
Thursday, 11 May 2023

Te Hui o Te Kaunihera ā-Rohe o Heretaunga

Hastings District Council

Performance and Monitoring Committee Meeting

Kaupapataka

Attachment Vol 2

Te Rā Hui:
Meeting date: **Thursday, 11 May 2023**

Te Wā:
Time: **1.00pm**

Te Wāhi:
Venue: **Council Chamber
Ground Floor
Civic Administration Building
Lyndon Road East
Hastings**

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TE KAUNIHERA Ā-ROHE O HERETAUNGA

ITEM	SUBJECT	PAGE
8.	PERFORMANCE & MONITORING REPORT FOR THE QUARTER ENDING 31 MARCH 2023	
	Attachment 1: Performance & Monitoring Report, Quarters 2 & 3 2022-2023	3



Contents

Executive summary	3	Community Safety	83
The economic powerhouse	4	Community Grants and Assistance	84
Hastings Trends and Data	5	Cemeteries	85
Economic Development	6	Corporate Communications	87
Industrial Land	9	Customer Services	88
Council Controlled Organisations	10	Risk Management	95
Homes for our people	11	Information Management and Business Transformation (IMBT)	98
Residential Growth	12	Marketing & Communications	101
Community Housing	21	Media Communications	102
Getting around	22	Digital Communications	105
Roads and Transport	23	Events	108
Rural living	25	Community Engagement Activities	110
Bridges and Roads	26	Key Projects	111
Rural Support	27	Glossary	112
Our natural treasures	29	Acronyms, Terms and Māori Translations	113
Water Supply	31	Appendices	115
Wastewater	36	Appendix 1 – HDC Strategic Risk Register	116
Stormwater	39	Appendix 2 – Contracts Awarded Q2	120
Refuse	41	Appendix 3 – Contract Schedule Q2	121
Environmental Enhancement	47		
Hastings alive	48		
Hastings City Centre	49		
Pathways for people	51		
Youth Development	52		
Multicultural Strategy and Welcoming Communities	55		
Enhancing where we live	57		
Recreation/Leisure	58		
Aquatics	77		
Playgrounds, Reserves and Parks	80		
Community Planning	81		

Executive summary

As Chief Executive, I am proud to present the Council's latest Performance and Monitoring Report. This report is a little different from previous editions. It covers Quarters 2 and 3 for the 2022-23 Financial Year (October-March). The preparation of the report for Quarter 2 was disrupted due to many staff being involved in Civil Defence response work at the time. As such, we have decided to present a consolidated report this time which covers our last six months of activity.

Hastings has been forever changed by the events of Cyclone Gabrielle. Eight lives were lost, and more than 1,200 whānau were displaced from their homes. Communities like Pākōwhai, Esk Valley and Puketapu were devastated by silt where rivers breached their banks. Rural communities were isolated for days or weeks following the event. Slips and flooding closed many of our roads and destroyed 16 of our bridges. Almost 900 homes in the Hastings District have received either a red or yellow placard.

From day one, our communities kicked into response and supported each other through the worst of the event. With many roads cut off and communications down, community connections and grassroots efforts were crucial to supporting the welfare of our residents. I am incredibly proud of the community response to the challenges of Cyclone Gabrielle.

At the same time, Council activated its Emergency Operations Centre (EOC) to provide local coordination and support for the Civil Defence response. Our EOC was activated for a period of 39 days, at one point operating 24/7. Over 150 Council staff were involved in directly supporting Civil Defence response efforts. The resilience and spirit of our team at Council has been commendable.

I would also like to acknowledge the incredible support we have received from local contractors. The size of the clean-up work has been immense – from removing fallen trees to clearing roads and slips - and our contractors have been out in the community working hard to ensure our residents can return to a sense of normality.

On 14 March, we entered a State of National Transition for a period of 90 days. While we are no longer under a state of emergency, we are continuing to provide support through our Transition Team within Council. There are some residents who remain isolated following the cyclone, and we continue to support them in partnership with HB

CDEM. We have also supported a huge amount of community meetings and community support hubs, which we continue to do.

Planning for recovery is now our focus. It is important we support our communities to not only stand strong once again, but also to build back better and toward a more resilient future. Our staff, together with our mana whenua partners and key local agencies have recently completed the Heretaunga Locality Plan. This signals our immediate recovery objectives, priorities and actions. Over the coming months, we will be engaging heavily with our residents to develop the next edition of the Locality Plan that reflects the community vision for recovery. This will look to the longer-term initiatives that are needed for our recovery and is due in September 2023.

Our response and recovery efforts have substantial financial implications for Council. While most of our assets were either insured or will have substantial external funding to support this rebuild. There will still be a significant local share for the Council to meet. This will test our financial capacity and will require us to borrow more to deliver the required investment. It will also result in some trade-offs in other areas of our activities as we look to slow down or pause some projects and programmes.

While we look ahead to recovery, Council's usual business continues. We have recently made the decision to not consult on the 2023/24 draft Annual Plan with an 8.5% rate increase and have an amendment to our Long Term Plan 2021-2031 currently out for consultation. We have also recently completed our acquisition of the Tōmoana Showgrounds and are working towards delivering a range of capital projects across Hastings. I am incredibly proud of the efforts of our staff as they continue to deliver quality outcomes for our community.

Nigel Bickle
Chief Executive





Hastings Trends and Data



Hastings high level indicators

Source: Infometrics Quarterly Economic Monitor (December 2022)

Quarter 2 2022/2023					
Indicator	Annual Total (Q3)	Annual Change		Hastings 3-year Avg	NZ Annual Change Q3
GDP	\$5.41m (\$1.413m)	3.3%	↑	\$5.17m (3.9%)	2.8%
Consumer Spending	\$1.164m (\$327k)	4.6%	↑	\$1.094m	10.3%
Employment Average	43,681 (43,437)	3.2%	↑	42,488	2.5%
Unemployment	3.3% (3.6%)	1.5%	↑	3.8%	3.3%
Jobseeker Support	2554 (2505)	-18.5%	↓	2964	-10.9%
Tourism Spend	\$179m	2.3%	↑	\$164m	18.9%
Residential Consents	345 (66)	-40.5%	↓	499	1.1%
Non-Residential Consents	\$204.4m (\$57.7m)	-11.1%	↓	\$192.7m	13.1%
House Value Average	\$835,345 (\$790,450)	0.9%	↑	\$759,916	-9.2%
House sales	794 (201)	-24.1%	↓	1,010	-29.6%
Housing affordability Ratio	6.2	-5.9%	↓	6.5	-13.3%
Rental affordability	20.9%	1.8%	↑	20.5%	N/C

Quarter 1 2022/2023					
Indicator	Annual Total (Q2)	Annual Change		Hastings 3-year Avg	NZ Annual Change Q2
GDP Growth	\$5.373m (\$1.324m)	3.8%	↑	\$5.123m (3.9%)	2.9%
Consumer Spending	\$1.155m (\$276k)	5.6%	↑	\$1.076m	7.0%
Employment Average	43,523 (42,659)	3.8%	↑	42,213	3.0%
Unemployment	3.2% (2.8%)	-11.6%	↓	3.9%	3.2%
Jobseeker Support	2702 (2598)	-17.3%	↓	2970	-11.4%
Tourism Spend	\$171m	-3.9%	↑	\$161.75m	3.2%
Residential Consents	393 (120)	-34.4%	↓	508	7%
Non-Residential Consents	\$206.9m (\$58.3)	1.1%	↑	\$180m	19.2%
House Value Average	\$865,800 (\$803,942)	12.3%	↑	\$740,914	-4.2%
House sales	902 (214)	-17.6%	↓	1,048	-25.4%
Housing affordability Ratio	6.4	5.2%	↑	6.4	-10.3%
Rental affordability	21%	3.8%	↑	20.4%	0.9%

Economic Development



Overview

The Hastings’ economy grew 3.3% over the year to December 2022, outpacing the national average of 2.8%. Price inflation reached 7.2%, and spending in real terms fell.

Highlights for Hastings

- Hastings will be impacted by the effects of Cyclone Gabrielle for a considerable period.
- The Hastings District has been impacted with major vertically integrated food processors sourcing substitute ingredients at considerable additional costs.
- Increased economic output is expected in the long run as investment enters the region, supporting growth as the region builds back.
- Provisional GDP was \$5.41 million in Hastings for the year to December 2022.

Havelock North Village

- Hospitality enhancements – new barrier designs being worked on and planning for Treachers Lane upgrade underway. Slow progress due to resourcing issues for design and construction elements

Consumer Spending

- Electronic card consumer spending in Hastings District as measured by MarketView, increased by 2.1% over the year to June 2022, compared to a year earlier. This compares with no change in New Zealand.
- Around 40% of recent growth in spending is due to inflation, and underlying spending trends for larger and nonessential items has started to decline as consumer confidence remains low.

Employment

- Employment for residents living in Hastings District was up 3.2% for the year to December 2022, higher than the national average of 2.5%.

- An average of 43,437 people living in Hastings District were employed in the year to December 2022.
- The largest contributors were construction, health care and social services, manufacturing, professional, scientific and technical services, and public administration and safety sectors.

Unemployment Rate

- The annual average unemployment rate in Hastings dropped to 3.3% in December 2022 in line with the national average and down from 4.6% the previous year.
- Jobseeker Support reduced by 19% in the year to December 2022.

Tourism Expenditure

- Total tourism expenditure in Hastings District increased by 2.3% in the year to December 2022. This compares with an increase of 18.9% in New Zealand.
- This growth reflects the changes to border regulations and the summer holiday period, where tourism expenditure would be expected to increase.

Housing and Consents

- Residential consents in Hastings have fallen 40.5% compared to 2021 and are below the three-year average for the fourth consecutive quarter. This compares to a 1.1% increase nationally.
- House prices in Hastings fell 13% in the December 2022 quarter compared to a national drop of 9.2%.
- In the year ending December 2022, 794 houses were sold in Hastings, down 24% on the previous year and the lowest on record since March 2001.

Non-Residential Consents

- Non-residential building consents to the value of \$204.4 million were issued in Hastings District during the year to December 2022.
- The value of consents in Hastings District decreased by 11.1% over the year to December 2022, compared to a year earlier. In comparison, the value of consents increased by 13.1% in New Zealand over the same period.

Growing Meaningful Work and Higher Valued Jobs

FoodEast Haumako

The foundations of Building B are in the final stages of construction, and the estimated completion date for occupancy is March 2024.

Detailed design and quantity surveying have been completed for Building A. The plans are with potential construction companies awaiting final quotes. The amended building consent is with Hastings District Council for three weeks awaiting approval. Construction is estimated to be completed in December 2023.

Lee Neville, Economic Development Manager, is working with four potential tenants at various stages of their business development. The FoodEast Haumako Board of Directors are supportive of this work. Services fit out of Building B to meet potential tenant requirements are being explored and lease agreements will then be developed.

Sustainable is Attainable

‘Sustainable is Attainable’ has been the focus of the Hawke’s Bay food and beverage programme, supported by the region’s five councils since August 2021.

The 3R Group hosted three students for 10 weeks with a focus on the following areas:

- Data consolidation and analysis
- Pallet Strapping opportunity
- Label Backing
- Organic Waste Streams

Further research of opportunities from waste streams will be progressed through 2023 with business input.

Rebel Business School Aotearoa (RBSA)

Rebel Business School Aotearoa provides partners with a platform for local and regional economic growth. Often attendees at the Rebel Business School are those that have a business idea and who might not otherwise get the chance to make their business dream real. There is also an opportunity for attendees to connect with collaboration partners as they progress their business.

The RBSA delivered in Hastings District from 17-28 July 2023 with a Trade Show and a Celebration event. Support agencies include other councils and MSD.

Focus on Business

Greg Foran, CEO of Air New Zealand, was welcomed to Toitoti as the keynote speaker for a business lunch on 13 December 2022. This event was a collaboration with Hastings District Council, Hawke’s Bay Regional Council, Wairoa District Council, Napier City Council, Central Hawke’s Bay District Council and Hawke’s Bay Chamber of Commerce and sold out with over 230 attendees. Greg shared learnings from his impressive career with Walmart as well as his time at Air New Zealand managing an airline through a pandemic.

The first Focus on Business for 2023 was scheduled for 7th March with David Downs as the keynote speaker. Following Cyclone Gabrielle, this event was postponed. Ticket holders have been refunded, and planning is underway for the June event.

City Centre Strategy – 10 Year Review

A stocktake of goals and catalyst projects identified ten years ago has been completed, revealing that of the 33 projects set out in the strategy, 21 have been actioned, six have been partially actioned or delayed and six have not been actioned – only ten years into the 20-year strategy. The average impact of these projects was scored as 3.5/5. The general takeaway was that the five goals set ten years ago were still relevant, and whilst good progress had been made, more is still to be achieved. The following projects were repeatedly identified as necessary for the future of the Hastings City Centre:

- CBD Mall
- Consistent narrative and cultural identity
- Wayfinding
- Transport hub
- Car-parking building
- Inner city living

Council engaged the services of urban expert and city futurist Stephen Yarwood to provide Council and other stakeholders with knowledge of what to expect for the Hastings City Centre in the future. Stephen also consulted with several different stakeholders to get their views so these could be incorporated into a workshop with Councillors and the Executive Team. The workshop was focused on determining goals and priorities for the city centre for the next ten years. Stephen will collate the outcomes into a brief report. The next step will be to consult with stakeholders on the vision, goals and priorities for the next ten years.

Industrial Land



Ōmāhu Road (North) Industrial Zone

Development activity in the Ōmāhu Road (North) Industrial Zone continues with both new and long-time businesses proceeding with development of sites in the zone. In the second and third quarters of the 22/23 financial year, HDC received four resource and five building consent applications for development and works in the zone, which are either processing or have been issued within the last few months. These include consents for new storage and training facilities, as well as expansion and re-development of two long standing businesses in the area.

HDC expects to issue the tender documents for Stage 1 of the urbanisation and road improvements for Ōmāhu Road, between Wilson and Jarvis Roads, during the fourth quarter. The works are expected to take place over 12 weeks. The detailed designs for Stage 2 of the works, from Jarvis to Kirkwood Roads, are expected to be complete in the same quarter.

Irongate Industrial Zone

In the second and third quarters of the 22/23 financial year, HDC received building consents for new builds in the Irongate zone totalling 23,142 square metres. These were accounted for in seven building and three resource consent applications submitted during that time period. These include a building consent, currently processing, for a 13,600 square metre cool store, which would be the third large cooling and packing facility for the zone. There is a continued demand for industrial land as reflected in these numbers and in conversations with the development community.

Preparations for construction of the new roundabout at York and Maraekākaho Roads are nearly complete. Tenders for the works are currently being evaluated and the contract is expected to be awarded by mid-May.

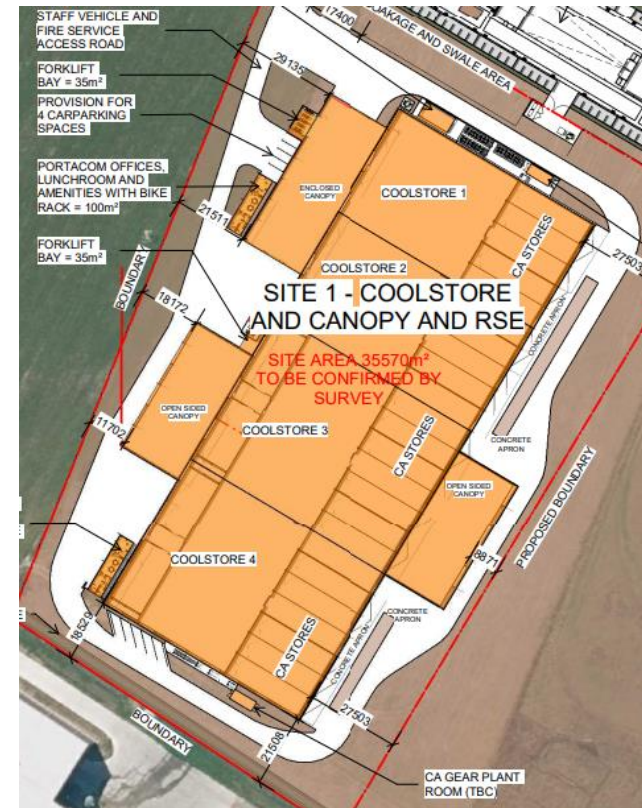


Image of a new 18,640m2 cool store planned for the Irongate Industrial Zone

Council Controlled Organisations

Horse of the Year

The Horse of the Year event for 2023 was cancelled due to Cyclone Gabrielle and Civil Defence requisitioning the showgrounds to use as the distribution centre. This was a significant blow. Participants and trade exhibitors are maintaining goodwill for the event and planning is underway for a bigger and better event in 2024.



Hawke’s Bay Airport Limited

The airport continues to show strong growth following the restrictions of COVID-19. Outstanding passenger numbers (67,000) through the terminal for March 2023 were the second highest month on record. The continued increase in revenue is reflected in improved profitability.



Residential Growth



Please note: This section is for information purposes only.

Discussions and decision making regarding housing and growth-related initiatives will be held through the Strategy and Policy Committee.



Proposed Plan Change 5

Council is currently consulting on changes to its District Plan, which seeks to make it easier to build more houses in our residential areas; for example, terraced homes, low rise apartments and three storey homes. Consent applications that meet the proposed intensification rules will proceed without notification.

As well as meeting the Government’s directive, we will be providing homes without impacting on the Heretaunga Plains, and homing our people near where shops, parks and community facilities are sited.

Through this change, we will ensure that the design and quality of homes is high by measuring consent applications against the ‘design rules’ in the Hastings Residential Intensification Design Guide.

Residential Areas of Interest

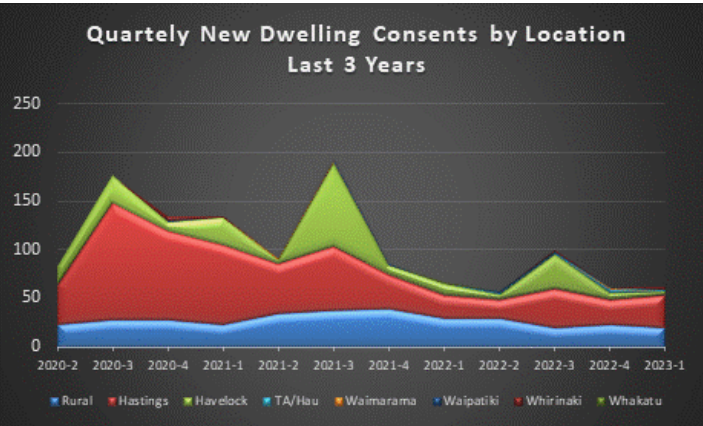
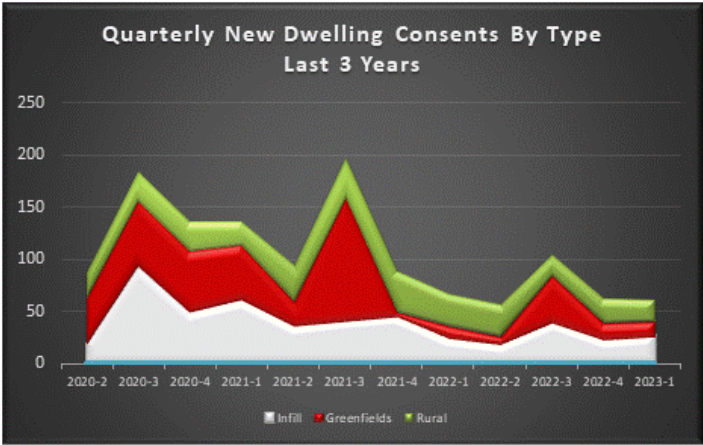
The list below provides a snapshot of residential subdivision activity as of March 2023:

Location	Description	Number of Lots/ Units
Te Awanga Downs	Titles have been issued on 45 residential lots and construction is underway.	45
Brookvale	Construction is underway to create 96 residential lots. Earthworks consent lodged on Area B	96
Tōmoana Road	Consent has been granted for a 5 lot Unit Title Comprehensive Residential Development	5
	Construction is underway on a 7 lot Comprehensive Residential Development	7
Keirunga, Havelock North	Consent has been granted for a 19-lot subdivision.	19
Havelock Road	Construction is underway for an 8 Unit Title Comprehensive Residential Development	8
Frederick Street	Construction is underway to create an 8 Unit Title Comprehensive Residential Development	8
Tōmoana Road	Consent has been granted for a 5 Unit Title Comprehensive Residential Development	5

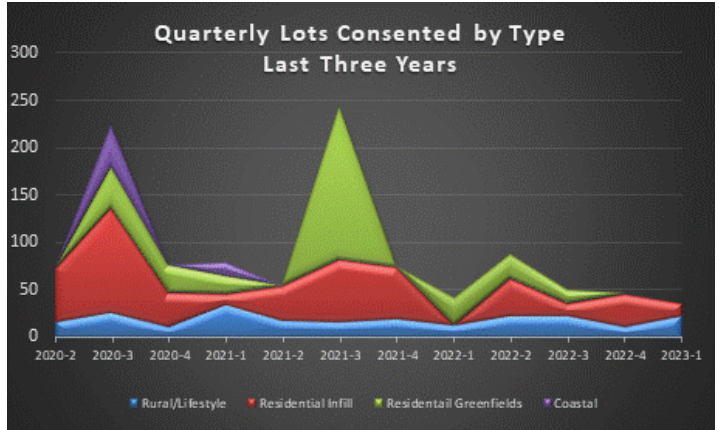
Lyndhurst	Titles (10x) issued on the first stage of a 50-lot subdivision	50
	Titles (31x) issued on first stage of a 62-lot subdivision	62
	Consent has been granted for a 28-lot subdivision	28
	Consent has been granted for a 28-lot subdivision	
Flaxmere	Construction of service is nearing completion on a 46 home residential subdivision at 244 Flaxmere Ave.	46
	42 homes planned for Flaxmere Town Centre	42
	77 homes planned for the 72 Caernarvon Drive Block	77
	12 social houses planned for 80 Caernarvon Drive (Wesley Community Action/MHUD)	12
Oliphant Road	Consent has been granted for an 8 Unit Title Comprehensive Residential Development	8
Southland Road	Earthworks consent has been approved for a Comprehensive Medium Density development	20+
Howard Street	Consent has been granted for a 9-lot subdivision (Stage 1)	9
Grove Road	Consent has been granted for a 24-unit comprehensive residential development.	24
Sussex St	Consent has been granted for a 16-unit comprehensive residential development.	16
Total		622+

Dwellings Consented

New dwelling consents have levelled off after the spike in the second quarter of 2022, which reflected the release of new sections in Lyndhurst.



New lot creation has levelled off since the second quarter, which may be due to the cooling of the property market. This may be influenced by interest rates and a more cautious market. As noted above, there are a further 28 lots in Lyndhurst which are nearing completion and should be able to be titled in the next quarter.



Kāinga Ora Plans for Hastings

The Regional Housing Programme, as stated by Kaingā Ora, makes the most efficient use of land to build hundreds of new, warm and dry homes to meet the demand for more state housing across the country.

The development programme is accelerating with over 150 residential dwellings now completed. Kaingā Ora plans to deliver 300 household units in Hastings between January 2022 and July 2024. Significant new residential developments have recently been consented in Grove Road and Sussex Street.

Update on Greenfield Development Areas

Lyndhurst Stage 2, Frimley, Hastings

41 new titles recently issued with construction of new dwellings underway.

Te Awanga Downs, Te Awanga

45 new titles recently issued with construction of new dwellings underway.

Flaxmere, Hastings

Development in Korowai St and Whariki Cres continues to progress with landowners now having lodged building consents and construction underway on 96% of sites, 25 residential units are currently being lived in.

Enabling works at 244 Flaxmere Ave are 98% complete, and the installation of the Wastewater pump station is underway.

The Flaxmere Town Centre development is progressing with civil works anticipated to be completed in July 2023

72 Caernarvon Drive (Gumtree Block), started in October 2022 and is already 45% complete. Works are progressing well on the three waters infrastructure; completion is expected in the first half of 2024.

Council continues to negotiate with developers in order to deliver the housing outcomes for the community, the development partners Veros and Housing Foundation were named in December 2022.

Brookvale Road, Havelock North

An earthworks consent has been submitted for land located within Area B.

As Council design of roads and services progresses, discussions have been initiated with developers with the goal of coordinating design and timelines for the area.

The process to acquire land for the required stormwater detention areas is well underway with resolution expected in 2023.



Brookvale Future Subdivision

Howard Street, Parkvale, Hastings

Consent has been granted for nine residential sections. A second consent application is currently processing for a 35-unit lifestyle village.

Work on the bulk services and roading started in September 2022, and are now programmed to be completed in January 2024 after adjusting for the impact of Cyclone Gabrielle.

Structure Planning Update

Structure Planning is being undertaken for the following HPUDS identified growth areas:

- Irongate/York
- Lyndhurst Extension – Studies completed to determine infrastructure requirements to support future development.
- Kaiapo Road – Studies completed to determine infrastructure requirements to support future development.

Council will carefully monitor the levels of growth to decide when the rezoning of these areas will be required. Council has identified Irongate/York as its priority area.

Growth Management

As part of its focus on delivering homes for its people, Council is planning development capacity for future residential development (as well as for industrial and commercial development). This work involves strategic planning for growth, planning and commissioning of growth infrastructure and funding of growth infrastructure.

Future Development Strategy

The National Policy Statement on Urban Development 2020 (NPS-UD) requires Council to provide at least sufficient development capacity for housing and business land. In planning for this development capacity, the Council, together with Napier City Council and the Hawke’s Bay Regional Council, is required to prepare a Future Development Strategy (FDS) for the Napier-Hastings Urban Environment. The purpose of the FDS is to broadly set out where development capacity will be provided over the next 30 years to meet demand, to assist integrating planning decisions with infrastructure planning and finding decisions and to help achieve a well-functioning urban environment. The FDS needs to be completed to in time to influence the next Council Long-Term Plan.

