

Wednesday, 20 May 2026

*Te Hui o Te Kaunihera ā-Rohe o Heretaunga*

**Hastings District Council**

**Performance and Monitoring Committee Meeting**

*Kaupapataka*

# Attachments Volume 2

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*Te Rā Hui:*  
Meeting date: **Wednesday, 20 May 2026**

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*Te Wā:*  
Time: **1.30pm**

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*Te Wāhi:*  
Venue: **Council Chamber  
Ground Floor  
Civic Administration Building  
Lyndon Road East  
Hastings**

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7.	<b>PERFORMANCE AND MONITORING REPORT FOR THE QUARTER ENDED 31 MARCH 2026</b>	
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**PERFORMANCE &  
MONITORING  
REPORT**

**QUARTER 3 2025-2026**  
1 JANUARY – FEBRUARY - 31 MARCH 2026

**HERETAUNGA  
HASTINGS** DISTRICT COUNCIL

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## HIGHLIGHTED WORKS

### EVENTS

The events schedule continued with a busy quarter with the second Meatball Festival a standout.

[MORE INFORMATION ON PAGE 14](#)

### CEMETERIES

Development activity has delivered additional burial and interment plots at the Hastings Cemetery.

[MORE INFORMATION ON PAGE 36](#)

### CITY CENTRE UPGRADES

The City Centre Mall/KiwiRail safety improvements project is progressing well and to budget.

[MORE INFORMATION ON PAGE 74](#)

### WHIRINAKI WATER SUPPLY

The Whirinaki/Esk Water Supply system continues to operate under reduced resilience following Cyclone Gabrielle.

[MORE INFORMATION ON PAGE 47](#)

### 2C STREAM & DAMS – KARNEMA, HAVELOCK NORTH

Progress continues on assessing stream performance to inform future planning and prioritisation works.

[MORE INFORMATION ON PAGE 52](#)

### TRANSPORT RECOVERY

A number of large projects including the Rissington and Dartmoor Bridges continue to progress well.

[MORE INFORMATION ON PAGE 59](#)

### SECURITY TEAMS

New CCTV installation on Te Mata Peak has now been erected and is operational.

[MORE INFORMATION ON PAGE 65](#)

### HASTINGS DISTRICT LIBRARIES

Libraries were busy over summer holiday period with programmes and events providing opportunities for tamariki and rangitahi.

[MORE INFORMATION ON PAGE 74](#)

### STRATEGIC WORK PROGRAMME

Across Regional Reorganisation, Ai implementations, real Annual Plan and Long Term Plans – there is a lot happening throughout Council.

[MORE INFORMATION ON PAGE 94](#)

### FLAXMERE

Development activity in Flaxmere is at an all time high with Supermarket progressing on schedule and new homes continuing to be built.

[MORE INFORMATION ON PAGE 101](#)



## TŌMOANA SHOWGROUNDS

Hastings District Council (HDC) purchased the Tōmoana Showgrounds in 2021 from the Hawke’s Bay A&P Society. Since taking over the grounds and facilities, Council has had four key areas of focus: understanding the grounds, facilities and infrastructure and managing the site in accordance with the findings of condition assessments; supporting the continued running of events, such as small community event bookings, weekly Farmers’ Market, through to significant events such as Horse of the Year (HOY); managing the existing tenant relationships and completing key requirements under the Sale and Purchase Agreement, which includes establishing the Trust that will oversee the operation of the venue and preparing a master plan.

### KEY PROGRAMME OUTCOMES ✘ ! ✔

Metrics	Current Quarter 3 (2025/26)	Previous Q1 & Q2 (2024/25)
Timeline	Projects and deliverables are behind original timelines to ensure quality and stakeholder outcomes are maintained <span style="color:green">✔</span>	Projects and deliverables remained on track across the six-month period.
Budget	Operating budget is being closely managed to ensure planned expenditure is supported by revenue tracking to budget. <span style="color:orange">!</span>	Q1 tracked on budget. Q2 operated within tight parameters, with proactive review of expenditure, procurement and contracts ahead of FY26 planning.
Quality	Events and works delivered during the quarter met required standards. Several events reported record attendance and strong stakeholder feedback. <span style="color:green">✔</span>	Events and works were delivered to the required standard across the period.
Resource	The January – March 2026 period observed decreased event pressure, allow resources to be better spent on operational projects. <span style="color:green">✔</span>	Workload was high throughout the six months, particularly during the November–December peak.
Stakeholders	Strong pipeline of event engagement underway for the 2026/27 summer season. Tenants continue to engage well with management. <span style="color:green">✔</span>	Stakeholder engagement strengthened across the six months.

### SUMMARY OF ACTIVITY

Q3 was a high-activity and strategically important quarter for Tōmoana Showgrounds, marked by strong event delivery, continued growth in stakeholder engagement, and progress on key planning initiatives.

Revenue performance remained positive, tracking ahead of target, supported by high utilisation and rebooking demand. However, sustained event activity placed pressure on staffing capacity and infrastructure, requiring active management.

Operationally, there was a continued focus on:

**Event delivery and planning:** With strong forward bookings and regular site visits from organisers supporting the 2026 calendar.

**Master planning and governance:** Including progression of Trust-related matters and refinement of the Master Plan ahead of Council engagement.

**Infrastructure improvements:** Including maintenance works and partnership-led upgrades (eg oval fence completion).

**Stakeholder engagement:** Particularly across equestrian users, commercial partners, and community groups.

### EVENT ACTIVITY

Q3 delivered a full and diverse programme of events, with a strong emphasis on equestrian activity alongside community and commercial uses.

March was a month of equestrian events, replacing the cancelled Horse of the Year (HOY) event. This activity reinforced the Showgrounds’ role as a valued equestrian event venue and community asset, while also maintaining high levels of customer satisfaction and site presentation, evidenced by strong event attendance and consistent positive feedback on site quality and staff support

#### Key Events Delivered

- Hawke’s Bay Showing Championships.
- Dressage Autumn Series.
- Mounted Games NZ Championships.
- RAS Showing Championships.
- Show Hunter Series Finals.

Successful delivery of multiple concurrent events demonstrated operational capability and flexibility. Additional events included:

**Young Farmers Regional Final:** while delivered under the A&P Society sublease, this event got strong public engagement and PR value for the venue.

**Waitangi Cultural Celebration:** In partnership with Ngati Kahungunu, this event was held at the Tōmoana Showgrounds and Waikoko Gardens. Huge day with 15,000 in attendance.

### PROJECT UPDATES

**Master Plan:** Master Plan development continued, with timelines extended to ensure a robust and well-considered outcome.

Ongoing work with consultants and internal stakeholders to refine content ahead of Council presentation and wider consultation.

Stakeholder input and customer journey insights informing future site layout and investment priorities.

**Infrastructure and Site Improvements:** Officers are developing the Asset Management Plan for the venue to inform Long Term Plan budgets and future lease and funding arrangements between the Trust and Council. Delivery of key upgrades, including:

- Completion of the oval fence through partnership funding and in-kind support.
- Exhibition Hall door replacements and Woolshed amenities upgrades.
- Planning underway for further capital improvements aligned to Master Plan priorities.

#### Community and Activation Initiatives

- Planning for the Tōmoana Kaitiaki volunteer programme to support site stewardship.
- Ongoing improvements in site presentation and customer experience, supported by marketing and communications activity.

**Governance Foundations and Trustee Recruitment:** Between January and March 2026, Council progressed governance work to strengthen the Tōmoana Showgrounds Charitable Trust, including initiating the recruitment of up to two independent Trustees to build capability in commercial, financial, events and facilities governance. Applications were received and shortlisted, with an appointments panel comprising Council, Hawke's Bay A&P Society and independent representation established to support a robust process.

During this period, a governance issue was identified within the Trust Deed relating to trustee remuneration and future operating responsibilities. As a prudent measure, recruitment was temporarily paused while legal advice was sought to confirm a compliant and future-fit governance framework. Recruitment will resume in April.

In parallel, Council continued work on governance and lease options for the Showgrounds, recognising the interdependence between Trust governance arrangements and future management and operating models. Options will be developed for consideration and decision by Council and the founding Trustees in Q4.

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000		AP YTD Net position \$000	AP Full Year Net Position \$000
Tomoana Showgrounds	732	✓	994	1,321

\* Council's net position reflects the difference between revenue received and expenditure incurred compared with Annual Plan (AP). Positive numbers show a net cost, and negative numbers show a net surplus.

Increased venue use has driven higher-than-budget revenue. Showgrounds expenditure remains under budget due to deferred planned maintenance and mobile plant replacements to retain flexibility for reactive works. Other operational underspends are timing-related and expected to unwind and align with budget by year-end.

### RISKS AND OPPORTUNITIES

#### Risks

**Infrastructure Stress:** As the site hosts larger and more complex events, aging or unknown infrastructure will remain a risk — particularly in equestrian areas and utilities.

**Budget Constraints:** Tight budgets remain a limiting factor in addressing maintenance needs and minor capital works.

**Staffing capacity:** High event demand and limited resourcing place pressure on operational delivery and reduce capacity for strategic work.

**Weather dependency:** Adverse conditions impact ground quality, requiring remediation and increasing operational costs.

**Governance and funding uncertainty:** Trust arrangements and charitable status may affect access to external funding streams.

**Opportunities**

- **Equestrian sector momentum:** Strong delivery in Q3 positions Tōmoana as a leading equestrian venue, with opportunities to expand future programmes.
- **Strategic partnerships and co-investment:** Successful delivery of projects like the oval fence highlights potential for partner-funded infrastructure improvements.
- **Revenue growth and utilisation:** High demand and forward bookings support continued revenue performance above target.
- **Master planning and long-term development:** Provides a clear pathway for future investment, improved functionality, and increased event capacity.
- **Reputation and brand growth:** Positive user feedback and increased visibility across multiple event sectors continue to strengthen the venue's regional and national profile.

**PHOTOS**



## CUSTOMER SERVICES

The customer service team is the first point of contact for customer enquiries via phone, email and face-to-face in the Lyndon Road service centre. The team coordinates the operation of the Customer Service Centre and 24/7 Contact Centre, helping the public with applications, registrations, payments, information requests and online services. Requests requiring further action are assigned to other Council staff and/or contractors via various systems.

### KEY PERFORMANCE MEASURES ▲ ▼

Metrics	Current Quarter 3 (2025/26)	Previous Quarter 2 (2025/26)	Previous Quarter 1 (2025/26)
<b>Council Contact Centre</b>			
Calls received	16,795 ▲	15,908 ▼	18,795
Daily average	276 ▲	269 ▼	285
Percentage of calls answered in 20 seconds	86% ▼	94% ▲	93%
Average call handle time (mins/secs)	04:34 ▲	04:47 ▼	04:44
<b>After-Hours Contact Centre</b>			
Calls received	2,894 ▼	3,166 ▲	1,934
Percentage of calls answered in 20 seconds	59% ▲	58% ▼	75%
Average call handle time (mins/secs)	05:16 ▼	05:10 ▼	04:57
<b>Emails / Online Forms</b>			
Total emails received	9,388 ▲	8,926 ▼	9,165
Workday average handled	145 ▲	136 ▲	133
<b>Customer Service Centre</b>			
Face-to-face interactions	5,117 ▼	5,430 ▼	9,101
Daily average	85 ▼	90 ▼	139
<b>Compliments / Complaints</b>			
Compliments received	23 ▼	31 ▲	27
Complaints received	30 ▲	48 ▲	31

### SUMMARY OF ACTIVITY

The Customer Service team continued to deliver **high-quality, multi-channel support**, acting as the primary interface between Council and the community.

Key activity drivers across the quarter included:

**Building and consenting enquiries:** reflecting ongoing development activity

**Rates-related interactions:** particularly in customer service centre due to rate rebate applications and quarterly payments

**Three waters and infrastructure enquiries:** including weather-related issues

**Waste and animal control queries:** contributing significantly to email volumes

Operationally, the quarter was characterised by:

**Seasonal demand variability:** including post-holiday increases and weather-related spikes

**Staffing impacts:** including departures and leave, influencing service levels early in the quarter

**Spikes in after-hours demand:** linked to national and local weather events

**Continued focus on service consistency and efficiency:** maintaining strong baseline performance

### COMPLIMENTS AND COMPLAINTS

Customer feedback across Q3 remained predominantly positive, with strong recognition of frontline staff and service delivery. Overall, complaints remained low in volume and largely related to process or system constraints rather than staff performance, consistent with previous quarters.

#### Positive Feedback Themes

- **Frontline service and customer care:** consistent praise for staff helpfulness, professionalism, and ability to resolve issues efficiently.
- **Work quality and responsiveness:** positive feedback on contractor performance and timely service delivery, particularly in infrastructure and maintenance.
- **Service delivery excellence across teams:** recognition across multiple service areas including waste, water, building services and community facilities.

**Complaint Themes**

- **Systems and process-related concerns:** dissatisfaction often linked to perceived rigidity, lack of clarity, or escalation pathways in processes.
- **Infrastructure-related issues:** ongoing concerns regarding lack of progress around specific transportation and water service issues.
- **Service delivery and enforcement experiences:** isolated issues relating to parking processes and compliance interactions.
- **Community facility and behavioural management challenges:** feedback highlighting the need for stronger support mechanisms in managing disruptive behaviour.

**Customer Experience (CX) Initiatives**

Progress continued on initiatives aimed at improving customer experience and service design:

- **Customer journey mapping:** Work initiated on key service areas, including building and animal control processes, to improve end-to-end customer experience.
- **Customer insight and feedback tools:** Development of customer pulse surveys to better capture real-time service feedback and inform improvements.
- **Technology and service optimisation:** Ongoing exploration of AI and contact centre system enhancements to support efficiency and responsiveness.

**QUARTER 3 FINANCIAL RESULTS**

	Actual YTD Net position \$000		APTD Net position \$000	AP Full Year Net Position \$000
Customer Services	(96)	✓	35	

Salary expenditure is favourable to budget due to staff vacancies and the timing of backfilling roles. With recruitment now complete, spend is expected to continue tracking under budget for the remainder of the year.

## DIGITAL COMMUNICATIONS

Digital communications encompass management of Council's digital platforms and channels for marketing, communication and engagement purposes. This includes the website and subsites, social media channels, electronic newsletters, and engagement platform. The team also provides support for enhancing customer experience and outcomes through the management of current channels and future opportunities.

### KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Quarter (3)	Previous Quarter (2)
Total HDC Website views	461,287 ▼	590,603
Total HDC Website users	221,492 ▼	320,119
HDC Facebook follower growth	+608 ▲	+575
Total published HDC Facebook posts	194 ▼	261
Total engagement on HDC Facebook	139,245 ▼	217,234
LinkedIn follower growth	138 ▼	146
Total published LinkedIn posts	11 ▼	24
Total engagements on LinkedIn	1,523 ▼	2,546
HDC Instagram follower growth	+114 ▲	+111
Total published HDC Instagram posts	51 ▼	59
Total engagement on HDC Instagram	4,064 ▲	1,855
Newsletters sent	94 ▼	124
Recipients	35,881 ▼	42,137
Avg. open rate: (benchmark: 30%)	45% ▼	54%

## HIGHLIGHTS

Digital Communications activity across Q3 reflected a typical seasonal pattern, with a slower start in January followed by strong engagement growth through February and March, particularly driven by event content and community-focused storytelling.

**Weather and public information content remained highly engaging:** January's most engaged content related to extreme weather updates, reinforcing Council's role as a trusted information source during high-risk periods.

**Strong performance of people-focused and community storytelling:** February's top-performing post welcomed 90 new citizens, generating more than 7,900 engagements and highlighting the ongoing appeal of locally relevant, human-centred content. Youth Council content also performed well, particularly on Instagram, reflecting alignment on this platform with younger audiences.

**Animal adoption content:** Dog adoption videos (rather than photos) were initiated to better show both the dog's character and the passion the team have for the dogs in their care. This approach delivered consistently high engagement across February and March, with one post reaching 134,000 views on Instagram and importantly, less negative comments/perceptions of the council's rehoming of animals.

**Event-led content driving engagement peaks:** March saw strong performance from Meatball Festival content and Splash Planet promotions, with the latter generating over 12,000 engagements. Content collaboration with Hastings NZ channels further extended reach and visibility.

**Infrastructure and project updates continue to perform well:** Updates on city centre redevelopment, transport projects and public facilities consistently achieved strong engagement, averaging over 2,500 interactions per post.

**Email communications remained an effective channel** for targeted and informative engagement, with performance above government benchmarks despite quarterly variability. The average open rate of 45% is significantly above the 30% benchmark, across a range of content including:

- **Infrastructure and roading updates.**
- **Event promotion:** (eg Meatball Festival).
- **Community and civic information** (eg Earthquake Commemoration, school holiday programmes).
- **Water and environmental updates.**

## RISKS & OPPORTUNITIES

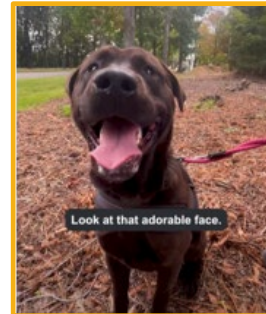
### Risks

- Limited capacity in the digital area limits level of activity across full spectrum of social channels, resulting in declining engagement on LinkedIn and Instagram.
- Increasing content volume risks audience fatigue, particularly across email channels. Careful use of direct comms for important, relevant information only.
- Seasonal variability in content and engagement - reduced activity during January impacts momentum, requiring increased effort to rebuild reach in subsequent months
- Content management across multiple channels – considered management of content across HDC and Hastings NZ channels is required to minimise risk of duplication or uneven content distribution
- Real-time information risk during emergencies - Reliance on external agency updates during weather events requires careful monitoring to ensure accuracy and timeliness

### Opportunities

- High-performing content formats -continued use of video and storytelling (eg animal adoption, events, people-focused content) to drive engagement
- Event and place-based content - strong engagement from local events provides an opportunity to further build regional identity and audience connection
- Audience trust and role in public information - Strong engagement with infrastructure and weather updates reinforces Council's position as a trusted and reliable source of information
- High Facebook engagement can be leveraged for targeted campaigns and behaviour change initiatives.
- Opportunity to refine LinkedIn strategy for more targeted professional and stakeholder engagement, particularly linked to economic and policy activity.
- Stable email performance supports continued use of this channel for segmented and personalised messaging
- The website provides a platform to improve digital self-service and customer journeys but requires investment (shared services)

## PHOTOS



Dog Adoption



Meatball Festival 2026



## MARKETING, TOURISM AND EXPERIENCE

Marketing, Tourism and Experience encompasses management of Council's and the districts brand, for the promotion of Hastings as a place to live, work and visit. This includes the management of HDC brand including visual assets, customer experience and promotion of HDC owned facilities, and the promotion of Hastings District through destination marketing, leveraging of event partnerships, management of the visitor experience (isite and facilities) and PR including paid and owned channels.

### KEY PROGRAMME OUTCOMES ▲ ▼

Hastings NZ Metrics	Current Quarter (3)	Previous Quarter (2)
Hastings NZ Website Visits	1,306 ▼	1,481
Hastings NZ Website users	948 ▼	1,017
Hastings NZ Facebook followers' growth	+526 ▼	+602
Hastings NZ Facebook posts	43 ▼	64
Hastings NZ Facebook impressions	616,559 ▼	630,856
Total engagement - Facebook	15,740 ▲	13,384
Hastings NZ Instagram follower growth	+309 ▼	+330
Hastings NZ Instagram posts	113 ▼	312
Hastings NZ Instagram views	118,765 ▼	319,823
Total engagement on - Instagram	2,368 ▼	3,215
Hastings NZ TikTok views	2,776 ▼	28,559
Hastings NZ TikTok posts	3 ▼	4

### SUMMARY OF ACTIVITY

Hastings NZ promotional activity across the quarter focused on strengthening destination positioning, delivering event-led promotion, and progressing strategic work to align tourism and economic development activity within a constrained resourcing and funding environment.

Activity included delivery and promotion of key events, most notably the Hastings Meatball Festival, alongside continued planning for the 2025–26 events programme. Q3 saw a transition from early-stage planning in January to high levels of campaign delivery in February and March, with event-led content and storytelling driving strong engagement across digital channels.

Significant effort was directed toward building Hastings' visibility through earned media and content partnerships. The Meatball Festival generated strong national coverage across print, digital and radio platforms, supported by targeted PR activity and collaboration with content creators to amplify reach and showcase Hastings as a destination. Social media activity focused on community and experience-led content, including events, facilities and local stories, which consistently delivered strong engagement.

Strategic work progressed to further integrate tourism and economic development activity, including development of a Tourism Strategic Framework and planning for a consolidated Hastings NZ digital platform. Ongoing engagement with regional partners, including Hawke's Bay Tourism and neighbouring councils, supported alignment on visitor economy priorities and future direction.

Event programme planning continued alongside sponsorship and stakeholder discussions, including involvement in the Great Wine Capitals AGM planning and regional tourism forums. Work also progressed to strengthen the tourism positioning of Council facilities, particularly Splash Planet, and support broader place-making outcomes.

Overall, the Q3 balanced strong delivery of event-driven promotion and PR outcomes with continued strategic planning, positioning Hastings for more integrated and targeted destination marketing activity.

### RISKS AND OPPORTUNITIES

#### Risks

- Reduced clarity and potential changes in regional tourism funding and direction present a risk to coordinated out-of-region promotion and may increase reliance on Council-led activity.
- Capacity constraints across marketing, tourism and events functions continue to limit the pace of delivery and progression of key initiatives, with associated wellbeing risks during peak periods.
- Delays to strategic initiatives, including signage, campaigns and digital platform integration, may impact the ability to fully realise destination positioning opportunities.

- The role of council in the destination marketing/tourism investment ecosystem requires clear articulation and alignment to council's economic outcomes.
- Ongoing uncertainty regarding roles and responsibilities across regional partners may result in duplication or gaps in delivery – regional strategy refresh will help address this.

**Opportunities**

- Strong event-led promotion, particularly the success of the Hastings Meatball Festival, provides a platform to build Hastings' national profile and demonstrate the value of destination marketing.
- Earned media and content partnerships continue to offer cost-effective opportunities to extend reach and amplify Hastings storytelling.
- Further integration of tourism and economic development activity supports a more cohesive, targeted and effective approach to attracting visitors, investment and talent.
- Development of a clearer identity and campaign frameworks for urban hubs (Havelock North, Hastings City and Flaxmere) nodes provides an opportunity to sharpen messaging and improve future campaign effectiveness.

Continued focus on domestic and regional audiences offers resilience in a constrained economic environment and supports local business outcomes.

**PHOTO**



Item 7

## EVENTS

HDC supports and/or delivers a wide range of events to achieve social, cultural and economic wellbeing outcomes for the district. The team delivers a number of key events that enhance vibrancy in the city centre, celebrates our community and heritage through civic events, and mark significant milestones in major projects. Working across internal teams including Transport, Licencing, Health, Safety and Wellbeing, and the Waste Minimisation team, HDC Event Management team supports event managers to deliver safe events that minimise the environmental impacts of event delivery.

### SUMMARY OF ACTIVITY

Event activity across the quarter focused on delivery of a high-impact summer programme, progressing event-led activation in the CBD, and supporting a wide range of regional events, while continuing to manage capacity constraints and operational pressures during peak season.

Activity included delivery of key Council-led events, most notably Alfresco Friday and the Hastings Meatball Festival, alongside delivery of civic events such as the Earthquake Commemoration and Citizenship Ceremonies. The quarter reflected a progression from preparation and planning in January through to full delivery in February and March, with strong attendance and positive feedback across major events.

Significant effort was directed toward event planning, coordination and support, including ongoing development of the 2025–26 events programme and continued sponsorship and partnership activity. Council also provided support to a range of external events, including Outfield Festival, Art Deco Festival and International Cultures Day, contributing to wider regional vibrancy and economic outcomes.

The Hastings Meatball Festival was a key highlight, delivering strong attendance, high vendor satisfaction and positive community feedback. The event demonstrated continued success as a signature activation for the city, with improved cost efficiency achieved through ticketing and sponsorship. Learnings from delivery are being incorporated into future planning to enhance health and safety and overall event experience.

Across the quarter, event activity continued to leverage central city and Council-owned spaces, reinforcing place-making outcomes and supporting local business activity. While delivery intensity remained high, the programme balanced successful event execution with forward planning for upcoming events and seasonal activations.

Overall, the quarter reflected a strong delivery focus, supported by effective partnerships and event-led promotion, while continuing to build capability and refine the events programme for future growth.

### CANCELLED / POSTPONED EVENTS

#### Council-Owned Events

Date	Event	Location	Type	Event attendees (approx)	Cost
30 January 2026	Alfresco Friday	Hastings CBD	Community	1,300	Free
3 Feb 2026	Earthquake Commemoration	Civic Square	Civic	500	Free
13 Feb	Car Park Bar Party CANCELLED [RAIN]	Hastings CBD	Community	-	Free
19 Feb 2026	Citizenship Ceremony	Toitoti	Civic	250	Free (invited)
27 Feb 2026	Mayoral Welcome	Toitoti	Civic	175	Free (invited)
06 March 2026	Hastings Meatball Festival	CBD	Community	5,000	\$10pp
19 Mar	Citizenship Ceremony	Toitoti	Civic	250	Free (invited)

#### Council-Sponsored Events (Funded/Supported/in kind)

##### KEY PERFORMANCE INDICATORS – EVENT DELIVERY & SUPPORT

During the quarter \$55,000 was allocated as sponsorship to support to the following events:

Date	Event	Location	Support
31 Jan 2026	Outfield Festival	Te Awanga	Sponsorship, infrastructure
6 Feb 2026	Waitangi Day Celebrations	Tōmoana	Sponsorship
19 – 22 Feb 2026	Art Deco Weekend	Hawke's Bay	Sponsorship
7 March 2026	International Cultures Day	Cornwall Park	Sponsorship, marketing
22 March 2026	Blended	Havelock North	Sponsorship, marketing
27 – 29 March 2026	Show Jumping Hawke's Bay	Tōmoana	Sponsorship
28 March 2026	Triple Peaks	Havelock North	Sponsorship

### KEY EVENTS AND OUTCOMES

**Alfresco Friday – Council delivered:** Delivered successfully in January 2026, with hospitality reporting significantly increased trade, in some cases exceeding 50% above a typical Friday. The event continues to demonstrate value in activating the CBD and supporting local business.

**Earthquake Commemoration – Council delivered:** Successfully relocated to Civic Square due to CBD works, with positive feedback on the new venue. Strong community participation, including local schools, contributed to the event's impact.

**Hastings Meatball Festival – Council delivered:** A standout event for the quarter, attracting over 5,500 ticketed attendees and serving approximately 30,000 meatballs. Vendors reported strong sales and positive engagement, while sustainability initiatives were successfully implemented. The event was delivered at a significantly reduced cost compared to the previous year, supported by ticketing and sponsorship, and delivering significant earned media coverage for Hastings including filming for the upcoming series of *A New Zealand Food Story*, with Chef Ben Bayly.

