

Thursday, 15 September 2022

*Te Hui o Te Kaunihera ā-Rohe o Heretaunga*

**Hastings District Council**

**Operations and Monitoring Committee Meeting**

*Kaupapataka*

# Attachments Under Separate Cover

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*Te Rā Hui:*  
Meeting date: **Thursday, 15 September 2022**

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*Te Wā:*  
Time: **1.00pm**

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*Te Wāhi:*  
Venue: **Council Chamber  
Ground Floor  
Civic Administration Building  
Lyndon Road East  
Hastings**

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**TE KAUNIHERA Ā-ROHE O HERETAUNGA**

ITEM	SUBJECT	PAGE
<b>5.</b>	<b>NON-FINANCIAL PERFORMANCE REPORT FOR THE YEAR ENDED 30 JUNE 2022</b>	
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<b>7.</b>	<b>DRAFT FINANCIAL YEAR END RESULTS 30 JUNE 2022</b>	
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# Our reporting framework

In this section you will find a summary of performance followed by detailed performance statements as follows:

## Level One

Future Aspirations

## Level Two

Levels of Service

Customer Experience Measures

Key Actions

## Level Three

Asset Improvement Plans

The Council has a **three level reporting** framework.

**Level One Future Aspirations** – has a future-looking focus and measures desired trends over time.

**Level Two Today's Commitments** – is about the commitments made in the short term to our community.

**Level Three Smart Business** – is more internally focused and is about the Council being the best organisation it can be.

Monitoring progress

Year-end progress report  
on Council’s Long Term  
Plan Commitments –  
as at June 2022



# Summary non-financial performance

## Introduction

The pages which follow outline in detail how the Council has progressed against its performance management framework within its 2021-2031 Long Term Plan. This report marks the first year of reporting against the 2021-2031 Long Term Plan. A summary of our progress at the end of Year One is as follows:

### Level One: Future Aspirations

The information on progress toward future aspirations is best measured by shifts over time. These measures are largely on track.

### Level Two: Today's Commitments

#### Key actions

There are 33 key actions contained within the Long Term Plan 2021-2031. All actions are on track or completed.

#### Levels of service and customer experience

There are 70 measures focused on the annual commitments made to the community. They relate both to the things Council provides (Levels of Service) and to how the customer interacts with Council's services (Customer Experience). The aim of Council is to fully achieve/substantially achieve these. For reporting purposes, we group our activities into the following groups:

- Water and Roads
- Safe, Healthy and Liveable Communities
- Economic and Community Development
- Governance and Support Services

In brief the Council's achievements are as follows:

#### Levels of Service (63 measures)

Group of activities	Fully achieved	Substantially achieved (98.5%-99%)	Not achieved
Water & Roads	16 (76%)	1(5%)	4 (19%)
Safe, Healthy & Liveable Communities (Note i)	19 (86%)	2(9%)	1 (5%)
Economic & Community Development (Note ii)	5 (56%)	-	4 (44%)
Governance & Support Services	7 (100%)	-	-

Notes:

i and ii. -The Toitoti Hawke's Bay Arts & Events Centre measures are not applicable at this time due to it needing to be fully operational for a period to be able to be measured.

Note: 2 water supply measures awaiting external reporting

#### Customer Experience (7 measures)

Group of activities	Fully achieved	Substantially achieved (98.5%-99%)	Not achieved
Governance and Support Services (Note i)	-	-	1 (100%)
Safe, Healthy & Liveable Communities (Note ii)	1 (25%)	-	3 (75%)

Notes:

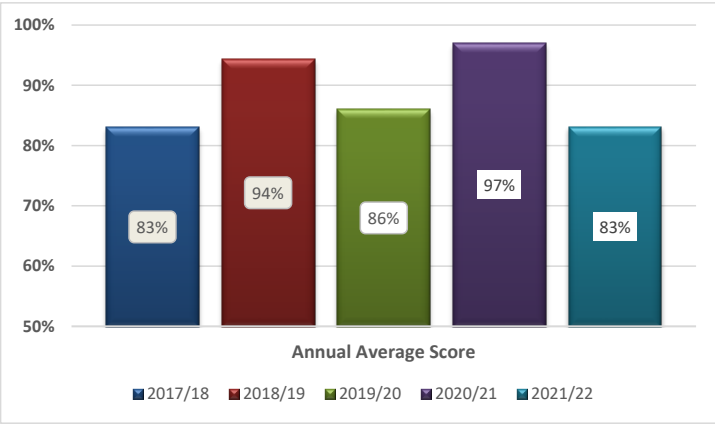
i. Mystery Shopper satisfaction survey not undertaken at the Call Centre due to impact of Covid-19.

ii. Parks user satisfaction was not measured in 2021/22 due to impact of Covid-19.

Customer Service Centre: Mystery Shopping

A mystery shopper programme continues with ‘shoppers’ visiting Council to measure the service delivered against a set of pre-determined criteria. The assessment focuses on the surroundings in the centre, wait times, interaction with the customer and subject knowledge. The standards are high, staff strive to create a welcoming environment and ensure all customers are able to easily access the services or information required.

Yearly Comparative Performance – Customer Service Centre Mystery Shopper Results  
CUSTOMER SERVICE CENTRE MYSTERY SHOP RESULTS



Note: The 2017/18 result is skewed by an isolated mystery shop issue which has been resolved

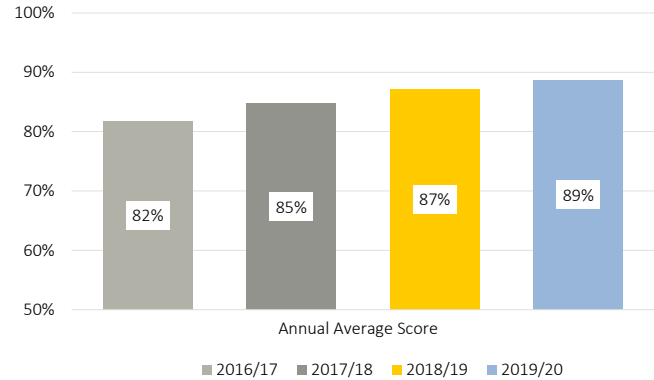
Note: The 2021/22 result contains a few instances where the customer did not rate it as a negative experience but expected more detailed information. This is being followed through.

Contact Centre: Mystery Shopping

The Mystery Shop calling partnership with the Palmerston North City Council was put on hold in 2020/21 due to operational pressures at both Council. Internal call assessments and staff coaching continued to ensure a consistent high quality customer experience is provided.

**Note:** The table opposite therefore shows historical performance only.

Yearly Comparative Performance – Contact Centre Mystery Shopper Results  
CONTACT CENTRE MYSTERY SHOP RESULTS



Level Three: Smart Business

Asset improvement plans

A significant amount of Council’s expenditure is allocated to maintaining the core assets for the community. The Council’s detailed Asset Management Plans set out what we know about our assets and the future needs in terms of renewal, maintenance and new capital requirements.

The focus during 2021/22 was the ongoing implementation of improvement items as identified within those plans which were adopted as part of the 2021-2031 Long Term Plan.

These plans have had both internal and external review and have been assessed as fit for purpose. More details in respect of the key matters contained within these plans can be found in the Infrastructure Strategy within the Long Term Plan.

## Level One – Future Aspirations

### Roads & Footpaths

Future aspirations	Baseline performance	Future target	Progress
<b>FGO1</b> Modal shift to walking/cycling.	11% predicted 20/21.	7% annual increase over 20/21 baseline – more than 12% in 2021/22.	<ul style="list-style-type: none"> <li><b>Not Measured</b> - National reporting against this measure commences in 2023.</li> </ul>
<b>FGO2</b> Walking and cycling trips.	5,500 (2018 baseline)	10% annual increase – more than 6,000 in 2021/22.	<ul style="list-style-type: none"> <li><b>Not Measured</b> - National reporting against this measure commences in 2023.</li> </ul>
<b>FGO3</b> Greenhouse gas emissions from transport.	313,500 tonnes carbon dioxide equivalent (predicted 20/21)	Less than 295,800 in 2021/22.	<ul style="list-style-type: none"> <li><b>Substantially on Track</b> – 331,326 in 2021.</li> </ul>
<b>FGO4</b> Network inaccessibility	% of network inaccessible to Class 1 and 50 Max vehicles 11.18% (predicted 20/21)	3.21% in 2021/22	<ul style="list-style-type: none"> <li><b>On Track</b> – 0.53% in 2021/22.</li> </ul>
<b>FGO5</b> Network availability	% of network available to HPMV vehicles 17.5% (predicted 20/21)	22.9% in 2021/22	<ul style="list-style-type: none"> <li><b>Substantially on Track</b> - 20.96% of network available to HPMV vehicles.</li> </ul>
<b>FGO6</b> Unplanned road closures	Journeys affected due to unplanned road closures Not more than 500,000 pa	Less than 500,000	<ul style="list-style-type: none"> <li><b>Not Measured</b> – will be tracked via new maintenance contracts.</li> </ul>



Safe, Healthy & Liveable Communities

Future aspirations	Baseline performance	Future target	Progress
<b>FG07</b> Public buildings meet minimum earthquake standards (34% of new building standard).	62.04%	100% by 2033 meeting future legislative standards.	<p><u>Percentage of current compliance with requirements set by EPB Methodology</u></p> <p><b>On Track – 93.3%</b> (Note; the legislation sets specific timeframes for remediation of earthquake-prone buildings. All earthquake-prone buildings in Hastings District must be remediated by 1 July 2037.</p> <p>The Building Act 2004, <i>Subpart 6A—Special provisions for earthquake-prone buildings</i> regulates which buildings in the Hastings District are captured and profiled using the new EPB methodology.</p> <ul style="list-style-type: none"> <li>344 buildings have been profiled within the profile categories of the EPB Methodology and are/were therefore potentially earthquake-prone.</li> <li>Of the 344 buildings, 237 are now excluded because they have been assessed or strengthened to ≥34% NBS, or are timber frame buildings.</li> <li>Of the remaining 107 buildings: <ul style="list-style-type: none"> <li>54 buildings have been identified as <u>potentially</u> earthquake prone (building owners are required to have seismic assessments completed), and</li> <li>53 buildings have been determined as <u>earthquake-prone</u> and owners must remediate the buildings within a specified timeframe.</li> </ul> </li> <li>Of the buildings currently identified as earthquake-prone, there are 7 building consents for strengthening with work at various stages.</li> <li>Note, to date within Hastings District there have been a total of 568 buildings assessed or strengthened &gt;34% NBS.</li> </ul>
<b>FG08</b> Increased recyclables diverted from landfill.	9,800 tonnes diverted	≥ 11,760 tonnes per annum by 2024 (20%).	<ul style="list-style-type: none"> <li><b>Substantially On Track</b> – 5,451 tonnes diverted via Hastings District Council services, NCC to report their tonnages separately.</li> <li>The recycling tonnage collected by HDC services had previously increased in the two years following the adoption of the Joint Waste Management and Minimisation Plan by 12.5%. However, due to the impact of COVID-19 and associated level of service disruptions, recycling tonnages fell below the baseline rate, they have since increased slightly but remained static over the past two years.</li> </ul>

Safe, Healthy & Liveable Communities			
Future aspirations	Baseline performance	Future target	Progress
FGO9 Decreased organic waste going to landfill.	28,580 tonnes	≤ 19,150 to landfill by 2024 (30%).	<ul style="list-style-type: none"><li>• <b>On Track</b> – 25,431 indicative tonnes (28.4%) – estimated in the Solid Waste Analysis Protocol Survey 2019. The organic waste reduction target is monitored through the Solid Waste Analysis Protocol surveys. These surveys are completed every three years and the survey was undertaken over May and June 2022. At the time of finalising this report the information was still being analysed and documented into a report to be presented to Council in the first half of the 2022/23 year.</li><li>• The total waste to Ōmarunui landfill decreased from 107,792 tonnes to 91,903 tonnes from the 2021/22 year. This decrease of 15,889 tonnes is significant and very pleasing.</li><li>• Diversion services at the Henderson Road Refuse Transfer Station saw 2,111 tonnes of green (garden) waste and 347 tonnes of timber diverted to reuse.</li></ul>

Level Two – Today’s Commitments

(A)    LEVELS OF SERVICE

Water Services

Detailed Mandatory Non-Financial Performance Measures (Department of Internal Affairs)

The performance measures in the tables below are required to be reported in accordance with section 261B of the Local Government Act 2002.

The baseline performance is based on 2020/21 actual information (unless otherwise stated).