As with much of Council’s work programme, growth management activities and the FDS have been affected by Cyclone Gabrielle. The ability of the project team to engage with the community has been affected by cyclone impacts on communities and organisations. The timeframe for the FDS is likely to be extended by 3-4 months; however, sufficient work will be done in time to influence the next LTP.

Activity completed in this reporting period:

- Lead consultants (Barkers & Associates) appointed,
- Information gathering and review underway including update of Housing and Business Capacity Assessments and a project specific run of the regional transport model,
- FDS Joint Committee appointed in conjunction with appropriate PSGEs,
- Māori engagement planning initiated,
- FDS delivery programme developed and commenced.
- FDS delivery programme revised post Cyclone Gabrielle.

Regional Spatial Strategy

The Government has signalled via its proposed Strategic Planning Act that it will introduce a requirement for regions to undertake Regional Spatial Strategies (RSS). The RSS will address spatial planning across the Hawke’s Bay Region, integrating decision-making at both local and central government levels, and involving council, iwi/Māori and government agencies. Councils in Hawke’s Bay wish to commence development of the RSS as soon as possible and have commissioned a scoping report.

Activity completed in this reporting period:

- Work on the scoping report for a Hawke’s Bay RSS advanced; first partner and stakeholder interviews conducted; scoping issues assessed,
- Māori engagement and participation processes discussed,
- The scoping report is likely to be presented to partner councils in 2nd Quarter 2023.

Local Area Plans

Council has recently had its Medium Density Housing Strategy reviewed. One recommendation from the review was to develop Local Area Plans (LAP) for areas where medium density housing is to be specifically provided for. LAPs will serve a similar purpose in brownfield, medium density areas as structure plans do in greenfield areas, ensuring infrastructure, amenity and planning decision-making are integrated at a local level to deliver positive urban outcomes.

The development of the Local Area Plans programme has commenced as of January 2023, with the appointment of the Local Area Plan Programme Manager. The LAP programme is intended to *optimise community outcomes and to create quality medium density neighbourhoods as an extension and amplification of the current Medium Density Housing Strategy* through a place-based approach.

Activity completed in this reporting period:

- LAP Programme Manager role filled.
- Programme design development has commenced.
- Initial scoping of LAP’s has commenced along with indicative mapping.

Growth Infrastructure

As well as enabling development capacity, through the FDS and other planning tools, Council needs to ensure development capacity is infrastructure ready on a timely basis. Recent rapid growth in Hastings has used up a significant proportion of available infrastructure capacity, particularly in the urban wastewater network.

Essential Services Development Constraints Report

An analysis of existing infrastructure networks is being undertaken to identify constraints to growth. Activity completed in this reporting period:

- Constraints Report completed
- Peer review work completed

The constraints report was provided to Council alongside the proposed LTP amendment in April 2023. The report helps justify Council’s growth infrastructure investment programme and provides a basis for the development of the Essential Service Development Plans.

Wastewater Growth Infrastructure Business Case and Commissioning

Network analysis commenced in 2021 identified that additional wastewater network capacity was critical in order to cater for planned and future growth, including in the short-term.

Following completion of business case work and success in gaining IAF funding from government, design and commissioning of main trunk wastewater projects (Irongate/York to Ōmāhu, Ōmāhu/SH2 to Coventry and Karamū/Waipatū to Otene Link) have been initiated in conjunction with the Major Capital Projects team.

Essential Services Development Plans

Essential Services Development Plans will be developed for each category of infrastructure (i.e., wastewater, drinking water, stormwater, transport, parks and reserves, community facilities) alongside and informed by the FDS. These will set out where and how and at what cost infrastructure capacity will be provided to cater for growth. This will be based on issues identified in the constraints report. Work on these plans has now commenced.

Long-Term Plan Amendment

Given the scale of investment required and the timing of investment relative to the Government’s Three Waters reforms, an amendment to the Council’s Long-Term Plan has been considered and adopted by Council for public consultation.

Growth Infrastructure Funding

A key component of the future growth programme is funding of required growth infrastructure. Development contributions are a mechanism open to Council to ensure the community pays a fair share of the costs incurred in providing infrastructure to cater for growth demand. Council has also attempted to reduce costs of infrastructure provision by applying for government funds made available for infrastructure to enable housing.

Infrastructure Acceleration Fund (IAF) Funding

Council has been successful in gaining IAF funding from Government of \$18.5 million to assist in constructing infrastructure to enable housing development. This will contribute toward the major wastewater projects identified above in addition to wastewater, drinking water and transport projects to support papakāinga development.

Development Contributions Policy Review

Council has undertaken a review of its Development Contributions Policy aligned with the proposed infrastructure investment outlined above. Council has adopted a draft policy for public consultation alongside the draft amendment to the Long-Term Plan.

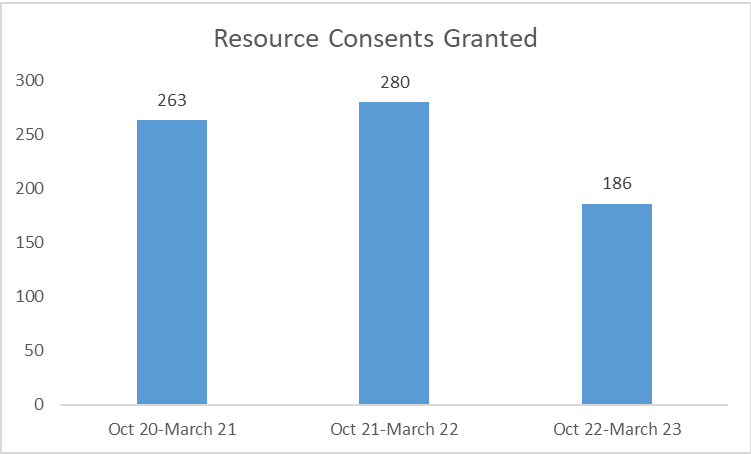
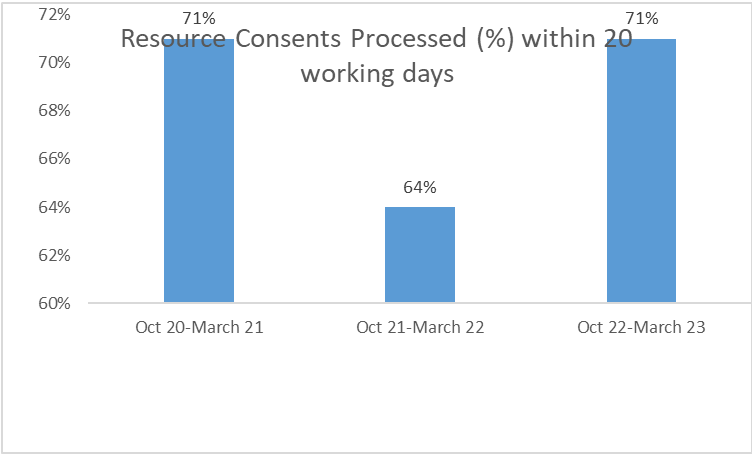
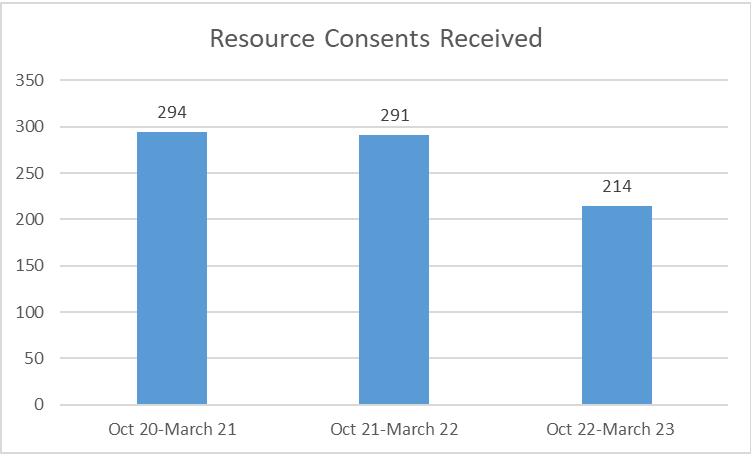
Papakāinga

Council staff have been working to assist the development of a number of papakāinga projects where such assistance is useful or necessary. This assistance has included incorporation of enabling infrastructure projects within Council’s IAF application, facilitation of planning and infrastructure solutions, and assistance to access various Government funding schemes.

Consents

Resource Consents

Total resource consents received October 2022 –March 2023	214
Total resource consents granted October 2022-March 2023	186
Percentage of resource consents decided within 20 working days	71%
Applications received that required further information from the applicant before they could proceed to decision	47%



Themes/Notable Consents

There are still a number of complex resource consents (land use and subdivision) being submitted across all areas of development, e.g. commercial, industrial, residential.

Notable consents include:

- Multiple comprehensive residential developments (up to 10 dwellings per application) across Hastings. Very high densities are being proposed and there is often difficulty achieving compliance with the Hastings Residential Intensification Design Guidelines.
- Papakāinga developments in Plains Production Zone with up to 22 dwellings per consent.
- Seasonal workers accommodation for 96 workers in Plains Production Zone and on Highly Productive Land.
- Proposed expansion of industrial activity in Rural Zone on Highly Productive Land.
- Tangoio marae relocation in River Hazard Overlay.

- Black Barn temporary events to be made a permanent consent.
- 35 residential unit lifestyle village development in Howard Street.
- Gravel pit and cleanfill activity in Plains Production Zone.

Consent Timeframes

71% of applications were processed within the 20 working day timeframes. Some of the reasons for not meeting the statutory timeframes include:

- Long term on hold applications coming off hold – these consents are difficult to complete to a decision stage and often the statutory timeframes are already used up.
- National Policy Statement-Highly Productive Land – this new NPS has introduced another level of complexity to assessing applications, very strict policy wording which has not been tested by the Courts yet. These applications involve a lot of time explaining the implications of the NPS to the respective agents and the applicants.

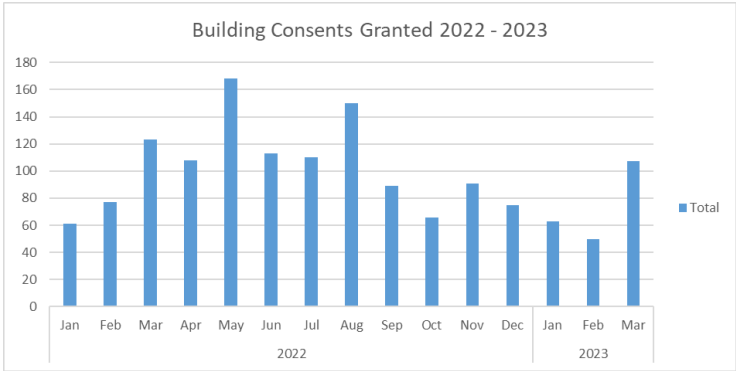
Means of Managing

Recruiting

The level of resource consent is currently manageable with the existing number of staff.

Building Consents

Building Control	July-September 2022	October-December 2022	January-March 2023
Amendments Issued	101	75	61
Amendment over Time	37	29	23
Amendments % compliance	63%	61%	62%
CCC Issued	433	303	288
CCC overtime	25	11	26
CCC % compliance	94%	96%	91%
BC Granted	349	232	220
BC overtime	112	133	117
BC % compliance	68%	43%	47%
Value of Building Work	\$129,157,017	\$112,502,893	\$96,584,605
BC Accepted	359	236	230
New Dwelling Consents	69	54	45



Notable Consents

Notable Consents Include			
Description	Street	Est Value	Owner
New Cool store	73 Irongate Road East	\$35,000,000	Bostock NZ Irongate Limited
New warehouse and office - Stage 2 of 2: Structural, fire and exterior envelope	46 Whakatū Road	\$8,000,000	Goldroy Holdings No. 4 Limited
Commercial office building and an industrial workshop	1434 Ōmāhu Road	\$2,372,028	EPG Davies Holding Company Limited
New commercial single level structure with commercially let tenancies	4 Hanui Road	\$6,870,100	Foodeast Limited Partnership
New Multi Sports Facility	118 Te Mata Road	\$2,000,000	Hereworth School Trust Board

Means of Managing

Consents

Building consent processing was affected by Cyclone Gabrielle so to overcome the backlog, we utilised several external contractors and other councils such as Wellington and Selwyn. With their assistance we are now in a very good position and are no longer sending them any new consents to process.

We are opening and processing nearly all consents under 20 days, with 70% of them being processed and granted within the 20-day time frame.

Staff numbers in the consenting area are sufficient and we are yet to see the effects of consents being submitted as a result of “flooding”.

Inspections

The Building Inspection team is fully staffed, and our inspection timeframes are 2-3 days.

Duty Builders

The Duty Builders have been very busy together with the Building Recovery team in dealing with the large volume of queries relating to building work as a result of Cyclone Gabrielle.

Community Housing



Senior Housing

In 2022 HDC contracted out the tenancy management aspect of its senior housing portfolio to Te Taiwhenua o Heretaunga. This partnership is working well and brings tenants added benefits through Te Taiwhenua o Heretaunga, such as health and wellbeing services and ensures we have the correct tenancy knowledge within the team.

Outside of the Hastings District Council Senior Housing Contract, Te Taiwhenua o Heretaunga have a large housing portfolio and extensive knowledge of the sector.

Throughout October-March, the six-monthly property inspections were completed. This gave the team another opportunity to meet the tenants.

Over the six months (Q2 & 3), 16 units when vacated, refurbished and re-leased.

The current number of people on the senior housing waiting list is 183.

Healthy Homes inspections were started in March, and a full independent Healthy Homes Report will be available shortly.

The strategic review scheduled to be undertaken in Q3 has been deferred as a result of staff commitments to support the response to Cyclone Gabrielle.



Getting around

Roads and Transport



Key Routes - Corridors and Roundabouts

Karamū Road corridor / St Aubyn Street corridor

Final corridor study will be reported on to Council in the fourth quarter of the 2022/23 financial year.

Pākōwhai Road corridor (Maraekākaho Road to St Aubyn Street)

Detailed modelling assessment of shortlisted options has been undertaken in the third quarter of the 2022/23 financial year with a report on the preferred option to be reported to Council in the fourth quarter of the 2022/23 financial year.

North Eastern corridor (longer term)

Stantec is now looking to assess a short list of options confirmed at a stakeholder workshop in late 2022. These will be assessed using multi criteria assessment consistent with Waka Kotahi requirements to determine the preferred option to progress to detailed design.

Efficient Streets

LED Street Light Conversion

Kiwi Street completed.

Walking and Cycling

Complete network development strategy

- Preparation for our Heretaunga Arakura programme is well underway with most schools in the first two phases contacted. The first round of workshops with students is ready to go beginning of Term 2.
- Additional funding has been approved from Waka Kotahi for Bikes in Schools and events to support our Heretaunga Arakura programme.

- Skills training in schools has continued as possible around school holidays and cyclone disruption. Training in cycle and scooter skills have been delivered across several schools
- Designs are underway for a number of cycleways and shared paths identified in the Active Transport business case.

Ageing Roads

Safety Improvements

- Maraekākaho Road / York Road roundabout – Tender is out to market currently. Construction likely to begin in June 2023 and last approximately nine months, provided the tenders received are within the available budget.
- Ruahāpia Road / Otene Road boy racer prevention trial was installed in April last year. The trial seems to have been successful. Officers will get feedback from residents and present to Council in the near future regarding a permanent solution. Traffic calming works on the north end are mostly complete, just awaiting the planting of the rain garden.
- Construction of the Geometric improvements at the St Georges Road / Hassalls Lane intersection is underway. Construction will be completed within this financial year.
- Caroline Road / Frederick Street improvements is nearing completion of the design phase. The proposed option of a compact roundabout will be constructed early in the next financial year.
- The legal mechanism governing speed limits is changing from Local Bylaws to a National Register and the process will be done at a regional level going forward. We have begun our Speed Management planning, focussing on Schools, Marae and communities who have requested traffic calming or a lower speed limit.

Renewals

- Maintenance resealing of rural network 50% completed when work interrupted by TC Gabrielle. All outstanding resealing work to be reprogrammed for next year.
- Maintenance resealing of urban network completed. Due to unavailability of a high-capacity asphalt plant, we are deferring all programmed asphalt renewals to next year. (Higgins are working to have asphalt plant established end of June).
- Traffic services - Line marking renewals complete.
- Mt Erin Road. The construction was split into two separable portions 1 and 2:
 - Separable portion 1: Starting from Crystal Road for 1km -construction complete.
 - Separable portion 2: Construction complete. Some drainage improvements to be implemented post Cyclone Gabrielle.
- Design work underway for the following sections – Waimārama Road RP 12950 - 14000, Kahuranaki Road RP 7480 - 8450 and Te Mata Peak Road RP 340 – 2650



Bridges and Roads



Bridge Strategy

Completion of bridge strengthening programme

- Officers are reworking existing budgets due to cost and minor scope increases and Cyclone Gabrielle impacts. A report will be taken to Council and RCB to consider options for funding.
- Tawa and Heays Gorge Bridge - works to be reassessed.
- Peach Gully bridge works completed.
- Awanui bridge works to commence once construction crews are available post cyclone response.
- Aroapaonui, Lambs and Kaiwaka – work to be reassessed.

Forward replacement programme

Prioritised bridge construction forward works programme

- Stantec engaged to undertake transport modelling to develop forward works programmed of bridge construction for four key bridges linking Hastings and Napier that were damaged or destroyed during Cyclone Gabrielle.

Cyclone Gabrielle

Cyclone Gabrielle has significantly damaged our regional roading network. The following statistics capture the scale of the damage from this event:

- 16 bridges destroyed
- 28 bridges significantly damaged
- 13,000 culverts require either unblocking, repairing, replacing, or upgrading

- 100km+ roads to be rebuilt
- 1000+ slips need remediation Cyclone Gabrielle significantly affected our local transport network.

As a result of slips of bridges being destroyed, many rural communities became isolated for an extended period of time. This created challenges for these communities in meeting their basic welfare needs and resulted in a multi-agency resupply effort into these communities.

Over 100 contractors have been working on roading and access restoration since the event. At its peak, an estimated \$600k per day were being spent on emergency roading works by Hastings District Council. A complete rebuild/repair of local roads will take an extended period of time to implement. An estimate \$45-60m has been spent so far with temporary access solutions having already been implement in a number of areas.

Parts of the district remain inaccessible, and road and bridge assessments are still being conducted where possible. 33 Our transport recovery will create funding challenges for the Hastings District Council. While much of the estimated \$800m cost will be able to be met by Government and insurance, the local share will still be significant. Hastings District Council is working with insurers and Government partners to fully understand how our Transport recovery will be met.



Rural Support



Cyclone Gabrielle Impacts

Communities

Cyclone Gabrielle had severe impacts on our Rural Communities. The following provides a snapshot of event impacts across a selection of communities. The community response has been immense throughout.

Eskdale & Whirināki

The Esk River, which flows through the valley and along the start of SH 5, rose at an extraordinary pace during the cyclone with the volume of water causing the river to breach its banks – at its peak, enough rain fell in the Esk Valley to fill 72 Olympic swimming pools every minute for six hours. Many Eskdale residents evacuated from their homes during the night as the floodwaters rose, and the area was one of the hardest hit in the Hawke’s Bay region. The community suffered two deaths of their own, and many have either completely lost or endured considerable damage to their homes and livelihoods – including orchards, vineyards, wineries, the local campground, luxury accommodation and wedding venues, and the historic church. In the wake of the event, the community stood up their own community hub for residents to connect with one another, access supplies and wellbeing support.

In nearby Whirināki, some homes were flooded with more than 1.2m of water, and the Whirināki community were completely isolated for days in the aftermath of the cyclone.

Pākōwhai

Flooding of the rivers following the Cyclone which burst stopbanks throughout the area, causing a torrent of water to be unleashed into Pākōwhai. In some areas, the volume of water that flowed through was higher than the houses. There were instances of neighbours rescuing others as the water rose and many residents were rescued from the roof of their homes. The community of Pākōwhai have suffered the loss of homes, livestock and pets, businesses, and crops to Cyclone Gabrielle.

Puketapu & Mōteo

The Tūtaekurī river runs through the middle of these two communities, and on the night of the cyclone, the swollen river washed the Vicarage Road bridge away severing usual access. One local from the community lost their life in the cyclone and homes were destroyed by floodwaters. Community hubs were stood up on either side of the fractured bridge to support locals and the local pub, currently closed due to damage, continues to provide meals to the community and volunteers on a regular basis, at no charge.

Isolated Rural Communities

A substantial number of Hastings’ rural communities were isolated due to Cyclone Gabrielle, both through physical access and communication channels. While damage to people’s homes in most of these areas was not as widespread as those nearer the Heretaunga plains, the roading network in these areas has been decimated by the event and some pockets remain isolated or limited to 4WD routes only. There has been severe damage to and loss of farmland and livestock for the rural population.

Rural Economy

Cyclone Gabrielle caused significant on-farm property damage and loss of income to parts of the Hastings District including Rissington, Upper Dartmoor, Pātoka, Puketitiri, Eskdale, Te Haroto, Te Pōhue, Tūtira, Pūtōrino and Kahurānaki. It is estimated that 400 farms over 50 hectares have been impacted. Lifestyle blocks have also been impacted but accurate numbers have not been quantified.

Horticulture

Cyclone Gabrielle also caused catastrophic damage to the horticulture sector on the flood plains of the Ngāruroro, Tūtaekurī and Esk Rivers. This resulted in the destruction of orchards including trees, houses and infrastructure, the complete loss of field crops and long-term production damage from millions of tonnes of deposited silt. This damage poses a significant risk to business survival and employment in the region.

Farming

On-farm damage includes loss of stock, fencing, roading, culverts and bridges, riparian plantings, erosion plantings, forestry, sheep and cattle yards, water supplies (including dams) and pasture from widespread slipping. Much of this loss is uninsurable, with farm insurances covering residential and building damage but limiting the per event per farm cover to \$25k for fencing, \$20k for drains and culverts with livestock losses only being covered for ‘exposure’ from weather events post shearing. Forestry cover typically relates to a fire risk and the cost of fire suppression. Loss of income or business interruption insurance is hard to access. Additionally, the Cyclone damage to the North Islands largest wool scourer, Woolworks at Awatoto and the simultaneous breakdown of a large wool dumping site has led to a North Island wool price collapse and a large supply chain disruption. This disruption is expected to last 6-12 months and may result further cash flow stress to farmers.

Rural Halls Funding

The Rural Halls Maintenance Fund 2023-2024 opened 31 March 2023 and closes 5 May 2023.





3 Waters
Transition

- With the change in government policy, to establish 10 water services entities by 1 July 2026 at the latest, the 3 Waters National Transition Unit (NTU) is doing a "reset" of its work program. Many of the workstreams are continuing but either at a slower pace, or only on critical work items, while the reset is worked out. HDC is continuing with work that is valuable for improvement of service delivery regardless of how or whether the transition to the new entity occurs.
- In the last six months, before the reset, HDC provided information to the NTU on financials, debt reconciliation, staff arrangements, legal arrangements, delivery contracts, 30-year capital and operating expenditure forecasts, operational stocktake (day-to-day operations), compliance data, and asset management data.
- Hawke's Bay GMs and CEs are working on what Entity F (Hawkes Bay plus Tairāwhiti) looks like as a water entity and how the councils can work together to address the challenges of stranded overheads and how the councils will function when 3W is gone. Morrison Low is engaged to coordinate the work.
- DIA is drafting a new Bill to enable the change in government policy and it is expected to be passed into law before the standdown period for the election. The current Bill before the Select Committee is still due to be reported back on in early June and passed into law soon after. We will determine if a submission on the expedited third Bill is worth making when the details are available.
- Officers have had discussions with the NTU on agreeing a baseline for debt to be transferred once the new Entity F is established. The NTU has agreed with Council's assessment of our debt position for the 3 Waters with \$141m agreed as the net 3 Waters debt position as at 30 June 2022. Actual 3 Waters debt incurred and repaid from June 2022 to when the new water entity is established will be added to the 30 June 2022 baseline amount.

Water Supply



Drinking Water Strategy

Work is continuing in accordance with programme and schedule, with the following major components undertaken during the reporting period.

Frimley

- Work is now confined to final commissioning detail within the plant with all aspects tested and operational. Final 24 hour and 7 day tests are scheduled for late April / early May and, when successfully completed, the plant will be connected to the drinking water network.
- Work on the demolition of the Rec Services yard in Frimley Park has been completed except for the clay shed which will be demolished once the old WTP can be switched off.



Frimley Plan View



Frimley Water Treatment Plant Building

Waiaroha

Work is concurrently progressing on this project, with the following work completed during the reporting period:

- Reservoirs – Both tanks are complete and filled with water for leak and settlement monitoring. The addition of architectural fins has also been completed for both tanks.



Northern tank Architectural Fin installation

- Bore – Work on drilling and development the new Eastbourne bore on site has been completed and the next phase is to complete the headworks above ground and connect this supply to the new WTP pipework. Preparatory work is continuing on the plan to modify and upgrade three of the existing five Eastbourne bores and how this activity and process will integrate with commissioning processes for the new plant.



Waiaroha site works

- Water treatment plant – This is progressing well with the majority of the external work now complete, with the recent completion of the large window facade. Work is now focussing on the internal fitout with the install of pumps and motors, associated pipework and electrical equipment within the plant. Work on the access and delivery road and standby generator is progressing.



Education Building

- Waiaroha Education Building and associated site works – Work is also proceeding concurrently on this project by Gemco, alongside the Water Treatment Plant contract. The building has progressed to the stage of the roof, external and internal framing completed and some fitout work proceeding. The glass façade is due to be installed in late April. The site works are well advanced at the northern end of the project, with sections of the walkway, Taonga rock area and upstream river sections now complete. The main effort now is focussed in the main amphitheatre area, including concrete walls and structures, water features and electrical and water pumping equipment. Fencing, entrance structures and groundworks are also concurrently being progressed where able.