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000	APTD Net position \$000	AP Full Year Net Position \$000
Events	986 <span style="color: green;">✔</span>	1,183	1,364

Events are favourable to budget due to the timing of contracts invoiced, with costs expected to be fully incurred by year-end.

### RISKS AND OPPORTUNITIES

#### Risks

- Sustained peak-season delivery places ongoing pressure on staff and contractors, impacting capacity and increasing wellbeing risks.
- Sponsorship remains resource-intensive, with reduced values reflecting current economic conditions and requiring careful budget management.
- Event cancellations due to weather (eg Car Park Bar Party) highlight vulnerability of outdoor programming.
- Storage constraints for event infrastructure assets remain unresolved for larger items, presenting ongoing operational challenges.

#### Opportunities

- Continued use of central city and Council-owned venues supports economic activity, vibrancy and place-making outcomes.
- Strong performance of flagship events, particularly the Hastings Meatball Festival, provides a platform for future growth and national profile.
- Improved cost efficiency through ticketing and sponsorship models demonstrates potential for more sustainable event delivery.
  - Ongoing development of the events programme supports long term planning, funding alignment and activation opportunities.
  - Strengthened partnerships with event organisers and stakeholders enhance delivery capability and regional impact.

### PHOTOS



Hastings commemorated the Hawke's Bay 1931 Earthquake at Civic Square



Ben Bayly of NZ Food Story



Blended Art & Wine event

## SPONSORSHIP & CORPORATE PARTNERSHIPS

### SUMMARY OF ACTIVITY

Sponsorship and corporate partnerships activity across the quarter focused on securing external funding to support event delivery, while continuing to strengthen internal processes and oversight in line with the Sponsorship & Corporate Partnerships Strategy.

Activity included progressing sponsorship for key events, most notably the Hastings Meatball Festival and Osmanthus Gardens Lantern Festival, alongside ongoing work to improve coordination and tracking of sponsorship arrangements. The quarter reflected a progression from limited activity in January, due to seasonal timing, through to confirmed sponsorship outcomes in February and March aligned with event delivery.

Effort was directed toward securing both cash and in-kind support to offset delivery costs and support event operations. Sponsorship outcomes contributed to core event requirements, including infrastructure, activation and sustainability initiatives. Activity also included ongoing engagement with potential partners regarding future events and projects.

Officers have been able to build great working relationships with event partners, who have not only contributed funding, but also actively added to the event experience. See Photos for more information.

Work continued to develop a more structured and transparent approach to managing sponsorship relationships, including consideration of systems to support tracking, reporting and probity. This remains important given the increasing volume of interactions and the need to ensure clear separation from procurement processes.

Overall, the quarter delivered measurable external funding contributions while maintaining a focus on governance, transparency and alignment with Council objectives.

### CURRENT SPONSORSHIP ACTIVITY

Engagement continued with a range of potential partners regarding:

- Support for future events and seasonal programming.
- Community-focused initiatives and place-making projects.
- Opportunities to align sponsorship with clearly defined Council outcomes.

### KEY PERFORMANCE MEASURES

Event / Project	Cash Sponsors	Grant Funding	In-kind Support
Hastings Meatball Festival	\$16,000	-	\$3,000
Osmanthus Gardens Lantern Festival	\$16,000	-	\$3,500
Queen Street Redevelopment (supporting project)	-	\$15,000	-
<b>CONFIRMED FUNDING SUPPORT</b>	<b>\$32,000</b>	<b>\$15,000</b>	<b>\$6,500</b>

*Note: Figures represent confirmed contributions only and exclude agreements still under discussion or pending formalisation*

### RISKS AND OPPORTUNITIES

#### Risks

- Resourcing constraints may limit the ability to proactively manage sponsorship relationships and maximise opportunities.
- Absence of a dedicated system for managing sponsorship activity reduces efficiency and increases administrative risk as activity grows.
- Maintaining clear probity boundaries is essential, particularly where potential sponsors may also have existing commercial relationships with Council.
- Economic conditions are impacting sponsorship availability and values, requiring careful prioritisation of effort.

**Opportunities**

- External funding continues to provide a mechanism to offset event delivery costs and reduce reliance on rates funding.
- Established events with proven delivery provide a more credible platform for attracting sponsorship support.
- Improved systems and processes will strengthen transparency, reporting and governance of sponsorship activity.
- Clear alignment between sponsorship activity and Council priorities supports more targeted and defensible investment decisions.

**PHOTOS**



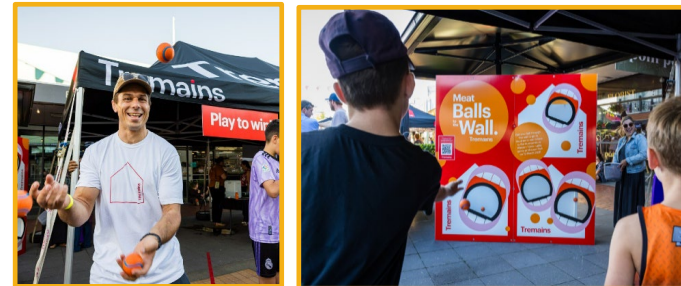
Thanks to the team at One New Zealand for sponsoring the Hastings Meatball Festival People Choice Award, thousands of voters cast at their voting booth



One lucky voter won a phone, drawn after the event



TW created a Lego meatball for a competition to guess the number of bricks. This was a popular spot, located next to the family zone



Tremains created a great interactive game that was popular with all ages, adding to the relaxed and fun vibe as festival goers snacked and sauntered through the meatball stalls

## ISITE - HASTINGS & HAVELOCK NORTH

### KEY PERFORMANCE MEASURES ▲▼

Sale Totals – Hastings and Havelock North i-SITES		
	This Quarter (Q3)	Previous Quarter (Q2)
Tickets	\$35,177 ▼	\$39,223
Reservation	\$2,615 ▼	\$2,877
Retail	\$13,631 ▼	\$15,555
Advertising	\$0 ▼	\$4,855
<b>Total</b>	<b>\$51,423 ▼</b>	<b>\$57,380</b>
Visits	7488 ▲	6994
Retail spend per visit	\$1.82 ▼	\$2.22
<b>Total spend per visit</b>	<b>\$6.87 ▼</b>	<b>\$8.20</b>

### VISITOR STATISTICS SUMMARY

Footfall Origin	TotalQ2	Ratio - Origin	Hastings	H/ North	Sales
Local	3,951	53%	59%	33%	\$42,470.13
Domestic	1,051	14%	12%	22%	\$3,518.69
International	2,485	33%	29%	46%	\$5,053.81
<b>TOTAL</b>	<b>7,487 ▲</b>				<b>\$51,042.63 ▼</b>

\*Note – based on retail data of visitors' origin and foot traffic counts

### SUMMARY OF ACTIVITY

i-SITE activity across the quarter reflected stable visitation, a shift in visitor mix, and continued operational pressures, alongside progress in strengthening leadership and capability within the service.

Foot traffic remained steady across January and February 2026, and broadly consistent with the same period last year. January 2026 saw an increase in international visitors, with the UK, USA, Australia and Germany accounting for a significant proportion of arrivals. This trend continued through the quarter, aligning with national recovery patterns in international tourism.

Sales performance softened slightly through February 2026, reflecting lower spend per visitor rather than reduced visitation. Ticket sales remained the primary revenue stream, supported by retail and advertising contributions. Local visitors were a key driver of revenue in March, particularly through event-related retail activity.

Operationally, the appointment of a new i-SITE Manager at the end of March is expected to strengthen leadership, support staff and enable a review of the business plan, resourcing, rostering and service delivery. Prior to this, staffing constraints continued to place pressure on operations, with vacancies and reduced capacity impacting flexibility.

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000	APTD Net position \$000	AP Full Year Net Position \$000
Events	986 ✓	1,183	1,364

Events are favourable to budget due to the timing of contracts invoiced, with costs expected to be fully incurred by year-end.

### RISKS & OPPORTUNITIES

#### Risks

- Ongoing staffing constraints, including recent vacancies, have impacted operational resilience and place pressure on remaining staff.
- Customer behaviour incidents present a risk to staff safety, requiring ongoing management and coordination with security and support teams.
- Softening spend per visitor, despite stable or increasing visitation, places pressure on revenue performance. Reflects economic downturn.
- Global economic conditions, including travel and fuel costs, may impact future visitor numbers and spending behaviour.

**Opportunities**

- Continued recovery in international visitation provides an opportunity to increase revenue through targeted sales and improved conversion.
- Local and event-driven visitation presents opportunities to leverage retail and booking activity, particularly during major events.
- Appointment of a new i-SITE Manager provides an opportunity to review operations, staffing and service delivery to improve performance.
- Improved data capture and utilisation will support more informed decision-making and targeted activity to lift revenue outcomes.
- Alignment with national tourism marketing, particularly for priority international markets, provides an opportunity to strengthen visitation and engagement.

**PHOTOS**



## MEDIA COMMUNICATIONS

### KEY PERFORMANCE MEASURES ▲▼

Metrics	Current Q3	Previous quarter (2)
Media releases issued by HDC	32 ▼	43
Total articles about HDC	313 ▼	450
Positive HDC articles	75 (24%) ▼	139 (31%)
Negative HDC articles	18 (6%) ▼	49 (11%)
<b>Social Engagement (external)</b>	<b>-10.8k ▼</b>	<b>19.5k</b>

### MEDIA HIGHLIGHTS

**Public safety and infrastructure communications:** Strong visibility achieved through timely messaging on weather events, road safety and infrastructure projects, particularly in January 2026.

**Event-led positive coverage:** Hastings Meatball Festival generated significant positive coverage across local and national media, reinforcing Hastings' profile as a destination.

**Housing and community outcomes:** Positive media coverage of new housing developments and partnerships highlighted Council's role in enabling community outcomes.

**Project and investment updates:** Media releases on projects such as city centre redevelopment, transport improvements and cost savings initiatives contributed to positive and balanced coverage.

**Governance and policy coverage:** Increased media interest in governance matters; Annual Plan proposals and individual councillor issues generated higher engagement and more polarised commentary.

**Sentiment:** Media sentiment across the quarter was **mixed but improved over time**, with a higher proportion of positive coverage achieved in March.

**Positive and neutral coverage:** Infrastructure improvements, housing initiatives and event promotion were generally well received, with media focusing on community benefits and outcomes.

**Mixed coverage:** Reporting on Annual Plan proposals, rate increases and service changes reflected a balance of Council messaging and community concerns, particularly around affordability.

**Negative coverage:** Primarily associated with governance-related issues and isolated service complaints, including Code of Conduct matters and animal control cases.

### SUMMARY OF ACTIVITY

Media communications activity across the quarter focused on maintaining proactive public information, supporting key Council initiatives, and managing reputational risk associated with governance and infrastructure-related issues.

Activity included delivery of regular media releases and responses across a range of topics, including public safety messaging, infrastructure projects, housing initiatives and major events. The quarter reflected a progression from high-volume, weather-related communications in January through to more issue-driven and governance-related coverage in February, and a balanced mix of positive and neutral coverage in March.

Significant effort was directed toward ensuring timely and accurate communication during weather events and infrastructure updates, reinforcing Council's role as a trusted source of information. This included messaging related to heat alerts, fire risk, road closures and safety issues. As the quarter progressed, communications activity increasingly supported key Council priorities, including housing delivery, infrastructure investment and event promotion.

Media coverage of the Hastings Meatball Festival was a key highlight, generating strong positive exposure across local and national channels and contributing to broader destination positioning outcomes. Positive coverage was also achieved through proactive media releases on infrastructure progress, cost savings and community initiatives.

Across the quarter, media activity also included responding to increased coverage of governance matters and policy issues, including Annual Plan proposals and Code of Conduct processes. These topics generated higher levels of public and media interest, requiring careful management to ensure balanced and factual representation of Council's position.

Overall, the quarter demonstrated a consistent approach to proactive communications, while responding to a dynamic media environment and maintaining focus on transparency and public accountability.

## RISKS AND OPPORTUNITIES

### Risks

- Ongoing media interest in governance matters presents a reputational risk, particularly where issues generate polarised public commentary.
- Annual Plan consultation and rate discussions are likely to continue attracting scrutiny, requiring clear and consistent communication.
- Social media amplification of contentious issues may increase visibility of negative or unbalanced perspectives.
- External events (e.g. weather, infrastructure disruptions) can rapidly increase demand for communications and impact sentiment.

### Opportunities

- Continued focus on proactive media releases enables Council to shape narratives and highlight positive community outcomes.
- Strong performance of event-related content demonstrates the value of leveraging events for positive media exposure.
- Infrastructure, housing and cost-efficiency stories provide credible and well-received content aligned to community priorities.
- Consistent and transparent communication during consultation processes can build public understanding and trust.

# COMMUNITY ENGAGEMENT

## FORMAL CONSULTATIONS

Formal consultations undertaken this Quarter included:

Project/Topic	Type	Status	Submissions/ Responses	Engagement Method
Te Awanga Domain Playground: Stage 2 – Opened 2 February 2026, closed 19 February 2026	Informal consultation	Completed	120	Website, Facebook posts, targeted posts, and flyer drop
Draft Annual Plan 2026/27 – Opened 30 March 2026, closes 16 May 2026	Informal consultation	Ongoing	10	Website, media release, social posts, consultation document delivered to all letterboxes

## KEY PROJECTS

Communications and engagement activities for key projects and critical council objectives.

### THE BIG PLAN – COMMUNICATIONS

#### SUMMARY

The Big Plan encapsulates Council's major and overarching projects – Homes for our People, essential infrastructure, cyclone recovery, Fabulous Flaxmere, city centre/vibrancy, and commercial and industrial development – while leaning heavily into civics education to build community interest in and understanding of Council business, particularly LTP and Annual Plan preparation. Communications activity across Q3 was high-volume and wide-ranging, spanning civil defence response, Annual Plan consultation preparation, cyclone recovery updates, essential infrastructure delivery, economic development and civic education.

#### CIVIL DEFENCE

Council actively managed public safety communications across all three months of the quarter, responding to weather events and supporting civil defence preparedness. In January, Te Mata Park was closed due to extreme fire conditions, and an orange rain warning caused isolated flooding in Flaxmere, requiring a moderate level of communications across multiple channels. In February, orange wind and yellow rain warnings were in place district-wide from 13 to 15 February 2026, with the Incident Management Team stood up and active monitoring in place.

The PIM Standard Operating Procedure was significantly overhauled across the quarter, with a focus on approval processes, record management and planning tools. Civil Defence car magnets were ordered in February to assist residents in identifying Council vehicles during emergencies. Various Civil Defence documents and community plans were updated throughout the quarter. An internal communications plan was developed in February to share IMT structure changes and drive volunteer recruitment.

#### ANNUAL PLAN

Annual Plan communications were a significant and growing focus across the quarter. In January, work commenced supplementing regular AP communications with educative information linking the Annual Plan to the Annual Report and the Long-Term Plan (2027). Dedicated AP and mayoral communications plans were prepared, with the educative comms plan in preparation. In February, these plans were rolled out following Council's decision to adopt the draft for consultation, with mayoral communications already underway through speeches, presentations and social media.

The consultation period formally commenced 30 March 2026 following Council's adoption of the draft at the 25 March meeting (running through until Friday 15 May 2026). The consultation document was prepared (scheduled to be delivered to letterboxes in April) and published online.

#### ESSENTIAL INFRASTRUCTURE

Predominantly three waters growth infrastructure projects related to enabling housing development were communicated across the quarter. Key projects included the Middle and Iona growth infrastructure (final stage of Iona Road works commenced January; contractor communications continued through February and March); Romanes Drive/Napier Road roading and water infrastructure (lane closures and contractor letter drops managed across January and February; project completed in March); and the Hastings southern wastewater project (Evenden Road works commenced February and completed March, with further stages in Wairatahi, Pākōwhai, Flaxmere Ave and Karamu Road to follow in 2026).

In March, media releases and social content were issued on the new Waimārama roundabout build. An initial contractor feedback survey was issued in January to inform whether a regular contractor newsletter is needed.

#### CYCLONE RECOVERY

Cyclone recovery project communications remained active and well-targeted across the quarter through ward newsletters, community Facebook pages and dedicated project webpages. Dams and streams updates continued monthly, with the WSP stream assessment video published, engagement and learning boards produced for schools and communities, and resident guides on stump removal ongoing. A district-wide cyclone recovery update was issued in February (1630 recipients; 36.2 per cent open rate), with a version also included in My Hastings and Profit magazine.

Ward newsletters were issued regularly throughout the quarter. Maraekakaho Ward received weekly updates across all three months with open rates ranging from 29.6 to 50 per cent. Kaweka Ward received community meeting and site investigation updates in January and a Rissington Bridge beam installation update in February (519 recipients, 35.1 per cent open rate). Tutira Ward received updates in March on Waipunga Road and Arapaoanui Bridge works (269 recipients). The January Kereru Gorge rebuild newsletter (1,658 recipients; 40.9 per cent open rate) proactively responded to a media story about project overspend, outlining the unique nature of the construction and comparison to other local rebuilds.

### HOMES FOR OUR PEOPLE/FABULOUS FLAXMERE

Housing communications featured consistently across the quarter. Council's Te Pā Haraakeke senior housing was covered through a popular social media reel in January, My Hastings features in February and March, and preparing a targeted marketing campaign in March (April launch) aimed at people aged 55+ to check their eligibility. Fabulous Flaxmere content focused on housing development, with a My Hastings feature in March outlining progress with senior housing, the supermarket and stormwater detention project. The Flaxmere Town Centre master plan was endorsed by Council on 25 March (PX), with a joint communications plan to follow. Bennelong Place progressed with a preferred land purchaser confirmed at the 25 March Council meeting.

### VIBRANCY / CITY CENTRE

The KiwiRail safety fencing and city centre upgrades project received full marcomms support across all three months. A comprehensive communications and engagement plan was developed and implemented in January, including pop-in visits and a drop-in session for local businesses, site collateral and a dedicated project webpage updated regularly. In February, a time-lapse camera to capture the project was installed. In March, additional signage reiterating that businesses were open was installed, and a media release on project progress was issued.

The Hastings Meatball Festival generated extremely positive media coverage nationwide and locally in February and March 2026

The 206 Queen Street development began construction in late January 2026, with comprehensive communications support including a media release, project page, heritage boards and updated photography.

### ECONOMIC DEVELOPMENT

The economic development campaign performed strongly across January and February, with 244,365 total impressions and 421 link clicks across LinkedIn, YouTube and Google Display Network – exceeding forecasts across all channels. The GTGH Facebook page achieved reach of over 3000 in January, with co-working spaces content the strongest performer.

In March 2026, the LinkedIn campaign was placed on hold while creative was updated, with GTGH Facebook achieving reach of over 5,145, led by content featuring high school students heading overseas to robotics tournaments. Press releases on international visitors boosting the local economy were issued in February and March.

### MEDIA HIGHLIGHTS

**January:** granny flat rules implications; Hall of Memories strengthening; rail safety and city centre project; 206 Queen Street West redevelopment

**February:** Hastings Meatball Festival; international visitors boosting the local economy; new Dartmoor Bridge build.

**March:** Hastings Meatball Festival; international visitors and easing housing pressures; new Waimārama roundabout build and Annual Plan consultation opening.

### PHOTOS





# INFORMATION MANAGEMENT & BUSINESS TRANSFORMATION (IMBT)

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000	AP YTD Net position \$000	AP Full Year Net Position \$000
Information Management & Business Transformation (IMBT)	(19)	438	

Favourable due to the timing of spend in capital renewals relative to budget phasing.

## OBJECTIVE BUILD (BUILDING CONSENT SOLUTION)

### SUMMARY OF ACTIVITY

Public facing portal for lodging and managing Building Consents requires an upgrade by the end of June 2026. The application introduces a new way of lodging and managing consents requiring revised internal processes and training of HDC staff.

### STATUS

- Testing has been handed over to the Building Consents team.
- Tech1 data fixes have completed.
- Go Get data fixes have been identified and are with Objective Corp for scheduling in the next fortnight.

The change management with the building team has not progressed with their staff being on leave or pulled back into BAU work. This will have an impact on UAT which is due to start 8 May 2026.

## PROGRAMME HIGHLIGHTS

Service	Due By
Integration to TechOne Test environment	Completed
Integration to Content Manager	Completed
Training	Completed
Trial migrations	Completed
UAT completed and approved	9 Jun 2026
Implementation plan approved	12 Jun 2026
Go-Live	29 Jun 2026
GoGet Decommissioning	30 Sep 2026
Project Closure	39 Sep 2026

## RISKS AND OPPORTUNITIES

No new risks identified.

Planned activities:

- Objective UAT.
- Complete the Go Get data remediation.
- Gap analysis of the change impact assessments, plan in place to complete these.
- Training complete.
- Detailed plan through to go live in place.

## HAWKES BAY REGIONAL TECHNOLOGY SERVICES (HBRTS)

### SUMMARY OF ACTIVITY

Implementation of the Regional Technology Shared Services Programme:

HBRTS is currently delivering a regional technology shared services programme on behalf of Hawke's Bay Regional Council (HBRC), Central Hawke's Bay District Council (CHBDC), and Hastings District Council (HDC).

The programme establishes a shared regional digital infrastructure platform, enabling participating councils to collaboratively deliver core ICT services such as networking, security, and hosting.

The objective is to reduce duplication of infrastructure, improve resilience, and create long-term cost efficiencies across the region, while maintaining full logical separation between each council's environment.

The initiative represents a significant step toward a regional approach to technology services, positioning Hawke's Bay local government for improved service delivery, innovation, and future collaboration opportunities.

### STATUS

- FaaS 100% complete.
- SD WAN design delivered, working through NCC requirements and any impacts.
- NCC onboarding commenced.
- Core switch work has been moved out to manage the effort of onboarding NCC, there are no risks associated with this. The main implication is that our security testing will need to be staged.

Project is tracking well, no outstanding decisions, no new risks.

### PROGRAMME HIGHLIGHTS

Service	Due By
FaaS 100% complete	Completed
SD WAN design delivered	October 2026
NCC onboarding commenced	October 2026
Networking	May 2027
Server Storage Business Case	May 2026
Project Closure	June 2027

### RISKS AND OPPORTUNITIES

No new risks identified.

### PLANNED ACTIVITIES:

- NCC SD WAN hardware order.
- SD WAN lab builds progressing.
- Technical requirements gathered for sites 'by exception' to test the design.

## FLOWINGLY PROCESS MAP MIGRATION

### EXECUTIVE OVERVIEW

The Flowingly Migration Project is transitioning Hastings District Council's existing ProMapp process library into the Flowingly platform, providing a more accessible and modern process management environment. The project is migrating approximately 700+ process maps and associated supporting content, while establishing improved governance, reporting, and ongoing process management practices to support consistency, onboarding, and continuous improvement across the organisation.

### STATUS

- Continue engaging with rest of the (Customer Services and Alcohol licensing) Business on their process.
- Exporting of major versions for Building Team
- Continue with Clean-up of process
- Review Flowingly Project Plan and next steps
- Follow-up with Flowingly on Functionality request.
- Contact Nintex on potential licensing – determine cost of running Promapp and Flowing in parallel.

### PROGRAMME HIGHLIGHTS

Service	Due By
Assessment	3 April 2026
Data Clean-up	30 April 2026
Prioritise Migration list	16 May 2026
Trial migration	22 May 2026
Migration	16 June 2026

### RISKS AND OPPORTUNITIES

No new risks identified.

## WASTE MANAGEMENT DASHBOARD

### SUMMARY OF ACTIVITY

The Waste and Recycling Data Dashboard project is focused on delivering a consolidated, automated reporting platform that provides Hastings District Council with a single source of truth for waste and recycling performance data. The solution will improve operational visibility, reduce manual reporting effort, support regulatory and strategic reporting obligations, and enable more proactive decision-making through accurate, timely, and scalable insights across landfill, transfer station, kerbside, and recycling activities.

### STATUS

- Reporting DB has been established.
- Weighbridge data is now flowing into the reporting DB.
- Bin lift data from JJs is now also flowing into the reporting DB.
- Waste track API connectivity is in progress.

### PROGRAMME HIGHLIGHTS

Service	Due By
Project governance setup	Completed
Data connectivity configuration	30 May 2026
Establishing Dashboard Requirements	31 June 2026
Delivering Dashboards	26 June 2026
Closeout	30 June 2026

### RISKS AND OPPORTUNITIES

- Finalise the connectivity
- Commence gathering of requirements for the dashboard development

## DATA & BUSINESS INTELLIGENCE PROGRAMME

### SUMMARY OF ACTIVITY

The Data & Business Intelligence Programme is focused on improving how Hastings District Council uses data to support informed decision-making, operational performance, and strategic planning. The programme is taking a practical, phased approach to consolidating fragmented data sources, improving data quality and governance, and delivering trusted reporting and dashboard capabilities across Council functions. Initial work is centred on identifying high-value business use cases, establishing consistent data structures and definitions, and developing scalable reporting solutions that reduce manual effort, improve transparency, and enable more timely insights for operational and executive decision-making.

### STATUS

- Group Manager meetings are under way to develop problem statements and gather requirements to assist with Data and Reporting needs, as well as lengthy manual tasks that could be automated. Sessions so far have proven to be very useful for both parties. Going very well.
- Continuing with planning – strategy for execution and “plan of attack”.

### PROGRAMME HIGHLIGHTS

Service	Due By
Develop phase 1 plan	Completed
High level data requirements documented for all business units	31 May 2026
Requirements analysis	30 June 2026
High level plan	30 June 2026

### RISKS AND OPPORTUNITIES

No risks identified.

- Complete engagement with business units
- Analysis of the first tranche of requirements commenced

# RISK MANAGEMENT

## SUMMARY OF ACTIVITY

“Collectively the Councillors are responsible for setting risk management tone and objectives, and for oversight of the organisation’s strategic risks. This includes determining acceptable levels of risk exposure and confirming that management operate within the limits defined” (HDC Enterprise Risk Management Policy and Framework, Page 5).

## STRATEGIC RISK HIGHLIGHTS

ID	Description	Details	Notes
23	Financial Sustainability	Disruption to the global fuel supply chain is putting additional cost pressure on existing budgets, which may have material implications for capital works projects.	A business continuity planning team has been established reporting to the executive Lead Team to coordinate Council response. <span style="float: right;">↑</span>
26	Climate adaptation	Increasing uncertainty regarding the level of climate change that may be experienced in the short to medium term.	Finalise climate adaptation strategy. <span style="float: right;">←</span>
28	Significant statutory reform	Overlapping reforms (planning, water, emergency management, resource management) create mandate confusion, and fragmented performance	Organisation roles structured to ensure senior leadership in each area of reform. <span style="float: right;">←</span>

## PROGRAMME HIGHLIGHTS

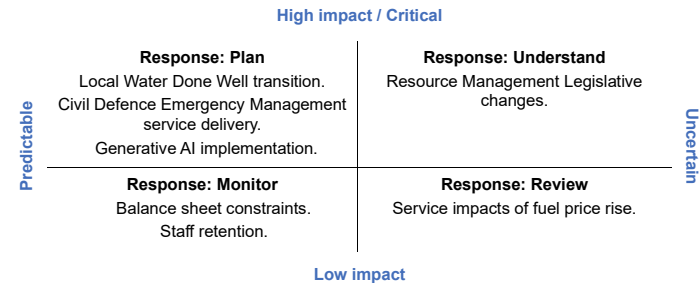
- Internal fraud awareness campaign delivered to raise staff awareness.
- External whistle-blowers service implemented and staff awareness campaign completed.
- Initiated development of a risk framework for the Project Delivery Office.