Stormwater

Community Outcomes	Level of Service Statement	Performance Measure	Baseline Performance	2021/22 Target	2021/22 Achievement
<p><b>COUNCIL OBJECTIVE</b></p> <ul style="list-style-type: none"><li>The natural environment is enhanced and protected</li><li>Council services are green and healthy</li></ul>	<p>Council will provide a safe and reliable stormwater service and ensure that service interruptions are kept to a minimum.</p>	<b>DIA Non-Financial Performance Measure 1 – System Adequacy</b> The number of flooding events that occur in the Council’s district. For each flooding event, the number of habitable floors affected (expressed per 1,000 properties connected to the Council network).	0 (zero)	0 (zero) floors affected per 1,000 connections up to a 1 in 50 year ARI storm event.	<b>Achieved</b> - 0 (zero) floors affected per 1,000 connections up to a 1 in 50 year ARI storm event.
		<b>DIA Non-Financial Performance Measure 2 – Discharge Compliance</b> Compliance with Council’s resource consents for discharge from its stormwater system measured by the number of:	1		<b>Achieved</b> – as per below:
		a) Abatement notices	1	0 (zero) Abatement notices	0 (zero) Abatement notices
		b) Infringement notices	0	0 (zero) Infringement notices	0 (zero) Infringement notices
		c) Enforcement orders	0	0 (zero) Enforcement orders	0 (zero) Enforcement orders
		d) Convictions	0	0 (zero) Convictions	0 (zero) Convictions

<b>Stormwater</b>					
Community Outcomes	Level of Service Statement	Performance Measure	Baseline Performance	2021/22 Target	2021/22 Achievement
		<b>DIA Non-Financial Performance Measure 3 – Response Times</b> The median response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site.	41 mins	1 hour	<b>Achieved</b> - 58 mins response time.
		<b>DIA Non-Financial Performance Measure 4 – Customer Satisfaction</b> The number of complaints received by Council about the performance of its stormwater system, expressed per 1,000 properties connected to the Council's stormwater system.	8.18	15 complaints per 1,000 connections.  NB: This is a baseline figure for stormwater-related complaints received in the past 8 years.	<b>Achieved</b> – 8.92 complaints received per 1,000 connections.
<b>Sewerage and the Treatment and Disposal of Sewage</b>					
Community Outcomes	Level of Service Statement	Performance Measure	Baseline Performance	2021/22 Target	2021/22 Achievement
<b>COUNCIL OBJECTIVE</b>	Council will provide a safe and reliable wastewater service and ensure that service interruptions are kept to a minimum.	<b>DIA Non-Financial Performance Measure 1 –</b> Number of dry weather sewerage overflows from the Council's wastewater system, expressed per 1000 sewerage connections to that sewerage system.	0.28	5 per 1,000 connections per annum	<b>Achieved</b> – 0.46 per 1,000 connections
<ul style="list-style-type: none"> <li>The natural environment is enhanced and protected</li> </ul>		<b>DIA Non-Financial Performance Measure 2 –</b> Compliance with Council's resource consents for discharge from its sewerage system measured by the number of:	0		<b>Substantially Achieved</b> – While no resource consent breaches have been recorded in the 2021/22 year, the Council are awaiting on official outcome from the Hawkes Bay Regional Council following the June Whakatū wastewater spill which resulted in a non-
		(a) Abatement notices	0	0 (zero) Abatement notices	
		(b) Infringement notices	0	0 (zero) Infringement notices	
		(c) Enforcement orders	0	0 (zero) Enforcement orders	
<ul style="list-style-type: none"> <li>Council services are green and healthy</li> </ul>		(d) Convictions	0	0 (zero) Convictions	

Sewerage and the Treatment and Disposal of Sewage

Community Outcomes	Level of Service Statement	Performance Measure	Baseline Performance	2021/22 Target	2021/22 Achievement
					compliance at the Wastewater Treatment Plan.
		<b>DIA Non-Financial Performance Measure 3 –</b> Where the Council attends to sewerage overflows resulting from a blockage or fault in the Council's sewerage system, the following median response times are measured:			
		(a) Attendance time: From the time that the Council receives notification to the time that service personnel reach the site, and	40 minutes	1 hour response time to site (attendance time)	<b>Not achieved</b> – 41 minutes
		(b) Resolution time: From the time that the Council receives notification to the time that service personnel confirm resolution of the blockage or other fault reach the site.	3.22 hours	1 day permanent repair completed (resolution time)	<b>Achieved</b> – 3.08 hours
		<b>DIA Non-Financial Performance Measure 4 –</b> Total number of complaints received by the Council about any of the flowing: (a) Sewage odour (b) Sewerage system faults (c) Sewerage system blockages (d) The Council's response to issues with its sewerage system Expressed per 1,000 connections to the Council's sewerage system.			
			28.01	30 complaints – Count expressed per 1,000 connections per annum	<b>Achieved</b> – 21.54



Water Supply

Community Outcomes	Level of Service Statement	Performance Measure	Baseline Performance	2021/22 Target	2021/22 Achievement
<p><b>COUNCIL OBJECTIVE</b></p> <ul style="list-style-type: none"> <li>Water and land resources are used wisely</li> <li>The natural environment is enhanced and protected</li> <li>Council services are green and healthy</li> </ul>	<p>Water Supply – Ensuring healthy drinking water through the provision and effective management of water services.</p>	<p><b>DIA Non-financial performance Measure 1 – (safety of drinking water)</b></p> <p>The extent to which the local authority's drinking water supply complies with:</p>			<b>NZ drinking water standards</b>
		(a) Part 4 of the drinking-water standards (bacteria compliance criteria), and	Part A – 100%	Percentage Compliance 100%	<p><b>A: Part 4 Bacteria compliance criteria</b></p> <p><b>Achieved –</b></p> <p>All Hastings District Council water supplies were assessed as compliant with Section 4 (Bacteriological compliance criteria) of the DWSNZ 2005 (Revised 2018)</p>
		(b) Part 5 of the drinking-water standards (protozoal compliance criteria).	Part B – Not Achieved	Target 100%	<p><b>B: Part 5 Protozoa compliance criteria</b></p> <p><b>Not Achieved –</b></p> <p><i>Compliant with Secure bore water criteria:</i></p> <p>Portsmouth Road (Flaxmere), Whakatū, Clive (Changed from compliance with Secure Groundwater to U.V disinfection criteria within period following commissioning of new WTP, Clive emergency supply Ferry Road WTP compliant for secure groundwater).</p> <p><i>Compliant with Cartridge Filtration and U.V disinfection criteria where applicable:</i></p> <p>Omāhu, Brookvale Road (Havelock North), Wilson Road (Flaxmere), Waimārama, Haumoana/Te Awanga, Te Pōhue.</p>

**NOTE:**

*Detailed investigations and risk assessments of the Hastings groundwater sources in 2017 and 2018 resulted in the reclassification of many of Hastings District Council's water sources to a non-secure status.*

*This now necessitates treatment to fully meet the protozoal compliance criteria in the DWSNZ.*

*The HDC Drinking Water Strategy will deliver new compliant treatment systems to the remaining non-compliant supplies; Waipātiki, Frimley and Eastbourne as well as add U.V treatment to the Whakatu supply within the 22/23 reporting period.*

Water Supply

Community Outcomes	Level of Service Statement	Performance Measure	Baseline Performance	2021/22 Target	2021/22 Achievement
					<p>Parkhill was connected to the Haumoana/Te Awanga water supply in July 2021 and is now compliant as a zone of this supply.</p> <p><b>Not Compliant:</b></p> <p>Whirināki &amp; Esk – Not compliant due to U.V and cartridge filtration not being recognised by current drinking water standards. (Compliant from August 2022 following the completion of new WTP).</p>
		<p><b>DIA Non-Financial performance Measure 2 – (maintenance of the reticulation network)</b></p> <p>The percentage of real water loss from the local authority's networked reticulation system.</p> <p>(including a description of the methodology used to calculate this).</p> <p>*Baseline performance has been updated from improved data accuracy</p>	29.8%*	20% Percentage real losses or other recognised industry standard as specified in the Hastings District Council's 'Water Conservation and Demand Management Strategy'.	<b>Awaiting external reporting information</b>
		<p><b>DIA Non-Financial performance Measure 3 – (fault response times)</b></p> <p>Where the local authority attends a call-out in response to a fault or unplanned interruption to its networked reticulation system, the following median response times are measured:</p>		95% achievement rate.	
		(a) attendance for urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and	42 minutes	Urgent – 1 hour response time to site (Note i).	<b>Achieved</b> – The median time to respond to urgent call-outs was 52 minutes.

Water Supply

Community Outcomes	Level of Service Statement	Performance Measure	Baseline Performance	2021/22 Target	2021/22 Achievement
		(b) resolution of urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption	3.09 hours	Urgent – 2 hour restoration of service.	<b>Achieved</b> – The median restoration time was 1.43 Hours.
		(c) attendance for non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and	23.95 hours	Non-urgent – 3 days response time to site (Note i).	<b>Achieved</b> – The median time to respond to non-urgent call-outs was 2.15 Days.
		(d) resolution of non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.	2.90 days	Non-urgent – 7 days call resolution	<b>Achieved</b> – The median restoration time was 3.97 days.
		<b>DIA Non-Financial performance Measure 4 – (customer satisfaction)</b>  The total number of complaints received by the local authority about any of the following:  (a) drinking water clarity (b) drinking water taste (c) drinking water odour (d) drinking water pressure or flow (e) continuity of supply, and (f) the local authority's response to any of these issues expressed per 1,000 connections to the local authority's networked reticulation system.	11.87	3  Count expressed per 1,000 connections per annum	<b>Not Achieved</b> – 185 complaints per 1,000 connections. <b>Note:</b> A change in measurement methodology has been applied for the 2021/22 year to address interpretation of this measure. Previously the total number of complaints received were not verifiable as they were considered incomplete. Council have implemented measures to ensure all calls are now being correctly captured both within Council and after hours. For example, where a single issue is identified and multiple calls are received for that issue, all calls are now recorded against this measure – formally it would have been recorded as 1 single complaint. Therefore a new baseline has been established this year which is now out of alignment with the Long Term Plan target.

Water Supply					
Community Outcomes	Level of Service Statement	Performance Measure	Baseline Performance	2021/22 Target	2021/22 Achievement
		DIA Non-performance Measure 5 – (demand management)  The average consumption of drinking water per day per resident within the territorial authority district.	479	410 litres per day per resident.	Awaiting external reporting information

### Roads and Footpaths

Detailed Mandatory Non-Financial Performance Measures (Department of Internal Affairs)

The performance measures in the tables below are required to be reported in accordance with section 261B of the Local Government Act 2002.

The baseline performance is based on 2020/21 actual information unless otherwise stated.

Community Outcomes	Performance Measure	Baseline Performance	2021/22 Target	Achievement 2021/22
<p><b>COUNCIL OBJECTIVE</b></p> <ul style="list-style-type: none"> <li>The transport network links people, goods and opportunities</li> </ul>	<p><b>DIA Non-Financial Performance Measure 1 –</b> <a href="#">Road safety</a></p> <p>The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number.</p>	36	<p>Reducing trend of fatality and serious injury from previous year.</p> <p>(Base level = 40 fatalities and serious crash injuries on the local road network) based on 2017-19 average. 2021/22 target 38.</p>	<b>Not Achieved</b> – 39 fatalities and serious crash injuries in 2021/22.
	<p><b>DIA Non-Financial Performance Measure 2 –</b> <a href="#">Condition of the sealed road network</a></p> <p>The average quality of ride on a sealed local road network, measured by smooth travel exposure.</p>	93%	<p>90% smooth travel exposure.</p> <p>(Average quality of ride)</p>	<b>Achieved</b> – 91% in 2021/22.
	<p><b>DIA Non-Financial Performance Measure 3 –</b> <a href="#">Maintenance of a sealed local road network</a></p> <p>The percentage of the sealed local road network that is resurfaced.</p>	6.5%	6.0% of sealed local road network is resurfaced per annum.	<b>Achieved</b> – 6.4% of local road network resurfaced.
	<p><b>DIA Non-Financial Performance Measure 4 –</b> <a href="#">Condition of footpaths within the local road network</a></p> <p>The percentage of footpaths within a territorial authority district that fall within the level of service or service standard for the condition of footpaths that is set out in the territorial authority's relevant document (such as its annual plan, activity management plan, asset management plan, annual works programme or Long Term Plan).</p>	0.33%	No more than 1.5% of footpaths classified poor or worse as measured by Council's condition rating system.	<b>Achieved</b> – 0.26% of footpaths classified poor or worse.
	<p><b>DIA Non-Financial Performance Measure 5 –</b> <a href="#">Response to Service Requests</a></p> <p>The percentage of customer service requests relating to roads and footpaths to which the territorial authority responds within the timeframe specified in the Long Term Plan.</p>	99%	95% of customer service requests relating to roads and footpaths responded to within 28 days.	<b>Achieved</b> – 99% responded to within 28 days.



Safe, Healthy and Liveable Communities

Council Outcomes	Performance Measure	Baseline Performance 2020/21	Target 2021/22	Achievement 2021/22
<b>COUNCIL OBJECTIVE:</b> <ul style="list-style-type: none"> <li>Council services are green and healthy.</li> </ul>	Hours of operation at refuse transfer station.	Achieved	7 days per week.	<b>Achieved</b> – there were no closures to the Henderson Road Refuse Transfer or Blackbridge Refuse Stations during the year.
	Hours of operation at recycling depots.	7 days per week (Not achieved)	7 days per week.	<b>Achieved</b> – All rural recycling depots were fully operational during the year. Following a 12-month trial period a new permanent recycling depot established was at Waipātiki. The recycling depot in Martin Place has closed permanently and is no longer included in Council's reporting. The depot was on leased land which is no longer available for use.
	Hours of operation at landfill.	Substantially Achieved	1 landfill (limited weekend opening)	<b>Substantially Achieved</b> – Operations at the landfill were temporarily paused on the afternoons of Tuesday 14 June and Wednesday 15 June (2 hours on each occasion) due to high winds that made the site unsafe and created a litter problem. The landfill was open 100% of its scheduled opening hours outside of these periods. Ōmarunui Landfill also operates on Saturday mornings.
	% of urban dwellings serviced by kerbside refuse and recycling services.	Achieved 92% urban collection	Weekly collection to 98% of urban dwellings within the collection areas	<b>Achieved</b> – 100% of properties in the collection zones were serviced throughout the year. Due to Covid-19 related issues, kerbside recycling was limited to just fibre (paper & cardboard) for a 3 week period.
<b>COUNCIL OBJECTIVE:</b> <ul style="list-style-type: none"> <li>Sustainable development is encouraged and carbon emissions are reduced.</li> </ul>	A District Plan current at all times within statutory timeframes.	Achieved	Achieved	<b>Achieved</b> - The district plan is largely operative bar one outstanding appeal and it conforms with all legislative changes. A certificate has been received from Ministry for the Environment to confirm that we are meeting the requirements for an electronic