Water Treatment Plant Building

- Timeline Impacts –While the impacts of COVID by way of sickness are at a manageable level, its presence is evident again over recent times. The most recent challenge has been Cyclone Gabrielle and this has had a direct impact during the actual flood event, where some resources were directed to flood activities and then the knock-on effect of impact on staff and contractors, with some personally impacted in their private capacity. As a result of these delays, we are unable to deliver the project by the Matariki deadline of 13 July but a concerted effort is being applied to get the water treatment plant operational by this date to ensure compliance with treatment deadlines. A new date will be confirmed for the opening of the project and is likely to be mid/late September.

Small Community Water Treatment Upgrades

Work on the Small Community upgrades is nearing completion.

- The Haumoana, Waimarma, Te Pōhue and Clive Water Treatment Plants are now in full production. The Parkhill Booster Pump upgrade is completed and in operation.
- The Whirināki Esk Water Treatment Plant was also completed by was subsequently destroyed during the Cyclone.
- Waipātiki - This plant is now fully operational.
- Whakatū - Construction of the plant and reservoir is complete. Commissioning and testing of the plant commenced in April 2023. It is anticipated the plant will be in full production in June 2023. The Ngāruroro Avenue Reserve park upgrade was re-opened 4 December 2022. Intended Artistry on the reservoir is on hold while community confirm mural design. (Note: staff attended community on 19 April where artistry was discussed between community representatives. Discussions broke down.)

Demand Management Strategy

- There was a Council workshop on the Water Conservation and Demand Management Strategy scheduled for the week of the cyclone that was rescheduled for 6 April. Preliminary findings were presented that indicate the best course of action is pressure reduction combined with proactive system wide leakage detection and fix, and community education. The preliminary findings indicate this will likely be sufficient to provide water for growth without applying for an increase in our consented take for at least the next 5-10 years.
- Further findings will be presented to council after the screening criteria for the measures are finalised with mana whenua to ensure our criteria reflect the local understanding of Te Mana o te Wai. The findings will inform the development of the capital expenditure forecasts for renewals for the next LTP.
- Following the 20/21 Water loss assessment it was identified that uncertainty needed to be improved for usage of non-metered residential properties to better estimate water losses within the network. 2000 additional smart meters have been installed to provide high resolution water use data which will equate to a ~10% sample of residential properties.

Renewals and Consent Compliance

Renewals

- The Drinking water component of the Eastern Interceptor project is complete except for some minor work regarding the isolation and abandonment of the old water main.
- A number of reactive renewals both standalone and to facilitate combined infrastructure works are underway or in planning.
- A targeted and accelerated programme for copper lateral replacements is being delivered through the maintenance contract.
- A pipe sampling programme for AC and Steel pipes to help inform renewals planning has been identified with planning underway to begin physical works in the coming months.
- Renewals planning is ongoing with new processes being developed to ensure key renewals are identified, prioritised and funded

Consent Compliance

- The annual DW compliance monitoring report was provided to HBRC as required in early October.
- Targeted works were identified to resolve some minor non-compliance issues within the current reporting period relating to specific high use within the Ōmāhu and Haumoana Supplies. Works are ongoing.
- Minor non-compliances from previous reporting periods associated with the need to decommission disused bores and verify meters are being completed alongside WTP upgrades as agreed with HBRC.
- Consent renewal is in progress for the Waipatu water supply abstraction consent.
- A project is well underway to enhance monitoring and reporting of consents through Infrastructure data and allow provision of daily data to HBRC by 1 July.
- Investigation of the need to seek further water allocation for the Hastings Urban Supply is being undertaken through the Demand Management Strategy update with progress described in the section above. The Demand Management Strategy is required to be reviewed 3 yearly as a condition of consent with the review currently in progress required to be completed by December 2023.

Drinking Water Standards Compliance

- Taumata Arowai published new Drinking Water Standards, Drinking Water Aesthetic Values and Drinking Water Quality Assurance Rules. The new standards and rules came into effect on the 14th November 22 with reporting against the new criteria initially set at 1 January 23. Reporting timeframes have subsequently been pushed out due to system integration delays and Cyclone Gabrielle.
- Works are continuing to ensure correct infrastructure, practices, documentation, monitoring and reporting is in place to meet the new requirements.
- With reporting and requirement changes occurring throughout this reporting period, along with the effects of Cyclone Gabrielle, verification of compliance is still in progress to confirm the final compliance status of our drinking water supplies with the Bacteriological and Protozoal compliance criteria.
- Currently we are assessing all supplies aside from Te Pōhue and Whirināki/Esk which were significantly affected by Cyclone Gabrielle as compliant with the Bacteriological compliance criteria. However, inability to access some sites for sampling due to the Cyclone may have also affected compliance.
- Currently we are assessing all supplies capable of meeting the Protozoal compliance criteria, aside from Te Pōhue and Whirināki/Esk which were significantly affected by Cyclone Gabrielle as compliant with the Protozoal compliance criteria. However, inability to access some sites for sampling and monitoring equipment checks as well as communications issues due to the Cyclone may have also affected compliance. Refer to the Drinking Water Strategy section of this report for progress towards implementing treatment to allow all sites to meet Protozoal compliance.

Cyclone Gabrielle

- Damage due to Cyclone Gabrielle led to the notification of Boil Water notices for the Whirināki/Esk and Te Pōhue Water Supplies. Remedial works to repair damage and ensure provision of safe and compliant water was completed and the Boil Water notices were removed on 6 April 2023.
- Source
 - Waimārama springs had minor impact due to overland flooding. Planning in progress to improve spring security.

- Te Pōhue spring source and Raw water pipeline damaged with temporary repairs completed to allow supply to be reinstated. Further works are in planning to complete repairs and improve resilience.
- Water Treatment Plants
 - Ōmāhu Water Treatment Plant - Low level flooding with some equipment damage. Initial repairs undertaken and assessments of further equipment underway.
 - Whirināki & Esk Supply - Significant damage across all components of supply. Interim supply established and investigation underway to assess future options to ensure a resilient supply for this community into the future.
- Reticulation
 - Minor damage to the overall reticulation network with some scouring at stream crossings and damage due to uprooted trees. Significant damage to portions of the Whirināki and Esk reticulation with all repairs completed to allow provision of the interim supply. Further works are required to reinstate and improve resilience.
 - Minor flooding impacts on some pumpstations, not impacting operation

Wastewater



Eastern Interceptor Trunk Wastewater Main (Stage 2)

- Work has started in site late January.
- The Council-supplied glass-reinforced pipes (GRP) was delivered.

Maraekākaho, Campbell, Bledisloe Upgrades

- This work is now complete with practical completion achieved in March.

Inland Trunk Sewers – Relining

- This contract has been awarded and the contractor is planning to start on site in April.

Inland and Urban Wastewater Trunk Investigations

- This contract has been awarded and the contractor is planning to start on site in April.

Pump Station Upgrades

- Condition assessments to inform the renewals strategy are on-going.
- A resilience review of pump station critical infrastructure is underway following a rain event last quarter. The review will look at pumps across the network, key operational information required during an event and critical spares.

Treatment Plant Renewals

East Clive

- The Nine Yearly Review
 - The Nine Yearly Review of the consent is underway. A workshop with the Tangata Whenua Wastewater Joint Committee is planned for April to work through the scope of the Independent Peer Review and Historical Documentary.
- Significant Renewals & Investigations
 - Planning is underway for significant renewals and investigations to ensure the ongoing compliance and resilience of the WWTP into the future (i.e., growth, ageing assets). Numerous critical components are nearing the end of their life and in need of replacement and in some cases upgrades to ensure the ongoing compliant discharge of treated wastewater
- Biological Trickling Filter Key Components Renewal
 - Planning in underway to enable the renewal of several key components of the BTFs. To enable the work the BTF roofs will need to be removed so that components can be removed and installed. Work will occur on one BTF at a time so that the effluent can continue to be treated to the standard required of the consent.
- Outfall (Steel Manifold) Renewal
 - Planning for the renewal Steel Manifold section of the ocean outfall is underway. This critical infrastructure is in poor condition and will require a specialist contractor(s) to be involved. Construction works to take place in 2024.
- Emergency Beach Outfall Renewal
 - Planning for the commissioning of the Emergency Beach Outfall is currently on hold with other critical renewal projects taking priority. The

purpose of the Emergency Beach Outfall is to ensure effluent can be discharged safely in a controlled manner if critical WWTP infrastructure was to fail catastrophically. As part of this work an Emergency Management Plan will be developed. Once complete this project will ensure that if ever required the Emergency Beach Outfall can be brought into operation.

- Control System Renewal
 - The East Clive WWTP control system upgrade project has been restarted after putting on hold to allow the Water Treatment Plant commissioning program to advance as a priority.
- Minor Renewals
 - Several key minor renewals projects have been completed and are underway to ensure the ongoing high standard of treatment of the district's wastewater.
- Planning
 - Renewal planning is ongoing to ensure key renewals are identified and funded over the next 10 years.

Waipātiki

- Campground connection
 - Installation of the campground wastewater connection will be installed and capped to allow connection in the future.
 - Due to the scale of the required upgrades to the existing WWTP to connect the campground and the consent expiry of the WWTP in 2025 the connection of the campground has been put on hold while investigations are undertaken as part of the WWTP consent renewal process.
- Compliance issues
 - A pathway forward has been identified to resolve compliance issues (see below for compliance issues).

- Consent Renewal
 - Consultation with the key stakeholders (community, Mangaharuru Tangitu Trust, Pan Pac, HBRC) regarding the pathway forward is planned for May 2023.

Consent Compliance

East Clive

- Routine quarterly sampling has been completed for the 2nd & 3rd quarter of the 2022-2023 reporting period with no complications.
- Annual compliance report has been submitted to HBRC for 2021/2022. The WWTP had a non-compliance event following the overflow at the Whakatū Diversion Chambers which results in approximately 140m3 of domestic wastewater being discharged into the industrial sewer which led to a non-compliance of condition 5b of the discharge consent at East Clive WWTP
- HBRC are still yet to release a compliance summary report for the 2020-2021 compliance period.

Waipātiki

- Routine quarterly sampling has identified that the wastewater treatment plant is not meeting the effluent quality required of the consent. This is due to its inability to denitrify and remove nitrate.
- HBRC have been notified and we have agreed on a pathway forward to becoming compliant in the interim while investigations are carried out as part of the consent renewal process. Investigations are ongoing to determine the cause of the compliance issue.

Reticulation

- No overflows were reported to HBRC in the second and third quarters of the 2022-2023 compliance period.

- Numerous wet weather overflows occurred during cyclone Gabriel and subsequent rain in the weeks following the cyclone.

Trade Waste

- As part of our routine compliance inspections, officers monitor compliance with the trade waste users to confirm that they are operating within their approved conditions. This work is ongoing and ensures that industrial discharges do not impact on our resource consent or create adverse conditions within our piped network, e.g. hydrogen sulphide which corrodes the internal concrete linings.
- Due to the Napier WWTP being flooded HDC accepted tankered tradewaste from Napier industries. Regular monitoring was undertaken to ensure compliance with the discharge consent. HDC and NCC tradewaste officers were actively monitoring and assessing incoming tankered waste.

Cyclone Gabrielle

- Reticulation
 - Numerous wet weather overflows occurred because of Cyclone Gabriel
 - Three pipe bridges were taken out on Mangarau Stream in Havelock North and 1 pipe bridge at the back of 15 Keirunga Rd. Temporary repairs have been implemented to reinstate the service and regular inspections are being undertaken to ensure there are no issues (debris build up removed, temporary structure is still standing, etc.)
 - Infrastructure assessments have been undertaken with no issues raised
- East Clive WWTP
 - Due to the cyclone the WWTP was running on generator for 10 day which consumed 27,000 litres of diesel to keep the plant running. When the WWTP was running at full capacity we were consuming 5000 litres of diesel a day.
 - Infrastructure inspections have been undertaken with no major issues raised.

- Due to the Napier WWTP being flooded HDC accepted tankered tradewaste from Napier industries. Regular monitoring was undertaken to ensure compliance with the discharge consent. HDC and NCC tradewaste officers were actively monitoring and assessing incoming tankered waste. At the peak we were receiving 50 truck and trailer loads of tradewaste from Napier and the Landfill combined.
 - A tree was removed from the diffuser on the ocean outfall (2.75km out at sea). The tree was dislodged under the outfall and was successfully removed by the diver contractors.
 - The revetment structure protecting the Emergency Beach Outfall (on the beach at the end of Richmond Rd, Clive) suffered some damage by sea surge. The damage was not significant, and planning is underway to make the necessary repairs.
- Waipātiki
 - A number of onsite pump stations were flooded and required replacement. Replacement of failed components is underway.
 - No issues were identified at the WWTP or discharge field.

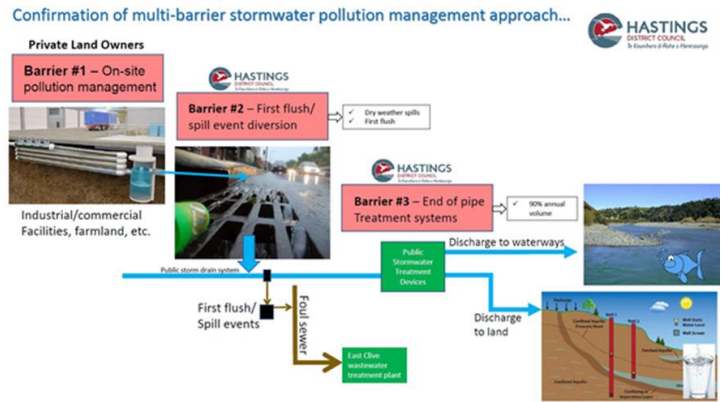
Stormwater



Stormwater Quality Improvement

Lowes Pit

- Officers and consultants have developed a three barrier “multiple barrier” approach to manage stormwater pollution in and around Lowes Pit and the wider Ōmāhu Industrial Area. The multiple barrier approach is illustrated in the table below.



- Installation of ‘Litta’ catch-pit litter traps with filters to remove gross pollutants and sediment retention is completed.
- The supplier of the first-flush diversion system and end of pipe treatment devices has completed detailed design for Lowes Pit Land use consent has been granted for the installation of the end of pipe treatment devices at Lowes Pit.
- The first-flush diversion system and end of pipe treatment device installation works have been novated into the Fulton Hogan maintenance contract.

- Construction works commenced July 2022 with an expected completion in November 2022. Due to discovery of a small quantity of dumped asbestos concrete pipes onsite, subsequent investigations required to clear the site for construction to continue as well as unusually high water levels within the pit the project has been delayed. The high water level situation has been exacerbated by cyclone Gabrielle and contract works have been formally suspended. The contract works status will be revisited September 2023.
- Initial discussions with HBRC and Iwi on the proposed Barrier 1 strategy prior to approaching high risk Ōmāhu industrial sites on “at source” stormwater pollution management requirements were held toward the end of 2021. On 12 January 2022, iwi representatives visited Lowes Pit to see the area first-hand and to gather information on water quality.
- In late December, HDC representatives including Councillor Damon Harvey met with Mr David Renouf to discuss Council’s proposed plans for Lowes Pit and to hear his concerns about the project. Subsequent engagement, including a site visit to Hazelwood Street to observe prototype Littatrap installation, was completed with Mr Renouf.
- Further consultation on the future of Lowes Pit will continue with all parties once construction of the bioscape and first flush system is completed.

Updated Lowes Pit Delivery Programme	
Industry onsite stormwater pollution management strategy confirmed	June 2022
Construction of first flush and end of pipe systems	Works suspended
Implementation of industry stormwater Pollution Management Strategy	2023

Consent Compliance

- Controlled Stormwater Discharge Approvals are being regularly received by HDC and this is increasing the workload for processing, auditing, and future monitoring.
- The Whakatū West Industrial Area Annual Report was submitted to HBRC 2nd December 2022. The report highlighted the need to complete approximately 30 site audits for the 2023/2024 biannual period, to ensure that all on-site stormwater treatment devices and the stormwater network are maintained to original design criteria.
- 35 Site audits for the Lowes Pit and Barnes Place Stormwater Catchment areas Ōmāhu Road are being planned or April. The audits are required to understand which sites are deemed high-risk in terms of the site activities potential to contaminate stormwater.
- The consents module in Infrastructure Data is regularly improving, and compliance monitoring is well documented.
- Stormwater pollution events continue to be inspected, documented and investigated around the district.
- Stormwater sampling remains on track for 2022/2023 compliance.

Refuse



WMMP Waste Minimisation

Henderson Road Refuse Transfer Station and Blackbridge Refuse Transfer Station
(Blackbridge is operated by Bin Hire Company)

- Both sites have been fully operational during both quarters with the exception of the Henderson Road site which was closed to the general public from 14 – 19 February for storage of essential waste only whilst Ōmarunui Landfill was closed due to the damage from Cyclone Gabrielle.
- The Henderson Road Refuse Transfer Station was used as a limited emergency space to store waste from essential critical services such as the hospital and supermarkets until the landfill could re-open. During this time, residents could dispose of waste they urgently needed to via Council’s official orange rubbish bags.
- A project to make improvements to the Henderson Road Refuse Transfer Station to increase resource recovery is progressing.
- The large weighbridge has been reinstated on site to allow for all large trucks to be weighed before leaving site. This assist in meeting our reporting requirement to the Ministry for the Environment.
- A new vehicle crossing, second site access is being created off Stevens Place. This should be operational by early May 2023.
- The project team are now at the point of working through the layout options to work out where and how new services can be added.

Rural recycling sites

- Cyclone Gabrielle impacts were relatively minor.

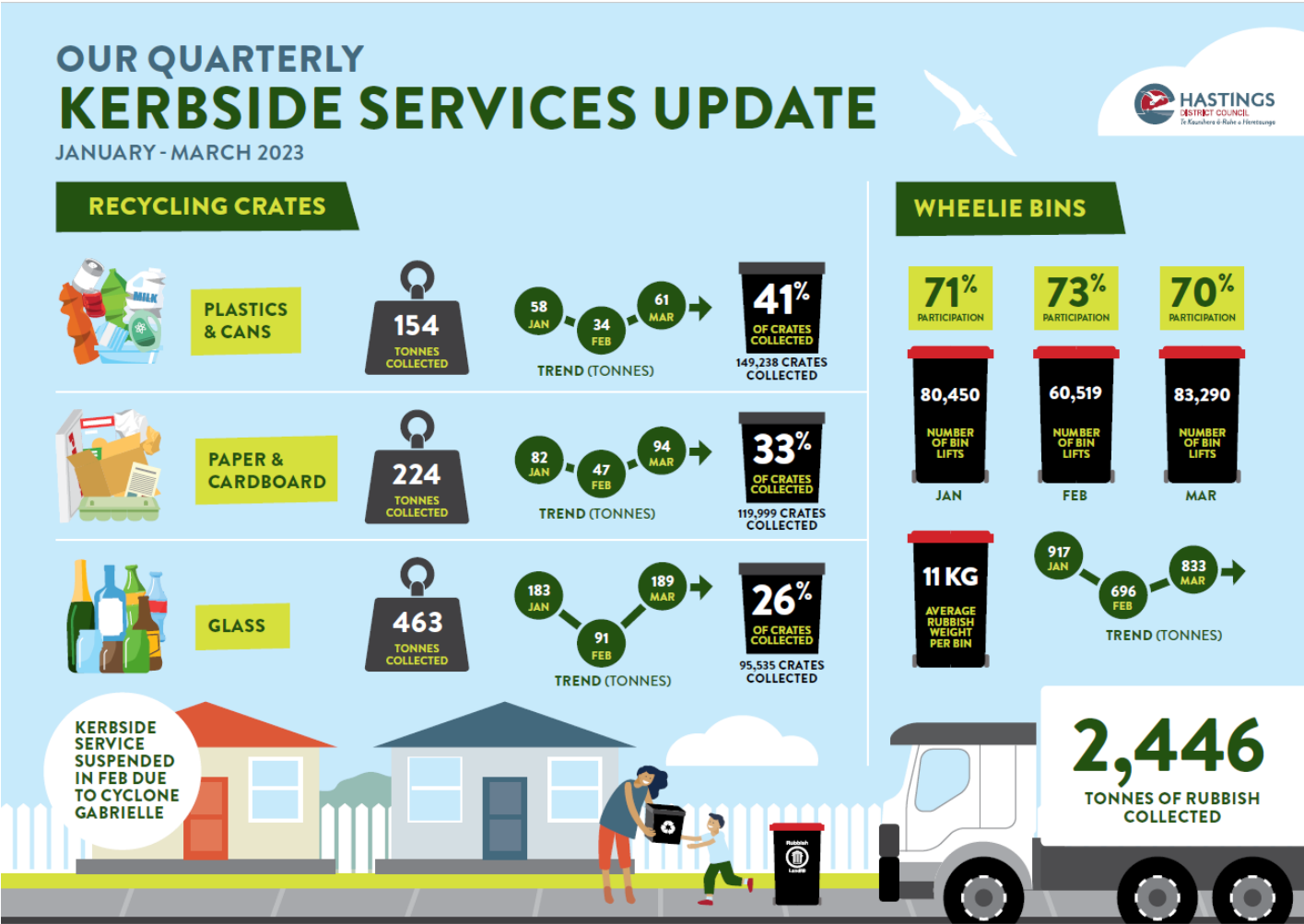
- Fully operational with reports of only minor contamination over all sites. Overall contamination remains low at less than 2% which is very pleasing.
- When incidents of illegal dumping and contamination have occurred, letters have been sent to residents where evidence was found.
- Maraekākaho site will be graded and levelled out, as silt deposits and water gouging were apparent after the cyclone, but did not affect the operational use of the site.

Kerbside Recycling and Rubbish Services

- Kerbside collection services for refuse and recycling have been delivered in line with the contracts over this quarter with no change to the agreed level of service, except when the services were suspended due to the flooding from Cyclone Gabrielle.
- Kerbside rubbish collection did not occur for the 4 days immediately after the cyclone due to the damage to the roads and the closure of the Ōmarunui Landfill.
- Kerbside recycling collection did not occur for the 9 days immediately after the cyclone due to flooding in the contractor’s yard and transportation challenges via SH5 to transport the recycling out of district.
- Customer Request Managements (CRMs) have continued to remain low.
- Officers continue to audit both kerbside recycling and rubbish bins and proactively educate residents on what they could do better to assist them with consistent collections.

An Infographic below details the kerbside recycling and rubbish collection statistics from the past two quarters, October – December 2022 and January – March 2023.





Waste Management and Minimisation Plan Implementation Update

Current Initiatives

Education Building

- The contract for the building of the education centre was awarded to Atkin Construction.
- The site was blessed on the 17 January ready for the commencement of works which started in late January and is processing well. Piles were put down in March.



Community Communication Activities

- Only limited community activities have been undertaken during the past two quarters due to the summer holiday period and the Cyclone Gabrielle response effort.

- Regular activities have continued such as the monthly waste awareness newsletter and Facebook posts about waste and kerbside-related information or events. Updates have also continued to be made to the waste webpages to keep them current.

School Education

- The HDC and NCC waste teams have engaged a contractor to conduct research with schools to find out what they want from a school waste education programme and to develop the content in line with the national curriculum.
- The feedback from the teachers' surveys is, in essence, that teachers already have a lot on their plate and if we are truly keen to engage with them then we will have to look at facilitating the delivery of the content.
- The next step for the team is to investigate what a facilitator role might look like, and if it would cover just waste. Given that there is a need for facilitators to deliver waste, water, litter and potentially sustainable transport education it seems logical that we would be approaching schools in a collective manner. The team will be reaching out to other departments to start these conversations.

Commercial and Industrial Waste Minimisation

- The four students are still gathering more quantitative data as part of the "Sustainable is Attainable" initiative, to enable the analysis of options for the waste streams, understanding seasonal peaks and limitations.
- The Waste team are collaborating with the Chamber of Commerce to participate in a range of workshops for HB businesses to discuss waste minimisation in the workplace, sustainability and waste audits. Dates and venues to be confirmed.

Waste Minimisation Local Contestable Fund

- Support community groups, education providers, Iwi/Māori organisations, businesses, charities, and individuals undertake projects or trials that result in waste minimisation. Two Waste Minimisation contestable funds were created in 2020 to support projects that result in a new waste minimisation activity. Those funds are:

- A large annual waste minimisation contestable fund, with a pool of \$20,000 available each year for one round, generally in September. This year applications were open from 26 September to 4 November.
- A small monthly waste minimisation contestable fund, of \$2,000 available each month from February to November.
- The 2022 large fund was promoted widely to the community through posters in our facilities, the waste minimisation e-newsletter, HDC social media and website, press release and newspaper advertisements. This year six applications were received for the large fund and one application was received for the September small funding round.
- Re-new was approved the full \$20,000 requested to open a community workshop, that focuses on repairing and upcycling items to keep them out of landfill. With a focus on sharing skills and building a community that has the tools to be able to reduce waste.
- From the small fund we have approved one entry. James Taylor has set up a Repair Café Hastings Group that have been awarded funding to trial repair cafes in Hastings. These are pop events where anyone can bring in their broken household items and volunteers try and fix them.

Mana whenua, hapū and marae engagement

- With the support from the Pou Ahurea team an engagement plan has been developed and will be used to guide our work with Mana whenua, Iwi, Hapū, Marae, Post-Settlement Governance Entities and our Māori communities to review the Joint WMMP and Solid Waste Bylaw. This engagement plan has included key stakeholders from across our rohe to ensure that a Te Ao Māori perspective influences and guides our next WMMP. An initial introduction email of Jordy and her role has been sent via the Pou Ahurea team.

Regional construction & demolition (C&D) waste minimisation

- Geoff Gibson commenced the role in November 2022 and has been engaging across all areas of the Hawke's Bay building sector.
- We have formed a local Hawke's Bay C&D waste minimisation group with a wide range of participants from the construction industry and NCC. The group will meet quarterly to share initiatives and promote waste minimisation in Hawke's Bay.

- Geoff has been invited to join a C&D waste minimisation group with other council officers around Aotearoa to share information and resources. He has also joined in a working group set up by the Ministry for the Environment (MfE) focusing on C&D waste minimisation policy work. MfE seeking feedback and information from the TA's involved to help form policy framework.
- Work is underway with some land development and construction companies to support them in implementing site waste minimisation plans.
- High level discussions are being held with a couple of national companies seeking opportunities to get regional solutions for materials that currently can't be recycled. Updates will be provided at the next meeting.
- We have also been working with the HDC Project team to find repurposing and recycling options for material and products to be removed from the Heretaunga House demolition.

