection	1 Report	10%	OK	
62	Transportation	Corridor crash studies FY21/22	1 Report	10%	OK	
111	Transportation	Stapleford Wall (Middle Road)	1 Report	50%	OK	
46	Transportation	General Technical Advice - Transport	2 Investigation	Ongoing	OK	
53	Transportation	General Technical Advice - Transport	2 Investigation	Ongoing	OK	
60	Transportation	Karamu Road - Grove to Collinge	2 Investigation	90%	OK	
	Transportation	Te Mata Peak Stage 2 and 3	2 Investigation	50%	OK	
64	Transportation	Percival and Evenden Intersection	2 Investigation	20%	OK	
67	Transportation	Tōmoana Fitzroy & Nelson Fitzroy	3 Design	10%	OK	
75	Transportation	Ruahapea / Ōtene	2 Investigation	90%	OK	
77	Transportation	Tollemache-Riversley	3 Design	90%	OK	
79	Transportation	Taihape Road Guardrail Intervention - Stg. 2	3 Design	40%	OK	
80	Transportation	Stortford Lodge Roundabout	2 Investigation	100%	OK	
81	Transportation	Lyndhurst-Nottingly Roundabout	2 Investigation	75%	OK	
82	Transportation	Waimarama Road AWPT	2 Investigation	75%	OK	
98	Transportation	Kahuranaki road 7486-8115	2 Investigation	30%	OK	
100	Transportation	Brookvale Development Package 2	2 Investigation	25%	OK	
113	Transportation	Karamu rd St Aubyn Corridor Studies	2 Investigation	90%	OK	
57	Transportation	Te Mata Peak rd CMP implementation	3 Design	85%	OK	
35	Transportation	Mt Erin Road	5 Construction	70%	OK	
109	Transportation	Tauroa Boardwalk	5 Construction	95%	OK	
112	Transportation	Transportation ALL Defects	6 Liability Period	0%	OK	
37	Transportation / 3 Waters	Maraekākaho / York Rd Roundabout	3 Design	50%	Caution	Estimated construction costs has increased significantly due to new roundabout position.
38	Transportation / 3 Waters	Gum Tree Block	3 Design	60%	Caution	Very tight timeframes set out in the CIP agreement - due to go to tender late May 2022.
24	Transportation / 3 Waters	Howard Street Development	5 Construction	5%	OK	
32	Transportation / 3 Waters	Ōmāhu Chatham Roundabout	5 Construction	75%	OK	
33	Transportation / 3 Waters	Flaxmere Town Centre	5 Construction	20%	Caution	Construction ongoing, earthworks and service installation
11	Transportation / 3 Waters	Asset Management Co-ordination Report / Potholing Contract	1 Report	100%	Complete	
34	Transportation / 3 Waters	Iona Development	3 Design	100%	Complete	
39	Transportation / 3 Waters	Te Mata Peak Road AWPT	3 Design	45%	Complete	
38	Transportation / 3 Waters	Warwick Road AWPT	5 Construction	95%	Critical	Contruction works to finish on the 29th of April.
58	Transportation / 3 Waters	Napier Crosses Roundabout	5 Construction	1%	Caution	Tight construction programme being monitored.
65	Transportation / 3 Waters	Brookvale Development Package 1	3 Design	50%	OK	
66	Transportation / 3 Waters	Brookvale Development Package 3	3 Design	10%	OK	
33	Transportation / 3 Waters	Ōmāhu Henderson Roundabout	6 Liability Period	50%	OK	
36	Transportation / 3 Waters	Irongate Industrial Roundabout	6 Liability Period	58%	OK	
3	Wastewater	Inland Trunk Sewers - Planning	1 Report	100%	Complete	

Project List

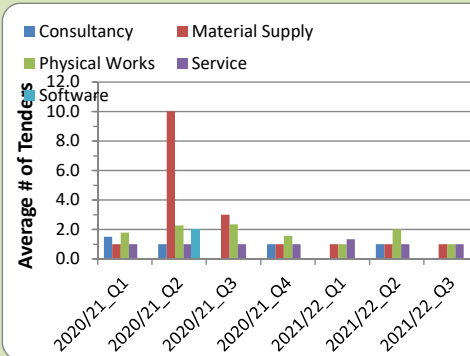
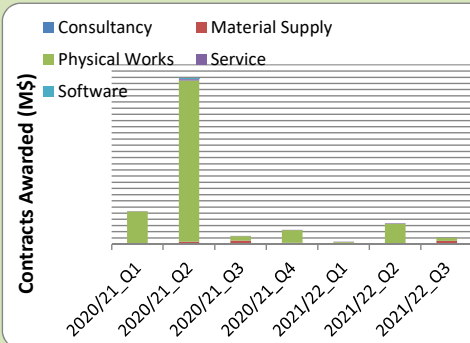
HDC Projects Ops&Mon Report March 2022