Safe, Healthy and Liveable Communities

Council Outcomes	Performance Measure	Baseline Performance 2020/21	Target 2021/22	Achievement 2021/22
<ul style="list-style-type: none"> <li>The natural environment is enhanced and protected.</li> <li>Water and land resources are used wisely.</li> </ul>				district plan set down in the National Planning Standards.
<b>COUNCIL OBJECTIVE:</b>	% compliance with swimming pool fencing regulations	99.9%	98%	<b>Achieved</b> – 99.9% compliance. 2,688 pools total with 2 non-complying.
<ul style="list-style-type: none"> <li>Communities are safe and resilient</li> </ul>	Number of public cemeteries	4 cemeteries at Hastings, Havelock North, Puketapu, Mangaroa	4	<b>Achieved</b> – 4 cemeteries operational
	Compliance level with crematorium consent conditions	32 out of 34 met	All conditions met	<b>Substantially Achieved</b> – 32 out of 34 consent conditions met.
	% of public buildings with current warrant of fitness	100%	95%	<b>Achieved</b> - 100% compliance
	% of dog registrations of known dogs.	97.99%	98%	<b>Achieved</b> - 98.3% dog registration rate.
	% release rate of impounded dogs suitable for release	73% – all dogs suitable were home placed	100%	<b>Achieved</b> - 100% of all dogs suitable were home placed (79% release rate).
	Number of after hour compliance operations on licensed premises per year.	4	4	<b>Achieved</b> – 4 undertaken (100%)
	CCTV camera downtime.	<5%	<5%	<b>Achieved</b> – CCTV camera downtime 2%.
	CCTV live monitoring	>70% of running time	>70% of running time	<b>Achieved</b> – 83% live monitoring achieved. Note: Impacted by Covid Policy – was running at 89%.
<b>COUNCIL OBJECTIVE:</b>	Number of public swimming pools that meet Pool Safe water quality standards.	4	4	<b>Achieved</b> – 4 pools meet Pool Safe water standards.
<ul style="list-style-type: none"> <li>There are great spaces for all people</li> </ul>	Days of operation of public libraries.	3 public libraries	3 public libraries (6 day service Flaxmere/ Havelock North, 7 days Hastings)	<b>Achieved</b> - 3 Public Libraries (6 day service Flaxmere/ Havelock North, 7 days Hastings)

Safe, Healthy and Liveable Communities

Council Outcomes	Performance Measure	Baseline Performance 2020/21	Target 2021/22	Achievement 2021/22
	% of urban properties within 500m radius (walking distance) of a park.	93%	87%	<b>Achieved</b> - 93% of urban properties within walking distance of a park.
	% of urban properties within 500m radius (walking distance of a playground).	58%	60%	<b>Achieved</b> - 61% of urban properties within walking distance of a playground.
	Number of elderly housing units and average occupancy.	220 units with occupancy of 98.01%.	95% average occupancy.	<b>Achieved</b> - 95% occupancy rate maintained with a wait list of over 240
	Number of Art Gallery exhibitions per annum.	18	12	<b>Achieved</b> – 14 exhibitions in 2021/22.
	Opera House Qualmark Rating.	Not measured	No measure	<b>Not Measured</b> – due to the closure of the facility. Facility recently reopened.
	% of Indoor Sports Centre available booking hours booked.	65%	50%	<b>Achieved</b> - 66% of available booking hours booked.
	Days of operation of Splash Planet.	Mid November to Waitangi Day. Achieved	Mid November to Waitangi Day. (7 days a week)	<b>Not Achieved</b> - Closed due to COVID-19 pandemic.

Economic and Community Development

Council Outcomes	Performance Measure	Baseline Performance 2020/21	Target 2021/22	Achievement 2021/22
COUNCIL OBJECTIVE: <ul style="list-style-type: none"> <li>We enable employment and growth</li> <li>Housing supply matches need</li> </ul>	% of vacant industrial land.	<b>Achieved</b> Industrial land vacancy 30%	A minimum of 20% of industrial land is vacant.	<b>Achieved</b> – 32.5% vacant Industrial Land Vacancy Survey (as at 1 January 2022): Omāhu 83 ha Irongate 65 ha Whakatū 47 ha Tomoana 12 ha Other 1 ha Total Zoned Land 640ha
	Number of hectares of vacant greenfield land.	<b>Achieved</b> – total zoned greenfield land 89 ha	A minimum of 20% vacant greenfield land.	<b>Achieved</b> –30% (56.4/190) (AS aerial photography date 1-22 January 2022). 56.4 ha vacant zoned land remaining at Lyndhurst 13.2 ha, Waingakau 7.2 ha and Brookvale 36 and a further 85 ha of vacant land at Iona and 18 ha at Howard Street. Total 141.5 ha out

Economic and Community Development

Council Outcomes	Performance Measure	Baseline Performance 2020/21	Target 2021/22	Achievement 2021/22
				284ha or 50% (base includes complete Arataki and Northwood Growth Areas (66 ha and 28 ha). Excluding Iona and Howard Street (not yet serviced).
	Number of significant strategies completed per annum.	1	1	<b>Achieved</b> – Medium Density Strategy review completed and reported to Council.
	Number of structure plans completed per annum.	0	1	<b>Not Achieved</b> – Irongate/York structure plan in progress.
<b>COUNCIL OBJECTIVE:</b>	Opera House Qualmark Rating.	Not measured	No measure	<b>Not Measured</b> – due to the closure of the facility. Facility recently reopened.
• There are great spaces for all people	Number of visitors to i-Site visitor centres per annum.	28,266	73,000	<b>Not Achieved</b> – 19,906 visitors during 2021/22. The Havelock North site was closed for 3 months after the August lockdown and only open for 3 days a week until May 22, when a 6 day operation resumed.
	Total financial support to events.	\$843,949	\$832,000	<b>Not Achieved</b> - A total of \$652,047 was distributed in events support. Covid-19 impacted on the full events calendar for the year.
	Total visitors to Splash Planet.	135,721 total 82,065 from outside Hastings (56%).	100,000 total 45% from outside Hastings.	<b>Not Achieved</b> – zero visitors due to closure of facility because of Covid-19.
<b>COUNCIL OBJECTIVE:</b>	Number of completed Place Based Plans.	1	1 Place Based plan completed per annum.	<b>Achieved</b> - Development of the Te Pōhue Community Plan
• Communities are safe and resilient	Number of Social Development Reviews completed.	0	1 Social Development Review completed per annum.	<b>Achieved</b> - Review of the Youth Strategy completed.
• There are pathways for youth				

Governance and Support Services

Council Outcomes	Performance Measure	Baseline Performance 2020/21	Target 2021/22	Achievement 2021/22
<b>COUNCIL OBJECTIVE:</b> <ul style="list-style-type: none"> <li>Smart innovation connects citizens and services</li> </ul>	% Compliance with statutory planning processes.	100%	100%	<b>Achieved</b> – All statutory planning processes met.
	Council and Committee agendas are available within statutory timeframes.	100%	100%	<b>Achieved</b> – All Council and Committee agendas available within statutory timeframes.
	Complete Annual Report and audit within statutory timeframes.	Achieved	Achieved	<b>Achieved</b> – Statutory reporting requirements met.
	Budgets are set within Financial Strategy limits.	Achieved	Achieved	<b>Achieved</b> – 2021/22 Annual Plan budget set within Financial Strategy limits.
	Calls to Council's main number are always answered by a person rather than an answer phone service.	Achieved (90% of calls answered within 60 seconds)	90% of calls answered within 60 seconds.	<b>Achieved</b> - 94% of calls answered within 60 seconds.
	% of calls to Council's main number answered within 20 seconds.	82%	80%	<b>Achieved</b> - 87%
	Usage of Council website.	48,281 unique visitors per month.	15,000 unique visitors per month.	<b>Achieved</b> - 45,845 unique visitors per month.



(B) CUSTOMER EXPERIENCE

Customer Experience – Safe, Healthy and Liveable Communities

Council Outcomes	Performance Measure	Baseline Performance 2020/21	Target 2021/22	Achievement 2021/22
<b>COUNCIL OBJECTIVE:</b> <ul style="list-style-type: none"> <li>Communities are safe and resilient</li> <li>There are great spaces for all people</li> </ul>	Time taken to process a building consent.	78.7% within 20 working days.	100% within 20 working days.	<b>Not Achieved</b> - 72% within 20 working days
	Time taken to process code of compliance.	96.1% within 10 days.	100% within 20 days.	<b>Not Achieved</b> - 95% within 20 working days
	Time taken to process a resource consent.	97.06% within statutory timeframe. (20 working days)	97% within statutory timeframe. (20 working days)	<b>Not Achieved</b> – 84% within 20 working days
	Time taken to respond to noise complaints.	New Measure in 21/22	Zone 1 (<30 minutes) –80%, (<40 minutes) 20% Zone 2 (<1 hour) – 100%	<b>Achieved</b> } 100% <b>Achieved</b> - 100%
	Parks user satisfaction.	Not measured 20/21	97%	<b>Not Measured</b> – Due to Covid 19 impacts on parks use

Customer Experience – Governance and Support Services

Council Outcomes	Performance Measure	Baseline Performance 2020/21	Target 2021/22	Achievement 2021/22
<b>COUNCIL OBJECTIVE:</b> <ul style="list-style-type: none"> <li>Smart innovation connects citizens and services</li> </ul>	Quality of customer service. (contact centre)	Not measured 20/21	85%	<b>Not Measured</b> - due to COVID operational impacts.
	Quality of customer service. (customer service centre)	Average score of 97% in mystery shopper visits.	85%	<b>Not Achieved</b> - Average score of 83% in mystery shopper visits.

Level Two – Today's Commitments

(C) KEY ACTIONS

Water & Roads

Key action	Achievement
Water Services	
KA01 Implement final stages of water security and optimisation programme	•
KA02 Enhancements to Havelock North streams.	• Remediation of historical issues within the Karituwhenua stream are ongoing. Local community care groups have been working hard with Council assistance on weeding, planting and maintenance within the stream areas.
KA03 Rollout stormwater quality improvement programme.	• Stormwater quality improvement works are being rolled out in the Omahu industrial area with catch-pit inserts to collect sediment and two treatment devices at "Lowes Pit".
KA04 Rollout of wastewater rising main and trunk main renewal programme.	•
KA05 Implement critical Wastewater Treatment Plant renewals	•
Roads and Footpaths	
KA06 Strengthen key bridges to allow continued heavy vehicle access.	• <b>On Track</b> – Rissington Vertical Clearance is complete. Currently completing Heays Gorge and Tawa Bridges. 100% of the bridge evaluation of the whole programme is complete. Designs for Kaiwaka, Peach Gully, Arapaoanui, Lambs Hill No.2, Black and Awanui is underway.
KA07 Completion of approved walking and cycling projects within the iWay network.	• <b>On Track</b> - the following projects were completed: <ul style="list-style-type: none"> <li>• Napier Road cycleway – completed</li> <li>• Lyndhurst Road footpath (Nottingley to Percival) – completed</li> <li>• Tauroa Road shared pathway/boardwalk – Stage 1 completed</li> <li>• Middle Road shared pathway (Iona to Endsleigh South) – completed</li> </ul>
KA08 Implement safety treatments on high risk rural routes and urban intersections.	• <b>On Track</b> - Programmed safety interventions have been completed, and new interventions have been identified and designed for the upcoming LTP
KA09 Road pavement renewal programme in both urban and rural areas.	• <b>On Track</b> - Mount Erin road under construction. Kahuranaki 11250 - 16800 roads completed.

Safe, Healthy & Liveable Communities

Key action	Achievement
<b>KA10</b> Advance actions within Hastings City Centre revitalisation plan.	<ul style="list-style-type: none"> <li>• <b>On Track</b> - Karamu Road North 100 completed, Heretaunga Street East 300 including Pocket Park completed, and Hastings Street Opera House precinct upgrade completed, Hospitality improvements in Heretaunga Street West 200 and 300 blocks</li> </ul>
<b>KA11</b> Complete Civic Square and Central Mall flagship projects.	<ul style="list-style-type: none"> <li>• <b>Delayed</b> - Deferred until completion of Opera House/Municipal works</li> </ul>
<b>KA12</b> Rollout 10 year streetscape strategy.	<ul style="list-style-type: none"> <li>• <b>On Track</b> - Queen Street 200 East and Karamu Rd 100 North upgrades completed</li> </ul>
<b>KA13</b> Advance future cemetery space capacity.	<ul style="list-style-type: none"> <li>• <b>On Track</b> - First stage of Mangaroa Cemetery extension complete.</li> </ul>
<b>KA14</b> Complete earthquake strengthening on remaining identified public buildings.	<ul style="list-style-type: none"> <li>• <b>On Track</b> - Splash Planet tower strengthen completed. Duart House, Hastings Clocktower and Flaxmere Park Changing Rooms are in design phase</li> </ul>
<b>KA15</b> Complete strategic assessment on future of Heretaunga House.	<ul style="list-style-type: none"> <li>• <b>On Track</b> – Expression of Interest has been submitted to the market ahead of stage two RFP.</li> </ul>
<b>KA16</b> Enhancements on key reserves (Cornwall, Windsor, Havelock North Village Green and other various reserves).	<ul style="list-style-type: none"> <li>• <b>On Track</b> - Two new basketball courts completed in Ron Giorgi and Flaxmere Parks. New Playground completed at St Aubyn Street Reserve</li> </ul>
<b>KA17</b> Complete strategic review into elder housing provision.	<ul style="list-style-type: none"> <li>• <b>On Track</b> – Review of strategic housing provision ongoing.</li> </ul>
<b>KA18</b> Advance remaining Reserve Management Plans.	<ul style="list-style-type: none"> <li>• <b>On Track</b> - Draft RMPs for Havelock North Reserves, Eskdale Park and Frimley Park completed and out for final submissions.</li> </ul>
<b>KA19</b> Complete planned toilet enhancements from Sanitary Services Assessment.	<ul style="list-style-type: none"> <li>• <b>On Track</b> - Extension of Evers Swindell toilet completed</li> </ul>
<b>KA20</b> Provision of community education programmes on waste minimisation.	<ul style="list-style-type: none"> <li>• <b>On Track</b> – A number of waste minimisation programmes have been delivered over the year including; the local contestable waste minimisation fund, compost workshops attended by over 150 people, promotion of Plastic Free July and supporting the Sustainable is Attainable project for business.</li> <li>Additional to this work, detailed submissions were made to the Central Government regarding the following consultations; <ul style="list-style-type: none"> <li>• Te hau mārohi ki anamata, Transitioning to a low-emissions and climate-resilient future (Emission Reductions Plan),</li> <li>• Te kawē i te haepapa para, Taking responsibility for our waste (Proposals for a new waste strategy and issues and options for new waste legislation - Waste Minimisation Act Review, New Zealand Waste Strategy Review and Litter Act Review),</li> <li>• Tyre and Large Battery Product Stewardship Schemes and</li> </ul> </li> <li>• Te Panoni i te Hangarua, Transforming Recycling (Three proposals; Container Return Scheme, Improvements to household kerbside recycling &amp; Separation of business food waste).</li> </ul>
<b>KA21</b> Complete landfill valley development.	<ul style="list-style-type: none"> <li>• <b>On Track</b> – Development work required to maintain available workspace at the landfill is ongoing. Area D development work will continue each year until 2025 when the area is estimated to be full (i.e. no remaining airspace). During the course of the</li> </ul>