Pan Pac treated timber disposal option

- Due to the impacts of Cyclone Gabrielle, this project is currently on hold.

Solid Waste Bylaw and Waste Management and Minimisation Plan Review

- A procurement process commenced in January to seek an external provider to professional services with the completion of this significant amount of work. The submissions were received and being evaluated just prior to Cyclone Gabrielle. The process is currently paused whilst guidance is sought seeking an extension of time to complete the review due to the impacts of the cyclone. The waste assessment will be skewed by the volume of flood waste and the community's views on waste will be focused on flood response services.

Recruitment

- Jordy Wiggins joined the team in December as Mātanga Whakaiti Para - Waste Minimisation Specialist.
- Geoff Gibson joined the team in November as the Regional Construction and Demolition Waste Minimisation Advisor.

Ōmarunui Landfill

The Ōmarunui Landfill operates under a Heads of Agreement (HOA) between the HDC and NCC. This HOA currently allows for the representation of four HDC and two NCC councillors on the Ōmarunui Joint Refuse Landfill Committee. This ratio of NCC and HDC councillors is reflective of the ownership percentage each council holds in the facility. During the process of obtaining new resource consents to continue landfilling at Ōmarunui (Area B of the site), a relationship with the Ngāti Parau hapū was formed to answer and address the concerns that the hapū had about the landfill site and its operation. As a result of this relationship the matter of representation on the landfill committee was raised. This was discussed by the hearing commissioners and referenced through the later parts of the resource consent application process. Officers, working with both Councils, now need to work through the necessary requirements to enable the opportunity for a full role on the landfill committee.

Landfill Operations

- A total of 92,875 tonnes of waste was received over the 2022 calendar year. That represents a decrease of 3,500 from the 2021 annual total. The impacts of Cyclone Gabrielle have increased the volume of waste disposed of at Ōmarunui Landfill since 20 February 2023. A total of 21,431 tonnes were received in March 2023 compared to 7886 tonnes in March 2022.
- Maintenance work has been carried out on both the gas flare and gas to energy plant during the course of the year. The work is always coordinated to ensure that at least one of the two gas destruction systems is working.
- As a result of Cyclone Gabrielle, the gas to energy engine has been down since 14th February and Unison is unlikely to grant access for LMS to return power to the grid until next month due to its ongoing repairs on the network.
- An upgraded and improved deodoriser system that helps minimise and neutralise offensive odour is currently being installed at the site. This should help when problematic loads are delivered to the site. This is now working, although the automated system that will assist with controlling it is still to be fully installed.
- Due to the amount of rain received during the year, leachate levels have been higher than normal. Leachate is therefore being carted (by tanker) off site for disposal. This work will continue until levels are back to, or lower than normal. The cost of this work is covered by the Leachate Reserve Fund and therefore has no impact on annual budgets. The decision to keep leachate levels low was proven to

be a wise one as Cyclone Gabrielle dumped 255mm of rain on the site in the first 24 hours and the ponds were able to cope with that volume without over-topping. Unfortunately, the carting of leachate off site had to resume post cyclone to reduce the pond levels.

- Advertising for four staff vacancies is continuing, however the landfill is struggling to attract suitable applicants. The vacancies are for two machine operators, one technician and one admin/officer. We currently have one potential operator moving through to the offer of employment stage, however there is little interest in the other positions to date.

Closed Landfills

- The 2022 Roy's Hill closed landfill annual report was submitted to the HBRC mid Dec 2022. The site remains compliant with only occasion maintenance work required on the cap.
- The HBRC is currently undertaking stop bank improvement work along Tuki Tuki River in the Haumoana area. This includes investigation work near to and around the Blackbridge closed landfill (this site also operates as a refuse transfer station). The stop-bank improvement work may involve the construction of a new bank on the river side of the closed landfill. A new bank constructed in this position would add extra protection to the old landfill and prevent the possibility of any erosion from the Tuki Tuki River.
- The Tait's Road site was covered in 3m of silt and monitoring well sites are not currently accessible. Contractors are working to clear these areas so water testing can recommence.

Cyclone Gabrielle Impacts

Ōmarunui Landfill was severely impacted with the weighbridge and kiosk facility flooded and buried under silt. Once road access was established and initial repairs were made the landfill opened using a manual system on Monday 20 February (closed for 5 days). The weighbridge was re-established and operational with the use of generators and a temporary building from 1 March. The old kiosk building was removed and planning was started immediately for reconstruction. A new kiosk has gone from concept to initial planning phase with the first plans released. Herman Wismeyer has been appointed project manager for the construction of the replacement building. The old building has been temporally placed on piles onsite awaiting insurance decision outcomes, if deemed a write-off there is a possibility of reusing some materials from it for other projects onsite.

Environmental Enhancement



Biodiversity HB Support

- Officers continue to support BHB with planning and resource assistance for the Des Ratima memorial planting at Te Ara Kahikatea.
- Working alongside community groups on eradicating invasive moth plant species.

Pop-up Irrigation

- Planning for Windsor Park has started.

Havelock North Stream Enhancement

- Planning work for enhancement work in Karituwhenua and Palmbrook reserves overtaken by Cyclone Gabrielle.

Care Group Support

- Care group work has also been interrupted by Cyclone Gabrielle as access to natural areas severely curtailed.



Hastings alive

Hastings City Centre



CBD Vibrancy and Activation Plan

Vibrancy Plan

- Music on the stage City Centre ongoing
- Music on the Stage – Landmarks Square ongoing
- Taste Hastings –FAWC event Heretaunga East 200

Façade Enhancement

- Old Briscoes building Queen Street West – completed
- XL Dairy, Heretaunga St East – in progress
- Suzelle Lingerie – in progress
- Ag First Building – in progress

Activation Plan

- Additional Christmas decorations – installation commencing mid-November
- Activation plan actions have been reduced and modified due to the purchase of a projector.

Civic Square and Central Mall Projects

- Eastbourne Street East 300 block upgrade. Work completed bar final reseal of carriageway.
- Minor upgrade outside new hospitality offering in Heretaunga Street East 200 block advanced in April to coincide with its opening.
- Design work and consultation for the King Street 100 blocks commenced in April.

Cultural Precinct

Hawke’s Bay Museum Research & Archive Centre

307 Queen Street East

Project highlights for the previous two reporting periods:

- Building consent issued for the proposed facility.
- Construction works were tendered, and a preferred contractor selected. Negotiations are on-going with the contractor to come to an agreeable contract
- The project was the recipient of \$9 million worth of Ministry for Culture & Heritage funding through the Ministry’s Regional Culture & Heritage Fund. This funding will go a long way to having have the project realised, and Council wishes to thank the Ministry for their extremely valuable support.

Heretaunga House

300 Lyndon Road East

Deconstruction Project

The tender for the deconstruction of Heretaunga House was awarded to McMahon’s Services NZ Ltd. McMahon’s will be commencing physical works on the site in early May with an expected completion date of late October early November. This process involves a ‘soft strip out’ of the internals of the building. Followed by the formal demolition of the concrete and steel structure. The project is looking to divert a targeted 95% of total materials from the landfill which is a very positive outcome and a large amount of waste that will be not entering the regional waste stream.

At this stage, the site will be left as a safe as possible vacant site until such time the future of the site is determined.

The future of 300 Lyndon Road East Project

The project team are working through a procurement process that will lead to the engagement of an appropriate partner that will ultimately develop the site. This process is targeted to be completed by the end of Q1 2023/24.



Youth Development



Youth Employment

Mahi for Youth has been in a state of pause since the end of 2022 as the new, He Poutama Rangatahi funded contract through MSD was awarded for Mahi for Youth for 2.5 years. A team lead and Youth Connector staff are or have been recruited.

Youth Council



The 2023 Youth Council is made up of rangatahi who live, work, and/or attend a school or alternative education in the Hastings District. Members are aged between 15 to 20 years of age.

Council officers started the recruitment campaign online for 2023 in November 2022.

A group of returning youth councillors produced a recruitment video in January 2023 to advertise on HDC & Hastings Youth Facebook and Youth Council's own Instagram account. This was also shared with Camberley and Flaxmere Community Centre's social media pages to ensure we were encouraging representation from these communities.

Last year's chair organised visits to high schools and alternative education providers to encourage applicants. Information flyers were sent to all schools to advertise recruitment through our Marketing and Communications Team.

This year 27 applications were received. Applicants applied online and were encouraged to send in a short two-minute video introducing themselves, why they would like to be a Youth Councillor and what they hope to get out of this opportunity. A short list of applicants was asked to attend an interview in person. Thirteen interviews were held on Tuesday 22 February with eleven being appointed from the interviews. There are six returning amongst a total of 17 Youth Councillors that make up the 2023 Youth Council.

At the Youth Council Planning Day on 19 March the Youth Council set their visions, aims and objectives and developed their annual plan. Additionally, a Chairperson and Deputy Chairperson were elected and appointed.

All projects have been divided up between the four working groups that make up the Youth Council.

- Marketing and Communication.
- Environmental and Sustainability.
- Communities and Youth and Community Engagement.
- Projects; Driver Licensing and Youth Facility.

The nominated lead for each working group is responsible for co-ordinating meetings moving forward where they will meet and develop a plan of action that reflects their group's aims and goals'.

Youth Recovery Reponse

This topic is currently a high priority for Youth Council and work is underway to create a fundraising event. A student army is currently being scoped with the option to collaborate with the Student Volunteer Army. A Youth Climate Action Forum facilitated by Hawkes Bay Regional Council Rangatahi Environment Committee featuring Napier City Youth Council and Hastings District Council will take place on Thursday 20 April.

Tuia - Mentoring Programme



Tuia Programme develops the leadership qualities of Rangatahi Māori to be leaders within their community.

Tuia first started in 2013 by Marcus Akuhata-Brown who placed a wero amongst the mayors of New Zealand to support a Māori rangatahi in their communities, 12 mayors took on the challenge. Fast forward to 2022, there are 58 participating mayors from Te Hapū to Gore in the South Island.

This year there were 11 applications. Officers shortlisted five candidates and two were chosen to be this year's Tuia. Mayor Sandra has enlisted the additional help of three Māori Ward councillors to assist in the mentoring component of this programme; Councillors Apatu, Jessup and Nepe.

Youth Facility

One of the outcomes in the 2022 Youth Strategy is the need for a designated youth facility. A full business case is currently being developed for Council consideration. Further work will continue over the next year.



Integrated Community Hub

The Integrated Community Hub opened its doors in August 2022. It provides a safe space, day-time facilities and individualised wrap-around support for the most vulnerable in Hastings, many of whom suffer through chronic homelessness, addiction, violence, disability, and mental health challenges.

The hub provides a place for service users to connect with service providers such as Te Whatu Ora Hawke's Bay, Ministry of Social Development and other local agencies. This enables users to build trusting relationships and encourages personal agency through participation in person-centric positive outcomes.

The tri-party working group has successfully engaged with key stakeholders across sectors, including health and housing, to create an operating model, budget, and business case garnishing broad support from organisations like MSD, Te Whatu Ora, Community Police and others. With robust governance in place, significant resources, and a solid plan in place for the next five years Connect Community Trust is confident the Integrated Community Hub will be sustainable for the benefit of the most vulnerable in Hastings.

What Success Looks Like at the Hub

At 8am every morning whānau sign in and get right to preparing their own breakfast. On Mondays and Fridays some generous members of the community serve a hot cooked breakfast – Eggs, Bacon, Sausages, and Potatoes to go with the usual hot drinks, cereal, fruit, toast, and noodles.

After breakfast some whānau are taken to shower facilities and, using the clean towels and toiletries provided, get refreshed for the day. Others engage with staff from various service providers including, MSD, He Kakano, Workbridge, Housing First, and Community Mental Health (to name a few). Having secured their belongings in their own locker, whānau are fresh and ready for the day - Some heading off to work, others heading to various other.

Connect Community Trust has hired three of the whānau who have been volunteering in the Hub. Previously they were unemployed and experiencing homelessness. Each of them is now housed, employed, and well supported – giving back to the community.

A visiting Artist has begun providing creative workshops at the Hub.

The Hub opened its doors for overnight accommodation for hub users from the night Cyclone Gabrielle hit. Staff and volunteers provided approximately 20 people a night with a safe dry space and friendly familiar faces for two weeks.

From October through to the end of December, they served 1,300 evening meals. As the weekly meals have increased from one to four, our numbers grew to 1,700 meals between the months of January through to March. Our whānau are enjoying eating and socialising on new tables, lounges and booths. Every week, they have two long serving community members prepare a hot meal in both the morning and evening. While these numbers disappointingly represent the need for food, the Hub is able to provide a relationship-focused space that promotes comfort, kindness and grace.

The Hub will see Auckland University's arrival in May to commence and develop a research program around their kaupapa. The Hub's kaupapa is nothing new to their three staff members as they are ex-hub users and have been volunteering their time to the hub for anywhere between six months and six years. They are enjoying their roles and have embraced the required training, including First Aid, de-escalation training and the online Child Matters course. One staff member is also about to commence his certificate in Health and Wellbeing.

To add to the Hub's wrap-around support, there is a fully operational on-site nurse-led clinic with 50 registered hub users experiencing no less than 30-minute consultations with Sarah Heke, a Registered Nurse/Mental Health Credentialed Nurse who has been engaging with most of our whānau for the last seven years. The client medication and health checks are regular and free thanks to Te Whatu Ora funding.

Multicultural Strategy and Welcoming Communities



Hastings Multicultural Strategy

In October the Welcoming Communities Statement of Commitment signing ceremony was held which formally recognises the district as part of Immigration New Zealand’s “Welcoming Communities” programme.

This is a public commitment by the Mayor, CEO, iwi, and Multicultural Association of Hawke’s Bay. Hastings has joined 26 councils across 12 regions working with their communities to put out the welcome mat to newcomers - recent migrants, former refugees, and international students. Joining this initiative is a key action in our Multicultural Strategy.



Diwali celebration (Connected and Inclusive Communities and Culture and Identity)

[Diwali festival of lights in Hastings attracts crowd of close to 2000 - NZ Herald](#)

Close to 2000 people attended the event at the Mitre 10 Sports Park. "It was a mix of cultures as well, there were Kiwis, there were Filipinos for example, there were Māori. It was good to see different ethnicities come to celebrate Diwali." Angeline Chand Hindu Council of Hawke’s Bay President.



Punjabi Language Week (Connected and Inclusive Communities)

[Hastings community celebrates Punjabi language week 2022 - NZ Herald](#)

Following on from the success of the Diwali celebration the Hastings Punjabi community came together at the Hastings Library to celebrate New Zealand’s third annual Punjabi language week. Punjabi is one of the most widely spoken Indo-Aryan languages around the world, and Hawke’s Bay has more than 1000 families who speak the Punjabi language.

Hawke’s Bay Ethnic Communities Tennis Ball Cricket Tournament, October 2022

HDC Wero competed at this augural tournament. The team included staff from a range of Council departments, with a mix of nationalities and a mix of new staff (also new to Hastings) and old.





Recreation/Leisure



Tōmoana Showgrounds

Council have been working alongside the A&P Society to ensure there is a smooth transition of ownership for the Tōmoana Showgrounds on the 1st of April 2023. A&P Society have satisfied their condition in the sale and purchase agreement around receiving royal assent for the Empowering Act. During the lead up to the acquisition, Cyclone Gabrielle struck Hawke’s Bay, and as a result, the showgrounds were requisitioned by Civil Defence in partnership with iwi to run a distribution centre to support our impacted and isolated peri-urban and rural communities. Ownership of the Tōmoana Showgrounds will transfer to Council while the distribution centre is still operating from the site.

As part of the sale and purchase agreement, the showgrounds will be vested as a reserve under the Reserves Act. As part of that, there are several conditions Council will need to meet including establishing a ‘trust’ to set the future direction of the site. In the meantime, council officers are working through an operational model to run the showgrounds for a short-term period whilst working through meeting the conditions of the sale and purchase agreement.

Arts & Culture Facilities

Te Whare Toi o Heretaunga/Hastings City Art Gallery (HCAG)

Visitor Numbers		Q2		Q3	
July	4,216	Oct	4,515	Jan	2,609
Aug	3,438	Nov	2,125	Feb*	860
Sept	3,584	Dec	2,162	Mar	2,671
Student and Public Programme numbers		2,363		994	
TOTAL		11,165		7,134	

*Closed for two weeks due to Cyclone Gabrielle which caused a few cancellations and disruptions to our school programmes.

Exhibitions

Waiora: Hemi Macgregor 17 December to 16 April 2023

Hemi Macgregor’s exhibition Waiora presents a body of work which acknowledges stories of environment and the ways our lives are set within it. The exhibition acknowledges atua, whenua, and our personal journey within these interconnected foundations for daily life. The stories told through this body of work speak to the significance of the dynamic relationship between people, place, and imagination.

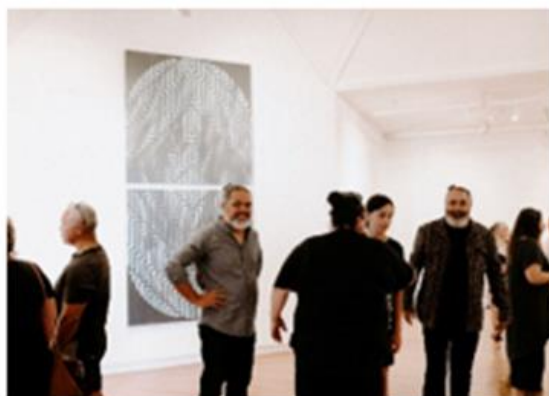
Valuing the visitor’s experiences:

“This is the best exhibition I have seen here at the gallery. I have been studying art and exploring patterns and stencils so everything feels relevant to my practice and landing for me”.

“Amazing and very powerful, and to have created all of that body of work in 1 year is simply phenomenal”.

Many visitors left this exhibition saying that they feel ‘something’ after viewing Macgregor’s work. A Swiss gentleman wasn’t sure if he could verbalise it in English, but he did a very good job! He said that the exhibition gave him a sense of feeling safe and energised inside.

Many are impressed by the scale and the techniques used by Hemi especially as they ask questions about the difference between traditional carving versus the new machine techniques that Hemi employs.



Urns For Unwanted Limbs and Other Things: Virginia Leonard 12 November to 6 February 2023

Virginia Leonard works with clay, resin, and oozing glazes to create ceramic sculptures. Her Urns for unwanted limbs and other things play upon the traditional funerary vessel and mourning rituals.

This is Leonard’s daily need, as an artist, to articulate a visual language which processes and translates life with scarring and chronic pain; a notion that we inhabit a ‘body of becoming’ and that human physicality isn’t static or closed.

Valuing the visitor’s experiences:

Many visitors walking out of Leonard’s exhibition are blown away by the fact that you can feel the pain and emotion that Leonard is trying to convey within her work. They also enjoy the physicality of the whole exhibition.

Quite a few visitors comment on the fact that they really want to touch the urns. The clay, resin and gold make it very enticing for not only the eyes but the hands as well. One comment from a visitor was that they had read the blurb on the way out of the exhibition rather than on the way in and said he saw coral reefs and plastics in the ocean portrayed in the work before realising what the artist was trying to say with her pieces of work.

The feeling of the visitors by and large while this exhibition is on is that they love everything about the place and that it’s the best gallery they have been too (comment from a visiting cruise ship passenger) and that they were blown away by the gallery content.

Icebound: Jonathan Kay 29 October to 6 February 2023

Icebound is a photographic exhibition by Jonathan Kay. It contemplates the fragility of landscapes through surveying of two Te Waipounamu glaciers - Haupapa/Tasman and Te Moeka o Tūawe/Fox. Kay explored these glaciers as a way of making sense of the environments impacted by climate change in Aotearoa.

Valuing the visitor’s experiences:

Comments about Kay’s exhibition included, “Ice Queen”, “love the movement” and “what a perilous future our glaciers face in a rapidly warming world” to quote a few.

To Be at Home: Salome Tanuvasa 27 Feb – 7 May 2023

Salome Tanuvasa is a Tongan-Sāmoan artist who lives in Tāmaki Makaurau Auckland. She works across a variety of media, including painting, drawing, textiles, photography, and video. Her artistic practice responds to her surroundings, utilising what is around her in poetic and intuitive ways, while also speaking to some of the wider experiences of Pacific people living in Aotearoa.

To be at home is a new site-specific installation by artist Salome Tanuvasa, comprising a series of banners made from new and recycled fabric. The artist has stitched and appliquéd shapes into playful, abstract compositions which suggest direction and movement — responding to flows of people and conversation.

Valuing the visitor's experiences:

Comments about Salome Tanuvasa's exhibition included:

"So vibrant and full of life!"

"I'd love to have one of these on my wall at home"

"Just beautiful"

Ghosts of the Past: Jeremy Bright 27 Feb – 7 May

In 2009, Taupō-based photographer Jeremy Bright was travelling through to the Wairarapa when he drove past the old Waipukurau Hospital. He stopped to look closer, sparking a decade's worth of regular visits documenting the site.

Bright's images show different traces of human presence – objects and infrastructure used to provide comfort and medical care, along with signs of people who used the abandoned hospital as temporary shelter. In documenting the buildings, he was particularly interested in the ways in which they were taking on a different persona through the damaging effects of time, use and vandalism.

Valuing the visitor's experiences:

Many visitors walking out of Jeremy Bright's exhibition are taken by the fact that he has made the ruins of the hospital look beautiful by the way in which he has photographed it. Showing different traces of human presence and the damaging effects of time.

Comments from Visitors:

"I worked there years ago, I recognize the lift shaft in one of the photos!"

"He's made it look so beautiful hasn't he?"

"Its such a shame that they couldn't save the building"

"I remember that hospital from when I was young, its so interesting to see what happened to it!"

Education and Public Programmes at the Gallery:

Quarter 2 saw the Gallery deliver Public and Education programmes through:

- 7 x Family and children programmes including Art for Tots and school holiday programmes.

- 5 x Artist and floor talks Including Hastings Public Art Walking Tour, U3A Educator Talk, Artists floor talks by Johnathan Kay, Virginia Leonard, and Hemi Macgregor.
- 6 x School programmes delivered to 4 schools from across the region, Haumoana, Havelock North Primary, Raureka and Irongate.

Standout points/programmes:

Waiora floor talk by artist Hemi Macgregor. The entire Haumoana school attended three programmes in two days. Educators ran two programmes at Havelock North Primary School, responding to their enquiry about local knowledge and places. Students learnt about My Hometown Art, connecting it to their walk around the Havelock neighbourhood, and Environmental Art connecting it to their Te Mata Peak educational visit.

Attendance for our Art for Tots programme is increasing, the numbers have tripled in the past two sessions.

Early Childhood programmes are being developed for to offer to the local centres and kindergartens as the demand is growing. It is also part of the ELC funding agreement with Ministry of Education.

Feedback:

The kaiako from Havelock North Primary mentioned: "The Year 3 students and teachers loved the sessions you did with them this term". Rebecca Northe - Room 11 Classroom Teacher & Co-Team Leader Te Rito.

Quarter 3 saw the Gallery deliver Public and Education programmes to 994 people through:

- 6 x Family and children programmes including Art for Tots, school holiday programmes and Children Day programme collaboration with Library.
- 3 x Artist and floor talks Including U3A Educator Talk, Curator Talk for 30 local teachers and floor talks from artists Hemi Macgregor and Shannon Te Ao.
- 5 x School programmes delivered to 5 schools from across the region, Lindisfarne, St Mathew, Hastings Girl High School, Poukawa and Hastings Intermediate.

Standout points/programmes:

Offering specialised Early Childhood Education (ECE) programmes. Introductory visits to several childcare centres and kindergartens including Cherry Grove Childcare, Frimley Park Kindergarten and Peterhead Kindergarten Flaxmere were made.

All feedback has been very positive, with all centres visited keen to continue the relationship and encouraging their colleagues at other centres to reach out to the Gallery.

One very successful (fully booked) Art for Tots session in March, with a children’s creations on display in the gallery as part of To Be At Home exhibition:



Feedback:

“After all the disruption of the recent past it’s nice to be back in gallery mode.”

Toitoti – Hawke’s Bay Arts and Events Centre

Visitor Numbers	April-June	July-Sept	Oct-Dec	Jan-Mar
Performances and Events held at Toitoti	34	73	69	34
Community Events	12	30	45	20
Commercial Events	17	43	24	14
Tickets Sold	1,472	10,183	9,552	4,814
Non-ticketed Events Attendance	2,860	7,821	10,580	2,860
Total Performance and Event Attendance	4,332	18,004	20,132	7,674

Significant Business/Conference Services Events

- Business events Industry Aotearoa Conference Dinner (third attempt)
- Progressive meats 40th Anniversary Event (second attempt)
- HB Chamber of Commerce Awards
- HB Civic Contractors Awards
- First Light Foods Grower Conference
- Rockit Global Ltd Christmas Party
- Real Estate Brands Ltd (REBL) Real Estate Awards – 400 pax Awards Dinner
- Manioro Conference
- HB Fruit Growers Awards and Graduation
- Fire and Emergency NZ (FENZ) Volunteer Conference
- EIT 2023 Graduation
- Balance Farm Environment Awards
- Jimmy Carr (4 shows – January)
- Royal NZ Navy Band (Art Deco Festival – February)
- Tutus on Tour (Royal NZ Ballet – February)
- The Proclaimers (March)



March was a significantly busy month with a conference, several graduations, a five-day exhibition in Functions on Hastings and the Cushing Foyer as well a wedding and the first school ball of the year.

Presenter Services Stand Out Events

Hawke’s Bay Arts Festival, 14 – 30 October

The Hawke’s Bay Arts Festival was back in full force in 2022. At Toitoti 21 events were hosted with the Opera House and Assembly Ballroom as the main performance spaces, Tama Tūrangā Huata room with an exhibition and the festival hub being hosted in the Municipal Laneway.