PROJECT INFORMATION			PROJECT PROGRESS			COMMENTS
#	Asset	Project Description / Name	Phase	Phase Progress [%]	Overall Project Status	Notes
17	Wastewater	Renewal Planning (reticulation)	1 Report	100%	Complete	
13	Wastewater	Outfall Renewal Programme - Manifold Land Based	2 Investigation	100%	Complete	
14	Wastewater	WWPS Renewal Programme	2 Investigation	100%	Complete	
18	Wastewater	Urban Trunk Investigations	2 Investigation	100%	Complete	
19	Wastewater	Maraekākaho Rd WW	4 Procurement	100%	Complete	
12	Wastewater	Outfall Renewal Programme - Diffuser Inspection	5 Construction	100%	Complete	
16	Wastewater	Reticulation Lining Contract	5 Construction	100%	Complete	
20	Wastewater	Emergency Beach Outfall	5 Construction	100%	Complete	
5	Wastewater	School Road Rising Main	6 Liability Period	100%	Complete	
6	Wastewater	Park Road Rising Mains	6 Liability Period	100%	Complete	
71	Wastewater	Inland and Urban Trunks Wastewater Renewals: Planning & Prioritisation	2 Investigation	95%	OK	
73	Wastewater	WW Pump Stations Renewals	2 Investigation	95%	OK	
23	Wastewater	Eastern Interceptor Trunk Wastewater Main	4 Procurement	0%	OK	
72	Wastewater	Maraekākaho, Campbell, Bledisloe Upgrades	4 Procurement	100%	OK	
103	Wastewater	Outfall Renewal Programme - Manifold Land Based	4 Procurement	0%	OK	
15	Wastewater	CCTV and Trenchless Repair	5 Construction	0%	OK	
70	Wastewater	Diffuser Inspection_ PRJ15-45	5 Construction	95%	OK	
102	Wastewater	Emergency Beach Outfall	5 Construction	0%	OK	
4	Wastewater	Inland Trunk Sewers - Relining MSQA	6 Liability Period	0%	OK	

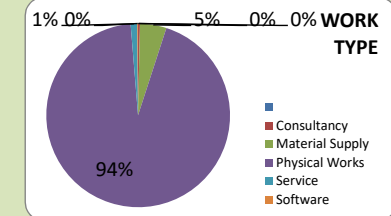
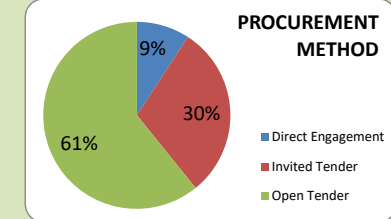
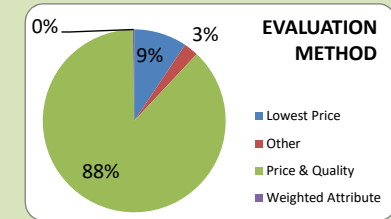
MARKET RANGE INDICATORS:



#N/A
 (# of suppliers / # of contracts)



PROCUREMENT TYPE ANALYSIS:
 [by Value of Contracts Awarded]



2021/22 [Q3] Contract Schedule

(1) Other costs can include site investigations, design and consultancy fees, supply of materials and supporting activities delivered via existing maintenance contracts and by others