#### Safe, Healthy & Liveable Communities

Key action	Achievement
	2021-22 year resource consents were granted to extend the Omarunui Landfill into Area B of the site. This area is scheduled to accept waste from 2025 and will last approximately 30 years at current filling rates.
KA22 Implement remaining actions within the Waste Management and Minimisation Plan.	<ul style="list-style-type: none"> <li><b>Achieved</b> – Completed and operational. The services provide a 120 litre wheelie bin collection service (weekly) for rubbish and a 3 crate system for kerbside recycling collection (weekly) for urban households. Overall this services is working well and the RFID technology has allowed Council to provide rates remission to low waste producing households as indicated in the Joint Waste Management and Minimisation Plan.</li> </ul>
KA23 Complete Hastings and Havelock North strategic parking acquisition and development	<ul style="list-style-type: none"> <li><b>On Track</b> – In Hastings, the Council have continued work on the concept plan for 206 Queen Street which will provide an additional 13 public parking spaces when complete. In Havelock North, attempts to secure a portion of the Havelock North New World carpark are ongoing.</li> </ul>
KA24 Complete strategic review into aquatics provision (including Splash Planet)	<ul style="list-style-type: none"> <li><b>On Track</b> - This work has been delayed to follow a wider review into Regional Sports Fields and Facilities.</li> </ul>
KA25 Advance actions to meet National Policy statement on Indigenous Biodiversity.	<ul style="list-style-type: none"> <li><b>Delayed</b> - The National Policy Statement on Indigenous Biodiversity is still only in draft format and it is unwise to commence work until the NPS is gazetted. The budget to allow the ecological assessment to begin is not available until 2023 and this is likely to work in well with the release of the NPS.</li> </ul>

#### Economic & Community Development

Key action	Achievement
KA26 Support industrial land uptake at Irongate, Omāhu and Whakatū.	<ul style="list-style-type: none"> <li><b>On Track</b> - key account service provides on-going active support to facilitate industrial land uptake at Irongate, Omāhu and Whakatū. Development activity at Omahu and Irongate remains strong, with a number of larger scale developments in construction or detailed planning. Significant capital works also occurring in Whakatu across the T&amp;G site.</li> </ul>
KA27 Promote inner city living opportunities.	<ul style="list-style-type: none"> <li><b>On Track</b> – The resource consent application for 206 Queen St to showcase inner city living has been lodged.</li> </ul>
KA28 Advance various HDC housing initiatives and housing partnership agreements.	<ul style="list-style-type: none"> <li><b>On Track</b> – Flaxmere affordable housing developments progressing to plan, with civil works in progress for two sites and the 3<sup>rd</sup> scheduled to start Q3/4 of 2022. On track to commence staged home construction from Q2 2023 onwards. Waingakau development progressing to plan, and HTST structure planning in progress.</li> </ul>
KA29 Progress of various youth futures programmes.	<ul style="list-style-type: none"> <li><b>On Track</b> - Annie Aranui Scholarship launched.</li> </ul>
KA30 Implementation of Heretaunga Plains Urban Development Strategy (HPUDs) sub strategies.	<ul style="list-style-type: none"> <li><b>On Track</b> - HPUDS continues to be implemented through Greenfield structure plan implementation at Howard Street and Brookvale, with ongoing implementation of the Medium Density Housing Strategy including the production of the Intensification Density Guide.</li> </ul>

Economic & Community Development

Key action		Achievement
KA31	Advance business attraction and job creation initiatives.	<ul style="list-style-type: none"><li>On Track - Delivered “Hastings Like a big city but better” <a href="https://www.hastingsdc.govt.nz/economic-development/">https://www.hastingsdc.govt.nz/economic-development/</a>; Showcasing Hawke’s Bay to global change makers to attract global entrepreneurs and investors to our region-The Hastings Opportunity</li></ul>
KA32	Economic Development delivery model review	<ul style="list-style-type: none"><li>On Track – Regional Economic Development Agency in the process of establishment.</li></ul>
KA33	Rollout the Heretaunga Ararau action plan.	<ul style="list-style-type: none"><li>On-going – The actions across the five planning goals / domains of Heretaunga Ararau are being met across the district including both our urban and rural settings.</li></ul>

#### Performance Measure Disclosure

*The following notes relate to the mandatory DIA performance measures noted with a double asterisk (\*\*) on pages x to x.*

The Council has received a qualified opinion for the 2020/21 audit relating to three customer complaint/customer satisfaction related performance measures within the Water Services activity group, covering water supply, stormwater and sewerage and the treatment and disposal of sewage.

#### Verifiable Complaints

These performance measures include only verified complaints per 1,000 connections. It is acknowledged that not all complaints have been captured for the full financial year.

The total number of complaints received are not verifiable due to the following reasons:

Some calls were not categorised into water supply, stormwater or wastewater;

Some calls have not been recorded as they were subsequent calls to the original complaint and the caller did not request for their complaint to be recorded;

Insufficient details to assess what the nature of the call was for. In particular, if the call should be classified as a complaint or request for information.

#### Improvements and Opportunities

During the financial year Council implemented measures to ensure calls are being correctly categorised in water supply, stormwater or wastewater and correctly classified as a complaint or request for information.

To resolve the remaining issues identified above, the Council will work with its call centre, water services team, contractor and after-hours provider to ensure integrity of the data received is compliant with DIA mandatory performance reporting and will make system changes to allow all subsequent complaints to be captured.

Hastings District Council is aware that these issues are being experienced among other Council's and that some modification to the DIA regulations may be implemented to enable more appropriate reporting in the future. The Council will adapt its approach to any new guidance that may eventuate in respect of the mandatory performance framework.

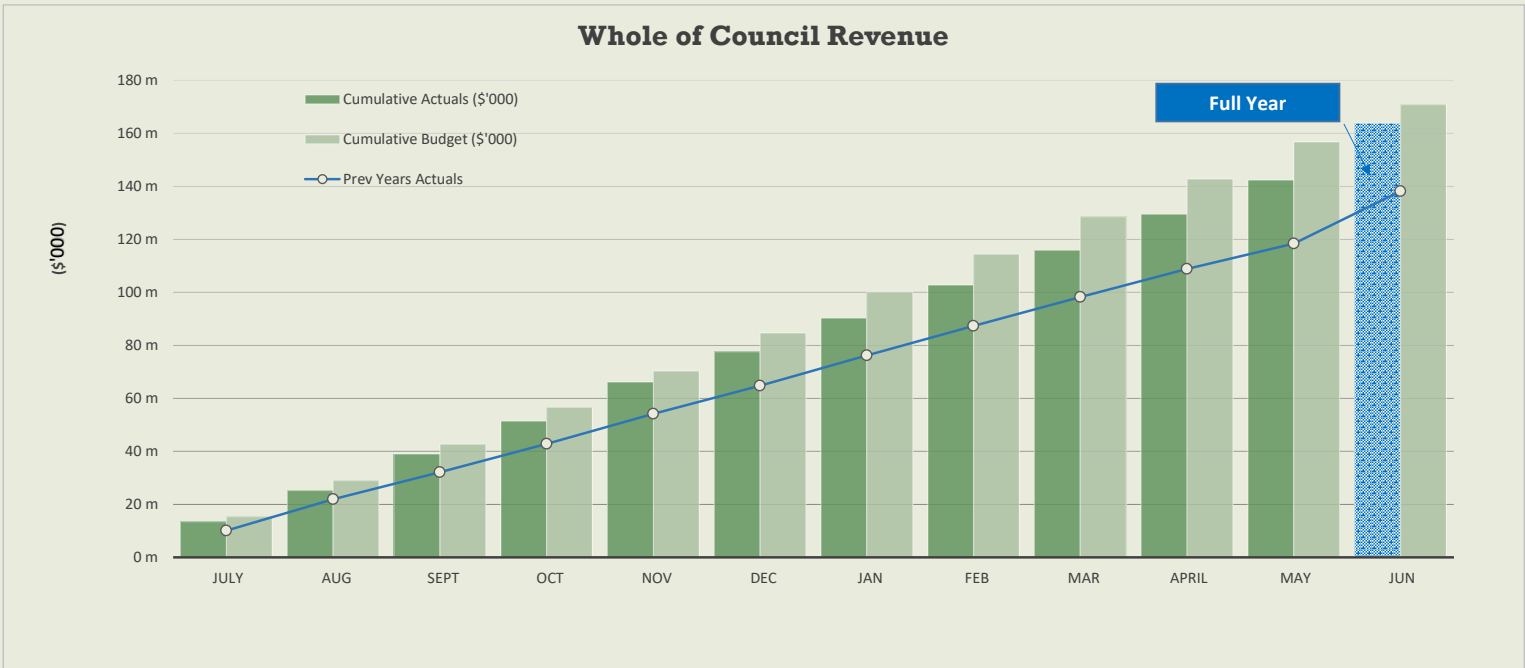


GENERAL RATE 2021/22 YEAR-END ANALYSIS BY RATING GROUPS						Rating Area One				Rating Area Two			
Activity	Budgeted Net Cost	Actual Net Cost	Variance Surplus (Def)	C/Forwards to 22/23	22/23 Result Surplus(deficit)	Budgeted Net Cost	Actual Net Cost	C/Forwards to 22/23	22/23 Result Surplus(deficit)	Budgeted Net Cost	Actual Net Cost	C/Forwards to 22/23	22/23 Result Surplus(deficit)
Corporate and Customer Services	6,830,333	6,486,717	343,615	68,000	275,615.42	6,069,708	5,742,653	54,400	272,654.70	760,625	744,064	13,600	2,961
Rural Community Board	56,600	45,236	11,364	0	11,363.56	5,824	4,655	0	1,169.31	50,776	40,582	0	10,194
Finance Services	1,105,211	1,142,358	-37,148	0	-37,147.52	968,795	1,001,726	0	-32,930.36	136,415	140,633	0	-4,217
Community Facilities and Programmes	16,326,967	17,121,884	-794,916	95,000	-889,916.38	14,849,864	15,559,914	88,616	-798,665.68	1,477,103	1,561,970	6,384	-91,251
Marketing & Communication	2,563,249	2,532,821	30,429	95,500	-65,071.50	2,240,536	2,213,939	83,477	-56,879.00	322,713	318,882	12,023	-8,193
Planning and Regulatory Services	5,196,493	4,896,672	299,821	0	299,820.96	4,135,315	3,905,393	0	229,921.77	1,061,178	991,279	0	69,899
Economic Growth & Organisation Improvement	3,735,046	3,571,083	163,963	185,900	-21,937.32	3,008,284	2,864,434	160,481	-16,630.79	726,761	706,648	25,419	-5,307
Parks and Property Management	14,615,359	14,497,088	118,271	100,000	18,270.63	13,633,206	13,522,884	93,280	17,042.84	982,152	974,204	6,720	1,228
Transportation	18,214,619	17,308,056	906,563	517,892	388,671.16	11,505,161	10,498,765	444,292	562,104.31	6,709,458	6,809,291	73,600	-173,433
Landfill	0	-43,675	43,675	0	43,675.04	0	-38,176	0	38,176.35	0	-5,499	0	5,499
Stormwater	2,834,544	2,997,232	-162,688	0	-162,688.05	2,737,373	2,960,990	0	-223,617.71	97,172	36,242	0	60,930
Water Services	0	-270,892	270,892	0	270,891.84	0	-270,892	0	270,891.84	0	0	0	0
Cemeteries/Crematorium	358,167	336,377	21,790	0	21,790.07	313,074	294,027	0	19,046.70	45,093	42,350	0	2,743
Recycling Depot & Trsftr Stn	634,345	444,759	189,585	20,000	169,585.48	591,717	414,871	16,000	160,845.33	42,628	29,888	4,000	8,740
Contingency Fund	50,000	70,404	-20,404	0	-20,403.52	40,000	56,323	0	-16,322.82	10,000	14,081	0	-4,081
Gross Requirement	72,520,933	71,136,121	1,384,812	1,082,292	302,519.87	60,098,858	58,731,506	940,545	426,806.81	12,422,075	12,404,615	141,747	-124,287
<b>Surplus on General Rate</b>					<b>302,519.87</b>				<b>426,806.81</b>				<b>(\$124,287)</b>
<b>Plus Other Revenue &amp; Expenditure Adjustments</b>													
Other Expenditure	100,100.00	96,701.20	3,398.80	0.00	<b>3,398.80</b>	100,100.00	96,701.20	0.00	<b>3,398.80</b>	0.00	0.00	0.00	0.00
General Purpose Reserve (Surplus Allocation)	0.00	0.00	0.00	0.00	<b>0.00</b>	0.00	0.00	0.00	<b>0.00</b>	0.00	0.00	0.00	0.00
Petrol Tax	-520,000.00	-560,853.62	40,853.62	0.00	<b>40,853.62</b>	-444,016.04	-478,900.01	0.00	<b>34,883.97</b>	-75,983.96	-81,953.61	0.00	5,969.65
2020/21 Brought Forwards	-1,693,000.00	-1,693,000.00	0.00	0.00	<b>0.00</b>	-1,532,420.50	-1,532,420.50	0.00	<b>0.00</b>	-160,579.50	-160,579.50	0.00	0.00
	-2,112,900.00	-2,157,152.42	44,252.42	0.00	<b>44,252.42</b>	-1,876,336.54	-1,914,619.31	0.00	<b>38,282.77</b>	-236,563.46	-242,533.11	0.00	<b>5,969.65</b>
<b>Rates Revenue Surplus</b>													
Provn for Doubtful Debts	35,000.00	-201,223.76	236,223.76	0.00	<b>236,223.76</b>	0.00	-175,467.12	0.00	<b>175,467.12</b>	35,000.00	-25,756.64	0.00	60,756.64
Rates Penalties	-360,000.00	-515,336.31	155,336.31	0.00	<b>155,336.31</b>	-323,280.00	-422,575.77	0.00	<b>99,295.77</b>	-36,720.00	-92,760.54	0.00	56,040.54
Rate Remissions	150,000.00	105,463.07	44,536.93	0.00	<b>44,536.93</b>	100,650.00	101,391.78	0.00	<b>-741.78</b>	49,350.00	4,071.29	0.00	45,278.71
Rates Revenue (after Remissions)	-93,649,665.55	-94,564,447.02	914,781.47	0.00	<b>914,781.47</b>	-81,293,264.59	-82,050,289.36	0.00	<b>757,024.78</b>	-12,356,400.35	-12,514,157.66	0.00	157,757.30
Less extra rates levied for Separate Rates & UAC's	0.00	0.00	0.00	0.00	<b>-1,125,338.99</b>	0.00	0.00	0.00	<b>-948,123.41</b>	0.00	0.00	0.00	-177,215.58
<b>Rates Revenue Surplus</b>	-93,824,665.55	-95,175,544.02	1,350,878.47	0.00	<b>225,539.48</b>	-81,515,894.59	-82,546,940.48	0.00	<b>82,922.48</b>	-12,308,770.35	-12,628,603.54	0.00	<b>142,617.61</b>
<b>Total General Rates Surplus</b>					<b>571,693</b>				<b>545,755</b>				<b>25,938</b>