Orokohanga Music Trust Concert, 23 November

A free concert showcasing Hastings Tamariki from several low decile schools who have been learning violin and cello. This was a great opportunity for the tamariki to share their talent, build confidence and gain experience performing in front of a large crowd. For many this was their first time in the Opera House to was great to welcome members of our community into Toitoti.

Santa's Grotto, 1 – 23 December

Santa's Grotto was once again a huge hit in December. The Grotto was open Thursday, Friday, and Saturday throughout December from 4pm – 7pm with around 2,000 people attending. Low sensory sessions for sensory sensitive tamariki were offered, 36 people attended these. 11 schools visited and around 1,200 students and teachers attended. Toitoti would like to make Santa's Grotto a regular fixture and grow on an already popular free event for the community.



Jimmy Carr, 25 & 31 January (4 shows)

Internationally renowned comedian Jimmy Carr brought his unique brand of comedy to Hastings, in four sold out shows, bringing just under 4,000 people into the city over two nights. Originally, he was only booked for two shows – which sold in less than a week. A third show was added not long after. In early January the promoter consulted about adding a 4th show and along with Toitoti got this additional show up and sold in just under a week. A great success all round.



Shel We, 27 March - FREE to schools

An enchanting, playfully intriguing and visually stunning dance show. This was a free schools show as part of Toitoti's Community Outreach programmes. 790 Hastings primary and intermediate school students attended. Toitoti provided buses for rural schools affected by the cyclone. The producer commented after the school "the vibe in the room was like a rock concert". The children were excited to be back at the theatre.

The Proclaimers, 22 March

Scottish rock sensations The Proclaimers, rocked out the Opera House for 550 Hawke's Bay locals. This was the first show back after the cyclone and everyone had a great time. Ticket sales were lower than expected but this was due to the final six weeks of sales happening directly after the cyclone.

Parawhenuamea - The Untamed Rivers of Hawke's Bay, 16 March

Historian Michael Fowler talk on the history of the Ngāururoro, Tūtaekuri and Esk Rivers and attempts to control them over the years. The Toitoti event raised \$2,459 with all proceeds being donated to the Hawke's Bay Disaster Relief Fund for those affected by Cyclone Gabrielle.

Postponements/Cancellations

Over Quarters 2 and 3, seven events were postponed with total revenue of \$48,244.50.

Six of these events rebooked with total revenue of \$38,319.50. The only postponed event not yet re-booked is the HDC Dirty Deco event.

23 Business Services events were cancelled between 14 February and June 2023 from the impact of the Cyclone. Cancelled events were predominantly either government agencies or sales generation / tradeshow style events. Lost revenue due to cancelled events \$60,440.00.

Presenter services had six events cancelled between 16 February and 16 April including the Royal New Zealand ballet Tutus on Tour. Total loss of revenue from these cancelled events is \$21,000.

Traditionally for Presenter Services, January, February and March is the quietest quarter so the ongoing impacts of the cyclone particularly with local event organisers, who are working in final planning stages, won't be realised until the end of the next quarter. The key drivers for further cancellations or postponement will be based on funding, concerns around ticket sales, resources, and personal impacts.

Hastings District Libraries

Programmes and Events

Over Quarter 2 Hastings District Libraries held 131 events and programmes with 18,12 participants. Offerings of note during this period included:

- Spring School Holidays in early October followed a S.T.E.A.M (science, technology, engineering, arts and math) theme. Activities included binary beading; a coding and tech play morning; wearable arts; playdough making workshops; and an 'Egg Drop' event. As usual, there were plenty of passive activities, such as makerspaces and Lego, to keep families busy during their visit.



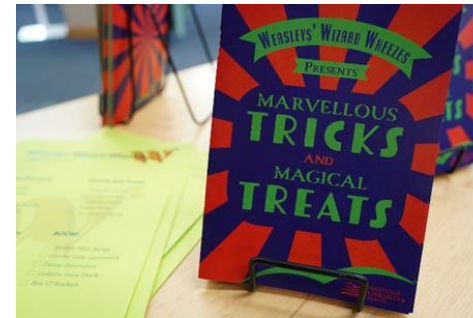
- Bookclubs within the Hawke's Bay Regional Prison (HBRP) restarted in Quarter 2 after a long break during the pandemic. Library staff visit fortnightly with two units and the response from HBRP residents has been "overwhelmingly delighted!"
- Hastings Library hosted the local Punjabi community celebrations for New Zealand's third annual Punjabi language week on Thursday 24 November, the first time it has been celebrated in Hawke's Bay. Around 100 people attended the celebrations which included cultural performances, speeches, and traditional foods. This was followed by an event in December with the library hosting a Punjabi family movie day for children and their families from the local Sikh temple.



- A pilot computer literacy programme for a small group of women from the local mosque/masjid was held over nine weeks between October and December. Funding from the Ministry for Ethnic Affairs enabled a trainer from Digital Circus to come in and work with the women, as well as the library to arrange transport for participants in need. Library staff provided manaakitanga in the form of refreshments before and after the weekly sessions, and activities for any young children who accompanied the women.
- The Annual Wine Books and More Book Lover's Night was held in late November. The event included a presentation of the best new and recently released reads and guest speaker Nafanua Kersel. Local Havelock North Booksellers, Wardinis, were present at the event giving participants the opportunity to scoop up some great books in time for Christmas. This annual event is a highlight for many on the calendar.
- Two Storywalks™ have been installed for the summer period, one in Cornwall Park, the other in Palmbrook Reserve. While there was some vandalism to the Palmbrook Reserve installation, these Storywalk™ have received a lot of positive feedback too, with whānau enjoying the stories while they enjoy the outdoors. Stories are changed out regularly, and the installation ran until early February.



- The Summer Sparks programme for 5–12-year-olds and Meh. For 13–18-year-olds runs during December and January each year. These programmes are designed to keep brains firing and engaged with learning, and the library, during the long break. Events such as Mario Kart IRL, Nerf Wars and 'Frankentoys' workshops also kept youth entertained. Ti Rakau games had wonderful feedback with one parent saying "it's the best thing ever. I haven't heard 'Mu-um, I'm bored' a single time. You have no idea how much this has changed my life. Thank you."
- Harry Potter Book Week was celebrated to coincide with International Harry Potter Book Day in early February. All three libraries had interactive displays giving customers something to explore during their visit, as well as many themed events held. The Snitch Hunt had 338 people take part across the week while the Trivia Night attracted many participants and teams both in person and virtually. The escape rooms were booked solid on the days they ran. Wizarding story times were on for the little ones and a Terrarium workshop for teens proved so popular with the parents that another was organised for adults later as part of the Late Night Which Craft series.



- Regular programmes had some disruption due to the Cyclone. However, the keen bakers from Bakers Club had organised themselves to meet at one of their number's house. Bakers Club themes for February and March were 'Be My Valentine' and 'Plant Power' respectively, with library staff sharing relevant material from the collections.



- A celebration for Te Rā o Ngā Tamariki (Children’s Day) was held on 5 March in Civic Square, going ahead despite staff redeployments and the weather. This was a great day with feedback relating to how much fun the giant bubbles and the bouncy castle were in the rain.



- The Late Night Which Craft terrarium making event had to be postponed in February but 40 people made it to the rescheduled session. The event was sold out within 2 hours of going live, and when participant numbers were doubled, it sold out a second time, within 24 hours. A great time was had by all!



Outreach

Outreach to organisations over the second quarter included:

- Ōmahu School & community
- Camberley CAFÉ
- Flaxmere Teen Parenting Unit
- Pasifika Leaders and other Pasifika forums
- Flaxmere Christmas in the Park
- Hawke’s Bay Regional Prison (HBRP)



Library staff have worked in the HBRP for several years but had only relatively recently recommenced onsite services working with residents following COVID. HDL staff were involved in assessing, weeding, and preparing the collection for resumption of services to prison residents. The Prison Librarian role had also been vacant for some time and an HDL team leader was closely involved in the recruitment process for the new Librarian.

Library staff have been reviewing the new NZ histories curriculum and how to support students, whānau and educators. A page linking to resources from the Hastings District Libraries Collections and National Library of New Zealand has been set up for ease of access:-

<https://www.hastingslibraries.co.nz/your-library/collections/aotearoa-nz-histories-curriculum>

With the Census significantly impacted by the Cyclone, planned Assisted Census Completion events were rescheduled to April at the Flaxmere Library to encourage and support whānau to complete the Census. Library staff have also been supporting people to access and complete their Census forms.

Outreach to organisations over the third quarter included:

- Ōmāhu School (at Ōmāhu pre-Cyclone & at Irongate post-Cyclone)
- Irongate school
- St Mary's School
- HBHS, HGHS and Karamū HS (Ciena Jump)
- Flaxmere Night Market
- Hawke's Bay Regional Prison
- Evolve Rehabilitation
- Age Concern

Community Archives Digitisation Project

Recollect went live to the community with a soft launch on 9 December 2022 and will be promoted heavily from January, in time for the start of the new school year. Recollect provides access to over 15,000 photographs, documents, pamphlets, and family histories relating to Hastings District local history. Advertising is underway to

recruit a Library Community Archives Coordinator who will continue to scan, catalogue, and manage the remaining items in the Community Archives.

Skinny Jump

HDLibraries were successful in being selected to participate in the trial Skinny Jump Ciena programme. This trial offers a fully sponsored version of Skinny Jump (funded by Ciena) which means free home broadband connections to eligible school students. This fund is for students who don't have a broadband connection at home because cost is a barrier, to help them study and learn online. On the Skinny Jump Ciena Plan students get a free modem and 210GB wireless broadband data each month for all of 2023. The library team will be working with local schools to identify eligible families.

Visitor Numbers	April – June 2022	July – Sept 2022	Oct - Dec 2022	Jan – Mar 2023
Hastings	39,646	42,833	53,956	60,753
Havelock North	32,768	33,892	32,236	25,890
Flaxmere	12,838	19,081	17,003	13,140
TOTAL	85,252	95,806	103,195	99,783

Cyclone Gabrielle Response

Libraries were closed for a week following Cyclone Gabrielle and reopened after a week on limited hours at the Hastings Library. All libraries and assets were undamaged. The library carpark remained busy however as people parked up to make use of the free Wi-Fi despite the Library itself being closed. A Tent City literally pitched up one morning as accommodation for manuhiri assisting with the wider response effort.

A significant number of library staff were involved in Council's response effort - some worked with HDC's Incident Management Team (IMT) or the Group Response, while others did welfare visits with the building inspection team, made deliveries, staffed community hubs and all manner of other duties. A staged approach to reopening services was therefore needed to balance 'normal services' with customer and staff safety while available staff numbers were low. Over successive weeks as staff returned to their business as usual roles opening hours were increased at all sites, with full opening hours resuming from 20 March.



Some of the Library's staff involved in the HDC Cyclone Response



Accommodation Tents on the Library front lawn for manuhiri assisting with the response

Community Centres

Camberley Community Centre (CCC)

Staffing and Training

With current and casual staffing levels the Camberley Community Centre (CCC) has largely been able cover training, sickness and leave without having to rely on other departments.

Two Camberley Community Staff are working towards a Youth Certificate and have now completed three modules.

Nourished for Nil (N4N)

Nourished for Nil numbers were sitting at around 250 parcels being handed out each week in Quarter 2, now between 240-270 weekly, showing the value of this distribution to local whānau.

Staff are now prepacking parcels as the Cyclone has impacted the amount of food being rescued, but non-perishable items supplied via Council’s recovery and by Resource have helped supplement volumes.



Programmes and Events

Sport Hawke’s Bay’s Sit and Be Fit and Kori Tinana programmes are still drawing high numbers with new people attending each week. Staff have noticed younger people coming along and using the classes as rehabilitation after injury.

Breakfast Club numbers are consistently 40+ daily, with an increase in the number of intermediate-aged rangatahi attending. Staff are working hard on healthy kai options for the tamariki.

Youth Space has been ticking along nicely with 40+ rangatahi daily. A regular group of rangatahi play chess daily which is drawing others in as well. Other favourite activities are gutterboard, colouring in, the play kitchen and dolls house, basketball, and other paper activities rather than Playstation gaming. The centre was also donated 3 tablets for children to play educational games.

Staff have been focussing engaging with different age groups to better manage numbers and ensure age-appropriate activities are available



The Centre receives leftover afterschool kai options 3 days a week from a local supplier of school lunches. Surplus is also shared with the local community.

A Christmas party for tamariki was held in December, with gifts donated by the public given out to over 40 children.



The Kaumātua lunch was a hit with over 70 attending. It was wonderful to have Mayor Sandra and CEO Nigel attend and sing along with the HDC waiata group – one lady was overheard saying proudly that “the Council even sent their Choir”.



The Camberley Café event in the park was a huge success following months of planning and preparation. The Centre supported the Camberley Leadership Group on the day. Staff organised a gutter board competition and for the Tamariki Confident Me group to perform onstage. It was a huge day for everyone and made even more enjoyable with community and council staff working together.



The Centre was fortunate enough to host the White Ribbon riders with their message of Men against violence on women and letting know its ok to cry and to ask for help. It was lovely for Mayor Sandra to come along for afternoon tea and welcome the riders to Hastings. It was a fantastic afternoon of sharing and singing - the event even made it into the newspaper!



Kaupapa Tuitui Sewing classes have been a huge success with the local community. The centre was donated around 12 sewing machines including two brand new machines funded by Council's Waste Minimisation Team. Classes are taught by three lovely ladies with support provided by Centre staff during the classes, set up, pack down and involving some baby cuddling. This will be an ongoing programme with and other programmes such as knitting, harakeke, crafting, cooking being requested and will be accommodated where possible in the second half of the year.



EIT is delivering its Level 2 foundation course in health and wellbeing from the Centre this semester. This means the Centre is booked each week Wednesday-Friday 9am-3pm under a MOU.

CCC Visitor Numbers	April - June	July - Sept	Oct-Dec	Jan-Mar
Breakfast Club	1,151	1,519	1,354	1,167
Nourished 4 Nil	1,073	1,861	2,539	1,920
Youth Space	654	1,684	1,430	1,082
Sport HB Programmes	-	750	206	235
Line Dancing	-	170	103	104
Contractors	-	44	39	26
Sewing Bee (Feb-Mar)	-	-	-	47
Other visitors (including church groups)	758	816	353	60
TOTAL	3,636	6,844	6,024	4,642

Cyclone Gabrielle Reponse

The Camberley Community Centre was closed the week after Cyclone Gabrielle but reopened with full hours and service the following week. By and large the community was relatively unaffected with some surface flooding, power outage and a tree down being the main impacts for the Centre. The Camberley Planning Committee is keen to discuss community resilience planning at an upcoming meeting.

The number of incidents at the Centre that have put staff, user groups and tamariki at risk has increased this quarter, with some of these requiring Police assistance. The low ratio of staff to tamariki in the afternoons regularly is a risk and often in the morning as well.

Centre staff are upskilling, working their way through youth certificate or leadership and management diploma qualifications.

Flaxmere Community Centre (FCC)

Revamp Classes

During Quarter 2, class attendance increased as people started to work on their summer bodies; winter sports athletes beginning their prep for the next year; and the weather making it easier to get out of the house. The year finished with Christmas dress up class to encourage the Christmas spirit.

With one fitness team member having recently resigned to be able to focus on the rebuild at the Ōmāhu Marae, recruitment is now underway, but Revamp continues to run with support from the entire team. This has been a great learning opportunity for those staff who are studying through Skills Active to become group fitness instructors.

#JUSTLIFT Bootcamp

Due to demand FCC staff ran 2 bootcamps during Quarter 2, one of 8 weeks and one of 6 weeks, with the shorter timeframe being more popular. Members who surpassed goals or won challenges set out by staff went into a spot prize draw.

#JustLift six-week Bootcamp had originally been set to start on 12 February but had to be put on hold due to Cyclone Gabrielle, restarting in early March. Numbers have been up to thirty participants split between the 6am and 10am classes. This Bootcamp has become so popular that six-week slots will be repeated throughout the year.



Kaumātua Classes and Celebrations

Senior Classes total participants Oct-Dec	
Badminton	72
Line dancing	102
Sit fit	157
Strength & Balancing	445
Total	776

Line dancers were given the opportunity to perform a set at the Flaxmere Christmas in the Park Event where they had a bracket of 15 minutes.

To acknowledge and bring together kaumātua that use the FCC programmes, staff planned and implemented a Christmas Party on 15 December, 32 nannies and koro attended.



Rangatahi & Community Projects

FCC staff held a Halloween Disco Party to give local young people and youth a space get into the theme of things in a safe environment. With around 150 attendees, the focus was very much on family. Spot prizes were awarded for best dressed, the dance off and even for parents who attended the event with their tamariki.



A Christmas party was hosted for tamariki and rangatahi who regularly attend the FCC, with donated gifts or kai from a number of local businesses or individuals.

Staff are also working on a youth advocacy plan.

Youth participant numbers Oct-Dec 2022	
5 – 10 year olds	850
11 – 15 year olds	790
16 – 18 year olds	1,120
Total this Quarter	2,760

Community garden

The community garden has been completed and is in full swing. With donation of labour from Direct Earth, Mitre 10 giving materials at reduced cost and others donating their time, soil and seedlings. Thanks to these donations most of the budget has been directed towards equipment to maintain and sustain the garden boxes.

Members of the community tucked in and helped fill the boxes with dirt and lay the bark around the boxes for the final touches.



In development

New programmes in development include:

- Tiki Toa - working with local kohanga reo to implement a fun and interactive programme for parents, kaiako and tamariki.
- Booty Gains bootcamp – six-week bootcamp focusing on strengthening the lower body for women.
- Level Up – 45min high intensity class that includes pump and step movements to deliver a fun workout for the community.

FCC Numbers	April-June	July-Sept	Oct-Dec	Jan-Mar
Gym			1,035	661
Civil Defence Evacuation Period			N/A	2,702
Nourished 4 Nil	2,673	3,791	2,558	3,797
Programmes and visitors	15,953	15,868	18,553	7,445
TOTAL	18,626	19,659	22,146	14,605

Hastings Sports Centre (HSC)

Te Waka Tākaro

Visitor Numbers (estimated)	April-June	July-Sept	Oct-Dec	Jan-Mar
Programmes and visitors	12,956	14,515	18,354	1,398

Inclusive Active Movement Programme – I AM

The 4 week I AM Pilot Programme was launched in November 2022. An inclusive programme designed to increase physical activity, improve movement skills and wellbeing in a fun safe environment.

13 students registered from the Havelock North High School Special Education Department’s senior class. Weekly sessions were 60 minutes with focus being crossing the midline, balance, hand/eye and foot/eye coordination, gross motor skills. The programme included an activity passport designed to record personal achievement which was well received by the students.

Based on feedback from both students and teachers, the pilot programme was enjoyed and met their needs. Given the successful delivery of the pilot, the programme has been continued in 2023 and will be extended to other schools and organisations.

“Liked the smaller hoop, proud of my basketball skills” – student comment on the Gross Motor Skills session.

“Cup stacking was our favourite” – student comment on the hand/eye coordination session.

“This was helpful to see the physical skills of the students. Also a nice opportunity for students to find strengths that they might not have known they had. It was good to have movement activities that were about movement and not competition.” – teacher comment on the overall pilot programme.

“Thank you for the new pilot programme as we all enjoyed participating in all the great challenging activities you provided for us” - teacher comment on the overall pilot programme.

I AM invited representatives from Sport HB and Halberg Foundation to attend a session as an opportunity to see the programme in action and to provide support, feedback, and any further professional development opportunities.



Bookings

- Koryo Taekwondo Hawke’s Bay held another successful fundraising market day at the Centre with over 2000 visitors.
- Riverbend Bible Church held their annual sports tournament at the Centre over Labour Weekend.
- Hawke’s Bay Hockey hosted the national ladies team training camp at the Centre.
- Equippers Church held their “All Out Sunday” Event at the Centre with over 200 visitors.
- Hawke’s Bay PPTA held their union negotiations meeting with over 700 attendees.

Programmes

Tumbling Tots

Total Visitor Numbers	Oct-Dec	Jan-Mar
	561	52 (1 session held)

HSC staff attended the Camberley CAFÉ Event held 19 November at the Kirk Patrick Park and set up a Tumbling Tots zone for under 5s with whānau attending follow up sessions held at the Centre.

HSC staff attended the Te Rā o Ngā Tamariki day held 5 March at the Hastings Library and set up a Tumbling Tots zone for under 5’s with around 80 children engaging with staff and the TT zone during the course of the event which ran from 1pm-4pm.

Te Waka Tākaro – Play Trailer

Total Bookings	Oct-Dec	Jan-Mar
	18	21

Te Waka Tākaro – Play Trailer remains popular within the community with steady bookings. Sport HB and community event bookings in Quarter 2 and holiday programmes, schools and Sport Hawke’s Bay bookings in Quarter 3 made up the majority of the bookings. Te Waka Tākaro was available at the A and P Show, Camberley Community engagement day, Mai Manu Bombing Competition and Te Rā o Ngā Tamariki day and is popular amongst the school-aged children and their whānau.

“The children and teachers have loved using and seeing te waka tākaro being used. Such a great community resource. Our tamariki are so creative and love exploring new ways to express their thoughts and feelings with the equipment in the trailer – especially the Big Blue Blocks” – comments from Te Mata Primary School.

Civil Defence Centre (CDC)

HSC stood up the CDC from Monday 13 February to Friday 17 February as part of the response phase to Cyclone Gabrielle supporting approx. 400 displaced people during this period. Overall the experience was successful however given this was the first time staff had been involved in such a response there were a number of positive learnings.

Man Up Relief Team

The Man Up Relief Team were based at the HSC for 7 weeks from Tuesday 21 February – Sunday 9 April housing volunteers from around the country who were involved in the recovery work of Cyclone Gabrielle. The Centre was also used as a welfare distribution centre. The Centre worked well for the Man Up team with the required facilities i.e., sleeping area, showers, full kitchen, parking, and access.

All internal programmes, regular user group and casual bookings were placed on hold during this period, reflective in the Centre visitor numbers.

Aquatics



Splash Planet



The six weeks leading up to the opening of the park were quite high pressure, with recruitment of staff proving to be quite challenging. Application volumes were down from previous seasons by roughly a third, compounded by less returning staff due to the prior seasons closure during the pandemic. Additionally, works to repair cracks in the lazy river were run very tight to the beginning of the season with the final coat of paint going on the week prior to opening, delays to the works were caused by the unusually wet weather. This was also impacting other areas creating more work than normal, such as grounds maintenance.



The park opened, as planned, on 14 November with increased anticipation following the year of closure. The early season was busy with lots of bookings through schools and other groups.

One week into opening the Park Manager left the role with the Assistant Manager also giving notice. These two members of staff carried a lot of historical knowledge and responsibility in the running of the park, presenting a substantial risk to operations. In order to mitigate risks, IUXTA consultancy were commissioned as a management consultant to oversee park operations until the end of the season and provide a strategic review of park operations using the knowledge gained through the period.

January's normal peak visitation was greatly impacted by poor weather. Following Cyclone Hale the park was closed on 11 January and there were also closures on 28 and 29 January due to heavy rains.

Staffing challenges persisted throughout the season, on the few days that fine weather prevailed the park was very busy, and staff had to be redeployed from other facilities for safe running of the park. This knocked on to closures of other Aquatic facilities on 3 separate occasions. The staffing issues finally culminated in the earlier than planned closure of the park on 6 February. The park was planned to remain open 7 days up to 12 February, then service would reduce to weekend only up until the end of March, however after surveying staff for their ongoing availability and continuously trying to recruit throughout the season it was clear that there would not be sufficient staff to open. The main contributor for staff leaving was that they were students returning to studies.

Total visitation for the season was 100,522, down from 142,041 in the last season of opening (2020/21). Approximately 40% of tickets were purchased with local resident concessions through the club card scheme or group discounts. The remaining 60% were purchased at standard pricing. The ticketing mix between child (under 14) and adult (over 14) was close to 50% of each. On 26 November Splash Planet again hosted Ngāti Kahungunu Iwi AGM with 2,219 tickets being redeemed on the day.

Splash Planet successfully passed the PoolSafe accreditation in December 2022. The accreditation involves submission of compliance documentation and an assessor visit to audit facilities.

Following closure, work started on multiple reports and reviews that will look into areas of concern that came apparent during the season, as well as feed into the work being done looking into the future strategy for Splash Planet.

Splash Planet off season works

- Review of works required for 2023/24 season commence in April. Delayed due to Cyclone Gabrielle. Further building assessments ongoing.

Aquatics



Throughout the period all pools again, successfully passed the PoolSafe accreditation. The accreditation involves submission of compliance documentation and an assessor visit to audit facilities.

The recruitment process was finalised early November 2022 for staffing of Village and Frimley Pools over the summer season. Applications were down from previous years, however through increasing hours of existing staff for the summer alongside the applications received, enough staff were identified to open all facilities. Staffing remained a challenge throughout the summer season, particularly in the periods that overlap with the end and start of the Learn to Swim terms before and after the school holidays as there is an extra requirement for teaching hours. There were four unplanned closures throughout the season due to staff shortage, as well as three planned closures due to maintenance requirements.

School bookings for Village Pools pre-opening were increased from previous years with the pool being fully booked from the first week in October 2022. Bookings were also high for the end of season at both summer pools with Frimley Pools having bookings into early March 2023 and Village Pools up to the end of March 2023. Due to the Cyclone, all of the bookings thereafter were cancelled by the schools at Frimley Pools, although at Village Pools schools chose to return after a two-week break.

27 November 2022 saw HDC run the first Mai Manu event at Village Pools. The event had great profile through lead sponsors Mai FM and was very well received by the community. With celebrity judges and activities spilling out on to the Village Green, around 600 (400 in the pools and 200 on the Village Green) visitors came to enjoy the fun with approximately 100 competitors.



In early December 2022, Clive Memorial Pools had its new climbing wall feature installed. As part of a strategy to invigorate more play opportunity at the pool the investment was identified and installed at Clive Memorial Pool as the water depth could accommodate it. Early reviews have been positive with the new equipment getting good use and comment via social media.