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000	AP YTD Net position \$000	AP Full Year Net Position \$000
Risk Management	2 <span style="color: green;">✔</span>	25	40

Year to date is favourable to budget due to lower-than-expected costs due to delay in delegation software review project start.

## RISKS AND OPPORTUNITIES



## HDC STRATEGIC RISK REGISTER

### OPPORTUNITIES

ID	Description	Details	Inherent	Residual
40	Gen AI Efficiency gains	Proactive implementation of Generative Artificial Intelligence tools may lead to improved operational efficiency	Silver	Platinum
36	Successful Strategic Partnerships	Commitment to building effective relationships with other agencies could lead to successful partnerships and more effective project outcomes. This could result in a positive reputation with communities, better outcomes for the community.	Silver	Gold
30	Demonstrate good ESG&C practices	Proactively addressing Environmental, Social, Governance (ESG) and Cultural expectations can contribute to better long-term outcomes and greater community trust.	Silver	Gold

**HDC STRATEGIC RISK REGISTER**

**THREATS**

ID	Description	Details	Inherent	Current
2	Natural or man-made disaster exposure	Natural and man-made disasters cover major events or emergencies that compromise community safety or cause property damage.	Extreme	High
23	Financial Sustainability	Potential for over-commitment to Long Term Plan work programmes exceeding the financial capacity of the Council to sustain.	Extreme	High
25	Growth planning	Poor recovery of growth related infrastructure costs may lead to funding shortfalls adversely affecting Council's financial position and ability to achieve LTP objectives.	Extreme	High
26	Failure of climate adaptation	Lack of knowledge, protracted decision making, or insufficient application of resources may cause failure to adapt to climate change resulting in greater event specific recovery costs.	Extreme	High
3	People Health, Safety and Wellbeing	Exposure to health and safety risks (as a result of activities undertaken or directed by Council) which could result in serious health effects to workers, customers and public.	Extreme	High
22	Water Quality and Quantity	As a result of climate change and/or human activities, there may not be sufficient quantity of quality water to support the community.	Extreme	High
21	Significant Operational Service Failure	Operational failure of equipment, facilities or systems that may have a material impact on the delivery of Council services to the community.	Extreme	High
28	Significant statutory reform	Failure to proactively adapt to statutory changes could adversely affect the cost of change or cause service disruption.	Extreme	Medium
39	Societal Polarisation	Societal fragmentation and polarisation affecting safety of Council staff, property and services.	Extreme	Medium
32	Cyber Security Threat	Increasing sophistication of cyberattacks may mean Council becomes vulnerable to a significant cyberattack, resulting in an inability to deliver core services.	Extreme	Medium

ID	Description	Details	Inherent	Current
35	Legal Liability	Council decision resulting in Council being found liable for costs, reparations with consequential loss of trust and confidence.	Extreme	Medium

# CIVIL DEFENCE EMERGENCY MANAGEMENT INCIDENT MANAGEMENT CAPABILITY DEVELOPMENT

The Civil Defence Emergency Management Act 2002 requires Local Authorities to maintain and provide suitably trained and competent personnel and an appropriate structure for effective civil defence emergency management in its area.

## KEY PROGRAMME OUTCOMES ✖ ! ✓

	Scope	Budget	Schedule	Quality	Resourcing
Current Quarter 3 (2025/26)	!	!	!	✓	✓
Previous Quarter 1 & 2 (2025/26)	!	!	!	✓	!

## PROGRAMME HIGHLIGHTS

### Incident Management Team Staff:

The Hawkes Bay Emergency Management Office regional training programme recommenced in March. Unfortunately due to several incident response activities many courses have been deferred or cancelled. It is anticipated more training will be completed in the next quarter.

Deliverables	Current	Target
Emergency Management Response Staff	64	70
Function Specific training completed	78	-
Foundation training completed	20	-
Emergency Operations Centre (EOC)	1 site plus shared use of EMO	2

### Welfare Support:

Deliverables	Current	Target
Civil Defence Centres Resourced	2	2
Needs Assessment Staff	10	30

## RESPONSE ACTIVITY

Council Incident Management Teams responded to the following events since December 2025:

- **Extreme Fire Conditions** (8 January 2026) – Monitoring and public communications provided.
- **January Orange Rain Warning** (21 January 2026) – Contingency planning and Emergency Operations Centre night shift operated.
- **February Orange Weather Warning** (13 February 2026) - Contingency planning and Emergency Operations Centre night shift operated.

## RISKS AND OPPORTUNITIES

- Regional collaboration with emergency services needed to clarify roles and responsibilities in a region wide response.
- A regional decision on the funding model for emergency management is required to inform LTP rating demand.
- Discussions underway to with HBRC for the use of the HDC Emergency Operations Centre building on Lyndon Road. The intention is to ensure effective regional operations.
- Updated region wide hazard risk profile based on robust risk and vulnerability assessment is required to inform emergency response planning

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000		AP YTD Net position \$000	AP Full year Net Position \$000
Civil Defence Emergency Management	64	✓	140	182

Year to date result is favourable to budget due to additional unbudgeted funding received to increase civil defence response capability. This funding is expected to be fully utilised by the end of the financial year. The activity is therefore forecast to be delivered within budget at year end.

## KEY DATES

Date	Details
25 May 2026	Coordinating Executive Group Meeting.
22 June 2026	HB CDEM Joint Committee Meeting.

### ADDITIONAL COMMENTS

To provide internal oversight and direction to the emergency management programme an Executive Governance Board has been established that includes executive team members from relevant groups across council. Through this group good progress is being made on the planning for expansion of the council emergency management capability.

## COMMUNITY RESILIENCE PROGRAMME

Implementation of the Hawke's Bay Civil Defence Emergency Management Transformation Strategy and associated Service Level Agreement.

### KEY PROGRAMME OUTCOMES ✖ ! ✔

	Scope	Budget	Schedule	Quality	Resourcing
Current Quarter 2(2025/26)	✔	!	!	✔	!
Previous Quarter 3 (2025/26)	✔	!	!	✔	!

### PROGRAMME HIGHLIGHTS

The Emergency Management team is in a rebuilding phase supported by additional annual plan funding. As a result, progress on the community resilience programme has reduced in the last quarter.

Resilience programme status:

Deliverables	Current	Target
Community Resilience Plans	13	20
Community Emergency Hubs	20	30
Marae Based Emergency Hubs	3	12

The following community engagement activities have been undertaken in the period:

Date	Details
19 January 2026	Disability Reference Group
14 February 2026	Twyford community hub day

1 March 2026	Putorino community open day
21 March 2026	Cape Coast community open day.

### RISKS AND OPPORTUNITIES

Higher community engagement workload is expected as the first anniversary of many Community Emergency Hubs starts to occur from May 2026 onwards. Ensuring adequate capacity is available to meet this demand as well as working on completing the community hub programme will be key.

### KEY DATES

Date	Details
May 2026	Puketapu South Community open day.
May 2026	Waimarama/Ocean Beach hub audit.
May 2026	Havelock North hub audit.
June 2026	Eskdale area hub audit.
June 2026	Maraetotara hub audit.
June 2026	Maraekakaho hub audit.
June 2026	Cape Coast area hub audit.

### ADDITIONAL COMMENTS

A key area of focus for the programme over the next 12 months is Marae readiness and connection to the CDEM system.



# ASSET MANAGEMENT

## CEMETERIES

### SUMMARY OF ACTIVITY

Council owns and operates four public cemeteries, namely: Hastings' Cemetery, Havelock North Cemetery, Mangaroa Cemetery and Puketapu Cemetery. Hastings Cemetery also houses the Hawke's Bay Crematorium.

The four cemeteries provide families with various options for interments of bodies and ashes of loved ones that have passed away. The crematorium provides cremation services and the ability to use the adjacent chapel for burial and/or cremation services.

PLOT AVAILABILITY BY CEMETERY ▲ ▼

Cemetery	Body Burial Plots Available	
	Current Quarter 3 (2025/26)	Previous Q1 & Q2 (2025/26)
Hastings	56 ▲	0
Havelock North	0 NC	0
Mangaroa	91 ▼	126
Puketapu	16 ▼	17

BURIALS AND CREMATIONS ▲ ▼

Burial Type	Burial and Cremation Numbers Completed	
	Current Quarter 3 (2025/26)	Previous Q1 & Q2 (2025/26)
Full Burial	20 ▼	37
Ash Burial	62 ▼	104
Cremations	189 ▼	461

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000	AP YTD Net position \$000	AP Full Year Net Position \$000
Cemeteries	450 ✓	507	733

Cemeteries are favourable to budget year-to-date, with lower-than-forecast revenue largely offset by personnel savings from vacancies. The Crematorium is tracking ahead of budget due to higher revenue and lower expenditure, reflecting vacancy savings and lower contracted services. **Revenue is expected to taper off as Terry Longleys cremator comes online.**

### RISKS AND OPPORTUNITIES

The cremator at Terry Longley & Sons Funeral Home (owned by Propel) is now operational. As Propel also owns Tong & Peryer and Howard & Gannon, it is anticipated that a significant proportion of cremations will be retained within their network.

This is expected to result in an estimated 45% reduction in cremation volumes at the Hastings Crematorium, with a corresponding impact on revenue.

#### Potential Impacts

- Reduced revenue impacting the financial sustainability of the crematorium
- Underutilisation of existing cremation capacity and infrastructure
- Increased unit cost per cremation due to lower volumes
- Potential need to review operational delivery (e.g. staffing levels, cremation days)
- Increased market competition within the local funeral services sector

#### Mitigation / Response

Initial discussions have been held regarding potential operational adjustments to align with reduced demand, including the possibility of limiting cremation days.

Any proposed changes would need to be considered by the Crematorium Committee and, where required, approved by Council. Cremation volumes and revenue will continue to be closely monitored to inform future recommendations.

### PROGRAMME HIGHLIGHTS

The development of new burial and ash plots at Hastings Cemetery has been completed, providing an additional 56 full body burial plots and 150 ash interment plots.

Mapping updates are now required, with GIS and Plotbox to be updated to reflect the new plots before they are made available for use.

### KEY DATES

Cremator refractory repairs are scheduled to commence the week 15 June 2026, with an estimated duration of one week. During this time cremations will be taken through to Palmerston North Council.

# PARKS AND BUILDING ASSETS

## RESERVE ENHANCEMENTS

### Playground Renewal Programme Summary of Activity

Renewal of the Kirkpatrick Park and Te Awanga Domain playgrounds is progressing well after completing community consultation in March 2026. Contracts confirmed for the supply of replacement equipment and safety surfacing for both projects. Procurement underway for the main contractor to complete civil works for both projects. It's likely the completion dates for both these projects are likely to extend to the end of July 2026 due to delays in the supply of some overseas play equipment.

Council is currently working with its Playground Preferred Supplier Panel to develop design concepts for the replacement of the Akina Park playground, scheduled for the 2026/27 financial year. These concepts will be shared with the local community in May to gather feedback on their preferred option.

In addition to weekly inspections undertaken in-house, independent auditors carry out annual inspections of playground equipment and safety surfacing to assess compliance with New Zealand safety standards. The findings from these inspections are used to inform the playground equipment and surfacing renewal programme.

### KEY PROGRAMME OUTCOMES ✖ ! ✔

Metrics	Current Quarter 3 (2025/26)	Previous Q1 & Q2 (2025/26)
Timeline	<p>Contracts confirmed for equipment and safety surfacing supply for Te Awanga and Kirkpatrick Park playground replacement projects.</p> <p>Procurement for civil works for both Te Awanga and Kirkpatrick Park projects currently underway.</p> <p>Design concepts being developed for Akina Park playground replacement (2026/27).</p>	<p>Grant Street Reserve playground renewal complete August 2025.</p> <p>Te Awanga playground renewal scheduled to commence April 2026.</p> <p>Kirkpatrick Park playground renewal bought forward from 2026/27 to 2025/26 due to condition of safety surfacing.</p> <p>Akina Park playground renewal deferred to 2026/27.</p>
Budget		Adequate funds available to deliver these two playground renewal projects.
Resource	In-house resource and Council's Playground Preferred Supplier Panel.	Designed in-house.

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000		AP YTD Net position \$000	AP Full Year Net Position \$000
Public Spaces	12,944	✔	13,312	17,891

The favourable position reflects increased revenue due to additional donations and a year-to-date underspend in capital renewals, largely offset by higher operational costs, primarily contracted services. The team expects the year-end position to be largely on budget.

	Actual YTD Net position \$000		AP YTD Net position \$000	AP Full Year Net Position \$000
Property Maintenance	141	✔	1,037	1,461

Renewals are underspent due to timing, with the net position expected to be managed within budget by year-end.

### CYCLONE REMEDIATION

CYCLONE REMEDIATION ✖ ⚠ ✔

Metrics	Current Quarter 3 (2025/26)	Previous Q1 & 2 (2025/26)
Timeline	<p><b>Havelock Hills Reserves</b> All planned bridge replacements and track reinstatements complete in all Havelock Hills reserves. Three track sections remain closed until completion of the Reserve Management Plan.</p> <p><b>Maraeotara</b> Lower track remains closed.</p>	<p><b>Havelock Hills Reserves</b> All bridge replacements and track reinstatements complete in all Havelock Hills reserves.</p> <p><b>Eskdale Park</b> All tree work complete; grass and cricket pitch reinstated.</p> <p>Remaining recreational facilities (toilet, playground, pathways) will follow community engagement on the Draft RMP.</p>
Budget		✔ Adequate budget to deliver remediation.
Resource	No resourcing issues	✔ No resourcing issues – delivered in house.

### RESERVE MANAGEMENT PLANS

#### The draft Havelock Hills Reserve Management Plan

Information gathering to support the updates to the Havelock Hills reserve management plan in progress, with workshop with mana whenua to be organised prior to completion of updates to draft plan.

#### Draft Eskdale Park Reserve Management Plan

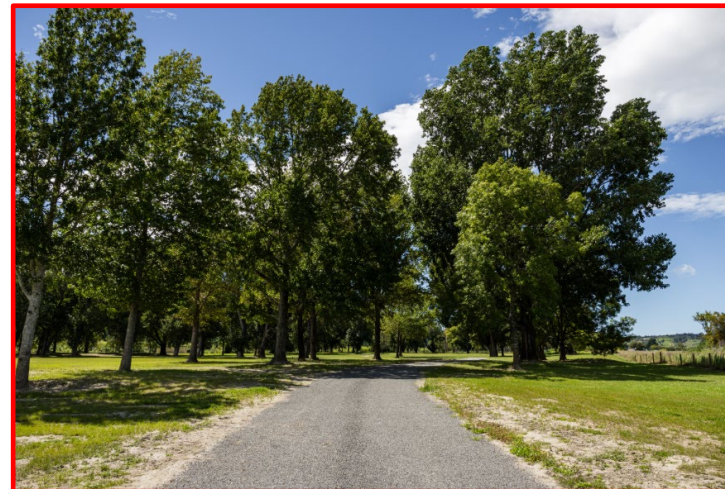
A draft Eskdale Reserve Management Plan (RMP) was previously prepared but placed on hold following Cyclone Gabrielle. The draft RMP was adopted by Council on 25 March 2026 and publicly notified for submissions on 4 April 2026, with submissions closing on 31 July 2026. An open day will be held at the Eskdale Church with the community on 19 April 2026.

Funding has been allocated in the 2025/26 Long Term Plan (LTP) to support the continuation of restoration works at Eskdale Park. The resumed development of the draft Eskdale RMP will help guide and inform these restoration works as part of this process.

### KEY PROGRAMME OUTCOMES ✖ ⚠ ✔

Metrics	Current Quarter 3 (2025/26)	Previous Q1 & Q2 (2025/26)
Timeline	<p><b>Havelock Hills Reserves</b> RMP is in progress.</p> <p><b>Eskdale Park</b> RMP adopted and public notification underway for submissions closing 31 July 2026, open day to be held Eskdale church with community on 19 April 2026.</p>	✔ Amendments to the Havelock Hill Reserves and Eskdale Park RMPs completed to reflect cyclone impacts and recovery works. Draft RMPs scheduled to be presented for adoption for public submissions in March/April.
Budget	No current budget issues.	✔ No current budget issues.
Resource	No resourcing issues.	✔ No resourcing issues. Being project managed by the open spaces planning team.

### PHOTO



Eskdale Park, March 2026

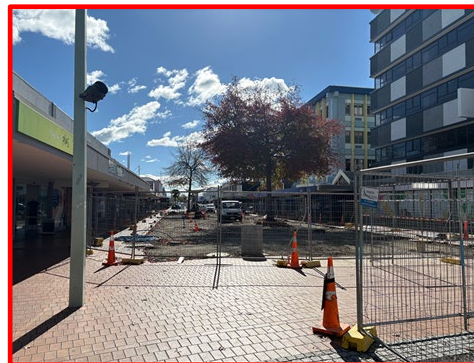
## CITY CENTRE UPGRADES

### SUMMARY OF ACTIVITY

The impacts of cyclone recovery and escalating costs within the 2024/25 LTP have resulted in the deferral of several projects in the City Centre Revitalisation Plan, intended to enhance the amenity and functionality of the city centre. Funding for the city mall upgrade remained in the budget to enable alignment with planned KiwiRail safety works. In addition, projects funded through targeted rates on businesses, namely streetscape upgrades, are continuing as planned.

The rail safety project is led and funded by KiwiRail, responding to its assessment of the Hastings city pedestrian rail crossing as one of the highest-risk locations on its national network. Council is aligning planned infrastructure and landscaping works in the area alongside this programme to maximise savings for ratepayers. Council's work, including replacement of the ageing fountain - which has an ongoing history of unmanageable leaks - has been planned since 2013, with funding approved through the 2024-34 Long Term Plan. Aligning Council work with KiwiRail's programme allows the long-standing issues to be addressed at the same time, avoiding the need for separate rail corridor closures and the costs that come with that, and reduces cumulative disruption for businesses and pedestrians.

### PHOTO



Hastings City Centre Mall

### DELIVERY OF CITY CENTRE REVITALISATION PLAN PROJECTS ✖ ! ✔

Metrics	Current Quarter 1 & 2 (2025/26)	Previous Q3 (2025/26)
Timeline	<p><b>City Centre Mall/KiwiRail Safety Improvements:</b> Work progressing well. Northern crossing complete with Southern crossing due completion end April.</p> <p><b>Streetscape Upgrade 100 Heretaunga Street West / Market Street:</b> Work progressing well, pavers uplifted to be used in Market Street, underground services underway. Due completion June 2026.</p>	<p><b>City Centre Mall/KiwiRail Safety Improvements:</b> Work commenced on site early February, due completion end financial year 2026.</p> <p><b>Streetscape Upgrade 100 Heretaunga Street West / Market Street:</b> Forms part of mall upgrade contract, work will commence on site March 2026.</p>
Budget	No current budget issues.	No current budget issues.
Resource	Internal project delivery.	Internal project delivery.

## BUILDING RENEWALS

### Seismic Strengthening

- Hastings War Memorial Library Hall of Memories.
- Hastings Town Clock

### Senior Housing Roof Replacement Programme

- Cambridge Court.
- Parkhaven Village.
- Tui Vale

#### SEISMIC STRENGTHENING PUBLIC BUILDINGS ✖ ! ✓

Metrics	Current Quarter 1 & 2 (2025/26)	Previous Quarter 3 (2025/26)
Timeline	Hall of Memories construction works started early February 2026. <span>✓</span>	Hastings Hall of Memories design almost completed.
	Clock design completed. Procurement started. <span>!</span>	Hastings Town Clock design almost completed. Budget \$700k.
Budget	No change. <span>✓</span>	No change.
Resource	No issues with resourcing due to internal delivery. <span>✓</span>	No issues with resourcing due to internal delivery.

#### SENIOR HOUSING ROOF REPLACEMENT PROGRAMME ✖ ! ✓

Metrics	Current Quarter 1 & 2 (2025/26)	Previous Quarter 3 (2025/26)
Timeline	Cambridge Court roof replacement completed as well as external painting. <span>✓</span>	Six blocks at Cambridge Court have had roof replacement and external painting. Last block to be completed in the third quarter of 2025/26.
	Parkhaven Complex roof replacement started on site. <span>✓</span>	Parkhaven Complex roof works designed and tendered.
	Tui Vale roof works procured via a variation to the Cambridge Court contract. <span>✓</span>	
Budget	No current budget issues. <span>✓</span>	No current budget issues.
resource	No issues with resourcing due to internal delivery. <span>✓</span>	No issues with resourcing due to internal delivery.

#### CONTRACTS NZS3917 ✖ ! ✓

Metrics	Current Quarter 1 & 2 (2025/26)	Previous Quarter 3(2025/26)
Timeline	<b>Painting Contract:</b> Cyclic painting is continuing across council owned buildings. <span>✓</span>	<b>Painting Contract:</b> No change with the painting renewal contract. Cyclic painting is being completed.
	<b>General Building Maintenance and Renewals Contract:</b> Our first informal PACE review was completed for BGIS. There are some internal issues going on with BGIS that are being ironed out. They are continuing to complete tasks through their improvement plan. <span>!</span>	<b>General Building Maintenance and Renewals Contract:</b> BGIS have commenced the General Building Maintenance and Renewals contract. There have been some teething issues that we are working through with the Contractor.
	<b>Flooring Renewal Contract:</b> There have been some workmanship issues but this is being worked through with change of the installer. <span>!</span>	<b>Flooring Renewal Contract:</b> The Flooring Renewal Contract continues with no issues.
	<b>Public Toilet Onsite Wastewater Treatment Systems Service and Maintenance Contract:</b> No issues with this contract – S3 Ltd have been working on how HDC can improve data collection with the existing systems. <span>✓</span>	<b>Public Toilet Onsite Wastewater Treatment Systems Service and Maintenance Contract:</b> S3 Ltd are completing our service and maintenance on our Public Toilet Wastewater Treatment Systems
	<b>Public Buildings Condition Surveys Contract:</b> Multiple buildings surveys have been completed and will continue through to the start of the second quarter of 2026/27. <span>✓</span>	<b>Public Buildings Condition Surveys Contract:</b> WSP awarded contract to complete the Public Buildings Condition Surveys.
Budget	No current budget issues. <span>✓</span>	No current budget issues.
Resource	No issues with resourcing due to internal delivery. <span>✓</span>	Internal contract management.

### KEY DATES

**Parkhaven Village:** Completion date has been brought forward to April 2026 due to great organisation and weather conditions.

**Tui Vale:** Started late March 2026 and hope to be completed by end of FY.

**Hastings War Memorial Library:** Works started in February and still due for completion in October 2026.

## REFUSE

### SUMMARY OF ACTIVITY

Solid waste services continued to operate effectively during Quarter 3, with core services delivered in line with business-as-usual expectations. No significant service disruptions were recorded across the reporting period. Operational performance remains stable, with priority activities progressed broadly as planned.

Implementation of the Joint Waste Management and Minimisation Plan continued during the quarter. A monitoring framework is being used to track delivery against approved actions, with reporting undertaken through the Joint Waste Futures Project Steering Committee.

The first loads of waste were deposited into Area B at Ōmarunui Landfill on 15 January 2026.

The lining works for Stage 4 of Area D (extension of Valley D) will be delivered in two stages. The first stage will be completed during the 2025/26 financial year, with the second stage programmed for 2026/27. This staged approach enables development costs to be spread across two financial years while maintaining overall programme delivery.

### KEY PROJECTS AND IMPROVEMENTS SCHEDULED FOR 2025/26

Several key projects are underway during the 2025/26 financial year to support operational efficiency, environmental performance and regulatory compliance at Ōmarunui Landfill.

These include:

- Installation of a new wash bay in Valley B.
- Ongoing final capping of active areas in Valley D and Valley A
- Road and seal upgrades to improve traffic access to Valley B

Enhancements to the gas capture system in Valley D are planned, along with the initial installation of gas infrastructure in Valley B. These upgrades will improve environmental performance and contribute to securing favourable offsetting outcomes under the Emissions Trading Scheme (ETS). Improved gas capture reduces greenhouse gas emissions and supports more efficient management of ETS obligations.

Ongoing capping works in Area D will also deliver additional benefits, including reduced odour, minimised leachate generation, and improved overall environmental integrity of the landfill.

### PROGRAMME HIGHLIGHTS

Council-operated waste facilities and services, including the Ōmarunui Landfill and Refuse Transfer Stations, remained operational throughout the quarter. Landfill operations continued to track as expected, with volumes continuing to trend downward compared with previous periods. Volumes are monitored monthly and remain under close review.

Planned landfill development activities progressed in line with revised delivery timeframes. Construction works currently underway remain within approved budgets and programme expectations.

The annual Household Chemical Clean Out event was delivered in March to collect and safely dispose of household hazardous waste. The event was coordinated by Napier City Council on behalf of Hastings District Council and 84 households participated.

Waste minimisation and education activities continued to support community awareness and behavioural change. Programme delivery during the quarter remained focused on maintaining established initiatives. A new Waste Education Officer started in January; this role will work with schools across the Ōmarunui Landfill catchment area and is a joint role with Napier City Council.

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000		AP YTD Net position \$000	AP Full Year Net Position \$000
Refuse	2,228	✓	5,962	7,624

Across landfill and the transfer station, volumes are below budget, reflecting broader economic conditions. Lower operating costs year-to-date have helped offset reduced revenue; however, a significant one-off purchase of ETS units is scheduled for May, which will reduce the current favourable variance. Fuel cost pressures remain a key risk given waste is an essential service, but Refuse is still expected to be under budget at year-end.

**RISKS AND OPPORTUNITIES**

Fuel price volatility has impacted the waste services contactors and, in some cases, Notice to Engineer documents have been submit requesting financial support. These requests are being considered by Officers against the individual contract documents.

Fires at waste facilities, primarily associated with incorrectly disposed lithium-ion batteries, remain a high operational risk.

Council-operated waste facilities, including the Ōmarunui Landfill and Refuse Transfer Stations, remained operational throughout the quarter. Landfill operations continued to track as expected, with volumes continuing to trend downward compared with previous periods. Volumes are monitored monthly and remain under close review.

Discussions continued with Wairoa District Council regarding the disposal of municipal waste at Ōmarunui Landfill. A trial load was received earlier in the financial year, with preparatory work ongoing to enable potential ongoing disposal arrangements. Council approved a three-year extension to the existing kerbside rubbish and recycling collection contracts during the quarter, extending the contract terms through to 30 June 2030.

The contract extensions were allowable under the current contracts and will provide service continuity for the next four years. The kerbside collection services continued to operate reliably during the reporting period, with no service performance issues identified.

Napier City Council progressed an internal review of its waste team structure and resourcing during the reporting period. Hastings District Council continues to engage with Napier City Council through established joint-working arrangements to support coordinated delivery of shared initiatives, including implementation of the Joint Waste Management and Minimisation Plan.