Hastings District Council Quarterly Dashboard as at  
30 June 2022

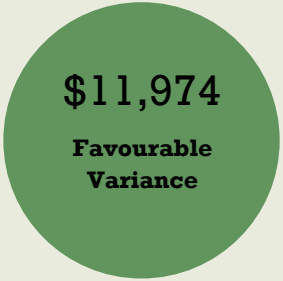


Total Revenue Streams	Actual Ytd (\$'000)	Budget Ytd (\$'000)	Variance Ytd (\$'000)
Rates (Budget)	94,974	93,860	1,115
Fees, charges & metered water supply charges	31,091	33,942	-2,851
Subsidies and Grants	26,422	35,704	-9,282
Development and financial contributions	5,125	5,785	-660
Interest revenue	99	0	99
Other revenue	6,168	1,537	4,532
Total	163,880	170,828	-7,047
Non Realised Gains	11,974	0	11,974
Total Revenue	175,854	170,828	4,927

Comments: Budgeted Capital subsidies not yet received for the Flaxmere development and Waka Kotahi, along with lower fees and charges which have very much affected "community facing" activities such as Splash planet and Toitoti. Much of the lower than budgeted revenues have been offset by lower expenditure.

How we are doing by key revenue streams (\$'000)

Non Realised Gains (Swaps)



Non Realised gains are due to a positive movement in interest rate swaps.

Vested Infrastructure Assets



Assets recognised at year end that have been vested into Council ownership during the year.

Water Supply



Increased number of water connection fees

Building Control



Whilst building control revenue was lower than budget this has been offset by lower than budgeted expenditure in personnel costs and contracted

Aquatic Facilities



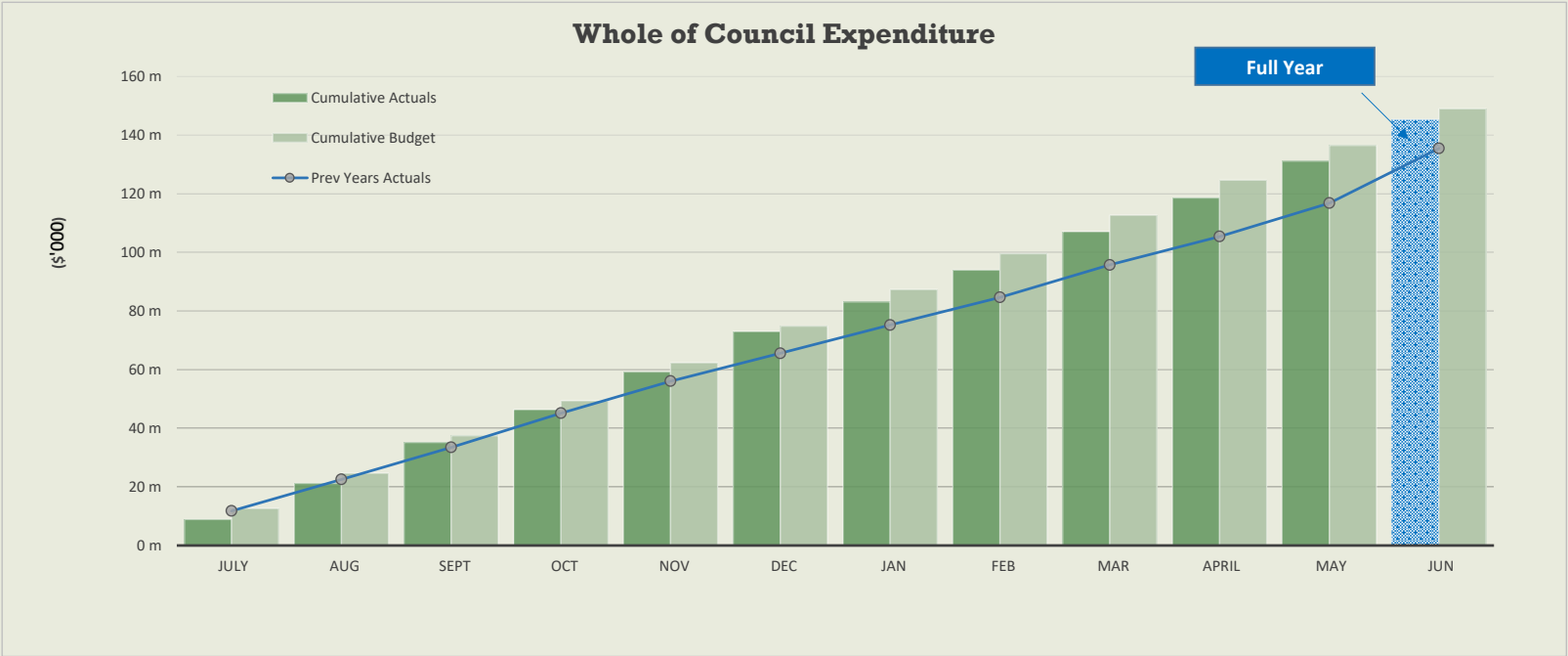
Splash Planet has remained closed over summer due to covid restrictions. The lower revenue was offset by lower operational spend and transfer from reserves in line with Council resolutions.

Subsidies and Grants



Subsidies & Grants are lower due to budgeted subsidies not yet recieved for Flaxmere development along with lower Waka Kotahi Subsdies. Offset by lower subsidy related expenditure

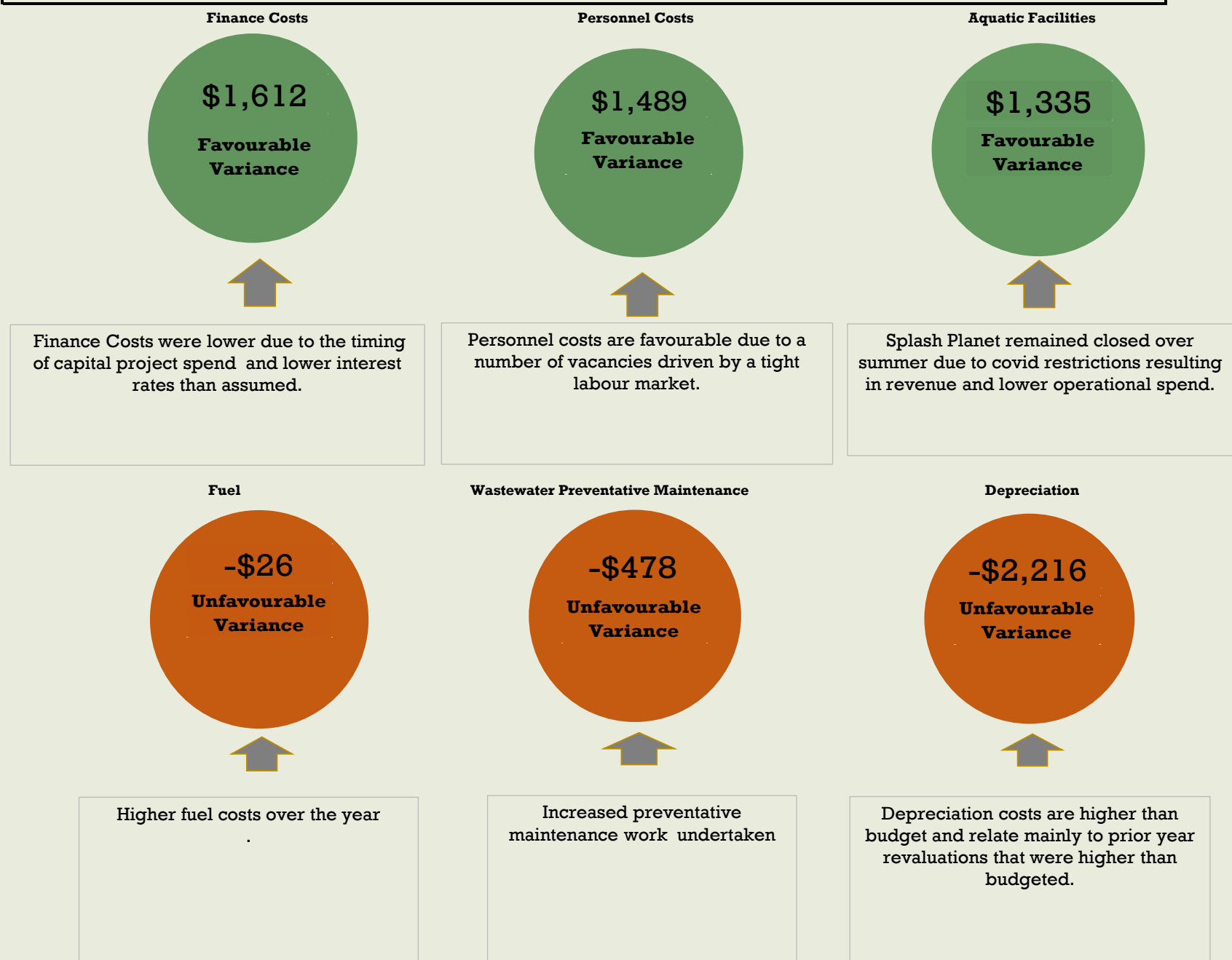
Hastings District Council Quarterly Dashboard as at  
30 June 2022



Total Expenditure	Actual Ytd (\$'000)	Budget Ytd (\$'000)	Variance Ytd (\$'000)
Personnel Costs	39,468	40,958	1,489
Depreciation	38,782	36,566	-2,216
Finance Costs	6,135	7,747	1,612
Other Operating Costs	60,928	63,670	2,743
Total Operating Expenditure	145,313	148,941	3,627

Comments: Personnel vacancies, lower finance costs, along with a range of lower than budgeted operational expenditure have been driven by projects being constrained by resourcing and supply. This is offset by higher than budgeted Depreciation.