The extraordinarily wet weather in January 2023 led to very low visitation across all the pools. On the isolated fine weather days both pools still saw high levels of visitation with over 200 visitors in the facilities at times.

With the Hawke’s Bay Regional Aquatic Centre (HBRAC) opening in August 2022 officers continue to try and assess impacts to HDC facilities. With the environment being quite unstable following the COVID-19 pandemic, national staff shortages, and the recent Cyclone Gabrielle, attributing impacts cannot be done with high certainty as to the cause. The known direct impacts of club bookings moving to HBRAC have been felt since their departure in both income and visitation as this reduction in use has not been able to be mitigated. Increased lane swimming has been made available however this has not seen any significant increase in use. Learn to Swim enrolments have seen a reduction over the period with Term 4 (Oct-Dec 2022) having 47 less than the prior year and Term 1 (Feb-Apr 2023) reducing by 216. It is likely that the larger reduction in Term 1 2023 is due to cyclone impacts.

With Cyclone Gabrielle coming through on 13 and 14 February 2023 pools were forced to close, reopening on the week commencing 27 February 2023. Frimley Pool had already closed to the public on 10 February but had some private bookings all of which cancelled due to the cyclone impacts. Village pools reopened for the public at weekends (to continue to 10 April 2023) and bookings returned as planned for local schools. Clive and Flaxmere Pools had reduced programmes for the week commencing 27 February and returned to normal service from 6 March 2023. Damage to the facilities was not significant, there was some remedial work needed to pool plant, a tree down over a fence at Village Pools, and debris to clear up at the outdoor pools. A large proportion of Aquatics staff were redeployed to assist in the emergency response in the first two weeks before most returned to duties upon opening.

Pools asset management plan

FPC have been successful for filtration and general maintenance of the pools but this currently does not cover heat pumps/HVAC and boilers. FPC are starting their surveys on pools from 7th November to help with the asset management of the pools.

Flaxmere Waterworld

Feasibility of gym space on Level 1

On hold – subject of Aquatics Review.

Clive Memorial Pools Visitors	April – June	July - Sept	Oct-Mar
Learn to Swim	15,027	13,528	21,728
Other Bookings and Events	0	59	600
Club Bookings	8,068	7,583	4,907
General Public	5,313	5,300	8,570
Total	28,408	26,470	35,805

Flaxmere Pools Visitors	April – June	July - Sept	
Learn to Swim	6,079	6,082	13,689
Other Bookings and Events	4,716	6,861	4,511
Club Bookings	11,150	8,942	1,100
General Public	2,675	3,020	5,807
Total	24,620	24,905	25,107

Village Pools Visitors	Oct-Mar
Mai Manu	400
Other Bookings and Events	8,562
Club Bookings	4,472
General Public	10,436
Total	23,870

Frimley Pools Visitors	Oct-Mar
Other Bookings and Events	600
Club Bookings	282
General Public	4,720
Total	5,602

Playgrounds, Reserves and Parks



Current Playground Projects

- Te Awanga Terraces – hardcourts complete and open to community.
- Portable pump track – Moved from Essex Reserve to Akina Park.

Playground Projects in the pipeline 2022/23

- St Leonards Playground – Toilet tender let, playground equipment purchased, civil works out to tender. Works to commence in May.

Reserve Upgrades

Current RMPs:

- Eskdale Park Reserve Management Plan – all future works on hold pending post cyclone decisions.
- Tainui, Tauroa, Tanner, Hikanui and Keith Sands Grove Reserves Management Plan – All future works on hold pending post cyclone repair and future considerations.
- Cornwall Park Tea Kiosk and Aviary upgrade – Cornwall Park kiosk extension complete and aviary still under construction.
- Replacement Te Awanga Domain toilet – Delayed due to some design aspirations of the community.

Cyclone Gabrielle Response

The weather event has caused considerable damage across Council's open space network.

Key areas of damage include street and park trees (approx 400).

River-borne damages to Eskdale and Puketapu Parks and extreme tree and vegetation damage through the natural areas and drainage reserves in Havelock North and some rural esplanade reserves.

Public buildings have had little to no damage.

Sportsground Changing Rooms

- Flaxmere Park Changing Room – EQP strengthening work and design work complete. Funding issues will need to be brought to Council before work can commence.
- Akina and Ron Giorgi upgrades are on hold as no clubs are utilising them.

Community Planning



Camberley

No further update to last report.

Cape Coast

No further update to last report.

Clive

A site visit to Richmond Road was undertaken as residents expressed concern of the anti-social behaviour on the beach behind the Sewage Treatment Plant. A further hui was held with Hawkes Bay Regional Council and HDC staff and a decision was made to close car access to the beach by way of a gate.

A Community hui was held in December to discuss a range of issues including Meals on Wheels, public transport, and activities for older people. The community plan has finished, and next steps were discussed in either consulting on a new community plan, or the development of an annual action plan, both of which would require new members on the community working group.

It was agreed that transport including road safety is the current priority, and a meeting is being planned with all stakeholders to progress the development of a road safety strategy.

Flaxmere

On 4 October 2022 the updated Flaxmere Community Plan was endorsed by Council. This was a wonderful occasion held in Chambers with many community members attending.

Homeownership workshops have been successfully delivered by by Tautai Pasefika with over 70 people attending.

The new community garden located outside the Flaxmere Community Centre was opened in November and is tended by local community members and staff.

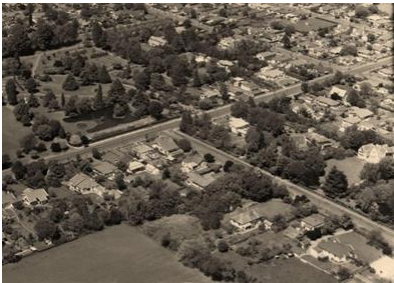
The planning committee has met with the parks team and confirmed that a softball diamond will go onto Ron Georgi II park.

The first night market for the season was held on 27 October and was well supported with lots of prizes and giveaways.

Flaxmere Christmas in the Park was held on 17 December and was a huge success. This followed the opening of the new skatepark plaza in Flaxmere Park.

Mahora

The draft information for the new Mahora Community plan is currently being compiled. The history of some of the historical homes in the area has been received and will be included in the plan as part of the suburb's whakapapa. A community hui was held in the Northwood Reserves and further surveys were undertaken.



Maraekākaho

Development of a new Maraekākaho Community Plan is underway with initial community consultation completed and draft actions compiled.

Several successful joint projects between the Maraekākaho Fire Brigade Maraekākaho Hall and Focus MKK have been completed including updating rapid numbers on

driveways in the community which Council supported, and the purchase of additional community defibrillators.

Mayfair

Members of the Mayfair Community held several meetings at the end of last year plus one this year on 23 January with around 100 locals meeting at Mayfair School to discuss the increase in Kāinga Ora homes and anti-social behaviour. The meeting had reps from the Kāinga Ora, Police, HDC including the Mayor and local MP Anna Lorck.

The Mayfair Planning Committee is keen to establish a new community plan. The community hub development is slowly moving and is shaping up as a combined Mayfair School and Anglican Care project

Ōmahu

Several hui-a-hapū have been held with the community to progress the development of their community action plan.

Successful engagement with Waka Kotahi has resulted in a speed and weight reduction on the bridge. The bridge will be closed next year for strengthening.

A hui was held with the new principal of Ōmāhu School. He is very supportive of the community planning and has requested assistance with upgrading the school library and opening it to the Community. Discussions have also been held around a community playground being installed on the school grounds as Council doesn't have any land in the area. Both will need school board approval. Another hui was held with library staff to further the discussion of support for the library at the school which resulted in library staff being invited to the school prize giving. Library staff already knew some of the students as they live in Flaxmere and attend the Flaxmere library.

Raureka, Te Pōhue, Waimārama, Waipatu, Whakatū

No further updates to last reports.

Community Safety



Earthquake-prone Buildings

- Preliminary design and QS have come back on Flaxmere Park Changing Rooms – more budget required.
- Hastings Library – DSA to be completed on library extension and new tower roof to be designed.
- Hastings Town Clock – received report, geotechnical assessment to now be completed. Stantec will likely project management this work.

Safe Communities Coaliton

Through the Joint Alcohol Strategy group with Napier City Council, a number of coalition members supported a joint submission to the Sale and Supply of Alcohol (Community Participation) Amendment Bill. The range of measures proposed in the Amendment Bill will assist community participation by making the process less formal and easier for local authorities to establish Local Alcohol Policies. Widening the objection criteria will give communities greater input into the licence decision-making process.

Older Persons Focus Group

The review of the Positive Ageing Strategy is underway with the focus group supporting consultation with interest groups.

Safer Hastings funding supported mobility scooter workshops run by Age Concern Hawke's Bay.

Neighbourhood Support

To support the administration of Neighbourhood Support groups, a new database that is used by other Neighbourhood Support organisations around the country is being explored.

The trial project of forming cluster groups of coordinators is underway, with a successful funding application to the Neighbourhood Support national office for the Cape Coast cluster to hold a community event.

Security

- Havelock North library completed.
- Municipal work in progress with extra door access requirements.
- Various public space cameras are being installed.
- Cornwall Park Tea Kiosk will be gaining some CCTV

Community Grants and Assistance



Completed Rounds

The 2022 Youth Grants closed in November 2022

Name	Project
Daniel Brown	To attend a Canoe Racing New Zealand pathway training camp
Monique Poa	Attend camp for Aotearoa Māori Secondary School Netball team
Harmony Morris	Attend further education course
Tessa Hollway	Education money for my Bachelor of Nursing
Thomas Jenson	Mic for Film Making & Light Reflector
Isabella Bradley	Spirit of Adventure 10 day Voyage
Jeremy Gaffaney	Outward Bound
Sophie Webber	Model UN exchange to Geneva
Noorpreet Jalaf	To attend the Rotary National Science and Technology Forum
Riley Chapman-Taylor	Help to get to global games in Hawaii

Creative Communities - Round 1 – closed in March 2023

Applicant	Project
Kezia Joy Whakamoe	Mahi Toi for the apocalypse
Hawke's Bay Orchestral Society	Hawke's Bay Youth Orchestra Father's Day Concert
Every Body is a Treasure Trust	Visual Poetry Jam Workshop
Mia Dreams	Confident Me In-School Program
Briar Wills	Water Tank Mural
The StarJam Charitable Trust	StarJam Hastings Programme 2023
Eclosion Ltd	Priceless - Unlock Your Creativity
Napier Civic Choir	Concert Weekend 1 2023, Carmina Burana

Aubyn Live Theatre	Goldilocks and the Three Bears
Crissy Coromandel-Timu	Te Ara o Te Hapūtanga
Jessica Soutar Barron & Bridget Freeman-Rock	Listen For Your Words
Nightsong	The Worm Production
Emma Bowyer	Flaming Mojo Improv Comedy Drop In Workshops
IHC New Zealand Incorporated	Photography Workshop 2023 project
Studio Sparks	Tabla and Sitar Performance & Workshop
Charmaine Margaret Chong	Taiao Dance Programme
Institute of Registered Music Teachers NZ	Hawke's Bay Young Musician of the Year
Keirunga Artists	Keirunga Artists Exhibition
Hawke's Bay Soul Choir	Choir Programme 2023
Sukhdeep Singh	Punjabi Language week 2023
Richmond	Dawn Of A New Music Age
Waitangi Marae	Waitangi Marae Matariki Market
	Total

Current Rounds

- Waste Minimisation Fund Large Projects is currently open and closes 4 November
- Event Support Fund is always open, and applications are assessed monthly
- The Single Year Community Grants 2023-2024 open 24 March 2023
- The Rural Halls Maintenance Fund 2023-2024 open 31 March 2023

Upcoming Rounds

Creative Communities - Round 2 - August 2023 will open 4 August 2023

Cemeteries



Cemetery Plot Availability, Accessibility & Plot Width Issues

Plot availability

- Hastings cemetery – only 14 body burial plots available.
- Havelock North cemetery – only 10 body burial plots available. These plots will last 6-8 months.
- Puketapu cemetery – only 20 body burial plots available.

When abovementioned plots are all sold, Mangaroa cemetery will be the main cemetery for new burials going forward.

The currently used cemetery blocks (A-D) at Mangaroa cemetery have 151 Body burial plots available.

The newly developed block at Mangaroa (F) will add another 1150 burial plots once opened. This will cater for approximately 8 years of burial space.

Issues

- A total of 1202 burial plots in Havelock North cemetery and 31 in Hastings cemetery are only 900mm wide. These plots are either pre-purchased or due for second interments, so still need to be used.
These plots were established during the 1950s when casket sizes were obviously a lot smaller than today.
Burial plots nowadays are 1200mm wide to allow for bigger caskets which are more the norm today.
Plot widths of only 900mm is a major issue for cemetery management and causes endless problems with plot stability and does not allow any type of shoring system to be used because of the width restrictions.
If casket width exceeds 750mm plots cannot be used due to the following reasons. When preparing plots at least 100mm needs to be allowed for casket

handles, burial mats etc. to get the casket lowered into the plot without issues. This leaves a mere 25mm between graves as a sidewall, which is not a good practice at all and creates all sorts of problems.

- Approximately 30 pre-purchased burial plots in Havelock North cemetery cannot be prepared by the cemetery excavator as no space was allowed for the excavator to be stationed when digging.

These plots can only be prepared by hiring at least an eight-ton excavator that can dig over existing headstones. Digging over headstones is very risky especially in Havelock North where an iron pan is present – chances of damaging existing headstones etc.

Hiring machinery also causes issues with timing of burials as machines are not readily available and families cannot have burials on dates and times they prefer.

The best option would be to contract in a hydro-excavation business to prepare these plots, which was done and will be the way these plots are prepared in future. It is expensive though and the trial cost \$3,100 through Davies contractors.

Funeral Directors need to be visited urgently and informed of these plots to prevent bookings being made that cannot be prepared in time because of the situation. Two funeral director companies have been visited so far.

- Approximately 60 plots at the Hastings cemetery are constantly flooded during winter rains due to road layout and being at the lower end of the cemetery. This causes major collapses when used and distress families even more during their time of grieving.
- Approximately 15 pre-purchased burial plots in Havelock North are not 2.4m in length and might not be able to be used for burials of the deed holders.

Cremator Maintenance

- Cremator hearth replacement that was booked for the last week of February was postponed due to Cyclone Gabrielle and at this stage we are waiting on Pyrotek to confirm a new date for the work. The hearth is starting to break up badly at this stage.
- Air Discharge testing for the cremator that was booked for 14 – 15 February 2023, was delayed by Sourze Testing NZ and was completed 8 March 2023. We are awaiting the report to be submitted soon.

Mangaroa Cemetery Extension

- Plans for the new building should be ready for consent application in March/April.

Mangaroa Cemetery (existing)

- Still waiting on MEP Plumbing to install taps at each entry gate at the cemetery.
- Stump grinding was done on trees that was removed last year.
- One tree up for removal within the next month in C-Block – Not done yet
- Repairs to damaged ash garden beams started by cadets from Topline Contracting and at this stage we are waiting for the replacement areas to be marked into plots again.

Hastings Cemetery

- Veterans’ affairs approved the repairs needed to the flagpole pulley and rope system at Hastings cemetery and the work was completed on 5 April 2023.
- There are still some problem trees at Hastings cemetery that need to be removed before they cause damage to headstones, etc.
- Two trees fell over during the cyclone and stump work still to be done.
- Many plots were flooded on the lower side of the cemetery and water took days to subside. Many plots sunk considerably due to all the rainfall as well.

Havelock North Cemetery

- Tree removal at Havelock North cemetery still to be done as well as some stump grinding work.
- 10 trees fell over in Havelock North cemetery due to the cyclone and stump removal still needs to be completed.
- Hydro Excavation trial organised for Thursday 2nd February 2023 in Havelock North cemetery. BB Beam was completed and will be used where needed in future as it is the only option for certain plots.

General

- Historical cemetery/cremation records issues still on going and dealt with when time is available. These issues are widespread and are a worrying factor due to historical poor record keeping practices.
- Still working on a policy document / code of conduct for cemeteries and the crematorium.
- Water in graves will become more of a problem in future and it needs to be investigated to find a solution.
- The Assistant Manager – Crematorium role was filled, and the staff member started on 17th April 2023.

Burials/Cremations

Burial type	Apr-Jun 2022	July-Sept 2022	Oct – Dec 2022	Jan – Mar 2023
Full Burial	29	38	36	14
Ash internments	47	58	63	43
Cremation	213	264	207	188



Corporate Communications

Customer Services

Customer Experience

Customer Interaction Summary: 1 October to 31 March 2023

Cyclone Gabrielle has dominated activity since striking Hawke’s Bay in mid-February. Prior to the devastation, business as usual operations were ticking along nicely.

Highlights over the last six months include:

- **Cyclone Gabrielle:** Words cannot describe the devastating impact of the cyclone across parts of Hawke’s Bay. Whilst the team focussed on the response, updating information and communicating with the severely impacted, their friends and family; the business as usual enquiries from residents less impacted continued to roll in, meaning the team were juggling the traumatic with the mundane.
- **Cyclone Hale** passed over the district resulting in slips, surface flooding and trees down across the road corridor. There were issues in both urban and rural areas, however damage in the rural region was more significant. Call volumes increased during the event before returning to normal in the following days.
- **Christmas/New Year Operations:** Kerbside rubbish and recycling collections went smoothly over the holiday season due to the well-organised plans in place. Communications via a number of media ensured residents were well informed and the strong partnerships that have been established with our contractors helped to ensure a seamless service continued throughout the holiday period.
- **Rate Rebates:** Working with the retirement villages to assist residents with applications.

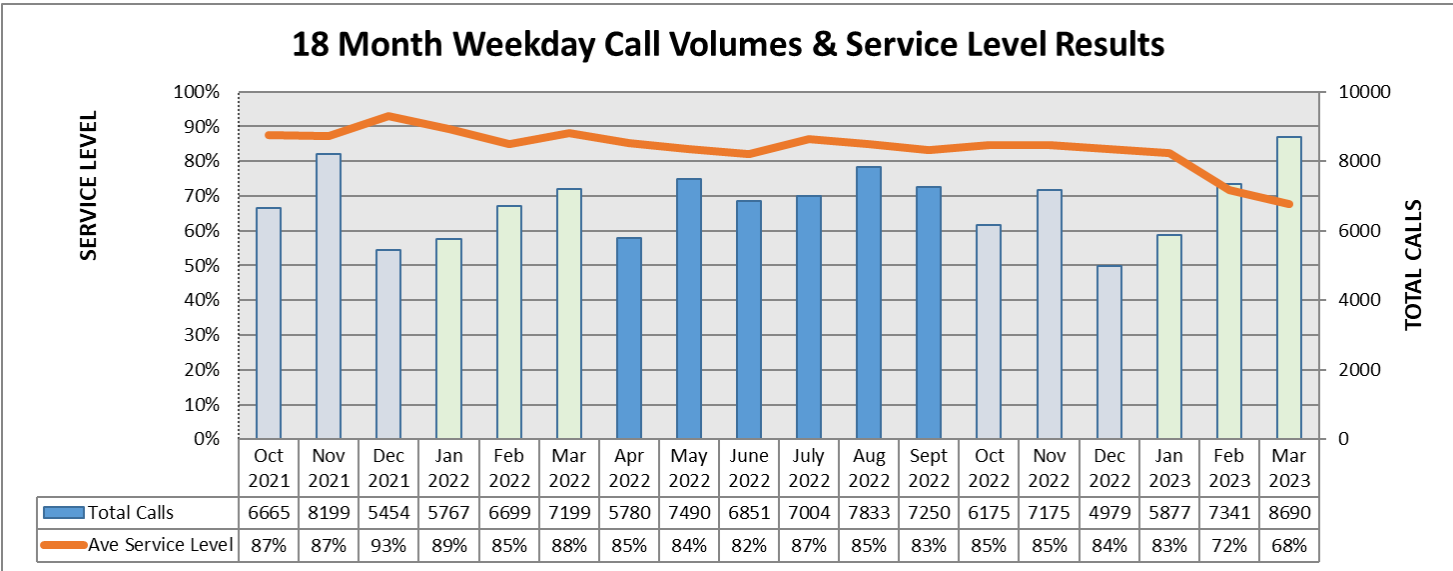
Activities impacting on customer demand over the quarter included:

- **Cyclone Response and resulting changes to normal services:** Change was a constant as the response progressed from preservation of life to clean-up mode. Call volumes and complexity increased as the day and after-hours teams spoke to callers demonstrating a range of emotions.
- **Rates due in November 2022 and Rate penalties:** A week later coincided with the online credit card facility being unavailable pre and post due date; this outage generated a number of calls, emails and walk-ins.
- **Water Outages:** A number of large mains bursts resulted in water outages and surges in call volumes for short periods

In order to monitor trends and compare seasonal fluctuations, a summary of the various channels of enquiry over the past eighteen months is enclosed.

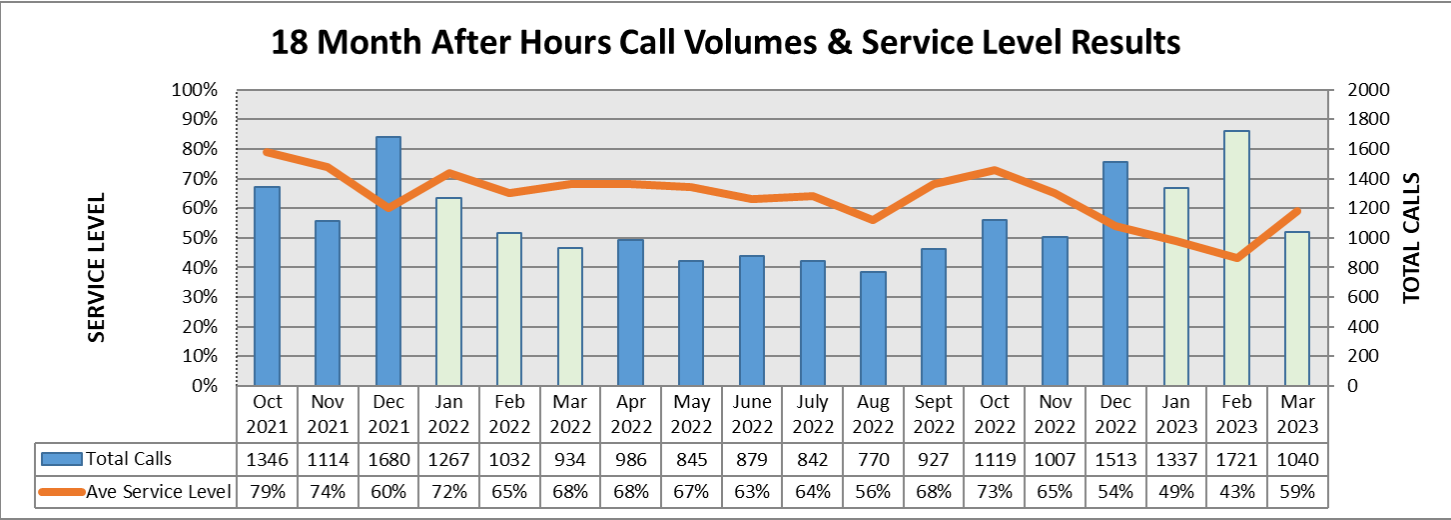
HDC Contact Centre

- The October to December quarter typically has the lowest call volumes each year and 2022 was no different. There were 18,329 calls received during the quarter, compared to 20,318 in the same period in 2021. Not surprisingly, the January to March quarter call volumes increased by 11.4% (2,243 calls) with each month higher than in 2022.
- The service level percentage (number of calls answered in 20 seconds) was consistently in the mid-80s up until Cyclone Gabrielle. Afterwards, high call volumes and more complex calls resulted in a drop to 72% in February and 68% in March.
- Call handle times were 4 minutes and 37 seconds in March 2023, compared to 4 minutes and 3 seconds in March 2022.
- The increased call volumes and longer handle times mean callers wait longer to be answered. However, in comparison to other corporates, the average wait time is small and the fact they get through to a real person is greatly appreciated.
- Cyclone Hale: On Wednesday 11 January, the contact centre logged 32 issues (including slips, wash outs, surface flooding, and fallen trees) to the roading contractors. Issues continued to be reported over the remainder of the week.