The review relates to Napier City Council's internal organisational arrangements and does not affect current collaborative governance arrangements. Joint projects and reporting frameworks continue to operate as planned.

**KEY DATES**

Date	Details
6 May 2026	Community and Civic Development Subcommittee, assessing large waste minimisation fund applications
29 May 2026	Landfill and Waste Futures committee meetings, to be held at Te Whare Mukupara, landfill education building

**ADDITIONAL COMMENTS**

**LARGE WASTE MINIMISATION FUND**

Applicant	Project	Funding Approval
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The large Waste Minimisation Fund Round closed on 31 March 2026, and applications are currently progressing through the assessment process.

**SMALL WASTE MINIMISATION FUND**

Applicant	Project	Funding approved
Te Mata School	Large Event Waste Minimisation	\$1003.84

**SCHOOLS WASTE MINIMISATION FUND**

School	Funding approved
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The schools Waste Minimisation Fund Round at the end of March, and applications are currently progressing through the assessment process.

**PHOTO**



Household Chemical Clean Out Event, 15 March 2026



Area B, Ōmarunui landfill, January 2026

# DRINKING WATER

## SUMMARY OF ACTIVITY

Water Supply: Ensuring healthy drinking water through the provision and effective management of water services.

The extent to which the local authority's drinking water supply complies with.

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date Current Quarter 1, 2 & 3 Reporting
Performance measure one (safety of drinking water): The extent to which the local authority's drinking water supply complies with the following parts of the drinking water quality assurance rules: (a) 4.4 T1 Treatment Rules; (b) 4.5 D1. 1 Distribution System Rule; (c) 4.7.1 T2 Treatment Monitoring Rules; (d) 4.7.2 T2 Filtration Rules; (e) 4.7.3 T2 UV Rules; (f) 4.7.4 T2 Chlorine Rules; (g) 4.8 D2.1 Distribution System Rule; (h) 4.10.1 T3 Bacterial Rules; (i) 4.10.2 T3 Protozoal Rules; and (j) 4.11.5 D3.29 Microbiological Monitoring Rule.	Not achieved	100%	Compliant this quarter other than the ongoing issue relating to the emergency supply at Portsmouth Road, which currently does not meet all treatment requirements during its periodic operations — these are undertaken to ensure readiness in the event of system failure or increased demand due to fire. Planned site upgrades, including the addition of UV treatment, will resolve this issue.

*Note – Not all Non-compliances above are used in calculations for this measure but are listed for awareness and completeness.*

### PERFORMANCE MEASURE 2 – MAINTAIN RETICULATION NETWORK

No update available – Workshop was held on 2 April 2026.

### PERFORMANCE MEASURE 3 – FAULT RESPONSE TIMES

Where the Local Authority attends a call-out in response to a fault or unplanned interruption to its networked reticulation system, the following median response times are measured.

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date. Current Quarter 1, 2 & 3 reporting
Attendance for urgent callouts: from the time that the local authority receives notification to the time that service personnel reach the site.	26 minutes	Urgent – one hour response time to Site.	28 minutes
Resolution of urgent callouts: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.	1.13 hours	Urgent – two hours restoration of service	1.30 hours
Attendance for non-urgent callouts: from the time that the local authority receives notification to the time that service personnel reach the site.	1.37 hours	Non-urgent – three days response time to site	2 hours
Resolution of non-urgent callouts: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.	1.12 days	Non-urgent – seven days call resolution	1.96 days

### PERFORMANCE MEASURE 4 – CUSTOMER SATISFACTION

The total number of complaints received by the local authority about drinking water clarity, drinking water taste, drinking water odour, drinking water pressure or flow, continuity of supply, and the local authority's response to any of these issues (expressed per 1,000 connections to the local authority's networked reticulation system).

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
As per Council customer services	109.97 complaints per 1,000 connections	200 Count expressed per 1,000 connections per annum*	98.38 complaints per 1,000 connections
As per After Hours customer services provider	32.57 complaints per 1,000 connections		27.01 complaints per 1,000 connections
Total	141.53 aggregated complaints per 1,000 connections		125.39 aggregated complaints per 1,000 connections

**PERFORMANCE MEASURE 5 – DEMAND MANAGEMENT**

The average consumption of drinking water per day per resident within the territorial authority district.

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
Average Daily Consumption	666 litres per day per resident	670 litres per day per resident.	Reported annually.

**PROGRAMME HIGHLIGHTS**

**RENEWALS**

**Renewals Programme**

Delivery of the Planned Renewals programme is progressing across FY25/26 workstreams, including both watermain and ridermain renewal activities, supporting planned capital delivery for the financial year.

Construction is well advanced across multiple sites, with several projects now transitioning into testing, commissioning, and close-out phases, including Guthrie Road, Brookvale Road, and Bale Place.

The programme includes a mix of network-wide watermain renewals and targeted Ridermain upgrades, with delivery prioritised based on asset condition, failure history, and alignment with planned infrastructure works.

Financial delivery and procurement sequencing are being actively managed, with early material procurement and approved works (e.g. McHardy Street and George Place) supporting delivery readiness and cost control within the FY25/26 budget. Programme sequencing remains aligned to construction, commissioning, and operational requirements, supporting achievement of FY25/26 capital delivery targets while maintaining service continuity across the network. Watermain Renewals FY25/26.

**PHOTOS**



Brookvale Road and Traffic Management



**Watermain Renewals FY2025/26**

Delivery of the Watermain Renewals programme is progressing across key FY2025/26 sites including Brookvale Road, Bale Place, Everest Avenue, Belmont, McHardy Street, and River Road, with multiple work fronts supporting planned capital delivery this financial year.

The programme is transitioning from primary installation into testing, commissioning, and close-out phases across several sites, with Guthrie Road, Brookvale Road, and Bale Place now progressing through commissioning and network integration activities.

Programme sequencing continues to be actively managed to align construction, commissioning, and operational requirements, minimising rework and maintaining service continuity while supporting achievement of FY25/26 capital delivery targets.



Watermain renewal main

**Ridermain Renewals**

Ridermain renewals are progressing across targeted locations including River Road, Lovat Street, George Place, and McHardy Street, focusing on areas with high failure rates and ongoing reactive maintenance demand.

River Road works are underway, with delivery aligned to adjacent infrastructure upgrades. McHardy Street has been approved under FY25/26 budget allocation, and materials procurement for George Place has been brought forward in response to fuel escalation, supporting construction readiness and cost management.

Works include installation of new rider mains and service connections, replacing deteriorated assets and improving local network reliability and performance.

Delivery is coordinated with broader renewals activities to maximise efficiency and minimise disruption.

**Ōmāhu Road Trunk Water Main Renewal**

Construction of the Ōmāhu Road Trunk Water Main (SP3 & SP4) is progressing well, with trunk main installation, rider mains, and connection works actively underway, supported by full contractor mobilisation.

Delivery includes installation of the primary trunk main and associated rider mains to support network capacity, resilience, and future demand. Works are advancing through installation into reinstatement and integration phases, with coordination alongside adjacent renewals and local network connections to ensure efficient delivery.

Programme sequencing and interface management remain critical, with ongoing coordination across construction, traffic management, and live network operations. This is being actively managed, particularly as works progress through connection and tie-in phases.

Construction is tracking well, with no works on hold and forward activities planned, including continued pipe installation, hydrant installation, and reinstatement works. Health, safety, environmental, and TTM controls remain effective, with no significant issues reported.

Overall, delivery remains aligned with FY25/26 capital targets, with the project maintaining strong momentum as a key component of the renewals programme.

**PHOTOS**



Omahu Truck watermain reinstatement

**Reservoir Programme**

Delivery of the Reservoir Upgrades programme is progressing across multiple sites, focused on improving asset condition, reducing leakage risk, and maintaining network resilience.

Works are now transitioning from civil and preparatory activities into a critical outage delivery phase, with method statements for Hastings 1, Waimarama, and Kopanga being finalised for submission through April. Outage and construction works are targeted to commence from early May, subject to approvals and site readiness.

Programme sequencing is being actively managed to align with operational constraints, outage planning, and landowner access, with Waimarama currently dependent on landowner approval to confirm timing. These are being managed as sequencing dependencies across the programme.

Earlier procurement delays have resulted in some rephasing of FY2025/26 spend, however delivery remains aligned to programme objectives, with works prioritised based on asset condition and network criticality.



Whirinaki temporary tanks and pad for new reservoir above

**QUARTER 3 FINANCIAL RESULTS**

	Actual YTD Net position \$'000		AP YTD Net position \$'000	AP Full Year Net Position \$'000
Drinking water	11,699	✓	14,943	18,689

Drinking water is favourable to budget due to Ministry of Health funding received for the Wilson Road Fluoridation project. Water Quality Monitoring costs are also below budget, reflecting a new contract and a rationalised sampling programme following Drinking Water Quality Assurance Rules (DWQAR) updates, reducing the overall cost to deliver required monitoring.

**RISKS AND OPPORTUNITIES**

**Risks**

**Reservoir outage approvals and coordination:** Delivery is dependent on timely approval of method statements and alignment with operations for planned outages (Hastings 1, Waimarama, Kopanga), with potential to impact programme sequencing.

**Landowner access constraints:** Access requirements at Waimarama remain subject to landowner agreement, which may influence delivery timing and sequencing across the reservoir programme.

**Operational and network integration complexity:** Increasing reliance on shutdown planning, commissioning, and live network interfaces across multiple projects introduces risk to delivery timing if not tightly coordinated.

**Programme interface and sequencing dependencies:** Concurrent delivery across renewals, reservoirs, and treatment upgrades requires ongoing coordination to avoid clashes, rework, or delays between workstreams.

**Opportunities**

Optimised programme sequencing across sites Flexibility across reservoir sites enables resequencing of works to maintain delivery momentum where constraints arise.

Strengthened programme oversight and coordination Enhanced HDC programme management and MSQA oversight supports improved contractor performance, quality assurance, and delivery confidence.

Forward procurement and planning alignment Early procurement and structured planning improve readiness for construction and reduce risk of delays associated with materials and contractor availability.

Integrated delivery with renewals programme Alignment with watermain and Ridermain renewals provides opportunity to coordinate works, reduce disruption, and improve overall network outcomes.

**KEY DATES**

Date	Details
April 2026	Ōmāhu Road SP3 and SP4 construction progressing (trunk main installation and connections underway)
April–May 2026	Whirinaki Reservoir – method statements, outage planning, and site readiness progressing
Early May 2026	Reservoir upgrade works (Hastings/Waimārama/Kopanga) targeted to commence (subject to access/approvals)
Q2–Q3 FY25/26	Watermain renewals progressing through commissioning and network integration (Brookvale, Guthrie, Bale Place)
Q3 FY25/26	Eastbourne to Sylvan – procurement progression (subject to AM direction post demand management review)
Q3–Q4 FY25/26	Portsmouth WTP UV – procurement and design completion targeting construction readiness
FY25/26	Source and Bore Programme (Ōmāhu Source and Frimley Bore Decommissioning) – procurement and investigation progressing

# WHIRINAKI WATER SUPPLY

## INTERIM SUPPLY RISKS

The Whirinaki/Esk water supply system continues to operate under reduced resilience following Cyclone Gabrielle. Current supply remains reliant on ageing and constrained infrastructure, with operational performance dependent on maintaining continuity through ongoing renewal works, reservoir replacement activities, and network interventions.

Planned shutdowns and live network works, while necessary to support delivery, introduce temporary service disruption risks, requiring careful coordination, customer communication, and operational oversight to minimise impact on the community. The programme is progressing work to confirm a resilient long-term water source, with the SP-A investigation bore a key step in validating groundwater supply options. Land access, drilling, and investigation activities are being actively managed to support timely delivery. While outcomes will inform the final solution, current planning and mitigation measures ensure continuity of supply and maintain programme momentum as the long-term source strategy is confirmed.

An increasing volume of commissioning, flushing and network integration activities are being undertaken to maintain water quality and system performance. While these activities support short-term resilience, they introduce additional complexity and require close coordination with operations.

In late February - March Council officers undertook a door knock survey visiting around 20% of the Whirinaki properties connected to the supply with efforts concentrated on Whirinaki Road. Feedback was mixed ranging from some residents experiencing discoloured water and dissatisfaction with levels of service to others who had no complaint. At least 50% of properties visited were experiencing discoloured water at times over the past 12 months, with some properties being impacted more severely and frequently than others.

A new NO-DES watermain cleaning technology was trialed in April in parts of the network, the report has just been received, and Council officers are reviewing the report. A first glance of the report indicates significant amounts of sediment was removed from the section of the network that was treated. Council intends to engage the contractor to complete watermain cleaning on remaining sections of the network

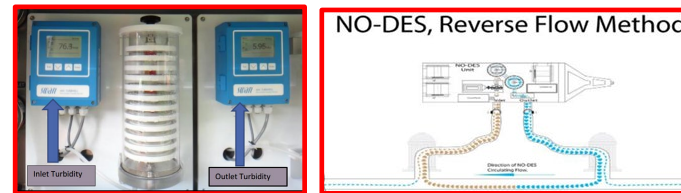
### Key risks are currently associated with:

- Dependence on investigation bore outcomes to confirm a resilient long-term supply solution
- Planned shutdown and network integration activities impacting live service operations
- Programme sequencing and contractor interface management across concurrent delivery workstreams

Mitigation measures are actively embedded across the programme, including strengthened programme coordination, proactive operational planning, and targeted network interventions. These controls are supporting continuity of supply and safe delivery of works.

While the system remains operationally constrained in the short term, risks are being effectively managed, with the delivery of reservoir upgrades and confirmation of the future supply solution expected to progressively improve network resilience and capacity.

While significant effort is being made to manage network risks in the short term the system remains operationally constrained in the short term constrained and at times unstable concerning manganese discolouration events, risks are being effectively managed, with the delivery of reservoir upgrades and confirmation of the future supply solution expected to progressively improve network resilience and capacity.



### FUTURE OPTIONS

The programme is actively progressing a long-term water supply solution for the Whirinaki/Esk system, with the SP-A investigation bore advancing confirmation of future groundwater supply.

Work is focused on developing a preferred solution, including groundwater supply, treatment optimisation, and network integration to improve resilience and capacity. Assessment and planning are well underway and aligned with technical, commercial, and regulatory requirements.

In parallel, delivery of reservoir upgrades and network improvements is maintaining service continuity and supporting a smooth transition to the long-term solution.

**Programme highlights**

**Whirinaki Reservoir Replacement progressing well**, with civil works, foundation preparation, and reservoir installation activities advancing in line with programme sequencing.

**Planned shutdown and network integration works successfully delivered**, supporting safe tie-ins and maintaining supply continuity through coordinated operational planning.

**Reservoir upgrades programme advancing**, with method statements and outage planning progressing to support staged construction starts from May 2026.

**Future supply investigations progressing**, including SP-A bore planning and associated technical assessments to confirm long-term groundwater supply.

**Programme delivery strengthened through coordinated sequencing**, with close alignment between construction, operations, and contractor interfaces supporting safe and efficient delivery.

**RISKS AND OPPORTUNITIES**

**Risks**

Interim supply constraints due to limited network redundancy and reliance on existing treatment capacity

Outage and integration activities impacting live service if not tightly coordinated.

Dependence on investigation outcomes to confirm the preferred long-term water supply solution.

Programme sequencing and interface management across concurrent construction and operational workstreams.

**Opportunities**

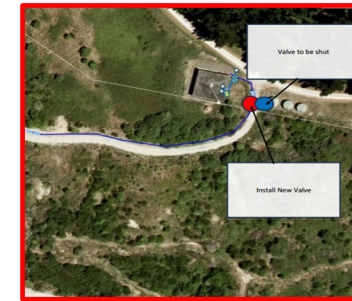
Coordinated programme delivery improving sequencing, efficiency, and service continuity

Reservoir and network upgrades strengthening resilience and operational flexibility

Future supply investigations providing a clear pathway to a sustainable long-term solution

Enhanced programme oversight and integration supporting improved delivery confidence and outcomes

**PHOTOS**



Whirinaki Plans



## STORMWATER

### DIA NON-FINANCIAL PERFORMANCE MEASURE 1

The number of flooding events that occur in the Council's district. For each flooding event, the number of habitable floors affected (expressed per 1,000 properties connected to the Council network).

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
The number of flooding events that occur in the Council's district. For each flooding event, the number of habitable floors affected (expressed per 1,000 properties connected to the Council network).	0 (zero)	0 (zero) floors affected per 1,000 connections up to a 1 in 50-year ARI storm event.	0 (zero)

### DIA NON-FINANCIAL PERFORMANCE MEASURE 2

Compliance with Council's resource consents for discharge from its stormwater system.

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
Abatement notices	0 (zero)	0 (zero) Abatement notices	0 (zero)
Infringement notices	0 (zero)	0 (zero) Infringement notices	0 (zero)
Enforcement orders	0 (zero)	0 (zero) Enforcement notices	0 (zero)
Convictions	0 (zero)	0 (zero) Conviction notices	0 (zero)

### DIA NON-FINANCIAL PERFORMANCE MEASURE 3

The medium response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site.

NOTE: DIA Interpretations: Stormwater from a territorial authority's stormwater system that enters a habitable floor

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
The medium response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site.	47 mins	60 mins	N/A

### DIA NON-FINANCIAL PERFORMANCE MEASURE 3

The number of complaints received by Council about the performance of its stormwater system, expressed per 1,000 properties connected to the Council's stormwater system.

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
Per Council Customer Services	6.06	15 complaints per 1,000 connections.	5.23
Per After Hours Customer Services provider	0.51	15 complaints per 1,000 connections.	0.90

NB: This is a baseline figure for stormwater-related complaints received in the past eight years.

NB: This is a baseline figure for stormwater-related complaints received in the past eight years.

## PROGRAMME HIGHLIGHTS

**Kauri Street SW Improvement:** The team, in collaboration with WSP, has completed the detailed design. However, as construction funding is not currently available, the project will be deferred until budget is confirmed and will be progressed as a shovel-ready construction project in the next financial year or so.

**Catchment Management Planning and System Performance Assessments:** System Performance Assessments (SPAs) have commenced for Havelock North, Flaxmere, and Clive, with the Hastings SPA currently in the model review phase. Integrated Catchment Management Plans (ICMPs) are underway for the Ruahāpia Urban and Industrial Catchment and Havelock North, with planning for additional catchments in the pipeline. This work will directly inform development of the Stormwater Catchment Strategy.

**Hydraulic Model Improvement Works:** Hydrology assessments to improve the stormwater hydraulic model are underway, supporting more accurate modelling and better-informed decision-making, while network flow monitoring is programmed for installation during Q4 at strategic locations across the network, with outputs further informing performance and investment decisions. This work, alongside the broader programme, includes peer review activities to ensure outcomes are robust, defensible, and achieved to an appropriate level of accuracy.

**Stormwater Network Improvements/Upgrades:** Works are progressing for the following sites, with construction largely planned for the next financial year:

**Caroline Road – Flood Mitigation:** Stormwater upgrades at the end of Caroline Road through the showgrounds to address localised flooding. Mana whenua engagement is underway, with construction programmed for the next financial year.



SW Site meeting held to discuss the proposed works and potential engagement requirements

**Emerald Hill – Local Stormwater Upgrade:** A localised upgrade at the end of the Emerald Hill cul-de-sac to improve stormwater discharge through private property. Landowner agreements have been approved, with construction planned for April this year.

**Napier Road / St Hill Lane – Stormwater Improvements:** Local stormwater network upgrades to mitigate flooding along Napier Road. Investigation works were completed in Q3, with the project now progressing into the detailed design phase. Construction is programmed for the next financial year.

**Ballantyne Street – Localised Upgrade:** Localised improvement has been completed, delivering low-cost flood mitigation via driveway raising and pump reinstatement.



SW localised improvement completed by raising the driveway at 105 Ballantyne Street

**GIS Ponding Layer Update:** Stage 1 of the GIS Ponding Layer Update is complete (refer to picture 3), and the project is progressing to a detailed technical and peer review of the GIS model, including benchmarking against Auckland Council’s methodology to confirm data accuracy, assumptions, and fitness for public release. HDC has also engaged a communications consultant to ensure outputs are written in plain English and are easily understood by non-technical users.

**Whakatū West Stormwater Pump Station:** HBRC stop bank repair completed March 2026. Resource and land use consents granted. LoweCorp land agreement for pumpstation and detention requirements signed and compensation certificate issued. Large landholding within the catchment (7.9ha) has obtained resource consent to and has regraded out of catchment. Detailed design has been completed, and design review is ongoing. Funding consultation has advanced, the preferred pumped solution with detention confirmed, land investigations progressed, and consenting documentation prepared to support long-term flood resilience and industrial growth.

**QUARTER 3 FINANCIAL RESULTS**

	Actual YTD Net position \$000		AP YTD Net position \$000	AP Full Year Net Position \$000
Stormwater	4,793	-1%	4,725	6,353

Stormwater is over budget due to unbudgeted Global Stormwater consent costs. This is expected to be managed through reductions in other expert advice projects, with the cost centre forecast to be on budget by year-end.

**RISKS AND OPPORTUNITIES**

**Risks**

If the Whakatū SWPS does not proceed this financial year, overall stormwater delivery will be significantly impacted. Delays in design approval increase programme uncertainty, defer benefits, and restrict capital utilisation. Mitigation includes journalling costs to other stormwater CAPEX projects, such as Havelock North CMP, and phasing remaining budget into the next financial year.

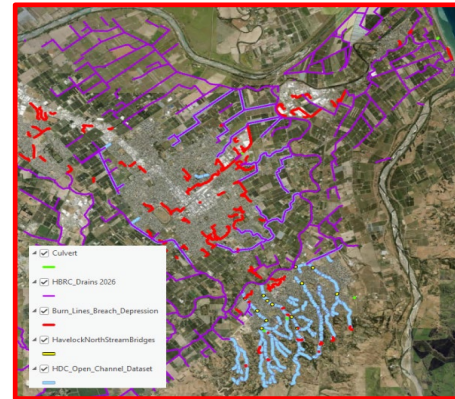
**Opportunities**

Assigning internal PDO Officer as Contract Manager across the 3-Waters Stormwater CAPEX projects during construction provides cost savings by reducing reliance on external MSQA services and strengthening internal capability.

**KEY DATES**

Date	Details
February 2026	Emerald Hill SW Project – Completion of Easement Agreement
February 2026	105 Ballantyne St – Construction completed for the localised improvement
February 2026	Barnes Place SW Improvement Project – Meeting held with HDC internal stakeholders to explore options within Chatham Park that maintain the park’s existing use and purpose
March 2026	St Hill Lane/Brookvale Rd SW Upgrade – Potholing investigation completed
March 2026	GIS Ponding Layer – Stage 1 completion achieved, informing and supporting the review of the Overland Flowpath layer
March 2026	Kauri St SW Improvement Project – Completion of the Detailed Design
March 2026	Caroline Rd SW Network Improvement – Engagement Plan drafted, with refinements underway following an on-site meeting
March 2026	Clive, Flaxmere and Hastings Stormwater Performance Assessment (SPA)/Ruahāpia Stream ICMP - Underway
March 2026	Stormwater Monitoring Equipment – Procurement plan completed and currently under review.

**GRAPHIC**



SW Picture 3: (GIS Overland Flowpath update) - DEM burnlines showing all burnlines applied, including standard enforced features (streams, open drains, bridges)

## 2C STREAMS & DAMS KARANEMA HAVELOCK NORTH

### PROGRAMME HIGHLIGHTS

During Quarter 3, progress continues on assessing stream performance to inform future planning and prioritisation of works. Modelling outputs are being used to confirm system behaviour and support decision-making for upcoming interventions.

Significant effort in Q3 is focused on finalising designs and completing the procurement process of Stage 2 for several construction packages. These packages are programmed for delivery through Q4, using a combination of tender processes and leveraging the existing maintenance contracts.

In parallel with delivery activities, several strategic workstreams are advancing to strengthen long-term management of the Havelock North streams. Current work includes:

- Ongoing hydraulic model calibration to improve accuracy and confidence in system performance.
- Development of a comprehensive Catchment Management Plan (CMP); and
- Preparation of an Asset Management Plan for the Havelock North streams and associated dams, supporting long-term renewal, resilience, and investment planning.

### 2C Highlights (External Funding)

**Stage 1** (access and bank remediation) is 90% complete.

**Stage 2** (stream works – weir and widening) started in March.

**Stage 3** (bridge upgrades – design and build) is underway.

### Beginning soon:

- Stream widening and rock revetment, conversion of existing weir into a full-width, nature-like fish ramp.
- Bridge uplifts at Joll Road and Plassey Street, including utility reconnections and approach works.
- Delivery of riparian and ecological e enhancements such as rock pools, riffles, and habitat structures.

### Non-2C Highlights (Council Funding)

- Flood Risk Minimisation further system performance assessments progressing over Q4 to inform AMP and long-term planning.
- Strategy, Policy and Plans development of catchment management plan and asset management plan.
- Dams on going work to address dam safety recommendations.

### RISKS AND OPPORTUNITIES

#### Risks

- Large financial forecast assumptions for Q3 and Q4 are linked to construction.
- Construction in tight residential areas requires increased engagement with residents and close management of contractor performance.
- Managing construction in stream beds through wet weather.
- Erosion review, requiring action to amend hazard lines to be broader than current.
- Private landowner expectations on council to address private bank matters.
- Delays to consenting and/or cumbersome conditions.
- Higher than anticipated pricing from contractors on 2C projects.

#### Opportunities

- Support of care groups and community advisory groups, to assist with relaying positive messages of the progress and work happening behind the scenes.
- Education on dams and streams help raise base awareness to educate further.
- Education with schools to share ecology results and raise awareness of what lives in the streams.
- Greater stream and dam level awareness with use of new and existing water level sensors and displaying this information to the public to allow community to be prepared for future events.

### KEY DATES

Date	Details
February 2026	Stage 2 Streams Bank Remediation Contract Award
March 2026	Plassey/Joll Bridges construction start
March 2026	21 Tanner St WWPS construction start
March 2026	Stage 1 – Project completion

**PHOTOS**



Joll Road – Stage 1 Completed Works



Stage 1 Stream Bank Remediation Project



Plassey Street – Stage 1 Completed Access Ramp

## WASTEWATER

### DIA NON-FINANCIAL PERFORMANCE MEASURE 1

Number of dry weather sewerage overflows from the Council's wastewater system, expressed per 1000 sewerage connections to that sewerage system.

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
Number of dry weather sewerage overflows from the Council's wastewater system, expressed per 1000 sewerage connections to that sewerage system.	2.34	5 per 1,000 connections per annum	0.49

### DIA NON-FINANCIAL PERFORMANCE MEASURE 2

Compliance with Council's resource consents for discharge from its sewerage system measured by the number of:

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
Abatement notices	0 (zero)	0 (zero)	0 (zero)
Infringement notices	0 (zero)	0 (zero)	0 (zero)
Enforcement orders	0 (zero)	0 (zero)	0 (zero)
Convictions	1 - HDC fined \$14,000 and prosecuted following sentencing for Whakatu wastewater spill in 2022.	0 (zero)	0 (zero)

### DIA NON-FINANCIAL PERFORMANCE MEASURE 3

Where the Council attends to sewerage overflows resulting from a blockage or fault in the Council's sewerage system, the following median response times are measured.