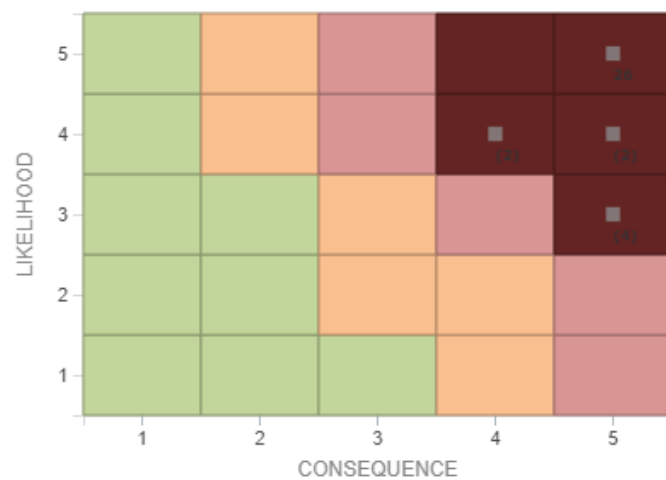
Index #	Month	Contract #	Contract Name	Contract Estimate	Tenders	Range of Tenders	Selected Tenderer	Accepted Tender Value	Other Costs [see note 1]	Total	Funds Allocated	Variance
1	Feb	CON2021099	Bridge 119 Heays Gorge Construction	\$587,200	1	\$584,570 to \$584,570	Downer NZ Ltd	\$584,570	\$73,843	\$658,413	\$716,870	\$58,457
2	Feb	CON2021100	Bridge 330 Tawa Construction	\$569,555	1	\$461,143 to \$461,143	Downer NZ Ltd	\$461,143	\$59,872	\$521,015	\$613,244	\$92,229
3	Mar	CON2022014	Tauroa Reserve - Jumps Remediation	\$12,000	1	Negotiated	Southstar Trails	\$9,979	\$0	\$9,979	\$10,000	\$21
4	Mar	CON2022011	Frimley Park Playground Concept	\$5,000	1	Negotiated	Creo Space Limited	\$4,280	\$0	\$4,280	\$5,000	\$720
5	Mar	CON2022020	Xmas Lighting 2022	\$8,980	1	\$8,980 to \$8,980	Boffa Miskell	\$8,980	\$0	\$8,980	\$10,000	\$1,020
6	Mar	CON2022021	City Centre Activations 2022/23 Fotoiwi Charitable Trust	\$30,000	1	\$30,000 to \$30,000	Fotoiwi Charitable Trust	\$30,000	\$0	\$30,000	\$30,000	\$0
7	Mar	CON2022025	Flaxmere Park Skate Park - Civil Works	\$883,000	1	Negotiated	Angus McMillan Concrete	\$1,030,918	\$0	\$1,030,918	\$883,000	-\$147,918
8												
9												
10												
11												
12												
13												
14												
15												
16												
17												
18												
19												
20												
21												
22												
23												
24												
25												
26												

[1] Other costs include site investigations, design and consultation fees, supply of materials and supporting activities delivered via existing maintenance contracts and by others

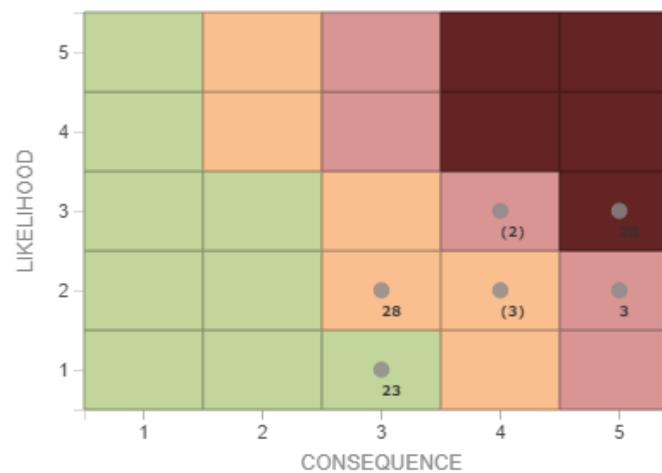
Appendix 4 – HDC Strategic Risk Register

Strategic Risk register as at 8 April 2022

Inherent Risk



Current Risk



ID	Description	Trend	Details	Inherent Risk	Residual Risk
26	Failure of climate adaptation	↔	Lack of knowledge, protracted decision making or insufficient application of resources may cause climate change adaptation measures to fail adversely impacting economic, social and cultural wellbeing.	Extreme	Extreme
3	People Health, Safety & Wellbeing	↔	Exposure to health & safety risks (as a result of activities undertaken or directed by Council) which could result in serious health effects to workers, customers and public.	Extreme	High
22	Water Quality & Quantity	↔	As a result of climate change and human activities, there may not be a sustainable quantity of quality water to support the communities economic, social and environmental wellbeing aspirations.	Extreme	High
21	Significant Operational Service Failure	↔	Operational failure that may have a material impact on the delivery of Council services to the community.	Extreme	High
25	Growth planning	↑	Failure to accurately understand community needs may lead to poor growth management planning that compromises delivery of the services required by the community, adversely affecting economic, social and cultural wellbeing, and impacting Council's ability to achieve LTP objectives.	Extreme	Medium
28	Significant statutory reform	↑	Failure to proactively adapt to statutory changes could adversely affect economic, environmental, social or cultural wellbeing, and cause significant delays and/or barriers to Council's delivery of LTP objectives.	Extreme	Medium
30	Failure to address ESG&C expectations	↔	Failure to address Environmental, Social, Governance (ESG) and Cultural expectations during decision making processes may contribute to increasing levels of inequity, resulting in legal implications, financial costs, significant reputational impacts or damage to the environment.	Extreme	Medium
31	Truth Decay	↑	Increasing momentum towards the four trends of the 'Truth Decay' phenomenon, may lead to the erosion of civil discourse and disengagement of individuals from political institutes, resulting in an ability for Council to engage the community, plan for growth, or execute delivery of strategic goals effectively.	Extreme	Medium
23	Financial Sustainability	↔	Due to over committing to work programmes the financial sustainability of the Council may be compromised affecting delivery of all LTP goals.	Extreme	Low