How we are doing by key expenditure categories (\$'000)



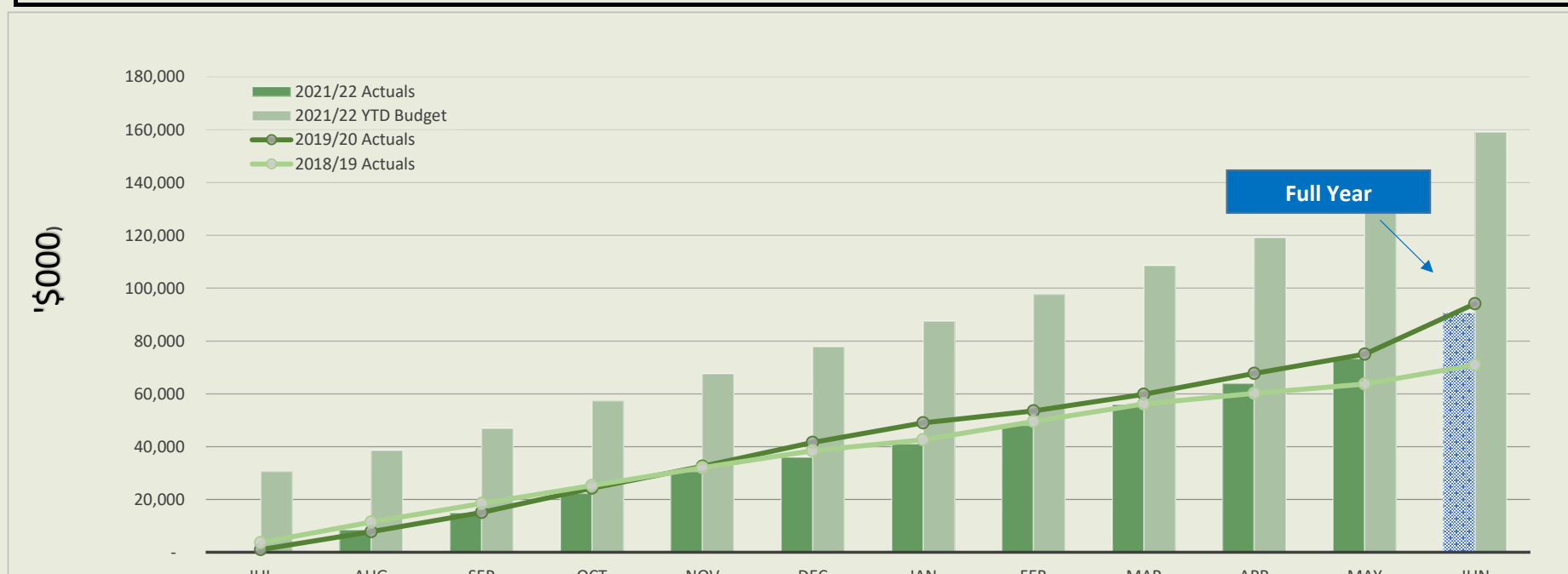
## Hastings District Council Statement of Comprehensive Revenue and Expense as at 30 June 2022

Previous YTD Actuals (\$'000)	Description	YTD Actuals (\$'000)	YTD Budgets (\$'000)	YTD Variance (\$'000)	Full Year Budget (\$'000)
	<b><u>Revenue</u></b>				
87,303	Rates	94,974	93,860	1,115	93,860
32,472	Fees, charges & metered water supply	31,091	33,942	(2,851)	33,942
38,482	Subsidies and Grants	26,422	35,704	(9,282)	35,704
4,567	Development and financial contributions	5,125	5,785	(660)	5,785
519	Interest revenue	99		99	
5,514	Other revenue	6,069	1,537	4,532	1,537
<b>168,856</b>	<b>Total Operating Revenue</b>	<b>163,781</b>	<b>170,828</b>	<b>(7,047)</b>	<b>170,828</b>
8,010	Non Realised Gains	11,974	-	11,974	-
<b>176,866</b>	<b>Total Revenue</b>	<b>175,755</b>	<b>170,828</b>	<b>4,927</b>	<b>170,828</b>
	<b><u>Expenditure</u></b>				
37,991	Personnel Costs	39,468	40,958	1,489	40,958
37,502	Depreciation & Amortisation Expense	38,782	36,566	(2,216)	36,566
5,143	Finance Costs	6,135	7,747	1,612	7,747
61,619	Other Operating Costs	60,928	63,670	2,743	63,670
<b>142,255</b>	<b>Total Expenditure</b>	<b>145,313</b>	<b>148,941</b>	<b>3,627</b>	<b>148,941</b>
<b>34,611</b>	<b>SURPLUS/(DEFICIT)</b>	<b>30,442</b>	<b>21,887</b>	<b>8,555</b>	<b>21,887</b>

## Hastings District Council Funding Impact Statement As At: 30 June 2022

Previous YTD Actuals (\$'000)	Description	YTD Actuals (\$'000)	YTD Budgets (\$'000)	YTD Variance (\$'000)	Full Year Budget (\$'000)
	<b><u>Operations - Funding Source</u></b>				
87,303	Rates	94,974	93,860	1,115	93,860
6,916	Subsidies and Grants	6,754	8,039	(1,285)	8,039
31,964	Fees, charges metered water supply	30,664	33,551	(2,887)	33,551
532	Interest and dividend revenue	112	17	95	17
1,096	Other revenue	988	911	77	911
<b>127,810</b>	<b>Total Operating Funding</b>	<b>133,492</b>	<b>136,378</b>	<b>(2,886)</b>	<b>136,378</b>
	<b><u>Operations - Use of Funding</u></b>				
37,991	Personnel Costs	39,468	40,958	1,489	40,958
53,955	Supplier Costs	54,880	56,167	1,287	56,167
5,247	Finance Costs	6,234	7,747	1,512	7,747
5,997	Other Operating Costs	5,157	6,558	1,401	6,558
<b>103,189</b>	<b>Total Use of Operating Funding</b>	<b>105,739</b>	<b>111,429</b>	<b>5,690</b>	<b>111,429</b>
<b>24,621</b>	<b>Operating Funding Surplus/(Deficit)</b>	<b>27,753</b>	<b>24,949</b>	<b>2,804</b>	<b>24,949</b>
	<b><u>Capital - Funding Source</u></b>				
31,566	Capital Subsidies grants	19,668	27,665	(7,996)	27,665
3,771	Development financial contributions	5,080	5,515	(435)	5,515
31,893	Debt - Increase or (decrease)	30,886	93,357	(62,471)	93,357
3,581	Sale of Assets	1,463	419	1,044	419
796	Other Capital Funding	46	270	(225)	270
<b>71,607</b>	<b>Total Capital Funding</b>	<b>57,142</b>	<b>127,226</b>	<b>(70,084)</b>	<b>127,226</b>
	<b><u>Capital - Use of Funding</u></b>				
3,729	To meet additional demand (Growth)	5,147	25,471	(20,324)	25,471
53,909	To improve the level of service (New Works)	43,297	77,978	(34,681)	77,978
36,703	To replace existing assets (Renewals)	42,128	56,068	(13,940)	56,068
5,622	To Increase or (decrease) reserves	(7,084)	(7,570)	486	(7,570)
1,555	To Increase or (decrease) Investments	1,406	228	1,178	228
<b>101,518</b>	<b>Total use of Capital Funding</b>	<b>84,895</b>	<b>152,175</b>	<b>(67,280)</b>	<b>152,174</b>
<b>(29,911)</b>	<b>Capital Funding Surplus/(Deficit)</b>	<b>(27,753)</b>	<b>(24,949)</b>	<b>(2,804)</b>	<b>(24,949)</b>
<b>(5,290)</b>	<b>TOTAL FUNDING BALANCE</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

## Whole of Council Capital Spend as at 30 June 2022



Key projects	Actual Ytd (\$'000)	Budget Ytd (\$'000)	Var Ytd (\$'000)
<b>Renewal Projects</b>			
Toitoti/Municipal Building	7.5 m	6.9 m	-0.6 m
Maintenance Seals	2.2 m	2.5 m	0.3 m
Wastewater Rising mains	0.0 m	0.9 m	0.9 m
Trunk Sewer	2.7 m	5.3 m	2.6 m
Outfall	0.6 m	0.6 m	0.0 m
<b>New Works projects</b>			
Drinking water project	18.4 m	31.9 m	13.5 m
Coastal Protection Works	0.1 m	0.1 m	0.0 m
Streetscape	1.6 m	1.3 m	-0.3 m
<b>Growth projects</b>			
Omahu	0.0 m	1.5 m	1.5 m
Lyndhurst	0.8 m	2.3 m	1.5 m
Irongate	0.3 m	0.9 m	0.7 m
Iona/Middle	1.1 m	7.6 m	6.5 m
Howard	0.2 m	5.0 m	4.8 m

### Capital - Commentary

Capital spend to 30 June 2022 is \$90.6m compared to a Full year budget of \$160.7m. The full year revised budget of \$160.7m including \$51m of approved capital carry forwards from 2020/21. The impact of the pandemic on the capital programme cannot be overstated with logistics and supply along with the availability of resourcing to complete projects providing a significant challenge.

### Statement of Comprehensive Revenue & Expense - Commentary

#### Revenue Variances

Revenue is \$4.9m favourable to budget for the 2021-22 year, due to \$11.9m unrealised gains from swaps due to increased interest rates. Offsetting this is the timing of capital subsidies unfavourable to budget by (\$9.2m), timing of development contributions (\$660k), and fees & charges shortfalls due to pandemic related impacts (\$2.8m).

#### Expenditure Variances

Lower than expected expenditure through 2021-22 is consistent with the year's low revenue and volumes. Much of the low expenditure reflects the timing of projects coming on stream along and constraints on resourcing. Operating costs are \$3.6m favourable to budget for 2021-22 due to low finance costs \$1.6m, lower than budgeted personnel costs \$1.4m, lower operating expenditure. Offsetting this is the higher than budgeted depreciation (\$2.7m).

#### Result

Activities within Council have been impacted by the effects of covid through the year, particularly with community facing facilities where revenues have been lower than budget such as Splash Planet. The continuing constraints in resources and supply of products will likely continue to be a challenge in the first half of 2022/23.

Areas of Activity		
<div>Water Supply</div> <div><div>\$233</div><div>Favourable Variance</div><div>Rating Requirement Favourable/(Unfavourable)</div></div> <div><div>Comment</div><div>Water meter charges and connection fees (industrial &amp; irrigation) have resulted in higher than expected revenue.</div></div>	<div>Building Control</div> <div><div>\$175</div><div>Favourable Variance</div><div>Rating Requirement Favourable/(Unfavourable)</div></div> <div><div>Comment</div><div>Whilst revenue actuals against budget were unfavourable this is offset by lower expenditure. In particular in both personnel (vacancies) along with lower contracted services spend.</div></div>	<div>Security Patrol</div> <div><div>\$165</div><div>Favourable Variance</div><div>Rating Requirement Favourable/(Unfavourable)</div></div> <div><div>Comment</div><div>The positive variance in rating requirement in this area of activity is largely driven by vacancies.</div></div>
<div>Aquatic Facilities</div> <div><div>-\$214</div><div>Unfavourable Variance</div><div>Rating Requirement Favourable/(Unfavourable)</div></div> <div><div>Comment</div><div>The impact of Splash Planet not opening can be seen through lower revenue and some lower expenditure. Pools as one of many community facing facilities were affected when compared to budget by covid impact.</div></div>	<div>Toitoti</div> <div><div>-\$429</div><div>Unfavourable Variance</div><div>Rating Requirement Favourable/(Unfavourable)</div></div> <div><div>Comment</div><div>Toitoti's unfavourable rating result is primarily driven by the effect of the pandemic on the various revenue streams within this community facing activity.</div></div>	<div>Wastewater (Sewerage, Effluent Disposal, Wastewater treatment)</div> <div><div>-\$756</div><div>Unfavourable Variance</div><div>Rating Requirement Favourable/(Unfavourable)</div></div> <div><div>Comment</div><div>The overspend relates to timing of development contribution revenue budget, higher preventative maintenance and contracted services costs.</div></div>
Net Operations = Revenue less Operational (includes Recharges, Recoveries but excluding Capital)		



ACTUAL COUNCIL 2021		ACTUAL GROUP 2021			BUDGET COUNCIL 2022		ACTUAL COUNCIL 2022	
\$'000	\$'000			Notes	\$'000	\$'000		
STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE FOR THE YEAR ENDED 30 JUNE 2022								
Revenue								
87,303	87,303	Rates, excluding metered water supply charges	3		95,280	94,974		
32,472	32,522	Fees, charges and metered water supply charges	3		34,437	31,091		
38,187	38,942	Subsidies and Grants (ii)			37,808	26,179		
4,567	4,567	Development and financial contributions			5,785	5,125		
295	295	Donations			3,603	243		
519	527	Interest revenue (iii)	3		0	99		
2,852	3,412	Other revenue (iv)	3		537	786		
2,662	2,662	Vested infrastructural assets (v)			1,000	5,283		
168,857	170,230	TOTAL REVENUE			178,450	163,780		
Expenses								
99,656	100,228	Operational costs (vi)	4		104,289	100,756		
37,502	38,055	Depreciation and amortisation expense			36,566	38,782		
5,106	5,106	Finance Costs (vii)			7,747	5,932		
142,264	143,389	TOTAL EXPENSES			148,601	145,470		
(8,010)	(8,010)	Unrealised Loss/(Gain) on Swaps (viii)				(11,974)		
-	(136)	Share of associate surplus/deficit				-		
34,603	34,987	Surplus/ (deficit) before tax			29,849	30,284		
-	-	IncomeTax expense	5		-	-		
34,603	34,987	Surplus/(deficit) after tax			29,848	30,284		
Other comprehensive revenue and expense								
(20,524)	(20,524)	Impairment -fixed assets						
121,257	121,257	Gain/loss on infrastructural revaluations	13		52,259	554,853		
598	514	Gain/Loss on land and building revaluations	13		-	( )		
( )	( )	Gain/Loss on other revaluations	13		-	(1,009)		
101,331	101,247	Financial assets at fair value through other compr	13		-	( )		
135,934	136,234	Total other comprehensive revenue and expense			52,259	553,844		
135,934	136,234	Total other comprehensive revenue and expense			82,107	584,128		
Net Surplus /(Deficit) attributable to:								
34,603	34,987	Hastings District Council			29,848	30,284		
-	-	Minority Interest			-	-		
34,603	34,987	Total comprehensive revenue and expense attributable to:			29,848	30,284		
135,934	136,234	Hastings District Council			82,107	584,128		
-	-	Minority Interest			-	-		
135,934	136,234	Total comprehensive revenue and expense attributable to:			82,107	584,128		