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
Attendance time: (from Council receipt of notification to service personnel reaching site)	43 minutes	1 hour response time to site (attendance time)	31 minutes
Resolution time: (From Council receipt of notification to service personnel confirmation of fault resolution).	1 hour 51 minutes	1 day permanent repair completed (resolution time)	2 hours 35 minutes

### DIA NON-FINANCIAL PERFORMANCE MEASURE 4

Total number of complaints received by the Council about sewage odour, sewerage system faults, sewerage system blockages, and the Council's response to issues with its sewerage system. Expressed per 1,000 connections to the Council's sewerage system.

Measure	Baseline Performance 2024/25	2025/26 Target	2025/26 Achievement to date
As per Council customer services	11.59	30 complaints – count expressed per 1,000 connections per annum	10.9
As per After Hours customer services provider	5.49		6.18

## PROGRAMME HIGHLIGHTS

**Asset Management Planning** work currently underway in the following areas to inform long term planning:

- Wastewater Pump Station and Rising Main Prioritisation.
- Network Inflow and Infiltration Investigations programme.
- CCTV Investigations and Reticulation Network Renewals Planning.
- Trunk Main and Penstocks Renewals Planning.
- Wastewater Treatment Plant Long Term Strategy.

Beca has been engaged to support council with developing the 3-Waters Asset Management plans over Q3 & Q4.

**Inflow & Infiltration (I&I):** Planning work is underway to deliver the I&I Strategy. Early work will involve developing a dynamic dashboard to combine various data inputs to inform the programme and track progress. Target to advertise tender for a contract for targeted I&I investigations later this financial year. Budget has been reallocated from renewals codes for this financial year and early work will inform budget setting for annual plan next financial year.

**Reticulation Network Renewals:** Site selection, planning and design is underway with to develop forward works plan for the next three financial years.

**Main Road Clive SH2 Renewal Construction:** Planned for Q4, working with NZTA to plan around NZTA work currently underway on both expressways.

**CCTV Investigations:** Condition assessments are progressing for multiple sites under term contract awarded in Q1 of this year. Planning is underway to set scope for sites in next financial year's scope.

**Wastewater Pump Station and Rising Main Prioritisation:** and forward Works Planning work is progressing well with first cut prioritised list of sites expected in April 2026.

**Wastewater Pump Stations** and forward Works Planning work is progressing well with first cut prioritised list of sites expected in March 2026. Wastewater Pump Stations various Wastewater Pump Stations are in investigation or design phase for replacement and/or capacity upgrades namely:

- Oliphant Road Pump Station - Detailed design phase
- Murdoch Road Pump Station - Investigations phase
- Park Road North Pump Station - Investigations and concept design phase
- Wilson Road Pump Station - Concept design

A pumpstation has been designed for Aintree Road which will replace section of failed gravity network on private property. Construction expected to commence in April 2026 and be completed by June 2026.

**Flow Monitoring:** Planning and standard design work is underway to install/replace rising main flow monitors on all rising main sites. This work ensures that accurate monitoring will be provided at all sites to inform decision making. This is being aligned with the sampling programme to so that each cut out to install a monitor is sent for testing and used to inform renewals planning.

**Rising Main Renewals:** Designs in the draw for three sites and design underway for Huia Street. Construction to be phased on the back end of the prioritisation work being carried out.

**Scada and Telemetry Upgrades:** 17 out of 108 3-Waters sites have had new electrical and control cabinets installed in Q2, most of which are Wastewater Pump Station sites. The project is on track to complete all sites by the end of next financial year 2026/27

This project is progressing to the end of FY2026/27 and is aimed at improving resilience by phasing out an older SCADA system.

**Wastewater Trunk Renewals and Investigations:** Behind original forecast due to procurement lead times relining to progress over Q4. Estimated 90% of trunk one has been renewed with 100% renewal expected at the end of FY2025/26.

**Karamu Pipe Bridge Renewal:** Site investigations are programmed for Q4 to inform design of the trunk main pipe bridge renewal.

**Penstocks and Diversion Chambers:** Investigation work planned for Q4 to inspect penstocks along the trunks.

**East Clive Wastewater Treatment Plant (WWTP):** Have been upgraded and commissioned by Fulton Hogan. This work included the construction of a safety access points (both McBarns Safety Lids and Davit access arms, new actuated penstocks to allow for easier flow diversions around the plant and concrete repair work.

**Outfall Pump Station Upgrade:** Tender evaluation underway for Outfall Pump Station Upgrade, and tender recommendation report was presented to council.

**WWTP Long Term Strategy:** RFP for the WWTP Long Term Strategy has closed, with proposals currently undergoing evaluation

**Treatment Plant** Main contract tender assessment have identified a preferred tenderer, with negotiations with this tenderer due to be undertaken next week ahead of contract award.

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000		AP YTD Net position \$000	AP Full Year Net Position \$000
Wastewater	12,240	✓	13,946	16,547

Wastewater is favourable to budget due to lower reactive maintenance costs across the treatment plant and network, along with underspend on expert advice.

**RISKS AND OPPORTUNITIES**

**Risks**

- The condition of the outfall PS manifold, this is at high risk of imminent collapse. Steel “bandages” kept on site to weld onto manifold for when these leak. A BCP risk exercise is being planned for May to simulate what the operational response would be if this manifold fails catastrophically.
- The emergency beach overflow doesn’t have the ability to operate in high tide, storm surge conditions, and even at low tide cannot discharge typical wet weather flows. Stantec are in the process of determining whether a connection to the Emergency Beach Outfall from new outfall pump station which is to be constructed as part of the upgrade works is viable to increase the resilience of the plant. Initial work indicates that this will be possible.
  - Vulnerability of WWTP highlighted during January 22 rainfall event and failure of the outfall manifold requiring short plant shutdown to repair. Reinforced need to progress outfall upgrade with urgency.
  - Condition of the Outfall Manifold failure on the outfall manifold during a rain event in late January 2026. Highlights the importance and urgency of the Outfall Upgrade Contract.
  - Overflows recent weather events several overflows occurred in a rain event in late January 2026. This info is being used to inform other streams of work such as renewals programme, pump station upgrades and the Inflow and Infiltration (I&I) Programme.

**Opportunities**

- Alignment of work packages pipe cut outs as part of flow monitor installs on rising mains will be used for condition assessment samples the outputs will be used to inform the rising renewals planning decisions.
- CCTV Investigations Y1 and Y2 scope have been combined to be delivered in FY2025/26 due to favourable rates being received as part of tender.

**KEY DATES**

Date	Details
January 2026	Long term Strategy RFP released to shortlisted tenderers
February 2026	WWTP Penstocks have been upgraded and commissioned by FH
March 2026	Aintree Road Wastewater Pump Station construction drawings completed
March 2026	Outfall Upgrade tender evaluation completed, and tender recommendation has been drafted

**PHOTOS**



WW Picture: Recently upgraded and commissioned WWTP Penstock at East Clive

## ROADS AND TRANSPORT

KEY PROGRAMME OUTCOMES ✘ ⚠ ✔

Metrics	Current Quarter 3 (2025/26)	Previous Quarter 1 & 2 (2025/26)
Road safety (number of road fatalities and Serious injuries)	Target < 36 (annual Figure) Actual = 19 (Fatal = 1, Serious Injury = 18)	Target < 36 (annual Figure) Actual = 12 (Fatal = 0, Serious Injury = 12)
Condition of sealed road networks as measured by STE	Target > 90% Actual = 90.9% (Rural = 96.1% and Urban = 86.3%)	Target > 90% Actual = 90.9% (Rural = 96.1% and Urban = 86.3%)
Maintenance of sealed road network (Percentage of the sealed road network that is resurfaced)	Target > 6%** Actual = 3.77% 49,284m (97.3%) of the planned 50,667m works completed by end of reporting period	Target > 6%** Actual = 1.8% (in progress) 23,600m of the planned 50,667m works completed by end of reporting period
Condition of footpaths	Target < 1.5% Actual = 1.7% (1,469m (0.3%) is in poor condition and 7,211m (1.4%) is in very poor condition.	Target < 1.5% Actual = 1.7% (1,469m (0.3%) is in poor condition and 7,211m (1.4%) is in very poor condition.
Response to service requests	Target > 95% Actual = 93.1%	Target > 95% Actual = 98.4%

Note: \*Mandatory measure are annual reports based on annual metrics. There is no change quarterly for the metrics. Additional progress details are provided against the approved budgetary figures.

\*\*Although the target is 6% the programmed work (based on funding approval) is only 3.86%

### PROGRAMME HIGHLIGHTS

#### Transportation Long Term Plan (LTP) 2027-37

In preparing the planning for the transportation works for the next Long Term Plan (2027-37), there are several key components of works. These include developing the Investment Logic Mapping (ILM) to shape a clear compelling investment story, preparing 10-year+ programmes for renewals and improvements, and crafting our Activity Management Plan (AMP) which supports our investment programme.

**Investment Logic Mapping (ILM):** The second of two workshops to develop the updated Logic Investment Mapping for our Transportation network is scheduled for Wednesday 8 April 2026. The workshops aid in ensuring that the right proportion of investment is directed to the best location/asset to gain the optimal outcome (benefit). The first workshop developed the problem statements and the benefits of resolving those problems for our transportation network. This next workshop will be to finalize the solutions (potential options) and response (preferred option).

**Preparing 10+ years programmes for renewals and improvements:** Work is underway with the preparation of the programmes of works for the Long Term Plan (LTP) / Activity Management Plan (AMP). With the two largest asset groups the progress of the works is as follows.

**Sealed Roads:** There are two significant processes in the development of the proposed programmes: *Predictive modelling* using Deighton's dTIMs, which is scheduled to be run in April 2026, and *Prioritisation* of the works using Transport Insight's Candidate Selection Algorithm (CSA) scheduled for April/May 2026.

**Bridges:** As with sealed roads there are two significant processes in the development of the proposed programmes: *Predictive modelling* using Deighton's dTAG, which is scheduled to be run in April 2026, and prioritisation of the works which will be undertaken following the modelling (estimate May/June).

**Transportation Modelling and Strategy:** progressing with initial treatment options for forward works network improvements to inform baseline going forward. The network Business case is underway. Road Safety Strategy has been independently reviewed to ensure that it is fit for purpose.

**Activity Management Plan (AMP) 2027-30:** Our transportation Activity Management Plan (AMP) is the justification for the programmes of work required to operate, maintain and renew and improve our network in detail for 3-years and at high-level for 10-years. The first draft of the Activity Management Plan (AMP) is due for submission to NZTA to secure subsidy funding through the National Land Transport Fund (NLTF) by end August 2026. This same draft AMP will be the basis for the Council Long Term Plan submission thereafter.

A digital version of the AMP has been created which is being populated with the revised context: Strategic plan (based upon the Investment Logic Mapping), optimised programmes and option scenarios. The options shall include the *Optimised package* to maintain and operate the network to the Level of Service defined by Council, the *Constrained package*, which is based upon the current funding scenario and a *do-minimum package*. Each package will indicate the **cost** versus **risk** versus **Level of Service** outcome.

#### Forward Work Programme (FWP) development 2026/27 Continual programmes

Forward work programmes for Sealed roads

- Reseals are being field validated and will be locked in by May 2026.
- Area wide pavement treatment (AWPT) rehabilitations for 2026/27 – Designs are completed for all RA1 works and 90% complete for RA2 works, implementation should proceed during construction season.

Programmes for Bridges – component replacement and maintenance programmes have been issued to the contractor.

Programmes for footpath maintenance and renewals and drainage renewals have also been prepared and shared with the contractor for implementation.

**Improvement programmes: Crown Resilience Funding applications:** Design has commenced on six of the proposed 14 resilience projects, as planned. Implementation of all projects and the remaining designs are due for completion before June 2027.

**School Speed Limits:** All variable speed limit signs have now been installed and the school speed limits in the National Speed Limits Register will be finalised in early April 2026 for those schools that have been recently completed.

**Bus Route Implementation:** The bus routes changes became operational in late January 2026. Further discussion undertaken to resolve those proposed bus stop locations where there have been objections. Proposed bus stop location changes are to be consulted on in early April and the outcome of that will be reported back to Council in May 2026.

**Warrants of Authority to Operate School Patrols:** 90% of schools have signed the Warrant of Authority to Operate School patrols for their school. The Warrants of Authority are an acknowledgement that the schools accept their responsibilities in regard to managing and operating school patrolled crossings.

**Road Maintenance Contracts Procurement:** Both Urban and rural Contracts have been evaluated and will be going to Council in April. Street Lights and Traffic Signals out to tender closing end of April.

# TRANSPORT RECOVERY

## PROGRAMME HIGHLIGHTS

### 1 January – 31 March 2026

- Rissington Bridge rebuild is on track. All 24 concrete beams have arrived and have been installed. Work has begun on the road approaches. The new bridge will be trafficable in early June. An official opening will take place once all works are complete.
- Dartmoor Bridge is progressing well. The pile casing is underway with the piling to take place next. Expected completion remains Christmas 2026.
- Arapawanui and Whanawhana Bridge rebuild will start construction work in December 2026 to minimise the risks associated with winter construction.
- Kererū Road rebuild is on track to be complete in early May 2026.
- Waikoau Road slip repairs and realignment are underway, set for completion ahead of winter.
- Ridgemount Road slip repairs at six sites have begun.
- Further funding was agreed "In Principle" with NZTA during this period, with a further \$13.4M plus 20% contingency, this covers 72 new sites that had not been funded previously

## RISKS AND OPPORTUNITIES

### Risks

- Possible fuel shortages due to global supply chain challenges
- Project costs rising due to fuel shortages
- Winter weather and unforeseen weather events delay or halting construction

### Opportunities

- Efficiencies have been found packaging bridge rebuilds to one contractor
- Lots of competition in the market when Redclyffe/Waiohiki Bridge rebuild goes to tender

## KEY DATES

Date	Details
June 2026	Rissington Bridge rebuild to become trafficable
Late 2026	Redclyffe/Waiohiki Bridge rebuild will begin construction
Late 2026	Dartmoor Bridge rebuild will be complete

## PHOTO



Rissington Bridge rebuild, beam installation

# COMMUNITY WELLBEING AND SERVICES



## AQUATICS

### VISITORS PER QUARTER ▲ ▼

Programme	Clive Memorial Pools			Flaxmere Pools		
	Current Quarter 3 (2025/26)	Previous Quarter 2 (2025/26)	Previous Year Q3 (2024/25)	Current Quarter 3 (2025/26)	Previous Quarter 2 (2025/26)	Previous Year Q3 (2024/25)
Learn to Swim	3850 ▼	3941	3950	2280 ▼	0	2349
Other Bookings and Events	2037 ▲	5410	1162	3964 ▼	*271	14,654
General Public	4289 ▼	5820	6926	4996 ▲	1720	4410
<b>Total</b>	<b>10,176 ▼</b>	<b>15,171</b>	<b>12,038</b>	<b>11,240 ▼</b>	<b>1991</b>	<b>21,413</b>

\*Flaxmere pool closed for remedial work

### VISITORS PER QUARTER ▲ ▼

Programme	Village Pools		
	Current Quarter 3 (2025/26)	Previous Quarter 2 (2025/26)	Previous Year Q3 (2024/25)
Other Bookings and Events	7181 ▲		2749
General Public	10,400 ▼		5815
<b>Total</b>	<b>17,581 ▼</b>		<b>8564</b>

### PROGRAMME HIGHLIGHTS

Following the closure of Flaxmere Pool for a significant period in Q2, numbers for Q3 have returned to similar levels as prior to the closure in both public visitation and learn to swim enrolments.

Reduced use of the indoor pools for this period is to be expected with patrons preferring to use the outdoor facilities at Village Pools.

Village Pools had a busy February and March hosting school swimming sports with 19 bookings contributing to almost 5000 visitors.

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Sports and Recreation	3,499 ✓	3,657	5,224

Sports and recreation are tracking to finish the year on target for net position. Savings in operational expenditure relating to personnel and services are offsetting a shortfall in revenues.

### RISKS AND OPPORTUNITIES

Following a succession of unforeseen maintenance issues arising in the aquatics facility network, a HDC aquatic facilities 'asset health check' is due to be completed throughout Q4. The report is intended to inform the major maintenance work that will be required to maintain the pools for the next 10 years plus, as well as provide advice on remaining useful life of the main infrastructure components in each facility.

### KEY DATES

Date	Details
9 February 2026	Resumption of Learn to Swim programme at the indoor pools.
1 March 2026	Final day of public opening at Village Pools.
13 March 2026	Final private booking at Village Pools.

## SPLASH PLANET

### KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Total visits	41,697 ▼	33,025	42,738
Visits through bookings and events	1767 ▼	10,551	2,717
Active resident memberships	1,807 ▲	1144	1,708
Residents' member visits	8,363 ▲	5,335	7,937

### PROGRAMME HIGHLIGHTS

Following the water park attractions being closed for the winter at the end of February 2026, the Splash Planet Play Park offering was introduced with the first day of operations being 7 March. Community have been visiting the park and enjoying the amended winter service with 100 - 200 visitors per day coming through the gates. The reduced services are proving appealing with birthday party bookings being made as well as several ECE groups showing interest for their school holiday programmes.

### RISKS AND OPPORTUNITIES

Splash Planet finished full operations on 1 March 2026. For the 2025/26 season operations had been reduced by 20 days versus the previous season. Due to the strategic selection of these days impacts to overall visitation have been minimal with a reduction in total visitation of less than 2000 over the summer operation.

Weather continued to be the main risk factor to Splash Planet performance, although the main peak period delivered good visitation levels, poor weather throughout the 'weekend only' period in February resulted in poor visitor levels and ground being lost. Officers are preparing reports to council to consider future strategies for the park.

### KEY DATES

Date	Details
2 February 2026	Park reduced to weekend only opening.
1 March 2026	Last day of operations for the full park.
7 March 2026	First day of Splash Planet Play Park (partial opening – no water park attractions or Go-Karts).

### GRAPHICS



Splash Planet Play Park Logo

# HAWKE'S BAY REGIONAL SPORTS PARK (HBRSP)

## SUMMARY OF ACTIVITY

The Hawke's Bay Regional Sports Park is the region's premier sporting venue and also hosts cultural events. HDC is the primary funder of the park.

The Sports Park and its facilities are governed by two separate Trust, the Hawke's Bay Regional Sports Park Trust (HBRSP) and the Hawke's Bay Community Fitness Centre Trust (HBCFCT).

## PROGRAMME HIGHLIGHTS

A new internal traffic layout trial commenced on 30 March 2026 to improve vehicle flow and reduce congestion around the precinct. The trial features new wayfinding signage, a new southern exit road and two one-way circulation systems. The trial will be in place for approximately six months to monitor both summer and winter sport seasons.

The Adopt a Metre athletics track fundraising campaign has reached 63% of the community fundraising target.

## RISKS AND OPPORTUNITIES

Fundraising continues for the athletics track resurfacing. The application to the Lotteries Community Facilities Fund was declined, however, feedback was received and another application has been made.

## KEY DATES

Date	Event
17 January 2026	Allan & Sylvia Potts Classic
22 March 2026	Triathlon - Oceania Relay Championships
12 March 2026	Weet-Bix TRYathlon
25 & 26 March 2026	Mitre 10 Tough Kid Challenge
27 March – 1 April 2026	McCain Hawke's Bay Rugby union and Netball Junior and Secondary School Gala Day

# HASTINGS SPORTS CENTRE (HSC)

## KEY PROGRAMME OUTCOMES ▲▼

Metrics	Current Q3 (2026)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Visitor Numbers	32,155 ▲	32,211	22,167

## PROGRAMME HIGHLIGHTS

### Tumbling Tots

Following a successful pilot in 2025 as part of the National Play Week, the Musical Tots initiative was officially launched in February 2026 as part of the wider Tumbling Tots suite of programmes. The programme has a focus on fun, inclusive delivery. Musical Tots incorporates music, movement, play and shared kai to enrich the experience.

### Inclusive Active Movement Programme (IAM)

Nine students are registered for IAM this term across 4 sessions. The students that attend this programme continue to show development in areas such as confidence, social interaction, physical ability and cognitive skills. Some feedback from students at the conclusion of term 1 is below:

- *It's fun and enjoyable*
- *I like the way they (the HSC staff) help us*
- *I always have fun here and can't wait for next time*
- *It makes me feel happy learning new skills*
- *IAM makes me happy because IAM is so fun*

### Fundamental Skills Programme (FSP)

26 students are registered for FSP this term with a total of 6 sessions. Older students who have been attending for a few years are now stepping into leadership and role modelling for the younger ones. Some of the growth seen in these students include coping with losing a game, taking turns, being able to bounce and strike a ball. Of the 21 students who attended the last session of the term, 20 said they would like to return next term.

### Casual Court Admissions

34 attendees across both the extended holiday sessions and regular weekly lunchtime sessions.

### Te Waka Tākaroa – Play Trailer

The trailer exhibited at the opening weekend of the Splash Planet – Play Park in March 2026. The trailer was well received by the community.

### Bookings

Successful delivery of a new school holiday activity offering, where three different YMCA groups attended two sessions each over a two-week period. This initiative focused on fun, engagement, and building fundamental movement skills, and received positive feedback from the group.

Another key highlight is the continued growth of the Walk-In Wardrobe bookings, increasing from one booking in 2024 to three in 2025 and four secured for 2026. Confirmed regular user group bookings to date for 2026 sit at 212 compared to 95 in 2025. Casual bookings are down from 41 in 2025 to 29 in 2026.

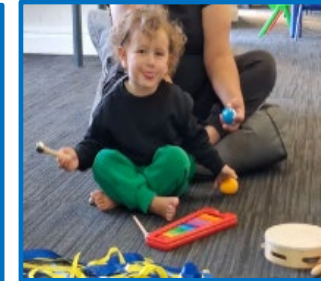
## KEY DATES

Date	Event
19 January 2026	Have A Go Week.
9 February 2026	Term 1 programmes commenced.
30 March 2026	Term 1 programmes concluded.

## PHOTOS



YMCA Booking



Musical Tots

## SECURITY TEAMS

### KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)	
CCTV Time Cameras Monitored Target >75.0%	77%	▼	74%	84%
CCTV Total numbers				
Public spaces*	295	NC	295	275
Internal (facilities)**	382		382	325
Total feeds	677		677	600
CCTV Down time Target <5.0%	2.0%	NC	2.0%	2.0%

\*The public space number includes 23 from Peak Properties we have access to.

\*\*Internal cameras now also include remote WTP cameras, Omarunui Landfill and new MTG Storage facility

### PROGRAMME HIGHLIGHTS

The new CCTV installation on Te Mata Peak has now been erected and is operational (see image below). The Police and Te Mata Peak Trust have both been informed and are very happy with the result.

The NZSIS presented to the Lead Team and elected officials 25 March 2026. The discussion was based on the risks around foreign interference and the current threat assessment levels.

The Night Security and Alarm response contract has been out to tender and will result in the provider changing to Armourgard Security effective from 18 May 2026.

The Public Spaces CCTV Policy has been updated and is now accompanied by an Operating procedure document. This has been signed off by the Lead Team.

CCTV cameras that were previously at the Frimley Aquatic Centre have been redeployed to the Hastings Art Gallery to replace what were old cameras that were no longer fit for purpose.

Static security guards were deployed to Clifton Motor camp for the initial period after the camp was closed to provide some reassurance to those who had property still on site. That has been followed up by one of the mobile CCTV towers being redeployed out there.

The security upgrades to the Chambers and surrounding area have now been completed with new CCTV, duress and access control systems in place.

## QUARTERLY FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Security Teams	1,760	1,840	2,413

Security is favourable to budget due to lower night security costs, with the year-end position expected to remain favourable to budget.

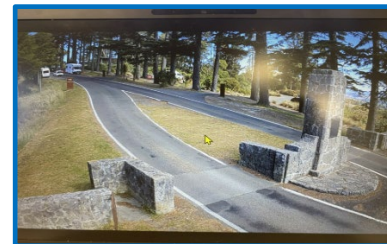
## RISKS AND OPPORTUNITIES

Homelessness around the CBD continues to drive demand. This closely aligned with mental health and addiction issues which is the root cause of most of the behavioural challenges that are associated with the individuals involved.

The Twyford Watchdog committee (who were responsible for installing the original CCTV network in that area) have made a final donation of \$10,000 to cover the cost of a new camera in Twyford Road. Turfkeys are adjacent to the location and have agreed to have the camera site connected to their power supply. Council will manage getting the electricity connection finalised.

Police have advised that they are getting nearer to their radio network changing over to digital. At that stage both City Assist and CCTV will lose their radios as a decision has been made at PNHQ to restrict access to all third parties. The lack of comms to CCTV will be a loss and we will be discussing with the local District Command Centre to discuss how we can continue to share relevant information in a timely manner. In the meantime, they have swapped out the old radios that the team were using and replaced them with new ones which are working a lot better.

## PHOTO



CCTV view at Te Mata Peak Gates

## SENIOR HOUSING

### KEY PROGRAMME OUTCOMES ▼ ▲

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
People on waitlist	98 ▼	104	133
Outstanding debt	\$3,872 ▼	\$4,247	\$4,246
Uninhabited units	15 ▲	17	10

### PROGRAMME HIGHLIGHTS

Rent increases came into effect on 2 February 2026, following a rent review that was considered and approved by Council in August 2025. The Senior Housing Connectors have been working alongside residents to support the updating of details with MSD where needed, however, some payments are currently in arrears.

Capital renewals, including roof renewal works, continue across the housing complexes, with projects progressing ahead of schedule.

Advertising has commenced for the 39 new units at Te Pā Harakeke, and incoming applications are now being reviewed for suitability. A dedicated panel has been established to review applications on a regular basis, ensuring a consistent approach and an appropriate fit for the complex. The project is on track to be completed in June 2026.

Residents at seven of the Senior Housing Complexes have participated in the Neighbourhood Resilience Project. Grab bags well received by the residents and the BBQ events were a gateway to meaningful emergency preparedness conversations, including about identifying an emergency evacuation point in the villages.

### RISKS AND OPPORTUNITIES

With a new operational manager, the team is currently focused on ensuring systems and processes are up to date, consistent, robust and documented to support effective service delivery.

### KEY DATES

Date	Event
2 February 2026	Rent increase.
April 2026	Remaining Neighbourhood Resilience BBQs.

### PHOTOS



Te Pā Harakeke External



Te Pā Harakeke Internal

# COMMUNITY DEVELOPMENT

## SUMMARY OF ACTIVITY

The Great Communities Strategy gives effect to two of Council's community outcomes for our district – a safe and inclusive place and a vibrant place to live, play and visit. Community Planning provides a framework to enable communities along with responses to prioritised challenges and opportunities.

### KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
New Community Plans underway or endorsed	1 ▲	0	0
Community Resilience Plans developed	27 ▼	22	33
Community Engagement Meetings	28 ▼	55	33
Community Emergency Hubs (CEH) developed	0 completed 9 in progress ▼	4	9 completed 9 in progress
Multicultural Community Events	2 ▼	7	7

## PROGRAMME HIGHLIGHTS

- Council facilitated a resilience workshop with 25 participants from the disability sector to identify emerging hazards and triggers, and to inform future training and resource support priorities.
- Council supported the Lake Rūnanga Restoration Event, highlighting collaboration of local groups in wetland restoration, emergency preparedness education for schools and potential for a community hub.
- Kererū Bridge Gates Project: Council supported the community to fundraise and install gates at Kererū Bridge to address antisocial behaviour and environmental concerns.
- Council facilitated the Community Networking Hui, focusing on suicide prevention, with key speakers from Mates for Life and Te Whatu Ora – Health New Zealand. The session received positive feedback and contributed to stronger sector networks and community relationships.

- Progress was made on the Clive Hall solar panel project and associated resilience planning, reflecting strengthened trust and collaboration between the Hall Committee and Council.
- Council supported Kohupatiki Marae and Te Taiwhenua o Heretaunga to develop household emergency preparedness initiatives and Marae Emergency Plans. This work has been connected with wider resilience planning and training underway within the Clive community.
- Council co-delivered a Mayoral Welcome for international students, fostering inclusion and cultural celebration through performances, speeches, and networking, and formally welcoming new students to the city.
- Stakeholders met to support the establishment of the new Age Friendly Advisory Group, advance older persons' initiatives, and to re-establish regional networks across councils, aligning with disability and multicultural community networks.
- The Mayor, Councillors, and Council staff supported and attended the Cape Coast Community Emergency Hub event, engaging positively with community members.
- Council supported International Cultures Day, which featured 38 stalls showcasing a wide range of ethnic foods and activities. The well-attended event celebrated the diverse languages and cultural traditions within Heretaunga Hastings.
- Community Emergency Hub (CEH) leads met to progress shared initiatives, including a local radio update, a joint Department of Internal Affairs/Council funding workshop, and further use of the CEH SharePoint site to support information sharing and networking.
- Council is supporting the Rural Hall Network with building assessments to identify maintenance and renewals and future investment required.

**KEY DATES**

Date	Details
19 January 2026	Disability Resource Centre Community Emergency Hub Workshop
3 February 2026	Lake Rūnanga Restoration Event
3 February 2026	Maraekākaho transport community meeting
4 February 2026	Dartmoor transport community meeting
16 February 2026	Multicultural Advisory Group meeting
13 February 2026	Clifton Motor Camp community meeting
18 February 2026	Flaxmere Planning Committee meeting
25 February 2026	Hawke's Bay Community Network Hui
25 February 2026	Clive Hall Committee Meeting
26 February 2026	Kohupatiki Marae meeting
28 February 2026	Mayoral Welcome for International Students
1 March 2026	Pūtōrino Community Open Day
3 March 2026	Mayoral meeting with key community groups at Maraekākaho
7 March 2026	International Cultures Day
11 March 2026	Esk Valley Reference Group meeting
11 March 2026	Flaxmere Planning Committee
12 March 2026	Disability Network meeting
19 March 2026	Community Resilience Plan review and hub meeting Rissington
21 March 2026	Cape Coast CEH Community Event
26 March 2026	Introductory meeting of the Age Friendly Advisory Group

**PHOTOS**



Lake Rūnanga Restoration Wetland Day



Mayoral Welcome for International Students



Pūtōrino Community Open Day



Senior Housing Anderson Park Neighbourhood Resilience project  
Senior Housing Elm Grove Neighbourhood Resilience project



Introductory meeting of the Age friendly Advisory Group



International Cultures Day – HDC stall



Cape Coast CEH Community Day

# NEIGHBOURHOOD SUPPORT

## SUMMARY OF ACTIVITY

Neighbourhood Support (NHS) is a nationwide community-led movement that brings people and neighbourhoods together to create safe, resilient, and connected communities of which HDC has committed to with having a dedicated Community Connector working in this capacity.

### KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Community Events	10 ▲	9	8
NHS Group Community meetings	7 ▼	7	10
Urban Group total numbers	3,592 ▲	3,532	3,578
Rural Group total numbers	151 ▲	116	148
Development of new groups	10 ▼	11	24

## PROGRAMME HIGHLIGHTS

- As part of a Lotteries-funded Neighbourhood Support Resilience Project, Council is strengthening preparedness and connectedness within its Elder Housing Villages. Engagement activities at Anderson Park, Elm Grove and Cameron Court supported discussions on safety, health, and emergency preparedness, distributed emergency grab bags, and identified residents' interest in designated evacuation points.
- The Neighbourhood Support Resilience Project has brought Police, FENZ, and Te Ara Waiora into a shared space with residents. This collaboration has deepened trust, improved communication, and created a more integrated approach to meeting the needs of older people - from practical safety checks to wellbeing visits and coordinated emergency planning.
- With only two more Senior Housing villages to complete in the collaborative project, the wider group has already begun exploring options for the next community initiative. This will require further planning and development, and several possibilities have already been raised - including Pāpakainga-focused work and outreach within rural communities.

- As a result of recent community events and Neighbourhood Support street meetings, **29 new Neighbourhood Support members** have been welcomed to the network.
- March has been a busy month focused on promoting NHS and reinvigorating several of the existing NHS groups. While the level of outreach was strong, including Facebook posts, mail drop-offs, and face-to-face invitations, the number of new members was lower than had been hoped for. Given the amount of promotional work that went in, a higher response was expected. Even though the engagement didn't quite match the effort this time, 6 new members were signed up for the new Akina South Group.

## RISK AND OPPORTUNITIES

- Opportunity to meet with the new NHS coordinators in the Te Tairāwhiti Region in May. Great opportunity to showcase HDC offerings, programmes, insights, resources and there are also collaboration opportunities.
- NHS Meeting with Maraekākaho coordinators and street leads in May. This is targeted to increasing their knowledge of what a street leads role is, particularly in the event of an emergency.

**Primary Outcome:** Ensure Maraekākaho street leads understand the street lead role and can act confidently in an emergency.

**Secondary Outcome:** To strengthen cross-agency referral pathways with Police, FENZ, and other relevant agencies and build local trust and communication routines.

**Proposed Street Leads Outcome:** Each street lead can describe their responsibilities, run a basic safety check, escalate concerns correctly, and complete a short post-event report.

**KEY DATES**

Date	Details
7 March 2026	International Cultures Day.
8 March 2026	Riverslea Road NHS Meeting.
18 March 2026	Anderson Park Senior Housing BBQ.
21 March 2026	Park Road South NHS Meeting.
23 March 2026	Elm Grove Senior Housing Village Senior Housing Village Neighbourhood Resilience.
28 March 2026	Cook Place NHS Meeting.
30 March 2026	Meeting with Police, re: Police support with NHS Events.

**PHOTOS**



*Riverslea Road South NHS Meeting*



*Anderson Park Senior Housing BBQ*



*Cook Place NHS Street Meeting*

## HASTINGS ART GALLERY / TE WHARE TOI O HERETAUNGA

### KEY PROGRAMME OUTCOMES

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Visitor numbers	6,437 ▲	7,626	5,136
Student and public programmes attendance	1,422 ▲	1,799	556
Public programmes	13 ▲	11	12
New exhibitions	2 NC	2	2
Overall visitor satisfaction	Satisfied NC	Satisfied	Satisfied

### PROGRAMME HIGHLIGHTS

#### EXHIBITIONS

**Diane Prince: Activist Artist and The tongue to them** closed on 14 February 2026. Touring from Pātaka Art Museum, Activist Artist surveyed thirty years of work by the acclaimed Māori artist, exploring themes of expression and activism. *The tongue to them* brought together artists from Aotearoa, Malaysia, and the Philippines, examining connections between their shared cultural histories. Both exhibitions drew strong visitor numbers.

The exhibition **Wayfinding** by Hastings-based artist **Ruebena Paraha** (Ngāti Hine, Ngāti Tūwharetoa, Ngāti Kahungunu) opened on 6 March 2026 and runs until 28 May 2026. It is the first ever solo exhibition by the artist, who began painting in her 70s. It includes painting on canvas, wall drawings, and mixed-media pieces, exploring ancestral navigation practices. Ruebena graduated from Toi Mairangi School of Māori Visual Art in Hastings in 2025, and the exhibition includes a collaborative wall painting made with alumni from the school.

**Hau Weherua / Trade Winds** opened 6 March and runs until 28 May 2026, an interactive installation by Dunedin-based artist Madison Kelly. Visitors are invited to play a set of hand-crafted brass cymbals, each engraved with figures tracing the journeys of Kāti Māmoe from Heretaunga along the South Island's eastern coast. The exhibition has been popular with children, families, and groups.

#### Events and public programme highlights

The new Free Art Buses for Schools programme has resumed in Term 1 and continues to be popular.

#### Other highlights and most popular programmes include:

- More than 450 school students attended the Gallery in Term 1.
- 72 local artists, designers, and creative professionals attended a February seminar on AI for Creatives with expert researcher Dr Maggie Buxton, which received strong interest and engagement.
- Launch of the 2026 edition of the Youth Art Ambassador Programme for 19 youth aged 15-19, who meet at the gallery bi-weekly and participate in skill development and workshops throughout the school year.
- Five school holiday Kid's Drop-in art-making sessions, including a specific Diverse Needs Drop-in.
- Other programmes included an artist workshop led by Darcell Apelu, an artist talk and taonga puoro (traditional Māori musical instrument) performance by Madison Kelly.

### QUARTERLY FINANCIAL RESULTS

	Actual Ytd Net Position \$000	Ap Ytd Net Position \$000	Ap Full Year Net Position \$000
Hastings Art Gallery / Te Whare Toi o Heretaunga	1,378 ✓	1,448	1,904

The gallery is largely tracking to budget. Revenue is favourable due to the timing of grant receipts, with a full programme of exhibitions planned for the final quarter. The year-end position is expected to be close to budget.

### RISKS AND OPPORTUNITIES

- Civic Square repaving and the rededication of Ngā Pou have markedly improved the visitor experience. Gallery staff report a substantial reduction in antisocial behaviour, litter, and safety concerns. These improvements are expected to support long-term gains in visitation, cross-programming, and community engagement as Civic Square becomes a more welcoming public space.
- Ongoing engagement with Waiaroha, Toitōi, and the Library to strengthen school visit pathways.
- In 2025, the Gallery secured \$100,000 from Creative New Zealand over two years to strengthen local arts development and enhance exchange between local and national arts sectors. This is the second year of this funding.

**Risks**

**Impact of upgrade works on visitation:** Civic Square work significantly disrupted access to the Gallery in Q4 of FY2024/25. This context is essential when assessing value delivered to ratepayers. Visitor numbers declined by 19% from a five-year average during the 3 months works were completed, with the sharpest drop between April-June 2025, when visitor numbers fell by up to 90% due to construction noise, vibration, and constrained access.

**ADDITIONAL COMMENTS**

Ongoing visitor feedback highlights the high-quality experience offered at no cost, particularly for families who value the changing, bespoke programmes and the learning and enrichment they provide. Front of House staff have reported increased engagement and a strong sense of fulfilment during holiday programmes and school visits. This feedback reinforces the importance of community engagement initiatives in supporting both cultural outcomes for visitors and the Gallery's overall success.

**PHOTOS**



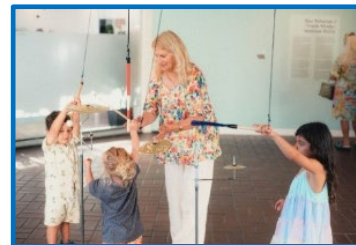
Artist Ruebena Paraha and HCAG Director Sophie Davis speak to open the exhibition *Wayfinding*, supported by John Mathews from Omahu, Mayor Wendy, and Tamati Holmes of Iwi Toi Kahungunu



Kereru School visit *The Tongue* to them exhibition on the Art Bus and show off their artworks made in response



Ruebena Paraha with "Toi Sisters", her collaborators and alumni of Toi Mairangi Māori Visual Art School



Tamariki get hands-on with the *Hau Weherua / Trade Winds* exhibition

# HASTINGS DISTRICT LIBRARIES

## KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Physical visitors to facilities	106,734 ▼	108,681	111,739
Virtual visits	187,022 ▲	175,595	175,142
Collection issues	120,945 ▼	115,569	124,540
Online resources accessed	62,284 ▲	48,926	42,168
Internet sessions on public PCs	8279 ▼	8519	9503
Wi-fi sessions	13,541 -	13,897	Unavailable
Events and activities (physical and virtual)	74 ▼	129	95
Attendees to events and activities (physical and virtual)	1,908 ▲	2,813	1445
Space and room bookings	499 ▲	543	430
Engagement opportunities	66 ▲	106	23
Skinny and Ciena Jump modems issued	52 ▲	29	47

## PROGRAMME HIGHLIGHTS

Libraries were busy with activity over the summer school holiday period. Annual literacy programmes and events providing opportunities for tamariki and rangatahi to remain engaged, learning, and connected outside of the school term. Event highlights included Nerf Wars, Cardboard Creations, Mike's Magical Mayhem, and the ever-popular annual Teen Library Lock-in.

In mid-February, a major building works project commenced at Hastings War Memorial Library. The project includes earthquake strengthening of the Hall of Memories, renewal of the end-of-life HVAC system, and upgrades to the fire protection system. These works are scheduled to continue through to September. All work has been designed to be future-proofed, ensuring compatibility with any future redevelopment, renewal, or rebuild.

While the library has remained open throughout the works, there have been periods of noise and disruption, with sections of the building periodically closed to the public. Due to the disruption, many community groups that regularly use the library for meetings and gatherings have been temporarily relocated to alternative venues. In addition, some programmes and events have been reduced, with regular offerings such as Kōrero with Kuri at Hastings paused until the completion of the works.

The Libraries Community Engagement team have been working with employers of Recognised Seasonal Employees (RSE) to establish Little Free Libraries within their accommodation units. Many RSE workers, primarily from Pacific nations, live in Hastings for several months at a time and often return year after year, but long and variable working hours can make regular visits to our libraries difficult. This work supports the literacy, English language development and overall wellbeing of workers who play a vital role in our local horticulture industry.

The ReCollect local history platform continues to grow with more items in the collection being digitised. Recent additions include personal and civic records, historic photographs and postcards, infrastructure and industry archives, video footage, and contemporary aerial imagery documenting Cyclone Gabrielle recovery.

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Hastings District Libraries	3,927 ✓	4,132	5,362

Libraries are favourable to budget due to the phasing of project work, including underspent capital for furniture and fittings and kitchen projects, which are expected to be largely spent by year-end. Overall, the activity is forecast to finish the year slightly favourable to budget.

## RISKS AND OPPORTUNITIES

A risk associated with the Hall of Memories project is the potential for damage to the historic war mural by Peter McIntyre. To mitigate this risk, all practicable measures have been taken in consultation with the conservator responsible for the ongoing care of the artwork. Protective hoarding has been put in place, and construction methods have been carefully selected to minimise disturbance to the mural, including types of drilling techniques.

**KEY DATES – UPCOMING**

Date	Details
22 April 2026	The Crash – Book launch event.
30 April – 3 May 2026	Nerdvana.
10 – 16 May 2026	Rotuma Language Week.
31 May – 06 June 2026	Samoa Language Week.
June – August 2026	Turn Up The Heat – Adult Reading Challenge.
July 2026	Matariki events and activities.

**PHOTOS**



Hastings War Memorial Library – Hall of Memories and Peter McIntyre mural



Summer holiday activities - Nerf Wars



Play Learn & Connect – early literacy with 'Messy Play'



Little Free Library at Mr Apple RSE accommodation

# TOITOI – HAWKE’S BAY ARTS & EVENTS CENTRE

## KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Quarter 3 (2025/26)		Previous Quarter 2 (2025/26)	Previous Year Quarter 3 (2024/25)
Commercial Events	19	▼	24	25
Community Events	27	▲	53	14
<b>Total number of Events</b>	46	▲	77	39
Tickets Sold	5,200	▲	14,674	2577
<b>Total attendance</b> including non-ticketed event attendance (conferences, community etc)	9,428	▲	22,077	7280
Annual Survey Satisfaction	98.6%	▼	99.16%	99.8%

## PROGRAMME HIGHLIGHTS

**Jimmy Carr:** With 2,662 tickets sold over three performances in late January, Jimmy Carr continues to be an audience favourite in Heretaunga and Hawke’s Bay.

**REBL Group Real Estate Awards:** Hosted for the fourth consecutive year, this event is growing beyond the 400pax capacity limit of Functions on Hastings. The Toittoi team are working with REBL Group ahead of the 2027 event to develop floorplans and options for room usage to retain the event.

**Bootlegs and Burlesque:** Developed by Toittoi for inclusion within the Art Deco Festival the first show sold out quickly and a second was added which also sold out. Hosted in ‘the round’ in Functions on Hastings 425pax attended over two nights.

**Health Hawke’s Bay Conference:** This conference reduced its footprint significantly six weeks in advance of the booked date. This experience is consistent with two other community-based conferences booked for March / April and has been attributed to rising travel costs and the funding environment.

**GOMIL (Mark Hadlow):** The sequel to MAMIL (Middle Aged Man in Lycra), GOMIL (Grumpy Old Man in Lycra) sold 506 tickets over two performances. Toittoi is a favourite venue of Mark Hadlows with the team receiving the feedback below.

*“Toittoi and the team make it absolutely possible to come and play on the Opera House Main Stage and without them it would be so much harder to put a show on. Hawke’s Bay is so lucky to have this incredible venue, I love playing Toittoi.”*

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000		AP YTD Net Position \$000	Ap Full Year Net Position \$000
Toittoi – Hawke’s Bay Arts & Events Centre	3,588	✓	4,059	5,180

Toittoi is currently favourable to budget, reflecting strong year-to-date event performance, including sold-out shows. Based on the current position, Toittoi is expected to finish the year close to budget.

## RISKS AND OPPORTUNITIES

### Risks

- Municipal Building Water Ingress. Probable cause located and subsequent inspection to confirm cause scheduled. Mitigations are in place to prevent further degradation.
- Toittoi Momentous booking system software license expires in June. The Flex package used by Toittoi is being retired which means a significant price increase for the consolidated enterprise version. An alternative software package from Momentous has been identified as suitable but more expensive than the current flex package. Working with HDC IT and Momentous to understand options and affordability.

### Opportunities

- Waiaroha has been added to the HDC Arts and Culture Portfolio. Early work is underway to coordinate education programmes between Waiaroha, HCAG and Toittoi.
- Education partnership discussions and planning with EIT are ongoing.

**KEY UPCOMING DATES**

Date	Details
31 March	Intro to tech course finishes.
8 - 12 April	National Youth Drama School begins.
13-23 April	Lift off Kids Festival.
1 - 26 May	NZ Music Month Programme begins.
14-17 May	Manioro Conference begins.
29 May - 1 June	HB Bridge Conference begins.
2 - 4 June	Modern God Performances.
10-11 June	NZSO Concerts.
13 June	Rockquest Final.
17 June	BEIA Meetings Tradeshow.
18-20 June	Compassionate Communities Conference.

**ADDITIONAL COMMENTS**

**Qualmark Assessment Result**

Toitoti was assessed by Qualmark NZ in February and has retained its gold rating.

*"Toitoti: Hawke's Bay Arts & Events Centre continues to perform exceedingly well against the Qualmark Sustainable Tourism Business Criteria, and I'm genuinely impressed by the work you are doing. Wishing you all the best for the best for the year ahead".*  
 Rachel Livingstone – Qualmark Specialist

**PHOTOS**



National Touring Show GOIM



Bootlegs and Burlesque



International Comedian Jimmy Carr

# HAWKE'S BAY MUSEUM RESEARCH & ARCHIVES CENTRE

## SUMMARY OF ACTIVITY

The Hawke's Bay Museum Research and Archives Centre project is a regional project between HDC, NCC, Ngāti Kahungunu Iwi Incorporated and the Hawke's Bay Museums Trust (HBMT). The project will deliver a state of art, fit-for-purpose facility that will house the 90,000-piece regional collection of taonga and artefacts. The facility on the corner of Hastings Street North and Queen Street East, Hastings will transform an existing big box retail building, Briscoes, into two separate but interconnected whares.

The Darkhouse will be the climatically controlled 'vault' where the collection will be housed, and the collection team will undertake the curation of the collection. This space will also include a research and reading area for archivists and researchers to use, a conservation laboratory and a photography laboratory. The second distinct whare, the Lighthouse, is a 390m2 dual storey structure that will accommodate staff offices and amenities and includes a 120m2 suite for hosting groups wanting to engage with elements of the collection.

Both Councils are funding the \$26m project along with significant levels of external funding support from Lotteries NZ and the Ministry for Culture and Heritage. The facility is scheduled to open mid-2025 following an 18-month construction programme and a three-to-four-month relocation programme that will see all 90,000 collection pieces moving from Ahuriri Napier to its new home here in Heretaunga Hastings.

### KEY PROGRAMME OUTCOMES ✖ ! ✔

Metrics	Current Q3 (2025/26)	Previous Q2 (2025/26)
Budget	On budget.	<span style="color: green;">✔</span> On budget.
Programme Delivery	On time.	<span style="color: green;">✔</span> On time.
Communications	Tracking	<span style="color: green;">✔</span> Tracking.
Funding	Largely confirmed, exploring naming opportunities.	<span style="color: orange;">!</span> Largely confirmed, exploring naming opportunities.

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Hawke's Bay Museum Research & Archives Centre	1,336 <span style="color: red;">✖</span>	455	1,589

The new storage facility is complete and was delivered within overall budget. The unfavourable year to date position is due to timing differences with the phasing of the budget versus when costs were incurred and is expected to correct over the last quarter.

## PROGRAMME HIGHLIGHTS

Signage for the building is being designed.

The official opening and Pōwhiri will be held on 1 May 2026 signalling the end of this project.

## PHOTO



Hawke's Bay Museum Research & Archives Centre

# COMMUNITY CENTRES - FLAXMERE COMMUNITY CENTRE (FCC)

## KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Visitors (programmes and groups)	2,897 ▼	1,347	5,319
Nourished 4 Nil	3,834 ▲	3,734	2,595
User groups hireage	134 -	149	Unavailable

## PROGRAMME HIGHLIGHTS

The Nourished for Nil (NFN) programme at FCC has experienced increased participation in recent months, with a weekly average of 350 individuals and families accessing this offering.

Programming and activities continue to activate and grow the use of the centre. Pickleball and basketball have been the most popular offerings, each attracting more than 50 participants to each session. The Kids' Cooking Classes delivered by Sports Hawkes Bay also continue to do well, with high attendance and positive feedback from whānau. Recently a soap and body scrub making workshop catered to both children and adults, enabling participants to develop practical skills as well as something to take home.

FCC offerings, as well as those delivered by organisations utilizing the space, have also seen growth. Low impact classes including SitFit, Badminton, and Kori Tinana continue to cater to kaumatua, while Zumba has experienced significant growth, with attendance now averaging 30–40 participants per session. Community organisations are linking in with these offerings, for example a renal clinic group also attended SitFit sessions, combining gentle exercise with health awareness through blood pressure checks. Feedback from participants was overwhelmingly positive, particularly about the welcoming and supportive environment.

Te Kura has continued to utilise the centre as a classroom space from Tuesday to Thursday. This is due to an increase in student enrolments from Flaxmere driving a decision to deliver learning locally.

The maara kai has thrived over the summer months and continues to produce vegetables that are regularly accessed by the community. The composting wānanga provided in conjunction with the Council Waste Minimization team have been well attended and have supported whānau to build practical composting and waste reduction skills.

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Flaxmere Community Centre (FCC)	672 ✓	705	921

Flaxmere community centre is favourable to budget, primarily due to delays in filling vacancies, and is forecast to remain favourable through the final quarter.

## RISKS AND OPPORTUNITIES

CrossFit 879 undertook a soft launch of its new offering in late 2025. While the service is not currently operating on a full 24/7 basis, its presence creates opportunities for increased activation of the Centre as the programme continues to grow.

## PHOTO



FCC team and volunteers before Nourished for Nil offering

## CAMBERLEY COMMUNITY CENTRE (CCC)

### KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Visitors (programmes and groups)	2,978 ▲	1,908	1,654
Nourished 4 Nil	2,365 ▼	1,974	2,929
Breakfast Club	1,131 ▼	1,475	1,634
User groups hireage	67 -	109	Unavailable

### PROGRAMME HIGHLIGHTS

Planned facility maintenance was completed over the summer holiday period, with the renewal of flooring throughout the centre. The centre was closed during this time to allow the works to be carried out efficiently and safely, and so there is a small drop in group usage and participant numbers due to this.

Like FCC, the CCC has also seen a growth in the number attending the Nourished for Nil offering, with the programme remaining a critical support for local whānau. As above, while numbers are lower than the previous quarter, this is due to the centre being closed for longer over the summer.

A diverse range of programmes has continued to run successfully at the Centre, activating the spaces. Community led sewing classes and the low-impact Sports Hawkes Bay classes for kaumatua have remained popular, while newer offerings such as Auntie's Marae Cooking classes and a Te Ao Māori space continue to grow. Other organisations are also utilizing this space, including the Camberley Pod using the hall for delivery of an EIT qualification programme.

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Camberley Community Centre (CCC)	139 ✓	158	207

Camberley community centre is tracking slightly favourable to budget due to a number of small underspends across the activity and is forecast to be on budget in the final quarter.

### RISKS AND OPPORTUNITIES

Staff have continued to build strong relationships within the community, with children and young people identifying the Centre as a safe place to relax, learn, and connect. Alongside this increased engagement, the team has observed a rise in some antisocial behaviours, as well as disclosures relating to unsafe living situations. Centre staff continue to strengthen connections with relevant agencies and service providers to ensure appropriate pathways are used, and that individuals can access the support they need.

A Community and Civic Futures Subcommittee workshop was held in February to discuss expected service levels at Community Centres. The direction agreed was to largely maintain current service levels in the short term, while exploring and progressively transitioning to community partnerships to help alleviate and mitigate operational risks (predominantly at Camberley Community Centre). The flow-on from this is that there is a fixed-term staffing arrangement in place to cover a vacancy, while longer-term implications and needs are considered.

### GRAPHICS



One of the offerings available at Camberley Community Centre

## WAIAROHA

### KEY PROGRAMME OUTCOMES ▲ ▼

Metrics	Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Visitors (including self-guided tours, school visits and booked groups)	1,502 ▼	1,521	2,237
Events	0 ▼	3	7
Space bookings / venue hire	16 ▲	3	4
School / ECE visits	5 -	6	Unavailable

### PROGRAMME HIGHLIGHTS

During this quarter, Waiaroha delivered a targeted video series in recognition of *World Water Day* (22 March), aligning with the global United Nations focus on the importance of freshwater and sustainable water management. This digital approach enabled a contribution to national and international awareness while maintaining engagement with our community. No in-person events were coordinated during this period, primarily due to a significant increase in space utilisation. As a result of the Hastings Library undergoing structural strengthening, Waiaroha experienced a rise in bookings from 3 in the previous quarter to 16 this quarter. This shift in demand required prioritisation of venue access for community and organisational use, while continuing to deliver value through alternative engagement channels.