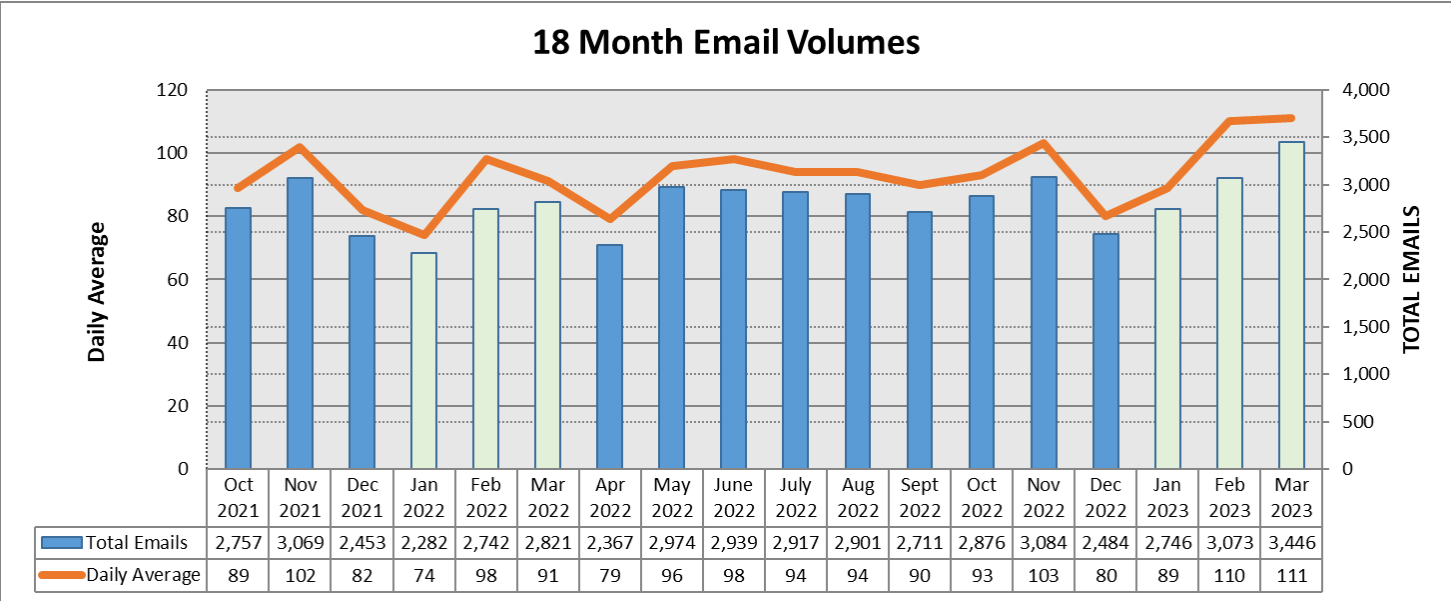
After-Hours Contact Centre

- The October to December quarter is a peak time for the after-hours team, with a number of public holidays, Christmas/New Year parties and the summer weather resulting in increased numbers of noise complaints. A total of 3,639 after-hours calls were received over the 2022 quarter.
- Whilst Hawke’s Bay Anniversary/Labour and Christmas holidays were steady, fluctuations in the weather across New Zealand, with a mix of snowfall, heavy rainfall and high temperatures all resulting in multiple unplanned spikes in call volume for the after-hours team.
- The peak period continues into the New Year, with Council holiday closures, service changes and more people at home. On top of this, the Cyclones heavily impacted a number of Councils utilising the PNCC (Palmerston North City Council) after-hours service resulting in higher call volumes and wait times.
- Cyclone Hale: 20 issues reported and logged to contractors from 5pm Tuesday 10 January until 8am Wednesday 11 January.
- Cyclone Gabrielle made a significant impact – the 1,721 calls in February the highest since May 2020 (COVID). The call handle times rose to more than 6 minutes in February and 5 minutes in March. Typically, handle times sit between 3 and 4 minutes.
- During the prolonged response period, constant communications with the team at PNCC was required to update information and amend processes, often at short notice. The support provided during these times is invaluable.



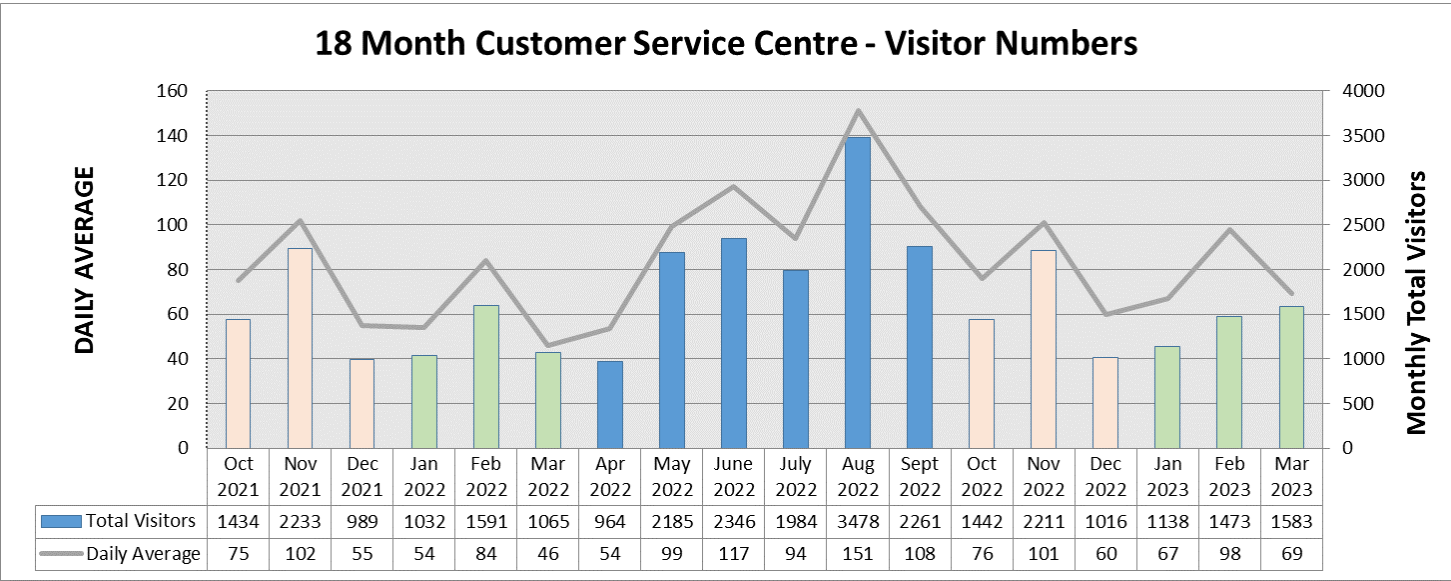
Emails to Customer Service Team (includes a number of online web forms)

- Utilisation of the digital communication channel remains strong with 8,444 emails received from October to December 2022. The monthly totals are very similar to the same period in 2021, indicating volumes are normalising. The busiest business activity areas being Building (1,091); Animal Control (515); General customer service enquiries (513); Finance (including rates 476); and Waste services (438).
- In the three months to March 2023, the Cyclone changed things up with large increases in emails for some activity areas. Transport (1,063) more than three times the normal volume; Building (868) had a reduction; whilst General customer service enquiries (763); Finance (including rates 662); Waste services (621); Animal Control (577) and 3 Waters (552) were all higher than usual.
- The 3,446 emails received in March were the highest recorded, and the 9,265 received over the quarter the highest since July – September 2021 (9,368) when there was a COVID lockdown period.



Customer Service Centre (CSC)

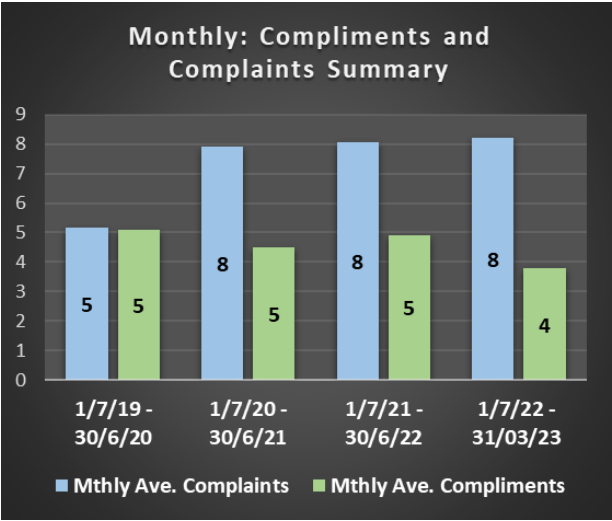
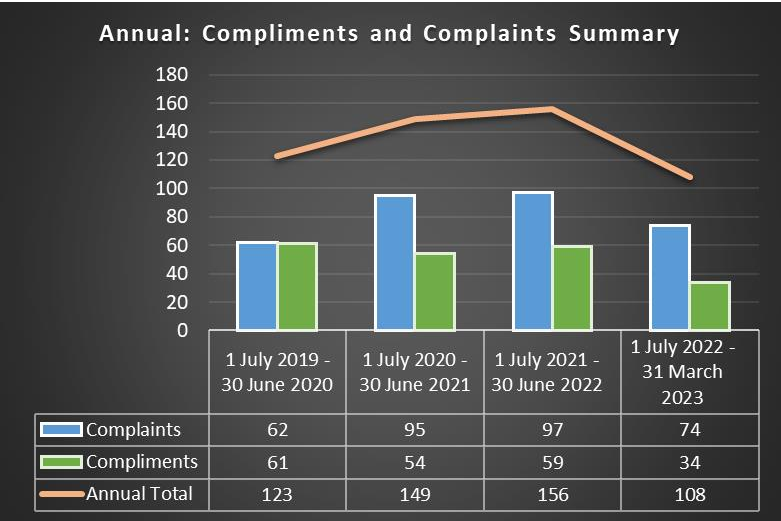
- Visitor numbers (4,669) over the 2022 quarter were almost identical to 2021, increasing by a mere 13 people over the three-month period.
- Business activities generating demand were rate payments, with 1,135 residents in to pay over the quarter; 1,180 visitor meetings; 380 Rate Rebate applications and 331 animal-related enquiries. With less parking officers on the streets, there was a notable reduction in visits re parking, down from 363 in 2021, to just 90.
- The service centre closed for four days following Cyclone Gabrielle which reduced visitor numbers in February. However, on return, there was an influx of customers coming in to pay the quarterly rates instalment.
- The 2023 quarterly total (4,194) was up 506 (14%) on the same period in 2022. 1,090 were rates related; 1,163 visitor meetings, of which 550 were in March with Cyclone response and recovery activities in full swing; 724 general customer service, 291 building and 351 property enquiries.
- Enquiries continue to be a mix of business as usual and Cyclone-impacted residents coming in for advice regarding rates and/or building recovery requirements



Compliments and Complaints

The Compliments and Complaints Policy guides Council’s management of public feedback regarding organisational performance, both good and bad. Complaints are investigated and complainants are responded to, while compliments are shared with the teams.

- The pre-Christmas quarter resulted in 12 compliments and 13 complaints being received. The transportation area had four complaints related to road works as well as two compliments for the quality of work carried out; the water team received three complaints in relation to fault/repairs, and one compliment re the open day at the wastewater plant. The Hazmobile event received two compliments; with others for the improvements in the CBD; the dog control service; the customer service team; the quality of gardening at Duart House and the handling of an abandoned vehicle issue. The remainder of complaints were spread across various business activity areas.
- From January to March, 32 complaints and 13 compliments were received. The water team received eight complaints (re repeat repair works, maintenance of the Mangarau stream, sewer and stormwater issues), and two compliments (re the condition of storm water system and advice re the Mangarau Stream); the transportation area had five complaints (re road conditions and speeding traffic), as well as three compliments (speed of response to dumped rubbish and berm clean-ups); Parks received six complaints (re quality of maintenance) and one compliment (re advice). Building (2) and Customer service (3) received compliments with the remainder of feedback spread across the organisation.



1.

Looking Forward

- **Cyclone Recovery** will continue to generate enquiries on a range of matters for the foreseeable future.
- **Change in Online Payment Systems:** The change scheduled for the end of April impacts all electronic payments, e.g. rates; parking infringements and dog registrations; and those applications which require an up-front fee, i.e. Land Information Memoranda (LIM); Solid Fuel Heater; Resource Consent; Liquor Licence including Managers Certificate; and Food Health Licence.
- **Dog Registration:** Re-registration processing will get underway, with coordination between the customer services, animal control, business support, communications and marketing, and the business transformation teams culminating in notices being sent to dog owners in May, with registration due 30 June.
- **Rates** due in May.

Risk Management

Risk and Assurance

The Risk and Assurance Committee continues to monitor the following areas that may affect the Council risk profile:

- As a matter of priority, the Committee is working through a review of all of Council’s strategic risks in the aftermath of Cyclone Gabrielle, including any updates to risk descriptions, and changes to likelihood and/or impacts.
- Legislative reform, including 3 Waters, Resource Management Act, and Local Government reform. The 3 Waters reform, in particular, as Councils await further information from central government on the amended structure. The Committee received an update on transition planning to prepare for transfer of water services to external agencies.
- Robust financial management in the face of significant damage to Council’s infrastructure, a desire to ensure their repairs and/or rebuilds are resilient to the changing climate and other cyclone recovery work which will substantially increase Council’s outgoings.
- Progress of the various climate workstreams, including the regionally led climate assessment, in order to help inform the direction of Council’s efforts. In addition to this, the Committee continues to monitor the external climate-related landscape to prepare for any non-financial reporting requirements that may be introduced

Strategic Risk Profile

The current operating environment is very dynamic and the Risk and Assurance Committee continues to monitor the situation for emerging risk. These will be incorporated into the Strategic Risk profile as required.

The following highlights areas of interest from the current strategic risk register and identified emerging issues.

Potential Future Issues

ID	Description	Details	Notes
26	Failure of Climate Adaptation	Recent extreme weather events in New Zealand are elevating conversations regarding action towards climate change, particularly adaptation where actions are focused on adapting to the current and expected impacts of climate change.	The Regional Joint Climate Committee has been established to govern the region’s response to climate change in a consistent manner.
3	People Health, Safety and Wellbeing	All staff are under significant pressure as a result of cyclone Gabrielle. This is increasing the concern about managing the health, safety and wellbeing of staff, along with HDC’s elected members.	Increased wellbeing clinics provided and proactive, targeted sessions underway for managers and staff on a range of wellbeing topics.
21	Significant Operational Service Failure	Due to damage to rural road network, coupled with coming into the winter months, there is a high probability of ongoing road closures resulting in loss of access.	Part of Council’s recovery plan, support will be provided for communities to develop resilience plans, including rural communities.
31	Truth Decay	Cyclone Gabrielle has resulted in several instances of miss information circulating in the community. Due to the speed at which this information is transmitted it is difficult to identify and defuse.	

Signals for Change



The following table provides a brief note on a sample of signals, or indicators, in the national and global operating context that may present risk to Council in the future.

Hi Impact / Critical	
Predictable	<div>Response: Plan</div> <ul style="list-style-type: none">Preparing all Council services for 3 Waters transition.
	<div>Response: Understand (Construct Scenarios)</div> <ul style="list-style-type: none">Determine priority actions to respond to climate change.Resource Management, Local Government and Civil Defence Emergency Management Reform: There is a lack of detail on the nature of these reforms.
Low Impact	
	<div>Response: Monitor</div> <ul style="list-style-type: none">Talent retention and recruitment continues to be a current management issue and work continues to monitor the current situation.
	<div>Response: Review</div> <ul style="list-style-type: none">Implement learnings from Cyclone Gabrielle response.
Uncertain	


Information Management and Business Transformation (IMBT)




The IMBT team manage and support Council's technology systems and IT infrastructure. The following summarises key project innovations and operational improvements over the reporting quarter (July-September).


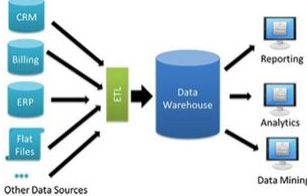
Achievements in the Quarter (Whakaaahu Whakamua)

	<p>Project \$HOP (Procurement through to Contract Management)</p>	<p>Why? Project \$hop provides Council with a formal contract management system which manages the complete lifecycle of purchasing following robust procurement practices.</p> <p>Status \$hop has gone live and users are receiving training.</p>
	<p>Cyclone Gabrielle response and ongoing recovery</p>	<p>Status IMBT were actively involved in the Incident management team and GECC.</p> <p>Council's survey123 system was extensively used for rapid building assessments and is now also being used in the silt removal process.</p> <p>Data analytics undertaken and dashboards created for the recovery team.</p> <p>Stakeholder relationship management solution is in the process of being deployed to assist the recovery team.</p>

Ongoing Projects

	<p>Project Genesis (Moving TechOne to the Cloud)</p>	<p>Why? Council uses TechOne for Property and Rating as well as Finance. These are enterprise solutions which the vendor has moved to a cloud-based solution (SaaS – Software as a solution). All Councils using this solution have been given until October 2023 to commit to moving to the cloud version to continue receiving support on the current version. Moving to a SaaS model involves changes to numerous business processes and system integrations. This project is expected to take three years to complete.</p>
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		<p>Status</p> <p>The project team has been establish along with the team charter. Council is waiting on final cost implications and technical implications from T1 to draft a business case to the lead team.</p>
	Regional Data Centre	<p>Why?</p> <p>Standardisation of technology across the region provides the foundation of shared services within the region. This builds regional capability through people, processes, technology and information.</p> <p>Status</p> <p>Work is currently underway to onboard Napier City Council into the data Centre. Hawks Bay Regional Council have shown interest in joining the data centre in the mid to long term.</p>
	Office 365 Upgrade	<p>Why?</p> <p>With the upgrade of Content Manager (Te Whata) which was restricting Council on what version of Office we could use; Council is now able to make use of functionality and simplicity through the new version of MS office.</p> <p>Status</p> <p>Staff who have expressed an interest in upgrading as part of the “fast track” stream are in the process of being upgraded. Some small teething issues are being resolved before all staff are upgraded.</p>
	<p>Project “We listened”</p> <p>(Replace MiCollab phone system with Teams calling)</p>	<p>Why?</p> <p>Feedback from the Ask your staff survey has clearly identified that staff find the current phone system un-user-friendly and are constantly having issues with it. Staff are familiar with Teams and consolidation to a single communication platform is in sync with the IS strategy.</p> <p>Status</p> <p>IMBT are in the planning phase and working with external resources to migrate off the current MiCollab platform in a timely manner.</p>

	<p>CDEM – COP (Civil Defence common operating platform)</p>	<p>Why? As an urgent priority, in conjunction with Hawke’s Bay Emergency and the partner emergency response agencies, develop an agreed and shared Common Operating Platform for all CDEM partner agencies to use, including ICT systems for sharing information and coordinating action across agencies</p> <p>Status IMBT are project managing this work through numerous agencies who are carrying out the work as detailed in the work packages.</p>
	<p>Project “Big Data” (Design and implement a data warehouse)</p>	<p>Why? Council has identified a need to improve on the use of data for both internal and external customers. This data is needed to be served up to a customer portal as well as internal reporting.</p> <p>Status Council is actively engaged with suppliers to gather enough information to formulate a design and plan of delivery.</p>



Marketing & Communications

Media Communications

Releases

This quarter, 22 media releases were issued detailing Council’s activities over the past three months.

There were 289 articles mentioning Hastings District Council between January 1 and March 31, 2023, about 13 per cent of which arose from a media release – down from previous months due to fewer releases issued and media focus on Cyclone Gabrielle.

Prior to the cyclone on February 13, releases on Splash Planet closing early, the Cornwall Park aviary upgrade beginning and the Hawke’s Bay earthquake commemoration were picked up by media and were balanced or positive in tone.

After the cyclone, positive coverage arose from releases on support received from other parts of the country, the mayor’s Tuia candidates being chosen, a temporary cellar door at Hastings i-Site, council taking over the Tōmoana Showgrounds and the Hawke’s Bay Black and White campaign. Balanced news arose from updates on flood-damaged goods collections, the costs of the cyclone to Council and boil water notices at Whirināki/Esk.

Media Coverage

Cyclone Gabrielle was the big story of the quarter, with coverage appearing locally and nationally in print, online and broadcast media – mostly balanced in tone towards Hastings District Council. The early closure of Splash Planet coupled with a viral Tiktok post criticising the state of the facility generated some negative news in January and February. Media followed up on news of Council’s purchase of Tōmoana Showgrounds and the formal handover to Council.

The key topics of media interest (incorporating releases and media driven stories) included:

January	February	March
Cornwall Aviary upgrade	Cyclone Gabrielle	Cyclone Gabrielle
Flaxmere skate plaza opening	Earthquake commemoration	Tōmoana Showgrounds handover
Summer concert previews	Recollect community archives	Civic Award nominations
Heavy rain prompts driver warnings	Council buys Tōmoana Showgrounds	Tuia programme
Splash Planet closing early	State of Splash Planet facility	Black and White campaign

Cyclone Gabrielle

Marcomms activities (February to March)

As for many other teams in council, the Marketing, Communications and Engagement team had to go well beyond the sphere of business as usual in joining the response to Cyclone Gabrielle.

It began in the week prior, with pre-event planning to prepare messaging and graphics for social media posts, monitoring and sharing Civil Defence and MetService updates, and coordinating staff to be on call over the weekend.

The members of the team who have Public Information Management (PIM) functions swung into action from Monday 13 February, with senior staff making their way to the Civil Defence centre in the early hours of the morning of 14 February to support the regional response.

PIM support continued throughout February and March initially working with HBCDEM and then working as part of council’s Incident Management Team.

Coordination across agencies including local councils, civil defence and government agencies was supported through daily briefings with communications staff.

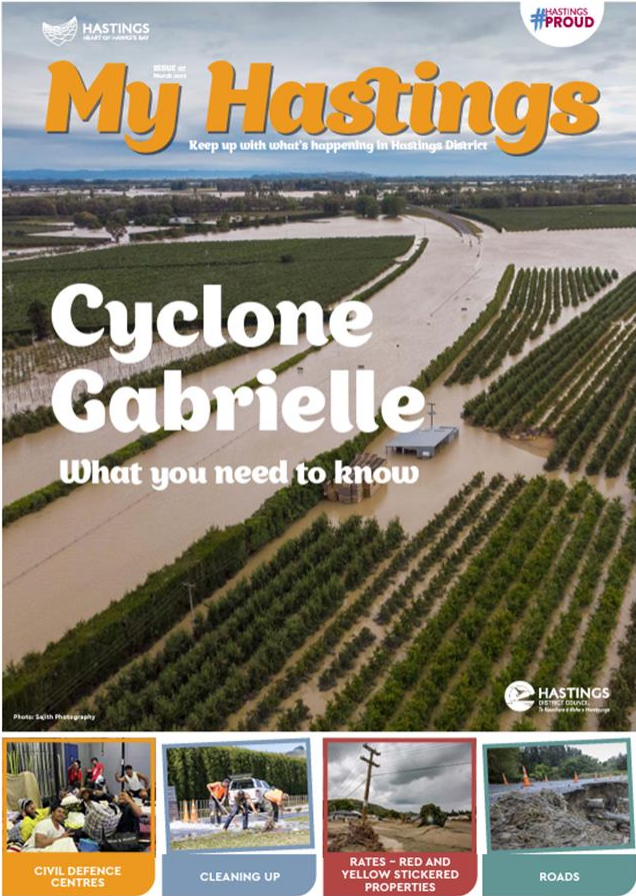
As power was slowly restored, Facebook became a key channel for information flows, with a number of new ‘groups’ created by isolated communities as a way to share information and stay informed. A gabrielle@hdc.govt.nz email address was established for those with internet access powered by generators to get in touch with us on behalf of others so we could share information while telecommunications were down.

In the weeks following the cyclone, communications channels began to resume, enabling a varied range of mediums including online, print, radio, mailing lists, media releases and advertising, and assisting with community hubs and meetings.

Printed collateral

Given the communications outages, printed communications were very important in the initial days following the storm.

Three days after the event information was compiled for a free special edition of Hawke’s Bay Today, which was delivered free to community gathering places such as dairies and supermarkets.



Printed fact sheets were also compiled to go out via helicopter, Unimog and 4x4 to remote isolated communities. These were constantly updated and covered all facets of the response – from updates on power outages, to health advice, roading information, insurance, funding sources and more. These were continually updated with bespoke versions made for individual communities for distribution at community meetings and with building inspectors.

Posters and signs were also produced for use at community hubs and meetings, printed sheets made available for collecting residents’ contact details. Hastings and Napier joined forces in the early days to produce information flyers for Esk Valley and Puketapu.

A comprehensive building recovery pack was produced, including fact sheets outlining difference between red stickered and red zoned and FAQs.

Regular updated printed sheets on silt, flexi-bins and flood-damaged waste collection were also produced and distributed.

In March, a special My Hastings edition was published full of need-to-know information and advice.

A full-page advertising spread was placed in HB Today detailing the impact of the storm and HDC’s response.

Online/social media

An online hub within the website was created for all current information with sections for each relevant topic and updated as the response progressed to recovery.

A ‘Follow us’ campaign was launched to ensure the community knew how to stay updated with information from HDC. This was run over radio, print, digital and ads.

Multiple Facebook posts were created for the HDC page – 77 in February and 65 in March.

Multiple community group pages were joined so HDC could message through these directly to communities.

Via the welfare and other teams in the field, multiple databases were created of resident contact details for targeted distribution of materials.

Daily councillor sit-rep updates were issued until March 22, and support was given to the mayor to manage the large volume of media enquiries and prepare information newsletters.

Media releases

Fourteen media releases were issued between February 14 and March 31 covering anything from the State of Emergency being declared to updates on water and waste services, funds being established to donate to and apply for, generous donations from other regions and businesses, and events such as the Black and White Together campaign.

Events – HDC-led or in support

HDC supported a series of community events through marketing and/or graphic design support community-delivered activities (Barber, Books and Bangers) and corporate-delivered events, (Wattie’s free family fun days and Mediaworks Black and White together fundraising campaign) which resulted in Breakfast TV broadcasting live from Havelock North Primary for the Black and White day.



Other activities

Comms support provided to regional silt taskforce and to EOC welfare to assist with community messaging.

The team also arranged for videography to capture the role of HDC as a Civil Defence partner. This footage was also edited with actual news footage of the cyclone into a video with a script (voiced by Henare O’Keefe) to reflect on the events impact and the joint response by communities and organisations. This will be shared at a later date.

Digital Communications

Social Media

HDC channels were heavily focused on response and recovery messaging.