ACTUAL COUNCIL 2021 \$'000	ACTUAL GROUP 2021 \$'000		Notes	BUDGET COUNCIL 2022 \$'000	ACTUAL COUNCIL 2022 \$'000
<b>STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2022</b>					
<b>ASSETS</b>					
<b>Current assets</b>					
38,675	39,884	Cash & cash equivalents		1,265	31,439
15,839	16,158	Receivables (i)	6	16,060	17,072
76	76	Inventory		108	39
956	956	Non-current assets held for sale		-	7,030
-	395	Short Term Investments		-	-
55,546	57,469	Total current assets		17,434	55,580
<b>Non-current assets</b>					
-	-	Derivative financial instruments	7	-	1,714
1,063	7,975	Investments in associates	7	1,063	1,462
15	-	Investments in CCO's and similar entities	7	15	15
4,727	4,727	Investment in other entities	7	3,400	5,734
388	388	Other non-current assets			513
6,193	13,090	Total other financial assets		4,478	9,438
384,494	401,940	Plant, property and equipment	8	313,236	387,488
2,044,471	2,044,471	Infrastructural assets	8	2,166,977	2,643,703
60	60	Biological Assets	8	-	60
604	608	Intangible assets		1,161	1,419
2,435,822	2,460,169	Total non-current assets		2,485,852	3,042,108
<b>2,491,368</b>	<b>2,517,638</b>	<b>Total assets</b>		<b>2,503,284</b>	<b>3,097,688</b>
<b>LIABILITIES</b>					
<b>Current liabilities</b>					
-	-	Bank Overdraft		0	-
30,180	31,436	Payables and deferred revenue (ii)	9	25,029	30,331
3,761	3,799	Employee entitlements	10	3,398	4,517
501	501	Derivative financial instruments	12	-	-
23,000	23,000	Borrowings and other financial liabilities (iii)	11	23,328	21,000
57,442	58,736	Total current liabilities		51,755	55,848
<b>Non-current liabilities</b>					
1,559	1,690	Provisions & Other Non-current Liabilities	18	1,640	945
684	684	Employee entitlements	10	333	783
10,251	10,251	Derivative financial instruments	12	7,500	492
182,741	182,741	Borrowings and other financial liabilities (iii)	11	209,949	216,741
195,235	195,366	Total non-current liabilities		219,422	218,961
<b>252,677</b>	<b>254,102</b>	<b>Total liabilities</b>		<b>271,177</b>	<b>274,809</b>
<b>2,238,691</b>	<b>2,263,536</b>	<b>Net assets (assets minus liabilities)</b>		<b>2,232,107</b>	<b>2,822,879</b>
<b>Equity</b>					
1,274,751	1,297,027	Accumulated funds	13	1,234,342	1,304,664
3,577	3,577	Restricted Reserves	13	2,785	4,007
960,363	962,932	Revaluation Reserves	13	994,980	1,514,208
<b>2,238,691</b>	<b>2,263,536</b>	<b>Total equity</b>		<b>2,232,107</b>	<b>2,822,879</b>
					-

CARRY FORWARD REQUEST REPORT										
Projects not completed by 30 June 2022										
Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance	Carry Forward	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
			Unspent	to 2022-23						
<b>CORPORATE</b>										
<b>Central Administration Building</b>										
Civic Building Upgrade	500,000	182,194	317,806	300,000	0	300,000	-	-	-	-
<b>TOTAL</b>			317,806	300,000	0	-300,000	0	0	0	0
<b>Funding</b>										
<b>Land Subdivision - Flaxmere</b>										
Flaxmere Town Centre	2,080,000	1,355,959	724,041	730,000	2,820,000	-	-	-	730,000	-
244 Flaxmere Avenue	2,100,000	1,637,324	462,676	462,000	0	-	-	-	462,000	-
72 Caernarvon Drive	1,920,000	524,963	1,395,037	1,395,000	1,740,000	-	-	-	1,395,000	-
<b>TOTAL</b>			2,581,754	2,587,000	4,560,000	0	0	0	-2,587,000	0
<b>Funding</b>										
<b>Procurement</b>										
MFD Replacements	343,000	0	343,000	343,000	0	-	-	-	343,000	-
<b>TOTAL</b>			343,000	343,000	0	0	0	0	-343,000	0
<b>Funding</b>										
<b>PEOPLE AND CAPABILITY</b>										
<b>People &amp; Capability</b>										
Electrical Testing	80,000	11,711	68,289	68,000	80,000	-	-	68,000	-	-
<b>TOTAL</b>			68,289	68,000	80,000	0	0	-68,000	0	0
<b>Funding</b>										
<b>CHIEF EXECUTIVE OFFICE</b>										
<b>COMMUNITY WELLBEING AND SERVICES</b>										
<b>Cultural Facilities</b>										
Hawkes Bay Museum Storage development	2,700,000	680,793	2,019,207	2,000,000	0	2,000,000	-	-	-	-
<b>TOTAL</b>			2,019,207	2,000,000	0	-2,000,000	0	0	0	0
<b>Funding</b>										

Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance Unspent	Carry Forward to 2022-23	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
<b>Hastings District Library</b>										
Hastings Library Furniture & fittings	60,000	6,783	53,217	0	10,000	-	-	-	-	-
<b>TOTAL</b>			53,217	0	10,000	0	0	0	0	0
<b>Funding</b>										
<b>Social Development</b>										
Youth Potential	100,000	95,300	4,700	5,000	100,000	-	-	5,000	-	-
Youth Development	418,857	328,182	90,675	50,000	327,289	-	-	50,000	-	-
Rangatahi Co-Lab	40,000	0	40,000	40,000	40,000	-	-	40,000	-	-
<b>TOTAL</b>			135,376	95,000	467,289	0	0	-95,000	0	0
<b>Funding</b>										
<b>Housing for the Elderly</b>										
<b>TOTAL</b>			0	0	0	0	0	0	0	0
<b>Funding</b>										
<b>Community Assistance</b>										
Cycleways Support	100,000	0	100,000	100,000	0	100,000	-	-	-	-
Cranford Hospice	500,000	0	500,000	500,000	0	500,000	-	-	-	-
<b>TOTAL</b>			600,000	600,000	0	-600,000	0	0	0	0
<b>Funding</b>										
<b>PLANNING &amp; REGULATORY SERVICES</b>										
<b>Parking</b>										
206 Queen Street West	374,702	112,389	262,313	200,000	0	200,000	-	-	-	-
Heretaunga St Laneways	0	10,247	-10,247	500,000	704,000	-	-	-	500,000	-
<b>TOTAL</b>			252,066	700,000	704,000	-200,000	0	0	-500,000	0
<b>Funding</b>										
<b>STRATEGY AND DEVELOPMENT</b>										
<b>Social &amp; Economic Development</b>										
Inwards Investment Marketing	18,900	0	18,900	18,900	18,900	-	-	18,900	-	-
International Economic Development	70,000	5,500	64,500	10,000	70,000	-	-	10,000	-	-
Business Improvement programme	60,000	42,680	17,320	17,000	0	-	-	17,000	-	-
China	45,000	28,026	16,974	16,000	36,428	-	-	16,000	-	-
Great Things Grow Here (GTGH)	151,000	109,472	41,528	45,000	56,000	-	-	45,000	-	-
Housing Intensification	50,000	0	50,000	50,000	100,000	-	-	50,000	-	-
China NZ year of Tourism 2019	29,000	0	29,000	29,000	0	-	-	29,000	-	-
<b>TOTAL</b>			238,223	185,900	281,328	0	0	-185,900	0	0

Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance Unspent	Carry Forward to 2022-23	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
<b>Funding</b>										
<b>MARKETING AND COMMUNICATION</b>										
<b>Hastings Events</b>										
Blossom Festival	68,550	22,644	45,906	44,000	68,550	-	-	44,000	-	-
Targa Rally	6,500	0	6,500	6,500	6,500	-	-	6,500	-	-
Hawkes Bay Arts Festival	150,000	120,000	30,000	30,000	120,000	-	-	30,000	-	-
Lighting of Osmanthus	15,000	0	15,000	15,000	15,000	-	-	15,000	-	-
<b>TOTAL</b>			97,406	95,500	210,050	0	0	-95,500	0	0
<b>Funding</b>										
<b>WASTE MANAGEMENT</b>										
<b>Asset Management Group Administration</b>										
Eco District Committee Support	25,000	5,000	20,000	20,000	0	-	-	20,000	-	-
<b>TOTAL</b>			20,000	20,000	0	0	0	-20,000	0	0
<b>Funding</b>										
<b>Omarunui Regional Landfill Site HDC</b>										
Landfill Valley Development B & C	6,270,570	552,071	5,718,499	3,184,000	220,970	3,184,000	-	-	-	-
<b>TOTAL</b>			5,718,499	3,184,000	220,970	-3,184,000	0	0	0	0
<b>Funding</b>										
<b>PARKS MANAGEMENT</b>										
<b>Public Spaces</b>										
Lyndhurst - Playground	77,000	36,329	40,671	40,000	0	-	40,000	-	-	-
RSP Trust Cash Contribution	150,000	100,223	49,777	50,000	0	50,000	-	-	-	-
Lyndhurst - Neighbourhood Reserves	28,000	0	28,000	28,000	0	-	28,000	-	-	-
Lyndhurst - Reserve Development	162,000	8,331	153,669	153,000	0	-	153,000	-	-	-
All Parks Irrigation Upgrading	331,286	54,974	276,312	161,286	245,643	100,000	-	-	61,286	-
Northwood Reserve	17,000	0	17,000	17,000	0	-	17,000	-	-	-
Various New Toilets	551,000	99,082	451,918	300,000	200,000	300,000	-	-	-	-
Cornwall Park RMP Implementation	660,000	162,053	497,947	350,000	150,000	350,000	-	-	-	-
Havelock North Domain RMP Implementation	345,000	53,179	291,821	296,000	0	296,000	-	-	-	-
Waimarama RMP implementation	79,000	4,756	74,244	50,000	20,000	-	-	50,000	-	-
Te Awanga Downs	720,000	123,296	596,704	596,000	0	-	596,000	-	-	-
Sportsground Review	50,000	0	50,000	50,000	50,000	-	-	50,000	-	-
Cornwall Park Kiosk	530,000	56,837	473,163	493,000	500,000	493,000	-	-	-	-

Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance Unspent	Carry Forward to 2022-23	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
<b>TOTAL</b>			3,001,225	2,584,286	1,165,643	-1,589,000	-834,000	-100,000	-61,286	0
<b>Funding</b>										
<b>CEMETERIES AND CREMATORIUM</b>										
<b>Cemeteries</b>										
New Cemetery setup	1,285,000	177,722	1,107,278	943,000	0	326,000	-	-	617,000	-
<b>TOTAL</b>			1,107,278	943,000	0	-326,000	0	0	-617,000	0
<b>Funding</b>										
<b>Crematorium</b>										
Cremator Refractoring	26,000	4,350	21,650	16,000	0	-	-	-	16,000	-
<b>TOTAL</b>			21,650	16,000	0	0	0	0	-16,000	0
<b>Funding</b>										
<b>TRANSPORTATION</b>										
<b>Rating Area 1: Transportation-Subsidised</b>										
North Eastern Connector	150,000	4,889	145,111	150,000	257,750	70,500	-	-	-	79,500
Mt Erin Road	0	1,668,403	-1,668,403	368,000	0	-	-	172,960	-	195,040
Te Mata Peak road stage 1+2 (0-1250)	3,429,000	204,125	3,224,876	3,019,000	979,450	1,418,930	-	-	-	1,600,070
Seismic Strengthening	20,000	0	20,000	20,000	20,620	-	-	9,400	-	10,600
Middle Road cycleway	0	1,295,861	-1,295,861	164,000	0	77,080	-	-	-	86,920
Napier/ Crosses Road RAB	2,200,000	680,079	1,519,921	1,540,000	0	723,800	-	-	-	816,200
Maraekakaho /Stock road intersection	0	298,584	-298,584	360,000	0	-	-	160,000	-	200,000
Stortford lodge roundabout	0	86,070	-86,070	13,000	0	-	-	6,110	-	6,890
Maraekakaho/York RAB - Non Growth	100,000	0	100,000	100,000	0	47,000	-	-	-	53,000
Caroline- Frederick intersection improvements	0	31,500	-31,500	5,000	0	-	-	2,350	-	2,650
Te Mata Peak road stage 3+4 (1250 - 2650)	0	154,490	-154,490	34,000	0	-	-	15,980	-	18,020
Public Transport infrastructure	0	0	0	70,200	0	-	-	32,994	-	37,206
Scats - Non St Aubyn	50,000	0	50,000	50,000	0	-	-	23,500	-	26,500
<b>TOTAL</b>			1,525,000	5,893,200	1,257,820	-2,337,310	0	-423,294	0	-3,132,596
<b>Funding</b>										
<b>Rating Area 1: Transportation-UnSubsidised</b>										

Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance Unspent	Carry Forward to 2022-23	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
Bus Shelters	23,550	260	23,290	21,000	22,050	-	-	21,000	-	-
Waipatu Footpath	125,000	0	125,000	125,000	0	125,000	-	-	-	-
Martin Place Cul-de-Sac - Non Growth	200,000	137,790	62,210	62,000	0	62,000	-	-	-	-
Whakatu Community - Traffic calming	225,000	72,229	152,771	152,000	225,000	152,000	-	-	-	-
Omahu Industrial Development	912,207	18,779	893,428	862,000	0	-	862,000	-	-	-
Howard Street	2,667,000	55,207	2,611,793	2,611,000	0	-	2,611,000	-	-	-
Brookvale Road Development	94,000	25,154	68,846	35,000	1,000,000	-	35,000	-	-	-
Omahu Road roundabout - Chatham	300,000	1,824,691	-1,524,691	50,000	0	-	50,000	-	-	-
Iona - Iona Intersection	1,090,000	73,951	1,016,049	1,015,000	0	-	1,015,000	-	-	-
Iona - Iona Road	1,054,000	31,305	1,022,695	1,020,000	0	-	1,020,000	-	-	-
Iona - Middle Road	1,286,000	50,229	1,235,771	1,235,000	0	-	1,235,000	-	-	-
Howard Street - External	716,000	9,888	706,112	706,000	0	-	706,000	-	-	-
Maraekakaho/York RAB - RF Growth	550,000	0	550,000	550,000	0	-	550,000	-	-	-
TOTAL			6,943,274	8,444,000	1,247,050	-339,000	-8,084,000	-21,000	0	0
<b>Funding</b>										
<b>Rating Area 2: Transportation</b>										
Taihape Rd - Guardrail intervention	0	227,973	-227,973	100,000	0	-	-	46,000	-	54,000
High Risk DRA2 Rural Roads	0	35,762	-35,762	60,000	0	-	-	27,600	-	32,400
Bridge 119 - Heays Gorge Strengthening	610,000	163,913	446,087	367,500	0	172,725	-	-	-	194,775
Bridge 330 - Tawa Strengthening	570,000	268,246	301,754	229,300	0	107,771	-	-	-	121,529
TOTAL			484,106	756,800	0	-280,496	0	-73,600	0	-402,704
<b>Funding</b>										
<b>WATER SERVICES</b>										
<b>Stormwater - Rating Area 1</b>										
Co-ordination report	63,800	0	63,800	63,800	10,000	63,800	-	-	-	-
Campbell St - Bledisloe to Wall Rd (Non Growth)	700,500	10,223	690,277	690,000	0	690,000	-	-	-	-
Aotea Crescent	272,000	37,029	234,971	237,000	0	237,000	-	-	-	-
Havelock North Dam Break Analysis	25,000	0	25,000	25,000	0	25,000	-	-	-	-
James Rochfort Pl - Throught existing se	44,500	0	44,500	44,500	0	44,500	-	-	-	-
Omahu Stage II - Jarvis to Kirkwood	100,000	19,660	80,340	100,000	0	-	100,000	-	-	-
Stormwater quality - Improvements	70,500	1,600	68,900	69,000	550,000	69,000	-	-	-	-
Te Kahika Stream- Tainui to Detention Dam	54,000	4,549	49,452	49,000	0	49,000	-	-	-	-
Lyndhurst - Cooke Stormwater Detention Pond	674,000	0	674,000	674,000	0	-	674,000	-	-	-
Lyndhurst - Mahora Drain	628,000	0	628,000	628,000	0	-	628,000	-	-	-

Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance Unspent	Carry Forward to 2022-23	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
Network Modelling and Analysis	223,000	923	222,077	222,000	0	222,000	-	-	-	-
Havelock North - Medium Density Housing strategy	490,000	0	490,000	490,000	0	-	490,000	-	-	-
Hastings - Medium Density Housing Strategy	298,000	0	298,000	298,000	0	-	298,000	-	-	-
Parkvale - Medium Density Housing Strategy	172,000	0	172,000	172,000	0	-	172,000	-	-	-
Iona-Middle Road	962,000	0	962,000	962,000	0	-	962,000	-	-	-
Howard Street	923,000	74,631	848,369	860,000	0	-	860,000	-	-	-
Brookvale Road Development	94,000	20,270	73,730	70,000	0	-	70,000	-	-	-
Lowes Pit	2,030,000	433,049	1,596,951	1,600,000	0	1,600,000	-	-	-	-
Howard Street - External	3,057,000	510,559	2,546,441	2,860,000	0	-	2,860,000	-	-	-
Campbell St – Bledisloe St to Wall Road (Growth)	79,000	14,576	64,424	63,000	0	-	63,000	-	-	-
Havelock North Streams	93,500	10,365	83,135	83,000	0	83,000	-	-	-	-
Whakatu West Industrial Development	1,296,500	9,881	1,286,619	1,286,500	0	1,286,500	-	-	-	-
<b>TOTAL</b>			11,202,986	11,546,800	560,000	-4,369,800	-7,177,000	0	0	0
<b>Funding</b>										
<b>Sewers - Rating Area 1</b>										
Pump Station Upgrade and Improvements	164,000	24,445	139,555	139,000	50,000	139,000	-	-	-	-
Maraekakaho WW Renewal	334,000	31,468	302,532	302,000	650,000	302,000	-	-	-	-
Pumpstation Renewal	200,000	20,526	179,474	179,000	200,000	179,000	-	-	-	-
Omahu stage I	593,000	3,311	589,689	593,000	0	-	593,000	-	-	-
Advanced Investigations	231,000	74,152	156,848	155,000	80,000	155,000	-	-	-	-
Model Build	32,000	800	31,200	31,200	0	31,200	-	-	-	-
Havelock North - Medium Density Housing strategy	55,000	0	55,000	55,000	25,000	-	55,000	-	-	-
Rising Main Renewals	939,000	2,950	936,050	936,000	0	936,000	-	-	-	-
Iona-Middle Road	2,001,000	76,581	1,924,419	1,924,000	0	-	1,924,000	-	-	-
Howard Street	676,000	50,368	625,632	625,000	0	-	625,000	-	-	-
Flow Monitoring Improvements	319,000	29,937	289,063	289,000	50,000	289,000	-	-	-	-
Eastern Interceptor Upper Section Upgrade	3,384,000	391,072	2,992,928	2,993,000	0	2,993,000	-	-	-	-
Howard Street - External	1,162,000	6,633	1,155,367	1,155,000	0	-	1,155,000	-	-	-
<b>TOTAL</b>			9,377,755	9,376,200	1,055,000	-5,024,200	-4,352,000	0	0	0
<b>Funding</b>										
<b>Effluent Disposal</b>										
Odour & Corrosion Control	41,000	14,553	26,447	26,000	0	26,000	-	-	-	-
PLC Renewals	146,000	53,255	92,745	93,000	0	93,000	-	-	-	-

Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance Unspent	Carry Forward to 2022-23	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
Inland Trunk Sewer Renewals	2,629,000	18,263	2,610,737	2,611,000	0	2,611,000	-	-	-	-
<b>TOTAL</b>			2,729,929	2,730,000	0	-2,730,000	0	0	0	0
<b>Funding</b>										
<b>Wastewater Treatment Facilities</b>										
WWTP Infrastructure Renewals	1,000,000	381,382	618,618	618,000	800,000	618,000	-	-	-	-
Pipework/Chambers Renewals	72,500	0	72,500	72,500	0	72,500	-	-	-	-
<b>TOTAL</b>			691,118	690,500	800,000	-690,500	0	0	0	0
<b>Funding</b>										
<b>WATER MANAGEMENT</b>										
<b>DRINKING WATER SERVICES</b>										
<b>Major Drinking water projects</b>										
<b>Water Supply - Hastings &amp; Havelock North</b>										
Leak detection	100,000	15,685	84,315	84,000	0	84,000	-	-	-	-
Various - AC Main Testing Programme	100,000	30,991	69,009	70,000	100,000	70,000	-	-	-	-
Ridermain & Connection Renewals	187,300	0	187,300	187,300	350,000	187,300	-	-	-	-
Havelock road to Porter Drive	216,000	1,655	214,345	214,000	0	214,000	-	-	-	-
Whakatu Bore Pump renewal	100,000	0	100,000	100,000	0	100,000	-	-	-	-
Parkhill reservoir and Te Awanga link	20,000	0	20,000	20,000	0	20,000	-	-	-	-
Telemetry upgrades	350,000	67,176	282,824	282,000	0	282,000	-	-	-	-
Source improvements	100,000	0	100,000	100,000	0	100,000	-	-	-	-
Firefighting capacity upgrades	300,000	27,326	272,674	272,000	0	272,000	-	-	-	-
Water Meter Installation - Smart Meter project	774,000	484,724	289,276	289,000	100,000	289,000	-	-	-	-
Martin Place Cul-de-Sac - Non Growth	85,000	40,715	44,285	44,000	0	44,000	-	-	-	-
Napier/ Crosses RAB - Water renewals	290,000	163,424	126,576	126,500	0	126,500	-	-	-	-
Arataki Development	26,500	0	26,500	26,500	0	-	26,500	-	-	-
Irongate Industrial Development	124,000	13,326	110,674	100,000	0	-	100,000	-	-	-
Brookvale Road	200,000	30,415	169,585	136,000	200,000	-	136,000	-	-	-
Water Demand Management	150,000	0	150,000	150,000	10,000	150,000	-	-	-	-
Drinking Water Compliance	150,000	14,861	135,139	135,000	80,000	135,000	-	-	-	-
Howard Street - Internal	782,000	34,220	747,780	748,000	0	-	748,000	-	-	-
Iona / Middle	665,000	17,545	647,455	363,000	0	-	363,000	-	-	-
Backflow prevention	805,000	547,134	257,866	257,500	0	257,500	-	-	-	-
Reservoir Upgrades	658,000	125,049	532,951	532,000	400,000	532,000	-	-	-	-
Howard Street - External	330,000	7,536	322,464	322,000	0	-	322,000	-	-	-
	6,512,800	1,621,781	4,891,019	4,558,800	1,240,000	2,863,300	1,695,500	-	-	-



Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance Unspent	Carry Forward to 2022-23	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
<b>Major Drinking water projects</b>										
Treatment Upgrades - Whakatu	697,000	430,060	266,940	267,000	0	267,000	-	-	-	-
Treatment Upgrades - Waipatu	10,000	0	10,000	10,000	0	10,000	-	-	-	-
Major Capital projects delivery	259,431	259,902	-471	0	311,903	-	-	-	-	-
Treatment Upgrades - Waipataki	526,000	445,795	80,205	80,000	0	80,000	-	-	-	-
Stage 1B Eastbourne Treatment, Storage & BPS	17,965,000	5,389,648	12,575,352	12,575,000	0	12,575,000	-	-	-	-
Stage 1B Eastbourne Reticulation, Upgrades & New Bore	2,412,000	2,199,837	212,163	212,000	0	212,000	-	-	-	-
Stage 1C Frimley Treatment, Storage & BPS	8,360,000	7,992,793	367,207	367,000	0	367,000	-	-	-	-
	30,229,431	16,718,036	13,511,395	13,511,000	311,903	13,511,000	-	-	-	-
<b>TOTAL</b>				18,069,800	1,551,903	-16,374,300	-1,695,500	0	0	0
<b>Funding</b>										
<b>Total Carry forwards</b>				71,228,986	12,619,150	-40,344,606	-22,142,500	-1,082,294	-4,124,286	-3,535,300
<b>Information Services</b>										
GIS Orthophotography	110,000	39,380	70,620	70,000	0	-	-	-	70,000	-
Hastings Library	85,000	80,000	5,000	5,000	2,500	-	-	-	5,000	-
Wireless solution	200,000	122,632	77,368	77,000	0	-	-	-	77,000	-
PC / Laptop Replacements	245,000	237,456	7,544	20,000	180,000	-	-	-	20,000	-
Mobile Device Replacements	45,000	4,311	40,689	37,500	0	-	-	-	37,500	-
Structured Cabling	44,000	45,823	-1,823	15,000	30,000	-	-	-	15,000	-
Server Infrastructure	1,650,000	1,562,502	87,498	87,000	0	-	-	-	87,000	-
Technology One systems	180,000	0	180,000	180,000	30,000	-	-	-	180,000	-
<b>TOTAL</b>			466,895	491,500	242,500	0	0	0	-491,500	0
<b>Funding</b>										
<b>PROPERTY MANAGEMENT</b>										
Duart House	512,490	33,028	479,462	479,000	7,490	350,000	-	-	129,000	-
Scout & Harrier Hall	62,480	16,752	45,728	45,000	480	45,000	-	-	-	-
Aquatic Centre	67,455	7,352	60,104	35,000	57,455	-	-	-	35,000	-
Clive Swimming Pool	43,090	20,229	22,861	22,000	31,090	-	-	-	22,000	-
Cambridge Flats	180,645	78,886	101,759	100,000	22,845	-	-	-	100,000	-
Elm Flats	82,070	71,066	11,003	63,000	19,180	-	-	-	63,000	-
Oakleigh Flats	221,900	49,273	172,627	148,000	21,960	-	-	-	148,000	-
Frimley Park Depot	30,530	0	30,530	30,000	530	-	-	-	30,000	-

Project Description	Revised Budget (incl Brought Forwards)	Expenditure	Balance Unspent	Carry Forward to 2022-23	Annual Budget 2022-23	Loans	Loan Growth	Rates	Reserves /Other	Subsidy
Town Depot Lyndon Road	38,950	0	38,950	38,300	650	-	-	-	38,300	-
Haumoana Domain Toilets	21,620	2,870	18,750	18,000	1,620	-	-	-	18,000	-
Flaxmere Sportsground Changing Rooms	149,300	0	149,300	148,300	1,000	-	-	-	148,300	-
Hastings Town Clock	426,510	73,666	352,843	350,000	1,510	350,000	-	-	-	-
Central Fire Depot	24,960	0	24,960	24,500	460	-	-	-	24,500	-
Henderson Rd Refuse Transfer Station	110,000	17,279	92,721	92,000	127,500	-	-	-	92,000	-
Heretaunga House	850,840	8,803	842,037	800,000	37,840	-	-	-	800,000	-
<b>TOTAL</b>			2,443,636	2,393,100	331,610	<b>-745,000</b>	<b>0</b>	<b>0</b>	<b>-1,648,100</b>	<b>0</b>
<b>Funding</b>										
<b>Total Carry forwards</b>				<b>74,113,586</b>	<b>13,193,260</b>	<b>-41,089,606</b>	<b>-22,142,500</b>	<b>-1,082,294</b>	<b>-6,263,886</b>	<b>-3,535,300</b>