Mangarau - <https://www.facebook.com/reel/1422510702481899>

Waiaroha - <https://www.facebook.com/reel/2012281353049872>

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	Ap YTD Net Position \$000	AP Full Year Net Position \$000
Waiaroha	299 ✓	376	490

Waiaroha was a new facility at the time of budgeting with no previous data to formulate a budget with resulting in a favourable budget in the current financial year. A programme is in place to increase engagement and utilisation, with higher expenditure anticipated next year from increased marketing and activity.

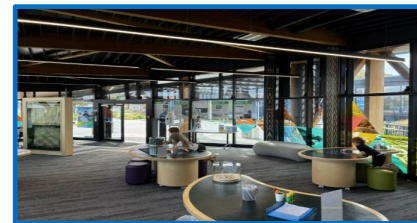
### RISKS AND OPPORTUNITIES

A maintenance contract is expected to be put in place for Waiaroha by Mid-April. The contractor will manage the clearing of leaves, dosing of water and management of the gardens. BGIS have been contacted and briefed to scope a solution to the low flow rate of the stream.

### PHOTOS



Wayfinder showing the infrastructure team Waiaroha



Tamariki exploring Waiaroha in the school holidays

## YOUTH DEVELOPMENT ACTIVITIES

### KEY PROGRAMME OUTCOMES ▲ ▼

Metrics		Current Year Q3 (2025/26)	Previous Q2 (2025/26)	Previous Year Q3 (2024/25)
Young people engaged in youth activities during term time.	Flaxmere	854 ▲	829	952
	Camberley	1904	537	1021
New and updated services added to the youth services database.		8 ▲	17	7
Number of views of youth services databases.		5,866 ▲	4,371	3,327

### PROGRAMME HIGHLIGHTS

#### Hawke's Bay Youth Services Database

The database now has 268 youth organisations listed. The number of views of the Youth Service Database is increasing steadily. HDC periodically advertises the Database in MyHastings as does the Hastings Youth Council on their social media platforms.



#### Flaxmere Community Centre

Pickleball has been successfully reintroduced at the centre in response to strong community demand, with participation continuing to grow. Free community workshops were also delivered in partnership with My Dream Workbook, including sessions facilitated by 10-year-old Mila, who led workshops in making bath soaps, bath bombs, and candles. All workshop spaces were filled within one hour of registrations opening,

demonstrating significant community interest in accessible, whānau-friendly activities that support intergenerational learning and participation.

#### Rangatahi Leadership

A regional youth collaboration meeting was held in Napier at Napier's new Wātea Youth Space with Napier Youth Council, Te Taiwhenua o Heretaunga Rangatahi Board, Hastings Youth Council and supporting Councillors, focused on rangatahi whakawhanaungatanga. Officers are still in the planning phase of this collaboration group.

In collaboration with Charitable Trust Maia Dreams, the HDC Youth Team supported the Rangatahi Leadership Wānanga for school aged children and young people. Guest speakers included: Mayor Wendy Schollum, Moira Ratapu, Tama Cooper, Charlizza Matehe, Sarah Pihema and Krystal Edwards.

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Youth Development Activities	203	20%	253
			323

Youth development activities are favourable to budget due to staff vacancies, payment timing, and changes to programme delivery.

### KEY DATES

Date	Details
17 February 2026	Rangatahi Leadership Wānanga with Maia Dreams.
10 March 2026	Initial meeting to establish a Rangatahi Board Meeting – Hastings Youth Council, Napier Youth Council & TToH Rūnanganui.

## TUIA MENTORING PROGRAMME

### SUMMARY OF ACTIVITY

A mentoring programme that involves Mayors selecting young Māori rangatahi from their rohe to mentor on a one-to-one basis, to encourage and enhance leadership skills. The rangatahi are mentored monthly through informal meetings and attend formal occasions that will assist the rangatahi's development as a leader.

### PROGRAMME HIGHLIGHTS

This year's Mayor's Tuia – Raheera Johnson, was selected at the end of January. She currently has attended the first of five wānanga across the county in Waikato and has had her first mentoring sessions with Takitimu Māori Ward Councillors.

### RISKS AND OPPORTUNITIES

Raheera was invited to speak about the Tuia programme on Radio Kahungunu Rangatahi Hour in March.

### KEY DATES

Date	Details
30 January 2026	First meeting with Mayor Wendy Schollum.
3 February 2026	Mihi Whakatau – Welcome.
18 March 2026	First mentoring session with Councillors Jessup, Te Au-Skipworth and Daniels.
20 - 22 March 2026	First of five wānanga held in Waikato.

### PHOTO



Raheera Johnson, Mayor Wendy Schollum, Councillors Jessup, Te Au-Skipworth, Daniels and Rehera's nannies

# YOUTH POTENTIAL INDUSTRY TRAINING

## SUMMARY OF ACTIVITY

A project that focuses on supporting and upskilling the Youth Services sector by providing training and development to the workforce.

## PROGRAMME HIGHLIGHTS

This quarter Officers have supported two workshops partnering with organisations to make this a cost-effective project to support the sector.

Games in Engagement with Wellington Regional Youth Workers Trust and Emerging Woman / Wāhine Leaders – Ara ki te Taumata Leadership workshop exploring leadership. Both were well attended and feedback was positive about the relevance to the work undertaken by the sector.

### *Hawke's Bay Youth Worker Collective*

Hawke's Bay Youth Worker Collective held their first networking event in February where both new and older members were welcomed to join. This is a collaboration of Youth Workers from across Hawke's Bay that meet bi-monthly with the aim of ensuring that they are well connected and networked. This group also serves as an information gathering group to ensure that training and development opportunities that are offered through the Youth Potential Industry and Sector Training are in line with what the sector is requesting.

## RISKS AND OPPORTUNITIES

After overwhelming positive response to last quarter's Whakaruruhau Workshop – the Youth Team will be offering two further workshops to support the Youth Sector in being better skilled and equipped to positively respond to challenging and unique behaviours that come with neurodiversity.

## KEY DATES

Date	Details
5 March 2026	Hawke's Bay Youth Work Collective networking hui.
9 March 2026	Wellington Regional Youth Workers Trust - Games and Engagement.
13 March 2026	Ara Ki te Taumata - Emerging Women's Leadership workshop.

## PHOTO



*Kirsty Doyle and participants from Ara ki te Taumata Emerging Wāhine Leadership Workshop*

## YOUTH EMPLOYMENT

### SUMMARY OF ACTIVITY

Mahi for Youth is a wrap-around support service for Hastings' youth aged between 16 - 24 years old who are looking for support to gain education or employment. There are two Youth Connectors, an Employer Connector, and a Wellbeing Connector who work together to create opportunities for rangatahi. They build relationships with young people, support rangatahi to set and achieve goals, network with employers and other providers, and provide holistic support to young people and their whānau. Connectors create opportunities for employment by building strong relationships with potential employees, as well as local employers in a range of industries. They provide information for young people on job opportunities and provide pastoral care throughout the employment process.

#### KEY PROGRAMME OUTCOMES ▲▼

Metrics	Current Year Q3 (2025/26)	Previous Year Q3 (2024/25)6	Previous Year Q3 (2024/25)
Days closed (unplanned)	0 NC	0	3
Youth signed up to the He Poutama Rangatahi Contract	5 ▼	36	28
Young people put on pathways to other supports. (ie. summer or part-time jobs, email advice, or referrals to other providers)	12 ▼	10	17
Young people coming into the Mahi for Youth shop	113 ▼	250	179

### PROGRAMME HIGHLIGHTS

Having exceeded engagement and initial placement targets last quarter for the He Poutama Rangatahi (HPR) contract with MSD, the focus this quarter has been on supporting the remaining HPR clients to secure their initial placements and closely monitoring 91-day placements to ensure these roles are sustainable.

Officers are also providing ongoing guidance and practical support to help clients build confidence, overcome challenges, and develop the skills they need to succeed independently in their employment or training pathways. This support often extends well beyond the 91-day milestone, with many young people returning as 'returnees' for further guidance at different stages of their journey. Officers continue to walk alongside them, reinforcing the commitment to long-term outcomes rather than short-term placements.

**Employer Connector Update:** Over the past three months, the employment landscape in Hawke's Bay has been a mixed picture. There is still steady demand in areas such as horticulture, health and social services, but some parts of the job market are starting to feel the strain - particularly in manufacturing and processing. A key development has been Heinz Wattie's scaling back parts of its operations, including closing some processing lines in Hastings, and McCains announcing the closure of its vegetable processing plant in 2027. This has created uncertainty for local workers and raised concerns about the wider impact on growers and supply chains, affecting ongoing opportunities for job seekers throughout the region.

Overall, while there are still opportunities in the region, especially in seasonal and essential services, the job market is feeling the pressure of wider economic challenges and it is becoming harder for our rangatahi to job search, having to compete with experienced workers for jobs. It's a reminder of how much Hawke's Bay relies on a few key industries, and how quickly things can shift when those are affected.

As a Council-run programme, although funded through MSD, Officers are always looking for ways to support rangatahi across the wider community. This quarter the team supported the Youth Council Planning days and facilitated one of two Tetra Map workshops for the Youth Council. Officers also assisted in the Speed Coaching sessions with the Chamber of Commerce and were invited back to Karamū High School to deliver work-readiness sessions. Officers worked with two 'Kete classes' across four sessions, supporting students to build a CV from the ground up, including writing their own personal statements. Officers also introduced students to using AI tools to search for jobs and draft cover letters. This work is about setting rangatahi up with practical, real-world skills, so they leave school better prepared and more competitive in what is currently a tough job market.

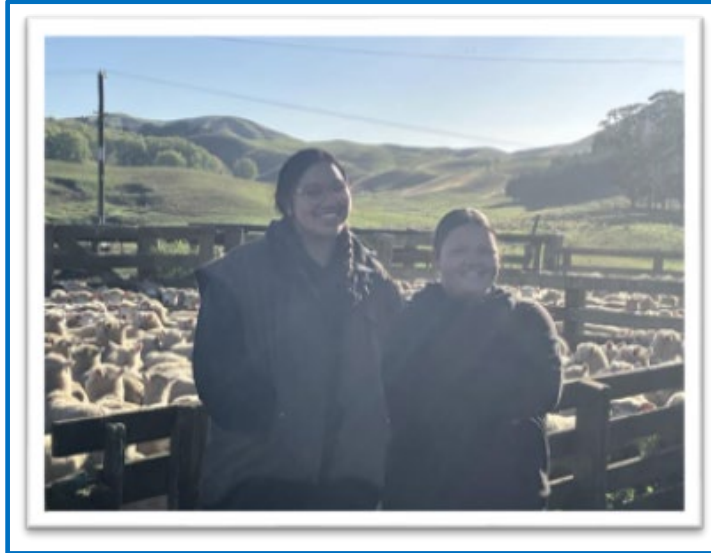
### RISKS AND OPPORTUNITIES

Officers are no longer accepting referrals into the Youth Employment service since funding will be ceasing in June 2026. Clients and referrers have been advised that the service will no longer be available to assist young people after this date.

The Mahi for Youth Team has gradually decreased as Officers have secured other opportunities and employment. The 08004-Youth free telephone line will continue to be available to pathway any enquires to other pre-employment and training services. At this stage it is uncertain what organisations will receive funding or who will provide individual support for young people who have complex and varied additional needs and cannot be accommodated to a group setting.

The Mahi for Youth shop is closed now for walk-ins, but the space is used for planned appointments with young people, their whānau and service providers.

PHOTOS



Two rangatahi from Mahi for Youth who are engaged with Tauranga Ararau - Primary Industries level 2 &3 through a farming cadetship

**GOOD NEWS STORY**  
EDUCATION - MANAIA

Manaia came to us with a strong work ethic and a passion for hands on work. As her chosen career path was building and construction, we supported her to enroll for the NZ Certificate in Building, Construction and Allied Trades Skills (Level 2) at EIT where she was eligible for the Māori Pacifica Trades Training (MPTT) Scholarship. She began her study on the 9<sup>th</sup> of February 2026. We are super stoked for Manaia and are happy to have been a part of her journey towards a career in construction and infrastructure.





**GOOD NEWS STORY**  
EMPLOYMENT - NATHAN

Nathan joined Mahi for Youth in December 2025 after completing his first year of a plumbing apprenticeship and making the decision to step away from the apprenticeship pathway. Since then, we have successfully secured seasonal employment for Nathan with Johnny Applesseed, where he is gaining consistent work while we continue to seek opportunities that better align with his skills and experience. Nathan is enjoying the hands-on, outdoor nature of the work in the orchard environment.






Clients that achieve their goals are celebrated on the 'Wall of Success' situated in the Mahi for Youth Shop

# YOUTH COUNCIL

## SUMMARY OF ACTIVITY

Hastings District Council acknowledges the importance of working in collaboration with rangatahi to ensure there is a positive contribution to local government planning and decision making related to their city. The Youth Council is responsible for creating dynamic engagement opportunities for young people to be heard, valued and involved in community activities and local government decisions.

## PROGRAMME HIGHLIGHTS

The Hastings Youth Council for 2026 commenced in late January, comprising 19 young people representing 12 secondary schools and one university. This year also marked the inclusion of three new institutions, Hastings Christian School, Taikura Rudolf Steiner School, and Te Wānanga o Raukawa.

Over the past three months, the Youth Council has actively contributed to a range of initiatives aimed at amplifying youth voice and increasing community engagement. Members have participated in community-facing activities such as volunteering at the Meatball Festival, collaborating with Sustainable HB, and supporting the Ahuriri Beach Clean Up in partnership with the Department of Conservation. In addition, the Youth Council has secured a monthly live radio segment with Radio Kahungunu, providing a platform to share rangatahi perspectives on a range of relevant issues.

In March, the Youth Council received formal endorsement from Council to participate in their subcommittees. This milestone continues to ensure that young people have a meaningful seat at the decision-making table and are able to contribute youth perspectives to Council processes. Furthermore, several Youth Councillors are actively involved in external community advisory groups, broadening their reach and impact across the wider community.

Learning and development have remained a key priority, with a strong focus on building leadership capability, confidence, and skill development. To date, members have participated in governance training delivered by Mayor Wendy Schollum and the Council's Democratic Services team. Additional workshops have included consensus-building and public speaking, facilitated by elected members and Youth Council advisors, including Councillors Heather Te Au-Skipworth, Nick Ratcliffe, and Siam Daniels.

## KEY DATES

Date	Details
16 & 19 January 2026	Interviews for Youth Council.
21 & 22 January 2026	Youth Council Planning Days.
3 February 2026	Mihi Whakatau – Welcome.
10 February 2026	First Youth Council Formal Meeting.
17 February 2026	Learning and Development – Public Speaking with Councillor Te-Au Skipworth.
25 February 2026	Learning and Development – Governance Training with Mayor Wendy Schollum.
4 March 2026	Learning and Development – HDC Governance and Local Government process delivered by HDC Democracy and Governance Services team.
11 March 2026	First Afternoon Tea with Mayor Wendy Schollum.
17 March 2026	Chairs Training – for Youth Council Chair and Deputy Chair.
17 March 2026	Learning and Development Building Consensus Workshop with Councillor Radcliffe.
25 March 2026	Youth Council endorsement on Council Subcommittee and Advisory Groups at full Council Meeting.
31 March 2026	Learning and Development – Tetra Map 1 <sup>st</sup> workshop.

## PHOTO



Youth Councillors took part in a two-part Tetra Map workshop at Tōmoana Show Grounds where they learnt about their individual strengths and how this contributes to a high performing team with a supportive team culture to work together effectively



# PLANNING AND REGULATORY SERVICES

## DISTRICT PLAN REVIEW

### SUMMARY OF ACTIVITY

The Hastings City District Plan was made fully operative on 12 July 2024 and controls all land use activities across the district through a framework of consenting processes and compliance services. Council has decided to review its plan on a section-by-section basis. However, on 21 August 2025 legislation suspended all plan changes until 31 December 2027 unless they relate to natural hazards, are private plan changes or an exemption has been granted by the Minister.

#### KEY PROGRAMME OUTCOMES ✖ ⚠ ✔

Metrics	Quarter 3 (2025/26)	Previous Quarter 1 & 2 (2025/26)
Timeline	Maintain an up-to-date District Plan at all times. <span style="color: green;">✔</span>	Maintain an up-to-date District Plan at all times.
Budget	Meeting budgetary requirements. <span style="color: green;">✔</span>	Meeting budgetary requirements.
Quality	Meets ePlan standards established under the National Planning Standards. <span style="color: green;">✔</span>	Meets ePlan standards established under the National Planning Standards.
Resource	Processing <b>four</b> private plan changes and <b>two</b> fast track consents relating to a range of proposed developments and to amend provisions to facilitate HBRC to undertake river control and drainage works in an efficient manner. <span style="color: green;">✔</span>	Processing four private plan changes relating to a range of proposed developments and to amend provisions to facilitate HBRC to undertake river control and drainage works in an efficient manner.
Stakeholders	Working with HBRC, NCC and CHBDC to share knowledge and align where appropriate in the establishment of a regional spatial plan. <span style="color: green;">✔</span>	Working with HBRC, NCC and CHBDC to share knowledge and align where appropriate in the drafting of submissions on the new Resource Management System Bills (the Planning and Natural Environment Bills).

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000		AP YTD Net Position \$000	AP Full Year Net Position \$000
District Plan Review	120	✔	203	271

District Plan Review is favourable to budget due to nature of reviews being carried out under private plan changes rather than district plan reviews. Forecast to remain favourable through the last quarter.

## CONSENTS

### RESOURCE CONSENTS

CONSENTS FROM 01/01/2026 – 31/03/2026 ▲ ▼

Metrics	Quarter 3 (2025/2026)	Previous Q3 (2024/25)
Total resource consents received.	99 ▲	98
Total resource consents granted.	88 ▼	90
Percentage processed within 20 working days.	98% ▼	100%
Percentage of applications that received s92 (RFIs).	27% NC	27%

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Resource Consents	1,040 ✓	1,083	1,349

Consent application revenue favourable to budget due to Consultant Charges Recovery. There are also lower than budgeted personnel costs, due to carrying some vacancies (some of which will intentionally not be filled at this stage) and legal costs. This is forecast to be favourable by year end.

### BUILDING CONSENTS

CONSENTS FROM 01/01/2026 – 31/03/2026 ▲ ▼

Building Control	Current Quarter 3 (2025/26)	Previous Q3 (2024/25)
Amendments issued	70 ▼	78
Amendments over time	0 NC	0
Amendments % compliance	100% NC	100%
CCC issued	208 ▼	347
CCC over time	1 ▼	14
CCC % compliance	99% ▲	96%
BC granted	233 ▼	234
BC over time	3 ▲	2
BC % compliance	98% ▼	99%
Value of building works	\$152,526,324 ▲	\$59,987,316
BC accepted	263 ▲	235

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Building consents	763 ✓	1,130.	1,426

Inspections, LIMs and COA revenue is favourable to budget; however, lower consent volumes have reduced consent processing revenue. This is largely offset by lower personnel costs due to vacancies.

### NOTABLE CONSENTS

Address	Type	Value (\$ million)
Hawke's Bay Prison	New cell blocks.	\$51.0m
300 Lyndon Road East	New commercial building.	\$27.0m
4 Swansea Road	Commercial building (supermarket and retail tenancy).	\$14.0m
7 Goddard Lane	Internal additions and alterations to aged care home.	\$2.3m
210 Omaha Road	Alterations to radiology department at Hawke's Bay Hospital.	\$7.0m

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Compliance and monitoring	1,056 <span style="color: red;">✘</span>	899	1,208

Unbudgeted costs associated with Clifton Motor Camp and some property investigations is forecast to result in an unfavourable year end position.

### COMMUNITIES ARE SAFE AND RESILIENT ▲ ▼

Future Aspirations	Current Q3 (2025/26)	Previous Q3 (2024/25)
% of dog registrations of known dogs.	98.3% <span style="color: green;">▲</span>	97%
% overall release rate of impounded dogs.	67% <span style="color: green;">▲</span>	64%
Number of afterhours compliance operations on licensed premises per year.	10 <span style="color: orange;">NC</span>	10

### QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net Position \$000	AP YTD Net Position \$000	AP Full Year Net Position \$000
Communities are safe and resilient	466 <span style="color: green;">✔</span>	1,056	1,591

The favourable variance is due to timing of the budget that will result in actual meeting budget by year end with no anticipated pressures for the remainder of the year.

# BUILDING UNIT REVIEW

## SUMMARY OF ACTIVITY

The key objective for the Building Unit is for the team to be a high performing regulator that provides quality service through ensuring regulatory compliance, excellent customer service and being financially sound.

### KEY PERFORMANCE OUTCOMES ✖ ! ✔

Metric	Current Quarter 3 (2025/26)
<b>Leadership and Planning:</b>	
Business plan priorities	✔
Leadership and planning improvements	✔
Development and training	✔
<b>Performance, KPI's &amp; Monitoring</b>	
Statutory and compliance timeframes	✔
Processing targets	✔
Inspection targets	✔
Reporting on operational performance	✔
<b>Workforce Capability &amp; Development</b>	
Staff capability and competency requirements	✔
Succession planning	!
Workforce flexibility	✔
<b>Customer Delivery &amp; Service</b>	
Customer-focused service delivery	✔
Regular engagement with customers	✔
<b>Financial Performance:</b>	
Financial performance and risks monitored	✔
Productivity expectations monitored	✔

## PROGRAMME HIGHLIGHTS

### Customer Delivery/Service

The Building Consents Manager has worked with the Customer Services and Comms and has undertaken a "trial" survey with a sample of customers in both the processing and inspection processes in February 2026 with very good results achieved.

## RISKS AND OPPORTUNITIES

**Regional Building Consent Agency (Opportunity):** The Building Consents Manager had a meeting on 8 April 2026 with Chris Gordon from the Regional Recovery Agency (RRA) who is moving the project forward to consider the options in terms of local BCAs working together. Part of his plan is to engage a specialist who will lead the work in this area. NOTE: The recent Simplifying Local Government announcements this work may be delayed until there is more clarity on Hawke's Bay's local government position.

**Building Legislation:** Self-Certification for plumbing/building work due to be introduced June 2026. We are still awaiting further details from MBIE.

**Objective Build:** Currently undertaking training for the Objective Build upgrade which is due to go live 30 June 2026. Most of the changes are for the processing and inspection teams with little effect to the customer. This upgrade will align with both CHBDC and NCC processes.

## ADDITIONAL COMMENTS

**IANZ Assessment (Accreditation):** Hastings BCA received its accreditation on 25 March 2026 with the next IANZ review being November 2027.

**Building Unit Review (Succession Planning):** Further work is needed to strengthen processes that ensure all positions are appropriately covered.



# STRATEGIC WORK PROGRAMME

## SUMMARY OF ACTIVITY

The purpose of the strategic work programme is to assist council to make informed decisions, both as part of the 2027 LTP development process, and beyond.

The strategic work programme has been developed around six improvement pillars where Council has sought further advice. The pillars are:



## PROGRAMME HIGHLIGHTS

**Regional Reorganisation:** The Government has announced a Head Start pathway for local government reorganisation. Councils wishing to participate must submit an outline reorganisation proposal by 11.59pm on Sunday 9 August 2026. The pathway is focused on structural reform through the creation of new unitary authorities. Department of Internal Affairs (DIA) guidance indicates proposals will be assessed against criteria including deliverability by, or soon after, the 2028 local elections; support for the new planning system, including spatial planning, environmental planning and infrastructure delivery; simpler local governance; economies of scale, including more efficient delivery of key regional functions such as transport and catchment management; and fair and effective local representation, including maintaining a strong local voice and balancing urban and rural interests. The Interim Regional Office is supporting a facilitated regional process to determine next steps.

**AI Programme – Q3 Status Summary:** The AI Programme has completed its core establishment phase and is tracking well above targets. Governance, tool distribution, licensed-user training, and the AI Champions Network are all in place. AI pilots have not yet commenced, pending completion of the prioritisation framework.

Uptake and productivity are materially above target — 135 licensed users against a target of 125, with reported annual savings of 45,760 hours (\$2.5M productivity value) versus a target of 13,650 hours (\$750K). ROI stands at 37:1 with a 1.4-week payback period. The largest time savings come from emails/documents (133 hrs/week), data/summarisation (113 hrs/week), and brainstorming (98 hrs/week). These figures are based on self-reported survey data from 68 respondents (50% of users), scaled across the user base.

Capability and confidence have shifted significantly. Staff rating themselves as confident or higher rose from 16% pre-programme to 65% now, with 25% at proficient or advanced. 87% report improved work quality and 62% report using AI as a collaborator rather than just an assistant.

The Champions Network is active with 14 confirmed champions and 22 interested staff, though some coverage gaps remain.

Next steps are to complete the prioritisation framework to unlock pilots, fill remaining Champions Network vacancies, continue the broader training rollout including agents and automation, and use the March baseline to set future capability targets ahead of the next pulse survey.

**Annual Plan:** Is open for public consultation until Friday 15 May 2026. Public hearings are scheduled for Wednesday 10 and Thursday 11 June 2026, with final adoption scheduled for Thursday 25 June 2026.

**Long Term Plan (LTP):** Detailed planning and analytical work is underway to support the development of the 2027 LTP. Two Council workshops were held on 23 and 30 April 2026 to form and agree the strategic direction.

**Fees and Charges:** A review is advancing around fees and charges in particular areas of Council activity. The outcomes of this review will help to inform the 2027 LTP development process.

**Strategic Reviews:** The first tranche of reviews (three) continue to be progressed. The second tranche of reviews has been initiated and will continue to be advanced. The next steps will be to assess Council appetite for taking work further as part of the 2027 Long Term Plan (LTP).

### RISKS AND OPPORTUNITIES

**Better Decisions:** key decision points are coming on some of our ageing assets as part of the 2027 LTP

**Better Pathways:** some parts of our business face new business risks and opportunities.

**Better Performance:** we need confidence that our capital programme is delivering optimal value and performance.

**Better Value:** it's time to assess and question public value in some of our activities and the options to deliver them.

**Better prepared:** big things that are coming at us need a considered game plan

**Better organised:** Structures we create need to work for us and address a changing and evolving context.

### ANNUAL PLAN ADOPTION AND LTP DEVELOPMENT PROCESS

#### Annual Plan

- Public consultation closes **15 May 2026**.
- Public submission hearings **10 and 11 June 2026**.
- Finalisation scheduled for **25 June 2026**.

#### Long Term Plan Development

Commenced March 2026 with several workshops held with Council. Development ongoing.

# CLIMATE CHANGE WORKPLAN

## SUMMARY OF ACTIVITY

To coordinate Council's climate response, a Climate Action Framework (Framework) was endorsed by Strategy and Policy Committee in March 2026. This Framework establishes a Climate Action Work Programme (CAWP) based on its three pillars of action – Mitigation; Adaptation (Planning) Adaptation (Assets).