HDC Facebook

Vital Statistics

	Page likes	Total engagements	Total impressions	Total published posts	Post clicks	Total videos	Total views
Q4, 2021-22	22,962 (+326)	159,237 (-2,709)	2,452,246 (+165,344)	278 (+29)	10,580 (-1,489)	28 (+5)	86,999 (+25,563)
Q1, 2022-23	24,049 (+4.5%)	305,498 (+96%)	3,740,441 (+50.9%)	331 (+17.8%)	11,958 (+12.3%)	61 (+110.3%)	399,800 (+522.3%)
Q3, 2022-23	27, 549 (+12.5%)	710,092 (+279.5%)	7,131,928 (+183.9%)	502 (+62.5%)	26,163 (+221%)	51 (-21.4%)	165,200 (-59%)

Top 10 posts (based on reach)

Rank	Caption	Reach	Likes and Reactions	Post Link clicks	Other Post Clicks	Comments	Shares
1	Splash Planet closing early for the season (27 January 2023)	293,692	1,044	351	20,247	1,425	154
2	Welcome to PAK’nSAVE Puketitiri! (16 March 2023)	255,972	4,411	2	10,821	179	95
3	SH51 Waitangi Bridge update from Waka Kotahi (4 March 2023)	154,930	1,651	1	23,463	147	249
4	Progress is being made on the 54m-long Bailey Bridge at Rissington (23 March 2023)	141,550	2,734	-	19,429	265	122
5	The stage is nearly set for L.A.B at the Tōmoana Showgrounds (20 January 2023)	92,744	1,045	488	3,614	157	38
6	Hastings District Council is now collecting flood-damaged household goods (22 February 2023)	72,109	743	12	10,741	238	147
7	A celebration today in Dartmoor where a pedestrian bridge was opened (21 March 2023)	69,541	3,330	-	15,839	193	100
8	Our engineers have been busy assessing our district's 268 bridges (22 February 2023)	67,164	1,141	8	10,002	197	249
9	Thank you all for your patience as we prioritise helping those worst affected. (18 February 2023)	63,748	950	297	16,498	169	164
10	In need of a hot shower? Free hot showers at pools for people affected by the cyclone. (1 March 2023)	59,992	607	-	2,542	48	94

Hastings Instagram

	Followers (total)	Gained	Engagement	Impressions	Posts
Q4, 2021-22	1660	37	461		19
Q1, 2022-23	1,763 (+6.3%)	104 (+205.9%)	1,575 (+188.5%)	42,168 (+64.4%)	56 (+166.7%)
Q3, 2022-23	2,082 (+13.5%)	247 (+243.1%)	3,125 (+188.8%)	95,376 (+3.5%)	72 (+140%)

HDC LinkedIn

	Followers (total)	Impressions	Clicks	Reactions	Comments	Shares	Engagement rate
Q4, 2021-22	2,146 (+169)	31,579	2333	765	19	15	8%
Q1, 2022-23	2,384 (+11.1%)	32,254 (-0.6%)	1,580 (-36.5%)	670 (-15.7%)	21 (+5%)	11 (-26.7%)	7.1% (-30.8%)
Q3, 2022-23	3,186 (+7.1%)	23,553 (-58.4%)	1,049 (-73.1%)	1,547 (-70.1%)	14 (+5%)	11 (0%)	6.6% (-28.1%)

Hastings NZ Social Channels

The Hastings NZ tourism social media channels showcase Hastings City and District as an irresistible destination for people of all demographics. Messaging focused on highlighting that Hastings was ‘open for business’ following the cyclone.

Hastings NZ Facebook

Vital Statistics

	Page likes	Total Engagements	Total Impressions	Total published posts	Post clicks	Total videos	Total views
Q1, 2022-23	3,906 (+16.8%)	21,389 (+1,478.5%)	416,595 (+1,519.8%)	46 (+24.3%)	2,547 (+3,124.1%)	4	7,655 (+42427,8%)
Q3, 2022-23	27, 549 (+12.5%)	710,092 (+279.5%)	7,131,928 (+183.9%)	502 (+62.5%)	26,163 (+221%)	51 (-21.4%)	165,200 (-59%)

Hastings NZ Instagram

	Followers (total)	Gained	Reach	Engagement	Posts
Q4, 2021-22	798 (+710)	9,585	1,037	430	58
Q1, 2022-23	1,798 (+125.3%)	1,000 (+213.5%)		2,177 (+197.85%)	313 (+389.1%)
Q3, 2022-23	2,082 (+13.5%)	247 (+243.1%)	3,125 (+188.8%)	95,376 (+3.5%)	72 (+140%)

E-News

There were 92 newsletters sent out to 36,454 recipients for this quarter, slightly up from the 91 sent out last quarter but down on the recipients. The average open rate was 55.52% up slightly from 54.06% last quarter – remaining well above the government benchmark of around 30% (MailChimp & Campaign Monitor benchmarks).

Topics included:

January	Be a Youth Councillor Havelock Hills RMP Update
February	Cyclone Gabrielle updates, building, flooding Hastings District Libraries – Recollect Focus on Business
March	Cyclone Gabrielle Rural Report Hawke’s Bay Together in Black & White BBQ, Books & Barbers

Website

Page views	519,187 (+39.7%)	Desktop	52.3%
Users	230,486 (+34.2%)	Mobile	45.2%
New users	222,214 (+35.8%)	Tablet	2.5%
		Users using search	2.6%

The most popular pages for the quarter were:

Top News Items	a. HB Disaster Relief Trust Activated b. Roads and bridges estimated reopening dates c. Where we’re at with water
Search terms (search was used by 3.48% of users)	1. Rates 2. Road closures 3. District Plan 4. Recycling 5. GIS
Popular Pages	1. Cyclone Gabrielle 2. Events 3. Road works 4. My Property 5. Transfer Station 6. Rubbish and Recycling 7. Collection Days 8. Maps and GIS 9. Road works 10. Cemetery database

Events

This quarter has been divided into two with the start of the year positive with a growing excitement for the opportunities planned for the year. However, Cyclone Gabrielle put a hold on all events for the second half and our focus turned to supporting our community through the response.

There were 44 events in the Hastings District between January and March 2022 sponsored or organised by Hastings District Council. Due to the impacts of Cyclone Gabrielle, 22 of these were cancelled or postponed.

The Hastings-hosted Art Deco Festival events were promoted via the Hastings Does Deco campaign with activity across print, radio and digital channels. Horse of the Year 2023 was also well underway before it was cancelled with a residents' DL flyer included in the rates reminders plus social media, and creation of the Hastings i-Site trade stand.

The cyclone was complex with a state of emergency declared, so once in the recovery phase our efforts focused on regaining confidence that the region was open for business to welcome events back in a safe environment helping stimulate the economy and providing that much-needed community wellbeing whilst managing the complexities our communities are still facing.

As a result of the cyclone, the majority of events from mid-February through to March were either cancelled or postponed. However, at the beginning of the year, we had a number of successful events such as the Hawke's Bay Cricket Camps, LAB concert at Tōmoana Showgrounds (10,000 attendees) and our annual civic events, Earthquake Commemoration along with Waitangi Day celebrations.



Council-owned		
1 February	Citizenship Ceremony	
3 February	Earthquake Commemoration	
18 February	Dirty Deco	CANCELLED
21 February	Citizenship Ceremony	

Council Sponsored (funded/supported)		
1 – 8 January	Fiesta of Lights	
14 January	Nest Fest	CANCELLED
21 January	LAB concert	
5 – 25 January	Hawkes’ Bay Cricket Camps	
January/February	Jazz in the Village Green	CANCELLED
January/February	Summer in the Park	CANCELLED
6 February	Waitangi Day, Clive	
6 February	Waitangi Day Celebration (Regional Sports Park)	
11 February	Outfield Festival	
16 – 19 February	Art Deco Festival	CANCELLED
23 February	Flaxmere Night Market (fundraiser for cyclone)	
25 February	Weetbix Kids Tryathlon	POSTPONED
25 February	Triple Peaks	CANCELLED
28 February, 1 – 3 March	Pedal n Play (4 events)	CANCELLED
4 March	International Cultures Day	CANCELLED
5 March	Lindisfarne Gala	CANCELLED
7 – 12 March	Land Rover Horse of the Year	CANCELLED
9 March	Focus on Business Breakfast	CANCELLED
24 March	GO-4-12 Adventure Race	POSTPONED
25 March	The Kiwi Walk & Run Series	POSTPONED
30 March	Flaxmere Night Market	

Community Engagement Activities

Consultations

Consultation	Description	Publish Date	Close Date
Plan Change 5 - Right Homes; Right Place	Last year Hastings District Council introduced the community to Right Homes; Right Place: Plan Change 5 - a change to the District Plan that will allow more houses to be built in Hastings District's residential areas. In November 2022 Council invited residents to have their say on what they thought about the proposed plan change. This was an opportunity for further submissions.	25/03/2023	11/04/2023
Hastings District Council Event Strategy	Feedback from the community to help form the development of HDC Event Strategy 2023 - 2025.	09/12/2022	09/01/2023

Key Projects

Drinking Water – Our Number One Priority

The main action in relation to the drinking water upgrades this quarter was the ongoing development of Waiaroha, with some disruption due to Cyclone Gabrielle. A drinking water update was run in the February issue of My Hastings, detailing only two more community supplies to be upgraded, Frimley complete and undergoing testing and commissioning and work continuing on Waiaroha.

Three Waters Reform

Three waters reform activity was minimal due to awaiting the results of the Government review.

Housing Supply

Flaxmere Housing

This quarter the infrastructure for 244 Flaxmere Ave was completed, while work at the Town Centre and Caernarvon Drive continued. An item on the preferred development partners chosen for 244 Flaxmere Ave was run in the February issue of My Hastings. A short item detailing progress on all three sites was published in the April My Hastings.

Hastings Housing

Further submissions were open on the proposed Plan Change 5 - Right homes, right place, allowing for intensified housing activity in residential zoned areas, on March 25, set to close on April 11.

Visit Hastings

The printed Hastings District Visitors Guide has been recreated for 2023 and distributed to all motels in region and available to pick-up from Hastings and Havelock North i-sites.

Tourism PR coverage in this quarter – Woman magazine “Well-being in the Bay”

[Wellbeing in the Bay - Woman+ \(womanmagazine.co.nz\)](https://www.womanmagazine.co.nz/)



Glossary

Item 8

Acronyms, Terms and Māori Translations

Acronyms	
AWPT	Area Wide Pavement Treatment
BAU	Business As Usual
BBHB	Basketball Hawke’s Bay
BBNZ	Basketball New Zealand
BCA	Building Consent Authority
CACTUS	Combined Adolescent Challenge Training Unit
CBD	Central Business District
CCC	Code of Compliance Certificate
CDEM	Civil Defence Emergency Management
CHP	Community Housing Provider
CMS/RAMM	Central Management System/Road Asset Maintenance Management
CRM	Customer Request Management
DWSNZ	Drinking Water Standards of New Zealand
EOTC	Education Outside the Classroom
ESG	Executive Steering Group
FENZ	Fire and Emergency New Zealand
FOH	Functions on Hastings, Toitōi, Hawke’s Bay Arts and Events Centre
HBAL	Hawke’s Bay Airport Limited
HBCFCT	Hawke’s Bay Community Fitness Centre Trust
HBMT	Hawke’s Bay Museums Trust

Acronyms	
HBRC	Hawke’s Bay Regional Council
HPUDS	Heretaunga Plains Urban Development Strategy
HTST	Heretaunga Tamatea Settlement trust
JFH	Jobs for Heretaunga
KO	Kāinga Ora
LGOIMA	Local Government Official Information and Meetings Act 1987
LEOTC	Learning Experiences Outside the Classroom
LTP	Long Term Plan
MBIE	Ministry of Business Innovation and Employment
MGG	Matariki Governance Group
MSD	Ministry of Social Development
N4N	Nourished for Nil
NCC	Napier City Council
NZTA	New Zealand Transport Authority
PDS	Project Definition Sheet
PGF	Provincial Growth Fund
RMP	Reserve Management Plan
RSE	Recognised Seasonal Employer
RTA	Residential Tenancy Act
SEO	Search Engine Optimisation

Acronyms	
TANK	Tūtaekuri, Ahuriri, Ngāruroro and Karamū – management of freshwater in the greater Heretaunga catchments
WMMP	Waste Management and Minimisation Plan
YTD	Year To Date

Terms	
Assets	An item of property owned by a person or company, regarded as having value and available to meet debts or commitments
Capital Spend (Expenditure)	Funds used by a company to acquire, upgrade, and maintain physical assets such as property, plants, buildings, technology, or equipment
Columbarium Wall	A place for the respectful and usually public storage of urns, holding a deceased's cremated remains
Cosplay	Costume play (designed to portray a character)
Defects	A warranty period
Depreciation	A reduction in the value of an asset over time, due in particular to wear and tear
Enterprise Systems	Large-scale enterprise software packages that support business processes, information flows, reporting, and data analytics in complex organisations
FoodEast	Hawke's Bay Food Innovation Hub
Hog Fuel	Wood chips or shavings, residue from sawmills, etc. used as a boiler fuel
Kāinga Ora	A Crown entity set up under the Kāinga Ora Homes and Communities Act 2019. It brings together the Kiwibuild Unit, Housing New Zealand and its subsidiary. It has two key roles: public housing landlord and partnering with the development

Terms	
	community, Māori, local and central government and others on urban development projects.
Leachate	A liquid produced by precipitation coming in contact with waste and infiltrating through landfills, seeps through the sides and bottoms of the landfill
Manga	Comics or graphic novels which originate from Japan that conform to a specific style
Residual Risk	The amount of risk associated with an action or event remaining after natural or inherent risks have been reduced by risk controls
Revenue	The income generated from normal business operations
Procurement	The process of finding and agreeing to terms, and acquiring goods, services, or works from an external source, often via a tendering or competitive bidding process
Statement of Intent	Local Government Act requirement for Council Controlled Organisations

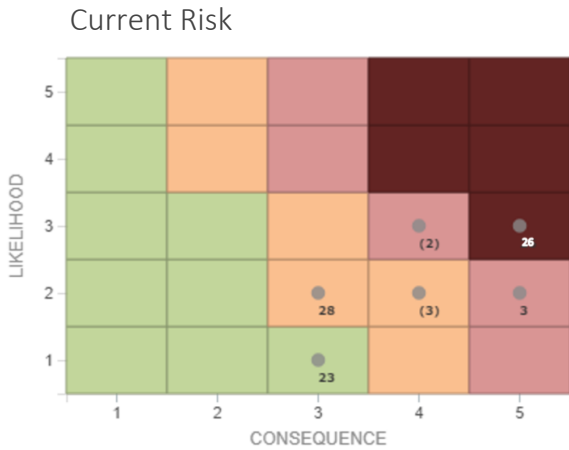
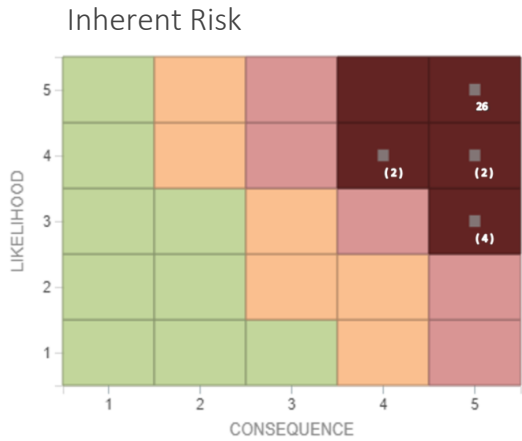
Māori Translations	
Kaumātua	Elders in the Māori community
Manaaki	Hospitality
Rohe	Area
Taonga	Treasure
Tikanga	Formality/Custom
Wharekai	Dining hall



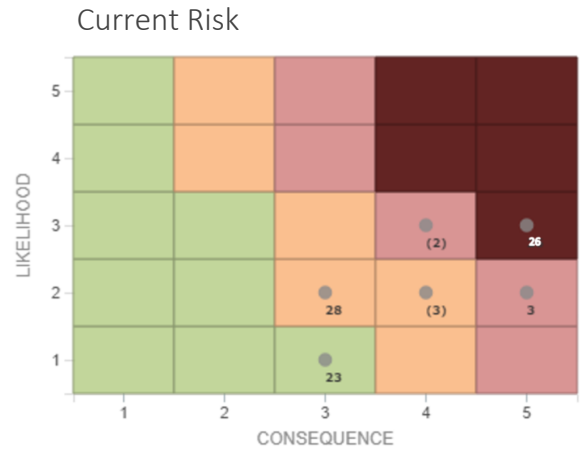
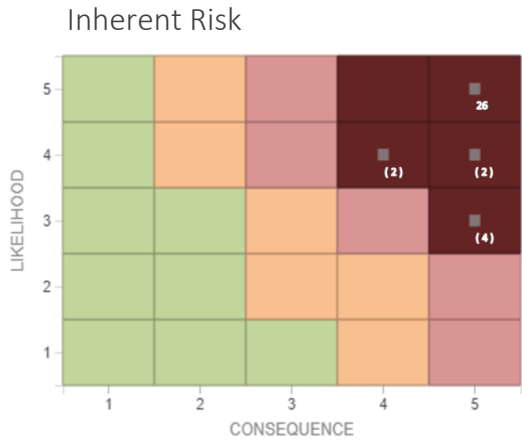
Appendix 1 – HDC Strategic Risk Register

Strategic Risk register as at 28 February 2023

Work is in progress to update the strategic risk register, following April’s Risk and Assurance Committee meeting. This register has not been changed as at the time of writing to reflect any updates.

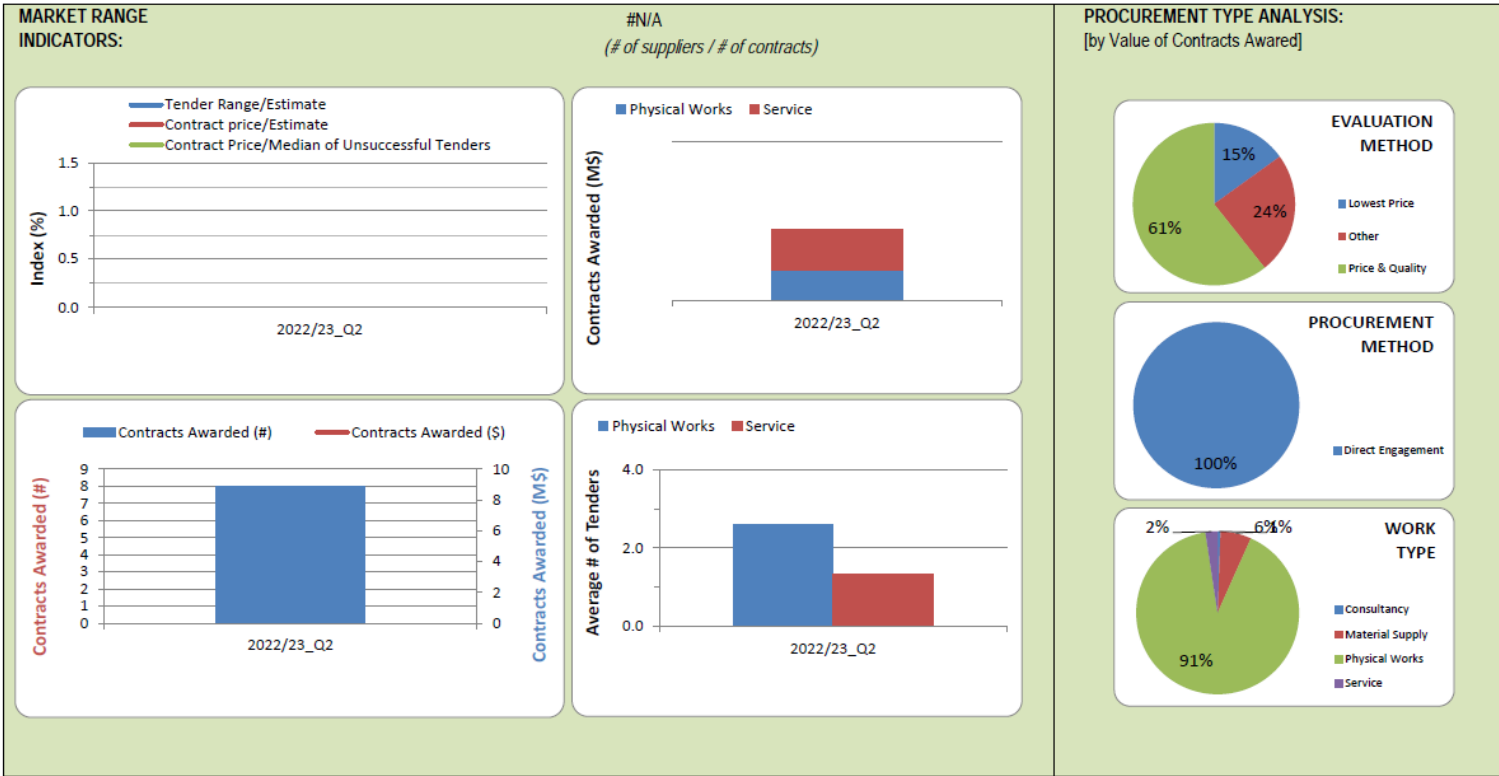


ID	Description	Trend	Details	Inherent Risk	Residual Risk
26	Failure of climate adaptation	↑	Lack of knowledge, protracted decision making or insufficient application of resources may cause climate change adaptation measures to fail adversely impacting economic, social and cultural wellbeing.	Extreme	Extreme
3	People Health, Safety & Wellbeing	↔	Exposure to health & safety risks (as a result of activities undertaken or directed by Council) which could result in serious health effects to workers, customers and public.	Extreme	High
22	Water Quality & Quantity	↑	As a result of climate change and human activities, there may not be a sustainable quantity of quality water to support the communities economic, social and environmental wellbeing aspirations.	Extreme	High
21	Significant Operational Service Failure	↔	Operational failure that may have a material impact on the delivery of Council services to the community.	Extreme	High
25	Growth planning	↔	Failure to accurately understand community needs may lead to poor growth management planning that compromises delivery of the services required by the community, adversely affecting economic, social and cultural wellbeing, and impacting Council's ability to achieve LTP objectives.	Extreme	Medium
28	Significant statutory reform	↑	Failure to proactively adapt to statutory changes could adversely affect economic, environmental, social or cultural wellbeing, and cause significant delays and/or barriers to Council's delivery of LTP objectives.	Extreme	Medium
30	Failure to address ESG&C expectations	↔	Failure to address Environmental, Social, Governance (ESG) and Cultural expectations during decision making processes may contribute to increasing levels of inequity, resulting in legal implications, financial costs, significant reputational impacts or damage to the environment.	Extreme	Medium
31	Truth Decay	↔	Increasing momentum towards the four trends of the 'Truth Decay' phenomenon, may lead to the erosion of civil discourse and disengagement of individuals from political institutes, resulting in an ability for Council to engage the community, plan for growth, or execute delivery of strategic goals effectively.	Extreme	Medium
23	Financial Sustainability	↑	Due to over committing to work programmes the financial sustainability of the Council may be compromised affecting delivery of all LTP goals.	Extreme	Low



ID	Description	Trend	Details	Inherent Risk	Residual Risk
26	Failure of climate adaptation	↑	Lack of knowledge, protracted decision making or insufficient application of resources may cause climate change adaptation measures to fail adversely impacting economic, social and cultural wellbeing.	Extreme	Extreme
3	People Health, Safety & Wellbeing	↔	Exposure to health & safety risks (as a result of activities undertaken or directed by Council) which could result in serious health effects to workers, customers and public.	Extreme	High
22	Water Quality & Quantity	↑	As a result of climate change and human activities, there may not be a sustainable quantity of quality water to support the communities economic, social and environmental wellbeing aspirations.	Extreme	High
21	Significant Operational Service Failure	↔	Operational failure that may have a material impact on the delivery of Council services to the community.	Extreme	High
25	Growth planning	↔	Failure to accurately understand community needs may lead to poor growth management planning that compromises delivery of the services required by the community, adversely affecting economic, social and cultural wellbeing, and impacting Council's ability to achieve LTP objectives.	Extreme	Medium
28	Significant statutory reform	↑	Failure to proactively adapt to statutory changes could adversely affect economic, environmental, social or cultural wellbeing, and cause significant delays and/or barriers to Council's delivery of LTP objectives.	Extreme	Medium
30	Failure to address ESG&C expectations	↔	Failure to address Environmental, Social, Governance (ESG) and Cultural expectations during decision making processes may contribute to increasing levels of inequity, resulting in legal implications, financial costs, significant reputational impacts or damage to the environment.	Extreme	Medium
31	Truth Decay	↔	Increasing momentum towards the four trends of the 'Truth Decay' phenomenon, may lead to the erosion of civil discourse and disengagement of individuals from political institutes, resulting in an ability for Council to engage the community, plan for growth, or execute delivery of strategic goals effectively.	Extreme	Medium
23	Financial Sustainability	↑	Due to over committing to work programmes the financial sustainability of the Council may be compromised affecting delivery of all LTP goals.	Extreme	Low

Appendix 2 – Contracts Awarded Q2



Appendix 3 – Contract Schedule Q2

2022/23 [Q2] Contract Schedule												
(1) Other costs can include site investigations, design and consultancy fees, supply of materials and supporting activities delivered via existing maintenance contracts and by others												
Index #	Month	Contract #	Contract Name	Contract Estimate	Tenders	Range of Tenders	Selected Tenderer	Accepted Tender Value	Other Costs (see note 1)	Total	Funds Allocated	Variance
1	Nov	CON2021023	Corrwall Park Aviary Upgrade	\$150,000	2	\$143,105 to \$177,077	Topline Contracting	\$143,105	\$32,146	\$175,251	\$480,000	\$304,749
2	Nov	CON2022065	Waimarama Domain Effluent Stage 2	\$153,699	1	\$116,347 to \$116,347	Effluent Mangement	\$116,347	\$11,635	\$127,982	\$500,000	\$372,018
3	Nov	CON2022047	Eastern Interceptor Trunk Wastewater Main (Stage 2)	\$5,273,434	6	\$4,785,500 to \$8,086,572	Hawke's Bay Civil and	\$4,785,500	\$1,478,076	\$6,263,575	\$7,000,000	\$736,425
4	Nov	CON2022055	Inland and Urban Wastewater Trunk Investigations	\$797,750	3	\$484,647 to \$523,255	Hydro Tech Limited	\$484,647	\$0	\$484,647	\$490,000	\$5,353
5	Nov	CON2022036	Splash Planet Pool Repairs	\$60,000	1	Quality Based	Concrete Doctors	\$57,800	\$0	\$57,800	\$60,000	\$2,200
6	Nov	CON2022037	Omarunui Landfill New Education Centre Building	\$800,000	1	\$698,804 to \$698,804	Atkin Construction HB	\$698,804	\$139,500	\$838,304	\$700,000	-\$138,304
7	Nov	CON2022074	Track Upgrade Programme - Havelock North Hills Reserves	\$29,500	1	Negotiated	Frame Group Ltd	\$29,500	\$0	\$29,500	\$29,500	\$0
8	Dec	CON2022095	Omarunui Landfill Area B Enabling Work Project	\$8,935,376	3	\$2,650,000 to \$3,772,172	Fulton Hogan Ltd	\$2,650,000	\$0	\$2,650,000	\$4,687,505	\$2,037,505
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