## MITIGATION

The Mitigation workstream focuses development of an ERP that responds to Council's first two (Baseline) organisational carbon inventories.

### KEY PROGRAMME OUTCOMES ✖ ! ✔

Metrics	Quarter 3(2025/26)	Previous Quarter 1 & 2 (2025/26)
Timeline	ERP now in development in collaboration with various Council groups. A detailed draft to be developed for internal consultation, with recommended actions included for consideration in upcoming LTP.	<div style="display: flex; align-items: center;"> <span style="color:green; font-size: 1.2em; margin-right: 5px;">✔</span>                     Preliminary ERP development is in progress. A final decision is yet to be made regarding the setting of either science-aligned or bespoke reduction targets.                       A decision on this pathway is expected by May 2026.                 </div>
Budget	Within available budget.	<div style="display: flex; align-items: center;"> <span style="color:green; font-size: 1.2em; margin-right: 5px;">✔</span>                     Within available budget.                 </div>
Quality	Expectation is to develop a practical, deliverable Draft ERP aligned to ISO 14064-1 that sets clear targets for monitoring and reporting on KPIs.	<div style="display: flex; align-items: center;"> <span style="color:gray; font-size: 1.2em; margin-right: 5px;">NC</span>                     Expectation is to develop a practical, deliverable ERP aligned to ISO 14064-1 that sets clear targets and monitoring KPIs.                 </div>
Resource	Staff resource is currently sufficient to deliver Scope 1 & 2.	<div style="display: flex; align-items: center;"> <span style="color:green; font-size: 1.2em; margin-right: 5px;">✔</span>                     Staff resource is currently sufficient but may need to be assessed as part of the ERP pathway decision process.                 </div>

## PROGRAMME HIGHLIGHTS

**Integrated mitigation programme:** Endorsement of the Climate Action Framework enables delivery of the ERP and aligned action plans, strengthening a coordinated, Council-wide approach to emissions reduction.

**From risk to opportunity:** Early ERP development identified key emissions risks that can be leveraged into strategic opportunities for cost savings, resilience, and decarbonisation.

**Accelerated delivery:** Adoption of the Framework signals increased pace and prioritisation of mitigation actions to achieve meaningful and sustained emissions reductions.

## RISKS AND OPPORTUNITIES

**ERP pathway selection:** A balanced ERP approach is critical with targets being ambitious yet achievable to avoid financial and reputational risk while delivering real emissions reductions.

**Scope 1 emissions risk:** Heavy reliance on fossil fuels (gas, petrol, diesel) drives emissions and exposes Council to cost volatility and supply risks, making reduction a priority.

**Electrification & energy strategy:** Transitioning to electric equipment and vehicles, alongside on-site renewables like solar, can cut emissions, lower energy costs, and improve resilience.

**Scope 3 complexity:** Supply-chain emissions are harder to address and will require better data, supplier engagement, and alignment with evolving national and sector guidance.

## KEY DATES

Date	Event
September 2026	Detailed draft of ERP available for review.

## ADAPTATION

The Adaptation workstream has a dual focus on preparing Council's assets for the increasing impacts of a changed climate, while also ensuring that future development in the district is guided by improved understanding of emerging climate risks and evolving legislative requirements. Both adaptation workstreams will be guided by the resilience and Climate Adaptation Planning group (CAP).

### KEY PROGRAMME OUTCOMES ✖ ! ✔

Metrics	Quarter 3(2025/26)	Previous Quarter 1 & 2 (2025/26)
Timeline	Development of the CAWP is ongoing. This will identify activities, outputs, outcomes and impacts plus assign responsibility and timelines for implementation.	✔ An indicative work programme is in development as indicated in the Framework. Consultation with asset managers will ensure they are aware of the Framework's recommendations. Asset Management Plan (AMP) updates will progressively reflect greater understanding of climate risk as data becomes available.
Budget	Within available budget.	✔ Within available budget.
Quality	Emphasis remains focussed on risk awareness to support decision making and deliver improved asset resilience and development planning consistent with national guidance.	✔ Emphasis on enhanced risk awareness to deliver improved asset resilience and development planning consistent with national guidance.
Resource	Staff resource is currently sufficient but may need to be assessed as impacts of legislative change becomes clearer.	NC Staff resource is currently sufficient but may need to be assessed as impacts of legislative change becomes clearer.

### PROGRAMME HIGHLIGHTS

**Coordinated adaptation programme:** Establishment of a cross-Council CAP work programme has strengthened alignment, delivery, and embeds a more strategic approach to climate adaptation.

**Framework endorsement:** Adoption of the Framework signals a step-change in pace and commitment, enabling coordinated action and clearer prioritisation of adaptation initiatives.

**Consistent risk guidance:** Development of Climate Scenario and Natural Hazard Design Guidance will standardise how risks are assessed and managed, supporting robust and defensible decision-making over time.

### RISKS AND OPPORTUNITIES

**Climate risk to assets:** Climate change poses a threat to Council assets and services; the Framework aims to improve risk understanding, reduce exposure, and support more resilient, cost-effective service delivery.

**Improving risk evidence:** Gaps identified in the 2025 regional risk assessment (eg. wildfire, flooding) are being addressed through collaboration to strengthen hazard data and understanding.

**Evolving planning environment:** Legislative changes create uncertainty; the CAP group monitors developments to ensure Council responds effectively and remains aligned with national direction.

**Resilient future planning:** A coordinated approach helps steer development away from high-risk areas and supports urban design that mitigates heat and intense rainfall impacts.



# LOCAL AREA PLAN PROGRAMME (LAPP)

## SUMMARY OF ACTIVITY

The Local Area Plan Programme (LAPP) forms an integral part of the comprehensive growth management work programme, established by Council in response to the significant population growth that has occurred within the district over the last 10 years. The LAPP is firstly focussed on providing the strategic direction for where residential intensification/medium density housing is best able to be accommodated within the urban environment; followed by the preparation and delivery of place-based neighbourhood-scale Local Area Plans (LAPs). The LAPs will provide an integrated overview of the various land uses, infrastructure and amenity inputs (both above and below ground) relative to a defined urban area. The intention of these LAPs is to ensure that updates of residential intensification and medium density housing opportunities within defined areas result in well functioning urban environments, over the short, medium and long term.

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000	AP YTD Net position \$000	AP Full Year Net Position \$000
Local Area Plan Programme (LAPP)	27	82	82

LAPP is favourable to budget due to timing differences between actuals and budget. It is expected to be on budget for year end.

## KEY DATES

Date	Event
Quarter 3 2025/26	Stakeholder interviews/surveys conducted, followed by analysis and integration into the Implementation Plan.
Quarter 4 2025/26	Council endorsement of the LAPP Implementation Plan.

## KEY PROGRAMME OUTCOMES

Metrics	Quarter 3 (2025/26)	Previous Quarter 1 & 2 (2025/26)
Timeline	On track, with draft mapping for the Flaxmere and Havelock North LAP areas completed. Final draft LAPP Implementation Plan developed.	Planning underway for Flaxmere and Havelock North LAP areas. Draft LAPP implementation plan developed, final version underway.
Budget	Remains within operating budget.	Remains within operating budget
Quality	Cross Council input to inform the developed LAPP Implementation Plan. Planning underway to consult the community on the draft LAP areas for Flaxmere and Havelock North.	LAPP Implementation Plan development informed by adopted Hastings Central LAPs, supported by a detailed work programme.
Resource	Well resourced internally with LAP Programme Manager oversight, linking in with other key programmes of work to streamline for cost and resource efficiencies.	Well resourced internally with LAP Programme Manager oversight, linking in with other key programmes of work where required.
Stakeholders	Stakeholders well engaged and involved internally. Building on previous stakeholder engagement, with further in-depth engagement planning underway to assist LAPP Implementation Plan and keep the community informed and engaged.	Stakeholders well engaged internally and externally. Building on previous stakeholder engagement, further in-depth engagement planning is underway to assist LAPP Implementation Plan development.

## PROGRAMME HIGHLIGHTS

Continuing to build on previous stakeholder engagement through further community engagement. Final draft LAPP Implementation Plan developed and scheduled for Council endorsement in Quarter 4 of 2025/26. LAP areas for Flaxmere and Havelock North drafted.

## RISKS AND OPPORTUNITIES

### Identified Risks Remain As

- Public perception and opinions regarding progression of LAPP following the engagement under the Long-Term Plan/financial constraints. This will become apparent through the planned LAPP community engagements and will identify appropriate management pathways.
- Potential confusion between the relationship between the LAPP, the Future Development Strategy, and Plan Change 5. However is considered to be an acceptable risk, as it relates to clarity of communication which can be managed.

**Opportunities**

- Identified opportunities to leverage and/or assist other work programmes through the development and advancement of the LAPP, enabling project cost sharing and general efficiencies. Other programmes include the Essential Services Plan, Future Development Strategy Implementation, Havelock North Village Framework, and Community Services programmes.
- Opportunities to facilitate public-private partnerships to support the delivery of programmes of work under the LAPP Implementation Plan, assisting with cost savings and market uptake.

# FLAXMERE, HASTINGS

## SUMMARY OF ACTIVITY

Council has three development sites: 244 Whakaruru Crescent, Town Centre and Caernarvon Drive (Gumtree Development). The three sites will provide 150+ quality, affordable homes for our people providing a range of typologies and tenures that fit the needs of the community. The Crown has provided funding, which enabled the land to be unlocked and for Council to work with development partners to deliver the finished product to our community.

### KEY PROGRAMME OUTCOMES ✘ ! ✔

Metrics	Quarter 3 (2025/26)	Previous Quarter 1 & 2 (2025/26)
Timeline	Overall housing delivery remains on track with practical completion of homes reached for Ngāti Kahungunu Iwi Incorporated sites. Reserve Pou constructed, with planning underway for installation and planting of the reserve areas in Whakaruru Crescent and Gumtree.	Changes to the development partner for the two Super Lots at Whakaruru Crescent has delayed execution of Sale and Purchase Agreements, however overall housing delivery remains on track with majority of housing delivery being expedited as a result of changes.
Budget	Continued budget oversight and management. Majority of land sales revenue across all development areas has been received. Where unforeseen legal changes have been requested from developers, this has been recouped from the developer to avoid unbudgeted expenditure.	Continued budget oversight and management. Developer initiated contract changes and delays requiring additional unforeseen legal support, incurring unbudgeted costs. Majority of land sales revenue across all development areas has been received.
Quality	Ongoing Officer review of developer concept plans to maintain consistent quality standards across developments. Regulatory checks are carried out during housing delivery phases to ensure compliance with approved Resource and Building Consents.	Ongoing Officer review of developer conceptual plans to ensure standards for quality across developments. Regulatory checks during housing delivery phases to ensure compliance with granted Resource and Building Consents.
Resource	Strong internal resourcing is in place to support the developer-led development phase, with expertise available as needed.	Internally well-resourced to support the developer-led development phase, with external legal and urban design input available when required.
Stakeholders	Development partners and the Flaxmere Community via the Flaxmere Planning Committee.	Development partners and the Flaxmere Community via the Flaxmere Planning Committee.

## PROGRAMME HIGHLIGHTS

Ngāti Kahungunu Iwi Incorporated homes in Whakaruru Cr were completed, with a formal opening held in February 2026. Sale settlement of the Gumtree and Town Centre residential Lots was finalised, with consents and construction underway across Lots. Reserve Pou constructed, with planning for installation and planting underway.

## RISKS AND OPPORTUNITIES

An opportunity for lessons learned with application to other Council projects.

## QUARTER 3 FINANCIAL RESULTS

	Actual YTD Net position \$000	AP YTD Net position \$000	AP Full Year Net Position \$000
Flaxmere, Hastings	157 <span style="color:red">✘</span>	143	191

The residential Flaxmere development is drawing to a close with final cost and revenue completing by year end.

## KEY DATES

Date	Event
20 February 2026	Ngāti Kahungunu Iwi Incorporated formal opening of completed homes at Whakaruru Cr.
27 February 2026	Sale settlement from Pāharakeke Residential Developments Limited for Gumtree and Town Centre residential Lots.
Quarter 4 2025/26	Execution of Sale and Purchase Agreement for two Super Lots at Whakaruru Cr with TW Property Holdings.

## PHOTOS



# TE PĀ HARAKEKE, HASTINGS

## SUMMARY OF ACTIVITY

Te Pā Harakeke is a Hastings District Council led senior housing development in Flaxmere, delivered in partnership with Te Tūāpapa Kura Kāinga – the Ministry of Housing and Urban Development (HUD) through the Affordable Housing Fund. The project will deliver 39 purpose-built one and two-bedroom rental units spread across 12 blocks and is designed to meet the needs of our elderly community. Located in the heart of the Flaxmere town centre developments, the site benefits from close access to amenities like the library, pools, shops, and community spaces. Supported by Te Aranga design principles and named in recognition of local flax (harakeke) heritage, the development will provide secure and affordable housing set at 80% of median market rent.

### KEY PROGRAMME OUTCOMES ✘ ! ✓

Metrics	Quarter 3 (2025/26)	Previous Quarter 1 & 2 (2025/26)
Timeline	Programme is ahead of schedule. <span style="color:green">✓</span>	The programme is currently tracking on time with all milestones to date met. <span style="color:green">✓</span>
Budget	Remains on budget. <span style="color:green">✓</span>	On budget– co funded through HUD and actively managed by Council. <span style="color:green">✓</span>
Quality	Staging coming to completion – high standard of delivery. <span style="color:green">✓</span>	Health and Safety site inspections and active contract management. <span style="color:green">✓</span>
Resource	Adequate. <span style="color:green">✓</span>	Adequate resource – contractor. <span style="color:green">✓</span>
Stakeholders	Good level of stakeholder engagement, both internally and via Flaxmere Planning Committee, HUD and contractors. <span style="color:green">✓</span>	

## PROGRAMME HIGHLIGHTS

Development is nearing completion. The programme remains ahead of schedule and being built to a high standard. Stages 1 – 9 completed with the final 3 stages nearing completion.

Positive feedback received via our marketing campaign and the Flaxmere Planning Committee.

## RISKS AND OPPORTUNITIES

There are no significant risks associated with the project to date.

Council are proactively marketing Te Pā Harakeke to ensure that the public are aware of the opening dates.

## KEY DATES

Date	Event
15 May 2026	Practical Completion Date
1 June 2026	Provisional move in date
5 June 2026	Provisional opening ceremony – Ministers & Stakeholders

## PHOTO



# BROOKVALE, HAVELOCK NORTH

## SUMMARY OF ACTIVITY

The Brookvale area is currently being developed with housing, following it being rezoned General Residential in January 2020. Funding and phasing of infrastructure to support this Structure Plan is in the approved Hastings District Council Long Term Plan (LTP).

### KEY PROGRAMME OUTCOMES ✖ ! ✔

Metrics	Quarter 3 (2025/26)	Previous Quarter 1 & 2 (2025/26)
Timeline	On pause	<span style="color:orange">!</span> On track.
Budget	On track.	<span style="color:green">✔</span> On track.
Quality	On track.	<span style="color:green">✔</span> On track.
Resource	On track.	<span style="color:green">✔</span> Ontrack.
Stakeholders	Developers/landowners advancing earthworks, subdivisions and development proposals.	Developers/landowners continue advancing their subdivisions and development proposals.
	Development Agreement (DA) discussions cancelled with LDL.	<span style="color:red">✖</span> Landsdale seek Development Agreement with HDC to advance the programme.
	High Court hearing for land valuation dispute early March 2026. Acquisition discussions with all parties are paused awaiting decision from the High Court .	Informal discussions with other landowners-update/aspirations.  Formally approached Greenstone and Landsdale via TPG to acquire land for stormwater basin.

## PROGRAMME HIGHLIGHTS

High Court challenge to the land value dispute, with potential impacts on land valuation outcomes.

Road widening, roundabout and water main upgrades to Romanes Drive, Napier Road are well underway, project completion April 2026.

## RISKS AND OPPORTUNITIES

If the land valuation decision is in favour of HDC, the land price will remain affordable for Council and generally aligned with the approved budget. However, if the decision favours the appellant, the land valuation for the stormwater basin will be significantly higher and no longer aligned with current budgets or development contribution calculations. This would place the project, as currently intended, at risk. In that event, Council would need to reassess alternative options for managing stormwater.

## KEY DATES

Date	Event
2 - 6 March 2026	Napier High Court hearing of the Cooper challenge.

# IONA/MIDDLE ROAD, HAVELOCK NORTH

## SUMMARY OF ACTIVITY

Land at Iona has been rezoned for residential development with some 55 hectares available. CDL Land NZ Limited who owns most of the rezoned area is in the process of converting the land to enable residential homes. Once complete the Iona area is anticipated to yield in the order of 350 homes. The addition of new public reticulated services including water, wastewater, and stormwater, as well as improvements to portions of Middle Road and Iona Road will also be required. Stage 1 under construction and preparation for Stage 2 underway.

### KEY PROGRAMME OUTCOMES ✘ ! ✔

Metrics	Quarter 3 (2025/26)	Previous Q1 & 2 (2025/26)
Timeline	On track.	On track.
Budget	On track.	On track.
Quality	On track.	On track.
Resource	On track.	On track.
Stakeholders	Ongoing communications with Developer and residents to continue for the length of the project.	Ongoing communications with Developer and residents to continue for the length of the project.

## PROGRAMME HIGHLIGHTS

Works on Middle Road are complete, with significant upgrades to Iona Road and associated infrastructure currently underway. The former section of Iona Road that intersected with Middle Road and Gilpin Road has been legally stopped, with the realigned road now operational and open to the public.

All survey approvals, including notices and SO plans related to the Iona Road realignment and wastewater pump station works, have been completed.

## RISKS AND OPPORTUNITIES

N/A.

## UPCOMING KEY DATES

Date	Event
18 – 22 May 2026	Water main trenching – Lane Road to Breadalbane Road Kerbing.

## PHOTO



# HAVELOCK NORTH VILLAGE FRAMEWORK

## SUMMARY OF ACTIVITY

The original Havelock North Village Framework, developed in 2008, is currently undergoing review after 15 years. It remains the operative strategy guiding the development of the Havelock North Village and is implemented through the Hastings District Plan. The review will result in an updated plan that sets out the key strategic priorities, growth pathways, and development direction for the village centre over the next 15 years.

### KEY PROGRAMME OUTCOMES ✘ ! ✔

Metrics	Quarter 3 (2025/26)	Previous Q1 & Q2 (2025/26)
Timeline	On track.	Consultation document completed.
Budget	On track.	Good project management and engagement.
Quality	On track.	Well-resourced.
Resource	On track.	HN community
Stakeholders	On track.	

## PROGRAMME HIGHLIGHTS

Community Engagement completed and published on project page on HDC website:  
<https://www.hastingsdc.govt.nz/hastings/projects/havelock-north-village-framework-review/>

Further stakeholder engagement completed.

Urban Designer engaged and preparing documentation.

## RISKS AND OPPORTUNITIES

- Risk of growth undermining village character if not well managed
- Pressure on traffic, parking, and infrastructure
- Differing community expectations may delay progress
- Delivery depends on funding, planning changes, and feasibility of key sites
- Updated framework to guide future growth
- Strengthen village identity and public spaces
- Enable targeted mixed-use development
- Improve provision for youth and community needs
- Unlock key redevelopment sites (e.g. former New World)

## KEY DATES

End June 2026

Delivery of draft document to Project Manager

## PHOTOS



# FUTURE DEVELOPMENT STRATEGY (FDS) & REGIONAL SPATIAL PLAN

## KEY PROGRAMME OUTCOMES x ! ✓

Metrics	Quarter 3 (2025/26)	Previous (Q1 & Q2)
Timeline	FDS implementation plan presented to Executive Lead Team. <span style="color: green;">✓</span>	FDS adopted by Hastings District Council 2025.
Quality	Strategic direction of the FDS being referred to throughout HDC. <span style="color: green;">✓</span>	Thorough project with significant background analysis and consideration of submissions.
Resource	Minimal input required as developing implementation plan is straight forward. <span style="color: green;">✓</span>	Work undertaken by the Growth & Development and Environmental Policy teams.
Stakeholders	c/- Environmental Policy Team, met with PSGE te taio kaimahi – first meeting so will now begin working together. <span style="color: green;">✓</span>	Ongoing interest from large development companies, including retirement village operators.

## SUMMARY OF ACTIVITY

- Draft FDS implementation plan ready for review by HDC teams and NCC and HBRC colleagues.
- Work to identify a sequence for the three industrial growth areas is progressing well, working towards a multi-criteria analysis workshop.
- The rural residential growth strategy project is underway, with market analysis of demand for rural residential properties due mid 2026.
- Monitoring of residential growth via both greenfield and intensification is evolving. This will enable monthly data updates and work will progress towards a publicly available growth and development web page.
- Work has begun on a new Housing and Business Capacity Analysis (HBCA), which will update the 2022 and 2024 versions. The earlier versions were significant inputs to the FDS and the 2026 update will provide an important benchmark to measure FDS directions against. The new HBCA should be available in August 2026.

## PROGRAMME HIGHLIGHTS

- HDC submission on the proposed Planning and Natural Environment Bills included recommendations relating to growth planning and the proposed Regional Spatial Plan specifically.
- Initial forecasts of where residential intensification can be anticipated have been prepared – for further testing with policy and infrastructure teams.

## RISKS AND OPPORTUNITIES

- Two large residential developments have been proposed outside of the FDS recommended growth areas, via the Fast Track legislation – Middle Road and Brookvale Green. While not in the locations proposed by the FDS, the growth quantum remains the same.
- No recent action on the proposed Regional Spatial Plan, while awaiting confirmation of legislative requirements via the proposed Planning Bill.
- Statistics New Zealand are scheduled to release household projections for Hastings district June/July 2026.



## ACRONYMS, TERMS AND MĀORI TRANSLATIONS

Acronyms	
AWPT	Area Wide Pavement Treatment
BAU	Business As Usual
BCA	Building Consent Authority
BGIS	Brookfield Global Integrated Solutions
CAP	Climate Adaptation Planning
CAJC	Climate Action Joint Committee
CAWP	Climate Action Work Programme
CBD	Central Business District
CCC	Code of Compliance Certificate
CCRA	Climate Change Risk Assessment
CCTV	Closed Circuit Television
CCDC	Consistent Condition Data Collection
CDEM	Civil Defence Emergency Management
CHP	Community Housing Provider
CMS / RAMM	Central Management System / Road Asset Maintenance Management
CRM	Customer Request Management
DWRR	Drinking Water Regulation Report
DWSNZ	Drinking Water Standards of New Zealand
ECI	Early Contractor Involvement
ERP	Emissions Reduction Plan
ESG	Executive Steering Group
FDS	Future Development Strategy
FENZ	Fire and Emergency New Zealand
FOH	Functions on Hastings, Toitōi, Hawke's Bay Arts and Events Centre
HBAL	Hawke's Bay Airport Limited
HBCFCT	Hawke's Bay Community Fitness Centre Trust
HBMT	Hawke's Bay Museums Trust
HBRC	Hawke's Bay Regional Council
HBCFCT	Hawke's Bay Community Fitness Centre Trust
HBRSP	Hawke's Bay Regional Sports Park Trust
HBT	Hawke's Bay Tourism
HDC	Hastings District Council

Acronyms	
HPUDS	Heretaunga Plains Urban Development Strategy
HTST	Heretaunga Tamatea Settlement Trust
IAM	Inclusive Active Movement Programme
I&I	Inflow and Infiltration
ILM	Investment Logic Mapping
JFH	Jobs for Heretaunga
KO	Kāinga Ora
LGOIMA	Local Government Official Information and Meetings Act 1987
IELTS	International English Language Testing School
LTP	Long Term Plan
MBIE	Ministry of Business Innovation and Employment
MGG	Matariki Governance Group
MSD	Ministry of Social Development
NCC	Napier City Council
NHS	Neighbourhood Support
NIFF	National Infrastructure Funding and Financing
NZTA	New Zealand Transport Authority
NZCB	New Zealand Certified Builders
PDS	Project Definition Sheet
PGF	Provincial Growth Fund
RMP	Reserve Management Plan
RSE	Recognised Seasonal Employer
RTA	Residential Tenancy Act
TAG	Technical Advisory Group
TANK	Tūtaekuri, Ahuriri, Ngāruroro and Karamū – management of freshwater in the greater Heretaunga catchments
TIF	Tourism Infrastructure Fund
TTōH	Te Taiwhenua o Heretaunga
WDC	Wairoa District Council
WMMP	Waste Management and Minimisation Plan
WTP	Water Treatment Plant
WWTP	Waste Water Treatment Plant

Terms	
Annual Plan (AP)	Annual Plan sets out Hastings District Council's budget and priorities for the upcoming financial year and is adopted before the year begins in July.
Actual YTD Net Position	The <b>actual financial result achieved year to date</b> , based on income earned and costs incurred. Positive numbers show a net cost, and negative numbers show a net surplus.
AP YTD Net Position	The year-to-date budgeted financial result from the Annual Plan, reflecting when income and costs were expected to occur.
AP Full Year NET Position	The full year budgeted financial result from the Annual Plan, reflecting when income and costs were expected to occur.
Assets	An item of property owned by a person or company, regarded as having value and available to meet debts or commitments.
Capital Spend (Expenditure)	Funds used by a company to acquire, upgrade, and maintain physical assets such as property, plants, buildings, technology, or equipment.
Columbarium Wall	A place for the respectful and usually public storage of urns, holding a deceased's cremated remains.
Defects	A warranty period.
Depreciation	A reduction in the value of an asset over time, due in particular to wear and tear.
Enterprise Systems	Large-scale enterprise software packages that support business processes, information flows, reporting, and data analytics in complex organisations.
FoodEast	Hawke's Bay Food Innovation Hub.
Hog Fuel	Wood chips or shavings, residue from sawmills etc, used as a boiler fuel.
Kaiako	Teacher
Kāinga Ora	A Crown entity set up under the Kāinga Ora Homes and Communities Act 2019. It brings together the Kiwibuild Unit, Housing New Zealand and its subsidiary. It has two key roles: public housing landlord and partnering with the development community, Māori, local and central government and others on urban development projects.
Kaumātua	Elders in the Māori community
Leachate	A liquid produced by precipitation coming in contact with waste and infiltrating through landfills, seeps through the sides and bottoms of the landfill.
Manaaki	Hospitality

Terms	
Manga	Comics or graphic novels which originate from Japan that conform to a specific style.
Residual Risk	The amount of risk associated with an action or event remaining after natural or inherent risks have been reduced by risk controls.
Revenue	The income generated from normal business operations.
Rohe	Area
Procurement	The process of finding and agreeing to terms, and acquiring goods, services, or works from an external source, often via a tendering or competitive bidding process.
Statement of Intent	Local Government Act requirement for Council Controlled Organisations.
Taonga	Treasure
Tauira	Student pupil, apprentice, skilled person, cadet
Tikanga	Formality/Custom
Wharekai	Dining hall
Year over Year	A comparison of the relevant quarter in the current reporting period against the same quarter in the previous reporting period.



**HERETAUNGA**  
**HASTINGS** DISTRICT COUNCIL

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